

2017

**KETTERING POLICE
AND
COMMUNICATION CENTER**

CITIZEN SATISFACTION SURVEY RESULTS



*Chief Christopher N. Protsman
May 23, 2018*

2017 Executive Summary

As a part of our continuing effort to be responsive to the needs of the community, the following information was gathered through a random survey of Kettering residents.

One thousand (1000) paper surveys with mail back envelopes were sent to random Kettering residents requesting participation in the Kettering Police and Communication (Dispatch) Center's Community Satisfaction Survey. The paper survey responses could be mailed back or citizens were invited to complete the survey online. The survey was online at the Kettering Police Department's website during February and March 2018. Invitations for Kettering residents to participate in the survey were placed on Kettering Police Department's Facebook page and other community publications.

The 2017 survey yielded 213 online and 136 paper surveys for a total of 349 citizen respondents. The response rate for the 2017 paper survey was 14%, which is lower than the last paper survey (2016) response rate of 16%. It may be lower due to the opportunity of residents to choose completing the survey online. The number of online responses has increased from 138 in 2016 to 213 for 2017. This random sampling provided a valid method of obtaining opinions and findings on major issues and topics of concern as they relate to the Kettering Police Department and Communication Center and their operations. Overall, respondents enjoyed the survey and were pleased with the opportunity to voice their opinions. Survey modifications were based upon requests from citizens. Results will be posted on the Kettering Police Department's website. Questions, suggestions and concerns will be handled through public information and direct contact with citizens who request it.

The citizens were asked to choose three issues of greatest concern within the community. Eighty three percent of citizens identified drug problems as their number one concern, 73% chose theft and burglary, with safe schools (46%) as the third concern. Other issues in order of importance to citizens were: traffic safety, violence and drunk driving. In 2016 the number one concern was drug problems (80%) with theft and burglary second (74%) followed by safe schools (44%).

Analyses of responses reveal:

- Increased concerns for drug problem (3%) and safe schools (2%) over 2016 and a slight decreased concern for theft and burglary by 1%.
- Citizens want increased patrol in their neighborhoods, to be kept safe from drug activity, and speeders. Citizens desire to be kept informed of situations and the status of crime and other issues that affect the livability of the community. They also want to see more neighborhood involvement. The website and social media are ideal mediums to "advertise" events, neighborhood happenings, and relative information.
- Sixty-two percent have not been victims of crime in the city. This has decreased from 71% of crime-free respondents polled in 2016 and decreased from 69% in 2015. Of the actual victims of crime, theft (items stolen from cars) followed by other thefts were the most commonly identified incidents followed by fraud related problems.
- Sixty percent of respondents were familiar with the Kettering Police Department on social media. Forty-seven percent follow and 12% do not follow. Forty percent were not familiar with Kettering Police on social media. This was a new question for citizen response this year.
- Ninety-six percent feel safe in the presence of Kettering Police (99% - 2016).
- Ninety-three percent of respondents feel that Kettering Police are doing a good job preventing crime (96% - 2016).
- Ninety-four percent of the respondents feel officers are polite (96% - 2016).

- Kettering police officers are friendly (92%), earn confidence of the public (94%), attend to problems in a timely manner (91%), and treat all people with equal respect (92%). Ninety-one percent agreed that a citizen who has a complaint against a Kettering officer will have authorities look into the matter, 9% responded they disagreed.
- The “Big Problem” noted in the neighborhoods were speeding cars (28%), slightly up from 27% in 2016. Secondly was drug activity (15%), up from 8% in the 2016 survey. Next was theft from vehicles (12%), down from 15% in 2016. And run down properties (11%), the same as in 2016.

Overall the feeling is the Kettering Police Department is doing an excellent job. The respondents felt the service provided was very good and the employees were professional, helpful and courteous. On a scale ranging from 1 to 5 (5 being the highest), respondents rated the Kettering Police Department **overall** performance as 4.5, slightly down from a 4.6 response in 2016. The respondents rated police officers as 4.5, non-sworn personnel (jailers, records clerks, administrative professionals) performance as 4.4 on the scale. Dispatchers were rated as 4.6.

Respondents provided a clear picture of the effect the police department has on their neighborhoods and overall community. The desire to see and meet patrol officers in the neighborhoods is strong. We requested street names and/or general area in which respondents reside. Our goal is to target specific areas requesting assistance or more police presence.

The Kettering Communication (Dispatch) Center was also rated by citizens who had contacted or knew someone who had contacted the Center (46%). Forty-two percent had contacted or knew someone who had contacted the Dispatch Center in the 2016 survey. This group of citizens was then asked to “agree” or “disagree” with several questions focused on overall service to the community, response to the public, meeting the needs of callers, knowledge, attitudes & behaviors, and citizen concerns. The highest Communication Center ratings from citizens agreed the dispatchers provide good service overall to the community and ask appropriate questions to better define the caller’s location or problem, (both 99%). The next highest ratings received for dispatchers were that they effectively address the caller’s needs and send an accurate response. They are responsive to the public and meet the needs of caller (both 98%). Citizens agreed that 98% of Kettering dispatchers are appropriately trained to deal with the variety of calls received and treat callers fairly and with respect (97%). The 2016 survey respondents rated the Communication Center with high ratings as well.

We are excited to show the citizens that we take their input seriously. We are proud to have received so many favorable comments for the people we serve. We are equally grateful for the constructive criticism as it helps us focus our efforts on areas in need of greater attention.

**KETTERING POLICE AND COMMUNICATION (DISPATCH) CENTER
COMMUNITY SATISFACTION SURVEY SUMMARY**

The Kettering Police Department completed its annual Kettering Police and Communication (Dispatch) Center Community Satisfaction Survey during the first quarter of 2018.

The survey consisted of five parts:

- Part I: Major Issues of Concern
- Part II: Opinions About Selected Crimes
- Part III: Attitudes Concerning Kettering Police
- Part IV: Overall Evaluation of the Kettering Police
- Part V: Attitudes-Kettering Communications Dispatchers
- Part VI: Characteristics of Kettering Residents
- Part VII: Survey Feedback

One thousand (1000) paper surveys with mail back envelopes with a survey web link were sent to random Kettering residents requesting participation in the Kettering Police and Communication (Dispatch) Center's Citizen Satisfaction Survey. The paper survey responses could either be mailed back or completed online. The survey was online at the Kettering Police Department's website during February and March 2018. Invitations for Kettering residents to participate in the survey were placed on the Kettering Police Department's Facebook page and other community publications. This survey will be compared with the Kettering Police and Communications Citizen Satisfaction Survey completed for 2016.

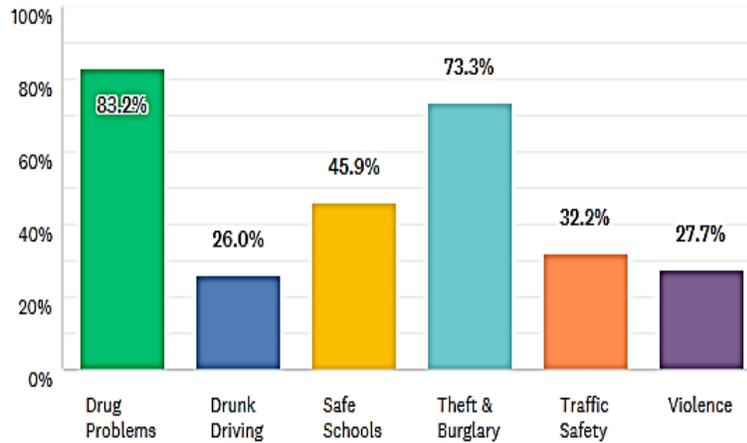
A total of 349 surveys were completed, 213 online and 136 paper surveys. The response rate for the paper survey was 14%, which is lower than the last paper survey in 2016 of 16%. It may be lower due to the opportunity of residents to choose completing the survey online. The number of online responses has increased from 138 (2016) to 213 (2017). This may be increasing with the announcements to participate through Facebook and other community publications. A variety of survey response scales were used to measure responses. The Kettering Police Department overall performance rating was 4.5, (4.6 in 2016).

Part I: Major Issues of Concern

Respondents were asked to choose three issues of greatest concern within the community. As you can see below, drug problems were the number-one concern followed by theft & burglary and safe schools. Drunk driving, traffic safety, and violence were lesser of citizen concerns. The top concerns in the 2016 survey were the same: drug problems, theft & burglary and safe schools.

Citizen Concerns

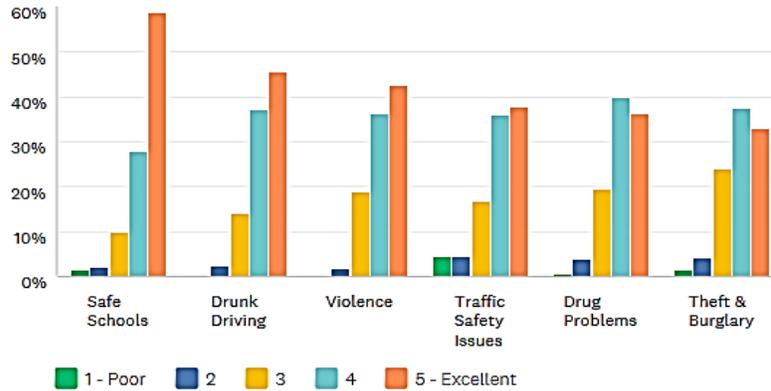
Answered: 292 Skipped: 57



The same greatest concerns mentioned above were then rated by respondents based on the perceived amount of attention the Police Department gave to these matters. Below are the response totals for each citizen concern.

Perceived Areas of Police Focus City Wide

Answered: 289 Skipped: 60



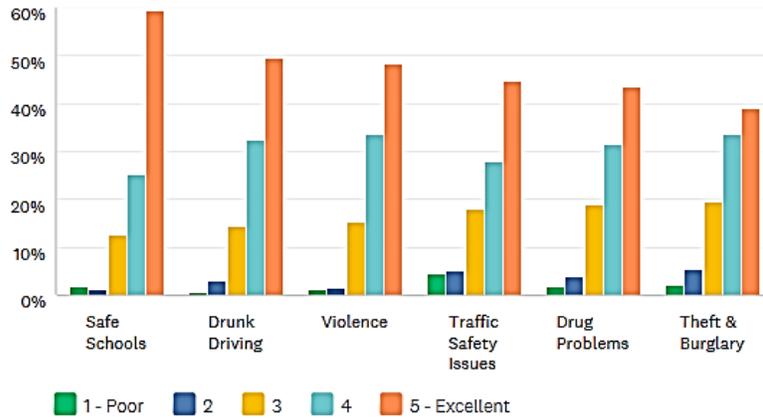
	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL
Safe Schools	1.4% 4	2.1% 6	9.9% 28	27.8% 79	58.8% 167	284
Drunk Driving	0.4% 1	2.5% 7	14.2% 40	37.2% 105	45.7% 129	282
Violence	0.4% 1	1.8% 5	19.0% 53	36.2% 101	42.7% 119	279
Traffic Safety Issues	4.6% 13	4.6% 13	16.8% 48	36.1% 103	37.9% 108	285
Drug Problems	0.7% 2	3.9% 11	19.4% 55	39.8% 113	36.3% 103	284
Theft & Burglary	1.4% 4	4.2% 12	23.9% 68	37.5% 107	33.0% 94	285

Respondents rated safe schools as the top issue upon which police placed the most focus (59%), followed by drunk driving (46%), violence (43%) traffic safety (38%), drug problems (36%), and theft & burglary (33%). Respondents' top concern is drug problems; however, these crimes are perceived as a lower priority of police. This perception can be addressed through communication and education.

To further narrow residents' concerns, respondents were asked to measure officer focus within their neighborhoods. As depicted in the chart below, safe schools were chosen as the most focused upon issue within their neighborhoods (59%), followed by drunk driving (49%), violence (48%), traffic safety, drug problems and theft & burglary. The perceived police officer focus in neighborhoods are ensuring safe schools and decreasing drunk driving, while the number-one concern among respondents is drug problems and theft & burglary. It is important to communicate steps being taken to prevent and reduce such activity at the neighborhood level.

Perceived Areas of Police Focus in Neighborhoods

Answered: 281 Skipped: 68

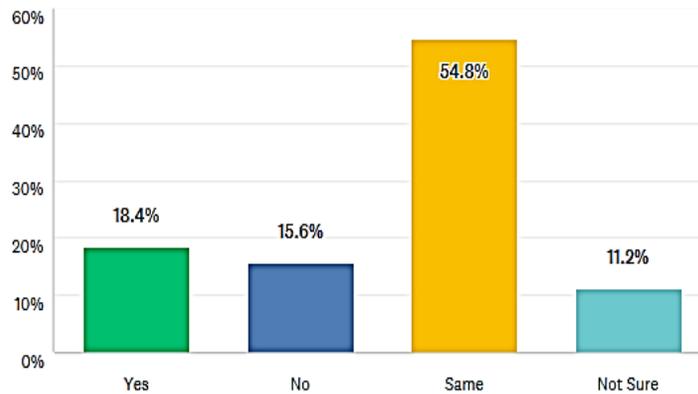


	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL
Safe Schools	1.8% 5	1.1% 3	12.5% 34	25.3% 69	59.3% 162	273
Drunk Driving	0.7% 2	3.0% 8	14.4% 39	32.5% 88	49.4% 134	271
Violence	1.1% 3	1.5% 4	15.4% 41	33.7% 90	48.3% 129	267
Traffic Safety Issues	4.4% 12	5.1% 14	17.9% 49	27.8% 76	44.7% 122	273
Drug Problems	1.8% 5	4.0% 11	19.0% 52	31.5% 86	43.6% 119	273
Theft & Burglary	2.2% 6	5.4% 15	19.6% 54	33.7% 93	39.1% 108	276

Below are the perceptions of citizens about if their neighborhood has become a better place to live over the past year. Eighteen percent felt their neighborhood was a better place to live this past year. This was slightly decreased from 19% in 2016. Sixteen percent felt their neighborhood had not become a better place to live over the last year (21% in 2016). Fifty-five percent felt their neighborhood was the same this past year (51% in 2016). And 11% felt their neighborhood was the same this year which was similar to the responses in 2016 at 10%.

Neighborhood Improvement

Answered: 294 Skipped: 55



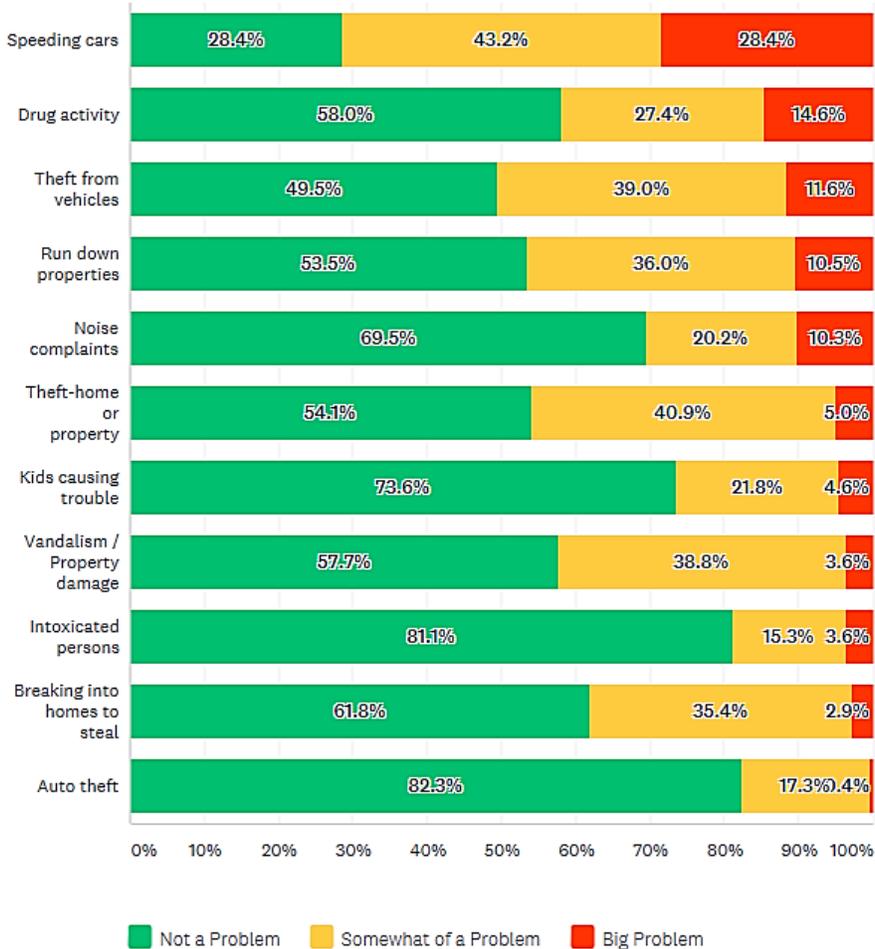
Part II: Opinions About Selected Crimes

Respondents were asked to rate a list of crimes which may be problematic in their neighborhoods. The graph below reveals:

- The highest ratings for “Not a Problem” in neighborhoods were auto theft, intoxicated persons and kids causing trouble with speeding cars rated the lowest
- The highest ratings for “Somewhat of a Problem” were speeding cars, theft from home/property and theft from vehicles.
- The “Big Problem” noted in the neighborhoods were speeding cars (28%), slightly up from 27% in 2016. Secondly was drug activity (15%), up from 8% in the 2016 survey. Next was theft from vehicles (12%), down from 15% in 2016. And run down properties (11%), the same as in 2016.

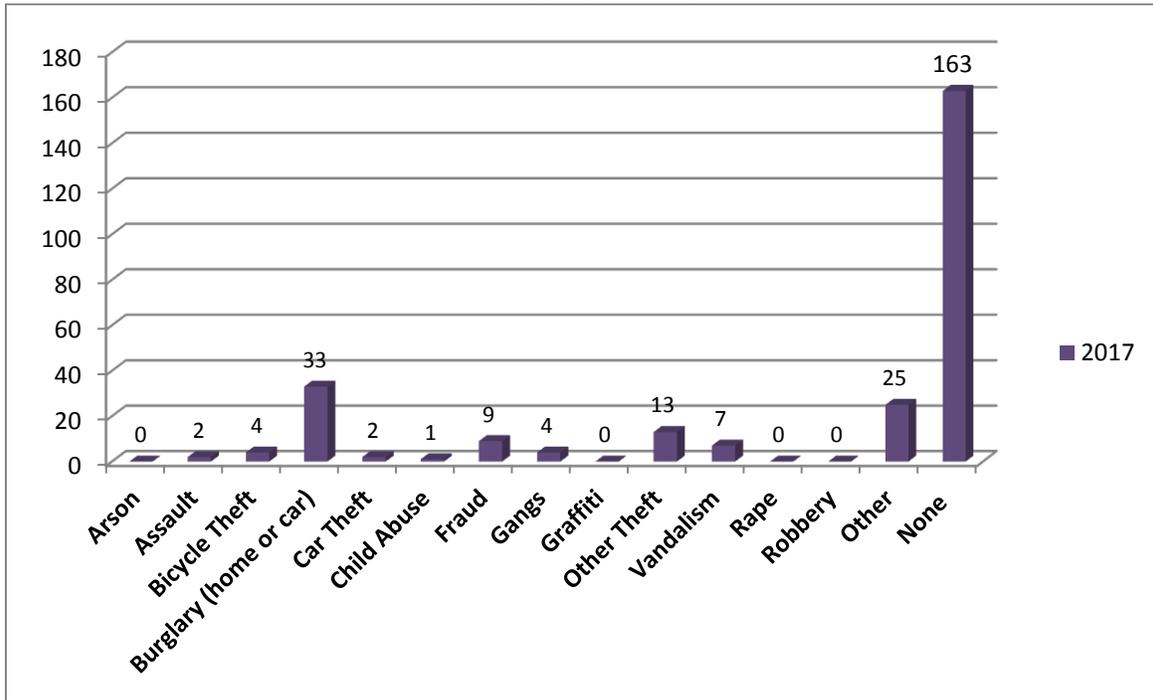
Opinions About Selected Crimes in Neighborhood

Answered: 288 Skipped: 61

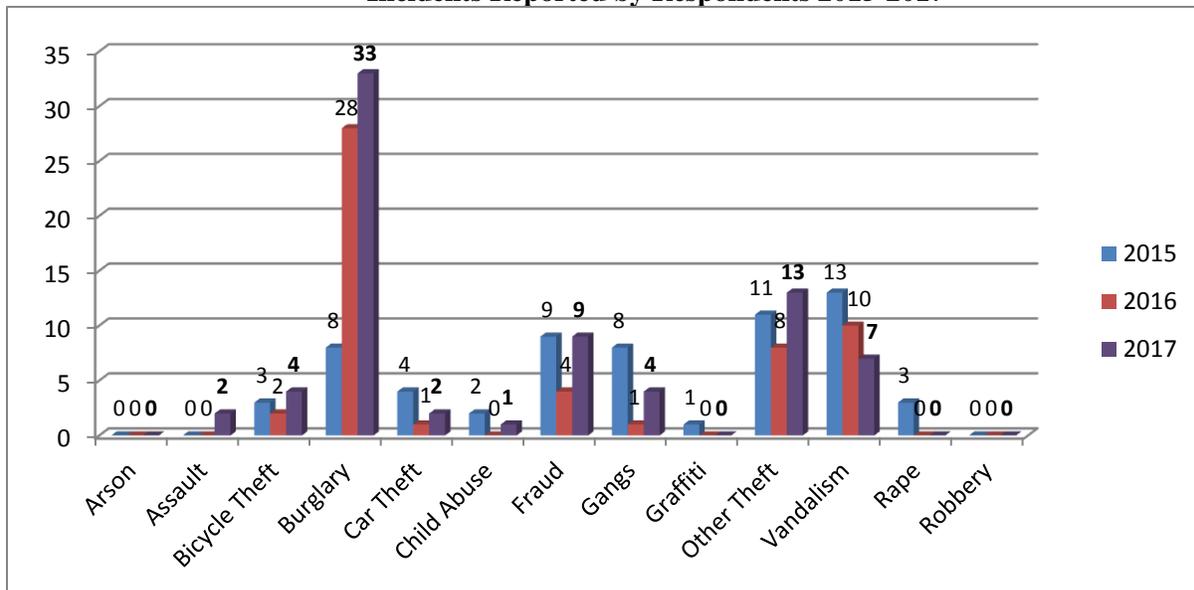


When asked about incidents of crime in which they or someone in their household were victims, 263 citizens responded. As shown below, 163 respondents (62%) have not been victims of crimes (decreased from 71% in 2016). Burglary (items stolen from cars/home) and other theft were the top incidents citizens reported followed by fraud and vandalism. Citizens identified “other” crimes as harassment, rowdy neighbors and noise complaints. Burglary from cars/homes and vandalism were the top reported incidents in 2016.

Victims of Crime -2017



Incidents Reported by Respondents 2015-2017

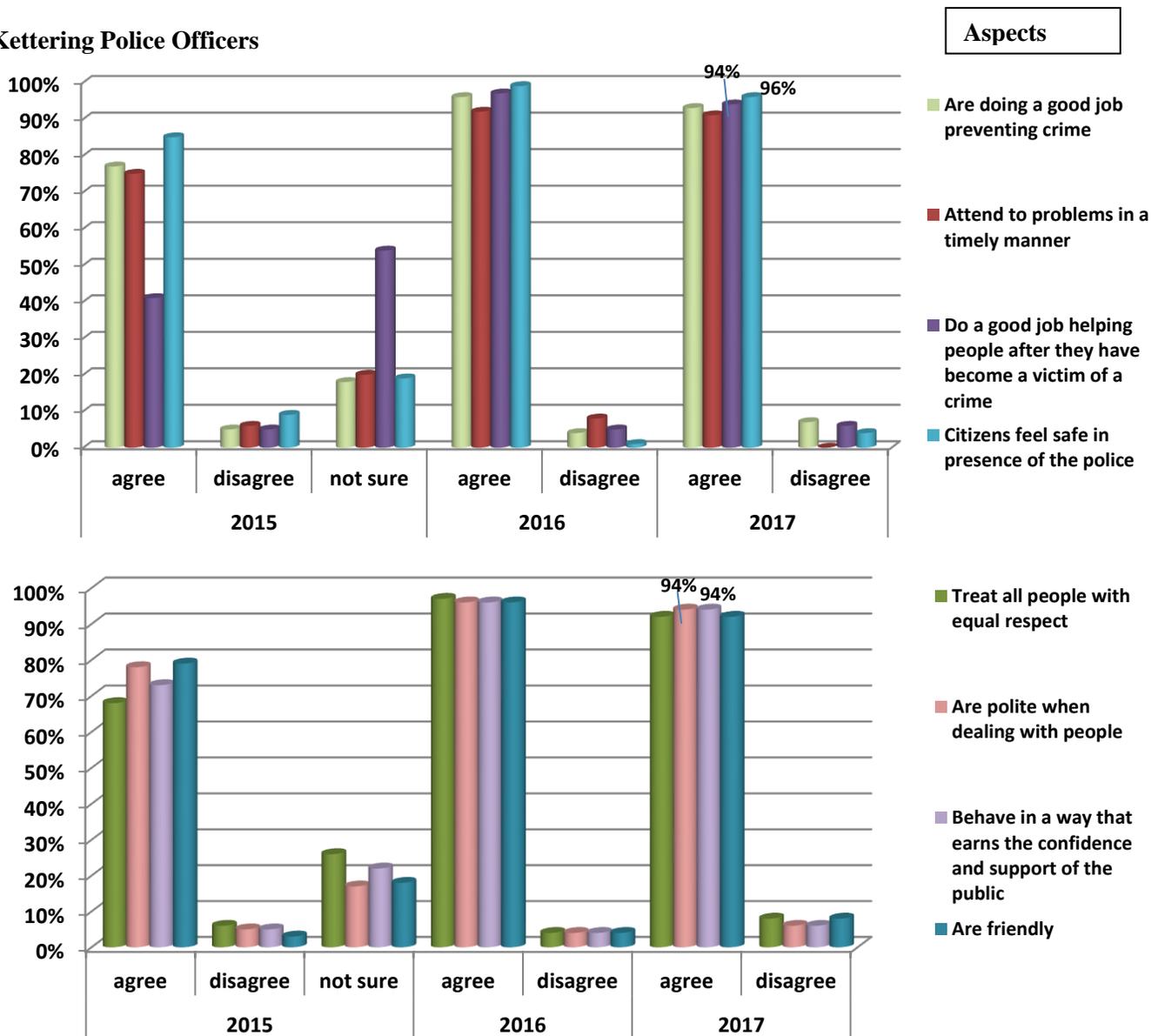


*Note 2015 2016, 2017 Burglary included items stolen from home
 Burglary included items stolen from cars and home

Part III: Attitudes Concerning Kettering Police

Citizens were asked to rate several aspects of the Kettering Police Officers and their interaction with the community. The citizens were asked to respond as *agree*, *disagree* (the “not sure” category was only available in 2015 as a choice). The highest rated response this year was 96% of citizen respondents feel safe in the presence of the Kettering police, (99% in 2016). The next highest ratings from respondents at 94% agreed: Kettering police do a good job helping people after they have become a victim of a crime (97% in 2016), are polite when dealing with people (96% in 2016), and behave in a way that earns the confidence and support of the public (96% in 2016). These aspects were rated slightly down from 2016. Ninety-three percent responded the Kettering police are doing a good job preventing crime (96% in 2016). The graphs below indicate an upward trend from 2015 to 2016, keeping in mind the “not sure” category was only available in 2015 and held steady in 2017 for citizen attitudes toward the different duties of the Kettering Police Department.

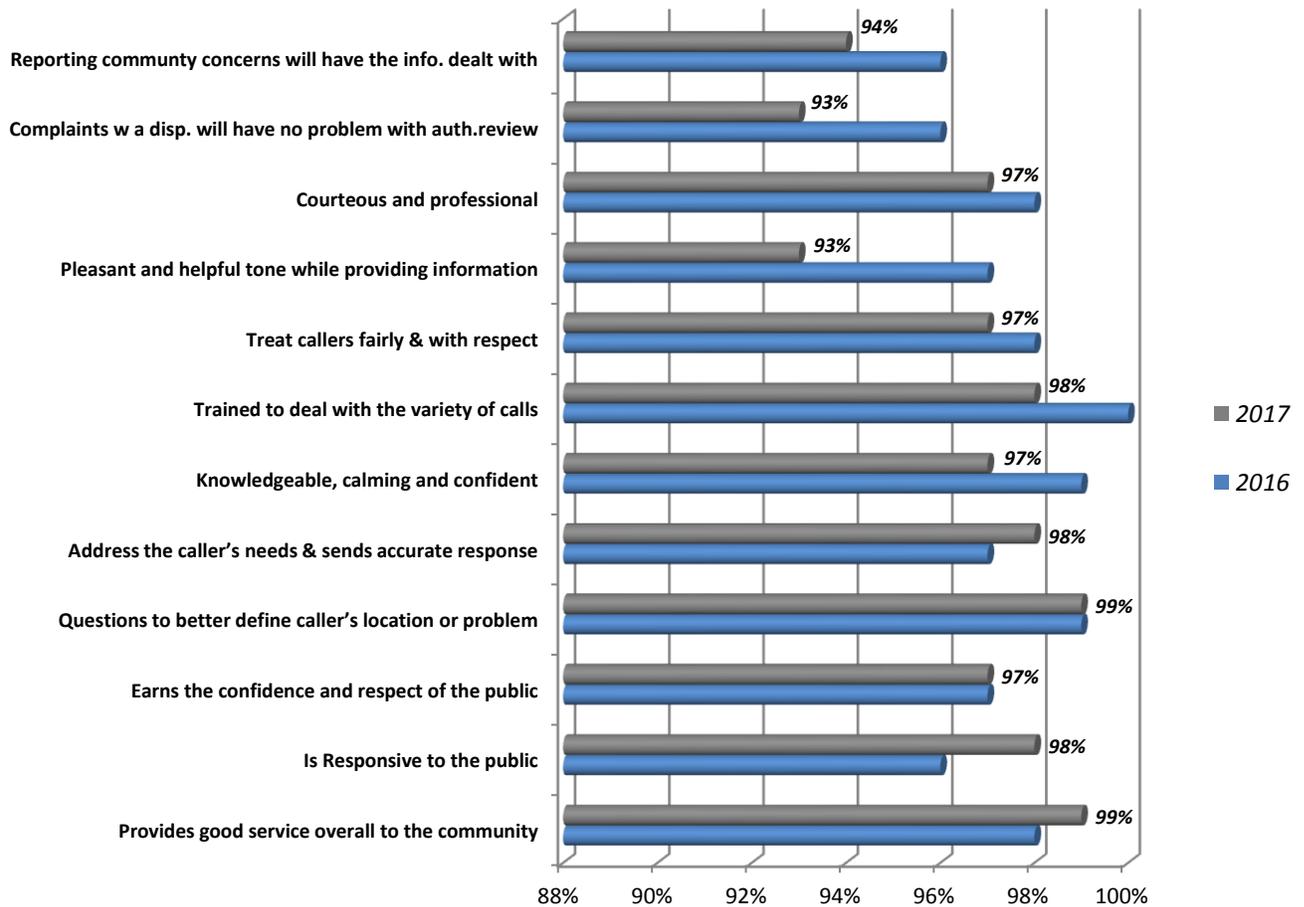
Kettering Police Officers



Part IV: Attitudes Concerning Kettering Communication (Dispatch) Center

Citizens were asked if they or someone they knew had called the Kettering Dispatch Center and had experience interacting with a dispatcher in 2017. Forty-six percent of respondents indicated they had experience with a dispatcher (42% in 2016). This group of citizens was then asked to agree or disagree with statements about the Kettering Communications (Dispatch) Center regarding service to the community, competency, attitude, and behaviors toward citizens. The highest agreed replies were from citizens who felt dispatchers provided good service to the community and asked appropriate questions to better define the caller's location or problem (both 99%). The next highest agreement from citizens was: dispatchers were trained to deal with a variety of calls, addressed the caller's needs and sent an accurate response, and is responsive to the public (all 98%). The graph below displays the Dispatch Center's very high agreement responses (all greater than 93%) from citizen respondents in 2017 and greater than 96% in 2016.

**Attitudes Concerning Kettering Communication (Dispatch) Center
(agreed replies)**



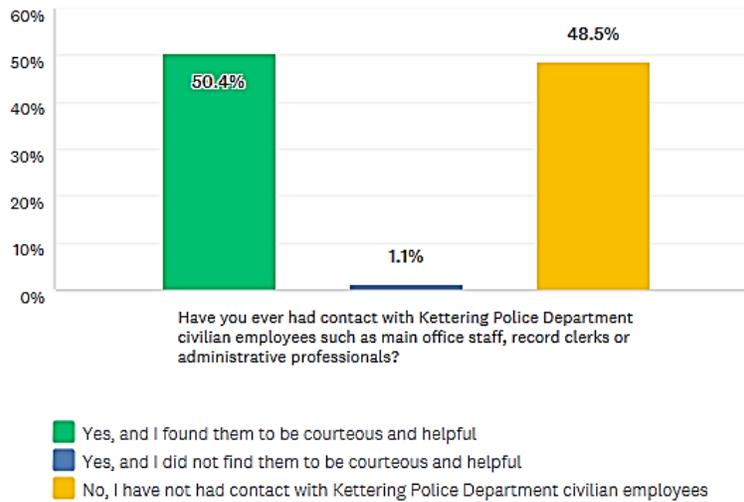
*Average Number of Respondents for all questions
2016- 104
2017- 118

Part V: Overall Evaluation of the Kettering Police Department

Of those who had contact with the Kettering Police Department (139 respondents), 98% found civilian employees such as main office staff, record clerks or administrative professionals courteous and helpful (99% in 2016).

Evaluation of the Kettering Police Department

Answered: 270 Skipped: 79

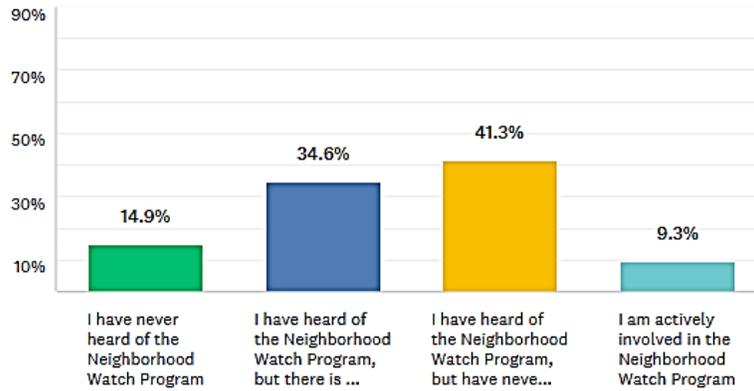


	YES, AND I FOUND THEM TO BE COURTEOUS AND HELPFUL	YES, AND I DID NOT FIND THEM TO BE COURTEOUS AND HELPFUL	NO, I HAVE NOT HAD CONTACT WITH KETTERING POLICE DEPARTMENT CIVILIAN EMPLOYEES	TOTAL
Have you ever had contact with Kettering Police Department civilian employees such as main office staff, record clerks or administrative professionals?	50.4% 136	1.1% 3	48.5% 131	270

Citizens were asked about how familiar they were with the Kettering Police Department’s Neighborhood Watch Program. The graph below reveals 41% of citizens had heard of the Neighborhood Watch Program but have never participated (47% in 2016), and 9% were actively involved (6% in 2016). Fifteen percent had never heard of the Neighborhood Watch Program (14% in 2016). There is an opportunity to educate citizens about the benefits of a neighborhood watch program.

Familiarity with the Neighborhood Watch Program

Answered: 269 Skipped: 80

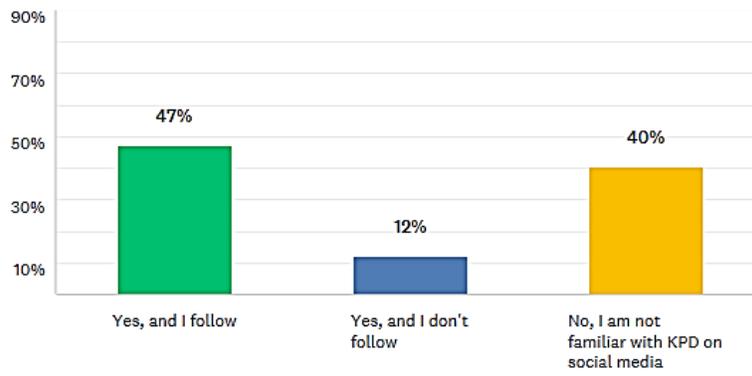


ANSWER CHOICES	RESPONSES	
▼ I have never heard of the Neighborhood Watch Program	14.9%	40
▼ I have heard of the Neighborhood Watch Program, but there is not one in my neighborhood	34.6%	93
▼ I have heard of the Neighborhood Watch Program, but have never participated	41.3%	111
▼ I am actively involved in the Neighborhood Watch Program	9.3%	25
TOTAL		269

Because social media has become a very important tool for police departments in communicating with and seeking citizen assistance, a new question was added to the survey this year. The question--“Are you familiar with the Kettering Police Department (KPD) on social media?” Almost half (47%) of respondents indicated they were familiar with KPD on social media and they follow. And another 12% were familiar and did not follow. Respondents may have more awareness of KPD on social media in the future because the question was included in the survey.

Familiarity with the Kettering Police Department on Social Media

Answered: 268 Skipped: 81

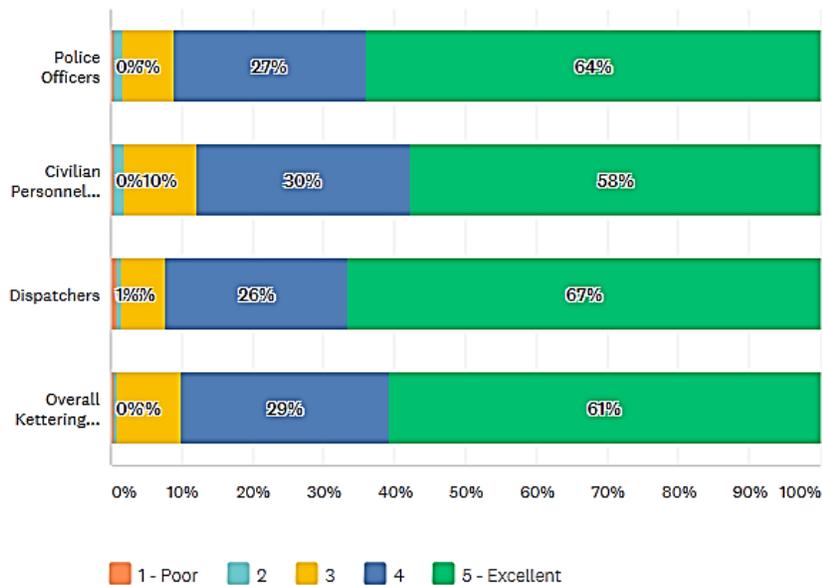


ANSWER CHOICES	RESPONSES	
Yes, and I follow	47%	127
Yes, and I don't follow	12%	33
No, I am not familiar with KPD on social media	40%	108
TOTAL		268

Using a Likert Scale of 1 to 5 (5 being “Excellent”, 1 being “Poor”), the citizen respondents rated their opinions of areas of the Kettering Police Department. Respondents rated the Kettering Police Department **overall** performance average as 4.5, slightly down from 4.6 last year, and up from a 4.3 response in 2015. The respondents rated police officers as 4.53, non-sworn personnel (jailers, records clerks, administrative professionals) performance as 4.4 on the scale. Dispatchers were rated as 4.6. Each are indicated in the table below. The graph shows the citizen responses for each area of the Kettering Police Department by percentages. The area rated with the highest percentage of excellent responses were the Dispatchers (67%), and Police Officers (64%). The **overall** Kettering Police Department opinion rated as excellent was 61% (63% in 2016).

Kettering Police Department- Opinions of Areas

Answered: 268 Skipped: 81



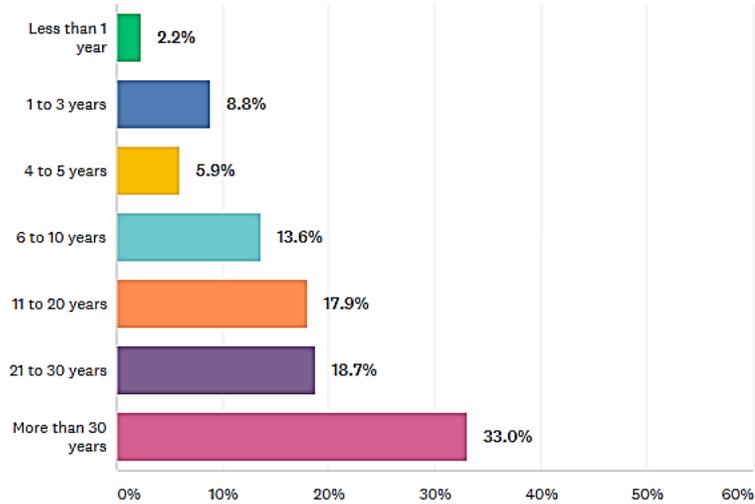
	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL	WEIGHTED AVERAGE
Police Officers	0% 1	1% 3	7% 19	27% 71	64% 167	261	4.53
Civilian Personnel (Jailers, records clerks, administrative professionals)	0% 1	1% 3	10% 24	30% 70	58% 134	232	4.44
Dispatchers	1% 2	0% 1	6% 14	26% 58	67% 150	225	4.57
Overall Kettering Police Department	0% 1	0% 1	9% 24	29% 78	61% 162	266	4.50

Part VI: Survey Respondent Characteristics

The below graphs display characteristics of Citizen respondents.

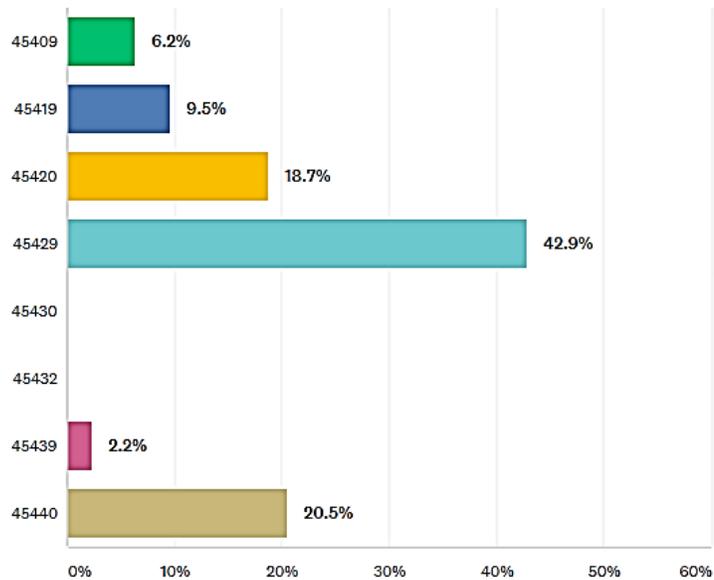
How long have you lived in Kettering?

Answered: 273 Skipped: 76



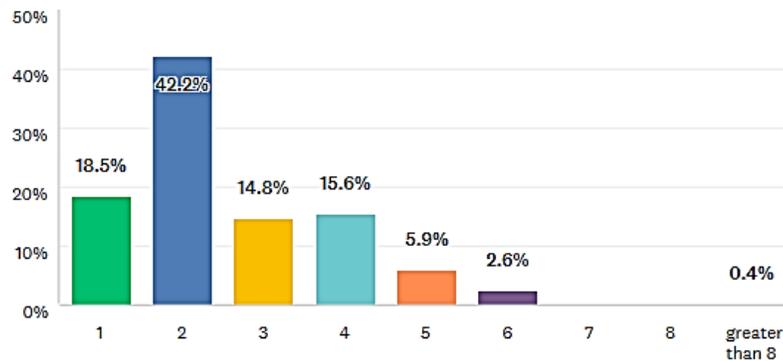
In what zip code is your residence located?

Answered: 273 Skipped: 76



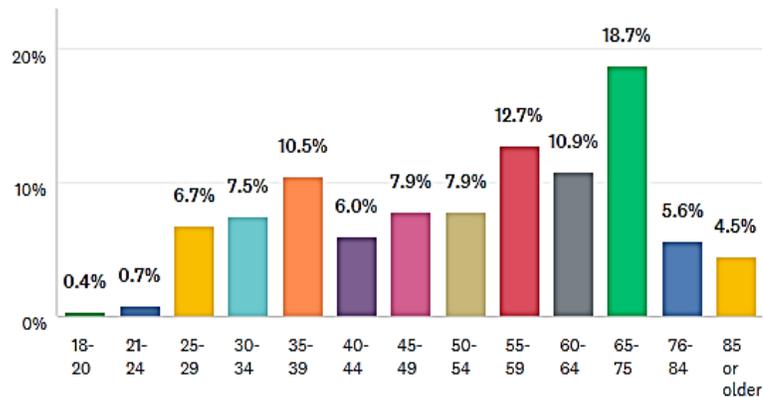
Counting you, how many people are in your household?

Answered: 270 Skipped: 79



What is your age?

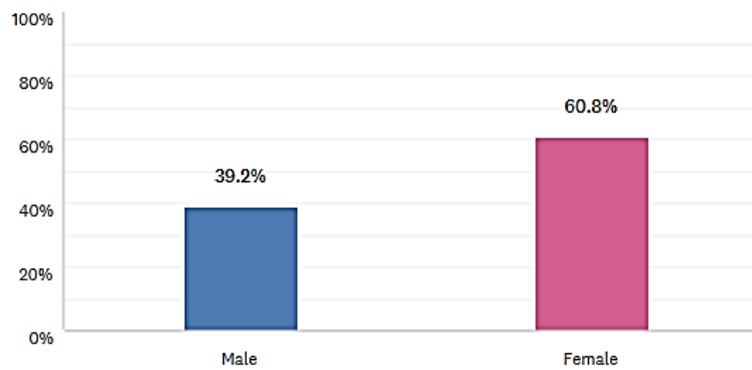
Answered: 267 Skipped: 82



Twenty nine percent of respondents were 65 years of age or older. In the 2016 and 2015 surveys, 35% of citizen respondents were 65 years of age or older. The group with the highest increase in number of respondents for 2017 was the 35-39 age range (10.5%), from 4.5% in 2016.

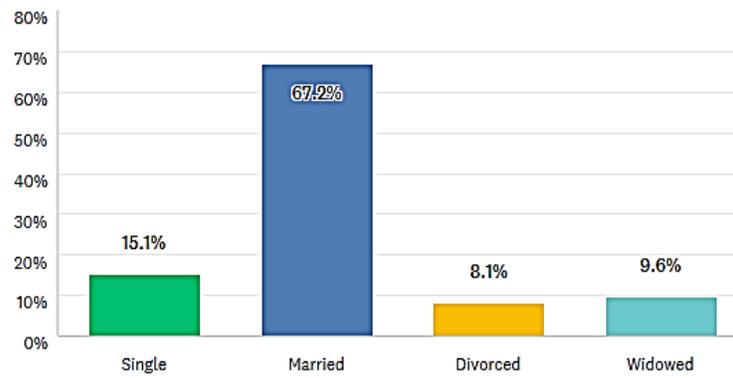
What is your gender?

Answered: 265 Skipped: 84



What is your marital status?

Answered: 271 Skipped: 78

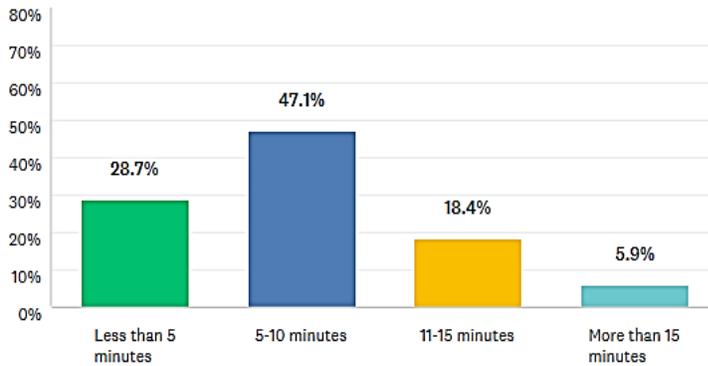


VII: Survey Feedback

Respondents were given the opportunity to provide comments about the survey. Forty-seven percent completed the survey in 5-10 minutes with 29% completing in less than 5 minutes and 88% felt the survey was “about right”.

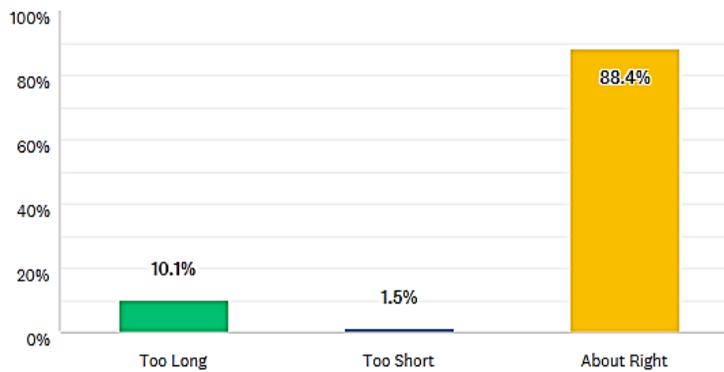
How long did it take you to complete this survey?

Answered: 272 Skipped: 77



What did you think about the length of this survey?

Answered: 268 Skipped: 81



Q6. Please share any other feedback you may have about these areas of concern in our community or in your neighborhood.

135 answered question
 214 skipped question

Responses	Categories
* The number of subsidized housing units focused on drug rehab and mental health is too great for our neighborhood.	City of Kettering
* E. Baatan-Concern with run down homes in area	City of Kettering
* Too much section 8 housing	City of Kettering
* Rental properties and their occupants	City of Kettering
Bad element from East & West Dayton moving in. Subsidized housing project @ 3900 block of Wilmington Pk is a problem.	City of Kettering
* Road issues on Bigger; potholes	City of Kettering
* I live in the Beaver Ridge Run apts. This place is run by a slum landlord. They simply do not care about their residents. I've had to make several calls over the five years I lived here regarding neighbors. My kids and I've been subjected to pot smoke coming in our home from both the downstairs neighbors and upstairs. The neighbor below us is a pervert and has-been reported to your department for taking pictures of my daughter from his balcony window. I was told by an officer that it wasn't illegal. I say bs!!! This place needs monitored very closely!	City of Kettering, Misc.
* Van Buren Village area has a big problem with theft of items from vehicles	Crime
* Robberies seem to be on the increase	Crime
* Renwood- too many vehicle break-ins and loud noises at night	Crime
* Bikes on sidewalks without rules on right-of-way; vehicles with tinted windows and license plates; texting and driving	Crime
* More shootings in Kettering and more burglaries. More scary now if you are alone. More drug activity noted.	Crime
* Overnight car break ins seem rampant	Crime
* Could use some more regular patrolling at night and very early morning hours, as there are many reports of older teens and young adults breaking into cars.	Crime, Patrol
* Violence, bomb threats in schools	Crime, School
* As the drug problem in Dayton grows it is bleeding over into Kettering.	Drug
* possible drug activity	Drug
* Kettering police are great! They bust a drug house when they see it they don't drag it out like the city of Dayton	Drug
* There needs to be a better way to report houses of concern for drug activity.	Drug
* I feel different demographics of a lower economic status have moved into my neighborhood and brought the value down. There are drugs everywhere in the county and Kettering is no exception. That bring home values and behaviors to a lower status. I know Ket. police are trying but I think they are pressured to assimilate different demographics and cultures which don't lift everyone up, it brings everyone down. Sorry to say.	Drug
* Illegal drug usage is ramped up like never before and should be the focus since I believe most other crimes are to support drug addictions	Drug
* There has been an increase in crime (and I suspect drug use) in my neighborhood over the last few years compared to when I moved in ~13 years ago. Neighbors yelling across the street at one another, I unrepaired cars.	Drug

- * Worried about the burglary in our neighborhood. Drug problems seem to be a constant battle.. Drug
- * It's a great neighborhood but it would be even better if the drug addicts at 921 would go away!! Drug
- * The drug problem is a big concern Drug
- * For over a year there has been a house on my street that is selling/making drugs Drug
- * We live a block away from the explosions on Glenheath. I would feel safer if I knew if anything has been figured out. I feel we don't get updates on what is going on. It is unsettling. Items to answer
- * Why can't I access incident reports for my neighborhood online anymore? I want to know if there is criminal activity on our street. Now u have to list the name or report number. I want to look it up by street. I used to be able to do that. I'm very disappointed that KPD ended access to this valuable information.□ Items to answer
- * KPD seems to be disconnected from the citizens and their concerns.They also seem to have a lack of communication within the department. Some don't know that the FB page isn't updated in a timely manner or at all. Some don't know that the twitter account is no longer active, yet on both counts they are suggesting that is where citizens can get information on issues (which does not exist on FB). Some don't realize that the website says to call Officer about Neighborhood Watch, but the officer says there is no help from KPD for that program, citizens must instead organize themselves autonomously. Items to answer
- * Neighborhood Watch seemed to be more effective when emails were being sent to us by NW captains. News on my neighborhood criminal activity has not been easily obtained over the past year Items to answer
- * I'm not sure what the proactive efforts of the KPD are. I think they are responsive when called upon. Items to answer
- * I would like to see police actively notifying neighbors when the have trash/junk in their yards for weeks instead of having to call someone myself. Misc.
- * Overall the Kettering Police do an excellent job protecting it's citizens however controlling violence is almost impossible due to an individual's possible sudden flare-up like in a road rage situation. Trying not to make this political but with the entitlement attitude of some individuals police work in general is getting more difficult. Misc.
- * slumlord landlord Misc.
- * Please help change the law to not make gun free zones. They don't work. It only hurts the law abiding citizen who pays for the schools Misc.
- * Jonathan McCoy is a great officer. Very professional and kind. Love this guy! Misc.
- * Just an observation to point out. It's really hard to teach your kids to obey laws when repeatedly we drive around town watching officers turn without signaling and Cali-rolling at lights and signs. From the safety village age kiddo to our soon to be driver—they notice. Other than that, really appreciate our PD, thanks for your service. Misc.
- * I haven't had direct contact with the police over most of these concerns. Misc.
- * Woodman Dr Access Rd.- People blocking the road because they have too many cars. Parking in the median, which is prohibited, I thought. Basketball hoops on the road, we have 3 on our street, kids playing in the street. Misc.
- * Ingersol- Often neighbors break the curfew in summer months with loud parties and fireworks that last until 1-2 am or until police are notified Misc.
- * Dutchess- lack of interaction with citizens Misc.
- * I have no concern in my neighborhood, it's a general concern no matter where I should live. Misc.
- * Throwing beer cans on corner lot of Quinn & Enid Misc.

- * Very annoyed at inter office communication and communication with residents Misc.
- * I had a difficult time gauging the extent to which the KPD has focused on these issues. I don't really observe KPD personnel interacting in the community. Thus, I assumed any lack of observation dictates KPD performing their duties at an acceptable level (e.g., I don't see any issues with violence or theft). I think the drug issue is the worst problem. I am an avid runner and have seen needles in the community streets, which is a sad sight but a more national epidemic. Misc.
- * My strongest suggestion to the Kettering Police Department would be to immediately resign and move to more meaningful jobs. Police only exist to reinforce the protection of private property at the incredible price of human life. Once police officers began taking part in a racist, backwards, and cataclysmic drug war, the very nature of American policing took an incredibly dark turn. There is no honor in your actions. You are not "protecting" and "serving" your community as much as you are destroying human life. Have a nice day. Misc.
- * Miss the very personal touch from NW where people have more input. Misc.
- * I just don't know, I'm not sure what they focus on or how they are doing. But I do feel that they are visible and my community feels safe, to me. I am not aware of any problems of this type in my neighborhood so I have no answers. Misc.
- * I haven't had any dealings with Kettering Police Misc.
- * Issues with a neighbor has been reported and reported and reported and it continues. Misc.
- * We are having problems with people discharging firearms in their backyards. It is only a matter of time until someone is injured. Misc.
- * Someone drives alongside their large dog which runs. That is dangerous Misc.
- * The lower ratings are based on my fears or things my heard happened Misc.
- * This area is starting to look and act like Dayton Misc.
- * Nothing police have control over; family breakdown and lack of responsible parenting have been an issue on my street. Misc.
- * More concerned about child predators than the rest. Would like to see NONE of these sexual offenders anywhere in Kettering. Registered or not! Misc.
- * We have not had any experience in dealing with the police dept. Misc.
- * I have been told by officers in the past to call when things just don't look right, concerning suspicious behavior in my neighborhood. Yet there has been times when I have called and requested that the officer not come to my door. Yet, they do it anyway. If I feel that a subject may be threatening, I don't want them to see the police coming to my door! What should I do ignore a potential threat? Just saying! Misc.
- * Could use more police presence in tabor area. I feel like every year it's been getting worse. Have lived in this area since 2011. Patrol
- * I live on Beaverton and I feel like there's often a high volume of police cars. I feel safer knowing they're around but also makes me feel like they think our neighborhood is unsafe. It's a bittersweet feeling. Patrol
- * I have a neighbors house 3 doors down that the police seem to always be at. In the summer especially there is always traffic coming in and out and needless to say have had several fights from the house. I also live on a road that goes from Dorothy lane to a apartment complex and people drive way to fast down the streets. Patrol

- * A major concern I have seen on a rise this year is the amount of jaywalkers on Wilmington Pike between Dorothy and Stroop; it's the worst across from speedway close to Marshall. They will walk out in the middle of traffic and cars will have to break for them, it's not safe for anyone. Also, I have noticed a lot of cars parking in intersections in my neighborhood, and others, it makes it very difficult to see at intersections within the neighborhood. Also, there are cars that park in front of no parking signs, such a truck with a trailer the parks on colonial Ave right at Dorothy lane- it blocks traffic coming into the neighborhood when the light is red and there are people in the left turn lane. I know it is just parking violations and there are other concerns, but it makes it unsafe to drive in neighborhoods and when kids are out playing, having cars parked at intersections makes it even more unsafe. Patrol

- * Just keep checking in on the nuisance properties. The hillbillies that live at the northwest corner of Circleview and Dexter are driving the entire neighborhood crazy. They make their children use the restroom outside, trash everywhere, vehicles all over the front yard. loud outdoor parties all the time until morning. Patrol
- * Southern hills could use more patrolling for burglary and safety Patrol
- * As a retired widow I would like to see more patrols in my area Patrol
- * neighbors no longer relate to one another; parents let their children leave trash in our yard when picking them up or dropping them off for school; our driveway is blocked in the mornings and afternoons due to school schedules; cars drive in two lanes to get to the school so I can't get out of my street...it's basically the lack of concern for the neighborhood surrounding the school Patrol
- * My issue is relevant only to us and our 2 across neighbors that have an ongoing personal vendetta that involves both county and police vehicles cruising by xxxxxx xxxxxx house on Marchester (I am at xxx across the street). It's annoying and disturbing because I'm concerned one day it will lead to something more dramatic. Patrol
- * I live in a condo and they are VERY watchful and alert to things that appear different to them on their routes. Appreciate everything they do. Patrol
- * Practically never see police in my Oak Tree Drive South neighborhood. We live in a very safe neighborhood, no police contacts Patrol
- * skate park after dark Patrol
- * Lack of drive by's Patrol
- * I think more frequent police in area and summer bike patrol Patrol
- * Would like to see more Police presence in our neighborhood Patrol
- * Police need to be more visible in the neighborhoods. Patrol
- * A lot of late night traffic do not often see anyone patrolling. Patrol
- * Need more interaction with residents. Possible walk around the neighborhoods. Patrol
- * Traffic concerns are at Oakview School, pickup when school is dismissed, people just park wherever they want. Patrol, School
- * KPD does a great job! Positive
- * I think KPD is doing a great job and we see them patrolling our neighborhood (Ghent, Kerwood area) often. I wish there was something done regarding speed, especially down Vale and Ghent. Positive
- * Love my neighborhood Positive
- * I think the police do a wonderful job! Positive
- * I'm sure the police are doing a great job. I've never noticed my area having the above issues. Positive
- * Kettering police rock!!!!!! Positive
- * KPD seems to be doing a good job. Since none of us are perfect I feel there is always room for improvement. Positive

- * Thank you for immediately responding and taking my concerns seriously. I am an observant neighbor and was put off when I lived elsewhere and my concerns were put on a "we'll get to it" list. Not in Kettering! Immediate responses, actual caring and compassionate dispatchers... wow I am lucky to live here. Thank you. Positive
- * Generally, KPD does a wonderful job in my opinion. I worry, like I'm guessing most people do, about things not in my control and find myself wondering "where are the police" sometimes. Positive
- * Very proud of the Kettering Police Department! Positive
- * Officers are awesome! Keep up the good work. Positive
- * Keep it up Positive
- * I believe Kettering is doing a great job. Large towed trailers parked on the street for over 2 months blocking fire lanes for fire trucks and emergency vehicles. Positive
- * No concerns as of now. I feel very safe. Positive
- * I have not been in town long enough to rate these, except I know this is an extremely safe town because of our law enforcement. Positive
- * Keep up the good work. You are appreciated. Positive
- * I'm very thankful for our police department. I love the project you guys have created for easy drug disposal. Your Facebook is active and you keep the community involved and I love that about our KPD. When my husband and I report a possible drunk driver, you guys are on it. I feel safe here and we will retire here due to the safety your force provides and the community you help it to be. I hope you guys are getting the community support you deserve. I once had a concern and my complaint was answered quickly and professionally. That shows great honor and we will always support our police. Positive
- * It is good to see regular patrols through my neighborhood, and the officers are always pleasant to deal with, and friendly to talk to. Positive
- * I have the utmost respect for our officers who put their lives on the line every day. Thank you and God bless you. I think it must be frustrating for them to see the revolving door that is our court system (because of the "jury of peers"). Positive
- * I moved to my Kettering neighborhood 18 years ago. Overall it's a safe area. I feel safe walking my dog any time of day or night. The biggest problem I see is theft from cars, garages, etc. and the occasional person speeding up and down the streets. I remember a few years ago that Kettering officer's would ride bikes around in the neighborhood. I liked that they would cruise around and talk to residence and I would see them in State Farm park during non busy times and during the busy times of baseball and football.
So my request would be to bring back the cops on bikes. I also think it would be great if the K9 units would show up with their handlers at the parks. Seeing a officer just walking around with a K9 and being social would be great for public relations. Positive, Patrol
- * I'm proud of KPD's work in our community. Positive, Patrol, Traffic/Speed
Just assigning an "excellent" rating on a survey is difficult when I don't know what is actually being done.
I don't "do Facebook"(which is losing users, btw) and don't feel that it is a universal channel of communication, compared to, say, e-mail. It'd be like licensing only Ford and Chrysler vehicles... there are lots of them out there, but it does not address the whole issue!
Specifically, I have strong concerns about "scoff-laws" in Kettering who blatantly run thru stop signs and run red lights. Our local joke is that these folks "think they are important and are in a hurry". Someone is eventually going to get killed or maimed because of it.
Any KPD patrolman in an unmarked car could watch this happen all day long, both at major intersections and in neighborhood streets. To me, this is far more important than ticketing for "technical" violations of speed.

- * I have made repeated requests over 2 years... all ignored. put an OFFICER on Parklawn at J.E. prass when they let out. it is a dragstrip. I saw an officer once last year. He came early (1400 ish) sat in his cruiser on his cell phone for 10 minutes, then left before school was out. School
- * Police officers need serve as roll models by obeying traffic laws. It is also crucial to enforce traffic laws such as school zones, speed limits, no parking, etc. Large events at Fairmont and Trent require extra patrols and alternate routes/parking. Traffic around the schools is horrific and quite hazardous but lack of enforcement leads to repeat offenders. School
- * We have called about young adults still in school meeting in our area. Underage smoking and maybe drugs. By the time an officer arrives they are gone. School
- * There isn't a police department in the country who takes School Safety seriously. Bullying has not been stopped or taken serious, and this leads to school massacres, and suicides. Dayton has a huge drug problem and yet what is bring done about the gangs pushing down into Kettering? Isn't there supposed to be a Blue Line their not supposed to be able to cross? That's what I'd like to see being done. Schools being free from bullies and the gangs pushed back to Detroit, Michigan. School
- * Really would like to see the speed limit lowered during arrival and dismissal at Van Buren and Fairmont. The speed limit being 35mph just makes me nervous. It's not always the drivers. Just think it would be safer if the speed was lowered during those times. Traffic/Speed
- * We are getting increased number of speeders, race cars, and drug activity in the Van Buren housing area. People are wandering through an empty property on Hazel, and some have been seen receiving mail at the address when it's been empty for years Traffic/Speed
- * I live on Glenheath and I worry about the speed people drive and I worry about all the open drug use. (Pot) Traffic/Speed
- * A traffic light is an imperative need at the intersection of Stroop and Walden Way. Cars speed excessively day and night making this a very dangerous area for all especially seniors like myself who live in this area. Traffic/Speed
- * Lenox- I hear talk about the drug problem. I am aware of it and how difficult a problem it is. At night, I hear cars whose drivers think they are in the "fast and the furious". They usually are on the main road like W. Stroop or Far Hills. Traffic/Speed
- * Speeding on Millcreek Road. Street parking is a concern reduces the travel lane to the center of the road at times. Especially Springmill Rd. by the nursing home. Traffic/Speed
- * Brydon Rd.-automobile speeding has significantly increased Traffic/Speed
- * When I did my commuting on foot near Dorothy Lane and Woodman, I was almost struck by several cars on multiple occasions while walking in the crosswalk with a walk signal. A couple times the driver was a police officer on duty driving a marked car with no lights and sirens, just simply not paying attention to pedestrians. I also see a good 10-15% of drivers missing a headlight most every night while driving around Kettering. KPD does have a rapid response time however when called emergency or not. Traffic/Speed
- * Speeding and rolling stops on Brydon to avoid light at Shroyer and Dorothy lane. When did motorcycles and trucks get so loud, Dorothy lane sounds like a motor speedway Traffic/Speed
- * Speeding cars on Ackerman Blvd. Traffic/Speed
- * Speeders in School zones. Speeders on Woodman, between Stroop and Dorothy, formally in the time frame of 11:30 am- noon (the time I come home from work.) Traffic/Speed
- * I continue to have a concern about cars speeding on Mad River Road. I stand out with our kids at the bus stop and traffic goes more than 35 mph. Better enforcement is needed. Traffic/Speed

- * Need better traffic enforcement, especially at busy intersections where traffic signals are often violated by selfish drivers. Left turn red light crashing is a big problem. Likewise, drivers distracted by their mobile devices is a prevalent and dangerous issue. Traffic/Speed
- * Please continue to focus on speed control. Far Hills south of Stroop was much improved while patrols were visible - not so much any more. I would LOVE for Stroop (especially East of Woodman!), Far Hills, and Dorothy to be viewed like Far Hills in Oakwood. Everyone knows if you speed in Oakwood you'll likely get cited. Please bring back Neighborhood Watch activity emails! The coordinator did a great job of sharing activity to the areas in which it occurred. Now, unless victims share we hardly hear about any criminal activity. NW is a valuable tool which should be better utilized. ☐ Traffic/Speed
- * Wish more could be done with the number of drivers who run red lights. bad intersections are Stroop at Cordell and Hoyle at S. Dixie. Rarely see cruisers driving thru our neighborhood unless called for an emergency. Traffic/Speed
- * Constant speeding, especially in school zones and distracted driving texting Traffic/Speed
- * Speeding around the corner of La Plata Drive is a big issue due to the many children in the neighborhood and it is right off of Dorothy Traffic/Speed
- * Live near south end of Wilmington Pike. Speeding and traffic violations are horrible on this stretch, yet never to rarely see speed/aggressive driving enforcement Traffic/Speed
- * I live beside Forrer Blvd and they drag race on it. When its warm its a speedway for "ying yang" motorcycles. It's dangerous Traffic/Speed
- * Control speeders more Traffic/Speed
- * Concerned about speeding cars on our street Traffic/Speed
- * Way too many red lights being run, speeding in residential neighborhoods. I think Kettering is a safe place to live and the police respond to calls in a timely manner. Traffic/Speed
- * Speeding on neighborhood streets Traffic/Speed
- * Stroop Road is a drag strip, excessively loud vehicles reckless operation of vehicles. Traffic/Speed
- * Noise and loud music in cars and homes. Speeding on Shroyer Rd between Far Hills and Dorothy Lane Traffic/Speed
- * Residential speeding remains an issue Traffic/Speed
- * Even though the speed is 25mph, there is occasional speeding. Traffic/Speed
- * I see many traffic violations daily on main roads. Tons of running red lights and never seen the violator get pulled over! Specifically Dorothy lane and Kettering Blvd. I see daily RTA busses and many cars running lights while turning, even after the light on the opposite has turned green Traffic/Speed
- * Repeat offenders with high speed in local residential areas. Kids and their safety are a priority. I wish there were a better system in place to crack down on these individuals. Traffic/Speed
- * There are no police officers present in our neighborhood which people speed through each day, using it as a shortcut between Wilmington Pike and Dorothy Lane. Also the City of Kettering employees speed through the neighborhood in their work trucks coming and going to the garage Traffic/Speed, City of Kettering
- * Cars going over speed limit and the up keep on some properties Traffic/Speed, City of Kettering
- * Patrons parking to attend Frazee event at FHS parking lot arriving drunk and or drinking in lot then proceeding to Frazee. Post event Frazee--drunk, loud and crowd mentality in exiting city areas to parked vehicles. Trent and FHS traffic congestion and grid lock at Shroyer/Lincoln Park intersection needs to be addressed by city and schools. Traffic/Speed, Patrol
- * We never see police officers in our neighbor. When driving see people speeding running red lights with police beside us and they never do anything about it. Traffic/Speed, Patrol

Q9. Please share any other feedback you may have about crime in our community.

78 answered question	
271 skipped question	
Responses	Categories
* More has occurred in neighborhood since Section 8 housing was blatantly demanded by city council.	City of Kettering
* Seems like more theft and robberies in the general area such as the BP at Smithville/Wilmington, car wash on Forrer,	Crime
* Crime would increase dramatically if you got out of our neighborhoods. Your very presence in unwelcome.	Crime
* worried about the number of break ins nearby during the day.	Crime
* It appears we have a problem with lots of people in our area getting damage to mail boxes. Lots of people are just yielding at stop signs	Crime
* Drug house in the middle of Dun Hill XXXXXXXXXXXX house	Drug
* Drug deliveries are happening in plain view	Drug
* Need to get rid of the drug problems in our neighborhood. Would like to see the squatters move.□	Drug
* I don't have any reservations about living in Kettering. The entire country, however, needs to put forth actions to solve the drug problem, and I see this issue spilling over into the streets of Kettering.	Drug
* Thank you for focusing on drugs as it absolutely drives other criminal activity!	Drug
* Need more attention paid to around here. Drug houses and kids	Drug
* There is a house on our street that makes/sells drugs. Police have been called over 100 times	Drug
* We experienced vandalism to home 2 yrs. ago. Kids were from our neighborhood drinking walking through area throwing rocks. Prosecuted but restitution was slow. Pondview park is a place to smoke pot and whatever else. Our other problem is apts. Fox Hunt, before it became section 8 it wasn't bad, it is full of drugs and issues. Honestly our mayor should take responsibility for that and I am going to pursue complaining about this issue like my neighbors. I think we have had more vandalism.	Drug, Crime
* I can't answer what crime is a problem in my neighborhood if the KPD does not allow citizens public online access to this information anymore. I feel less safe not knowing this information. BRING IT BACK, PLEASE!	Items to answer
* I feel that a lot of the problems are coming out of Van Buren apts, Hazel Ave. and traffic passing through Wilmington and Smithville	Misc.
* Those concerns that I marked "somewhat of a problem" are my concerns of the future. Worried that we are on a bad trajectory.	Misc.
* There are major noise and public intoxication issues associated with Frazee events. Again, lack of enforcement results in repeat offenders.	Misc.
* There seems to be kids in this area that are stirring up trouble-younger kids-middle school age.	Misc.
* Renwood-I often see nefarious characters wandering around the neighborhood late at night, alone and unfriendly. They just seem to be quietly walking around town all day/night long.	Misc.
* Community outreach is poor.	Misc.

- * As a whole rated 4/5 on a personal level regarding my case I am very dissatisfied. Reported in December and have contacted the office several times and no one has returned my calls/emails. Due to what I feel is neglect of safety concerns . We are selling our home and moving I feel violated, unsafe and dis-respected by your staff. Please note household consists of single mother w/a special needs child. Misc.
- * Barking dogs. Stray cats that belong to neighbors but are left outside to roam the neighborhood. Dog walkers not picking up waste from lawn Misc.
- * Eldorado - This is not a "crime" but in the neighborhood across from Beavertown Elementary School (Eldorado Ave. and Ansel Dr) there are multiple parked cars on the side of the road that do not move. Many of the cars have not moved in more than three months and are parked on the opposite side of the street directly behind a driveway. Thank You! Misc.
- * I wish we could go back to our neighborhood watch newsletters to be better informed on our particular neighborhood and not rely on FB page. I for one am close to leaving FB for a variety of reasons. Misc.
- * I feel bad when I hear or see things on the news that are taking place in Kettering, drugs, thefts, etc. Misc.
- * Our little corner of the world has a low crime rate. this may or may not be do the retired policeman who lives on our block Misc.
- * It's always going to be a problem. Police are not able to completely control it, but do seem to handle it as best as possible. Misc.
- * I feel like my calls fall on deaf ears as unimportant or that I'm a pest. Misc.
- * The increase of intoxicated persons is probably from opioids and not an increase in alcoholism. Very frightening the condition some of these individuals attempt to drive in. Misc.
- * The JFK neighborhood blog seems to be really helpful. Only lived here 6 months so can't give educated info. Misc.
- * Unaware of any criminal activity in our area. Misc.
- * None that I've heard of YET Misc.
- * I feel that crime is lower in our community compared to other places in the area. The opioide epidemic is a concern for all in this part of Ohio. Addiction resources continue to be a need to help families in the area. Misc.
- * Leave marijuana alone !! :) Misc.
- * A lot of problems coming from apts., kids walking the streets day and night. Misc.
- * I do not think for a community our size that crime is out of control. I think on the major streets police presence is good. Maybe not as much driving the neighborhoods as they did several years ago where there were a couple of young adults who did not know right from wrong Misc.
- * Some neighbors loud and disorderly at times Misc.
- * Police Admin. should encourage use of aggressive police tactics like stop & frisk and resist radical groups trying to encourage city and police admins. to limit police authority. Law abiding citizens are not concerned about such nonsense. Only the criminal element challenges police actions. Misc.
- * Besides the paper, nextdoor.com is informative about the goings on in the neighborhood. I want to thank the dept. for any assistance you've had in helping locate any lost pets. The senior citizens, their pets are their life lines to living happy lives. Thank you so much! Misc.
- * We live on the safest street in Kettering. So we don't see much violence or crime. In 5 years there has been one domestic violence dispute. Misc.
- * I marked no problem on many only because I'm not aware of any issues Misc.
- * I don't hear about it so much from neighbors in the winter as I am less likely outside to converse. Misc.
- * Would like to see more patrols, especially in summer. Would love to see community involvement Patrol

- * I see patrol doing what appears to be speed checking but very seldom see them pulling anyone over. 20 mph over limit ok?? Patrol
- * Police presence important Patrol
- * I think because of the high visibility of the KPD day and night is a great deterrent to crime. Patrol
- * Need more police presence in the apartment complexes. Patrol
- * More police presents in the neighborhoods on a daily basis would make people think twice about causing mayhem. Patrol
- * We depend on homecare agencies 7 days a week. We have had \$600 and fentanyl stolen ,a report was filed. This is more an agency issue, which we fired -than a Kettering Police problem : I do feel having a better police presence / in and around our home would deter theft & provide us with a sense of security. Patrol, Crime
- * I appreciate how visual the KPD is at community events! Positive
- * Kettering police do outstanding job. And they will have my 100 percent support. Positive
- * The police have been wonderful. I'm not sure what I can complain to the police when someone is on their own property re drugs, yelling or fighting. Most of our backyards are open to each other's and I've been seeing and hearing things I never had before. Positive
- * I feel on the whole Kettering is a safe place to live, especially in my immediate neighborhood Positive
- * My neighborhood seems to be a very safe place. Positive
- * Again, I think KPD is doing a great job. Positive
- * Police did an excellent job when my wife was the victim of internet fraud Thank you. Positive
- * Kettering police and fire departments make me feel safer than any city lived in. Also are prompt to send an officer, firefighter and/or paramedics leaving little wait time! One of the only cities that will come out when you lock keys in your car. Positive
- * Really...we haven't been burglarized now for 14 years. We use the vacation house check when we are away for more than a week. I see more of a police presence which is always helpful. So thank you. Positive
- * I live in a safe neighborhood! Not aware of any issues in our city. Positive
- * I'm sure Kettering is affected by the drug problems, but I have not personally seen issues like this or any other serious crimes happen in Kettering. Positive
- * Police are doing a great job in Southdale Dr. area. Positive
- * Much appreciated, thank you Positive
- * Kettering police do an excellent job! That's why I came back to Kettering in 1992, GREAT JOB!! Positive
- * I think Kettering is a VERY, VERY safe place to live. I have lived in the same house for almost 50 years and have TERRIFIC neighbors and Police Dept. Positive
- * The dept. tends to move quickly when issues arise. I feel they could be a bit more ahead of the issues. Positive
- * Kettering Police Department does a wonderful job here in town. Response times have always been fast and officers are always respectful, kind, and willing to help. Thank you Kettering Police Department! Positive
- * I'm glad KPD is on the job. I think that unscheduled patrols in the neighborhoods are valuable for crime prevention as it re-assures citizens and deters potential perpetrators because of KPDs presence. Two specific traffic-engineering/enforcement-related recommendations: a) That the Stop sign at Mad River Rd and W. David be replaced with a Yield sign. Everyone ignores the Stop, which encourages further disrespect of signage. This is a Yield situation, IMHO and a video recording would confirm that it is for the rest of the community. b) The intersection of Lotz (a thru street) and Marchester (stop signs) should be marked with those "oncoming traffic does not stop" signs. The very people who run the stop signs seem to also think that it is a four-way intersection! I've had these people who didn't stop for their sign shake their fist at me for going down a thru street! Thanks, KPD for all that you do! Positive, City of Kettering

- * We had several break ins on my street during the day. I had my car ransacked in 2016. The police responds was great. Still would like to see more patrols. I enjoyed the police meeting in our neighborhood this passed year. Was very informative and helpful.

Positive, Crime
- * I think the police dept. is doing a fantastic job! Other than the occasional problem with kids and neighbors getting loud from time to time the drug problem is the biggest problem

Positive, Drug
- * I don't see very much crime going unnoticed in my area. I spend most of my time driving for work. There for I see a lot of terrible driving and speeding going unnoticed where as I have been pulled over 3 times for various little things. I have been searched and let go without ticket or anything each time. Pull over people who are doing 80 down Dorothy with no lights on at 3 am. I can hear them from my bed at night so I know someone sees them.

Traffic/Speeding
- * Speeding on Stroop Road concern working with school children, remind responsible for their actions

Traffic/Speeding
- * I think overall we've become too lax in traffic infractions. I live in Greenmont Village our speed limit is 25mph but people FLY through here!! We need rumble strips or speed bumps. People drive too fast and carelessly. People have become in considerate of one another in general. I try to be mindful of my actions. Wish others were too.

Traffic/Speeding
- * Cars racing up and down the street

Traffic/Speeding
- * Speeding through the neighborhood is a big issue, and tagging the buildings and businesses behind the house has been an issue in the past

Traffic/Speeding
- * There have been a few cars and sheds broken into in the last couple years. I am also concerned about how fast cars drive through my neighborhood. People almost always speed on Braddock. It is residential and there are many children who walk the neighborhood. My son was almost hit by a speeding car over the summer.

Traffic/Speeding, Crime
- * Cars use our neighborhood to bypass Wilmington Pike and FLY through the neighborhood. Kids are constantly parking in front of our house to pick up drugs from a neighboring house.

Traffic/Speeding, Crime
- * Kettering school busses speeding and going through stop signs. Have a different number we could call about drug activity.

Traffic/Speeding,
Items to answer



Q12. Please share any recommendations or suggestions for improvement regarding the Kettering Police Officers and the Kettering Police Department.

70 answered question		
252 skipped question	Responses	Categories
	* Just pay more attention to the other areas and the drug dealers selling to kids along with the vandalism	Drug
	* Bring back online access to incident reports. If there is a crime in my neighborhood I want to know about it.	Item to answer
	* As stated in #9 I'd like to see our neighborhood watch newsletter emails start up again.	Item to answer
	* I answered positively to all these section of survey questions but the reality is that I have no experience either way upon which to base my answer.	Miscellaneous
	* We do not see a lot of police presence in our neighborhood	Miscellaneous
	* Please keep the Kettering police citizens program going.	Miscellaneous
	* Already mentioned, demonstration adherence to traffic laws while patrolling city. Kids of all ages notice your habits.	Miscellaneous
	* Go back to the MVRCL	Miscellaneous
	* Some of these questions should have a 3rd option such as 'not applicable'	Miscellaneous
	* improve race relations/profiling	Miscellaneous
	* Maintain or have classes on proper police behavior with all races. Know how to diffuse situations without using lethal force when applicable. Make sure everyone is treated the same.	Miscellaneous
	* Improve morale of officers	Miscellaneous
	* Some issues I am not familiar enough to comment	Miscellaneous
	* Communication is a key!	Miscellaneous
	* I had an incident where KPD called me at my work to talk to me and then chastised me regarding a false complaint made about me. The officer totally took the side of the complainant and was very unfriendly and accusing. I have always have been respectful of the police in Kettering where I was raised. It is becoming difficult to do that. I consider KPD just another PD and find nothing special whatsoever about them. Very sad!	Miscellaneous
	* If everyone quit we could make some progress in the development and safe-keeping of our communities.	Miscellaneous
	* I don't know enough about the Kettering PD to offer suggestions.	Miscellaneous
	* Too little experience to provide meaningful feedback.	Miscellaneous
	* I cannot answer some of the statements in 11 and 12 because I have no personal experience with the subject matter. <input type="checkbox"/> I think it would help if a card or magnet were provided to each household with frequently used phone numbers. We all know 911 but not the others.	Miscellaneous
	* There needs to be more interaction between citizens and police during fall and winter. Maybe coffee with a cop at Town & Country. The interaction falls off during the cold seasons.	Miscellaneous
	* Have monthly mtgs on topics of interest the citizens can attend	Miscellaneous
	* No complaints, nothing to suggest	Miscellaneous
	* Just cause someone paid hundreds of dollars to get their CCW doesn't mean there was enough money left over to purchase a firearm. It also doesn't mean that when pulled over they should be snapped at cause they don't own a firearm the officer dreamed up and failed to mention the dreamed up gun that's still at the gun store.	Miscellaneous
	* I support a raise for the Kettering police and fire departments	Miscellaneous
	* Know difference between attorney and policing. Don't practice law.	Miscellaneous

* Haven't had that much interaction with KPD over the years	Miscellaneous
* More focus on neighborhood watch	Miscellaneous
* We have very little exposure to police	Miscellaneous
* I have heard stories of discrimination. I just have seen no evidence of officers becoming personally familiar with residents in the neighborhood they patrol.	Miscellaneous
* More traffic tickets, more warnings to households littering or spilling over trashcans, and always keeping an eye out for drug activity.	Miscellaneous
* I had an issue with my ex husband and went to file complaint and I wasn't believed. Do a better job of listening and investigating complaints of citizens.	Miscellaneous
* Never had issues.	Miscellaneous
* Again did not ans. what I wasn't familiar with	Miscellaneous
* More neighborhood involvement. Teach children the meaning of why crimes have punishments.	Miscellaneous
* I addressed my thoughts earlier in the survey. More public interactions. <input type="checkbox"/> Officers out and about in the neighborhood, in the parks. <input type="checkbox"/> Maybe having special police sponsored events. Maybe some fundraisers to help buy equipment for the K9's and for kids, etc.	Miscellaneous
* I would like to see more patrols in our neighborhood.	Patrol
* Increased police presence in concentrated crime areas	Patrol
* Officer sits on Kenmar Ave. on Harley motorcycle taking off full speed after speeder about every 5 min. Makes more noise than necessary.	Patrol
* Spending more time in the community would help residents become more familiar with police officers. Maybe sponsor events (5ks, local clean-ups, etc.) to make the police presence a more accepting and understanding figure in the community.	Patrol
* I still feel seeing a strong presence in the in the neighborhood is the best way to prevent crime	Patrol
* I don't know about some of the issues above, so I checked agree. I do think that, in my neighborhood near a school, if a police officer could get out of his/her car and talk with the children/parents/neighbors and get to know them...and let them get to know and appreciate the police, it would make a more friendly atmosphere.	Patrol
* Would like to see their presence on our street more often. We don't have any problems but it would be nice to see them go by occasionally to have a feeling of security.	Patrol
* Because many in my community / neighborhood are elderly / disable led home owners. I would love to see more of a police presence in our neighborhood, maybe even an occasional knock at the door just to check in & scare the aides/healthcare workers :) <input type="checkbox"/>	Patrol
* Rarely see any officer patrolling our neighborhood so can say there is no officer familiar with the people in the neighborhood.	Patrol
* More presence	Patrol
* More evidence of police patrols around Town and Country; Shroyer between Stroop and Far Hills	Patrol
* I would like to see them in the neighborhoods more often.	Patrol
* Talk to us when patrolling the neighborhood. During the day porch sitters and stay at home mothers see a lot and know when something different is happening in their neighborhood.	Patrol
* I almost never see police officers in my neighborhood for any reason.	Patrol
* If there was the manpower and time. I'd love it if the police would walk/bike in our area in spring/summer. We'd get to know them and vice-versa. I think it would help with residents and children feel safer and perhaps eliminate good people making poor decisions. We typically only hear or see the police in the news. My own 12yo nephew is scared of the police. The learn to bike program y'all have is FABULOUS. It really helps. I wish it could be in West Kettering as well. My phone is(xxx) xxx-xxxx. (address given) The police were extremely professional and helpful when I was robbed in the fall.	Patrol, Positive

* Your officers do a great job during school hours. I would like to see more patrol at the light at Powhattan and Dorothy Lane. plus run that light all the time and kids are crossing the crosswalk to go to school. A lot of speeding in this area since the Green has been open.	Patrol, School
* Jonathan McCoy is a great officer! Love his professionalism and kindness	Positive
* Keep up the good work!	Positive
* I have the highest respect for the Kettering Police Department. Always professional and courteous.	Positive
* Your public presence at Kettering events like the Frazee Kettering festival is good for community visibility.	Positive
* Kettering police are great!	Positive
* Doing great	Positive
* As I said previously, I feel VERY safe in Kettering with our Police and Fire Depts.	Positive
* None, I've had a few issues with my neighbors and neighborhood kids and the KPD officers who respond have been polite and fair.	Positive
* None - I fully support KPD. They have an extremely tough job especially in these times. Keep up the GREAT WORK!!	Positive
* I think they are doing a wonderful job but anything can stand to be improved on.	Positive
* When we wave hello to the officers they always wave back.	Positive
* Must be doing a great job because I have not needed them. I do see them once in a while coming down my street. I feel safe as I lived here for 10 years.	Positive
* Support the men and women who do the job on a daily basis!	Positive
* They are doing a great job!	Positive
* Over-all Kettering is a great place and I'm always happy to see officers patrolling at some point in my travels when I'm out and about! I love the interaction an officer had with my kids who were selling their home grown veggies over the summer in the front yard. They see officers as great, trust worthy, people they can look up too.	Positive
* They need to be more friendly with the kids in the neighborhoods/Schools. I know to many kids who fear the police before they really understand they are the good guys! Maybe in the summer do a meet n greet the police once a month at dq, ritters, or in the park?	School
* Ofc. Wendy Miller does a terrific job as SRO. She engages and connects with students and staff to build relationships. Eager to have her back!□	School, Positive
* Police tend to be visible which is a plus. However, traffic enforcement needs to be stepped up. I see officers sitting in the municipal lot simply watching traffic nightmares at Fairmont. Others sit near elementary schools and allow cats to speed through school zones and drop children off in the middle of the street.	Traffic/Speeding
* We live at xxxx Lincoln Park and many times especially during events people park crazy on Lincoln Park. We really need parking only on one side of the street during all events. Very dangerous in AM,PM and during school. People park in front of fire hydrant in front of our house and the police drive right on by, why?	Traffic/Speeding

Q15. Please share any recommendations or suggestions for improvement regarding the Kettering Communication (Dispatch) Center.

<i>19 answered question</i>		
<i>330 skipped question</i>		
	Responses	Categories
*	I'm not sure this is even allowed, but it would be nice to know how something is handled when I make a report. Or at least it was looked into.	Miscellaneous
*	Many questions have not been answered because of the selections which do not fit appropriately.	Miscellaneous
*	Too little experience to provide meaningful feedback.	Miscellaneous
*	Keeping our own dispatch center was the right decision and is worth the additional investment many times over.	Miscellaneous
*	Continue to hire quality people!	Miscellaneous
*	Plz stay your own Dispatch center. It's way more beneficial to have your own dispatch center and only dispatch for your owns city police and fire. The RDC is about a joke so stay by yourself and don't get sucked in by Montgomery county regional dispatch.	Miscellaneous
*	Very standoffish with citizens who come in	Negative Experience
*	You have horrible attitudes.	Negative Experience
*	That one was hard for me to answer. I'm not sure that I spoke to the dispatcher or if it was an officer. I had a problem that I knew had no answer or solution. I guess I just needed a bit of advice, but the person I spoke to did not take my issue seriously. Oh well!	Negative Experience
*	I called regarding kids that had turned over the port o potties at the construction site in front of my house. I said up front that it wasn't a critical situation but I felt like I should call. It was obvious the dispatcher felt I was wasting her time. I would rate the dispatchers a 3	Negative Experience
*	As I stated earlier. If I say that I don't want an officer to come to my door when reporting something. Please convey that. If an officer needs to communicate with me when I indicate not to do so providing it not necessary then have a detective call or something!	Negative Experience
*	The only contact with the department was I had an elderly lady lost as to where she was to go. I was concerned with her well being ,dementia. Was told they, police, aren't babysitters.	Negative Experience
*	I have called dispatch a few times relating to a hazard in the road or a driver driving erratically on the road. My experience has always been positive. I am not aware of any follow-up relating to the calls I have made. I answered those questions positively assuming the proper follow through was made by the department.	Positive Experience
*	They are very good at what they do!!	Positive Experience
*	I personally have had very good experience but only called 4 times not true 911 I called non emergency line. Kind people to me but heard of bad experiences	Positive Experience
*	Kettering Dispatches ROCK!	Positive Experience
*	They were very nice to me dealing with the domestic dispute in the house next door.	Positive Experience
*	All dispatchers are kind and helpful staying of the phone with me until the police arrived at my home.	Positive Experience
*	Called because my husband collapsed. Very helpful. Also called about drug drivers. Very helpful. Once there was a loud explosion and we called out of concern and that dispatcher was very short... But they were probably getting a lot of calls.	Positive Experience

Q32. Your participation in this survey is appreciated and public opinion is taken very seriously by the Kettering Police and Emergency Communication Departments. The results will be available to the public upon completion of the survey process. Thank you for your time and responses as they will help to maintain a safe and happy community. Please use the space below to share with us any final comments, questions, or concerns you wish to share that were not addressed in the survey.

115 answered question

234 skipped question

Responses	Categories
<p>* We have complained to the city about the house across the street, a rental. They run a landscaping and snow removal from their house and store all their equipment in the driveway and side of the house and trailers in the street. We have complained to the City, they checked on the condition and it was cleaned up, but two weeks later the mess is back in sight. I have lived here for four years and am tired of looking at the mess. This is not a business street it is residential and we believe they are breaking the law. The garage side of the house is storage for wheelbarrows, spreader, ladders and in warm months lawnmowers are parked in the driveway. In the street at this time there are two trailers, a wooden and a large metal trailer. In the driveway there is a very large trailer packed with landscaping equipment covered with a blue tarp. During spring, summer, fall the trailer is filled with trash bags and tree limbs that sit in the street for days. Some night when cars are racing down the street someone is going to be hurt. We pay for trash pick up, put out our cans every week. We have lived here for four years and they have never put out a trash can and the trash truck just goes past their house. If we have to pay for that service they should pay for the service. We could go to the dump every week and save that cost. They should have to pay for trash pick up. Not very healthy to have garbage and trash pile up in the garage for weeks at a time. We don't need to feed the rats and mice. Thank you! (name & address included)</p>	<p>City of Kettering</p>
<p>* Would like to see Dixie drive area between carillon park and treasure island safer, more attractive and better, nicer developed.</p>	<p>City of Kettering</p>
<p>* Lincoln Park - Please ask the fire dept. to turn off sirens before they go down our street during sleep hours. They woke us up recently on I believe a Saturday morning. Its bad enough they go down numerous times daily. Just have some respect for us who have in endure all the time. Maybe due something about Lincoln Park on activity a bit more often.</p>	<p>City of Kettering</p>
<p>* Flowerdale Avenue - I think overall the KPD does a good job. This area has always felt safe to me. I wish the city would do more road maintenance.</p>	<p>City of Kettering, Miscellaneous</p>
<p>* Old Church Court - Over the past 5 years I or the bus driver have had to call police about cars not stopping for the bus flashing red. Walked with city engineer to put signage "bus stop ahead " but need more enforcement on Mad River from 6:45am to 7:45 am</p>	<p>City of Kettering, Traffic/Speeding</p>
<p>* E. Bataan- I went to police department last with a complaint of theft. I had about \$600.00 in bad checks written to me. I think more could have been done besides telling me to take him to small claims court.</p>	<p>Crime</p>
<p>* E. Stroop - I'd like to see more attention paid to people walking the streets at night. Seems to be a lot of people going through cars and littering overnight.</p>	<p>Crime</p>
<p>* South & Ansel - KPD is always pleasant to work with even the one at Van Buren. Crime in this area is just getting out of hand</p>	<p>Crime</p>
<p>* Hazelhurst Ct. I would like to know more about the neighborhood watch and/or become a part of (name & address given)</p>	<p>Items to answer, Neighborhood Watch</p>
<p>* Acorn Drive and Wiltshire should be a 4 way stop. Many drivers already think so. The Shroyer project (Was that all Oakwood?) has the unintended consequence of being less safe. Bicycle lane, hard to walk across, hard to turn left!</p>	<p>Items to answer, Traffic/Speeding</p>
<p>* Thank you for allowing feedback. I hope it will be read and considered.</p>	<p>Miscellaneous</p>
<p>* For what we pay in taxes, you should using the MVRCL in stead of the BCI. You get what you pay for....free is not better</p>	<p>Miscellaneous</p>
<p>* Keep busting the bad guys, it's a never ending process!□ And stay safe!</p>	<p>Miscellaneous</p>
<p>* Not as good as it used to be.</p>	<p>Miscellaneous</p>

- * Shroyer Estates - This is not survey related and hopefully just case specific. But since I filled out survey I've had missing checks used. Your officer miscommunication is now a formal complaint. Miscellaneous
- * Thanks for allowing me to freely voice my concerns and opinions about your little gang. Miscellaneous
- * Santa Rosa - Updated to what is happening when you observe officers with flashlights, cruisers racing up and down your street apparently looking for someone at 2:30 am and scared to death that the suspect is in your backyard. Miscellaneous
- * I, personally have not had to call the police to my residence. I have answered questions based on things I have heard from neighbors. We moved here from a smaller town up north and our main concern was to find a home in a safe area. I do feel safe, but there is always that chance someone is looking for trouble. I do worry about the number of times I have had to wait at traffic lights until drivers decide to acknowledge that they have a red light. Miscellaneous
- * Santa Rosa - I have not had issues of my own regarding the Police Dept. and am not active in the neighborhood now that I am older. Most of my information is derived from Dayton Daily News. Also, I do not use a computer. Miscellaneous
- * Oak Tree Dr. South - In 30 years we've had only two contacts with Kettering Police. One occurred when we left our front door open and the other when a raped person was walking in circles in the street in front of our house. Miscellaneous
- * Thanks for your sacrifice for next to no pay. Miscellaneous
- * La Plata - I'm glad your departments are reaching out for community feedback Miscellaneous
- * Culver Ave - Good job, thank you for serving and protecting me Miscellaneous
- * Shorewood - I live in Kettering and stay home all the time. Can't walk or drive anymore, very ill. Miscellaneous
- * Cushing - Thanks for all you do KPD. I pray for continued safety of all staff. 104 Cushing Avenue Miscellaneous
- * Larriwood - Did not know of or have opinions regarding some of the questions. The dispatchers telling people to calm down does not calm them down and may in fact isolate the matter. Miscellaneous
- * Far Hills - You covered it all Miscellaneous
- * Hobart Ave - I think you covered what needed to be covered Miscellaneous
- * Braddock - All are good, need more, double your staff/increase # of police!! On beat tell then to quit hiding behind Woodman Bowling, Mikes garage used to clock one fat cop in and out because he spent so much time there! Miscellaneous
- * Did not specify - I cannot find any complaints on our police dept. in Kettering. I can only remember a discharge of one policeman removed from the police dept. since living in Kettering. Miscellaneous
- * Wilmington - I think officers should put a "out of service sign" on their cars when sleeping behind Meijer's. They could sleep uninterrupted then. Officers should wear pink hats to be more visible. Instead of giving out traffic tickets they should give out free tickets to the Frazee instead to promote good harmony with citizens. Since I am retired from KPD now, the above suggestions should now be implemented! LOL Stay safe everyone! Miscellaneous
- * Shroyer Road - A lot of elderly and disabled in Kettering Villa Apts. and many kids in cars and on foot create a lot of noise late at night. Many times they roam this area on foot. I think officers do a good job just wish they were a little more visible. Miscellaneous
- * Bending Willow Drive - Support the officer's in every way possible in training, equipment, and supervision. Resist anti police groups promoting NONSENSE! Miscellaneous
- * Beaver Ridge Drive - Thank you! Miscellaneous
- * More Police interaction with areas youth. Miscellaneous
- * I follow the Kettering Police Dept. on Facebook and I love the funny, witty videos they post. Miscellaneous
- * I would love to work with KPD on a program initiative and some ideas I have to assist elderly, disabled, vulnerable Kettering citizens. My husband has progressive multiple sclerosis and I have a rare birth defect called arthrogyriposis. We've owned our home 23 years. As his disease progresses and I get older we do face challenges. Sometimes we have to call 911, sometimes (usually at night) we run into an issue where we need some help that isn't 911 worthy it's like a mini 911 situation. I have ideas to help us and I'm sure many other community members. If interested I would love to network with KPD to build a program for this mini 911 community. I need direction and someone familiar with aging in place to assist me. Please feel free to reach out. (name and phone number given) Miscellaneous, Items to answer

* According to Nextdoor [website], neighbors are always having problems with suspicious people and vehicles throughout the neighborhood, especially during the night. Minor thefts and vandalism have taken place. It would be great to know that Kettering PD monitors Nextdoor and takes action when necessary.	Miscellaneous, Items to answer
* Avalon Ave.- I think it would be nice to save tress and do these surveys online in the future. OK, after writing this I realize you can take it online, but still it's mailed. I chose not to take online because there is only agree or disagree options on many questions and did not feel qualified as I have personally witnessed Kettering police interacting with all races & creeds & people. Thank you.	Miscellaneous, Survey
* Part IV, question 13 indicates 2016. Shouldn't that be 2017 since this is a 2017 survey? . . . □ I don't have much contact with the KPD therefore is difficult to render an opinion on many of the questions. I do not use Social Media. Please consider resuming an email system to notify residents of issues.	Miscellaneous, Survey
* Thank you for all you do to keep the citizens of Kettering safe!	Miscellaneous
* In regards to the Neighborhood Watch Program, I know what it is, and I see signs in some neighborhoods, but I also heard that it was dying program.	Neighborhood Watch
* Laurelann - I live in a safe neighborhood. Would enjoy more interaction among my neighbors. Are there ways to encourage neighborhood interaction that is "community building?"	Neighborhood Watch
* Apparently there is no longer a neighborhood watch coordinator so we no longer get police reports concerning our neighborhood. Social media does not work. Please do your best to get neighborhood watch active again. When our neighborhood has a rash of burglaries several years ago, I started a watch program. It brought our area together. We need that information again. Perhaps, a volunteer or intern. I think it is vital for our neighborhoods.	Neighborhood Watch
* I prefer receiving information through email from my NW captain. I do not participate in social media.	Neighborhood Watch
* Oakcreek Fairhill Lane - Kettering officers do a descent job good response time. Website not user friendly!! Neighborhood watch is not informative as before with personal communication. I feel as neighborhood watch contact that the watch program had faded. No meetings and no direct contact. Miss the xxxxxxxxxx	Neighborhood Watch
* Brydon - Please patrol street more frequently	Patrol
* It seems as if the more east I go into Kettering the more police presence I see. I wish I would see more police presence West in my neighborhood off of Southern in Cottonwood area as well as at E David and E Rahn Rds. down towards Whip. I see a lack of police as well as research and County Line area lacks police presence. So over all patrol out skirts of Kettering more as well as neighborhoods and not just focus in the Wilmington Dorothy area where I always see cops at but never any patrolling thru neighborhoods or on the outskirts areas such as research/collage area and E David and E Rahn Rds.	Patrol
* Keep up the Great work troops.	Positive Experience
* We love living in Kettering and a big part of that is because of our police department. Thank you for your service.	Positive Experience
* Thanks	Positive Experience
* I love living in Kettering. I know it's a hard job to keep our city safe for all of its residents. I appreciate all of the hard work that our officer's put into keeping Kettering safe and I think we have some of the best officer's around.	Positive Experience
* Kettering overall is a good place to live and raise children. thank you	Positive Experience
* I think the Kettering Police Department officers are top notch. I completely trust them.	Positive Experience
* Wilmington- Police officers are underrated. They deserve more respect and more money for the job they do. They need more time with social media about how they do more good things than they get credit for. Thank you for keeping us safe!	Positive Experience
* Willamet- Thank God, I've not had much dealing with the police , but I know that if I needed them they would be there anytime! Thank you for all you do! May God Bless!	Positive Experience
* Rue Marseille- I continue to enjoy having no need to call and take that as evidence of an effective and efficient police department	Positive Experience
* The police department is doing a very good job I think- I haven't had to have much contact with them thank goodness! They seem very friendly when I have had contact.	Positive Experience
* Ohio's Finest: KPD	Positive Experience
* Keep up the good work doing their best to keep our city safer	Positive Experience

- * No concerns. I pray every night for our officers safety. I'm very proud that I live in Kettering because it is such a safe area. Positive Experience
- * I do appreciate what you all do for us. I do feel safe....except for the occasional crazies that inhabit our planet. I trust our Kettering Police to be professional. Positive Experience
- * Had an interaction with a police officer after neighbors called regarding concerns about my son loitering, he is autistic, the officer was very polite, kind and understanding/helpful. My concern, teens and drugs. My child in high school says they are everywhere and easy to get. Positive Experience
- * Rockhill Ave - I took the KPD's citizen course it was very informative. I believe Kettering has a great Police Dept. with great officers Positive Experience
- * Lincoln Park Commons - On November 29th (?) 2017 I called 911 concerning the safety of my daughter. The dispatchers and the officers that came to our aid were all exceptionally professional and courteous. All ended well Positive Experience
- * I have worked with the canine officers several times, a patrol officer once and the office staff once, everyone has always been very professional, polite and friendly. Also it makes me happy to see a policeman at the door of the high school during the morning drop off traffic craziness. Keep up the good work! Positive Experience
- * Morningstar - My limited experience with KPD has been good. They were attentive to my concerns and I appreciate that. Positive Experience
- * Mossoak - Doing a great job. I feel safe in my home and community Positive Experience
- * Sutton - Keep up the great job! Thanks for your support and efforts Positive Experience
- * Brenau - Completely satisfied and feel safe in my neighborhood. Thank you Kettering! Positive Experience
- * Lived her over 40 years and have really enjoyed living here. Positive Experience
- * Artesia Drive - Thanks for keeping our city a safe place to call home! Positive Experience
- * Hills & Dales - Your service has been up to expectation from a community member. Please keep up the good work and stay safe out there Positive Experience
- * Purdue - Again, I would like to thank the KPD for all they do. Keep up the GREAT WORK! Also, keep up the little ones traffic school. My boys are 20 & 28 now and both attended, grandchildren did too! Excellent program for the little ones. Positive Experience
- * James Hill Road - In the past our home alarm went off and the police responded appropriately. Positive Experience
- * Tamarac Lane - Have gotten to know a couple of the officers who work out regularly at the Trent Fitness Center at the same time, particularly Scott Geisel. Represents the city and police dept. very well!! Positive Experience
- * Wehrly - Three of my 4 grown children live in Kettering, my 8 grandkids live in Kettering. I think they feel safe in their neighborhoods also Positive Experience
- * Cardington Road - Overall, I feel the dept. does a good job. They could be slightly more engaging in the neighborhoods. Positive Experience
- * Schuyler Road - I am happy I haven't had issues regarding the need for police assistance. However, I always feel well protected in Kettering. Positive Experience
- * Villas of Kettering-The Citizen Police Academy is a great idea. It is great to see law enforcement at town events. Positive Experience
- * I love Kettering and the KPD is part of that reason. Positive Experience
- * Southdale Drive - I have had no issues with Kettering PD. They do frequently patrol this area so I feel safe for the most part. Positive Experience, Patrol
- * Bofield - Have had limited interaction with KPD but we feel safe and secure. As we said earlier, would like to see their presence on our street more often to know they are near in the event they are needed. Thanks for all of your efforts in our city. Positive Experience, Patrol
- * I am very thankful to live in a city that has such a good police force. I am thankful for the resource officer that is at Fairmont HS making sure our children are safe. Thank you for all you do Positive Experience, Schools
- * Waterbury - You all are doing a great job! I enjoy seeing your updates on Facebook. Thank you for visiting my daughters school and providing a positive police presence! Positive Experience, Schools
- * Millcreek- Kettering Police are there when help is needed. I haven't had problems with any of the above questions therefore it is difficult. I rated the police excellent on all . They take their jobs seriously to keep all of us safe. I'm very proud of the Kettering Police! They are a 5 to me. When they at notified of a problem it is taken care of in the most efficient manner. Speeding- Millcreek has become a thru fare for semi-trucks & autos -speeding is a real concern. Positive Experience, Traffic/Speeding

* Greenmont Village - Speeding issues and running through stop signs/lights someone will get hurt. Thank you for all that you do to insure our safety. You are a blessing to us!!	Positive Experience, Traffic/Speeding
* Silverwyck- School safety is a priority for us. I like police presence at the schools. I like to see officers patrolling our neighborhood.	Schools
* My answers are based on my personal contact with your dept. and officers, and my own observations. No answer, no contact. I feel officers should be posted in school zones during restricted hours, I notice a lot of speeders during lunch time.	Schools
* I think if you added a category that is "Not Applicable" you would get more accurate results. There were many circumstances in the survey where I had no direct experience. I responded positively in cases where I would have said "N/A" if that was an option.□	Survey
* Add 'NA' answer to each question.	Survey
* Bromfield- Some questions were non-applicable as I had no experience or opinion about the question. I love where I live and feel very safe but I am aware of a time when there was more crime in this area.	Survey
* I would include a 'Not Applicable' option within your survey. Some items contained content in which I had no experience, so I did what most respondents do and select the middle response option. Overall, a good survey (I build surveys for work :).	Survey
* Trails End - There should be some choices such as "don't know", "not sure" or "no experience with this" for people like me. Thank you for all you do!	Survey
* You need an additional category other than agree/disagree for some of your questions	Survey
* some of the questions I need to put "N/A" but it wasn't a choice	Survey
* It is difficult to answer questions about which you have no knowledge. At least now I know how to contact you.	Survey
* There should be an N/A option on some questions. As an example, I have never had any interaction with the jail staff. The survey should not force a rating.	Survey
* I don't have a lot of contact with KPD, so I felt like a lot of my answers could be N/A.	Survey
* Woodman Drive - Several questions require conclusion for which facts are not readily available. Example "don't write enough tickets"	Survey
* Some of the responses should include a NA to gain a better perspective on utilization or involvement with a phrased service(s) question	Survey
* Glenn Abbey - I would suggest adding a column of response of "not applicable" or "don't know"	Survey
* Future surveys would provide more accuracy if it had a "neither" or "neither agree or disagree" as all situations do not apply to most.	Survey
* For some questions, I had no contact with KPD or opinion, but I did not want to mark the department down... So, I think that the survey should next time perhaps include an N/A option.	Survey
* This survey even alludes to the fact there is assistance for a Neighborhood Watch Program. I was told by KPD they DO NOT assist in that and that it is up to the citizens alone to implement/organize that program. Which is it?	Survey, Items to answer, Neighborhood Watch
* There is also a lot of Speeding on Prentice Street. It is a cut through from Dorothy and no one stops at the stop sign. There are many small kids who live on the street and poeple doing 35-40 mph down the street and running the only stop sign in the middle. Speed bumps would be great. Your presence at State Farm Park would also be nice. Sometimes there are multiple teens at park and family can't enjoy because of foul mouths, destruction of the equipment. You guys are doing a great job! Thanks so much for keeping Kettering Safe!	Traffic/Speeding
* We have a lot of cars that speed after the turn from Marshall Rd. onto Lincoln Park Blvd. Also, sometimes there are loud people in the parking lot of the apartments on N. Marshall/Sharon Ave.	Traffic/Speeding
* E. Dorothy Lane- I have lived at this address to discover that speeding is a big problem on East Dorothy Lane east bound between □ Shroyer Road and Ackerman Blvd especially afternoons and evenings.	Traffic/Speeding
* Speed bumps on 400 block of Brydon would slow down people cutting through and make it safe for the children on the block	Traffic/Speeding
* Castle Hills - It doesn't matter what laws are on the books if there is no enforcement (Ex. why don't you speed in Oakwood? Answer: because you will get a ticket)	Traffic/Speeding

- * Stanbridge Drive - Speeding on Murrell Drive is a perpetual problem. Please enhance patrol along Murrell, particularly between Stanbridge inter sections. There are several kids. The radar speed detector might help for patrols that actually write tickets will definitely work. Traffic/Speeding
- * Slow down the traffic on Bigger Rd. And Whipp Rd. And Rahn. People drive like maniacs. Instead of going the speed limit people are driving up to 60 mph on these streets and you never see police. Traffic/Speeding
- * Please consider a traffic light at E. Stroop Rd and Walden Way. I live at xxxx E. Stroop in the three story Senior Condo. All our residents walk and drive daily and it is a very dangerous intersection for us. Also please look into more police officers being placed to monitor speeding cars at all hours. Thank you. Traffic/Speeding, Patrol
- * Dispatcher page says 2016, not 2017.
- * Renwood- attached letter