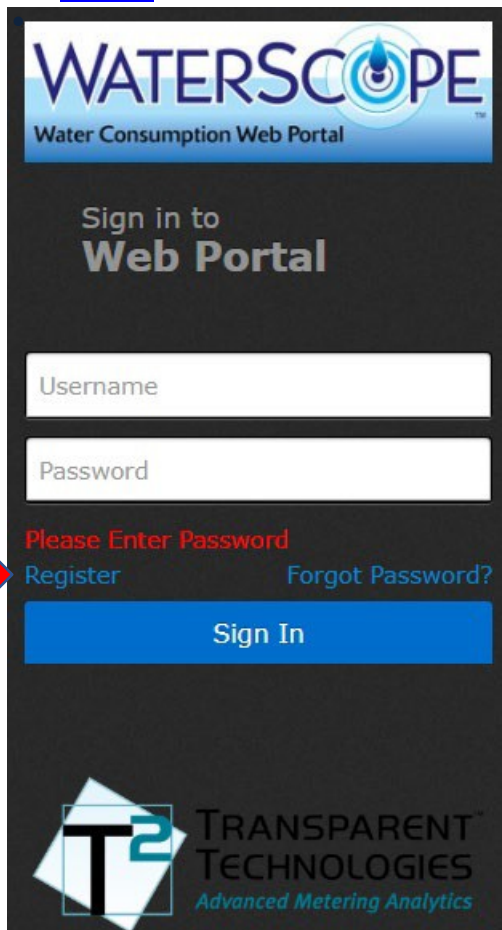


How to Register & Login to the WaterScope Consumer Portal

This web-based tool is being provided by the City of Mebane to allow its water utility customers to track their water usage and alert them in the event of unexpected occurrences. For example, if a leak occurs today, you can know about it **tomorrow!** The goal is to empower you, the consumer, to address these issues ASAP *before* they turn into a large utility bill.

What you will need to register on WaterScope:

- The Meter Number listed on your water bill
 - Your Account Number, also listed on your water bill
 - An email address to receive notifications
1. Visit www.waterscope.us and click on “Register”
 2. Enter your Meter Number (located to the right of the Usage graph on your bill) in the “VN ID” field
 3. Enter your Account Number (located on the top right of your bill) in the “Account ID” field
 4. Click on “Apply”
- An email will be sent to you for password set up. You are now registered and are free to explore and navigate the WaterScope web portal, sign up for Alert Notifications, and track your water consumption in high resolution.
 - Once you are registered, you can also download the free mobile app for Apple or Android phones. Your login credentials for the mobile app will be the same as for the web portal site.
 - You can also watch a video on how to register by going to <https://metronfarnier.com/installation-videos/>.



WATERSCOPE
Water Consumption Web Portal

Sign in to
Web Portal


Username

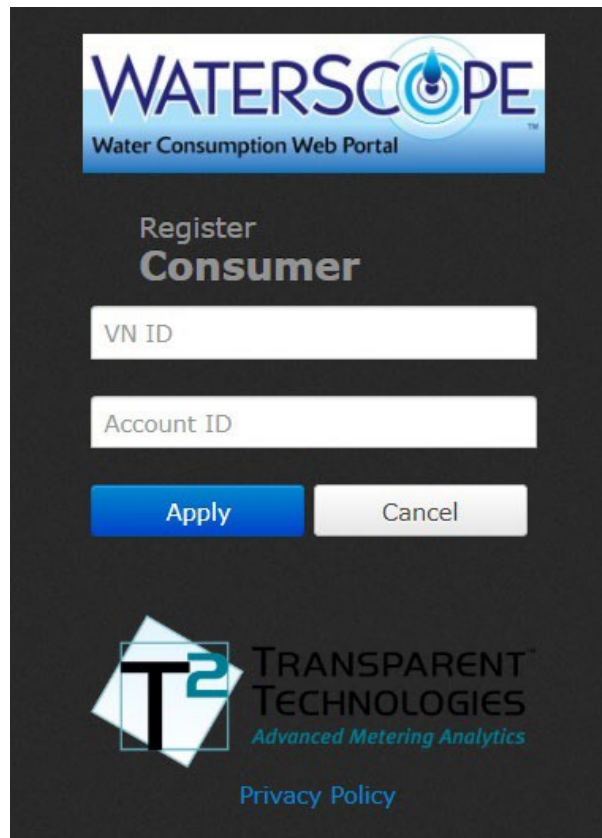
Password

Please Enter Password

Register Forgot Password?

Sign In

 **TRANSPARENT TECHNOLOGIES**
Advanced Metering Analytics




WATERSCOPE
Water Consumption Web Portal

Register
Consumer

VN ID

Account ID

Apply Cancel

 **TRANSPARENT TECHNOLOGIES**
Advanced Metering Analytics

[Privacy Policy](#)

QUICK REFERENCE

WATER SCOPE

Water Consumption Web Portal

Water Scope is a web portal for both water utility professionals and end-consumers. The portal provides an easy and simple to use interface for viewing water consumption history in different formats, focusing on common patterns such as leaks, irrigation, unexpected usage, high consumption, etc. **Water Scope** lets consumers stay connected with their water utility and ultimately helps them understand and control their water usage.

Dashboard

The information bar at the top provides general account and water meter information such as the current read, recent consumption, and conditions and flags. This bar can be shrunk or expanded for convenience.

The left menu bar is always shown and provides navigation to any page on the site.

The Dashboard shows messages from your water utility and descriptions of all Water Scope functions.

Consumption History

The Consumption History page provides detailed charts to view historical consumption and flow rates. The charts show data up to the previous day's midnight. The top chart shows flow rate in gallons per minute. The lower chart shows consumption in your utility's measurement units (gallons or cubic feet). Controls at the top allow you to adjust the time span on the chart. The lower control allows you to pan-zoom on the chart.

This function can show you when and how you are using water. It can show many events and conditions such as leaks, high-usage events, and outdoor watering.

Usage Analysis

The Usage Analysis page shows your water usage segmented into leaks, watering, and domestic use (faucets, washing machine, etc.). These usages are shown in both gallons or cubic feet and as a percentage of the total. This allows you to see how these different usages add up to your total usage and your total bill.

Water Budget

The Water Budget is a tool to track water consumption against a budget. Your water budget is simply a target or daily or monthly usage based on the different factors such as the number of people in the home, outdoor watering, etc. This tool can give you regular feedback on your efforts to reduce and control your water consumption.

Notifications

Waterscope gives you the option of email or text notifications upon the identification of common conditions such as leaks, intermittent leaks, high usage, and unexpected usage. It can also provide a summary of your water budget performance at the end of the cycle.

Resources

Your water utility will enter multiple website links on a Resource page. These references can assist you in understanding and researching topics such as water metering, conservation, water budgets and even climate issues in your region.

The following links will redirect you to informational websites for water consumption:

Your Water Utility: <http://www.metronfarnier.com>

Local Water Information: <http://www.home-water-works.org>

General Usage, Irrigation and Conservation: <http://www.awwa.org/resources-tools/public-affairs/public-information/dripcalculator.aspx>

Notification Settings

Verification	Set Notification	Unexpected Usage	Format
Condition			Email
Water Budget			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Cycle Summary	<input type="radio"/>
Other			
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Leak (A drip or trickle leak is evident)	<input type="radio"/>
<input type="checkbox"/>	<input type="checkbox"/>	Intermittent Leak (Water is being used at a high flow for hours at a time)	<input type="radio"/>
<input type="checkbox"/>	<input type="checkbox"/>	High Usage (A high daily consumption of water is evident)	<input type="radio"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Unexpected Use (Unexpected water usage)	<input type="radio"/>

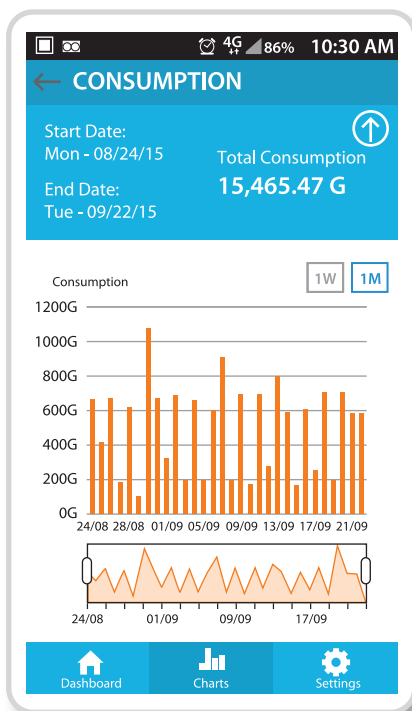
! Emails will be sent during normal business hours. Time is subject to your time zone.

Mobile Apps

Waterscope is also available as a mobile app, available on both a iOS and Android devices.

These mobile apps provide virtually the same functionality as the browser applications such as consumption history, usage analysis and water budget.

Waterscope Mobile provides you on-demand convenience of information whenever and wherever you are.



verizon
partner program - member



Innov8
Smart Water Meter Register

VN Virtual Network