To complete this survey, you will need a smart phone (camera), a coin, a key or another tool, and a magnet.

**Step 1: Customer Contact information (write in)**

* Account number:
* Name:
* Address:
* Email address:

**Step 2: Locate the water service line coming into your home/building.**

*The service line comes into your home/building from the street. It is typically located in a utility room on the lowest level of the building or in a crawl space or basement. The service line will be connected to the water meter which is located in your yard. Identify a test area on the pipe between the point where it enters the building and the inlet valve. If the pipe is covered or wrapped, expose a small area of metal.*

* Were you able to find your drinking water service line?

Yes

No

**Step 3: Perform a scratch test.**

Scratch test instructions: Use the coin, key, or another tool to carefully scratch the pipe (like you would a lottery ticket). If your line is painted, you may need sandpaper to clear a small area.

* Were you able to perform a scratch test?

Yes

No

**Step 4: What was the color result after the scratch test?**

Shiny and silver – Lead

Copper colored (like a penny) – Copper

Dull and gray – Galvanized

Visibly plastic (White and rigid) – Plastic

**Step 5: Perform a magnet test.**

Magnet test instructions: Place the magnet on the pipe.

* Were you able to perform a magnet test?

Yes

No

**Step 6: What was the result of the magnet test?**

The magnet does not stick to the pipe

Text

Description automatically generated with medium confidence The magnet sticks to the pipe

**Step 7: Add a photo or two of the pipe tested here:**

**Step 8: Provide any additional information you would like to provide here:**