

2020 KETTERING POLICE AND COMMUNICATION CENTER

Citizen Satisfaction Survey Results



Chief Christopher N. Prostman
May 27, 2021



2020 Executive Summary

As a part of our continuing effort to be responsive to the needs of the community, the following information was gathered through a paper survey sent to random Kettering residents. The identical survey was available for citizens to complete on the Kettering Police Department's website.

The random sampling paper and online surveys provided a valid method of obtaining opinions and findings on major issues and topics of concern as they relate to the Kettering Police Department and Communication Center and their operations. Overall, respondents enjoyed the survey and were pleased with the opportunity to voice their opinions. Survey modifications were based upon requests from citizens. Results will be posted on the Kettering Police Department's website. Questions, suggestions and concerns will be handled through public information and direct contact with citizens who request it.

One thousand (1000) paper surveys with mail back envelopes were sent to random Kettering residents requesting participation in the Kettering Police and Communication (Dispatch) Center's Community Satisfaction Survey. The paper survey responses could be mailed back or citizens were invited to complete the survey online at the Kettering Police Department's website beginning January 7, 2021 to March 6, 2021. Invitations for Kettering residents to participate in the survey were placed on the Kettering Police Department's Facebook page and other community publications.

The 2020 survey yielded 75 online (193 last year) participants and 180 paper surveys (155 last year) returned for a total of 255 citizen respondents (358 last year). The response rate for the 2020 paper survey was 18%, which is higher than the last paper survey in 2018 at 16%. In 2017 the paper survey response rate was 14%. The number of paper surveys returned has increased to 180 in 2020, from 155 in 2018, 136 in 2017. The number of online responses has dropped in 2020 to 75 responses even with social media and community publication announcements from 193 in 2018, 213 in 2017. This trending indicates both paper and online survey choices are important choices for residents.

The citizens were asked to choose three issues of greatest concern within the community right now. Seventy one percent of citizens identified theft and burglary as their number one concern, 55% chose drug problems, with traffic safety issues (49%) as the third concern. Other issues of concern in order of importance to citizens were: safe schools, drunk driving, & violence. In 2018 the number one concern was drug problems (76%) with theft and burglary second (68%) followed by safe schools (56%).

Analyses of 2020 responses reveal:

- Slight increased concern for theft and burglary (71%) over 2018 (68%)
- Significant decrease (21%) in concern for drug problems (55%) over 2018 (76%)
- Traffic safety concerns have increased by 10% in 2020 (49%) from 39% in 2018
- Safe schools concerns have lessened (39%) down from 56% in 2018
- Citizens want increased patrol in their neighborhoods, to be kept safe from theft & burglary drug activity, and speeders. Citizens desire to be kept informed of situations and the status of crime and other issues that affect the livability of the community. They also want to see more neighborhood involvement. The website and social media are ideal mediums to "advertise" events, neighborhood happenings, and relative information.
- Of the reported incidents which happened to the respondent or someone in the household during 2020, 76% have not been victims of crime in the city. This has improved from 70% of

crime-free respondents polled in 2018 and 62% in 2017. The highest reported incidents were theft (items stolen from cars) at 7%, followed by fraud (6%) and other theft (3%). Eight percent of respondents chose the “other” category and specified incidents which happened. The highest response in the “other” category revealed issues with neighbors (13%), followed by animal & traffic issues.

- Ninety six percent of citizens responded police are doing a good job preventing crime (96%-2018) , are polite when dealing with people (96%-2018) , and are friendly (96%- 2018).
- Ninety-four percent of citizens feel safe in the presence of Kettering Police which has improved 2% since last survey. The citizen response for this question has held steady over the last 3 surveys. (92% - 2018, 96% - 2017).
- Forty-two percent of respondents were familiar with the Kettering Police Department on social media (60%- 2018). Twenty-eight percent follow and 14% do not follow. Fifty-eight percent were not familiar with Kettering Police on social media (41%- 2018). Citizens familiar with KPD presence on social media decreased in the 2020 survey.
- Kettering police officers are friendly (96%), earn confidence of the public (95%), attend to problems in a timely manner (94%), and treat all people with equal respect (95%). These responses held steady since the last survey in 2018.
- Fifty-three percent agreed that a citizen who has a complaint against a Kettering officer will have authorities look into the matter (up 5% over 2018), 42% were not sure and 5% responded they disagreed.
- Speeding cars in neighborhoods was noted a “big problem” from 30% of citizen participants (27% in 2018), an increase of 3%, and 40% “somewhat of a problem” (47% in 2018). Secondly, was run down properties (10%), down slightly from 11% in 2018. Next was noise complaints (9%), increased by 4% since the 2018 survey. And drug activity (6%), same as in 2018.

Overall the feeling is the Kettering Police Department is doing an excellent job. The respondents felt the service provided was very good and the employees were professional, helpful and courteous. On a scale ranging from 1 to 5 (5 being the highest), respondents rated the Kettering Police Department **overall** performance as 4.5 (same as in 2018). The respondents rated police officers at 4.5 (same as 2018); civilian personnel (jailers, records clerks, administrative professionals) performance at 4.3 (same in 2018) on the scale. Dispatchers were rated at 4.5, same as in 2018.

Respondents provided a clear picture of the effect the police department has on their neighborhoods and overall community. The desire to see and meet patrol officers in the neighborhoods is strong. We requested street names and/or general area in which respondents reside. Our goal is to target specific areas requesting assistance or more police presence.

The Kettering Communication (Dispatch) Center was also rated by citizens who had contacted or knew someone who had contacted the Center. Thirty-three percent or 76 respondents had contacted the Center. This was a decreased number of respondents by 52 from 2018. This group of citizens was then asked to “agree” or “disagree” with several questions focused on overall service to the community, response to the public, meeting the needs of callers, knowledge, attitudes & behaviors, and citizen concerns. The responses were overwhelming positive (93% & higher agreement from citizens) in these categories. One category revealed 86% of callers reporting community concerns will have the information dealt with appropriately agreed, while 14% disagreed.

The highest Communication Center ratings from citizens agreed the dispatchers provide good service overall to the community, treat callers fairly and with respect and have a pleasant attitude and helpful tone while providing information. These three areas all received 95% agreed responses by citizens. The next highest ratings (93%) dispatchers received (5 areas) were:

- deal with callers courteously and professionally,
- behave in a way that earns the confidence and respect of the public,
- ask appropriate questions to better define the caller's location or problem,
- responsive to the public and meets the need of callers,
- are knowledgeable, calming and confident

The 2018 survey respondents rated the Communication Center with high ratings as well.

We are excited to show the citizens that we take their input seriously. We are proud to have received so many favorable comments from the people we serve. We are equally grateful for the constructive criticism as it helps us focus our efforts on areas in need of greater attention.

KETTERING POLICE AND COMMUNICATION (DISPATCH) CENTER COMMUNITY SATISFACTION SURVEY SUMMARY

The Kettering Police Department completed its annual Kettering Police and Communication (Dispatch) Center Community Satisfaction Survey during the first quarter of 2021.

The survey consisted of five parts:

- Part I: Major Issues of Concern
- Part II: Opinions About Selected Crimes
- Part III: Attitudes Concerning Kettering Police and the Kettering Police Department
- Part IV: Attitudes Concerning Kettering Communication (Dispatch) Center
- Part V: Overall Evaluation of the Kettering Police Department
- Part VI: Survey Respondent Characteristics
- Part VII: Survey Feedback

One thousand (1000) paper surveys with mail back envelopes with a survey web link were sent to random Kettering residents requesting participation in the Kettering Police and Communication (Dispatch) Center's Citizen Satisfaction Survey. Citizens who received paper surveys could mail back or choose to complete the survey online. The survey was online at the Kettering Police Department's website during January and February 2021. Invitations for Kettering residents to participate in the survey were placed on the Kettering Police Department's Facebook page and other community publications. This survey will be compared with the Kettering Police and Communications Citizen Satisfaction Survey completed in 2019 for 2018.

A total of 255 surveys were completed, 75 online and 180 paper surveys. For 2018, 348 surveys were completed (193 online, 155 paper), a drop of 93 respondents. The response rate for paper surveys was 18%, which is higher than the last paper survey response in 2018 of 16%. On line responses for 2020 were 75, a decrease of 118 responses; 193 responses in 2018; 213 in 2017 and 138 for 2016. This trending indicates both paper and online survey choices are important to residents.

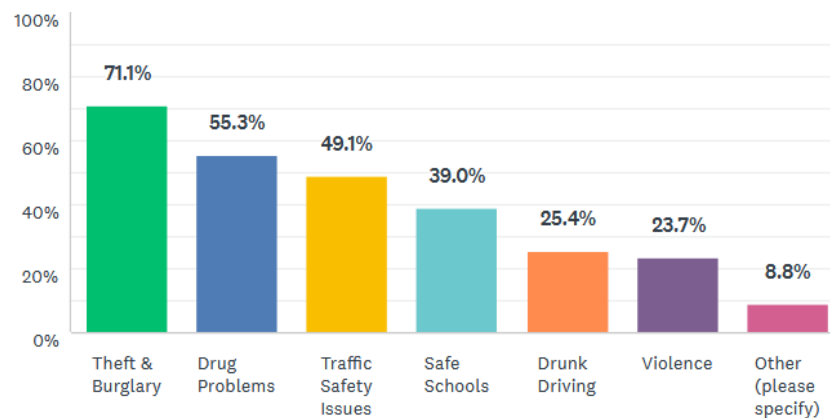
A variety of survey response scales were used to measure responses. The Kettering Police Department overall performance rating was 4.5/5, (4.5 in 2018 and 2017).

Part I: Major Issues of Concern

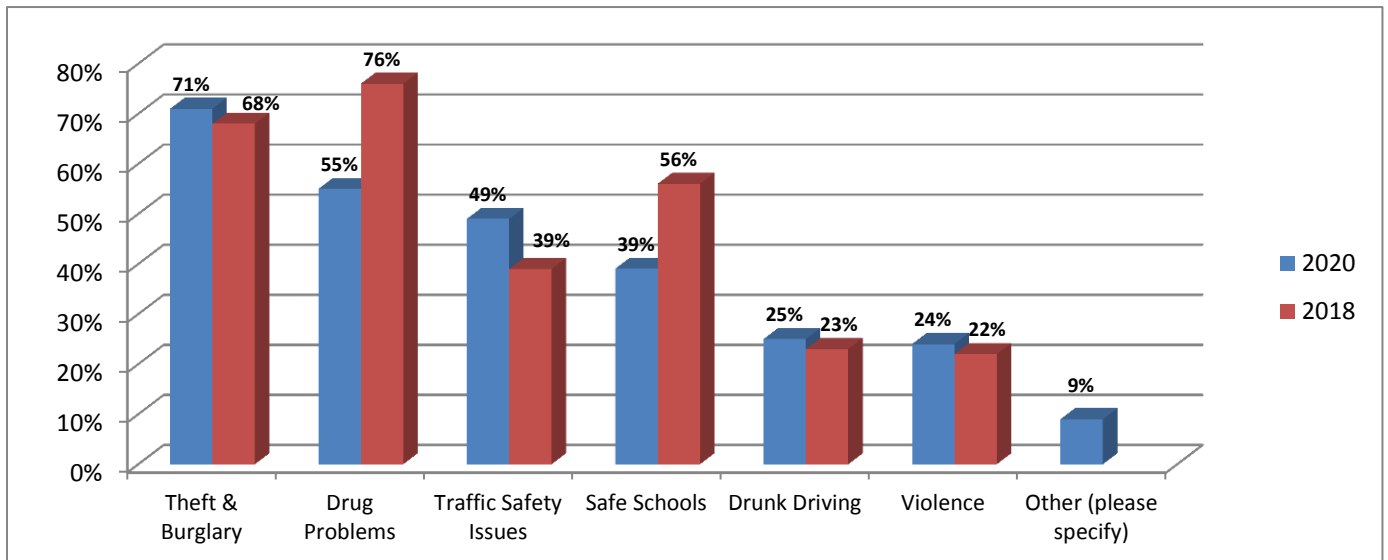
Respondents were asked to choose three issues of greatest concern within the community. As you see below, theft and burglary was the number one concern (71%), followed by drug problems (55%), traffic safety issues (49%) and safe schools (39%). Drunk driving and violence were less of citizen concerns. There was a significant decrease in concern for drug problems (declined by 21%) from the 2018 survey. The next decrease in concern was for safe schools (decreased by 17%). Traffic safety concerns increased by 10% and was also noted by citizens in the “other” category. The survey for 2020 included an “other” category for major issues of concern. Nine percent (20 respondents) of citizens had concerns in this category: 20% for traffic/speeding issues, followed by 10% for distracted driving & racial equality. The top concerns for 2020 compared with 2018 are depicted in the chart below. The top concerns in the 2018 survey were: drug problems, theft & burglary and safe schools.

Citizen Concerns for 2020

Answered: 228 Skipped: 27



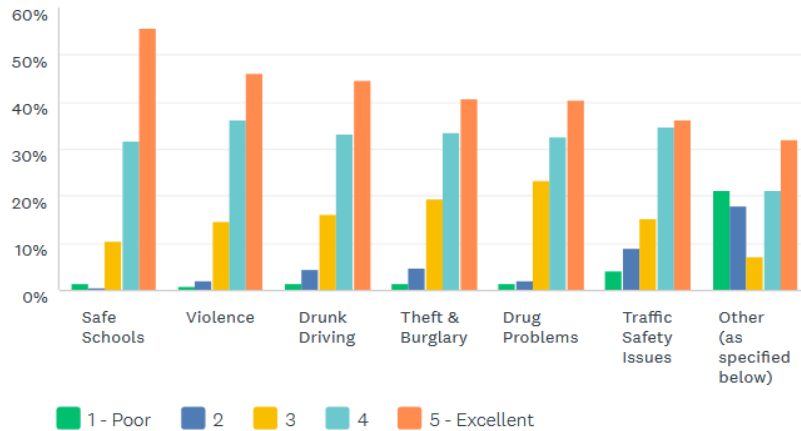
Citizen Concerns for 2020 and 2018



The greatest concerns mentioned above were then rated by respondents based on the perceived amount of attention the Police Department gave to these matters. Below are the response totals for citizen concerns.

Perceived Areas of Police Focus City Wide

Answered: 214 Skipped: 41



	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL
Safe Schools	1.4% 3	0.5% 1	10.6% 22	31.7% 66	55.8% 116	208
Violence	1.0% 2	2.0% 4	14.6% 29	36.2% 72	46.2% 92	199
Drunk Driving	1.5% 3	4.4% 9	16.2% 33	33.3% 68	44.6% 91	204
Theft & Burglary	1.5% 3	4.9% 10	19.4% 40	33.5% 69	40.8% 84	206
Drug Problems	1.5% 3	2.0% 4	23.4% 48	32.7% 67	40.5% 83	205
Traffic Safety Issues	4.3% 9	9.1% 19	15.3% 32	34.9% 73	36.4% 76	209
Other (as specified below)	21.4% 6	17.9% 5	7.1% 2	21.4% 6	32.1% 9	28

Respondents perceived and rated safe schools as the top issue upon which police placed the most focus (56% as excellent), followed by violence (46% as excellent), drunk driving (45% as excellent), both theft & burglary and drug problems (41% as excellent), and traffic safety issues (36% as excellent). The “other” category (32% as excellent) included 27% traffic/speeding issues.

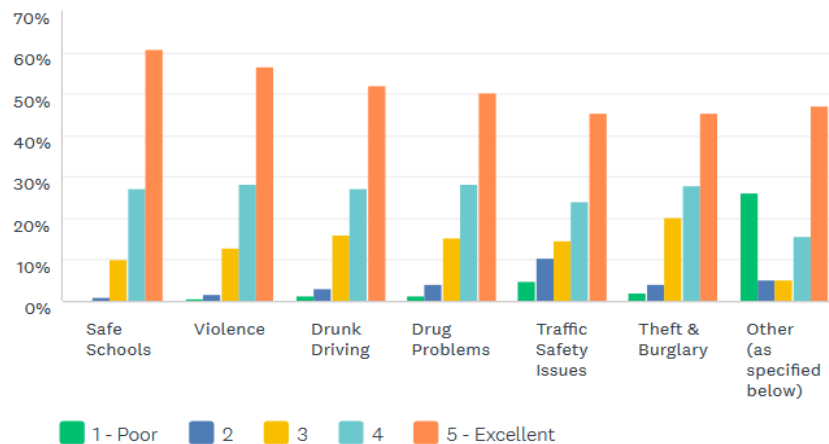
Respondents’ top concern is theft & burglary; however, these crimes are perceived as a lower priority for police. This perception can be addressed through communication and education.

To further narrow resident’s concerns, respondents were asked to measure officer focus within their neighborhoods. As depicted in the chart below, safe schools were chosen as the most focused upon issue within their neighborhoods (61%), followed by violence (57%), drunk driving (52%), drug problems (51%), traffic safety (46%) and theft & burglary. The “other” category had 19 varied responses for police focus in neighborhoods and did not identify a common theme. The perceived police officer focus in

neighborhoods are ensuring safe schools and decreasing violence, while the number one concern among respondents is theft & burglary, drug problems, followed by traffic safety issues. It is important to communicate steps being taken to prevent and reduce such activity at the neighborhood level.

Perceived Areas of Police Focus in Neighborhoods

Answered: 206 Skipped: 49

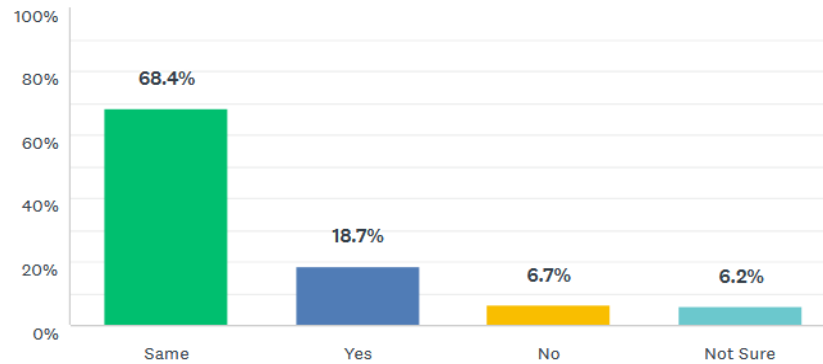


	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL
Safe Schools	0.5% 1	1.0% 2	10.3% 20	27.2% 53	61.0% 119	195
Violence	0.5% 1	1.6% 3	12.8% 24	28.3% 53	56.7% 106	187
Drunk Driving	1.5% 3	3.1% 6	16.0% 31	27.3% 53	52.1% 101	194
Drug Problems	1.5% 3	4.1% 8	15.5% 30	28.4% 55	50.5% 98	194
Traffic Safety Issues	5.1% 10	10.6% 21	14.6% 29	24.2% 48	45.5% 90	198
Theft & Burglary	2.0% 4	4.1% 8	20.4% 40	28.1% 55	45.4% 89	196
Other (as specified below)	26.3% 5	5.3% 1	5.3% 1	15.8% 3	47.4% 9	19

Below are the perceptions of citizens about if their neighborhood has become a better place to live over the past year. Sixty eight percent felt their neighborhood was the same this past year. This was increased from 59% in 2018. Nineteen percent responded their neighborhood was a better place to live which was slightly decreased from 21% in 2018. And 7% felt their neighborhood was not a better place to live and this response was decreased from 11% in 2018. Six percent were not sure, similar to 2018 (10%).

Neighborhood Improvement

Answered: 225 Skipped: 30



ANSWER CHOICES	RESPONSES	
Same	68.4%	154
Yes	18.7%	42
No	6.7%	15
Not Sure	6.2%	14
TOTAL	225	

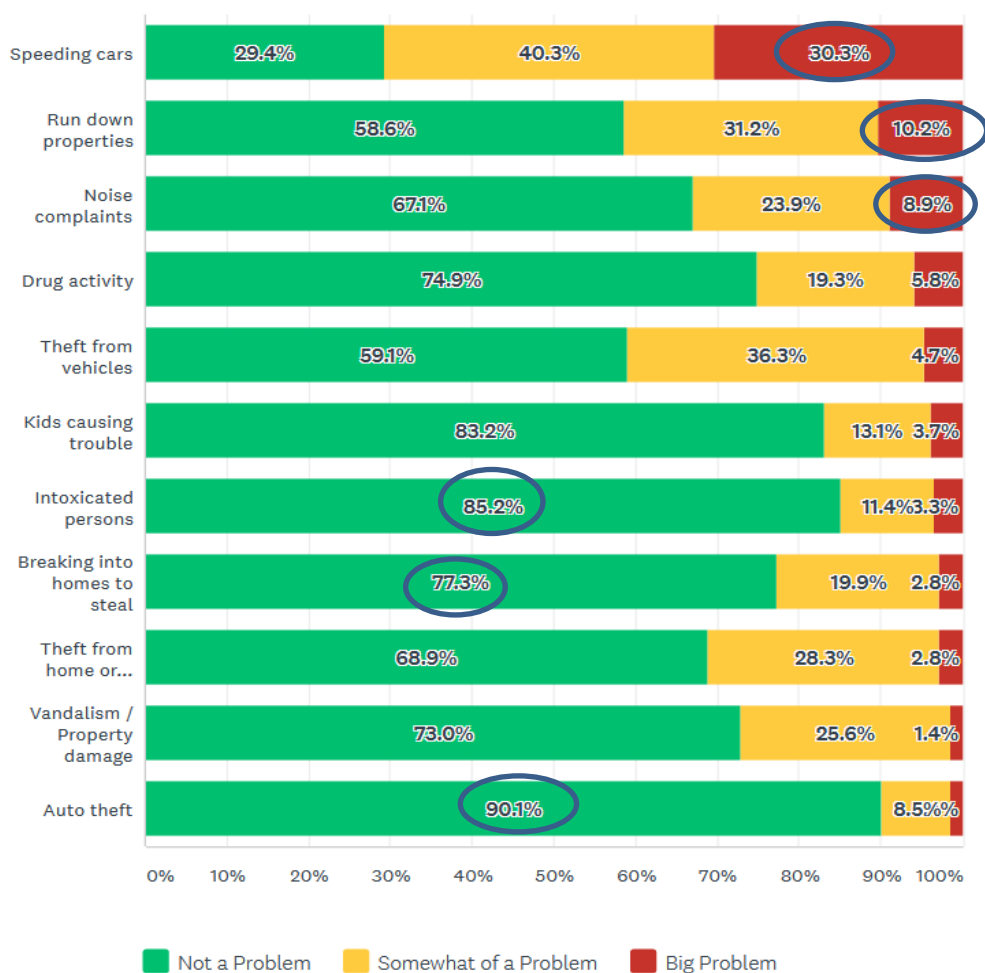
Part II: Opinions About Selected Problems/Crimes

Respondents were asked to rate a list of activities which may be problematic in their neighborhoods. The graphs below reveals:

- The highest ratings for “Not a Problem” in neighborhoods were auto theft (90%), intoxicated persons (85%) and kids causing trouble (83%) with speeding cars rated the lowest (29%). Results were similar in 2018.
- The highest ratings for “Somewhat of a Problem” were speeding cars (40%), theft from vehicles (36%), followed by run down properties (31%) and theft from home/property (28%). Speeding car results in this category decreased from 2018 (47%), however citizen responses shifted to the “big problem” category as explained below. Run down properties decreased 5% in this group and thefts from vehicles as somewhat of a problem remained similar to 2018 and thefts from home/property decreased by 10%.
- The “Big Problem” highest ratings in the neighborhoods were speeding cars (30%), slightly increased from 27% in 2018 and 2017 (27%). Secondly, was run down properties (10%), similar results for 2018 and 2017. The third big problem was noise complaints (9%), up from 5% in 2018.

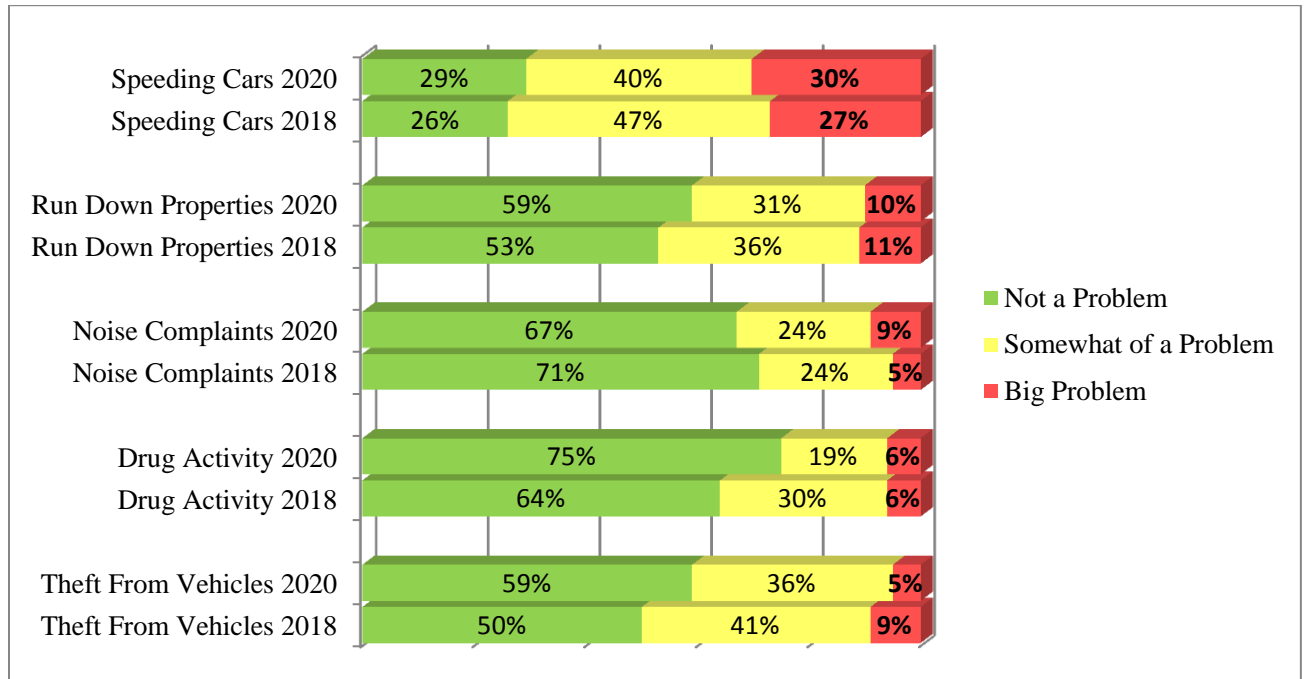
Opinions About Selected Problems/Crimes in Neighborhood

Answered: 231 Skipped: 24



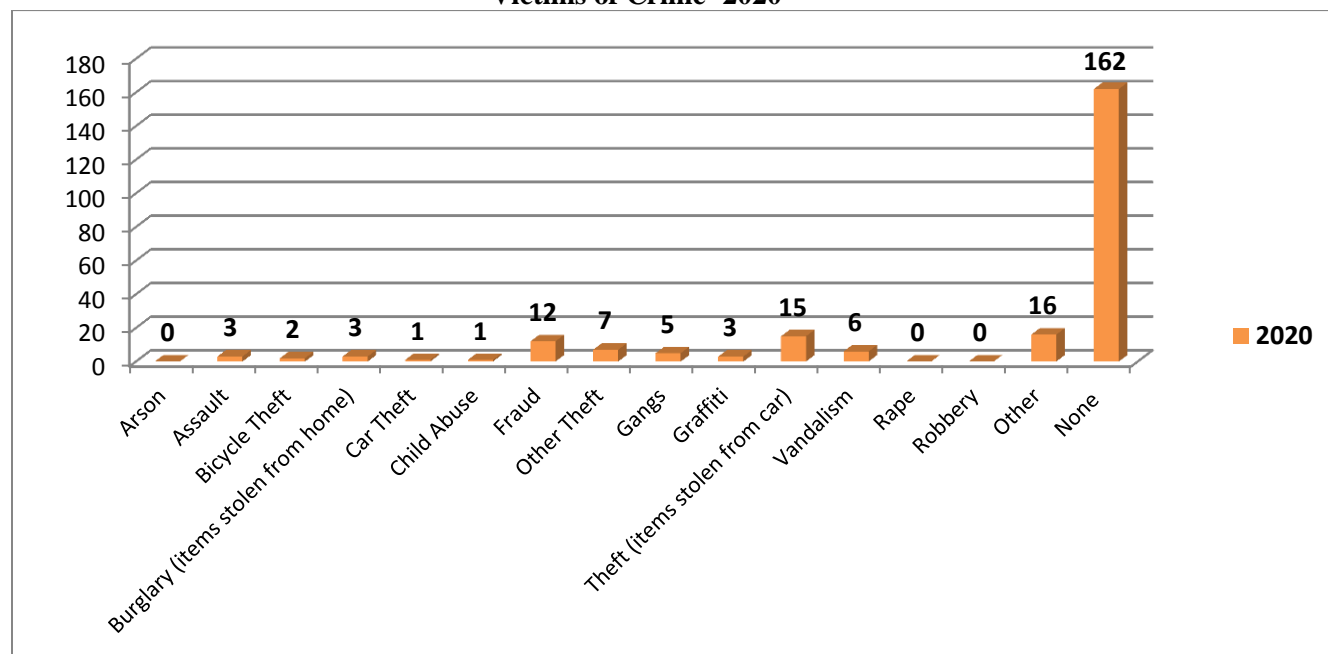
Top Categories of Problems/Crimes in Neighborhood

Comparison 2020 with 2018

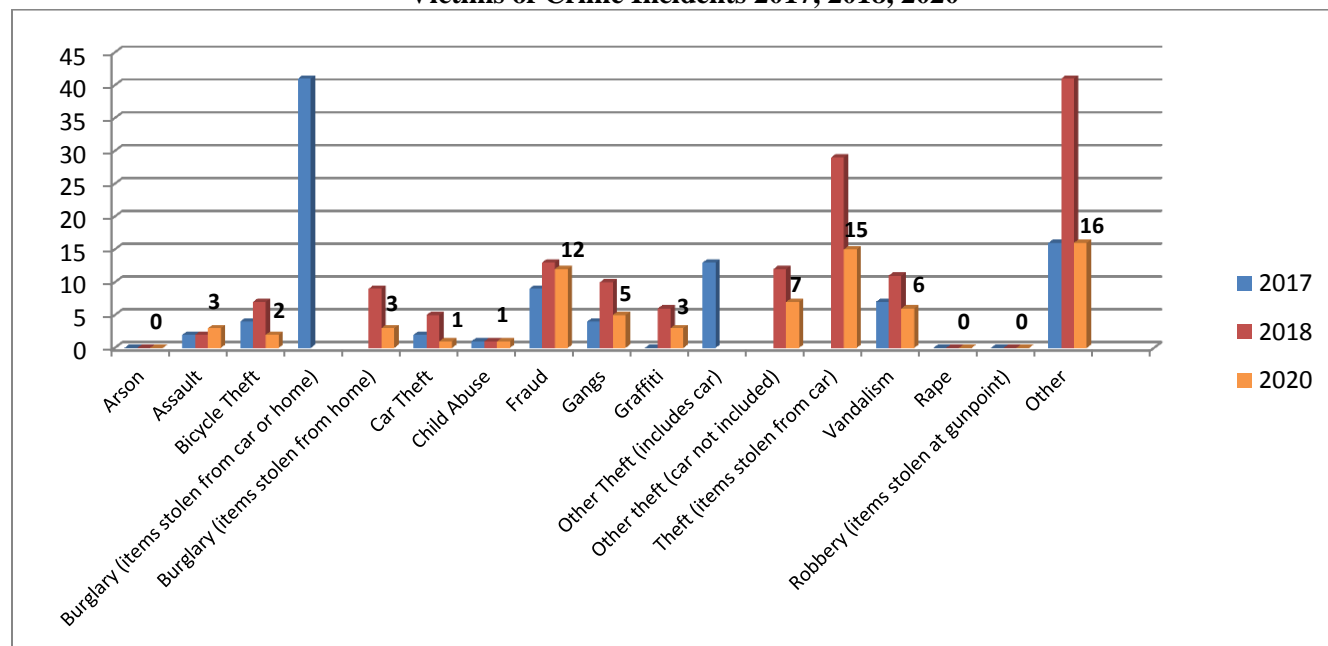


When asked about incidents of crime in which they or someone in their household were victims, 213 citizens responded. As shown below, 162 respondents (76%) have not been victims of crimes in 2020, (70% in 2018). Theft (items stolen from car), fraud and other theft were the top incidents citizens reported. Citizens identified “other” crimes, 16 incidents, into four primary categories: miscellaneous (63%), neighbor issues (13%), traffic (19%) and animal issues (6%).

Victims of Crime -2020



Victims of Crime Incidents 2017, 2018, 2020

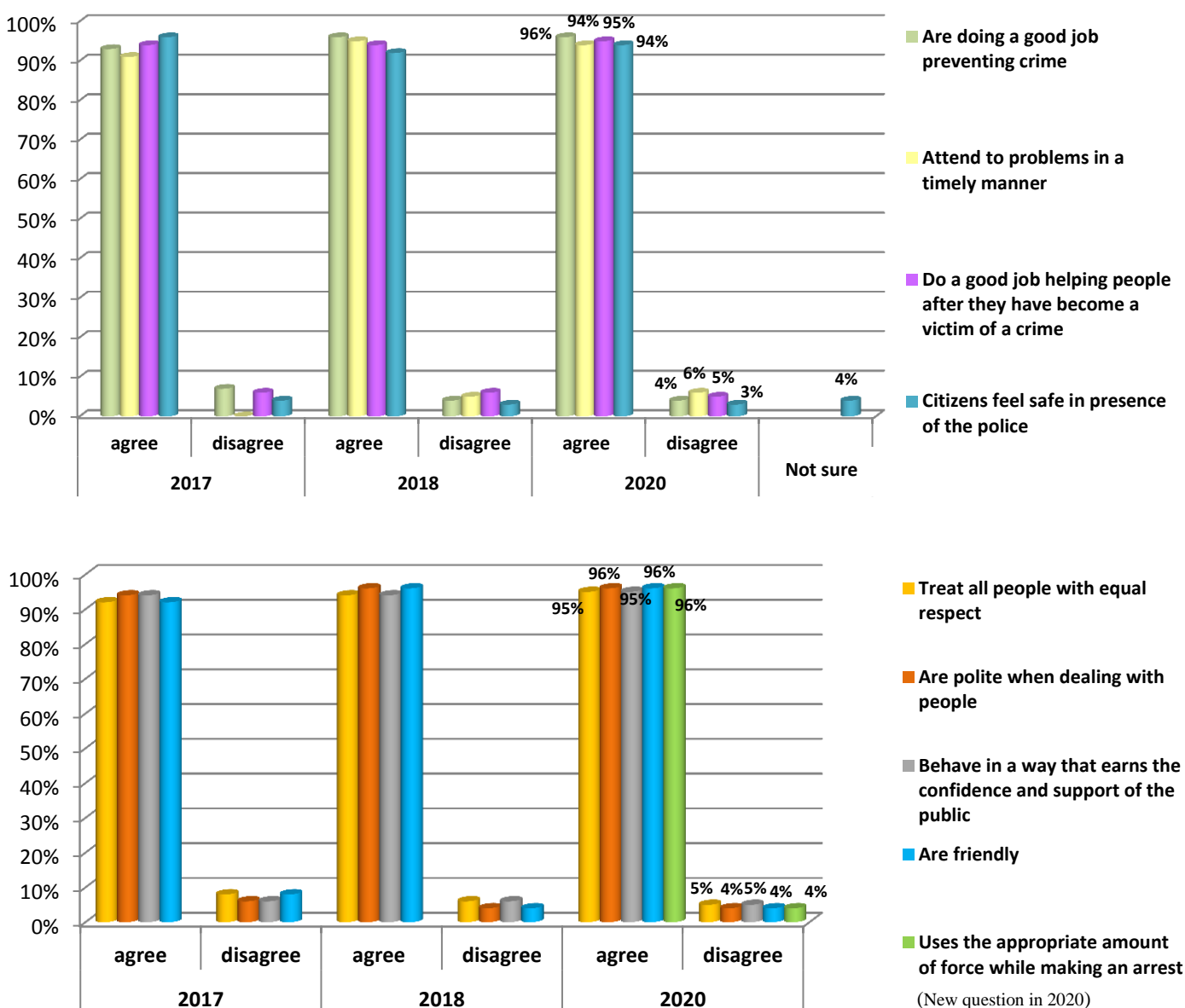


***Note** In the survey for: 2017 Burglary included items stolen from cars and homes.
 2018 Burglary was defined as items stolen from your home.
 2018 Theft choices included several categories: items stolen from your car, bicycle, and other.

Part III: Attitudes Concerning Kettering Police

Citizens were asked to rate several aspects of the Kettering Police Officers attitudes and their interaction with the community. The citizens were asked to respond as *agree* or *disagree*. The most “agree” rated responses from citizens this year at 96% were: police are doing a good job preventing crime (same in 2018), are polite when dealing with people, (same in 2018), are friendly, (same in 2018) and uses the appropriate amount of force while making an arrest. Respondents in 2018 disagreed KPD police officers “often use excessive force” by 92% and 8% agreeing officers often use excessive force. In the 2020 survey the question concerning use of force indicated 96% of respondents agree KPD police officers “uses the appropriate amount of force while making an arrest”. The next highest rating from respondents at 95% agreed Kettering police behave in a way that earns the confidence and support of the public (94% in 2018), treat all people fairly and with respect (94% in 2018). And 94% attend to problems in a timely manner (95% in 2018). The citizen responses reveal high ratings for aspects of police interactions with the community. The ratings remain high and steady over time.

Kettering Police Officers



Citizens were asked to tell us whether they agreed or disagreed with statements about the Kettering Police Department. Sixty-two percent agreed that the Kettering police are impartial in dealing with problems involving race relations, 4% disagreed and 34% were not sure. The agreed responses in 2020 were similar to the 2018 survey.

Citizens who have a complaint against an officer will have no problem getting authorities to look into the matter was agreed upon slightly higher in the 2020 survey at 53% compared to 48% in 2018, 42% were not sure in 2020 (47% in 2018). Those who disagreed (5%) with the statement had similar responses in the 2018 (4%) survey.

Forty-nine percent of citizens responded they agreed that investigation of complaints about police misconduct are always fair and thorough (similar in 2018- 43%), 4% responded they disagreed with the statement (similar in 2018 - 3%), 47% were not sure in 2020 (54% in 2018).

Including the “not sure” selection allows for a clearer picture of citizen’s perceptions in these areas. Educating citizens regarding these aspects of the Kettering Police Department may be helpful.

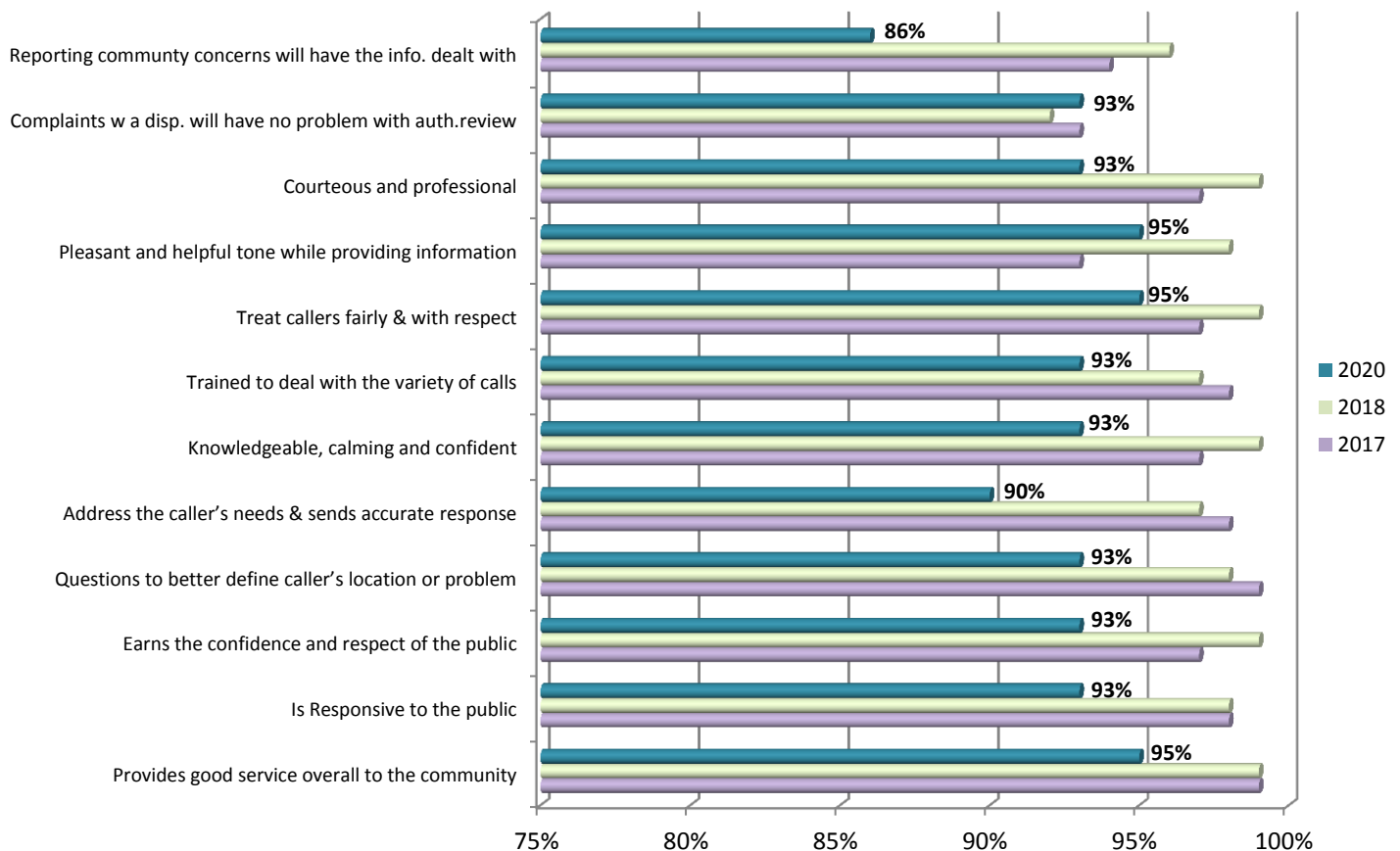
	AGREE	DISAGREE	NOT SURE	TOTAL
▼ The Kettering Police force is impartial in dealing with problems involving race relations.	2020 61.9% 135	3.7% 8	34.4% 75	218
	2018 61% 180 responses	4.7% 14 responses	34.2% 101 responses	295
▼ A citizen who has a complaint against a Kettering Officer will have no problem getting the authorities to look in to the matter.	2020 52.6% 113	5.1% 11	42.3% 91	215
	2018 48.1% 142 responses	4.4% 13 responses	47.4% 140 responses	295
▼ Investigation of complaints about police misconduct are always fair and thorough.	2020 48.8% 104	4.2% 9	46.9% 100	213
	2018 42.9% 127 responses	3% 9 responses	54% 160 responses	296

Part IV: Attitudes Concerning Kettering Communication (Dispatch) Center for 2020

Citizens were asked if they or someone they knew had called the Kettering Dispatch Center and had experience interacting with a dispatcher in 2020. Thirty-three percent of respondents (76) indicated they had experience with a dispatcher (42% [128] in 2018). This group of citizens was then asked to agree or disagree with statements about the Kettering Communications (Dispatch) Center regarding service to the community, competency, attitude, and behaviors toward citizens.

The highest agreed replies were from citizens who felt dispatchers provided good service to the community, treated callers fairly and with respect, had a pleasant attitude and helpful tone while providing information (all 95%); slightly decreased by 4% from 2018. The next highest agreement from citizens was: deal with callers courteously and professionally, behaved in a way that earns the confidence and respect of the public, ask appropriate questions to better define the caller's location or problem, and are responsive to the public and meets the needs of callers (93%). The graph below displays the Dispatch Center's very high agreement responses (all greater than 86%) from citizen respondents in 2020, 92% in 2018 and 93% in 2017.

Attitudes Concerning Kettering Communication (Dispatch) Center- Agreed replies



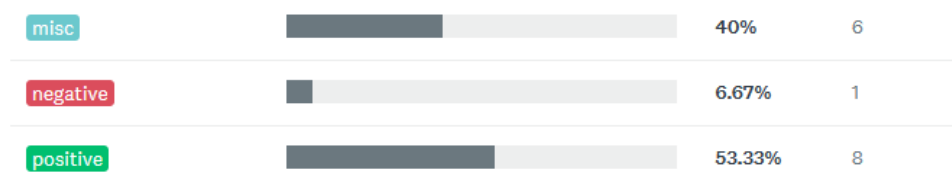
Average Number of Respondents for all questions

2017- 118

2018- 120

2020- 71

Citizens were asked to share any recommendation or suggestions for improvement of the Kettering Communications (Dispatch) Center. Below is a graph depicting topical categories shared by citizen respondents (15) followed by the complete comments. Positive experience was the highest category (53%).



Please share any recommendations or suggestions for improvement regarding the Communications (Dispatch) Center.

15 Answered

240 Skipped

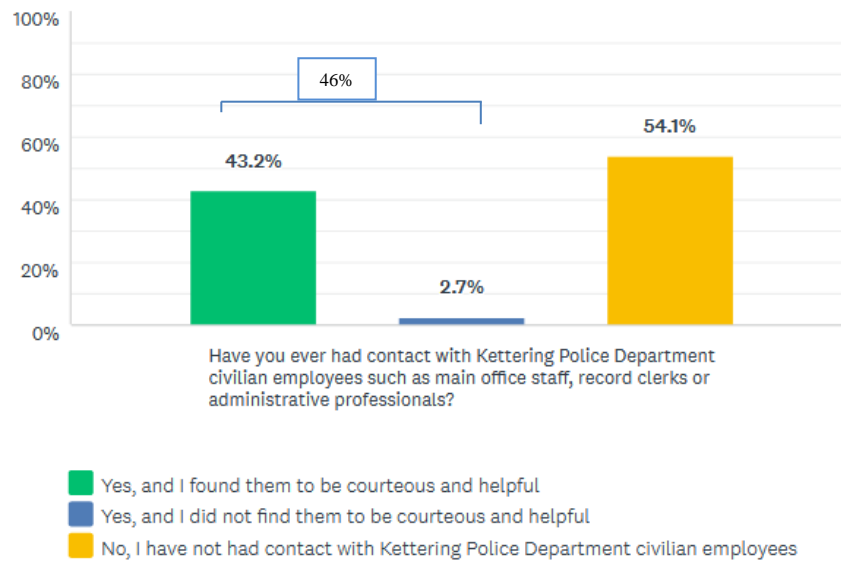
	Responses	Categories
*	I called about a car that drove through my neighborhood- they tried to speak to my eight year old riding his bike. No one ever showed up.	Comment
*	Make the phone number easier to find i.e. non-emergency phone number.	Contact
*	Very little contact with Dispatcher Ann. No complaint was made.	Miscellaneous
*	Kettering could offer basic dispatch training like citizens police academy.	Miscellaneous
*	The only problem we have is that, despite the Web Site, showing the 3600 Shroyer address, claims it is open 24 hours for service. Other than business hours, the only contact is by phone.	Miscellaneous
*	From the citizen point of view and without knowledge of operations and policies - perhaps a monthly internal and public announcement recognizing exemplary action/behavior - to include dealing with a situation/individual?	Miscellaneous
*	They are rude & short tempered. Short fused.	Negative Experience
*	Dispatchers are the best when I call.	Positive Experience
*	We love the dispatch team.	Positive Experience
*	Seems ok.	Positive Experience
*	We call to complain about speeders on our street but rarely see police over here sitting on the street or patrolling. Dispatch is always kind and seems like they want to help but we don't see any action.	Positive Experience
*	All of my contacts with Dispatch were handled in an excellent manner.	Positive Experience
*	Doing fine as far as I'm concerned.	Positive Experience
*	I call once a year to have my house checked while on vacation and they do a good job.	Positive Experience
*	All interactions with the Communications Center for over 25 years have been awesome. So happy you did not go to Regional Dispatch!	Positive Experience

Part V: Overall Evaluation of the Kettering Police Department

As depicted in the charts below, 46% (101) of citizens responded they had contact with the Kettering Police Department civilian employees such as main office staff, record clerks or administrative professionals. Of those who had contact with the police department, 94% (95) found civilian employees courteous and helpful (95% in 2018). Three percent (6) of citizens did not find civilian employees to be courteous and helpful (1% in 2018). Fifty-four percent did not have contact with the police department.

Evaluation of the Kettering Police Department

Answered: 220 Skipped: 35

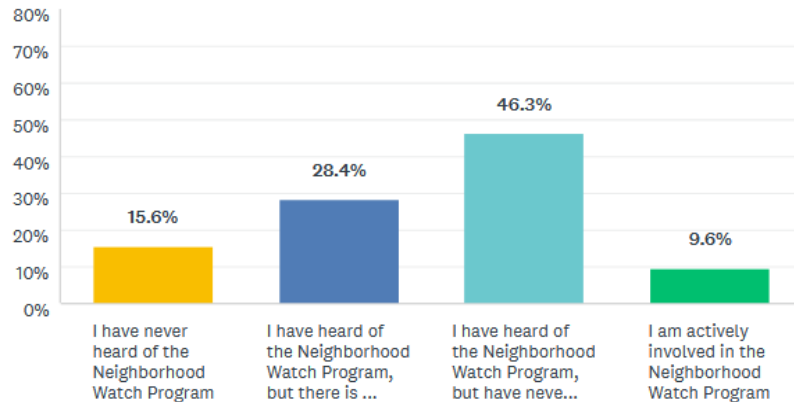


	YES, AND I FOUND THEM TO BE COURTEOUS AND HELPFUL	YES, AND I DID NOT FIND THEM TO BE COURTEOUS AND HELPFUL	NO, I HAVE NOT HAD CONTACT WITH KETTERING POLICE DEPARTMENT CIVILIAN EMPLOYEES	TOTAL
Have you ever had contact with Kettering Police Department civilian employees such as main office staff, record clerks or administrative professionals?	43.2% 95	2.7% 6	54.1% 119	220

Citizens were asked about how familiar they were with the Kettering Police Department's Neighborhood Watch Program. The graph below reveals 46% of citizens had heard of the Neighborhood Watch Program but have never participated (48% in 2018), and 10% were actively involved (10% in 2018). Twenty-eight percent have heard of neighborhood watch, but there is not one in their neighborhood (32% in 2018). Sixteen percent had never heard of the Neighborhood Watch Program (11% in 2018). There is an opportunity to educate citizens about the benefits of a neighborhood watch program.

Familiarity with the Neighborhood Watch Program

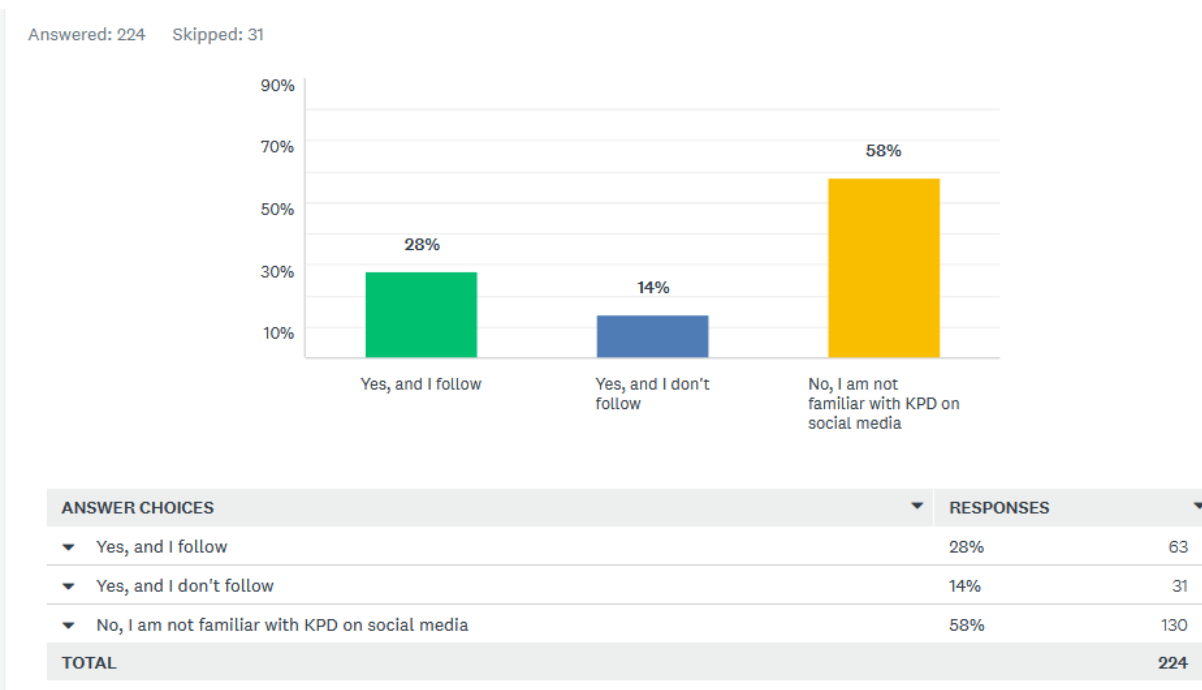
Answered: 218 Skipped: 37



ANSWER CHOICES	RESPONSES	
I have never heard of the Neighborhood Watch Program	15.6%	34
I have heard of the Neighborhood Watch Program, but there is not one in my neighborhood	28.4%	62
I have heard of the Neighborhood Watch Program, but have never participated	46.3%	101
I am actively involved in the Neighborhood Watch Program	9.6%	21
TOTAL	218	

Social media has become a very important tool for police departments to communicate with and seek citizen assistance. Citizens were asked if they were familiar with the Kettering Police Department (KPD) on social media. Twenty-eight percent (48% in 2018, 47% in 2017) of respondents indicated they were familiar with KPD on social media and follow. And another 14% were familiar and did not follow (12% in 2018). Fifty-eight percent were not familiar with KPD on social media (41% in 2018). Respondents may have more awareness of KPD on social media in the future because the question was included in the survey. The number of citizens who followed KPD on social media dropped 20% for this survey. Engaging citizens through social media is beneficial to the community and ways to improve citizen involvement should be explored.

Familiarity with the Kettering Police Department on Social Media

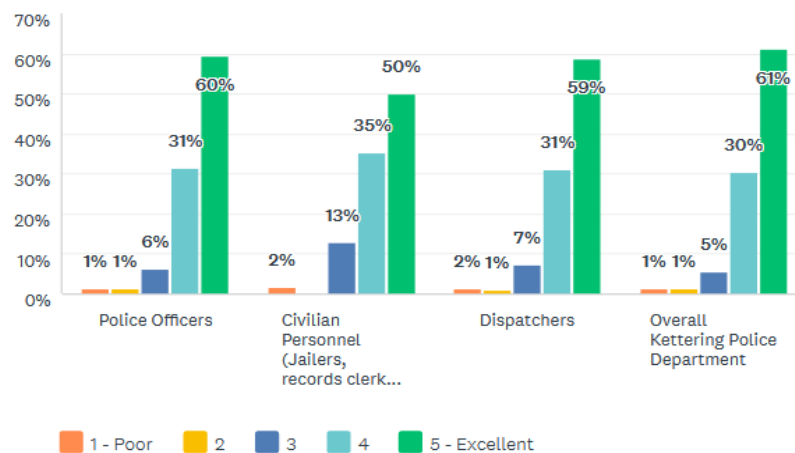


The citizen respondents rated their opinions of areas within the Kettering Police Department using a Likert scale of 1 to 5 (5 being “Excellent”, 1 being “Poor”). The areas rated with the highest percentage of excellent responses were the Police Officers 60% (61% in 2018) and Dispatchers 59% (64% in 2018), followed by civilian personnel 50% (53% in 2018). The **overall** Kettering Police Department was rated as excellent 61% (65% in 2018). The graph shows the citizen responses for each area of the Kettering Police Department by percentages.

The Likert average ratings revealed the Kettering Police Department **overall** performance as 4.5 (the same in 2018 and 2017). The respondents rated **police officers** as 4.5 (4.5 in 2018 and 2017), **civilian personnel** (jailers, records clerks, administrative professionals) performance as 4.3 (4.4 in 2018 and 2017) on the scale. Dispatchers were rated as 4.5 (4.5 in 2018, 4.6 in 2017). Each rating is indicated in the table below. These ratings are nearly at the excellent rating of “5” and remain steady over time.

Kettering Police Department- Opinions of Areas

Answered: 216 Skipped: 39



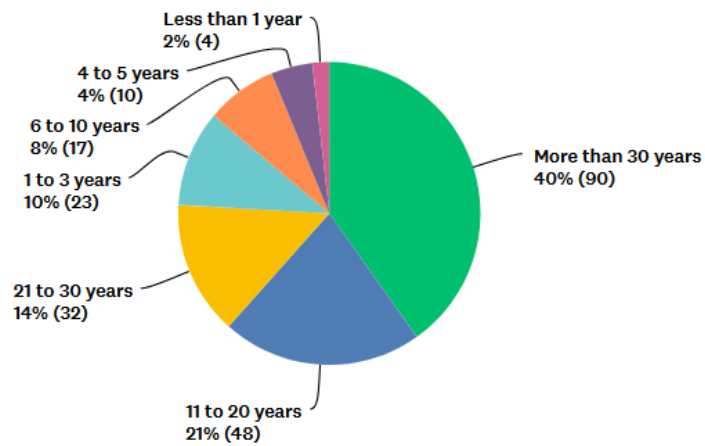
	1 - POOR	2	3	4	5 - EXCELLENT	TOTAL	WEIGHTED AVERAGE
Police Officers	1% 3	1% 3	6% 13	31% 66	60% 125	210	4.46
Civilian Personnel (Jailers, records clerks, administrative professionals)	2% 3	0% 0	13% 22	35% 60	50% 85	170	4.32
Dispatchers	2% 3	1% 2	7% 14	31% 60	59% 113	192	4.45
Overall Kettering Police Department	1% 3	1% 3	5% 11	30% 61	61% 123	201	4.48

Part VI: Survey Respondent Characteristics

The below graphs display characteristics of Citizen respondents.

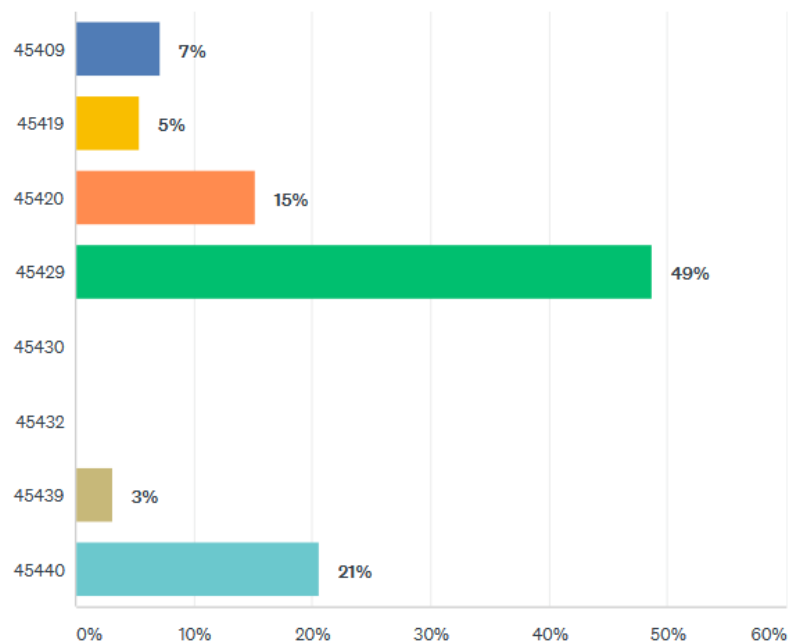
How long have you lived in Kettering?

Answered: 224 Skipped: 31



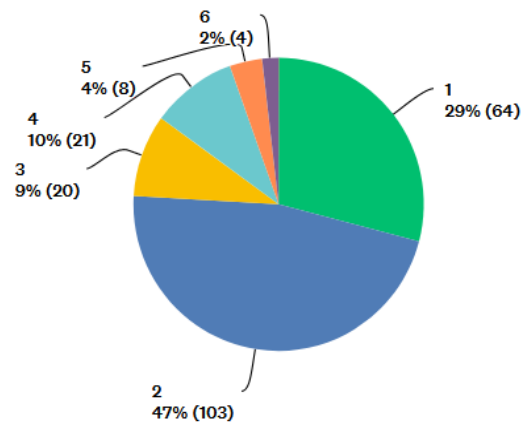
In what zip code is your residence located?

Answered: 224 Skipped: 31



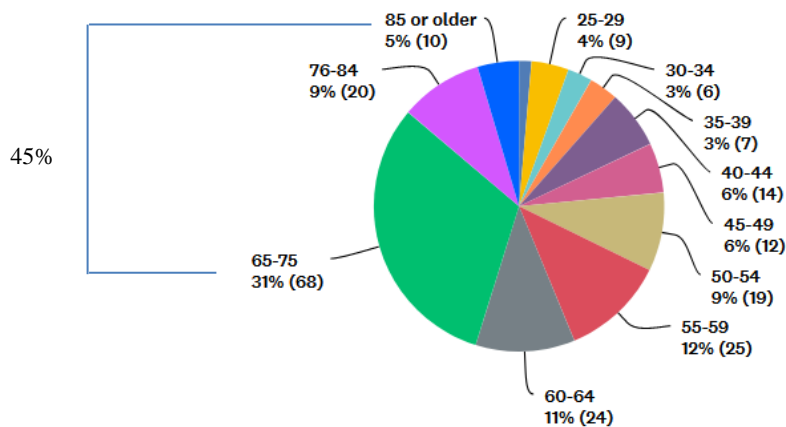
Counting you, how many people are in your household?

Answered: 220 Skipped: 35



What is your age?

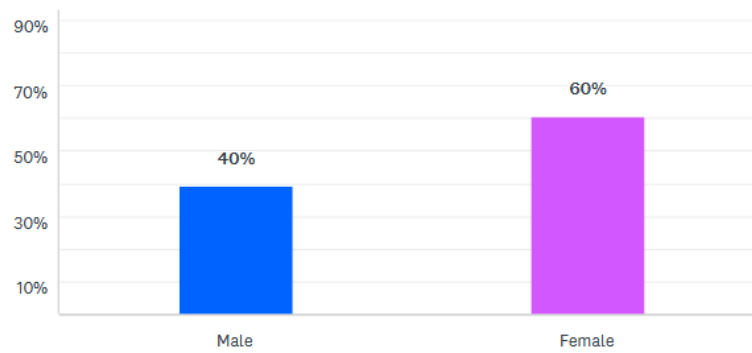
Answered: 217 Skipped: 38



Forty-five percent of respondents were 65 years of age or older (34% in 2018), an 11% increase of respondents in this age group from the 2018 survey. The group with the highest number of responses was the 65-75 age range (68 or 31% of responses), and in 2018 there were 55 responses in the same group (19% of responses). The group with the *most decrease in number of respondents* for 2020 was the 76-84 age range down 15 responses.

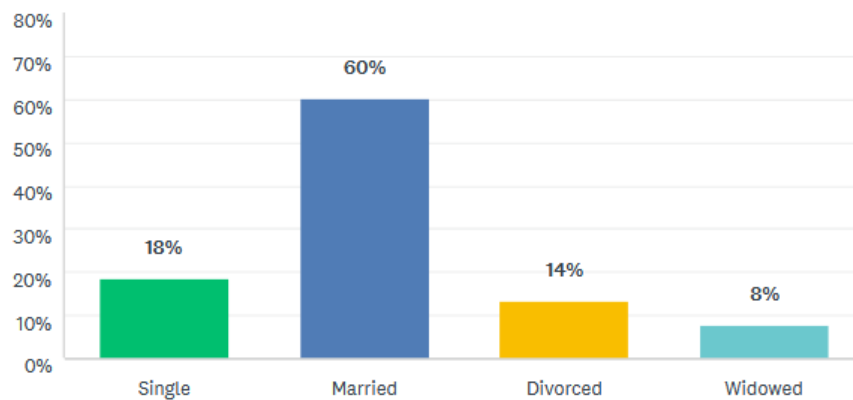
What is your gender?

Answered: 220 Skipped: 35



What is your marital status?

Answered: 222 Skipped: 33



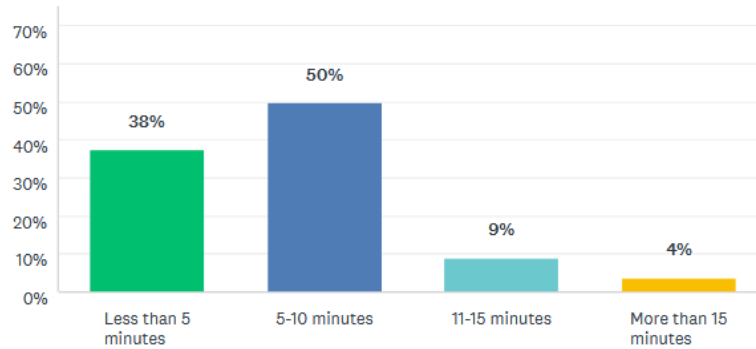
The gender and marital status is similar to the 2018 citizen survey.

VII: Survey Feedback

Respondents were given the opportunity to provide comments about the survey. Fifty percent completed the survey in 5-10 minutes with 38% completing in less than 5 minutes and 92% felt the survey was “about right”.

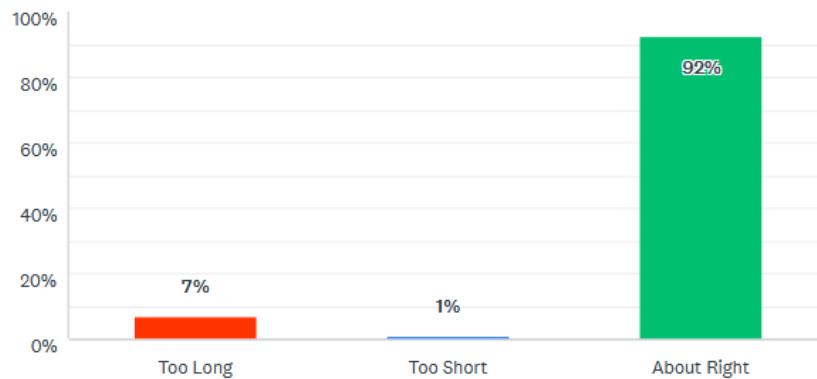
How long did it take you to complete this survey?

Answered: 223 Skipped: 32

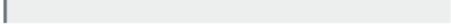
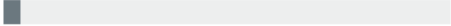
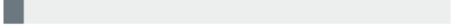
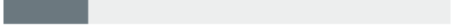
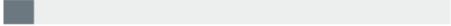
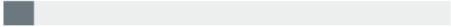
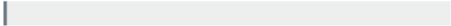
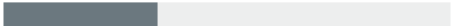
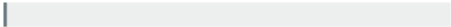
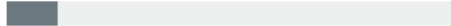
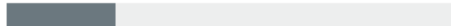


What did you think about the length of this survey?

Answered: 222 Skipped: 33



Citizens were finally asked to share any comments, other areas of concern in the community or in their neighborhoods not addressed in the survey. Below is a table depicting topical categories shared by citizen respondents (133) followed by the complete comments. The category with the most responses was positive experience (35%), 42% in 2018; followed by traffic/speeding (24%), 21% in 2018.

Animal Concern		0.75%	1
City of Kettering		3.76%	5
Crime or Drugs		4.51%	6
Miscellaneous		18.80%	25
Negative Experience		6.77%	9
Neighborhood		6.77%	9
Patrolling		0.75%	1
Positive Experience		34.59%	46
Schools		0.75%	1
Survey		11.28%	15
Traffic/Speeding		24.06%	32

2020- Kettering Police Department and Communications (Dispatch) Center Community Survey

Q29 Please share your final comments, other areas of concern in our community or in your neighborhood not addressed in the survey. Please include recommendations and suggestions for improvement for the Kettering Police Department. Your participation in this survey is appreciated and public opinion is taken very seriously by the Kettering Police and Emergency Communications Departments. The survey results will be available to the public upon completion of the survey process at the City of Kettering/Kettering Police Department website. Thank you for your time and responses as they will help to maintain a safe and happy community.

	Responses	Categories
*	I don't know what can be done about it, but I've been charged by 2 large dogs on Elmdale more than once, once a neighborhood mom was attacked by a dog last night walking home from Capri Lanes.	Animal Concern
*	Still waiting for city to handle run down properties	City of Kettering
*	Very concerned about status of the road (Willowdale). Extremely poor condition. Have called 2 years in a row about needed repairs. I was told 2 years ago that the streets status was "marginal". I have been watching roads be repaired that are not nearly as bad as Willowdale! but they are all in a higher income area. I hope the road makes it through winter.	City of Kettering
*	Not a police issue- but neglected properties seems to be an issue in my neighborhood! Lawns not mowed and yards having not been maintained!	City of Kettering
*	1) Skate boarders need to be checked more. 2) speeding and road rage in the area of E. Stroop Rd. & Wagner and E Stroop to the Greene. 3) Willowdale & Renwood - noise problems 5:30 AM 4) Wheatland Ave-Junk piles 5) Woodman & Patricia - Junk pile & fence	City of Kettering, Crime or Drugs
*	The office management (for apartment) hire untrustworthy people. I don't feel that my personal information is being secured. Most people or residents that move in are very rude and on drugs. It should be safe for my kids to go outside to play.	Crime or Drugs
*	I live by Hill & Dales Park on Patterson. This past year I've seen a dramatic increase of people malingering just in front of my yard; both high & drunk. We continuously have cars speeding down Patterson. They also go use our driveway to turn around all the time! One car drove through our front yard! People will walk from the park and into our property thinking it's the park, most are high or drunk. I can't remember the last time I saw a KPD patrol vehicle. I believe everything was covered. Thank you!	Crime or Drugs
*	Continue to focus on apartments on Whipp Road, too much vandalism from their residents in local neighborhood	Crime or Drugs
*	Property Maintenance issues. Rentals?	Miscellaneous
*	I know that the PD does what they can- I also know you need more officers to handle the work load. I work for a City and understand how difficult it is to hire and get tax funding. I do appreciate everything you do!	Miscellaneous
*	Overall the police department seems to do a good job! Some officers are a bit intimidating.	Miscellaneous
*	Study the Civil Rights Act of 1964 and apply it to white people too.	Miscellaneous
*	We have a great neighborhood and rarely see police. People riding ATV on street in summer is a problem. Lived in Kettering as a kid and moved back recently. Some questions are hard to answer because we have not really had interaction with the police. As a parent of a child with intellectual delays and a neurological speech disorder, I often wonder how she would be able to communicate with police and other emergency persons if she was ever in a situation.	Miscellaneous

*	So far no issue has been recognized after moving into current residence.	Miscellaneous
*	The RTA needs to be held accountable for the buss stops cleanliness. The buss stop at County Line and Dorothy Lane is ridiculous. That whole corner is full of trash all over the ground. I have seen other stops with trash all over as well.	Miscellaneous
*	Have only lived here since August so am not familiar enough with the City & PD to offer a rating. Previous owners son appeared at my front door 2 months after I moved in and argued that he believed some of his personal property had been left at the house. When I told him the house was empty when I moved in he wanted to come inside to see. I refused, he left angry.	Miscellaneous
*	People need to remove their trash cans in 24 hours often pick up and trash can should not sit in front of the house all week!	Miscellaneous
*	We are concerned about the increase in police sirens and fire/paramedic runs. Seems like with the increasing more section 8 housing coming in to Kettering.	Miscellaneous
*	Increased littering in my neighborhood (W David). We appreciate all you do!	Miscellaneous
*	I have concerns in general about racial profiling. While I have zero experience w/this, I am concerned that it is an issue country-wide. I hope my police department (you) is paying attention to their behaviors in this arena and working to improve.	Miscellaneous
*	Hard to be too aware of issues since I don't often personally deal with KPD and don't follow much on the news or social media.	Miscellaneous
*	I only know what I read in the paper	Miscellaneous
*	I still have concerns that if police use excessive force, they do not have accountability.	Miscellaneous
*	smoke fires in backyards that get out of hand. I can smell the smoke in my house. It has been so thick at times that it filled my front yard and the surrounding streets	Miscellaneous
*	At a time when the MYTH of racial inequality and systemic racism is causing all-out warfare on our police nationwide, our family is very grateful for the police in our community, and we support them 100%. It is our hope that political pressure will not influence how they do their jobs, and we hope our elected officials will "have the backs" of our men in blue. Thank-you!	Miscellaneous
*	Had a granddaughter live with us in 2020 and attended KFHS. I have had no personal contact with KPD. They present themselves well when in the community and in social media. I would want the Dept to continue to advance in implicit bias training, de-escalation, transparency and other measures assuring equity to our black population.	Miscellaneous
*	I pray for you. (heart emoji)	Miscellaneous
*	Except for the difficulty of face-to-face contact with any KPD personnel after "business hours, and a desire for better communication of what is occurring with a case, there is no need to "fix" something that is not broken. Could have unanticipated adverse consequences. Overall, good job!	Miscellaneous
*	Stop allowing officers to use speed traps as a way to create revenue.	Miscellaneous
*	As a parent to twin profoundly autistic teenage boys I would like to see an outreach program for families of children and adults with special needs. Blue bridge trading is a wonderful organization to partner with.	Miscellaneous
*	Have not had any need for police & not in contact with to rate other than 4.	Miscellaneous, Survey

* Speeding is a big problem since the pandemic started.... daytime on Far Hills, including racing (2 cars) past me about 10:30 am at least 80-90mph. Speeding on Ackerman & the hill from Ackerman on Rahn going west . Firecrackers are somewhat of a problem for the noise compliant. Recruit officers with a minimum 2 year college degree and preferably with a minimum 4 year college degree. Recruit using diverse sources/media. Some questions should be prefaced "from your experience" or "from your opinion".	Miscellaneous, Survey, Traffic/Speeding
* Stop more drunks on the road. Have after work (5pm) events with public and ask churches if they require safety programs.	Miscellaneous, Traffic/Speeding
* KPD officers can do 50 MPH down Wilmington Pike- no lights on, but they can do this to get more breakfast sandwiches at McDonalds. Yet I do 37 mph in a 35 , and I get pulled over! This policy of selective enforcement of laws= bull; Kettering needs to be better at all around enforcement for laws. If someone doesn't yield on left to traffic>>>pull them over. Instead an old lady goes 39 in a 35, \$100.00 ticket. KPD also needs to follow speed limits as well, I see officers speeding with no lights on. KPD is not above the law.	Negative Experience
* Some of my early responses reflect that I do not often see the police patrolling my neighborhood	Negative Experience
* My only complaint with the Kettering Police is as follows: My daughter attended a presentation by KPD and in that presentation the officer used offensive language to describe a criminal. This may seem insignificant but it was the only thing my daughter remembered about the presentation.	Negative Experience
* We have used the online form to report a vehicle parking concern twice, and never had any follow up.	Negative Experience
* My very limited experience with interactions with Kettering Police has been one of intimidation. Never been smiled at or waved back to when they drive by. Always very guarded & stern. But we do feel safe. Most importantly.	Negative Experience
* I would like to see law enforcement more involved in the community. I do not know enough what the Kettering Police Dept. has done in my neighborhood to answer. I found it sad that I know so little about the Kettering Police that I could not honestly answer questions. I have lived here 20 years and only once or twice seen a police car and that was on Shroyer not my street (Yorkshire Pl.).	Negative Experience
* How about a follow up on a burglary from your detectives!!	Negative Experience
* Avoid unnecessary comments while responding to calls, interacting with principal person(s) even with questions asked that may come across as stupid or arrogant. Be the professional.	Negative Experience
* While not an issue right now, i have repeatedly reported that people speed through the school zone at prass. only once did someone come out. he sat in his cruiser on his phone for 10 minutes then left. pathetic.	Negative Experience, Traffic/Speeding
* I feel safe in my neighborhood, I think my only interaction with police is when our cars were beingnrobbed a few years ago. So I have had limited contact with police so I would say all is good.	Neighborhood
* Some neighbors push the limits of what is considered ethically and moral on normal grounds.	Neighborhood
* Would like to have police officers get to know the citizens in their neighborhood more on a personal level. Would like to have the police chief to also get to know citizens on a personal level so that he feels approachable to citizens. A citizen and police officer meet and greet would be helpful.	Neighborhood
* Neighborhood Watch program needs improvement.The department has kept a lid on things getting out of control. Officers are a good image for Kettering. Good Job.	Neighborhood

*	Have not had to contact police in regards to anything. Safe and quiet neighborhood.	Neighborhood
*	Neighbors that are reported on a regular basis should be watched more closely-usually constant complaints from more than one person indicate a disregard for our laws & respect for others.	Neighborhood
*	I would like to see more police presence in our neighborhood-street. Want to know you are around. Neighborhood children are at risk of speeding cars. Laurelwood is used as a cut thru. Thanks	Neighborhood
*	I am very proud of my Kettering neighborhood and continue to have confidence and trust in the Kettering Police Dept.	Neighborhood
*	Neighborhood always safe all years we have been here! Always visible in the neighborhood. Cars that sit for months on streets with flat tires. That do not run. Our neighborhood is not a car junk yard.	Neighborhood, City of Kettering
*	Need more officers patrolling. Not enough in our district. Not this year/w/covid but major problem with basketball players w/ boom boxes and playing after park hours. Could we eliminate at least one court at Southern Hills park and get a pickle ball court?	Patrolling
*	Dear Chief of Police, My wife and I are both senior citizens and really don't have any issues with anything, so I didn't check any boxes. We do not see police in our neighborhood. I have lived in Kettering since 1961 as a child, teen and adult and have always had positive interactions with KPD officers, although they're been very infrequent.	Positive Experience
*	We have had positive experiences,when we called the Kettering Dispatch and Police. We appreciate your service. The officers were very nice and followed up with me regarding my harassing neighbor. Thank You!	Positive Experience
*	I have had no problems in this area. If I ever do, I am very confident in the Kettering Police Dept.	Positive Experience
*	I haven't had any contact with your dept, but I don't want to hear anything against it. I'm quite familiar with police work as my husband and son were both Sergeants for many years on the Dayton force. Take good care of yourselves and each other! Thank You!	Positive Experience
*	I consider myself fortunate to live near the gov'n't center. KPD is usually driving down my street. I appreciate their presence. As a runner, I like that they wave or acknowledge my presence on the roads.	Positive Experience
*	Keep up the good work!	Positive Experience
*	My husband and I feel very lucky to live in Kettering! I have lived here most of my life, a great place to live. I feel very SAFE!!!	Positive Experience
*	I know everyone is trying to do the best they can.	Positive Experience
*	Overall I am very pleased with the work of the Police Department	Positive Experience
*	In all my years in Kettering the police have been helpful and respectful.	Positive Experience
*	Understanding the shortage we have of police due to the incidents throughout our great nation, I feel fortunate that Kettering Police do over and above (you will see) to keep our city safe.	Positive Experience
*	I've lived in Kettering for a short term. I taught in Kettering for eighteen years. The Kettering police were helpful and considerate in the schools. My concern will always be what is helpful in the schools. I moved here because I know the community is good. A community is only as good as IT'S schools. The help that the police give in the schools is important.	Positive Experience
*	We love our Kettering police Dept. Keep up the good work! More importantly Thank You and God Bless You.	Positive Experience

*	Every interaction we have had with Kettering Police has been excellent. We were given 2 bicycle helmets by the police when we had none. We once had a cell phone in a car accidentally dial 911 and an officer came quickly and was very friendly and helpful in figuring out what happened. One of the reasons we purchased our home was because we noticed the Kettering Police officer lives 3 doors down from us. It makes you feel safer to have them near. Thank You!	Positive Experience
*	Thank You for all you do.	Positive Experience
*	I had 2 smoke alarms to be replaced (electric & battery) combined. Officer came (nice) told me to get new ones and they would come back and put them in. I did- called and the person answered and said they don't do that.---I respect the Kettering Police-- Glad I live in Kettering. I can't see well enough to finish but you all are great. I'm 93 years old	Positive Experience
*	I feel the police do a good job in Kettering. Since moving here I have had no occasion to call but see the police all around the area. I feel safe here. Thank You.	Positive Experience
*	Doing fine	Positive Experience
*	I LOVE THE KPD--THANK YOU FOR ALL YOU DO!! God Bless you all !!!!	Positive Experience
*	Kettering Police department does a great job! Thank You!	Positive Experience
*	I support the Kettering Police department. The officers I have worked with have been professional and helpful.	Positive Experience
*	We are blessed to live in Kettering and enjoy the quality services, police & fire. I worry and pray for all of you. You deserve the highest of respect. It is a travesty that some communities disparage their police. God Bless you all & keep you safe.	Positive Experience
*	Keep up the good work. Thank You!	Positive Experience
*	To Protect and Serve Great Job! Be safe. Thanks for your service. May God bless you.	Positive Experience
*	Over the years I have had only positive experiences with our police officers, and I do not personally know anyone who hasn't. Keep up the good work.	Positive Experience
*	Some years ago, I enjoyed the Kettering Police Academy for Citizens. Thanks to all of the officers and Lt. Dan.	Positive Experience
*	I feel safe in my home. When I have had to need help from the Police, Fire & especially the EMT's, I know I can always depend on them. We moved here in 1954 before Kettering was a city & I have always been proud to live here. Thanks to all of you. Thank you for the survey.	Positive Experience
*	We've had 2 occasions with KPD involved and were more than satisfied w/conduct & professionalism	Positive Experience
*	Have not had any dealings with the police myself or my wife. But they have been polite when I see any of them.	Positive Experience
*	I love all of you! I flew a back the Blue flag all of December! My company held a fund raiser at the Barrel for all of you that wear uniforms! Thank you for your service!	Positive Experience
*	The department has always been excellent to deal with. Keep up the fantastic job.	Positive Experience
*	Although we have had no contact in 2020 with the Kettering Police Department we are quite satisfied and feel very safe with our law enforcement. Thank you.	Positive Experience
*	Appear to be doing a good job.	Positive Experience
*	Keep up the good work!	Positive Experience

*	I had a Law Enforcement background in the area and have met numerous KPD Chiefs - Officers and Employees. In the last 8 years or so, my contact has strictly been one as a Citizen interacting in City Government Building Visits. KPD has been a Department with an excellent reputation in performing duties with the public as well as providing community support to those who ask for and/or need assistance. My most recent personal contact with KPD was in October when I had my neighbor contact the non-emergency PD number when he was concerned for his brother-in-law when he could not reach him by phone. KPD responded to the residence before I could get my neighbor there and upon entry - the Officers took control and determined the resident was DOA. They immediately escorted my neighbor from the house and maintained the scene for hours until a Medical Examiner arrived. ALL the Officer's & Supervisors who arrived on scene were sympathetic and represented well. Thank you KPD	Positive Experience
*	I love our police and strongly feel they are a huge reason Kettering is such a terrific place to live and raise a family.	Positive Experience
*	KPD is fantastic! They have been great in assisting the drug issue in our neighborhood as well as helping my daughter become an "officer" at her daycare. These officers go above and beyond for this community and I am so grateful for them!	Positive Experience
*	2 drug houses on my street, one moved because pressure from Police, other not sure!. Thanks! Thank you for your service! Thank you for taking care of the diseased skunk in front of my house. LOL!	Positive Experience, Crime or Drugs
*	I was broken into and robbed a few years ago and the KPD was very nice and helpful and did make an arrest. Recently I had a new alarm system installed and it went off accidentally and they were right here before I could cancel it, very fast response and nice to know--Do have a lot of children on the street and in summer cars seem to go very fast down street- it is a worry for safety. Also had my elderly father robbed by caregiver 1 yr ago and the KPD was very nice. I would say the KPD is doing a great job!	Positive Experience, Crime or Drugs, Traffic/Speeding
*	Concerning my age (80) and the fact that I'm caring for my disabled wife (77) , I don't circulate in Kettering really enough to be qualified to answer some of these questions accurately. What I do see, pleases me mostly.	Positive Experience, Survey
*	Thank You for the survey. I think Kettering is a special town. I appreciate all officers and first responders who help keep us safe and risk their lives for us. I wish every one would understand what you do for us. Thank you.	Positive Experience, Survey
*	While my interactions with the Kettering Police Department, and Police department in general has been positive, I understand concerns of the community. I appreciate the thought and respect that KPD has in sending an receiving this survey of its community residents. Thank You.	Positive Experience, Survey
*	I have been very pleased with the city and police department. My main concern is distracted and texting drivers. As a parent of small kids, bicyclist, and runner I see quite a bit. We also notice quite a bit of speeding between Smithville and Woodman on Forrer Blvd.	Positive Experience, Traffic/Speeding
*	I haven't had any interactions with the department, but from what I see on social they do a great job. I do hope our street gets patrolled a bit more as there are a lot of people who speed down it and lots of cars parked on both sides of the street.	Positive Experience, Traffic/Speeding
*	1. Speeding on Schrubb Dr.(along NCR golf course. Someone is going to get hit walking). Please patrol late afternoons. Thanks. 2. Running red lights. Most of the survey did not apply to me. During the months of July & Aug 2020 the Squad came to my home 3 times to help my husband who was very ill. Their service was perfect and most appreciated. Recently an elderly friend of mine was locked out of her home. It was very late, cold nite. Officer Mark answered the call. He was prompt, respectful and successful. Thanks to these kind and well trained people we were helped and kept safe. Many thanks to them all.	Positive Experience, Traffic/Speeding

*	We have only lived here 1 1/2 years. Speeding cars on E. David between Marshall Rd. & Ackerman Blvd. across the street from Kett Y soccer fields, Ernst Park & Alter H.S. also no reduced speed sign for school zone until you get in front of Alter H. S. The police woman who came to our home during the tire slitting incident in our neighborhood was very courteous & helpful	Positive Experience, Traffic/Speeding
*	Traffic control issues would be solved by the motor unit officers actually being allowed to function in that capacity. School safety wouldn't be an issue if the school resource officers THAT THE CITIZENS VOTED FOR AS PART OF A SCHOOL LEVY were permitted to work in the schools to which they are assigned. The officers of KPD are amazing and work very hard to do their jobs to the best of their abilities. However, with little to no support from the management, it is hard for the officers to perform at 100%.	Schools
*	I don't do surveys as a general rule but I wanted to do this one because I think police are important and underrated. I just haven't had much interaction. 2-3 times and they were minor things that never went anywhere.	Survey
*	Using smaller margins & double columns, probably form decreased to 2 pages max. Left many blank due to no contact. Too many personal questions, so answered none of most personal, needed a no contact to evaluate column.	Survey
*	For some questions I wish I could have had a choice of N/A or don't know.	Survey
*	Sorry I was not able to completely fill out this survey. Too many suggested answers do not allow for specific replies but enforce a choice among answers that don't fit an answer that reflects my thoughts. Also some responses need an "I'm not familiar with" choice.	Survey
*	Many of the questions did not pertain to me so it was difficult to answer them.	Survey
*	Not able to answer questions when we have not had any issues with the concerns or interactions with Kettering Police	Survey
*	Some questions ask in a range of poor to great, but no opinion because of no interaction.	Survey
*	I have had very little contact with the Kettering Police Department, so I had insufficient data to answer many questions.	Survey
*	I rarely see Kettering police, my survey may be skewed due to not having much to go on.	Survey
*	While the survey was generally good, more of the questions should have allowed for a no experience kind of answer. So I just didn't answer some of them.	Survey
*	I often see police patrolling down our street which is nice, but there is still a big speeding problem. Maybe set up and running radar would help decrease this. There are a lot of children in the neighborhood and the combination of speed and the frequent heavy traffic makes it dangerous.	Traffic/Speeding
*	Neighborhood watch no longer seems active. Basically I'm very happy with the police in Kettering. The only thing I think needs addressing is the speed and running of lights on Stroop.	Traffic/Speeding
*	My biggest concern is the amount of people that run the stop sign at Powhattan and Comanche. Keep waiting for an accident.	Traffic/Speeding
*	More traffic stops with warning. Tickets just cause insurance to go up and cause financial hardship for persons on margins of society. Since the KO Times ceased publication, I do not have enough info to be able to form any opinion on some questions. I never see any Kettering or Centerville cars in my neighborhood that are just on patrol. I do see KPD cars at a call or headed to a call.	Traffic/Speeding

*	Why are the police driving around with lights out when it's dark outside? Several neighbors have seen this. Officer Maloney is doing a good job and did communicate back to me in reference to a call I had made. Drivers are not stopping when yellow light comes on at intersections. 2-3 cars continue thru then when light is red. Real bad on Woodman Dr. We do appreciate seeing more police patrolling the area !!! Thanks.	Traffic/Speeding
*	I don't feel it's safe for my son to go out to play. Community safety/lack of police presence. Speeding everywhere! Speed through my neighborhood, run the stop sign. Drivers run red lights, and drive erratically. Oakview elementary- graffiti, kids hanging from gutters. We like to walk there but feel unsafe. Back of Delco park, dog leash laws?	Traffic/Speeding
*	People speed down Valleywood. I have never talked to a KPD officer, seen them patrol my street, or had them try to catch speeders even after we complain. Putting up a speed monitor does not deter speeders. Be seen. Talk to us civilians. Most of us don't bite.	Traffic/Speeding
*	Parked cars on both sides of Greyson Ave. leading into Shroyer are somewhat of a problem.	Traffic/Speeding
*	Speeding in my neighborhood (Aerial Ave). Stop to talk to people, does not mean an hour long conversation. We are all busy in life but a how are you today, my name is and have a good day, nice to meet you goes a long way.	Traffic/Speeding
*	Do not see the traffic speeds enforced in my area: Schrub, Dogwood, David, Overland, Brookdale, Muriell, Barta	Traffic/Speeding
*	More patrolling police in my area; more stopping of speeders, red light runners & following too close drivers.	Traffic/Speeding
*	I would like to see more police attention to: Noise and speed on Dixie Dr. North of Dorothy 10pm-2am., cars with dark covers on their lic plate making it unreadable, dark tinted windows, and brake lights out.	Traffic/Speeding
*	Maybe speed bumps by the park on Hilton & Patterson.	Traffic/Speeding
*	I think speeding is big issue in Kettering. Wilmington Pike, Dorothy Lane are awful and never see police there. Even neighborhood streets there is so much speeding.	Traffic/Speeding
*	People always speed on our street and there are so many kids in the neighborhood. Speeding on our street -HUGE problem (Glendale). There are no sidewalks and I don't want to let my kids ride bikes because of the speeders :-)	Traffic/Speeding
*	Speeding on David Rd. Theft from property was political signs.	Traffic/Speeding
*	Speeding Around Greenmont	Traffic/Speeding
*	Thankfully have had no reason for contact with police department the past year. No problems in the past. Speeding on Valleywood is beyond control.	Traffic/Speeding
*	The one thing that stands out right now is the school zone areas. So many do not obey. I sometimes wonder if possibly some do not understand or too distracted.	Traffic/Speeding
*	More work needs to be done on enforcing speed limits in the neighborhoods. We have callwd several times and nothing has done. We were even told "there are more areas with needs than yours."	Traffic/Speeding
*	Younger people on my street drive to fast and play really loud music. Also people speed a lot on Braddock cutting to and for Dorothy & Stroop. Lots of kids on bikes are in this area and that concerns me,	Traffic/Speeding
*	I wish to thank all of the fine officers in our city for the job they do everyday for us. God bless all of them! Too many red light runners and speeding. Speeding cars a huge problem. When I first moved to Kettering, I noticed a huge police presence on the streets. That seems to have changed and I would like to see more traffic laws enforced.	Traffic/Speeding
*	Concerned about cars running red lights on West Stroop and Southdale It doesn't matter the time of day. I learned to stop, even if I have the green light and count to 10 before I pull out onto W Stroop.	Traffic/Speeding

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Parking on curve by Whipp Road. Can't see around parked cars until almost too late to avoid an accident. Also, speeding on our road. Millcreek Road is used as a cut through road for both trucks and cars.

Traffic/Speeding