

**2018  
KETTERING POLICE  
AND  
COMMUNICATION CENTER**

*CITIZEN SATISFACTION SURVEY RESULTS*



*Chief Christopher N. Protsman  
July 2019*



## **2018 Executive Summary**

As a part of our continuing effort to be responsive to the needs of the community, the following information was gathered through a paper survey sent to random Kettering residents. The identical survey was available to complete on the Kettering Police Departments website.

The random sampling survey and online survey provided a valid method of obtaining opinions and findings on major issues and topics of concern as they relate to the Kettering Police Department and Communication Center and their operations. Overall, respondents enjoyed the survey and were pleased with the opportunity to voice their opinions. Survey modifications were based upon requests from citizens. Results will be posted on the Kettering Police Department's website. Questions, suggestions and concerns will be handled through public information and direct contact with citizens who request it.

One thousand (1000) paper surveys with mail back envelopes were sent to random Kettering residents requesting participation in the Kettering Police and Communication (Dispatch) Center's Community Satisfaction Survey. The paper survey responses could be mailed back or citizens were invited to complete the survey online at the Kettering Police Department's website during February and March 2019. Invitations for Kettering residents to participate in the survey were placed on the Kettering Police Department's Facebook page and other community publications.

The 2018 survey yielded 193 online (213 last year) participants and 155 paper surveys (136 last year) returned for a total of 348 citizen respondents. The response rate for the 2018 paper survey was 16%, which is higher than the last paper survey in 2017 at 14%. In 2016 the paper survey response rate was also 16%. The number of paper surveys returned has not dropped this year but increased to 155 in 2018, 136 in 2017, 162 in 2016. The number of online responses seems to have leveled off; 193 in 2018, 213 in 2017, 138 in 2016. This trending indicates both paper and online survey choices are important to residents.

The citizens were asked to choose three issues of greatest concern within the community. Seventy six percent of citizens identified drug problems as their number one concern, 69% chose theft and burglary, with safe schools (56%) as the third concern. Other issues in order of importance to citizens were: traffic safety, drunk driving and violence. In 2017 the number one concern was drug problems (83%) with theft and burglary second (73%) followed by safe schools (46%).

Analyses of responses reveal:

- Increased concern for safe schools (10%) over 2017, decreased concerns for drug problems (7%) and theft and burglary (4%).
- Citizens want increased patrol in their neighborhoods, to be kept safe from drug activity, and speeders. Citizens desire to be kept informed of situations and the status of crime and other issues that affect the livability of the community. They also want to see more neighborhood involvement. The website and social media are ideal mediums to "advertise" events, neighborhood happenings, and relative information.
- Of the reported incidents which happened to the respondent or someone in the household during 2018, 70% have not been victims of crime in the city. This has increased from 62% of crime-free respondents polled in 2017 and similar to 71% in 2016. Fourteen percent of respondents chose the "other" category and specified incidents which happened. The "other" category was comprised of issues with neighbors (27%), traffic (15%) and animals (12%). The highest reported crime was theft (items stolen from cars) at 10%, followed by fraud (5%) and other theft (4%).
- Sixty percent of respondents were familiar with the Kettering Police Department on social

media. Forty-eight percent follow and 12% do not follow. Forty-one percent were not familiar with Kettering Police on social media. Citizen responses regarding social media were the same in the 2017 survey.

- Ninety-two percent feel safe in the presence of Kettering Police (96% - 2017, 99% - 2016).
- Ninety-six percent of respondents feel that Kettering Police are doing a good job preventing crime (93% - 2017, 96% - 2016).
- Ninety-six percent of the respondents feel officers are polite (94% - 2017, 96% - 2016).
- Kettering police officers are friendly (96%), earn confidence of the public (94%), attend to problems in a timely manner (95%), and treat all people with equal respect (94%).
- Forty eight percent agreed that a citizen who has a complaint against a Kettering officer will have authorities look into the matter, 47% were not sure and 4% responded they disagreed. The category of “not sure” was added to the 2018 survey due to citizen recommendations.
- The “Big Problem” noted in the neighborhoods remained speeding cars (27%), slightly down from 28% in 2017. Secondly, was run down properties (11%), the same in 2017. Next was theft from vehicles (9%), decreased from 12% in 2017. And drug activity (6%), decreased from 15% in 2017.

Overall the feeling is the Kettering Police Department is doing an excellent job. The respondents felt the service provided was very good and the employees were professional, helpful and courteous. On a scale ranging from 1 to 5 (5 being the highest), respondents rated the Kettering Police Department **overall** performance as 4.5 (same as in 2017). The respondents rated police officers at 4.5 (same as 2017); civilian personnel (jailers, records clerks, administrative professionals) performance at 4.4 (same in 2017) on the scale. Dispatchers were rated at 4.5, slightly down from 4.6 in 2017.

Respondents provided a clear picture of the effect the police department has on their neighborhoods and overall community. The desire to see and meet patrol officers in the neighborhoods is strong. We requested street names and/or general area in which respondents reside. Our goal is to target specific areas requesting assistance or more police presence.

The Kettering Communication (Dispatch) Center was also rated by citizens who had contacted or knew someone who had contacted the Center (42% or 128 respondents). Forty-six percent had contacted or knew someone who had contacted the Dispatch Center in the 2017 survey. This group of citizens was then asked to “agree” or “disagree” with several questions focused on overall service to the community, response to the public, meeting the needs of callers, knowledge, attitudes & behaviors, and citizen concerns.

The highest Communication Center ratings from citizens agreed the dispatchers provide good service overall to the community, behave in a way that earns the confidence and respect of the public, treat callers fairly and with respect, deal with callers courteously and professionally, knowledgeable, calming and confident. These five areas all received 99% agreed responses by citizens. The next highest ratings dispatchers received (4 areas) were: they are responsive to the public and meet the needs of the caller, are appropriately trained to deal with the variety of calls, have a pleasant and helpful tone while providing information, ask appropriate questions to better define caller’s location or problem (all 98%). The 2017 survey respondents rated the Communication Center with high ratings as well.

We are excited to show the citizens that we take their input seriously. We are proud to have received so many favorable comments for the people we serve. We are equally grateful for the constructive criticism as it helps us focus our efforts on areas in need of greater attention.

**KETTERING POLICE AND COMMUNICATION (DISPATCH) CENTER  
COMMUNITY SATISFACTION SURVEY SUMMARY**

The Kettering Police Department completed its annual Kettering Police and Communication (Dispatch) Center Community Satisfaction Survey during the first quarter of 2019.

The survey consisted of five parts:

- Part I: Major Issues of Concern
- Part II: Opinions About Selected Crimes
- Part III: Attitudes Concerning Kettering Police
- Part IV: Attitudes Concerning Kettering Communication (Dispatch) Center
- Part V: Overall Evaluation of the Kettering Police
- Part VI: Survey Respondent Characteristics
- Part VII: Survey Feedback

One thousand (1000) paper surveys with mail back envelopes with a survey web link were sent to random Kettering residents requesting participation in the Kettering Police and Communication (Dispatch) Center's Citizen Satisfaction Survey. Citizens who received paper surveys could mail back or chose to complete the survey online. The survey was online at the Kettering Police Department's website during February and March 2019. Invitations for Kettering residents to participate in the survey were placed on the Kettering Police Department's Facebook page and other community publications. This survey will be compared with the Kettering Police and Communications Citizen Satisfaction Survey completed for 2017.

A total of 348 surveys were completed, 193 online and 155 paper surveys. The response rate for paper surveys was 16%, which is higher than the last paper survey response in 2017 of 14%. The number of online responses has leveled off from 138 (2016), 213 (2017) to 193 in 2018. This trending indicates both paper and online survey choices are important to residents.

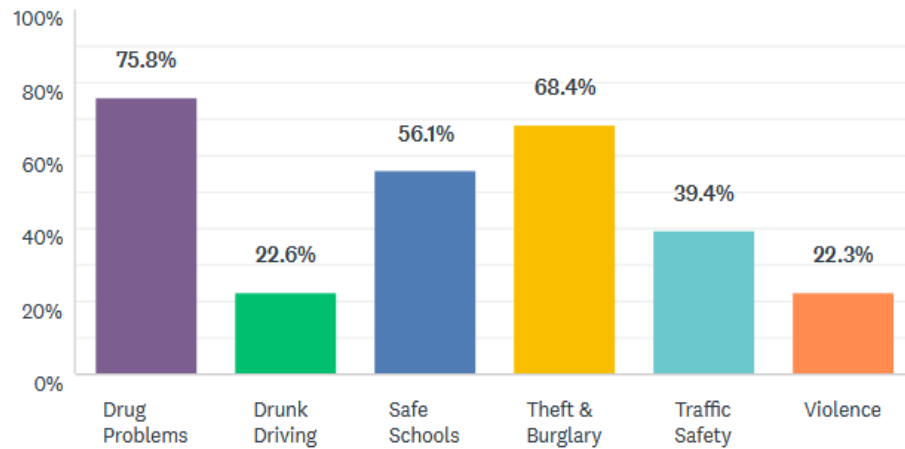
A variety of survey response scales were used to measure responses. The Kettering Police Department overall performance rating was 4.5, (4.5 in 2017).

## Part I: Major Issues of Concern

Respondents were asked to choose three issues of greatest concern within the community. As you see below, drug problems were the number-one concern followed by theft & burglary and safe schools. Drunk driving, traffic safety, and violence were lesser of citizen concerns. The top concerns in the 2017 survey were the same: drug problems, theft & burglary and safe schools.

### Citizen Concerns

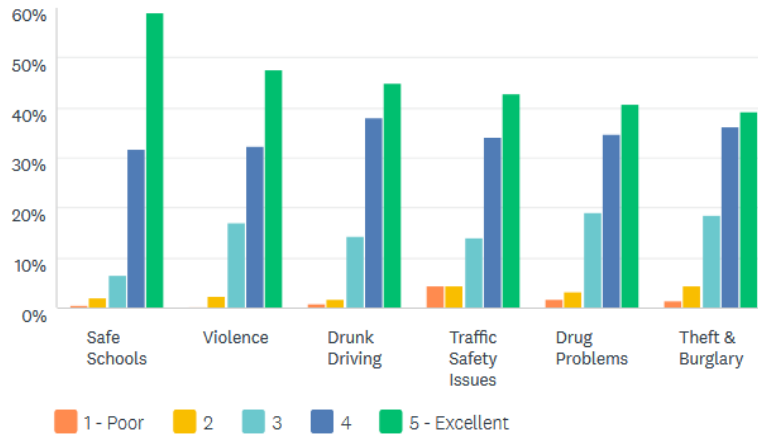
Answered: 310 Skipped: 38



The same greatest concerns mentioned above were then rated by respondents based on the perceived amount of attention the Police Department gave to these matters. Below are the response totals for each citizen concern.

### Perceived Areas of Police Focus City Wide

Answered: 301 Skipped: 47



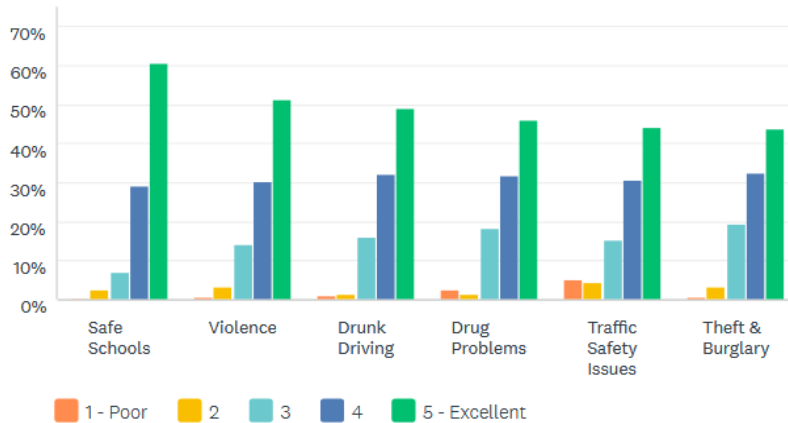
	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL
Safe Schools	0.7% 2	2.0% 6	6.5% 19	31.7% 93	59.0% 173	293
Violence	0.3% 1	2.4% 7	17.1% 49	32.5% 93	47.6% 136	286
Drunk Driving	1.0% 3	1.7% 5	14.4% 42	38.0% 111	44.9% 131	292
Traffic Safety Issues	4.4% 13	4.4% 13	14.2% 42	34.1% 101	42.9% 127	296
Drug Problems	1.7% 5	3.4% 10	19.2% 56	34.7% 101	40.9% 119	291
Theft & Burglary	1.4% 4	4.5% 13	18.5% 54	36.3% 106	39.4% 115	292

Respondents rated safe schools as the top issue upon which police placed the most focus (59%), followed by violence (48%), drunk driving (45%), traffic safety (43%), drug problems (41%), and theft & burglary (39%). Respondents' top concern is drug problems; however, these crimes are perceived as a lower priority of police. This perception can be addressed through communication and education.

To further narrow residents' concerns, respondents were asked to measure officer focus within their neighborhoods. As depicted in the chart below, safe schools were chosen as the most focused upon issue within their neighborhoods (61%), followed by violence (51%), drunk driving (49%), drug problems (46%), traffic safety and theft & burglary. The perceived police officer focus in neighborhoods are ensuring safe schools and decreasing violence, while the number-one concern among respondents is drug problems, theft & burglary, followed by safe schools. It is important to communicate steps being taken to prevent and reduce such activity at the neighborhood level.

### Perceived Areas of Police Focus in Neighborhoods

Answered: 288 Skipped: 60

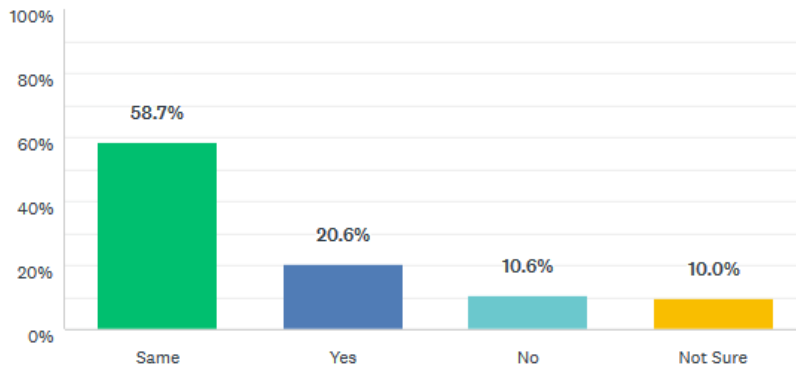


	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL
Safe Schools	0.4% 1	2.5% 7	7.1% 20	29.2% 82	60.9% 171	281
Violence	0.7% 2	3.2% 9	14.3% 40	30.4% 85	51.4% 144	280
Drunk Driving	1.1% 3	1.4% 4	16.1% 45	32.3% 90	49.1% 137	279
Drug Problems	2.5% 7	1.4% 4	18.2% 51	31.8% 89	46.1% 129	280
Traffic Safety Issues	5.3% 15	4.6% 13	15.2% 43	30.7% 87	44.2% 125	283
Theft & Burglary	0.7% 2	3.2% 9	19.5% 55	32.6% 92	44.0% 124	282

Below are the perceptions of citizens about if their neighborhood has become a better place to live over the past year. Fifty nine percent felt their neighborhood was the same this past year. This was increased from 55% in 2017. Twenty one percent responded their neighborhood was a better place to live which was increased from 18% in 2017. And 11% felt their neighborhood was not a better place to live and this response was decreased from 16% in 2017. Ten percent were not sure, similar to 2017.

### Neighborhood Improvement

Answered: 310 Skipped: 38



ANSWER CHOICES	RESPONSES	
Same	58.7%	182
Yes	20.6%	64
No	10.6%	33
Not Sure	10.0%	31
<b>TOTAL</b>		<b>310</b>



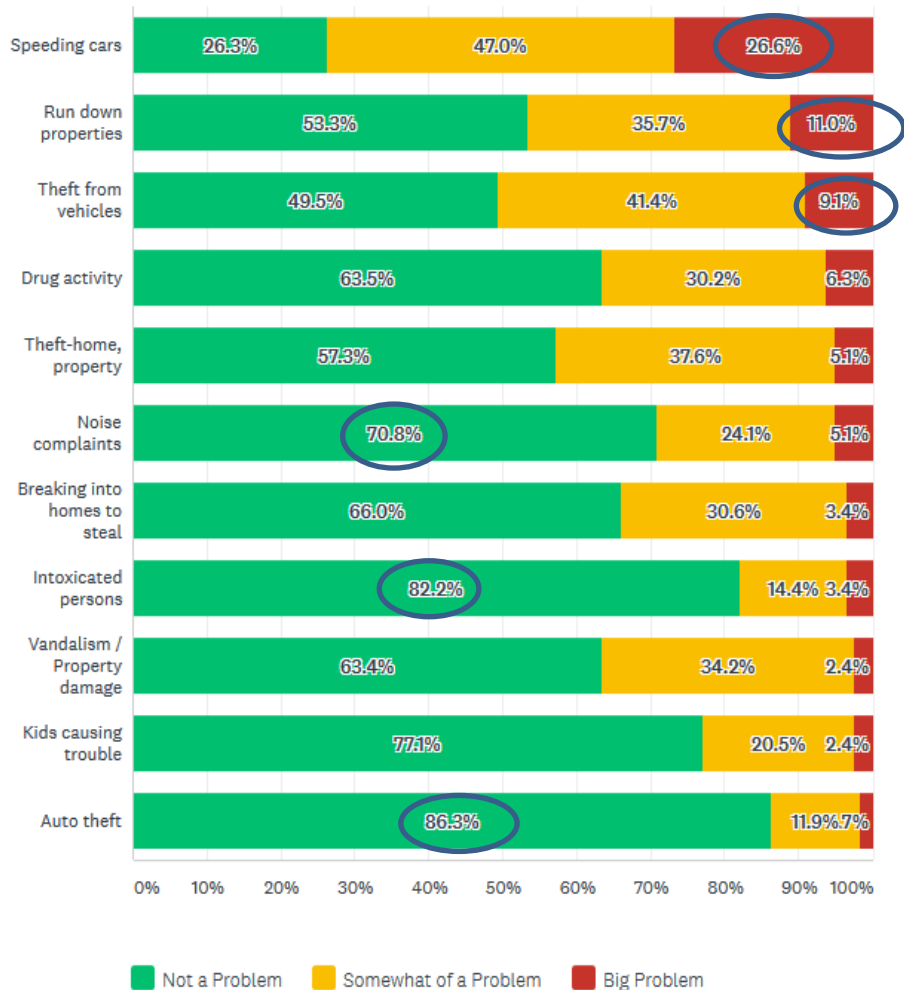
## Part II: Opinions About Selected Crimes

Respondents were asked to rate a list of crimes which may be problematic in their neighborhoods. The graph below reveals:

- The highest ratings for “Not a Problem” in neighborhoods were auto theft (86%), intoxicated persons ((82%) and kids causing trouble (77%) with speeding cars rated the lowest (26%). Results were similar in 2017.
- The highest ratings for “Somewhat of a Problem” were speeding cars (47%), theft from vehicles (41%), theft from home/property (38%). Results were similar for speeding cars (43%) in 2017 and the same for theft from home /property (41%), vandalism ranked higher in 2017 (39%) and decreased to 34% in 2018 for somewhat of a problem.
- The “Big Problem” noted in the neighborhoods were speeding cars (27%), slightly down from 28% in 2017. Secondly, was run down properties (11%, same in 2017). In 2017, drug activity was chosen as the second big problem (15%), and has decreased to 6% in 2018. Next was theft from vehicles (9%), down from 12% in 2017.

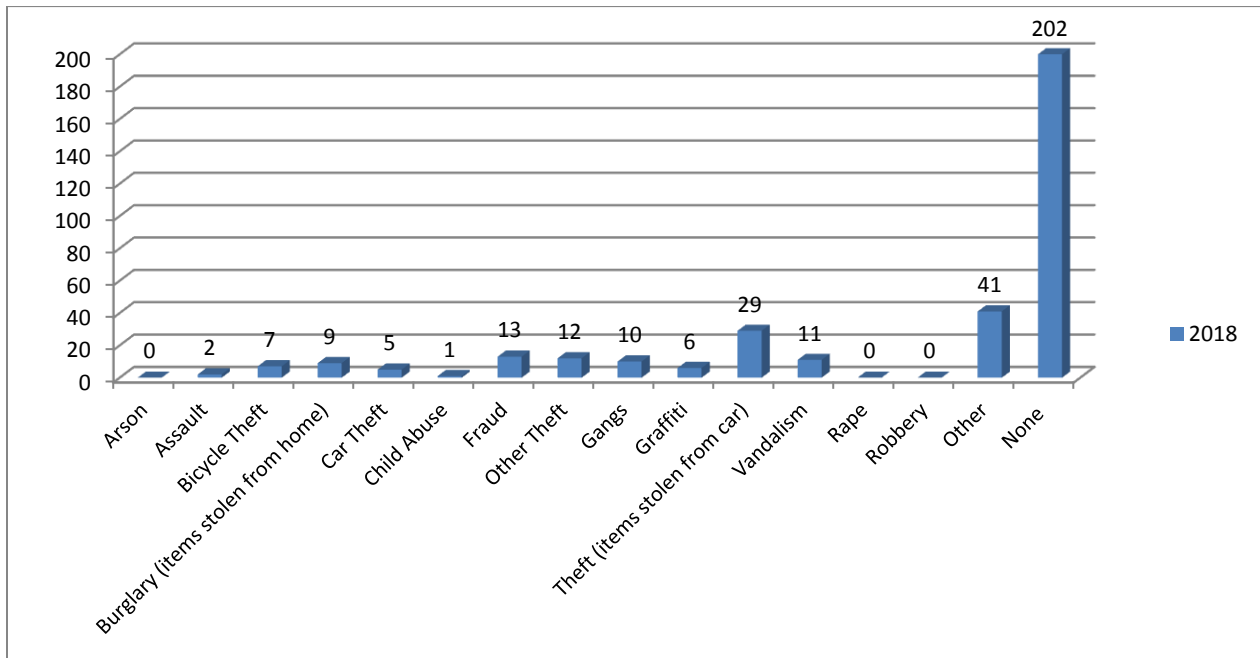
### Opinions About Selected Crimes in Neighborhood

Answered: 309 Skipped: 39

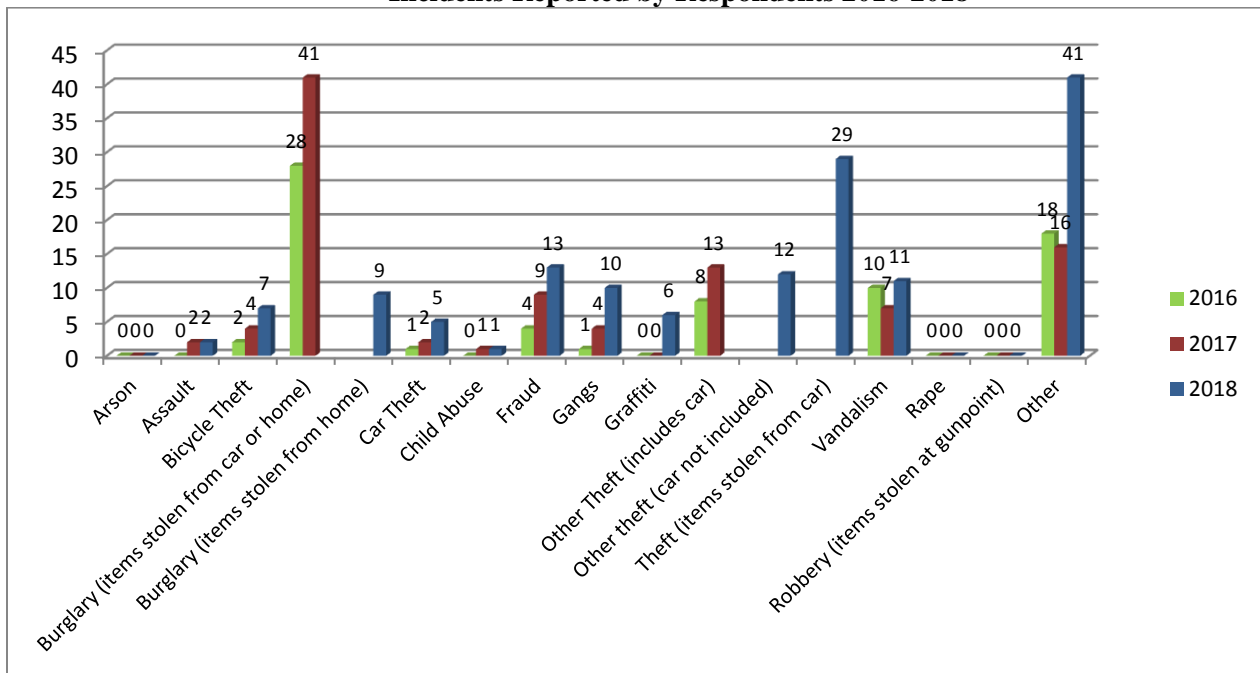


When asked about incidents of crime in which they or someone in their household were victims, 289 citizens responded. As shown below, 202 respondents (70%) have not been victims of crimes in 2018, (increased from 163 respondents or 62% in 2017. Theft (items stolen from car), fraud and other theft were the top incidents citizens reported. Citizens identified “other” crimes, 41 incidents, into five primary categories: miscellaneous (39%), neighbor (27%), traffic (18%), animal (12%), drug (10%) incidents.

**Victims of Crime -2018**



**Incidents Reported by Respondents 2016-2018**

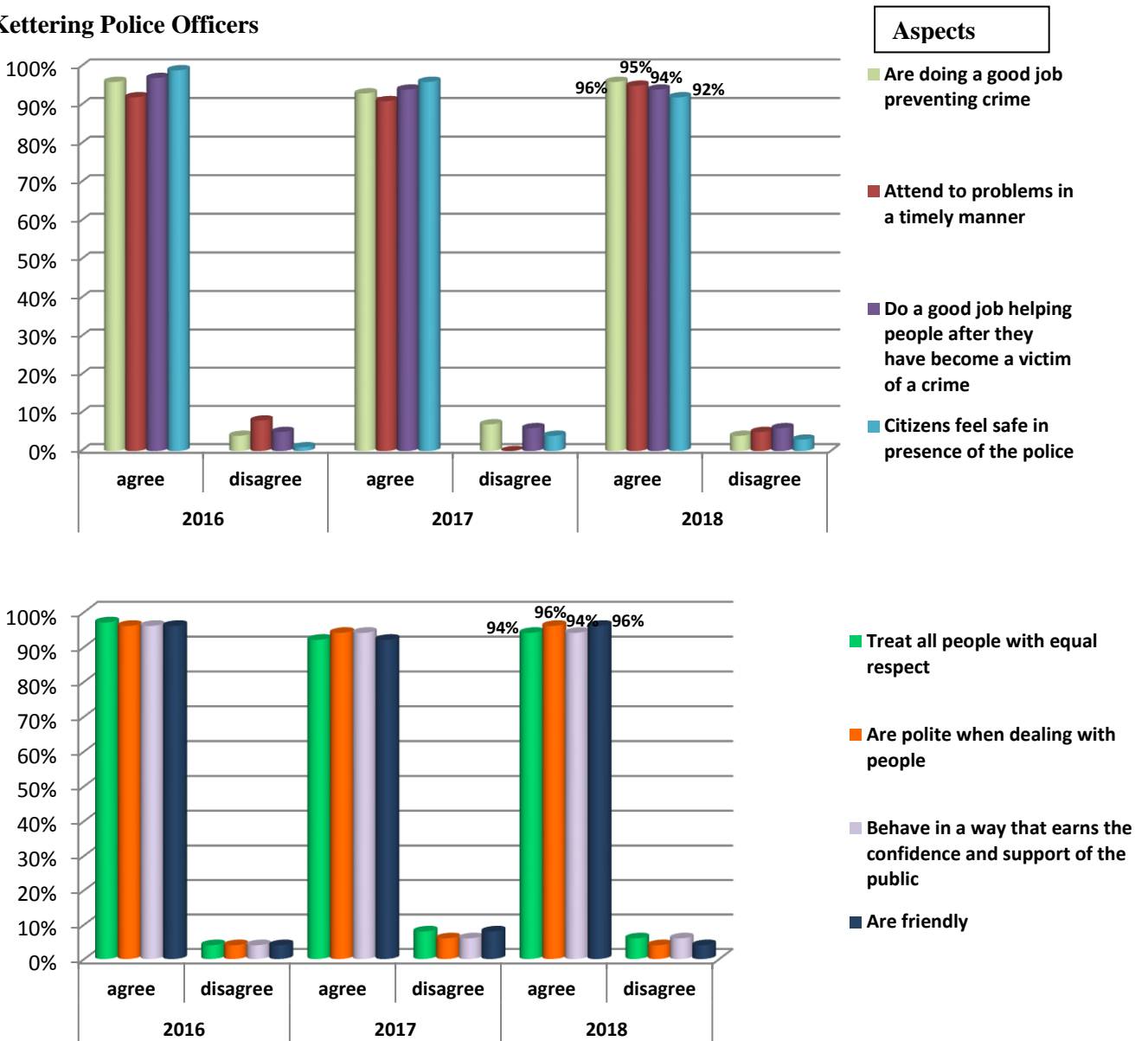


**\*Note** In the survey for: 2016, 2017 Burglary included items stolen from cars and homes.  
 2018 Burglary was defined as items stolen from your home.  
 2018 Theft choices included several categories: items stolen from your car, bicycle, and other.

### Part III: Attitudes Concerning Kettering Police

Citizens were asked to rate several aspects of the Kettering Police Officers and their interaction with the community. The citizens were asked to respond as *agree* or *disagree*. The highest rated responses from citizens this year at 96% were: police are doing a good job preventing crime (91% in 2017), are polite when dealing with people, (94% in 2017) and are friendly, (90% in 2017). The next highest rating from respondents at 95% agreed Kettering police attend to problems in a timely manner (90% in 2017). The next highest ratings from respondents at 94% agreed: police do a good job helping people after they have become a victim of a crime (same in 2017), behave in a way that earns the confidence and support of the public (same in 2017) and treat all people with equal respect (90% in 2017). The graphs below indicate high agreed responses for police aspects of interaction with a slight upward trend in 2018.

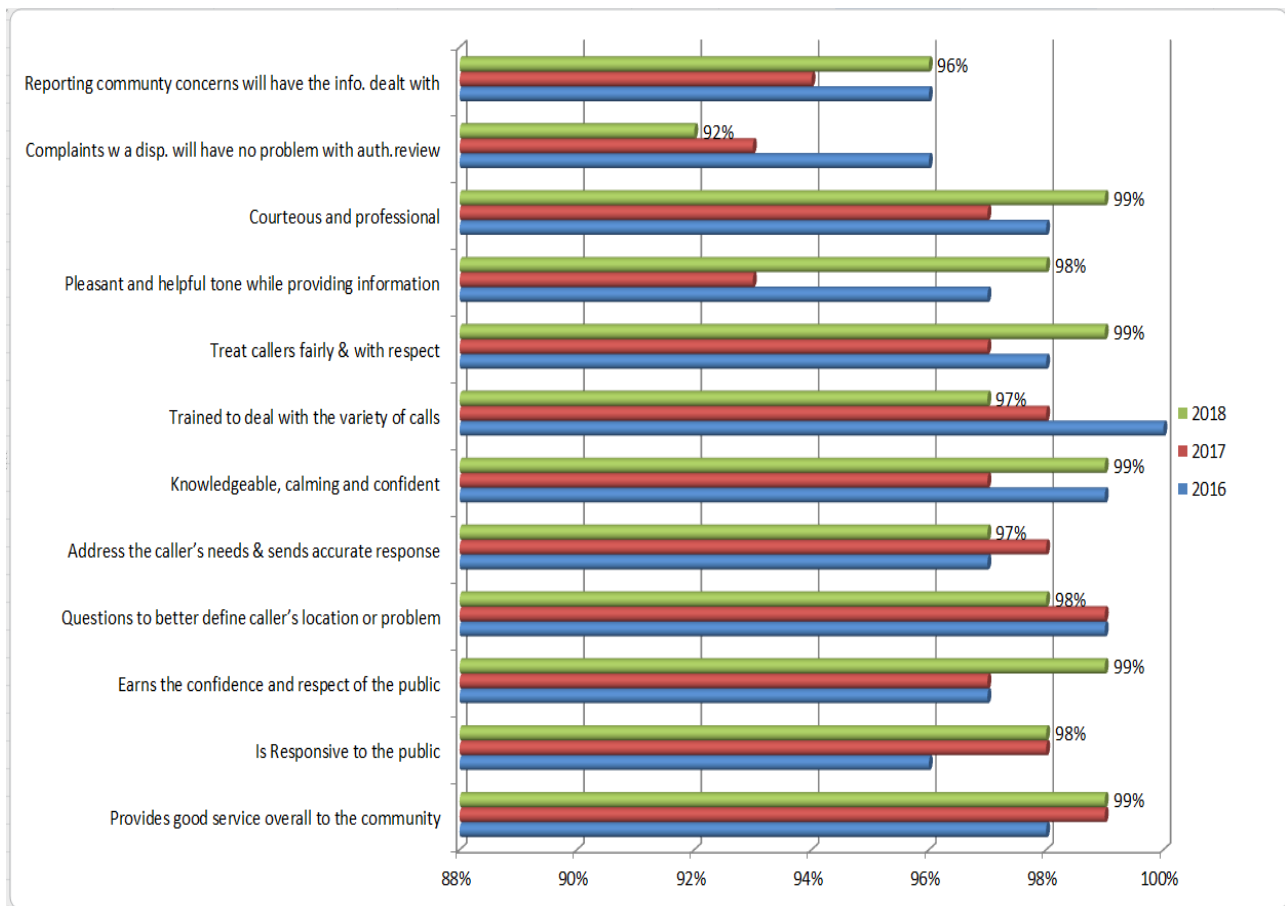
#### Kettering Police Officers



## Part IV: Attitudes Concerning Kettering Communication (Dispatch) Center for 2018

Citizens were asked if they or someone they knew had called the Kettering Dispatch Center and had experience interacting with a dispatcher in 2018. Forty-two percent of respondents (128) indicated they had experience with a dispatcher (46% in 2017). This group of citizens was then asked to agree or disagree with statements about the Kettering Communications (Dispatch) Center regarding service to the community, competency, attitude, and behaviors toward citizens. The highest agreed replies were from citizens who felt dispatchers provided good service to the community, behaved in a way that earns the confidence and respect of the public, treated callers fairly and with respect, deal with callers courteously and professionally, and are knowledgeable, calming and confident (all 99%). The next highest agreement from citizens was: dispatchers are responsive to the public and meets the need of callers, have a pleasant attitude and helpful tone while providing information and ask appropriate questions to better define the caller's location or problem (all 98%). The graph below displays the Dispatch Center's very high agreement responses (all greater than 92%) from citizen respondents in 2018, 93% in 2017, and 96% in 2016.

**Attitudes Concerning Kettering Communication (Dispatch) Center  
(agreed replies)**



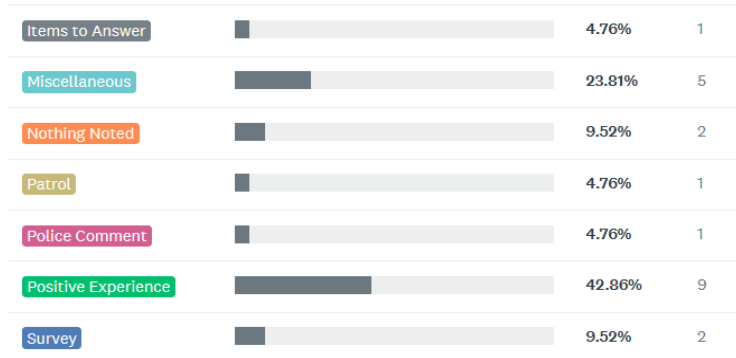
\*Average Number of Respondents for all questions

2016- 104

2017- 118

2018- 120

Citizens were asked to share any recommendation or suggestions for improvement of the Kettering Communications (Dispatch) Center. Below is a graph depicting topical categories shared by citizen respondents (21) followed by the complete comments. Positive experience was the highest category (43%).



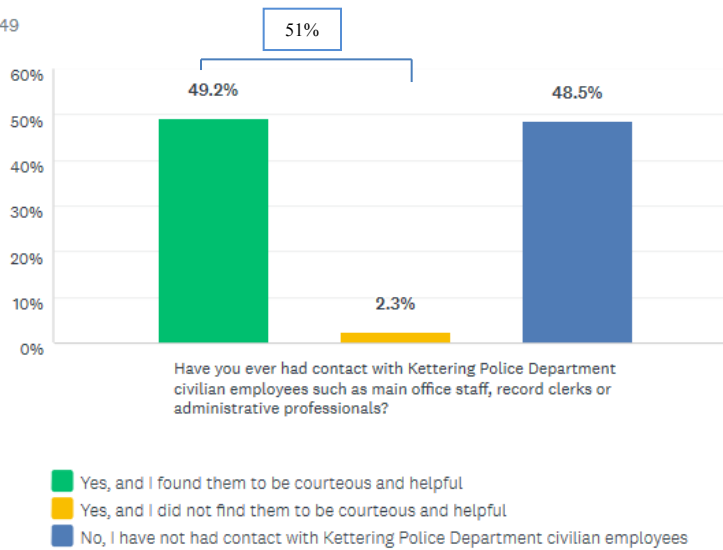
2018- Kettering Police Department and Communications (Dispatch) Center Community Survey		
Please share any recommendations or suggestions for improvement regarding the Communications (Dispatch) Center.		
21 Answered		
327 Skipped		
Responses	Categories	
* I think it would be helpful to have a number to call dispatch with non-emergency calls that could then be fielded to the appropriate place. Like "2REPORT" or something memorable. I'm specifically thinking of things like reporting a dead animal in the road during morning commute without having to look up the number, witnessing violations like someone tossing a bag of trash out a car window, etc.	Items to Answer	
* I have had issues with harassment and reported it online anonymously due to fear of retaliation from the lady harassing me. The complaint was never addressed so nothing happened. I also find it disturbing how aggressive you are over matters like where we place our trash, and how aggressive the animal control lady is over a dog bark, yet you don't respond to complaints when I give you the address of a house causing serious trouble and perhaps drug trafficking.	Miscellaneous	
* Thanks for keeping our dispatch in Kettering	Miscellaneous	
* Buy them lunch	Miscellaneous	
* I went in person to get some information. I guess the bulletproof glass and everything is necessary, but the place is anything but inviting, and it kind of fosters an us vs them feeling	Miscellaneous	
* It is a surprise when you think you are calling a non-emergency number and get a 911 dispatcher.	Miscellaneous	
* n/a	Nothing Noted	
* There are always room for improvement. I however do not have any ideas or suggestions at this time.	Nothing Noted	
* More patrolling of neighborhoods . Have community based policing. More community events providing interaction between police and citizens.	Patrol	
* The Kettering Police dept, would rather write traffic citations, than perform real police service There are plenty of section 8 households where drugs are rampant yet Kettering police sit a half mile down the road to run radar. Instead of patrolling said crime areas they are patrolling businesses parking lots in search of an easy but questionable D.U.I. Real tough guys hiding behind a badge.	Police Comment	
* Perfect in addressing the caller's need and sending an accurate response	Positive Experience	
* Super polite and helpful	Positive Experience	
* I call dispatch often with traffic updates, etc. I am always treated respectfully regardless of how small the issue.	Positive Experience	
* Have always treated me well	Positive Experience	
* Always been nice and polite	Positive Experience	
* Every time I have called with non emergency issues the people have been very helpful.	Positive Experience	
* Great job, keep it up!	Positive Experience	
* Always very courteous and attentive	Positive Experience	
* I called about a dog running loose at my granddaughter's school. The police responded promptly, and did a thorough search. It was a small thing, but gave me renewed confidence in our police department.	Positive Experience	
* Would have answered not sure to many dispatcher questions had that been an option	Survey	
* Not sure how concerns are dealt with so I did not answer.	Survey	

## Part V: Overall Evaluation of the Kettering Police Department

As depicted in the charts below, 51% (154) of citizens responded they had contact with the Kettering Police Department civilian employees such as main office staff, record clerks or administrative professionals. Forty nine percent did not have contact. Of those who had contact, 95% found civilian employees courteous and helpful (98% in 2017). One percent of citizens did not find civilian employees to be courteous and helpful (2% in 2017).

### Evaluation of the Kettering Police Department

Answered: 299 Skipped: 49

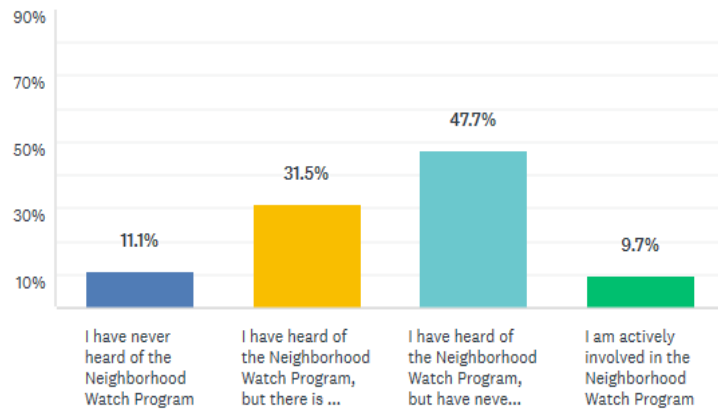


	YES, AND I FOUND THEM TO BE COURTEOUS AND HELPFUL	YES, AND I DID NOT FIND THEM TO BE COURTEOUS AND HELPFUL	NO, I HAVE NOT HAD CONTACT WITH KETTERING POLICE DEPARTMENT CIVILIAN EMPLOYEES	TOTAL
Have you ever had contact with Kettering Police Department civilian employees such as main office staff, record clerks or administrative professionals?	49.2% 147	2.3% 7	48.5% 145	299

Citizens were asked about how familiar they were with the Kettering Police Department’s Neighborhood Watch Program. The graph below reveals 48% of citizens had heard of the Neighborhood Watch Program but have never participated (41% in 2017), and 10% were actively involved (9% in 2017). Eleven percent had never heard of the Neighborhood Watch Program (15% in 2017). There is an opportunity to educate citizens about the benefits of a neighborhood watch program.

### Familiarity with the Neighborhood Watch Program

Answered: 298 Skipped: 50

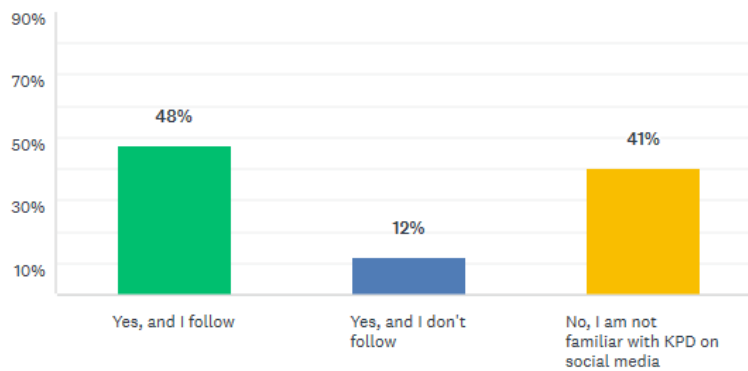


ANSWER CHOICES	RESPONSES
I have never heard of the Neighborhood Watch Program	11.1% 33
I have heard of the Neighborhood Watch Program, but there is not one in my neighborhood	31.5% 94
I have heard of the Neighborhood Watch Program, but have never participated	47.7% 142
I am actively involved in the Neighborhood Watch Program	9.7% 29
<b>TOTAL</b>	<b>298</b>

Social media has become a very important tool for police departments to communicate with and seek citizen assistance. A new question was added to the survey in 2017 and citizens were asked if they were familiar with the Kettering Police Department (KPD) on social media. Forty eight percent (47% in 2017) of respondents indicated they were familiar with KPD on social media and follow. And another 12% were familiar and did not follow (12% in 2017). Forty one percent were not familiar with KPD on social media (same in 2017). Respondents may have more awareness of KPD on social media in the future because the question was included in the survey.

### Familiarity with the Kettering Police Department on Social Media

Answered: 301 Skipped: 47



ANSWER CHOICES	RESPONSES	
Yes, and I follow	48%	143
Yes, and I don't follow	12%	36
No, I am not familiar with KPD on social media	41%	122
<b>TOTAL</b>		<b>301</b>

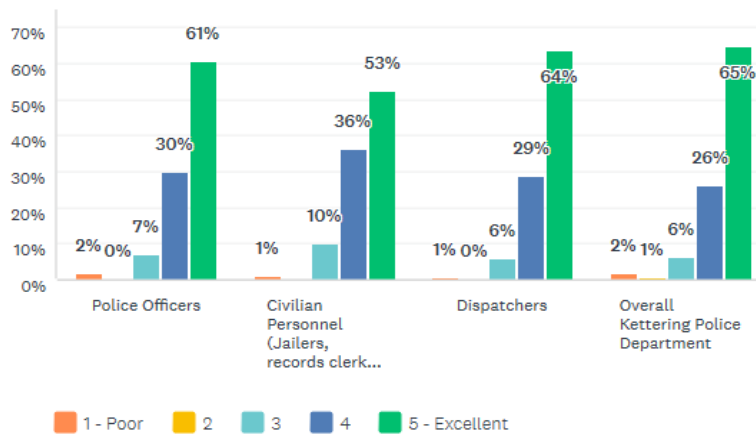


The citizen respondents rated their opinions of areas within the Kettering Police Department using a Likert scale of 1 to 5 (5 being “Excellent”, 1 being “Poor”). The areas rated with the highest percentage of excellent responses were the Dispatchers 64% (67% in 2017), and Police Officers 61% (64% in 2017), followed by civilian personnel 53% (58% in 2017). The **overall** Kettering Police Department was rated as excellent 65% (61% in 2017). The graph shows the citizen responses for each area of the Kettering Police Department by percentages.

The Likert average ratings revealed the Kettering Police Department **overall** performance as 4.5 (the same last year), and slightly down from a 4.6 response in 2016. The respondents rated **police officers** as 4.5 (4.5 in 2017), **civilian personnel** (jailers, records clerks, administrative professionals) performance as 4.4 (4.4 in 2017) on the scale. Dispatchers were rated as 4.5 (4.6 in 2017). Each rating is indicated in the table below. These ratings are nearly at the excellent rating of “5” and remain steady.

### Kettering Police Department- Opinions of Areas

Answered: 289 Skipped: 59



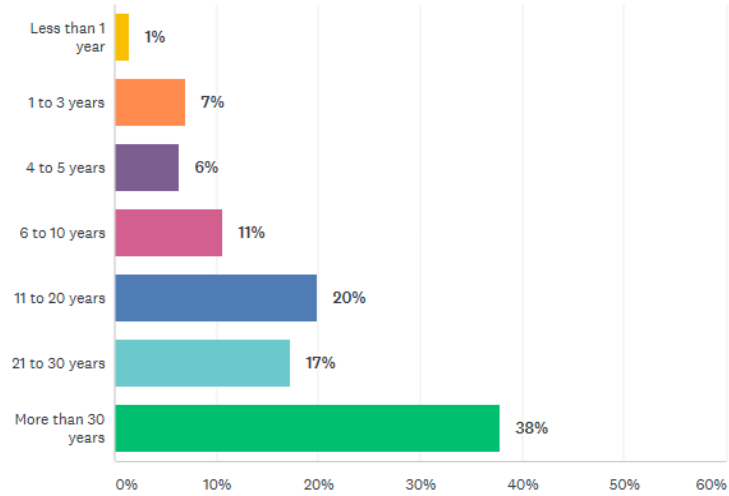
	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL	WEIGHTED AVERAGE
Police Officers	2% 5	0% 1	7% 20	30% 86	61% 174	286	4.48
Civilian Personnel (Jailers, records clerks, administrative professionals)	1% 3	0% 0	10% 24	36% 87	53% 126	240	4.39
Dispatchers	1% 2	0% 1	6% 16	29% 75	64% 165	259	4.54
Overall Kettering Police Department	2% 5	1% 2	6% 18	26% 74	65% 183	282	4.52

## Part VI: Survey Respondent Characteristics

The below graphs display characteristics of Citizen respondents.

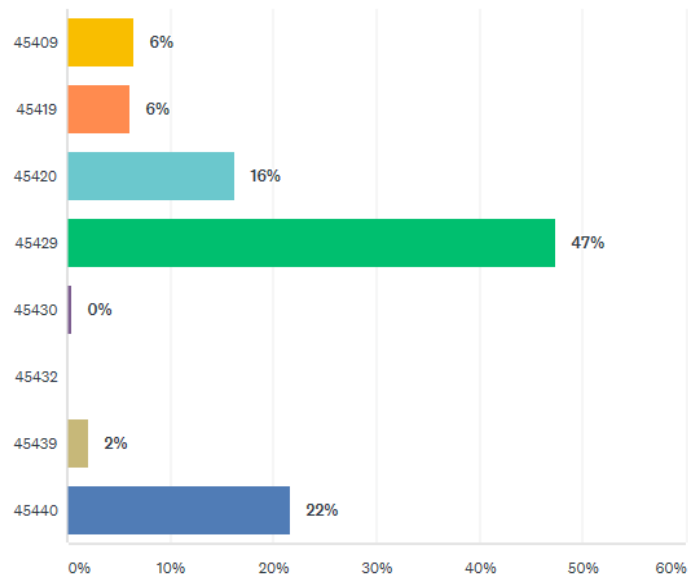
### How long have you lived in Kettering?

Answered: 302 Skipped: 46



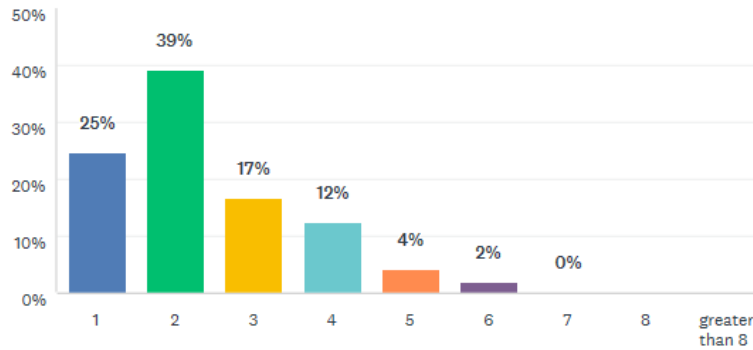
### In what zip code is your residence located?

Answered: 296 Skipped: 52



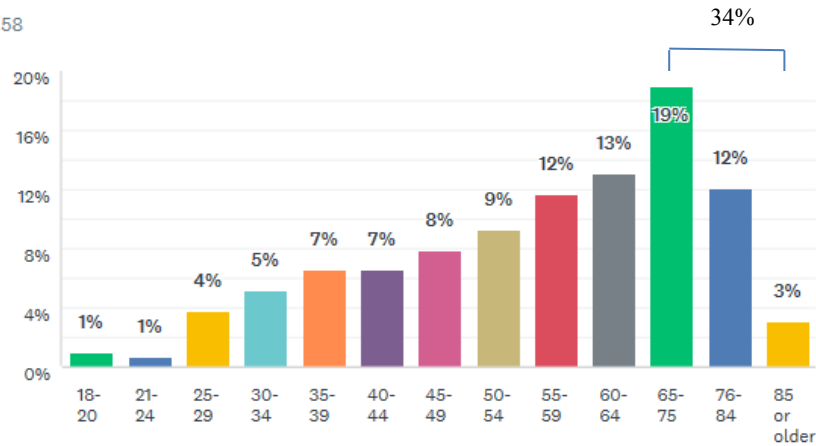
## Counting you, how many people are in your household?

Answered: 298 Skipped: 50



## What is your age?

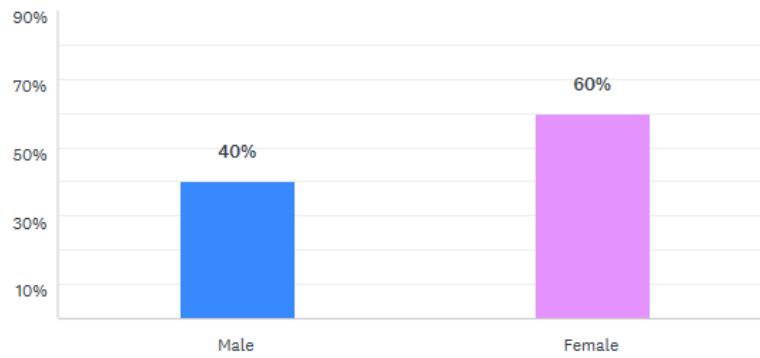
Answered: 290 Skipped: 58



Thirty-four percent of respondents were 65 years of age or older (29% in 2017), a 5% increase. The group with the highest number of responses was the 65-75 age range (19%) and the same in 2017. The group with the *highest increase in number of respondents* for 2018 was the 76-84 age range up 6% from 2017. The group with the *most decrease in number of respondents* for 2018 was the 35-39 age range down 4% from 2017.

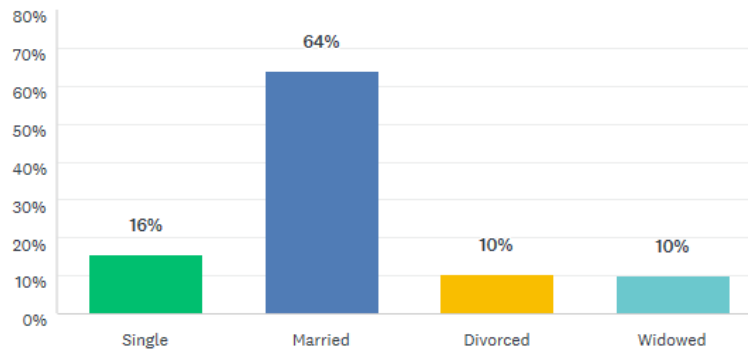
## What is your gender?

Answered: 289 Skipped: 59



## What is your marital status?

Answered: 289 Skipped: 59



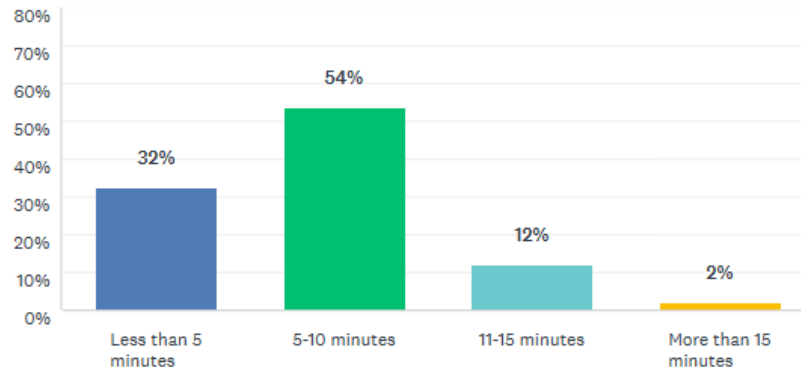
The gender and marital status is similar to the 2017 citizen survey.

## VII: Survey Feedback

Respondents were given the opportunity to provide comments about the survey. Fifty-four percent completed the survey in 5-10 minutes with 32% completing in less than 5 minutes and 93% felt the survey was “about right”.

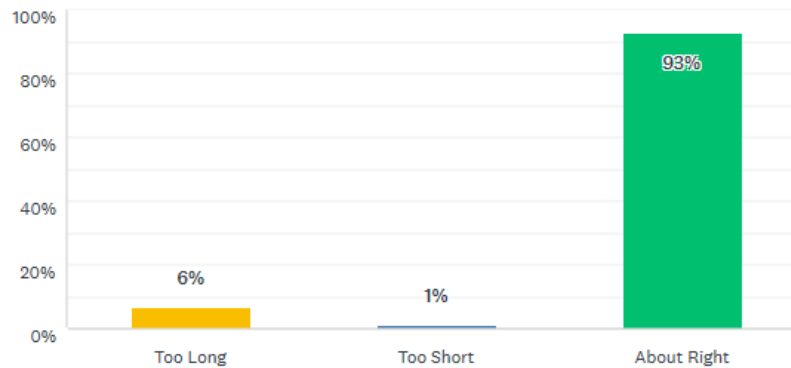
### How long did it take you to complete this survey?

Answered: 299 Skipped: 49

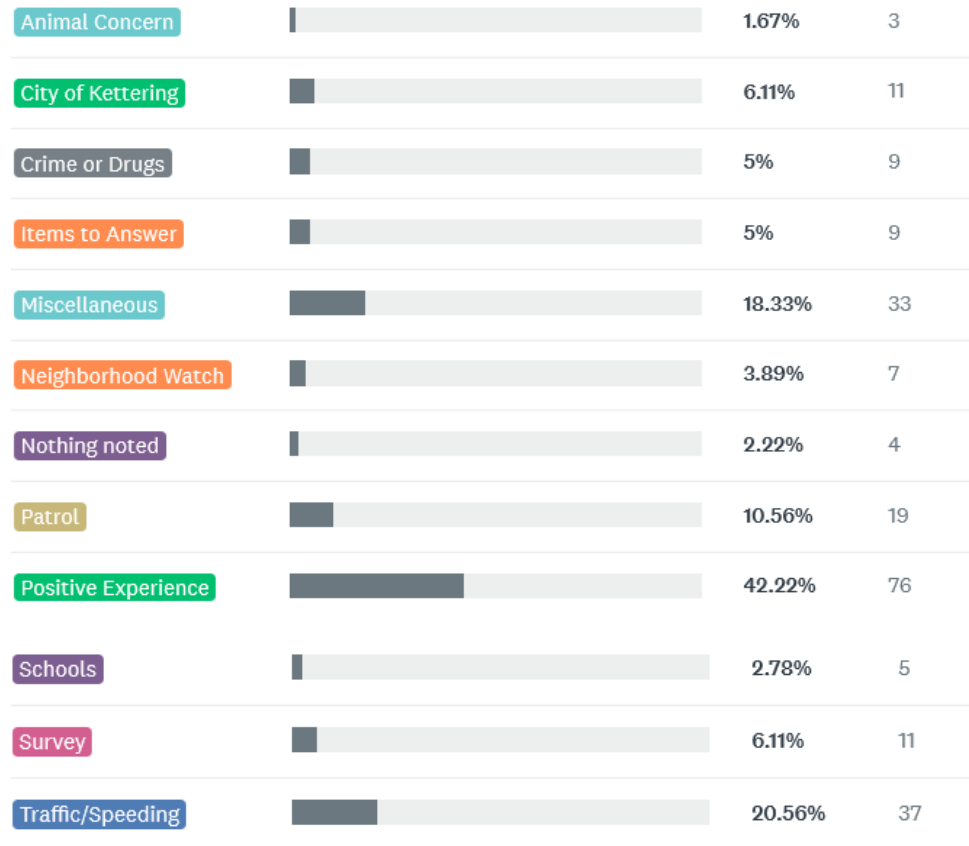


### What did you think about the length of this survey?

Answered: 296 Skipped: 52



Citizens were finally asked to share any comments, other areas of concern in the community or in their neighborhoods not addressed in the survey. Below is a graph depicting topical categories shared by citizen respondents (180) followed by the complete comments. The category with the most responses was positive experience (42%) followed by traffic/speeding (21%).



**Q29. Please share your final comments, other areas of concern in our community or in your neighborhood not addressed in the survey. Please include recommendations and suggestions for improvement for the Kettering Police Department. Your participation in this survey is appreciated and public opinion is taken very seriously by the Kettering Police and Emergency Communications Departments. The survey results will be available to the public upon completion of the survey process at the City of Kettering/Kettering Police Department website. Thank you for your time and responses as they will help to maintain a safe and happy community.**

180 Answered

168 Skipped

Responses	Categories
* Raccoons, squirrels, foxes and wild life in general moving back. I have a serious problem with raccoons trying to move into my house. Can I shoot or poison them?	Animal Concern
* Lots of poorly maintained houses in my neighborhood. Lots of stray cats too.□ Just a lack of property maintenance.	Animal Concern, City of Kettering
* Pit Bull dogs should be banned in Kettering□ Please continue to prevent gangs from becoming a problem□ Please continue to prevent drugs from becoming a problem□ Please make sure you keep the "tax payers" in mind in your policing activities. In doing so, understand that our city will avoid becoming a cess pool similar to San Francisco. Help us maintain our mid-western values, we're counting on you.□ Thank you for your hard and dangerous work, I respect you very much for what you do.□	Animal Concern, Miscellaneous, Positive Experience
* I have been very happy living where I do. The biggest concern most of my neighbors have is new residents keeping up their properties. Of course the police dept. has no control over that	City of Kettering
* Love Kettering, love the people and community. Keep up the good work!!	City of Kettering, Positive Experience
* Good neighborhood! Very rough man holes and stripe across the streets.	City of Kettering, Positive Experience
* Safety issue; RTA bus parks and waits at the stop at Research & Rainbow. It obstructs the view of on coming traffic, several people have voiced concerns. The bus used to wait in the neighborhood and that was better. I have seen the police driving around in the neighborhood more now than in the past. I like that and I hope its not because there are more problems but rather just driving by. They always wave back. I appreciate the police! I know you have a tough job and I sure wouldn't want to do it. May God bless you and protect you. May you use your authority appropriately and make a difference for the good in society.	City of Kettering, Positive Experience
* Kettering Police and government reps have ALWAYS been courteous and helpful. They must be doing a good job or I could think of a problem. Thanks	City of Kettering, Positive Experience
* Need more enforcement on things like speeding in plats and on Lincoln Park & Ackerman, speeding school buses, property upkeep, cars blocking sidewalks and trashcans left out on street all the time.	City of Kettering, Traffic/Speeding
* Based on my personal experience living at the corner of Stroop Road and Glenheath Drive for 40 years is individuals who are not abiding by traffic laws (driving recklessly, speeding, excessive noise when driving through or sitting at the intersection). I recently witnessed a car which frequents our neighborhood take the the turn from West on Stroop to left on Glenheath on two wheels, accelerating at an unsafe speed, driving erratically and nearly sideswiping two cars parked on the street. The car was also EXTREMELY LOUD so much so that it caused the ground to vibrate. I realize the police cannot possibly be around every time something like this happens, but this individual, in particular, is not only a danger to himself, but other drivers, as well as pedestrians. This is without a doubt the most difficult challenge of living in our neighborhood. Is there a lot of traffic in this neighborhood due to the Rec Center, the Greene, I-675, etc.? Absolutely. However, the traffic we can deal with. What is difficult to deal with are the UNSAFE DRIVERS AND INCONSIDERATE DRIVERS. If more people would abide by traffic laws, it would be a much more pleasant and safe place to live for everyone. All this being said, we as Kettering residents as so very blessed to have the excellent police department we have. In my opinion the City of Kettering is the best place to live and we are so grateful for the City and Police Department.	City of Kettering, Traffic/Speeding, Positive Experience

<p>* Overall I love the Kettering PD and community. I have several concerns that I have voiced in the past:  <input type="checkbox"/>  1) In the morning during school drop off times there are entirely to many cars that speed thru Glenheath above the 25mph speed limit. I imagine they mostly use it as a cut through from Wilmington to Stroop and vise versa. Hardly ever see any police patrols during these times, 7:30 to 8:30  <input type="checkbox"/>  2) I live on the end of Appleton Pl that dead ends up the small hill in the cul-de-sac. During winter snows, especially the past 2 weekends, our hill never gets plowed until at least a day or two later. I understand it is a small area but several cars have gotten stuck the last few years when we had big snows. Even though it is not a major road or travels area, I feel because of the hill it should be addressed sooner.</p>	<p>City of Kettering,  Traffic/Speeding, Positive  Experience</p>
<p>* Police are generally nice, never had issues. Very respectful about me having my ccw. I love that. My house was broken into at one point last year. Ran the DNA but didnt get a hit. Unsure if they check periodically for hits. Only thing I'm worried about is the heroine/meth addicts and dealers. Everything else is good</p>	<p>Crime or Drugs</p>
<p>* Focus on preventing the usage and selling of hard drugs, not marijuana. Most people are really only worried about violent crime taking place and major theft. I know I'm not concerned about noise, kids being a little rowdy, people smoking marijuana, etc.</p>	<p>Crime or Drugs</p>
<p>* Durgs are the main issues in my neighborhood. There was an overdose a few houses down, and twice since I've been in my current house there have been major issues with a person living in an apartment complex at the end of our street dealing drugs. Both times the police have dealt with the issue, but having a young child now in my home causes extra concern about the saftey of my neighborhood.</p>	<p>Crime or Drugs</p>
<p>* Keep standards high for protecting citizens from crime</p>	<p>Crime or Drugs</p>
<p>* Please make the police blotter and other crime/safety incidents easily accessible to the public.</p>	<p>Items to Answer</p>
<p>* I've had notices of sexual predators living in the hotel on S. Dixie and was wondering if that's a housing for them</p>	<p>Items to Answer</p>
<p>* Our neighborhood has had issues with the loud booms/explosion sounds for about a year. It would have been nice for neighborhood to hear progress updates for safety reasons. What are they? Did they find anything out? Did they catch anyone? Were they actual explosions? etc.....</p>	<p>Items to Answer, City of  Kettering</p>
<p>* Reading the DDN since moving here 2 1/2 yrs ago, I am concerned about reports of violence and auto accidents in Miami Valley. A Kettering patrol car pulling up at a traffic light is the only interaction with KPD that I have experienced. I am concerned about gun violence in our city, state and nation and would serve on community discussions/actions of this problem.</p>	<p>Items to Answer, Crime or  Drugs</p>
<p>* Appreciate National Night Out.<input type="checkbox"/>  Love to see a few local events, coffee with a cop, fire dept vs cops volleyball, softball and such. Chess or checkers, or video games w kids vs cops would be a real plus, easy to promote and a multiple day tournament will build real relationships</p>	<p>Items to Answer, Positive  Experience</p>
<p>* 1) Area of concern -Fire Lane violations- cars-trucks pull up front of stores, let someone out then just sit there and wait for them to come back out. Mainly Kroger at Woodman &amp; Dorothy Lane. 2) People with beautiful homes and lawns throw grass in street when they mow, dangerous for motorcycles and looks stupid.</p>	<p>Miscellaneous</p>
<p>* Useless</p>	<p>Miscellaneous</p>
<p>* As a white, middle class family in Kettering, we always rated KPD very highly. All conversations (except one, which I think was more of a misunderstanding) were always respectful and courteous. However, since my daughter has started dated a black man, we have seen a completely different side of KPD, and we are not impressed. It is sad to recognize racial inequality where we always thought things were fair, only because of our privilege.</p>	<p>Miscellaneous</p>
<p>* The Police Chief should allow his officers to have more time to eat their lunch. You always see them driving through drive-thru's at fast food restaurants. They should have more time to go inside a nice restaurant to eat. They deserve to eat well.</p>	<p>Miscellaneous</p>
<p>* Smile more -KPD never smile</p>	<p>Miscellaneous</p>
<p>* Find ways to interact with the public during the winter months. During the summer there are more opportunities to talk with police and share concerns.</p>	<p>Miscellaneous</p>
<p>* I am elderly and far to much with the same age peoples behaviour</p>	<p>Miscellaneous</p>
<p>* These sweet officers have laughed with me for accidentally setting off my house alarm.....ok.....more than once.. lol lol God bless you all! Thank you!</p>	<p>Miscellaneous</p>
<p>* Not impressed</p>	<p>Miscellaneous</p>



* I think Kettering needs to focus on neighborhoods such as Wiles Creek that does not represent the city well.	Miscellaneous
* Late last summer at one of the public events at Frazee I saw a young black girl about 5 or 6 years old sock an adult white male in his crotch area. He yelled tha she hit him in the nuts, he doubled over and had to sit down his beer. The girls mother just ignored her behavior and did not say anything to her or correct her. Perhaps a greater police presence at events that draw from many areas around town would help discourage incidents like that.	Miscellaneous
* Only issue I've ever had was when I was driving with my son years ago, he had just started forward from a dead stop and had to swerve due to someone moving into his lane recklessly. He was ticketed for speeding though there was no way he could have been. I'm a teacher and appreciate your involvement with the schools when that same son was younger and skating at Lincoln Park he knew police officers and tried to collect their trading cards (Great Idea!)	Miscellaneous
* Thankfully my family hasn't had much cause to have to deal with the KPD. My survey answer's are mainly formed through hearing others talk about their experiences.	Miscellaneous
* Concern: in our area so many cars per unit. No concern where they park	Miscellaneous
* Tell your officers that speed limits apply to them too. If they're responding to a call then they wouldn't be stopping at stop lights. If you speed with impunity because you're a cop then you're the worst kind of criminal: one who knows he can't be caught	Miscellaneous
* About 15-20 years ago an officer related to a councilman was very carefully removed for behavioral reasons. You did it adequately and gently	Miscellaneous
* Please keep Kettering dispatch in Kettering and not farm out to a central dispatch like some have done.	Miscellaneous
* Not enough contact to form a valid opinion	Miscellaneous
* Unable to respond to some questions due to no interaction with PD	Miscellaneous
* We do not see KPD in our area much. We were told that its because we are in a safe area. I think the kids in our area need to see KPD more often if possible and interact with them if possible. Especially in the summer.	Miscellaneous
* Police are ineffective and come across as jerks most of the time. I think the city would be safer without them.	Miscellaneous
* There seems to be no continuity of knowledge of residents with long term mental illness/addiction issues and ill informed new police officers sometimes exacerbate the issue as they try to exercise authority and impose their ignorant judgments without seeming to have any knowledge of the residents/address history. Many seem to have their own issues with need for deference. Serve and protect is a long lost motto.	Miscellaneous
* I am doing this again because last time I think I unfairly maligned Sgt. xxxxxx. I said that because that was the name on the form, and I did not get to read the name tag. I feel bad about dinging the wrong individual, so disregard any previous negative comments about Sgt. xxxxxx. The individual at the City indicated it was Officer xxxxxx I dealt with. Apply the comments to him.	Miscellaneous
* Keep up the social media presence and participation in the community activities!! Good job!!!	Miscellaneous
* Would be interested in a volunteer group to do things for the police department	Miscellaneous
* Too many door to door solicitors. Some are scary and pushy. I don't feel safe when they approach my door.	Miscellaneous
* We have a reputation for being corrupt from our chief police officer to the court system. I think there needs to be a lot of work to gain trust of your residents. I am seeing more and more people move out of here because of it. Also I notice so many petty issues are addressed but huge issues like drug houses are put on the back burner. No one wants to live next to a drug house with criminals so they move.	Miscellaneous, Crime or Drugs
* I would like to see more information on police training for special needs residents and families in our city.	Miscellaneous, Items to Answer
* Overall I think we have one of the best departments in the state. Every interaction I've had with one of our officers or PD employees has been a positive experience. My only suggestion would be that when officers are working special events etc... engage the public more. I understand they are at these events to ensure public safety but when a citizen talks to you don't be afraid to engage with them in conversation. I always ask the officers how their day it going etc... sometimes you don't get much response.	Miscellaneous, Positive Experience
* I would like to see more casual involvement of KPD officers with elementary age kids so the children don't see them only when bad situations arise but as trusted people in their small world. Both little boys and girls need these role models in their lives. Otherwise KPD is excellent. We wouldn't live in a community in which we didn't feel safe. Thanks!	Miscellaneous, Positive Experience
* Neighborhood watch disappeared when the xxxxxxxx family dissolved.	Neighborhood Watch
* More activities for Neighborhood Watch are needed to keep the ublic engaged with the program.	Neighborhood Watch

* Neighborhood Watch needs KPD interaction and active support. Ever since xxxxxx "retired" very little has been done with NW regardless of which KPD member was responsible for the program. One even did a survey and we never heard anything back!	Neighborhood Watch
* Have been asking about Neighborhood Watch since our person moved about 3 years ago. To date, nothing and I keep watching FB and city newsletters as directed.	Neighborhood Watch, Items to Answer
* Would like information on neighborhood watch and how people here can be involved.	Neighborhood Watch, Items to Answer
* I have had virtually no interaction whatsoever with the Kettering police department and thus can't really answer the questions other than to say I feel generally safe in my neighborhood. I would be happy to take part in a neighborhood watch program and I would support the city holding some community forum style programs to connect with residents and build a community policing style program. These things pay off eventually through better interactions with the public and relationship capital that is needed if a crisis ever occurs. All in all this seems to me to be a safe and decent place to live.	Neighborhood Watch, Miscellaneous
* Nothing else	Nothing noted
* I've never had any interaction with the police department. I see them around town enough and have never had any issues in my neighborhood.	Nothing noted
* could not give an opinion on some of the questions- haven't had need for some of it.	Nothing noted
* Have not had any issues in my neighborhood that allow me to comment on some of your ques.	Nothing noted
* Never see police patrolling in the oakcreek area.	Patrol
* More active patrol on David and Croftshire from the late evening to midnight	Patrol
* Do not see patrol very often. Seldomly aware of patrols except during events at Alter HS	Patrol
* Need more presence in neighborhoods, more interaction with residents and anonymous tip line.	Patrol
* I fully support the police and we don't really have any crime in our neighborhood but I rarely see the police coming down our street. I want to see that more to know they are keeping a good watch and so my children can know they are safe too. Unfortunately, our young kids know about people that can take kids so they need to feel safe too. Hopefully by this spring/summer we will see the officer out more in our neighborhood.	Patrol
* More patrolling of W Stroop Road, watching for speeders, noisy vehicles.	Patrol
* I would like to see more visibility on the side streets. They make me feel safe at home and work	Patrol
* Could use some property maintenance enforcement, and I rarely see anyone patrol this street	Patrol, City of Kettering
* There's more crime in the area with the addition of stores at Town & Country. The other problem is renters in the city(especially of homes) they don't take pride of the neighborhood because they're usually in and out in a year or two. They don't respect their neighbors who choose to live here. There was recently a neighbor who fired his gun in the street at 430 in the morning. Someone was breaking into his house and this moron decides to shoot at them! He could have hit an innocent person.	Patrol, Crime or Drugs
* I am concerned about non-working cars on city streets and that tickets are not issued to homeowners. Current issue is at corner of Storms and Storms Circle. Also, I believe there is drug activity at the home and have seen suspicious activity/handoff's at the address.	Patrol, Crime or Drugs
* In the 50+ years I have lived here, I have interacted with probably 5 officers, not counting the yearly community block party. Generally, they have been very pleasant. This last one though (Sgt xxxxxxx) was a xx, and did not follow up as he said he would. If I had taken this survey prior to him, my responses would have been different. □ Over the years, it feels as though patrols have decreased, and there is far less visibility than there used to be. Also, it is concentrated in the same areas over and over. □	Patrol, Miscellaneous, Positive Experience
* When I first moved here, I had to call 911 for a sick friend who was staying with me, and the police were SO HELPFUL. They always strike me as being fair and with it. I don't see them much around where I live, though we don't have many problems. I do worry about living next to a big park (Indian Riffle), and sometimes wish I saw them in that park more often. Not that I've seen many problems there (knock on wood). If there was a neighborhood watch in my area, I wish I knew about it. I would participate. Thank you for being great!	Patrol, Neighborhood Watch, Positive Experience
* No issues or major concerns. Maybe just patrol side streets. Great job at being involved with the elementary students, builds strong relationships	Patrol, Schools

* There needs to be more patrolling during the times children are getting on/off buses. Too many people running stop signs and driving around the buses instead of stopping. Called many times over safety concerns specifically on Galewood Street. I was told it's difficult because the police can't just sit here and people don't "do it" when they see the police cruiser. We have a lot of accidents on Galewood Street every year. People speed and ignore the stop signs. My children have almost been hit while walking to the bus stop multiple times now. Something has to change on how law enforcement approaches the traffic in this area.	Patrol, Traffic/Speeding
* Stop sign compliance is an issue in Kettering, especially in the area of Oak Park and Peach Orchard. We fear for our safety when going through the intersections in our neighborhood because people are not stopping, or they roll through them. On any given day, there are multiple people running the stop sign at Oak Park & Peach Orchard. I have been involved with multiple issues and almost hit 2 to 3 times a day. When I am traveling with the kids in the car, going to school functions, and misc activities I do not want my kids hurt or my car damaged. It would be nice to see more patrols in our neighborhood, or just someone watching this intersection for a little while to stop this issue.	Patrol, Traffic/Speeding
* Enforcement of noise ordinance (cars) on main thoroughfares. Speeding throughout the city, particularly W Stroop where our home is located. Would like even more presence of officers catching speeders on West Stroop in front of our home. □ Am extremely happy with the Kettering Police Department and all they do for the citizenry. □ Thank you folks.	Patrol, Traffic/Speeding
* Please do something about speeders I'm cut through streets. Glenheath is a nightmare, cars frequently travel 40-50mph. There are too many children walking to and from Prass, and drivers do not pay attention to their speed or pay attention to the kids. A child will get hurt! There are no crossing guards anywhere on Glenheath to assist these kids, though there are cross walks. Drivers do not pay attention to the crosswalks. There needs to be increased patrol and ticketing on Glenheath!	Patrol, Traffic/Speeding
* I've noticed a lot more people running the red lights or treating the red lights like it is just a stop sign (ie stop for a second and continue forward on the red). More patrols on Woodman & Far Hills might help.	Patrol, Traffic/Speeding
* I Would like to see more patrol cars on Lincoln Park between Far Hills and Shroyer checking speed limits. Commuters use this area to quickly cut to Far Hills. At times they are going 35 or 40 mph in front of our house!	Patrol, Traffic/Speeding
* Very happy with Kettering Police Officers. Was in a bad car accident with a suspended uninsured driver who totalled my Jeep. The Kettering Police arrested the suspended driver, helped me deal with my vehicle and followed up with me the next day. I really appreciated their professionalism and attention to detail.	Positive Experience
* Each Patrol Person I have dealt with has been completely professional, courteous and responsive. □	Positive Experience
* Kettering is a great place to live. We feel safe, love the activities and proximity to culture. Keep Kettering liveable!	Positive Experience
* I work at the Town & Country Shell station & have had to call the police several times for help with various situations. The officers who have responded have been great! They handle the situation & let me know what they've done. They will also stop in the station periodically and always ask how things are going. You have a great police force & I really appreciate them!	Positive Experience
* I feel the KPD does an excellent job.	Positive Experience
* Keep up the great job	Positive Experience
* Big Thanks to Ohio Finest.	Positive Experience
* Last summer we had a man driving his dirt bike through our neighborhood going almost 60 mph. The officer who responded was thorough and dealt with the problem quickly to ensure the neighborhood stayed safe. Thank you for all you do!	Positive Experience
* The Kettering Police are the best. Always friendly.	Positive Experience
* My experience with Officer Jessica (?) has been that she is very professional, friendly and she is thoroughly involved in helping to keep our neighborhood safe.	Positive Experience
* I cannot speak more highly of KPD. Thank you for all you do.	Positive Experience
* Kettering police are professionals who do a great job. I do routinely see officers not using turn signals. They should set the example for other drivers, especially young drivers. Otherwise, KPD does a great job!	Positive Experience
* Thank you for your service!	Positive Experience
* We have lived here for 56 years. Haven't called police very often. When I did call police have always had a good experience at all times. We are now in our 80's and feel if I need to call for one reason or another I certainly feel safe. Couldn't feel safer in our neighborhood now and always. (name & address given)	Positive Experience

* I've often seen police driving through and it is a great comfort. Officers are professional, polite and inspire respect. It always makes me confident the bad guys will think twice about targeting my family and neighbors. Thank you!	Positive Experience
* Love my neighborhood and feel safe running long distance or letting my children play	Positive Experience
* Keep up the great service that you provide. Thank you for a job well done!	Positive Experience
* Keep up the excellent work! Whenever our local officer is either on Mad River Road or David Rd, I stop and say "Thank you for keeping us safe and thank you for serving our community"	Positive Experience
* Have police officers regularly stop at residents homes and ask if they have any recent concerns or if they have any suggestions. Patrol and walk the parks often	Positive Experience
* I like the service of the Kettering Police. I have called on two occasions and they have responded very quickly to my concerns though I didn't like the outcome of one concern. I liked the promptness and communication of the dept. as a whole. Thank you	Positive Experience
* I think we have a fine police dept. I had dealings with a civilian worker who followed up on a property that has had problems with upkeep (long grass, inoperable vehicles) they took the time to speak in detail when they came by. Very helpful. Thanks for keeping our city safe!	Positive Experience
* Thankfully I have not had to use the KPD. But from what I see and hear they are doing a good job. I feel safe in my community	Positive Experience
* Anytime I have called the Kettering dispatcher with a concern of possible attempted theft of property, I was treated with respect and officers were always prompt in their response.	Positive Experience
* I have not had any contact with KPD in 2018. Previous contact has been very good.	Positive Experience
* I am extremely satisfied with the Kettering Police Dept. and their operation and their service to the residents of Kettering	Positive Experience
* Overall I feel good about the Kettering Police Dept. Thank you!	Positive Experience
* I have nothing to say against the Kettering Police Dept. My contact through 19 years has been great and they have been always professional and considerate. Kettering is a great place to live due to their involvement.	Positive Experience
* I have nothing but great respect for the police department! This is a lower income neighborhood. There is a lot of older people here that look out for each other. Occasionally there is a troublesome family that moves in since there are a lot of rental properties in the area. Usually don't stay very long and they rarely bother their neighbors. I feel much safer when I see a cruiser in the neighborhood!	Positive Experience
* Kettering Police does an outstanding job	Positive Experience
* I didn't call dispatch but I called the office. I was complaining about some young people in the park acting dumb. The lady in the office was pleasant and the officers acted quick. Thanks! I would like more 1 on 1 relationship with the police, but overall great job!	Positive Experience
* I feel the KPD is efficient and effective	Positive Experience
* I have lived in my house since 9/1969. There are only 2 incidents which I notified police. Theft of a bicycle in 1978 and the death of my husband March 13, 2016. Thanks for your help and care. Keep up the good work.	Positive Experience
* My son locked his keys in his car. I called dispatch, they sent out an officer. He was very polite and nice to talk to and got the car open. GREAT JOB!	Positive Experience
* I have had no contact of any sort with the Police Dept. for years. I feel very safe - I don't go out at night. I certainly have no reason to expect less than the highest performance from the Kettering Police Dept. I know there are some areas that do have problems but thank goodness not on my street	Positive Experience
* Thank you for putting your life on the line to protect us!	Positive Experience
* The officers I have had contact with are helpful and friendly	Positive Experience
* Continue to be courteous and respectful to all. Interact with the kids. Keep up the great job you all do. Thank you for your service.	Positive Experience
* We haven't had direct involvement with the police dept. which means the dept. is doing a great job. The officers in the community are friendly and reassuring.	Positive Experience
* Thank you for making the Kettering community safe and keep up the good work you all do	Positive Experience
* I only know of incidents that I read in the paper as I have never been involved in any of these areas of concern. I have always felt very safe in Kettering and enjoy living here. I will continue to pray for all of our officers as I know there are many terrible criminals out there. The officers deserve the very best.	Positive Experience
* Thankfully I've had no interaction with KPD. I do believe we have an excellent PD, really fine. We also have an excellent fire dept. 2007 I had a petty bad fall, those guys were great!	Positive Experience
* I like the police presence - even just driving down the street, Please continue! Any interaction I have had with the Kettering Police Dept. has been professional. Thank you!	Positive Experience
* KPD does an excellent job. I wish other public divisions of the city would do a survey as well. Life safety as a whole is good but other areas could use some work.	Positive Experience

* I think the City of Kettering does a great job on just about everything. I do not want to move away from Kettering.	Positive Experience
* Unfortunately I could not give much feedback because I have lived in Kettering area for less than 4 months. I did choose this specific area because I have heard good things about it.	Positive Experience
* The police do a great job. I see them everywhere I go. I walk alot and always see them patrolling. More than anywhere I ever lived, which is appreciated. Kettering is still one of the nicest areas of the Dayton area. Hope by keeping crime away will prevent what has happened to so many other areas. Thank you!	Positive Experience
* Keep up the good work and stay safe!	Positive Experience
* Everyone is polite	Positive Experience
* Keep up the good work. All of you do a great job. Thank you so much for your service.	Positive Experience
* Thank you for all that you do. I have the utmost confidence in KPD.	Positive Experience
* Two recent family incidents required police support. Excellent service from both the dispatcher & servicing officers.	Positive Experience
* I appreciate the Kettering Police's continued work to maintain a safe and happy community. Cannot think of any area that needs improvement at this time.	Positive Experience
* I love to see KPD drive down the street - I feel safer knowing they are watching.	Positive Experience
* Thank you for all you do.	Positive Experience
* We have an outstanding KPD staff. All the years I have lived in Kettering and interacted with them, they have always been courteous and professional.	Positive Experience
* Thanks for your service!	Positive Experience
* Thank you!	Positive Experience
* We LOVE it when we see the police pulling speeders over on our street!!!! They are keeping our streets safe!	Positive Experience
* Since we moved to Kettering, I have been very satisfied with the police department.	Positive Experience
* I wish The Trails of Oak Creek apartments could be cleaned up. Drugs and domestic violence are a problem. Thank you for everything the police department does for me and my family. They risk their lives everyday to keep us safe. I'm so proud of our police department and our city.	Positive Experience, Crime or Drugs
* My teenage nephew spends weekends at my house. A smart teen at KMC, he's afraid of & distrusts the police with news stories from last few years despite reassurances from family positive experiences from when I was the victim of a crime. I'm thankful for the outreach (learning to ride bikes, police/fire dept on Halloween etc) but would like to see more school outreach, even for the "good" kids, at the middle-school and even the high school level.	Schools
* Honestly I have no recommendations. I am always proud of KPD. I love that we have officers who patrol our neighborhood and take the time out to speak with us, ask us how things are going not only with us, but the neighborhood as a whole. This helps to develop trust and confidence. My daughter attends Fairmont and I am always reassured when I see the police car in the main lot. Knowing my daughter and the students are being watched over by KPD helps to keep my mind at ease. Thank you.	Schools, Positive Experience
* Need more education for parents and children in school zones. I see many people ignoring basic safety guidelines by jay walking to cross streets, vehicles stopping in traffic to pick up or drop off children and speeding through school zones.	Schools, Traffic/Speeding
* There's a safety problem due to school buses using Isaac Prugh to connect to Lincoln Park at the Fraise. There are fewer than previous years but still some come around that curve going fast, endgangering cars coming the other way.	Schools, Traffic/Speeding
* You needed the option to say not applicable I did not know if I've never had any interaction with the police officers I'm not sure how I can rank them	Survey
* Some of your questions I could not answer because I have no experience with the subject or persons.	Survey
* Do not feel qualified to answer major issues 2,3 & 4	Survey
* Survey doesn't really apply to individuals who have not had one on one interaction with KPD	Survey
* I have not come in contact with Kettering Police a lot, so I can not fill out all of the survey regarding "attitude"	Survey
* Questions 3, 4, 8 and 15 can not be answered with any accuracy without having actual experiences. Why ask them in that manner?	Survey
* Unanswered questions are too personal	Survey
* Next survey should allow for more don't knows. There are areas in which many people have no experience. Thank you for caring about our feedback.	Survey



* I'm surprised you didn't include animal control. She is very helpful. <input type="checkbox"/> A comment about the survey itself.... light gray writing on a white background may be trendy, but it is very hard for older eyes to read. You may be missing feedback from older people who give up in frustration because they just can't see the survey. I'm only 50, and it has given me a throbbing headache.	Survey
* There should be a neutral option on the questions. Some of the questions I haven't experienced the situation mentioned, but it didn't give an n/a option or anything similar.	Survey
* Could not fairly answer some questions, as I have no idea how many tickets are written or how the police interact with other races or respond to victims of crime. The survey is really too broad to be fair to the police officers but is good to know the city is reviewing the dept. periodically	Survey, Items to Answer
* Please check on speeders in residential area streets.	Traffic/Speeding
* The most frustrating thing is the amount of cars that speed to the golf courses and have zero consideration for the kids who live and play there and the lack of concern by the police department. One summer out of my 7 has a police officer shown up multiple time to do something about the speeders on Murrell. This alone makes me want to move and not necessarily to somewhere else in Kettering.	Traffic/Speeding
* My biggest concern in my immediate area is the running of red lights at Overland and Stroop. Speeding is also an issue. I truly believe one day there will be a major accident at that intersection!	Traffic/Speeding
* I live on Sutton ave where people constantly speed. I also live down the block where the police have frequently visited a particular house. Neighbors do see "traffic" from this house, but it has considerably dropped in the last year. I hope this is in part of the police keeping an eye on them. Kettering is a great place to live and I would like to keep it this way.	Traffic/Speeding
* The traffic situation at the end of Lincoln Park and Far Hills remains an issue. <input type="checkbox"/> The Library employees have decided to make this busy trafficked area, their parking lot. <input type="checkbox"/> Things have certainly gotten worse traffic wise. <input type="checkbox"/> High School traffic morning and evening, along with events and Trent Arena cause chaos at times.	Traffic/Speeding
* Our street, Whispering Oak and Polen Drive cars speed. There are a lot of children in the neighborhood and crossing Polen to go to school and the park. A lot of cars go faster than 25 mph.	Traffic/Speeding
* Speeding and noise on S. Dixie Dr.	Traffic/Speeding
* We feel very safe and take comfort in having a caring, professional Police Force in Kettering. The big problem we have is speeding at the intersection of Walden Way and E. Stroop Rd. Cars go extremely fast (way over speed limit) on a daily basis. Also a traffic light should be placed at that intersection. Extremely dangerous. As a senior citizen, I avoid that area and go the back road to Wilmington Pike. I reside in a senior condo with an age group of 60 through 90. Also there is a nursing home directly across the street with residents taking walks as well. Please consider this a priority. Thank you.	Traffic/Speeding
* Why is the residential road (E David) 35mph when other residential roads are 25mph? E David should be a "no truck" route. Stroop Rd is easily available and has 4 lanes. Too many speeders on E David as well as trucks	Traffic/Speeding
* Concern: Reardon is used as a cut through from Forrer to Tabor to Wilmington to Avon - traffic light at Forrer/Wilmington intersection. During warm weather is worse and speeders are a problem then.	Traffic/Speeding
* Stop J walking. Enforce lights on in dark. Stop people running red lights, almost killed on Wilmington Pk. I drive a Kettering school bus and people run past red lights on Stroop Rd speeding and running stop signs and use of cell phones	Traffic/Speeding
* There are a lot of children in my neighborhood with a problem with speeding/racing cars. I rarely see patrol cars in my area, but have had a quick response the 2 times I have had to call the police for the speeding cars and questionable break in. Thank you for your service	Traffic/Speeding
* I live on Beaver creek Lane, I've been here for 30 yrs. when we first moved in it was mostly older folks but now we have younger families in the neighborhood with children. My street now is like a speedway. Some follow the 25mph limit around to Dorothy but most don't. I'd like to see if this can be monitored and some how get this corrected. All in all I'm proud to live in Kettering and think we have one of the finest police forces in the state! God Bless you all!	Traffic/Speeding
* I'm sorry I couldn't complete more but just never had any reason to be involved with police. This is a good thing. We do have a problem with speeding around Wren Circle	Traffic/Speeding
* Speeding cars down our street due to no stop signs on Gardner. Traveling from Ackerman to Benfield. I would love to see a 4 way stop sign or speed bump added.	Traffic/Speeding
* You have to stop people from running red lights, it's very bad	Traffic/Speeding
* We feel safe in our home. Rahn Rd. is a cut through between Far Hills and Wilmington used by many cars and frequent trucks. Many of which speed.	Traffic/Speeding

*	I believe Kettering's most common issue involving the police involve vehicles speeding and or running red lights. I recommend use of speed cameras at Meijer intersections.	Traffic/Speeding
*	There is speeding in our neighborhood. Streets: Dell Ridge, Brookdale, Schrub, Barth, Mureil and especially DOGWOOD! I have asked for radar patrol of these streets many times and it has not happened. The problem is mainly from 7AM-9AM and 4PM-7PM and all day Saturday and Sundays. Some are using our neighborhood as a cut-through to NCR Country Club. I've had to jump out of the way several times from speeding cars. I know the police one time came at 10:30AM during the weekday to patrol but that is not when the problem is. Please help us out. Thank you.	Traffic/Speeding
*	I walk for exercise. Drivers frequently turn right on red lights in school zones during posted hours. Especially southbound Ackerman to West bound Stroop. Law needs to be enforced.	Traffic/Speeding
*	A lot of fast driving, rolling stops around /from Chatham Village apartments	Traffic/Speeding
*	Patrolling side streets for speeding and noncompliance for the school bus. Specifically West David Rd	Traffic/Speeding
*	Early morning speeders/tailgaters and illegal passing especially on Marshall.	Traffic/Speeding
*	I appreciate that you care to survey citizens and the quality of questions, so thank you. We left a great neighborhood with outstanding police (Milford, OH) so have been glad to witness the quality of the Kettering Police force. That said coverage seems light; speeders in the neighborhood, I've not seen one speeder pulled over for ticketing in the 5+ years I've lived here.	Traffic/Speeding, Positive Experience
*	Many of these questions I can only give the benefit of the doubt to the Kettering PD and it's officers and civilians since I've had very little contact with them. My only memorable contact with KP is a few occasions in which an officer stopped to ask if I had seen something or someone passing through the neighborhood. Occasionally I see them stop to investigate a car parked at a questionable location. Overall, I believe the KPD to be a professional organization. My biggest in concern in my neighborhood, the community known as Greenmont Village, is excessive speed in general and driving too fast for conditions. I don't feel safe walking my dog around Wren Circle. In the past, I have nearly been hit by someone texting and driving. More recently, I've been splashed with slush from the road caused by snowmelt from our large snow event in January.	Traffic/Speeding, Positive Experience
*	Whenever I have had contact with a Kettering police officer they have been professional i.e. a loose dog, a vacation check on a neighbor home and has also spoke with the department regarding speeding traffic on Walden Way. The officer in charge of the traffic issue stated there would be increased patrols of the area, at first there seemed to be and is not as visual now. The traffic has increased and the speeding has continued. The area has many walkers from children to the elderly and I have concerned about their safety. Thank you for giving me the opportunity to do this survey and express my concerns	Traffic/Speeding, Positive Experience