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September 19, 2022

Mr. Robin Gomez, City Manager Mr. Frank DeSantis, Building Official City of Madeira Beach Building Department 300 Municipal Drive Madeira Beach, FL 33708

LETTER OF THANKS AND PRAISE

To ALL,

I am a Florida State Certified Building Contractor and have been for many decades. I have built a variety of structures and completed jobs from quite large to rather small. I have loved construction since I was a kid, and I still do. That said, I HATE the construction business – almost universally! There is the occasional bright spot; however, and that is the reason for this letter.

Your department and staff are in a completely different universe from the rest of the municipalities! This is NOT just me saying this. Those of us in this business talk [complain] and the single shinning moment in our lives is when we get to deal with the City of Madeira Beach Building Department!

I have no idea why/how your department and staff are able to handle [process, field and respond to questions/problems, issue permits, take payments, provide notary services, - - - the list goes on] construction activities in single digit days that take almost every other municipality months, [MANY MONTHS]! If you think I am in any way exaggerating, I promise you, I am not!

And by the way – your department is NOT a push over. The difference seems to be, the information requested is timely, logical, and you do not allow it to stop the balance of the review process. Your staff goes the extra mile at every point, in my experience! You guys obviously know what you are doing as the information requested is pertinent and NOT merely rote requests that serve to merely to delay the process.

Everyone on the street at the contractor level says the same thing - - that is OUR reality! You guys are great.

I have always taken pride in my work and sought to" DO IT RIGHT". I think many/most of us in the business prefer to do a good job and it is refreshing to have a PARTNER not an adversary in the building department having jurisdiction, helping us turn out good work! It better for us, its better for your citizen property owners, and I hope your staff finds fulfillment in their work. I suspect they do, as no one does a good job without that, and THEY DO A GREAT JOB!

In conclusion, THANK YOU, from myself, my customers, and the other contractors who are fortunate enough to work in your jurisdiction from time to time.

Regards,

Wayne Rose, President
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