Nursery Rules and Guidelines

Mission Statement:
We strive to provide quality childcare for patrons while they utilize the many areas the Kettering Parks Recreation and Cultural Arts Facilities. Our CPR/AED and First Aid certified staff works hard to provide a clean, safe and enjoyable atmosphere for all children as well as an environment in which parents feel comfortable leaving their children in our care. The Nursery offers activities such as (i.e. puzzles, games, books, crafts, toys, movies, etc.) Ages that are welcome in the Nursery are – 6 months to 10 years.

In order to utilize the Nursery, parent/guardian must be actively participating at one of the following locations:

- Kettering Recreation Complex & Trent Center
- Rosewood Arts Centre
- Path around the pond
- Polen Farm
- Adjacent outside track
- South Dale Nature Center

Distressed Children:
If your child is or becomes distressed and cannot be comforted within 10 minutes, a staff member will inform you in order for the child to be picked up. If your child is crying as you enter the Nursery, please try to comfort him/her before you leave.

Nursery Rules:

- The maximum amount of time your child or children are permitted to stay in the Nursery during one visits is 2 hours.
- There is a 5 minute grace period before or after the drop off/pick-up time.
- A fee will occur if the child is picked up after the 5 minute grace period or after posted Nursery closing time.
- For the health and safety of all the children concerned, the Nursery does not accept children with rashes, fever, runny nose, diarrhea or vomiting. If the staff determines a child is sick (ill), they may ask the parent/guardian to remove child from Nursery.
- Please alert the staff of any allergies or specific needs upon dropping off your child/children.
- If a child is hurt or injured, staff will contact the parent or guardian and fill out the appropriate incident Report Form.
- Staff is not permitted to change diapers or administer medications at any time. Any diaper changes made by a parent need to occur in a restroom facility.
- There is no eating (including chewing gum) in the Nursery. Only drinks with lids are permitted.
- Parents are permitted to bottle feed or breast feed within the Nursery.
- Staff may elect (due to attendance number) to place infants in swings or walkers.
- For the safety of all children, staff is unable to hold any one child for the entirety of their stay in The Nursery.
- We are not able to accommodate turning off the TV due to parents not wanting a child to watch DVD’s or specific television shows.

Incidents:
Should an Incident involving unacceptable behavior occur while your child is visiting the Nursery, we will communicate with you. Should this behavior be of a repetitive nature, we may ask you to refrain from bringing your child in for a short time. This time frame will be determined by our Facility Manager.

Unacceptable Behaviors:

- Hitting, punching, biting, pulling hair, pinching and kicking staff or other children.
- Destroying toys and/or supplies.
- Being verbally loud and or disrespectful.
- Taking toys from others.