



## City of Lowell Recycling Center at Harold Rankin Park

Open Tuesdays & Thursdays 12-6pm; Saturdays 10-6pm

This site is for Lowell residents only and is monitored by an attendant. Recycling materials will be co-mingled; meaning materials will not need to be separated.

The Recycling Center accepts: food & beverage cans, plastic containers, paper, food & beverage cartons, flattened cardboard & paperboard, glass bottles & glass containers, plastic bottles (please separate cap from bottle.)

The Recycling Center does NOT accept: pizza boxes, food waste, liquids, foam cups, foam containers, plastic bags, film, needles, textile bedding, carpet, electronics, or appliances.



Questions?

Please call Lowell City Hall at  
(704) 824-3518, option 1



# TRASH COLLECTION PRACTICES

City of Lowell  
Street and Solid  
Waste Department  
Lowell, NC 28098

### Yard Waste:

Yard waste consists of leaves, grass, trees, shrubbery, or garden trimmings. Yard waste should not be co-mingled with household trash. Yard waste will be collected by a different crew. North Carolina law requires yard waste to be collected separate from garbage.

- Prepare your yard waste and place it on the curb, away from your rollout trash container, by 6:30 am on your pickup day. Do not place yard waste on the curb before Wednesday of each week. All loose leaves, grass, and shrub clippings should be bagged or placed in a container not exceeding 32 gallons in size. Write "Yard Waste" on any non-issued container.
- The city will collect your yard waste between 6:30am and 3:30pm; unless unforeseeable circumstances occur.
- The day for yard waste collection will be Wednesday thru Friday of every week, depending on where your neighborhood falls in the route rotation.

### Approved yard waste containers:

- Plastic bags with ties strong enough to support contents not to exceed 50 pounds.
- Containers made of metal or plastic with strong handles not exceeding 32 gallons or fixed to exceed 50 pounds when loaded.

**Tree Limbs:** Tree limbs shall be no longer than 6 feet in length and 4 inches in diameter. All protruding limbs should be trimmed and must be stacked in a neat and orderly manner at the edge of the road. Mangled piles of tree limbs will not be collected. Please stack limbs neatly with all butt ends pointing toward the street. The city will not collect tree and shrubbery trimmings resulting from work performed by landscaping or tree service contractors or other commercial workmen, or resulting from land clearing work.

**Leave Vacuuming:** Between October 15th and February 15th the vacuum truck is in operation and you may stack your leaves, grass and shrub clippings in a neat row no more than 3 feet from the edge of the roadway. Please try to keep all sticks and rocks out of yard waste to be vacuumed.

Due to holidays, unforeseeable circumstances or inclement weather this schedule could be altered if crews are behind in schedule.





Dear Resident or Business Owner, The City of Lowell's objective is to provide you, the citizens, with the best possible management of solid waste, our most common problem. How well we do it affects our health, our business, our appearances, and our pride in our city. On behalf of the elected officials and the city employees who serve this community, we pledge our commitment to provide you with the best service possible. The material provided for you in this brochure explains the City's solid waste collection practices. Please take a few moments to look over this information. We are here to assist you.

Please call us with your questions or concerns.

**Container:** The City provides a 90-gallon container to each residential unit served. Each container will be numbered and assigned to a specific residential address. A landfill fee will be charged monthly to your water/sewer bill for trash services. If needed, we can provide an additional container for an additional cost per month.

**Collection:** Containers will be scheduled for collection Monday thru Wednesday. Contact City Hall for your trash collection day. Your container should be placed at the curb no later than 6:30 am on your collection day. Trash in rollout containers MUST be bagged. No loose items. The lid of your receptacle must close properly. Remove your empty container from the curb by midnight on the day of collection. Containers should not be left on the curb during weekends. Failure to remove your container from the curb could result in a citation. Your cooperation in abiding by this requirement helps keep Lowell beautiful.

**Where to place the rollout container for collection:** The collection truck must have access to your container. Place it three feet away from trees, mailboxes, parked cars, utility lines, or anything else that could get in the way. Place the container within two feet of the curb. The collection truck is on a scheduled route. It is difficult for the truck to return to your address if your garbage was missed because it was not put out correctly or was put out late.

**Holidays:** When a holiday occurs, our schedule allows us to reschedule collection during the week to ensure service. If the holiday falls on your collection day your garbage will generally be collected on the following business day.

**Defacement or Damage of Container:** Containers are the property of the city and should not be defaced. House numbers, street names and residents' name shall not be painted or attached to the container. If your container breaks through normal use, the City will replace it at no cost to you. The City is not responsible for repair or replacement of the rollout container when it is damaged because of customer abuse or neglect. Call to report your address and the type of damage to your container. Containers needing repair or replacement must be emptied and placed at the curb.

**Moving:** The rollout container is the property of the City of Lowell. Each container is numbered and assigned to a specific address. If you move, the container must remain at the current address.

**Stolen Container:** Report stolen containers by calling 704-824-3518. Household Trash: Household trash consists of vegetable or putrescible animal wastes resulting from the handling, preparation, cooking and consumption of food in any private dwelling house, multiple dwelling, restaurant, building or other institution.

**Loaner Truck:** If you need to dispose of a lot of rubbish or debris, a truck can be left in your driveway overnight. The City loaner truck is not to be filled with any debris from commercial contractors. You must have an active water account with us and a truck request form will need to be completed at City Hall. For more information on pricing and this program, please call City Hall at 704-824-3518. Press option #1 for Customer Service.

#### What the City Does NOT Collect:

The City does not collect the following during weekly trash collection nor during quarterly bulk item pick-up:

- Construction/Demolition/Home Remodel/Repair Debris: The City does not collect debris resulting from construction, demolition, or home remodel/repair such as: toilets, sinks, bathtubs, roof shingles, carpet, bricks, or lumber. Any construction or demolition debris left by a contractor such as roofing shingles, carpet or lumber left at the roadside, or placed in your container will NOT be removed by the City during weekly collection nor during quarterly bulk pick-ups. The City loaner truck is available if work is not being completed by a contractor. No material from land clearing will be picked up by the City.
- The City does not pick up automobile parts, tires, batteries, paints and liquids, concrete, dirt, sand, plaster, hot ashes, pool chemicals, hazardous items, flammable items, dead animals, or toxic waste. These materials must be taken to the Gaston County Landfill located at 3155 Philadelphia Church Rd Dallas, NC 28034.
- E-Waste: Electronic waste is anything with a computer circuit board (cell phones, computers, radios, television, etc.). The City of Lowell does not collect E-Waste. E-waste can be taken to all of the Gaston County Convenience/Recycling Centers. For more information, please call the Gaston County Recycling Hotline at (704) 922-7729.

#### Bulk Items Pick-Up:

Lowell provides quarterly curbside collection at residential homes of items that are too large, heavy or bulky to fit in the City garbage cart for normal garbage pickup. This program is intended for pick-up of customary residential items and is not intended for removal of commercial/contractor items or remnant items from home renovation projects. There will be no brush collection during Bulk Pickup Week.

- Schedule of Bulk Pickup (Four times a year)  
Your first collection day of March, June, September, and December.
- Bulk items may be placed at the curb any time after 5 p.m. the day before your normal trash pickup day so long as they are out by 6:30 a.m. on your pickup day. Items that are placed at the curb outside of this time frame will be subject to a \$100 solid waste fine.
- Items should be placed behind the curb and away from trees, parked vehicles, mailboxes or other obstructions. Do not mix these items with limbs, leaves, or grass. Do not place any items in the street or on the sidewalk. Items should not be on top of water meters or utility boxes.
- Furniture and Other Items: The City will pick up furniture, grills, beds, mattresses and box springs, sofas, patio furniture, swing sets (must be broken down), lawn mowers (drained of gas/oil), bikes, bagged trash, glass except for windows (glass must be taped with the shape of an X, and other bulky items will be collected.
- Appliances: The City of Lowell does not collect appliances such as stoves, ovens, refrigerators, freezers, dishwashers, washers, dryers, air conditioners, trash compactors, and hot water heaters. North Carolina State Law now prohibits the dumping of appliances in landfills. This law also requires that businesses who sell appliances charge an appliance disposal fee to cover the cost of the appliance. Citizens are encouraged to allow the business selling the new appliance to dispose of the old one.

