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1. Can the City clarify the house county under “**PROJECT DESCRIPTION**”, The RFP states 1,222 Single Family homes. Currently there are 1,922 single family homes that participate in the current program. Does the City include the multi-Family count of 539 in the curbside count?

- Per Pinellas County Utilities the cities billing service provider see the breakdown below:

Commercial: Restaurants, churches, club	180
Educational: Private and County Schools	1
Government: County-City-State-Federal	4
Multi-family: Cond-T/home-dupl-trip-apat	539
Recreational	1
Single: Single family residential.	1,222
Vacant: Vacant lot.	7
Irrigation: nurseries, sod companies	1
Common areas: Entrance or private median	4
Total	1959

- Staff will request an updated count prior to contract negotiations.
- 2. Can the City confirm that all single-family homes within the city limits will be used and counted to calculate the total cost of service for the vendor?
 - All Single-family homes will be counted to calculate the total cost of service for the vendor.
- 3. Is the current vendor allowed to use the current contract/Municipality as a reference?
 - Yes
- 4. **Project Description** – Please verify the City is requesting the following number of containers and service to be provided by contractor (**final numbers will be agreed upon prior to start**);
 - 1,222 - Single Family/Residential containers (64-gallon cart minimum) serviced once a week

- 539 - Multi Family/Commercial containers (96-gallon cart) service based on volume/need (could be more than 1x week)
 - See Above for Pinellas Counties breakdown.
5. Does ownership of carts stay with the contractor?
 - Yes
 6. Multi Family/Commercial – Will these containers be placed outside in a staging area for service or is contractor required to go into buildings and enclosures to retrieve?
 - All Containers will be in a staging area outside.
 7. Please verify that the Commercial service, referenced in RFP, is for the Multi Family/Condo units only. If other businesses (restaurants, gas stations, etc) want services provided, then that scenario is handled separately and not related to this RFP, is that correct?
 - Commercial in the RFP is only referencing Multi Family and Condo units. Restaurants, grocery stores, and gas stations are an open market for recycling.
 8. Could the City provide a recent invoice from current vendor, so we can determine how many days/weeks the Commercial accounts are serviced, the number of carts at each location, along with addresses?
 - Attached.
 9. Please verify that the city will be responsible for billing to the Residential and Commercial customers, related to this RFP?
 - Yes, the billing for Residential and Condominium properties are billing by the City or Pinellas County.
 10. Previous contracts had Drop Off options for single stream and cardboard recycling, are these services still in effect, if so, will they be part of this RFP?
 - That was removed from the current contract and is not a part of this RFP.
 11. **Claims/Disputes/Litigation** – Is the application for this clause pertaining to all litigation, referring to as it relates to collection and processing services provided to Municipal and Government agencies?
 - Identify all unresolved and ongoing claims and disputes against your firm more than \$500,000. Include any claims against the principals of your firm or any claims your company may have against a third party. Provide a history of litigation, including the outcomes, for the past five years.
 12. **Fee** – all-inclusive on an annual basis – Does the RFP allow for an annual CPI allowance as in previous contracts? If possible, could the CPI be based on the Garbage and Trash index, which is the most relevant one to this RFP.
 - The current contract Section 7- CPI-U Adjustments. Current Contract will be attached.
 13. Will the RFP/Contract allow for a fuel adjustment, if applicable? This can also be incorporated into CPI, if the city is amenable.
 - The only adjustment will be the CPI-U.
 14. Will the RFP/Contract allow for an “Extraordinary Rate Adjustment”, if applicable?
 - The only adjustment will be the CPI-U.
 15. **Insurance Requirements – Professional Liability/Malpractice/Omissions or Errors** – We respectfully ask that this requirement be removed from the RFP, as this form of insurance does not apply to this type of service contract. This is not a typical insurance that haulers carry as it is geared more for accounting, consulting and professional

engineering firms. This was not a requirement of your previous contract and would add an extra expense to bid numbers that would have to be passed along to the City. We do not have this type of insurance for any other collection and processing agreement.

- **These are requirements that are in place per our City Attorney.**
16. **Duration** – It states that agreement shall be effective for five years from “date of award”, can that be changed to the “start date” or “commence date”?
- **The agreement shall be effective for five (5) years from the effective date.**
17. **Termination** – 90 days without cause – Due to the significant upfront investment, by the provider, to secure the needed carts/containers/vehicles for this bid, can this clause be waived? The city will be protected by the 30-day termination clause, in place, for cause. This would give the providers a sense of security to make the needed investment.
- **The termination will stay as written and approved by our City Attorney.**
18. **Response to RFP** – Typo/edit “19-5” to “2022-02”.
- **2022-02**
19. **Proposal Worksheet** – Recycling Process proposed (sort or single) - should this be modified to single stream only, since all containers provided will be in 64 gallon (or higher volume) sized carts?
- **We currently have single stream, but the contractor can decide on single or sort, but the containers are still required to be no smaller than 64 gallons.**
20. **Commercial** – Per Pickup based on number of carts – To lessen the potential for confusion, could the city please provide a detailed example of how this section will be calculated, so we place the appropriate information in the different option boxes? Since the Commercial will have multiple containers, it’s usually easiest to just have a price per pick up, per container. Example, using the price per pick up of \$20/container. If one container serviced 1x week it would be (1) x \$20 times 4.33 weeks = \$86.60 per month rate billed to City for that location. If two containers are serviced 1x week, it would be (2) x \$20 = \$40 times 4.33 = \$173.20 per month rate and so on. This type of pricing scenario allows for easier tracking of carts/assets for service and billing related concerns.
- **The current contract for commercial is billed per pickup not per cart per pickup. I am asking for a price for each number of carts listed on the proposal worksheet per month for both commercial and residential.**
21. **Statement of Organization** - #13 & #15 – Typo/edit “County” to “City”
- **City**
22. **Certification of Information Provided** – Typo/edit “2012” to “2022”
- **2022**
23. Can the resident have more than one cart?
- **Yes**
24. How many commercial accounts are there?
- **Currently have 34 commercial accounts billed. Previous invoice attached**
25. Are there any commercial accounts with more than one cart?
- **Yes, most have more than one cart. This is the reason for the pricing breakdown for the number of carts.**
26. Do any residential accounts have 96-gallon cart? if so, how many?
- **The only containers currently provided are 18-gallon bins. Residents have purchased their own containers the contractor does not track the number or size of bins.**

27. How many carts are there for the multifamily units?
 - It varies for each place depending on need and size.
28. Could you confirm that service is curbside?
 - Service is curbside for residential. Commercial carts are typically stored near the dumpster area but are not brought to the curb on Gulf Blvd or 150th Ave as there is no staging area.
29. What is the current rate?
 - \$7.00 per month for residential
 - \$25.73 per pickup for commercial
30. Can the contractor change the route days?
 - We would prefer to stick to Wednesday but can discuss changes during the contract period.
31. With proper notification supplied by the contractor, can the service day be changed, and can the contractor offer service on two different days of the week, rather than one?
 - We would prefer to stick to Wednesday but can discuss changes during the contract period.