From: Steven Bergstresser

To: All_City

Date: 3/19/2020 5:07 PM

Subject: Mandatory Read: Checking In With All Employees

Good afternoon, everyone.

In three days, we joined together to close our facilities to the public, reestablish work spaces, create work schedules to continue the provision of City services, re-situate our own families who are also impacted by this, while worrying about our friends and extended families who may be compromised by the effects of COVID-19. We are all mentally exhausted, and we want to wake up from this bad dream very soon.

It takes times like these to prove we are who we think we are. And, I think it's safe to say, we have proven our might as an organization. In 72 hours, we have changed the entire work dynamic of this team; and, we're all still speaking to one another! We are addressing the needs of our customers; and, hopefully you're all getting the answers and support you need. If you have questions or need help, don't hesitate to ask your Department Director via your immediate supervisor.

In 72 hours, we did our part to help stop spreading the coronavirus. And, I can't thank you enough. The women and men of this organization never cease to amaze me with their talent and ingenuity. The respect you have for one another and your willingness to accept and give assistance, as needed, is unmatched. Thank you for proving to our residents they are in good hands. It's a proud day. And, we did it together!

With gratitude,

Steve

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