

# CONTACT with Kettering

## ANNUAL REPORT



CITY OF KETTERING *is home*





# Mayor's Greeting

Dear Friends,

In an effort to communicate clear, accurate details of how the city budgets for and delivers services to you, the City of Kettering proudly presents our second citywide **Annual Report**. In recent years Kettering City Council placed a focus on transparency. We believe it is critically important that our residents and business stakeholders understand how tax dollars are used to sustain and improve our Kettering community.

My hope is that each of you takes time to review this City of Kettering **Annual Report**. Beyond the information provided in this report, please be aware that we offer easy access to detailed City information on our website [www.ketteringoh.org](http://www.ketteringoh.org). We believe financial transparency and making city information accessible to our residents is a priority for City Council and administration. Whether you are looking for detailed information on city spending, a searchable database of City salaries or archived video of every City Council meeting, our website provides you this information and more.

The adoption of the annual budget is the most important policy statement that City Council makes each year. The budget process is a priority setting process. It requires individual departments to evaluate current services and programs, forecast for the year ahead, and prioritize needs for the upcoming year's budget. The issues, suggestions, challenges and priorities that City Council hears from residents and discusses throughout the year are reflected in the annual budget.

Our Strategic Plan is the first step in the development of the following year's budget. Its importance cannot be over-emphasized as it provides City Council's vision and strategic priorities for our city's future.

**The City of Kettering's strategic priorities are:**

- Have active leadership in regional initiatives that improve city services, save the city resources, and boost the city's regional prominence.
- Engage in economic development ventures that attract and expand investment in the city.
- Improve and maintain housing options and neighborhood environments.
- Maintain fiscal responsibility while making strategic capital investments.
- Provide public safety via police, fire, and other services that excel at customer service and resource allocation.
- Provide quality city services to both internal and external customers, optimizing levels of service while preserving the unique character of Kettering and meeting standards and budget.
- Develop and maintain a communication plan that educates our community as well as produces an image of our City.

On behalf of my colleagues serving on your City Council, thank you for taking the time to review this **Annual Report**. We welcome your feedback on how we can improve our service to you.

Sincerely,

Donald E. Patterson, Mayor



## MARK YOUR CALENDAR!

### Holiday at Home

Sunday, September 2  
and  
Monday, September 3

### KetterGreen Shredding Day

Saturday, September 8  
9 a.m. to Noon  
Kettering Government Center  
Parking Lot

### Beggars Night

Wednesday, October 31  
6 to 8 p.m.



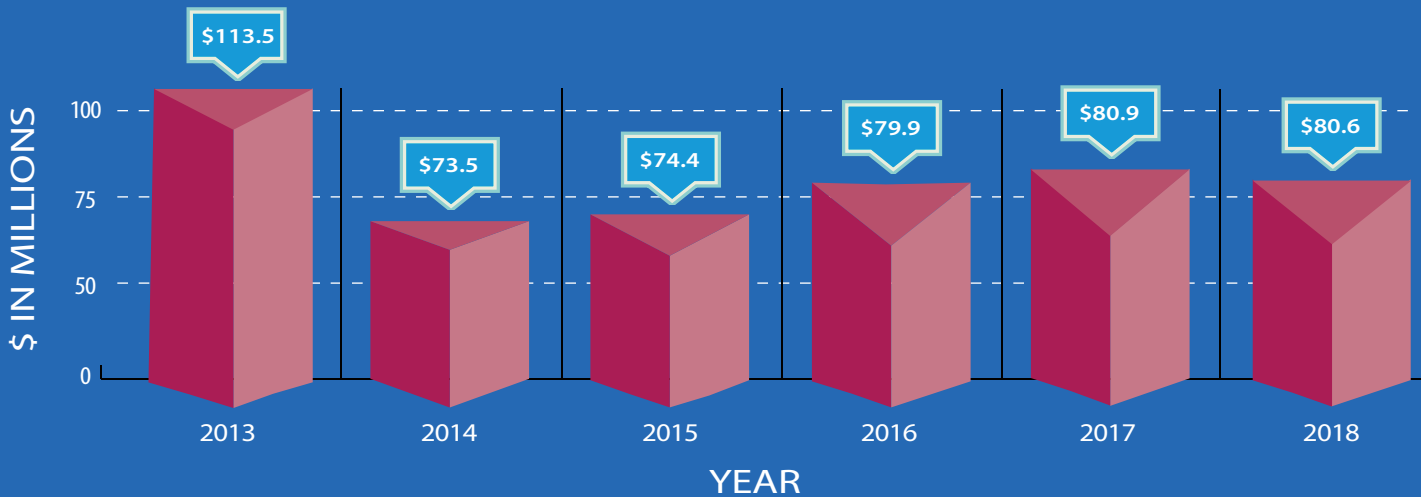
### Kettering Mayor & Council

**Don Patterson, Mayor**  
Don.Patterson@ketteringoh.org . . . . . 299.5512  
**Bill Lautar, Vice Mayor, At Large**  
Bill.Lautar@ketteringoh.org . . . . . 689.2205  
**Jacqueline Fisher, At Large**  
Jacque.Fisher@ketteringoh.org . . . . . 232.1637  
**Robert Scott, District 1**  
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**Mark Schwieterman, City Manager**  
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**Steven Bergstresser, Assistant City Manager**  
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**Council Office**  
KetteringMayorCouncil@ketteringoh.org . 296.2416

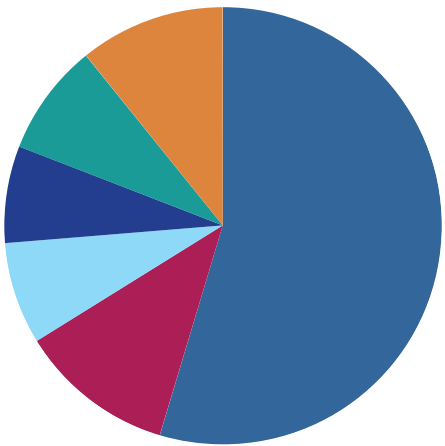
[www.ketteringoh.org](http://www.ketteringoh.org)  
[@Kettering\\_OH](https://twitter.com/Kettering_OH)  
City of Kettering, Ohio – Government

## REVENUE \$ IN MILLIONS



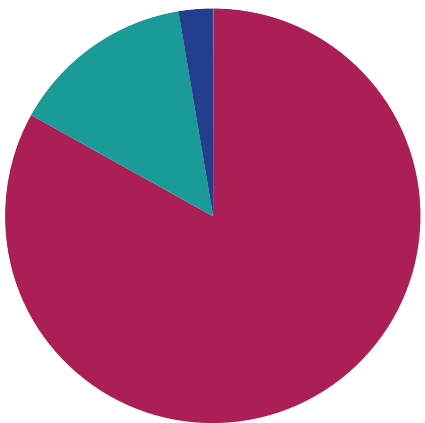
2018 Budgeted Expenditures of \$90.6 million, a REDUCTION of \$1.3 million from 2017 Budgeted Expenditures

### RESOURCES USED TO FUND BUDGETED 2018 TOTAL EXPENDITURES OF \$90.6 MILLION:



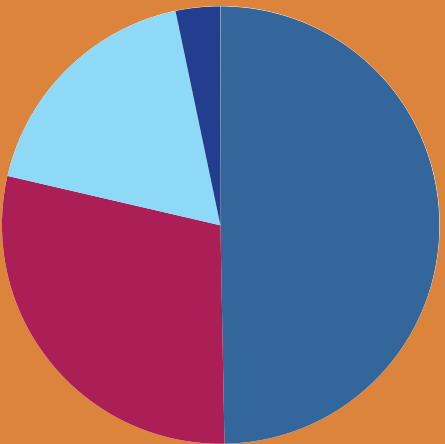
- Income Taxes 54.64%
- Charges for Services 11.51%
- Property Tax 7.56%
- Intergovernmental Revenue 7.16%
- Other Revenue 8.34%
- Fund Balance 10.79%

### APPROVED TOTAL 2018 EXPENDITURE BUDGET



- Operating 83.08
- Capital Improvement 14.26%
- Debt Payment 2.66%

### DISTRIBUTION OF APPROVED 2018 OPERATING EXPENDITURES OF \$75.3 MILLION



- Salaries 49.69%
- Operating 28.94 %
- Personnel Benefits 18.07%
- Capital Outlay 3.30%



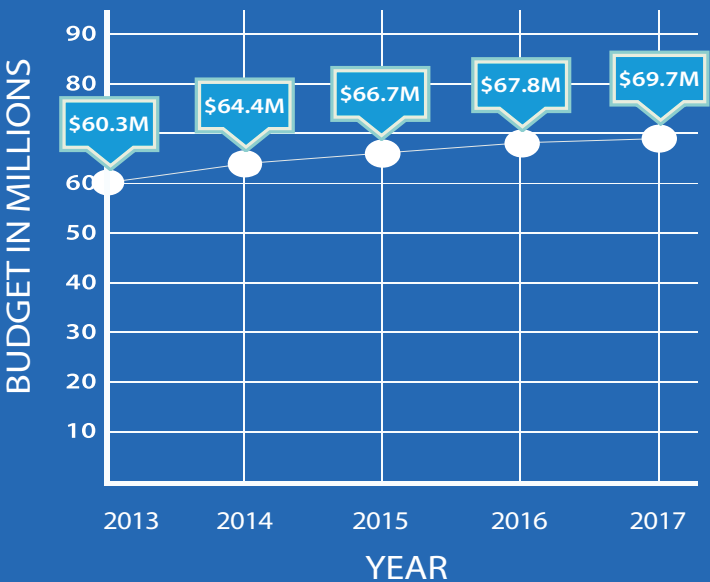
- CITY (6%)
- COUNTY & LIBRARIES (23%)
- KETTERING CITY SCHOOLS (71%)

# CITY OF KETTERING ANNUAL OPERATING EXPENDITURES

\$75.3 million

APPROVED 2018 TOTAL OPERATING EXPENDITURES

Kettering recently implemented a local preference policy that is applicable to commodities and equipment costing \$200,000 or less. This policy allows a local vendor as defined in the City's Codified Ordinances to match the low price if the local vendor's pricing is within 5% of the low non-local vendor pricing.



# OUR SERVICE TO YOU

## RESIDENT SATISFACTION SURVEY

The latest Kettering Resident Satisfaction Survey was conducted in late 2017. Here are some of the highlights:



**96%**  
KETTERING RESIDENTS WHO BELIEVE CITY SERVICES HAVE EITHER MAINTAINED OR IMPROVED IN THE PAST 5 YEARS.

**91%**  
KETTERING RESIDENTS WHO RATE THE SERVICES THE CITY PROVIDES AS GOOD OR EXCELLENT.

**97%**  
KETTERING RESIDENTS WHO ARE SATISFIED OR VERY SATISFIED WITH KETTERING AS A PLACE TO LIVE.

**35 YEARS** CERTIFICATE OF ACHIEVEMENT FOR EXCELLENCE IN FINANCIAL REPORTING

**32 YEARS** GOVERNMENT FINANCE OFFICERS DISTINGUISHED BUDGET PRESENTATION AWARD

## UNIQUE CITY SERVICES

Kettering is proud to offer services in areas most other cities don't. Our Senior Service Coordinator offers individualized consultations with senior citizens and their caregivers with the goal of prolonging independence.

**2,400**  
NUMBER OF OLDER ADULT RESIDENTS AND THEIR FAMILIES SERVED IN 2017

**300**  
NUMBER OF PERSONAL MEDICARE ENROLLMENT APPOINTMENTS

**200**  
NUMBER OF OLDER ADULTS REFERRED TO SENIOR SERVICE COORDINATOR BY OTHER CITY DEPARTMENTS

Launched in 2017, the Youth and Family Community Resource Coordinator, a position that works with both the City and Schools, helps to gather resources for our struggling families. Mental health resources, food assistance and medical insurance are the most frequent needs.

**185**  
FAMILIES ASSISTED BY THE YOUTH & FAMILY RESOURCE COORDINATOR SINCE JULY 2017

## REQUESTS FOR CITY SERVICES

The City of Kettering launched a new website and city app in 2017 which allows residents to quickly report issues and make requests for city services. Since the launch of the website and app:

**2,815**  
REPORTS OF AN ISSUE OR REQUESTS FOR SERVICE SUBMITTED THROUGH THE WEBSITE AND APP

**59,000+**  
PEOPLE HAVE SEARCHED THE JOBS AVAILABLE ON THE CITY WEBSITE



**95,000+**  
PEOPLE HAVE USED THE CITY WEBSITE OR APP TO QUICKLY FIND ANSWERS TO THE MOST COMMON CITY QUESTIONS LIKE HOLIDAY TRASH SCHEDULES, LEAF COLLECTION DISTRICTS, CITY RULES & ORDINANCES, INCOME TAX INFORMATION AND MORE.

\$88 million

AMOUNT OF FINANCIAL TRANSACTIONS MANAGED BY FINANCE DEPARTMENT

7,600

ACCOUNTS PAYABLE CHECKS

2,000

PURCHASE ORDERS PROCESSED

\$48.7 million

TOTAL AMOUNT OF CITY INCOME TAX COLLECTED ANNUALLY

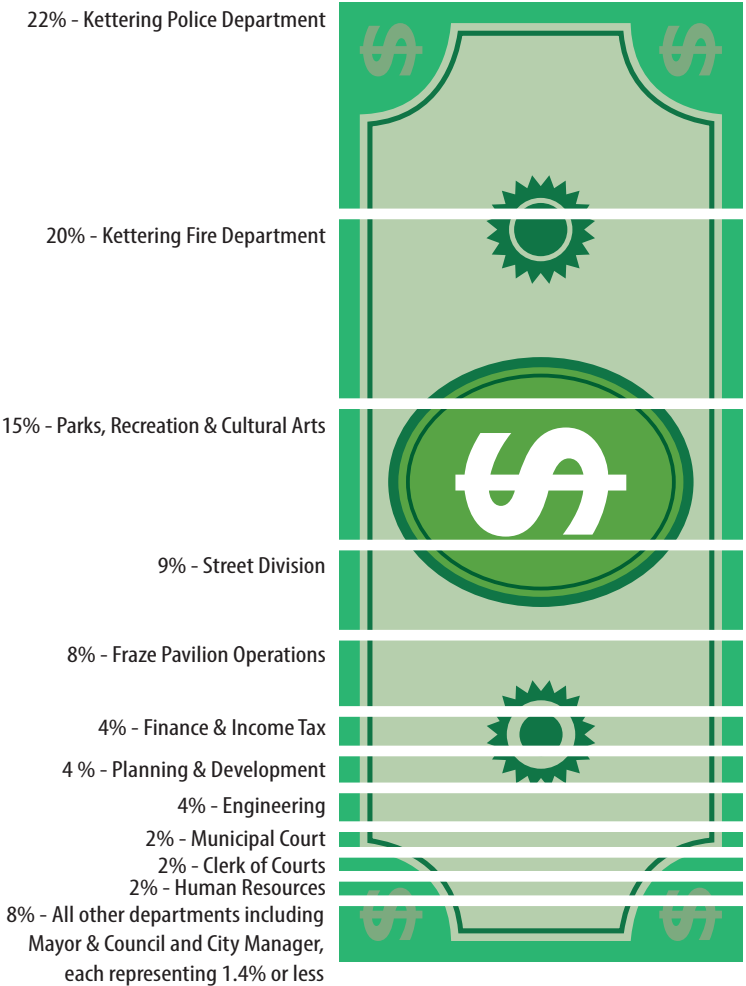
50,000

TOTAL NUMBER OF ACTIVE TAXPAYER ACCOUNTS

3,600

NUMBER OF KETTERING RESIDENTS WHO RECEIVED PERSONAL ASSISTANCE

## Percentage of 2018 Total Operating Expenditures Allocated by City Department





REINVESTMENT IN OUR INFRASTRUCTURE IS A PRIORITY FOR KETTERING CITY COUNCIL. EACH YEAR WE CAREFULLY PLAN AND BUDGET FOR UPDATES TO OUR ROADWAYS AND CITY FACILITIES. HERE ARE THE HIGHLIGHTS OF OUR 2017 CAPITAL IMPROVEMENT PROJECTS:



**\$1.1M**

WILMINGTON  
STREETScape



**\$4.2M**

FIRE STATION  
IMPROVEMENTS



**\$400K**

EAST STROOP ROAD  
BRIDGE REPLACEMENT

**\$2.3M**



THE AMOUNT INVESTED IN  
THE PAST TWO YEARS TO  
PERFORM UPGRADES TO SIGNALS  
THROUGHOUT KETTERING.

**\$350K**



THE AMOUNT INVESTED THIS YEAR TO  
CONVERT STREETLIGHTS TO MORE  
COST-EFFECTIVE AND BENEFICIAL LED  
TECHNOLOGY.

## PROPERTY MAINTENANCE CODE ENFORCEMENT



**3,620**

THE NUMBER OF CODE ENFORCEMENT CASES MANAGED BY OUR PLANNING & DEVELOPMENT DEPARTMENT IN 2017, UP 5% OVER CASES IN 2016.

**99.9%**

OF OUR CODE ENFORCEMENT CASES ARE RESOLVED WITHOUT  
THE NEED TO GO TO COURT, UP FROM 98.7% IN 2016.

HOW TO REPORT A PROPERTY MAINTENANCE  
CONCERN IN YOUR NEIGHBORHOOD:

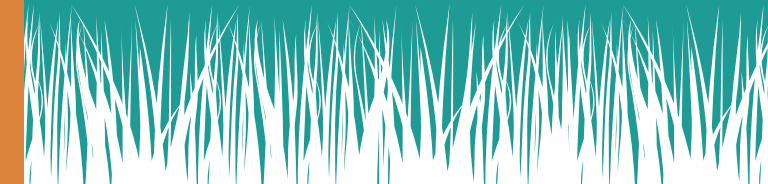
- USE THE **REPORT AN ISSUE** TAB ON OUR WEBSITE [WWW.KETTERINGOH.ORG](http://WWW.KETTERINGOH.ORG).
- CALL 937-296-3286.

**1,264**

TALL GRASS COMPLAINTS,  
DOWN FROM 1,300 IN 2016

**81%**

RESOLVED IN A TIMELY MANNER BY THE  
PROPERTY OWNER, UP FROM 80% IN 2016



**4,954**



THE NUMBER OF CONSTRUCTION & MECHANICAL PERMIT  
APPLICATIONS RECEIVED BY PLANNING & DEVELOPMENT IN  
2017, UP NEARLY 8% FROM 2016. THIS IS A GOOD SIGN OF  
REINVESTMENT IN PROPERTIES THROUGHOUT THE COMMUNITY.

**7,749**



THE NUMBER OF STRUCTURAL AND  
MECHANICAL INSPECTIONS PERFORMED BY OUR  
PLANNING & DEVELOPMENT DEPARTMENT.

## RESIDENTIAL LEAF COLLECTION PROGRAM



**1,164**

TRUCKLOADS EQUALING 6,961 TONS OF LEAVES  
COLLECTED IN 2017.

THE 2018 RESIDENTIAL LEAF COLLECTION PROGRAM BEGINS  
OCTOBER 15. FOR MORE INFORMATION VISIT  
[WWW.KETTERINGOH.ORG/RESIDENTS](http://WWW.KETTERINGOH.ORG/RESIDENTS).

**3,086**

THE NUMBER OF VEHICLE  
AND PEDESTRIAN  
SIGNALS MAINTAINED BY  
THE CITY OF KETTERING  
ENGINEERING DEPARTMENT.

**24**

THE AVERAGE  
NUMBER OF  
HOURS BETWEEN  
THE CESSATION  
OF SNOW FALL  
AND THE TIME  
KETTERING ROADS  
HAD BEEN TREATED  
BY OUR DEDICATED  
STREET CREWS



**85**

THE NUMBER  
OF POTHOLES  
REPORTED USING  
OUR WEBSITE &  
APP IN 2017

BECAUSE THE CITY BELIEVES THAT THE STRENGTH OF OUR NEIGHBORHOODS IS INTRINSICALLY TIED  
TO THE STRENGTH OF OUR COMMUNITY, WE OFFER SEVERAL PROGRAMS TO ENCOURAGE  
REINVESTMENT IN RESIDENTIAL PROPERTIES.

**21**

KETTERING FAMILIES WHO WERE  
ABLE TO REHAB THEIR HOMES USING  
OUR REHAB LOAN PROGRAM

**8**

KETTERING FAMILIES WHO  
ACHIEVED THE DREAM OF HOME  
OWNERSHIP IN 2017 USING OUR  
DOWN PAYMENT AND CLOSING  
COST ASSISTANCE PROGRAMS.



**\$139,192**

SPENT IN 2017 TO ASSIST  
KETTERING HOMEOWNERS TO  
RENOVATE THEIR HOMES.

**\$95,925**

SPENT IN 2017 TO DEMOLISH  
BLIGHTED PROPERTIES IN  
KETTERING NEIGHBORHOODS.

**311**

THE NUMBER OF KETTERING  
RESIDENTS WHO PARTICIPATED  
IN OUR HOMEOWNER  
COUNSELING PROGRAM.

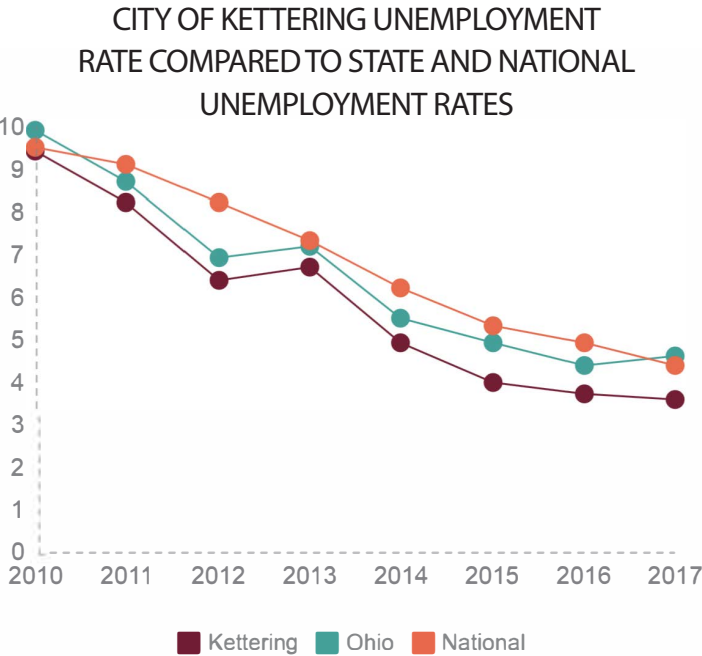


UNEMPLOYMENT RATE  
IN KETTERING, OHIO



3.5%

9th LOWEST unemployment rate  
in the State of Ohio



The City of Kettering and representatives from Kettering Business Park businesses worked together in 2017 to design a new signature entrance for the thriving business park on Wilmington Pike. In 2018, a new entrance sign and all new landscaping will be installed, creating a modern and friendly welcome for the business park.



Kettering has had a net year-over-year gain in both jobs and income tax revenue for five straight years. We have a section of our website [www.ketteringoh.org/businesses](http://www.ketteringoh.org/businesses) that is dedicated to offering companies quick access to tools to help keep their businesses moving forward. Thinking of opening, expanding or relocating your business in Kettering? Please reach out to our Economic Development team to see how we can help you every step of the way!

KETTERING IS A WONDERFUL PLACE TO START A NEW BUSINESS.

Our Economic Development team is here to provide specialized, personal assistance and walk you through each step of the process to open a new business in Kettering. Visit the small business portal on our website at [www.ketteringoh.org/business](http://www.ketteringoh.org/business) or call our Economic Development Manager (296-2412) to learn more about available properties to suit your business needs.

Once a potential location for a new business is selected, our Planning & Development Department can verify that the zoning of the property is correct for the business you wish to open. They will also help with the Certificate of Occupancy and assist you with the sign permit.



MARC'S GROCERY STORE

WILL OPEN ITS FIRST DAYTON AREA LOCATION AT 2100 E. WHIPP ROAD IN LATE SUMMER 2018 FOLLOWING A \$2.6 MILLION RENOVATION OF THE 50,000 SQUARE FOOT ANCHOR SPACE IN THE OAK CREEK PLAZA.



NORTHWESTERN TOOLS, INC.

A MANUFACTURING FACILITY THAT SERVICES THE MEDICAL, AUTOMOTIVE, ENERGY AND COMMERCIAL SECTORS WILL RELOCATE THEIR KETTERING HEADQUARTERS TO 4800 HEMPSTEAD STATION DRIVE IN 2018.



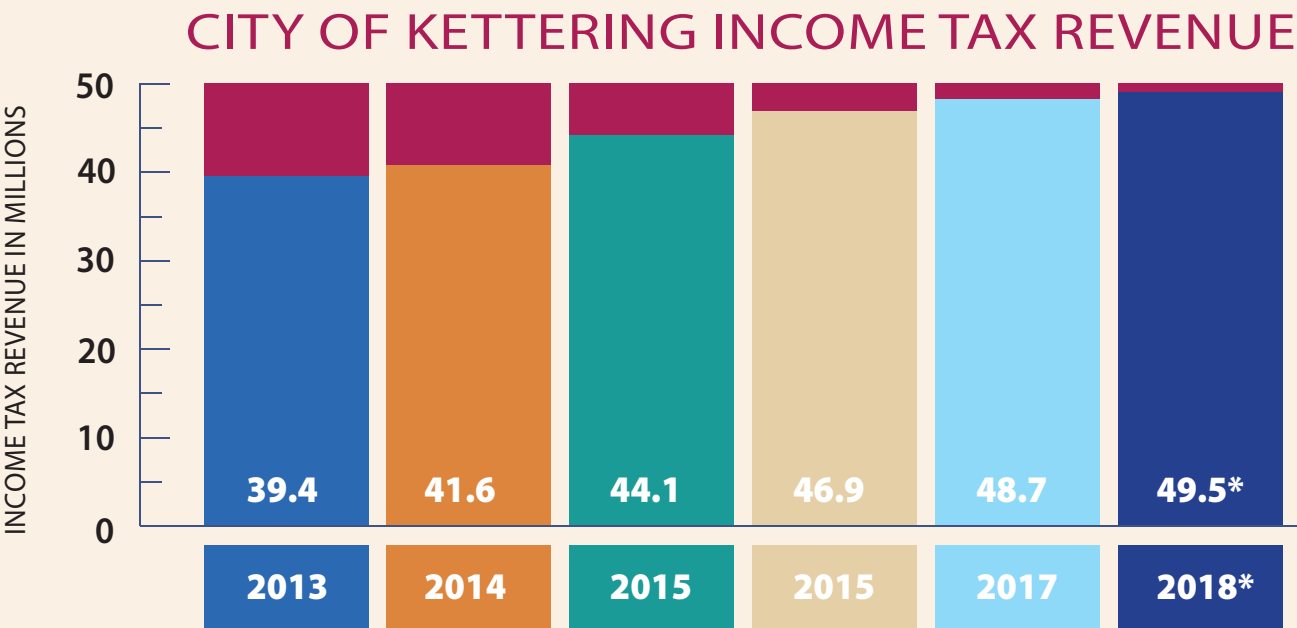
ALTERNATE SOLUTIONS

ALTERNATE SOLUTIONS HEALTH NETWORK COMPLETED A MAJOR RENOVATION OF THEIR 200,000 SQUARE FOOT FACILITY AT 1050 FORRER BLVD. IN KETTERING BUSINESS PARK. THE EXPANSION WILL ALLOW A PROJECTED GROWTH OF MORE THAN 500 JOBS BY THE END OF 2018.



MIAMI VALLEY RESEARCH PARK

IN LATE 2017, THE CITY OF KETTERING COMPLETED THE PURCHASE OF NEARLY 300 ACRES OF UNIMPROVED LAND FROM THE MIAMI VALLEY RESEARCH FOUNDATION FOR \$1.5 MILLION



\*2018 ESTIMATE

THE KETTERING INCOME TAX BASE IS GROWING, A SIGN THAT RESIDENTS AND THOSE WORKING IN OUR COMMUNITY ARE EARNING MORE.



Emergency Response Call Type	Number of Incidents	Percentage
Emergency Medical Services	7,109	79.65%
Personal Assist	646	7.24%
Alarm Investigation	290	3.25%
Carbon Monoxide Alarm	111	1.24%
Investigation	105	1.18%
Mutual Aid Given - Fire	93	1.04%
Wires Arc/Down	91	1.02%
Recreational Fire	83	0.93%
Inside Gas Leak	68	0.76%
Residential Fire	60	0.67%
Single Engine Fire	58	0.65%
Outside Gas Leak	48	0.54%
Apartment Fire	34	0.38%
Commercial Fire	21	0.24%
Flood in Structure	21	0.24%
Vehicle Fire	19	0.21%
Mulch/Grass Fire	17	0.19%
Accident w/Structure	15	0.17%
Fuel Spill	13	0.15%
Fire Reported Out	11	0.12%
Hazardous Materials	5	0.06%
Rescue/Entrapment	5	0.06%
Explosion	2	0.02%
Total Incidents	8,925	100%

Public Education Events	2017 Totals
Block Parties	24
CPR Classes	94
CPR Certifications	1,089
Station Tours	25
Other Events	130

FIRE DEPARTMENT

**\$14.1 million**

2017 TOTAL BUDGET FOR THE KETTERING FIRE DEPARTMENT

**\$15.1 million**

APPROVED 2018 TOTAL BUDGET FOR THE KETTERING FIRE DEPARTMENT

The approved 2018 budget is 6.8% greater than the 2017 budget and 5.7% greater than actual 2017 expenditures.

13

The number of new full time firefighters who joined the city in 2017 because city administrators determined that adding these positions would dramatically reduce our overtime expenditures and would be a more cost-effective way to provide services to our community.

**7325**

The hours of training received by members of our Kettering Fire Department

Fire Prevention	2017 Totals
Initial Inspections	68
Construction Inspect.	199
Re-Inspections	47
Violations Issued	664
Violations Resolved	304
Plans Reviewed	148

ACTIVITY	2016	2017
Calls for Service	68,614	64,826

COMMUNITY SERVICE SPECIALIST	2016	2017
Complaints Received	4,087	4,202
Persons Cited	39	92
Warnings Issued	573	605

TRAFFIC CITATIONS	2016	2017
OVI	329	303
DUS	1,760	1,662
Parking	106	103
Speeding	1,883	1,313
All Others	3,201	2,906
TOTAL CITATIONS	7,279	6,287

TRAFFIC ACCIDENTS	2016	2017
Fatals	1	2
Personal Injury	146	179
Property Damage	849	818
TOTAL ACCIDENTS	996	999

PART I OFFENSES	2016	2017
Homicide	1	1
Forcible Rape	26	23
Robbery	27	26
Aggravated Assault	16	19
Burglary	222	185
Larceny	733	617
Motor Vehicle Theft	52	52
Arson	8	3
TOTAL PART I OFFENSES	1,085	926

PART II OFFENSES	2016	2017
Vandalism	228	222
Weapons	65	114
Sex-Morals	61	40
Narcotics	1,334	1,388
All Others	1,748	2,150
TOTAL PART II OFFENSES	3,436	3,914

CRIMINAL ARRESTS	2016	2017
Adults	3,548	3,961
Juveniles	511	453

DETENTION CENTER	2016	2017
Kettering Prisoners	1,840	1,902
Centerville Prisoners	47	39
Moraine Prisoners	56	56
TOTAL PRISONERS BOOKED	1,943	1,997

POLICE DEPARTMENT

**\$16.2 million**

2017 TOTAL BUDGET FOR THE KETTERING POLICE DEPARTMENT

**\$16.6 million**

APPROVED 2018 TOTAL BUDGET FOR THE KETTERING POLICE DEPARTMENT

8%

increase in narcotics offenses

30%

decrease in speeding offenses

43%

increase in weapon offenses

4%

decrease in robbery offenses

**18,263**

9-1-1 CALLS

**1,997**

TOTAL PRISONERS BOOKED

**6,287**

TRAFFIC CITATIONS PROCESSED

**3,961**

ADULT CRIMINAL ARRESTS

**4,796**

Criminal Complaints

**3,063**

Criminal Complaints Cleared

**64%**

Clearance Rate





## CITY OF KETTERING CITIES OF SERVICE INITIATIVE

Established by Mayor Donald E. Patterson in 2012, the City of Kettering's Cities of Service (COS) initiative is a joint effort by city departments coordinated by our Volunteer Office and Planning & Development Department. Each year the City chooses a neighborhood in Kettering to participate in the initiative. In 2017, the COS team welcomed a partnership with *ArtLocal* to incorporate a public art piece into the initiative. Support for this project is made possible by *CitySites*, the Community Foundation for Kettering and the Ohio Arts Council. The artwork will be dedicated in Oak Park in June.

Oak Park Timeline:

June 2017 – Neighborhood Block Party held in Oak Park included children's activities, free hot dog lunch, door prizes, give-aways and information about City services.

October 2017 – Organized Oak Park Neighborhood Garage Sale

### MAKE A DIFFERENCE DAY OCTOBER 2017

<b>NEIGHBORHOOD CLEANUP</b>	<b>GREETING CARD PROJECT</b>
---------------------------------	----------------------------------

**.38**  
MILES ALONG  
WOODMAN DRIVE  
CLEARED OF  
DEBRIS AND BRUSH

**2.62**  
TONS OF BRUSH AND  
DEBRIS REMOVED

**50**  
VOLUNTEERS HELPED  
WITH THE CLEANUP

**249**  
VOLUNTEER HOURS  
DEDICATED  
TO THE CLEANUP

**454**  
HOLIDAY GREETING  
CARDS WERE CREATED  
FOR ACTIVE DUTY  
MILITARY

**50**  
VOLUNTEERS CREATED  
CARDS

**150**  
VOLUNTEER HOURS  
DONATED

**17**  
GROUPS AND  
ORGANIZATIONS  
PARTICIPATED IN OUR  
MAKE A DIFFERENCE  
DAY EFFORT!



MAYOR PATTERSON WITH SUE ELLEN BOESCH

### MAYOR'S AWARD

MAYOR DONALD E. PATTERSON PRESENTED THE MAYOR'S AWARD FOR VOLUNTEER SERVICE IN APRIL TO YOUTH VOLUNTEER LAUREN DALTON AND ADULT VOLUNTEER SUE ELLEN BOESCH.

LAUREN'S AWARD WAS PRESENTED IN RECOGNITION OF HER WORK AT THE YMCA WHERE SHE DONATES HER TIME PROVIDING GYMNASTICS INSTRUCTION TO OVER 100 CHILDREN EACH WEEK.

SUE ELLEN RECEIVED THE AWARD IN RECOGNITION OF HER TIRELESS EFFORTS WITH THE KETTERING ARTS COUNCIL AND THE ANNUAL ART ON THE COMMONS EVENT.



MAYOR PATTERSON WITH LAUREN DALTON

Millions of volunteers across our great nation will participate in National Make A Difference Day, Saturday, October 27, 2018. City of Kettering projects will include assisting neighbors with yard maintenance in our 2018 Cities of Service Neighborhood, the Haverstick Neighborhood (see map). We'll also be offering an indoor project for those who prefer to work inside. Both projects will take place from 9 a.m. – noon and serve as great opportunities for student groups, service clubs, sports teams and anyone looking for ways to give back to our community. Contact the Volunteer Office at 296-2433 or email [marylou.randolph@ketteringoh.org](mailto:marylou.randolph@ketteringoh.org) to learn more.

#### Front Row (L – R):

James Webster, Chief Screen Printing  
Kimberly Vinegar, WilmerHale  
Frank Eckler, Retired from Great Dayton RTA  
Jasmine Allen-Stone, City of Kettering Courts  
Steve Rudisill, Christ United Methodist Church

#### Back Row (L – R):

Jessica Mancz, University of Dayton Research Institute  
John Sliemers, City of Kettering  
Sarah Miller, L Brands  
Jay Borchers, Kettering City Schools  
Diane Hansbury, Heapy Engineering  
Alex Ignatiou, Kettering Arts Council  
Nick Henson, Kettering College  
Not Pictured: Jason Moore, Riegel Financial Group  
(Sponsored by Dor-Wood Optimist Club)

For additional information about the Kettering Leadership Academy, please contact the City of Kettering Volunteer Office at 937-296-2433.

### CONGRATULATIONS TO THE 2018 GRADUATES OF THE KETTERING LEADERSHIP ACADEMY



## 2018 IS THE 30TH ANNIVERSARY OF THE KETTERING NEIGHBORHOOD PRIDE AWARDS PROGRAM.

THIS PROGRAM IS COMPRISED OF A COMMITTEE OF 25 VOLUNTEERS. IT RECOGNIZES KETTERING PROPERTY OWNERS WHO HAVE MADE SIGNIFICANT IMPROVEMENTS TO THEIR PROPERTIES OR HAVE MAINTAINED THEIR PROPERTIES IMPECCABLY YEAR AFTER YEAR.



**441**

NOMINATIONS WERE RECEIVED  
AND REVIEWED BY OUR VOLUNTEER  
COMMITTEE



**39**

NEIGHBORHOOD PRIDE AWARDS WERE  
PRESENTED BY MAYOR PATTERSON  
(36 RESIDENTIAL AND 3 BUSINESSES).



**310**

HOURS DONATED BY  
COMMITTEE VOLUNTEERS

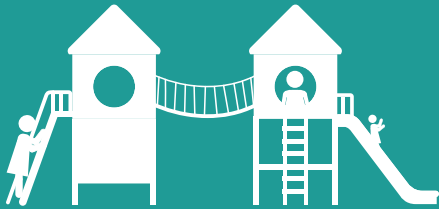


\$3.8 MILLION

PARKS RECREATION & CULTURAL  
ARTS DEPARTMENT  
PROJECTED REVENUE

\$10.9 MILLION

PARKS RECREATION & CULTURAL  
ARTS DEPARTMENT APPROVED  
2018 EXPENDITURES



\$1.5 MILLION

PARKS RELATED CAPITAL  
IMPROVEMENT PROJECTS  
WERE COMPLETED.



321

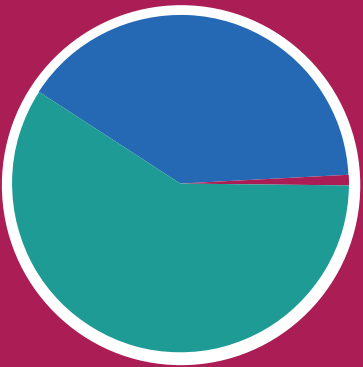
CHILDREN PARTICIPATED IN  
NATURE CAMPS AT HABITAT  
ENVIRONMENTAL CENTER  
(165 PARTICIPATED IN 2016)



526

SENIORS ATTENDED  
GENTLE STRETCH YOGA  
CLASSES

BREAKDOWN OF 2018 PRCA EXPENDITURE CATEGORIES  
BY BUDGET PERCENTAGE



----- 40% OPERATING EXPENDITURES  
----- 1% CAPITAL EQUIPMENT  
EXPENDITURES  
----- 59% PERSONNEL EXPENDITURES



CITY OF KETTERING  
PARKS, RECREATION AND CULTURAL ARTS DEPARTMENT



56,747

PEOPLE VISITED  
ADVENTURE REEF WATER PARK



THE HABITAT ENVIRONMENTAL CENTER  
RECEIVED A \$3,000 GRANT FROM  
THE COMMUNITY FOUNDATION  
FOR KETTERING FOR  
AN AUGMENTED REALITY SANDBOX.



\$2.8 MILLION

2017 FRAZE TICKET SALES

14

YEARS IN A ROW THAT FRAZE PAVILION WAS  
RANKED, BASED ON TICKET SALES, IN THE  
TOP 100 AMPHITHEATERS WORLDWIDE.  
FRAZE BESTED VENUES IN CITIES SUCH  
AS BALTIMORE, SAN DIEGO, CLEVELAND,  
ATLANTA AND NEW ORLEANS.



400

ROSEWOOD ARTS CENTRE CLASSES, CAMPS  
AND WORKSHOPS WERE OFFERED – 25%  
MORE ACTIVITIES THAN IN 2016



100,000

PARTICIPANTS IN KETTERING WERE INSPIRED  
AND IMPACTED BY ROSEWOOD FINE ARTS  
ACTIVITIES AND EVENTS.

321,000+

VISITORS TO  
PLAYKETTERING.ORG  
IN THE PAST YEAR

843

NUMBER OF INQUIRIES  
AND REQUESTS SUBMITTED  
THROUGH OUR CITY WEBSITE  
AND APP FOR INFORMATION  
ON PERSONAL FITNESS  
TRAINING, POLEN FARM, AND  
FACILITY RENTALS

57

NUMBER OF REPORTS  
OF PARK AMENITIES IN  
NEED OF MAINTENANCE  
SUBMITTED THROUGH OUR  
CITY WEBSITE AND APP



## 2017 Annual Report Highlights at a Glance

- 97% of our residents are satisfied or very satisfied with Kettering as a place to live.
- 2018 Budgeted Expenditures of \$90.6 million, a REDUCTION of \$1.3 million from 2017 Budgeted Expenditures.
- Personnel changes in 2017 resulted in a REDUCTION of overtime expenses while maintaining excellent service levels to the community.

### IN THE PAST YEAR:

**2,815**

Reports of an issue or requests for service submitted through the City of Kettering website and app.

**59,000+**

People have searched the jobs available on the City website.

**95,000+**

People have used the City website or app to quickly find answers to the most common City questions like holiday trash schedules, leaf collection districts, City rules and ordinances, and income tax information.

### CITY DATA

The City of Kettering website provides full, searchable and easy to use multi-year databases for:

- City spending
- City salaries
- Budget documents
- Detailed minutes and archived video of City Council meetings



**CITY OF KETTERING**

### Contact Numbers

#### Emergency

Police/Fire/Paramedic Emergency ..... 9-1-1

#### Non-Emergency

Police and Fire Dispatch ..... 296-2555

#### Frequently Called Numbers

Animal Control ..... 296-3266

Building Permits & Zoning ..... 296-2441

City Income Tax ..... 296-2502

Government Center ..... 296-2400

Housing Rehabilitation ..... 296-2441

Polen Farm ..... 435-5787

Property Maintenance Hotline ..... 296-3286

Recreation Complex/Water Park/Pool ..... 296-2587

Rosewood Arts Centre ..... 296-0294

Senior Adult Recreation ..... 296-2480

Volunteer Office ..... 296-2433

Yard Debris Hotline ..... 296-3255

**Contact with Kettering** is published quarterly by the City of Kettering to inform citizens about services, programs and issues in Kettering. Comments or suggestions are welcome and should be sent to the City of Kettering, 3600 Shroyer Road, Kettering, OH 45429.

Stacy Schweikhart: Editor

Administrative Systems: Production

The City of Kettering invites people with disabilities to enjoy our programs, services, parks, and facilities. Please call 296-2439 for more information about accessibility or to request a modification. For TTY assistance, contact Ohio Relay Service at 800-750-0750.

**Visit [www.ketteringoh.org](http://www.ketteringoh.org) to learn more.**