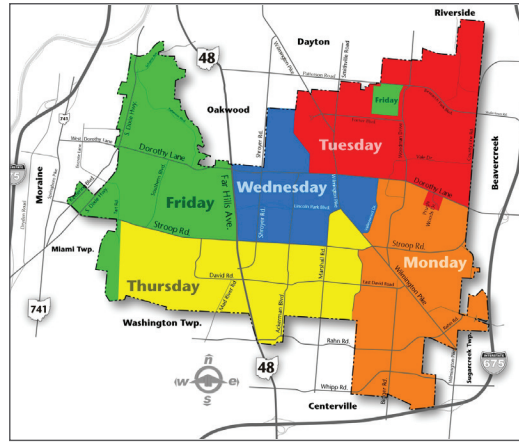


COLLECTION DAYS MAP



IMPORTANT NOTE:

The collection for trash and recycling will be completed using two separate trucks. Both will come by on collection day though often at different times.

OBSERVED HOLIDAYS

If your waste collection day falls on or after one of these holidays, your collection will be delayed by one day that week.

New Year's Day **Independence Day** **Thanksgiving Day**
Memorial Day **Labor Day** **Christmas Day**

This DOES NOT apply if the holiday falls on a Saturday or Sunday.

INCLEMENT WEATHER/SATURDAY SERVICE DAYS

In the event that weather conditions make it unsafe for Waste Management to collect your refuse and recyclables, Waste Management may delay collection one day.

When service is delayed, Waste Management will make every effort to contact you by automated messages to your home (or the number you provided when signing up for service) as well as providing information to local news stations.

Kettering customers can now call (866) 263-6445 to report issues when collection takes place on Saturdays due to a holiday or inclement weather.

BILLING

Am I required to have trash service?

Yes. Under City of Kettering ordinance, no resident is allowed to transport trash on City streets or contract with another hauler other than Waste Management for regular weekly trash and recycling services.

How do I enroll or change my level of service? How long until fee for change is reflected on bill?

Residents can enroll or change their level of service or cart sizes at any time by going online to www.wm.com or calling (866) 263-6445. The adjustment in fees will be reflected on your next quarterly bill.



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Waste Management
1700 N. Broad Street
Fairborn, OH 45324



VISIT OUR NEW LOCAL WEBSITE
home.wm.com/Kettering
for local service information and more!



Waste and Recycling Collection Service for Kettering Residents



Dear City of Kettering Resident:

The City of Kettering provides a comprehensive waste program designed to reduce materials headed to the landfill and ensure that all waste is disposed of in an environmentally responsible manner. Waste Management looks forward to helping the City of Kettering be as clean – and green – as possible in the years ahead. Please note that, as outlined in our contract with the City of Kettering, rates will increase by 3% effective July 1, 2018. This is the first price increase in three years.

THE REVISED PRICING WILL BE:

Waste Management Pricing –Effective July 1, 2018				
SERVICE LEVEL	CURRENT MONTHLY RATE	NEW MONTHLY RATE	MONTHLY INCREASE	TOTAL ANNUAL INCREASE
STANDARD CURBSIDE SERVICE	\$13.41	\$13.82	\$0.41	\$4.92
PREMIUM HOUSESIDE SERVICE	\$29.91	\$30.81	\$0.90	\$10.80
QUALIFIED SENIOR CURBSIDE SERVICE**	\$6.71	\$6.91	\$0.20	\$2.40
QUALIFIED SENIOR HOUSESIDE SERVICE**	\$14.95	\$15.41	\$0.46	\$5.52

Trash and recycling carts for regular customers are still available in any combination of 96, 64 or 32 gallon sizes. Qualified Senior Rate customers may select any combination of 64 or 32 gallon trash & recycling carts. Additional cart rental fee will increase from \$3.96/month to \$4.08/month per cart. Please call Waste Management at (866) 263-6445 to request changes.

The City of Kettering contracts with Waste Management and offers a reduced rate for income eligible and age qualified seniors. **If you are currently enrolled to receive the Qualified Senior Rate, you do not need to do anything - you will remain enrolled in the program. To be eligible for the Qualified Senior Citizen Service, participants must be 65 years or older and have an adjusted gross income of less than \$30,000 based on the previous year's tax returns. If you meet the age and income eligibility and are not currently enrolled, please call (937) 29-TRASH for details on how to qualify for the senior rate.

Waste Management is excited to introduce a new local website for the City of Kettering. Visit home.wm.com/Kettering to learn more about your local waste and recycling services, holiday schedules, and up-to-date recycling education! Bookmark this new site for future use - home.wm.com/Kettering

 Visit our new local website
home.wm.com/Kettering



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When Kettering residents use **Recycle Often. Recycle Right.**™ great things happen. By recycling everyday items like those shown below, tons of raw materials, time, energy and money are saved. Plus the recycled materials become new products - if you recycle an aluminum can today, it could be back on the shelf as a new one in 60 days - and the cycle continues.

- Recycling will be collected every week in your green cart with yellow lid.
- Place only the acceptable recyclables shown below together in your recycling cart - no sorting needed.
- Containers that held food should be rinsed free of food debris and liquid.
- Do not put recyclables in plastic bags - empty recyclables directly into your cart.

Acceptable materials for curbside recycling include:

Always recycle:



Plastic Bottles & Containers



Food & Beverage Cans



Paper



Flattened Cardboard & Paperboard



Glass Bottles & Containers

Do NOT include in your mixed recycling cart:



NO Food Waste
(Compost instead!)



NO Plastic Bags & Film
(Find a recycling site at plasticfilmrecycling.org)



NO Foam Cups & Containers
(Check Earth911.org for options.)



NO Needles
(Keep medical waste out of recycling. Place in safe disposal containers like Waste Management's MedWaste Tracker® box.)

To Learn More Visit:
RecycleOftenRecycleRight.com

#RORR

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FREQUENTLY ASKED QUESTIONS

Can I have an additional cart for either trash or recycling?

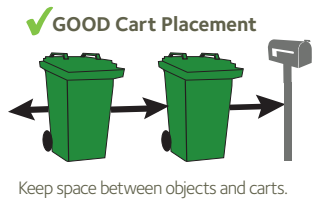
Yes. Any size additional cart is available for \$4.08 per month.

Where are residents expected to keep their carts?

Waste Management offers carts in various sizes to accommodate a wide range of both trash volume and storage space. The ideal location for cart storage is within a garage or indoor structure. If stored outside, City of Kettering ordinance requires that carts must be kept on the side or in rear of property. Carts may not be kept at the curb, on the driveway, sidewalk or front of property.

Where do I put my carts for curbside pick up on collection day?

Please place your containers at the curb with lids opening toward the street with a minimum of three feet between each container and other objects.



Keep space between objects and carts.

SPECIAL SERVICES

Bulk Waste

Bulk waste collection is available weekly at no additional charge. Bulk waste includes:

- Carpet: rolled, securely tied and no longer than 4' in length and 2' in diameter
- Wood products no longer than 4' in length and 2' in diameter and securely tied
- Furniture
- TVs and computers
- Mattresses, box springs and upholstered furniture (must be wrapped in plastic)
- Any other household item that two people can lift comfortably

Please contact the Waste Management Customer Service Center at least one business day in advance by calling (866) 263-6445 or emailing customerservice_miohin@wm.com to arrange for your bulk item collection. Once arranged, simply place your bulk waste at the curb no later than 6:30 a.m. on your normal collection day.

Appliance Collection

Appliances (refrigerators, washers and dryers, water heaters, etc.) will be collected on the second Saturday of each month. You must call the Customer Service Center at (866) 263-6445 at least two business days prior to the second Saturday of the month to be placed on the collection schedule for this service. Items containing Freon (refrigerators, air conditioners, etc.) will require an additional charge of \$30.00 for Freon removal.

Yard Waste

Yard Waste should be placed in your trash cart and can be commingled with your trash.

Christmas Tree Recycling

From December 27 to January 15, you may leave your old tree curbside. Please remove all tinsel, metal ornaments and metal stands from trees. **Please Note:** Trees longer than six feet must be cut in half.

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