

City of Montgomery Survey of Residents, 2010

Question 1: All things considered, how satisfied are you with the quality of life in the City of Montgomery?

| | | VERY SATISFIED | SATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--------------|-------------------|-------|
| City of Montgomery Residents | | 64.9% | 33.3% | 1.6% | .2% | 1585 |
| Children under 18 in HH | No Children under 18 in HH | 67.6% | 30.9% | 1.2% | .2% | 816 |
| | Children under 18 in HH | 61.7% | 36.1% | 2.2% | | 739 |
| How Many Years Lived in Montgomery | Less than 1 year | 57.1% | 41.3% | 1.6% | | 63 |
| | 1-5 years | 62.7% | 37.0% | | .4% | 276 |
| | 6-15 years | 61.2% | 36.9% | 1.9% | | 415 |
| | More than 15 years | 67.8% | 29.8% | 2.1% | .2% | 811 |
| Section of the City the Respondent Lives In | Section 1 | 65.3% | 33.0% | 1.4% | .2% | 421 |
| | Section 2 | 63.9% | 35.5% | .3% | .3% | 313 |
| | Section 3 | 63.5% | 34.1% | 2.5% | | 405 |
| | Section 4 | 66.4% | 31.1% | 2.2% | .2% | 411 |

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Question 3: What is your household's NUMBER ONE source of information about City of Montgomery services, projects or events?

| | | Montgomery Bulletin | Other City mailings | The City of Montgomery Web site | Email communications from the City | City social media Web sites | News - paper | Some other source | Other residents / friends / family (Vol.) | City Council Meetings / City Govt. (Vol.) | Count |
|---|----------------------------|---------------------|---------------------|---------------------------------|------------------------------------|-----------------------------|--------------|-------------------|---|---|-------|
| City of Montgomery Residents | | 93.1% | .4% | 2.5% | .6% | .3% | 2.5% | .2% | .3% | .2% | 1586 |
| Children under 18 in HH | No Children under 18 in HH | 95.0% | .5% | 1.7% | .4% | .2% | 2.0% | .1% | .1% | | 815 |
| | Children under 18 in HH | 91.4% | .4% | 3.0% | .8% | .3% | 3.1% | .3% | .4% | .4% | 741 |
| How Many Years Lived in Montgomery | Less than 1 year | 88.7% | 1.6% | 6.5% | 1.6% | 1.6% | | | | | 62 |
| | 1-5 years | 91.2% | | 5.5% | .7% | .4% | 1.8% | | | .4% | 274 |
| | 6-15 years | 93.5% | .7% | 1.7% | .2% | .5% | 2.2% | .2% | .7% | .2% | 417 |
| | More than 15 years | 94.1% | .4% | 1.4% | .6% | | 3.2% | .1% | .1% | .1% | 814 |
| Section of the City the Respondent Lives In | Section 1 | 94.5% | .5% | 2.4% | .2% | | 2.1% | | .2% | | 421 |
| | Section 2 | 92.0% | 1.3% | 1.6% | 1.3% | | 3.2% | | | .6% | 314 |
| | Section 3 | 92.6% | .2% | 2.5% | | .7% | 2.7% | .5% | .7% | | 404 |
| | Section 4 | 93.5% | | 2.7% | 1.0% | .2% | 2.4% | | | .2% | 413 |

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Question 4: What is your household's NUMBER TWO source of information about City of Montgomery services, projects or events?

| | | Montgomery Bulletin | Other City mailings | The City of Montgomery Web site | Email communications from the City | City social media Web sites | News - paper | Some other source | Other residents / friends / family (Vol.) | City Council Meetings / City Govt. (Vol.) | Count |
|---|----------------------------|---------------------|---------------------|---------------------------------|------------------------------------|-----------------------------|--------------|-------------------|---|---|-------|
| City of Montgomery Residents | | 4.5% | 28.3% | 23.9% | 3.5% | .5% | 33.5% | 2.8% | 2.5% | .5% | 1468 |
| Children under 18 in HH | No Children under 18 in HH | 3.1% | 30.7% | 16.9% | 3.4% | .3% | 39.8% | 2.8% | 2.4% | .7% | 746 |
| | Children under 18 in HH | 6.0% | 25.5% | 31.2% | 3.7% | .9% | 27.1% | 2.9% | 2.4% | .3% | 701 |
| How Many Years Lived in Montgomery | Less than 1 year | 6.7% | 26.7% | 30.0% | 5.0% | 1.7% | 21.7% | 6.7% | 1.7% | | 60 |
| | 1-5 years | 6.3% | 25.1% | 34.9% | 5.1% | .8% | 22.4% | 3.9% | 1.6% | | 255 |
| | 6-15 years | 4.4% | 26.8% | 32.5% | 3.6% | .3% | 27.3% | 1.8% | 2.6% | .8% | 388 |
| | More than 15 years | 3.7% | 30.3% | 15.1% | 2.8% | .5% | 41.4% | 2.7% | 2.8% | .5% | 748 |
| Section of the City the Respondent Lives In | Section 1 | 3.6% | 28.4% | 25.8% | 3.6% | .3% | 32.5% | 2.8% | 2.6% | .5% | 391 |
| | Section 2 | 4.4% | 26.6% | 22.9% | 3.8% | 1.0% | 37.5% | 2.7% | .7% | .3% | 293 |
| | Section 3 | 5.7% | 26.4% | 22.8% | 3.9% | .3% | 34.5% | 3.1% | 2.8% | .5% | 386 |
| | Section 4 | 4.3% | 30.7% | 23.5% | 2.9% | .8% | 31.3% | 2.4% | 3.5% | .5% | 374 |

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Question 3 and Question 4 : What is your household's source of information about City of Montgomery services, projects or events? (Number One and Number Two Sources Combined)

| | | Montgomery Bulletin | Other City mailings | The City of Montgomery Web site | Email communications from the City | City social media Web sites | News - paper | Some other source | Other residents / friends / family (Vol.) | City Council Meetings / City Govt. (Vol.) | Count |
|---|----------------------------|---------------------|---------------------|---------------------------------|------------------------------------|-----------------------------|--------------|-------------------|---|---|-------|
| City of Montgomery Residents | | 97.3% | 26.6% | 24.6% | 3.8% | .8% | 33.5% | 2.8% | 2.6% | .6% | 1586 |
| Children under 18 in HH | No Children under 18 in HH | 97.8% | 28.6% | 17.2% | 3.4% | .5% | 38.4% | 2.7% | 2.3% | .6% | 815 |
| | Children under 18 in HH | 97.0% | 24.6% | 32.5% | 4.3% | 1.1% | 28.7% | 3.0% | 2.7% | .7% | 741 |
| How Many Years Lived in Montgomery | Less than 1 year | 95.2% | 27.4% | 35.5% | 6.5% | 3.2% | 21.0% | 6.5% | 1.6% | | 62 |
| | 1-5 years | 97.1% | 23.4% | 38.0% | 5.5% | 1.1% | 22.6% | 3.6% | 1.5% | .4% | 274 |
| | 6-15 years | 97.6% | 25.7% | 31.9% | 3.6% | .7% | 27.6% | 1.9% | 3.1% | 1.0% | 417 |
| | More than 15 years | 97.5% | 28.3% | 15.2% | 3.2% | .5% | 41.3% | 2.6% | 2.7% | .6% | 814 |
| Section of the City the Respondent Lives In | Section 1 | 97.9% | 26.8% | 26.4% | 3.6% | .2% | 32.3% | 2.6% | 2.6% | .5% | 421 |
| | Section 2 | 96.2% | 26.1% | 22.9% | 4.8% | 1.0% | 38.2% | 2.5% | .6% | 1.0% | 314 |
| | Section 3 | 98.0% | 25.5% | 24.3% | 3.7% | 1.0% | 35.6% | 3.5% | 3.5% | .5% | 404 |
| | Section 4 | 97.3% | 27.8% | 24.0% | 3.6% | 1.0% | 30.8% | 2.2% | 3.1% | .7% | 413 |

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*NOTE: Multiple response tables. Percentages may not equal 100%

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Question 5a: How useful is...The City of Montgomery Web site (www.montgomeryohio.org)...to the members of your household?

| | | VERY USEFUL | SOMEWHAT USEFUL | NOT USEFUL | NEVER SEEN / READ COMMUNICATION | Count |
|---|----------------------------|-------------|-----------------|------------|---------------------------------|-------|
| City of Montgomery Residents | | 28.3% | 41.5% | 8.1% | 22.2% | 1502 |
| Children under 18 in HH | No Children under 18 in HH | 20.4% | 38.6% | 9.6% | 31.4% | 759 |
| | Children under 18 in HH | 36.3% | 44.8% | 6.3% | 12.6% | 725 |
| How Many Years Lived in Montgomery | Less than 1 year | 31.1% | 41.0% | 4.9% | 23.0% | 61 |
| | 1-5 years | 37.0% | 42.6% | 3.8% | 16.6% | 265 |
| | 6-15 years | 35.1% | 43.8% | 5.4% | 15.6% | 404 |
| | More than 15 years | 21.1% | 40.1% | 11.2% | 27.6% | 760 |
| Section of the City the Respondent Lives In | Section 1 | 28.8% | 41.2% | 7.1% | 23.0% | 396 |
| | Section 2 | 28.2% | 43.2% | 8.4% | 20.1% | 308 |
| | Section 3 | 26.9% | 43.8% | 7.4% | 21.8% | 390 |
| | Section 4 | 28.9% | 39.8% | 8.1% | 23.2% | 384 |

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Question 5b: How useful is...'Montgomery Bulletin', the monthly City of Montgomery newsletter...to the members of your household?

| | | VERY USEFUL | SOMEWHAT USEFUL | NOT USEFUL | NEVER SEEN / READ COMMUNICATION | Count |
|---|----------------------------|-------------|-----------------|------------|---------------------------------|-------|
| City of Montgomery Residents | | 85.6% | 13.2% | .8% | .4% | 1565 |
| Children under 18 in HH | No Children under 18 in HH | 88.2% | 10.8% | .4% | .6% | 808 |
| | Children under 18 in HH | 83.3% | 15.4% | 1.2% | .1% | 736 |
| How Many Years Lived in Montgomery | Less than 1 year | 72.6% | 25.8% | 1.6% | | 62 |
| | 1-5 years | 79.9% | 17.6% | .7% | 1.8% | 273 |
| | 6-15 years | 86.4% | 12.6% | 1.0% | | 413 |
| | More than 15 years | 88.7% | 10.5% | .7% | .1% | 803 |
| Section of the City the Respondent Lives In | Section 1 | 88.9% | 10.1% | .2% | .7% | 415 |
| | Section 2 | 85.4% | 14.2% | .3% | | 309 |
| | Section 3 | 85.6% | 12.4% | 1.7% | .2% | 404 |
| | Section 4 | 84.1% | 14.4% | 1.0% | .5% | 409 |

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Question 5c: How useful are...Other City of Montgomery communications (e.g. oversized postcards, brochures)...to the members of your household?

| | | VERY USEFUL | SOMEWHAT USEFUL | NOT USEFUL | NEVER SEEN / READ COMMUNICATION | Count |
|---|----------------------------|--------------------|------------------------|-------------------|--|--------------|
| City of Montgomery Residents | | 19.4% | 51.2% | 15.2% | 14.2% | 1503 |
| Children under 18 in HH | No Children under 18 in HH | 20.1% | 51.8% | 13.4% | 14.6% | 766 |
| | Children under 18 in HH | 18.7% | 50.6% | 16.8% | 13.9% | 721 |
| How Many Years Lived in Montgomery | Less than 1 year | 11.5% | 44.3% | 8.2% | 36.1% | 61 |
| | 1-5 years | 14.4% | 53.0% | 15.2% | 17.4% | 264 |
| | 6-15 years | 16.7% | 53.5% | 16.4% | 13.4% | 402 |
| | More than 15 years | 23.4% | 49.7% | 15.1% | 11.8% | 764 |
| Section of the City the Respondent Lives In | Section 1 | 19.2% | 55.9% | 12.2% | 12.7% | 401 |
| | Section 2 | 19.3% | 48.5% | 15.7% | 16.4% | 305 |
| | Section 3 | 19.9% | 50.1% | 17.3% | 12.7% | 387 |
| | Section 4 | 19.4% | 49.7% | 15.3% | 15.5% | 386 |

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Question 5d: How useful are...Bulletin boards/special events signs on City properties...to the members of your household?

| | | VERY USEFUL | SOMEWHAT USEFUL | NOT USEFUL | NEVER SEEN / READ COMMUNICATION | Count |
|---|----------------------------|--------------------|------------------------|-------------------|--|--------------|
| City of Montgomery Residents | | 12.0% | 45.5% | 22.8% | 19.6% | 1494 |
| Children under 18 in HH | No Children under 18 in HH | 11.2% | 42.9% | 24.2% | 21.7% | 760 |
| | Children under 18 in HH | 13.2% | 48.2% | 21.3% | 17.3% | 718 |
| How Many Years Lived in Montgomery | Less than 1 year | 8.1% | 29.0% | 14.5% | 48.4% | 62 |
| | 1-5 years | 10.8% | 50.0% | 18.1% | 21.2% | 260 |
| | 6-15 years | 12.5% | 45.5% | 23.0% | 19.0% | 400 |
| | More than 15 years | 12.8% | 45.3% | 24.9% | 17.1% | 760 |
| Section of the City the Respondent Lives In | Section 1 | 14.3% | 46.6% | 20.3% | 18.8% | 399 |
| | Section 2 | 10.9% | 39.3% | 25.1% | 24.8% | 303 |
| | Section 3 | 10.7% | 48.7% | 23.7% | 16.9% | 384 |
| | Section 4 | 12.7% | 45.5% | 22.3% | 19.5% | 385 |

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Question 5e: How useful is...The CodeRED automated calling system that notifies residents about emergencies...to members of your household?

| | | VERY USEFUL | SOMEWHAT USEFUL | NOT USEFUL | NEVER SEEN / READ COMMUNICATION | |
|---|----------------------------|-------------|-----------------|------------|---------------------------------|------|
| City of Montgomery Residents | | 46.4% | 23.5% | 4.6% | 25.4% | 1501 |
| Children under 18 in HH | No Children under 18 in HH | 50.8% | 23.1% | 4.4% | 21.7% | 766 |
| | Children under 18 in HH | 42.4% | 24.1% | 4.7% | 28.8% | 719 |
| How Many Years Lived in Montgomery | Less than 1 year | 19.4% | 8.1% | 4.8% | 67.7% | 62 |
| | 1-5 years | 41.6% | 20.2% | 3.5% | 34.6% | 257 |
| | 6-15 years | 46.4% | 25.7% | 4.2% | 23.7% | 401 |
| | More than 15 years | 50.8% | 24.7% | 5.1% | 19.4% | 768 |
| Section of the City the Respondent Lives In | Section 1 | 50.6% | 23.1% | 4.0% | 22.3% | 403 |
| | Section 2 | 40.8% | 26.3% | 5.6% | 27.3% | 304 |
| | Section 3 | 48.4% | 23.6% | 4.7% | 23.3% | 386 |
| | Section 4 | 44.4% | 22.2% | 4.7% | 28.7% | 383 |

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Question 5f: How useful are...The City of Montgomery social media Web sites like Twitter, Facebook and YouTube...to members of your household?

| | | VERY USEFUL | SOMEWHAT USEFUL | NOT USEFUL | NEVER SEEN / READ COMMUNICATION | Count |
|---|----------------------------|-------------|-----------------|------------|---------------------------------|-------|
| City of Montgomery Residents | | 1.4% | 7.1% | 18.8% | 72.8% | 1479 |
| Children under 18 in HH | No Children under 18 in HH | .9% | 5.2% | 18.1% | 75.7% | 750 |
| | Children under 18 in HH | 1.8% | 9.0% | 19.6% | 69.6% | 713 |
| How Many Years Lived in Montgomery | Less than 1 year | 4.9% | 9.8% | 13.1% | 72.1% | 61 |
| | 1-5 years | 2.3% | 6.9% | 17.6% | 73.2% | 261 |
| | 6-15 years | 1.8% | 10.1% | 20.7% | 67.5% | 397 |
| | More than 15 years | .5% | 5.2% | 18.9% | 75.4% | 748 |
| Section of the City the Respondent Lives In | Section 1 | .8% | 6.6% | 19.1% | 73.5% | 392 |
| | Section 2 | 1.0% | 6.4% | 18.4% | 74.2% | 299 |
| | Section 3 | 1.5% | 6.4% | 18.8% | 73.2% | 388 |
| | Section 4 | 2.1% | 8.8% | 18.6% | 70.5% | 376 |

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Question 5g: How useful are...Email communications from the City of Montgomery (e.g. information about Council meetings, City programs and/or activities, the 'Montgomery Bulletin' via email)...to members of your household?

| | | VERY USEFUL | SOMEWHAT USEFUL | NOT USEFUL | NEVER SEEN / READ COMMUNICATION | Count |
|---|----------------------------|-------------|-----------------|------------|---------------------------------|-------|
| City of Montgomery Residents | | 9.8% | 20.7% | 13.3% | 56.2% | 1485 |
| Children under 18 in HH | No Children under 18 in HH | 8.0% | 18.8% | 14.5% | 58.8% | 754 |
| | Children under 18 in HH | 11.7% | 22.5% | 12.3% | 53.4% | 715 |
| How Many Years Lived in Montgomery | Less than 1 year | 13.1% | 13.1% | 9.8% | 63.9% | 61 |
| | 1-5 years | 9.9% | 23.7% | 11.5% | 55.0% | 262 |
| | 6-15 years | 11.8% | 21.1% | 11.1% | 56.0% | 398 |
| | More than 15 years | 8.4% | 19.8% | 15.7% | 56.1% | 752 |
| Section of the City the Respondent Lives In | Section 1 | 9.1% | 17.2% | 14.4% | 59.2% | 395 |
| | Section 2 | 7.6% | 21.1% | 16.4% | 54.9% | 304 |
| | Section 3 | 11.0% | 24.6% | 11.8% | 52.6% | 382 |
| | Section 4 | 11.1% | 20.0% | 11.8% | 57.1% | 380 |

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Question 6: What is the best way for the City of Montgomery to provide information directly to you about City services, projects or events?

| | | MAIL | ELECTRONIC MAIL (E-MAIL) | SOCIAL MEDIA WEB SITES | SOME OTHER SOURCE | Count |
|---|----------------------------|-------|-----------------------------|---------------------------|----------------------|-------|
| City of Montgomery Residents | | 64.7% | 33.6% | .7% | 1.0% | 1569 |
| Children under 18 in HH | No Children under 18 in HH | 70.2% | 28.5% | .6% | .6% | 810 |
| | Children under 18 in HH | 58.5% | 39.2% | .8% | 1.5% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 45.2% | 51.6% | 3.2% | | 62 |
| | 1-5 years | 56.0% | 41.8% | .7% | 1.5% | 273 |
| | 6-15 years | 60.0% | 38.3% | 1.0% | .7% | 415 |
| | More than 15 years | 71.7% | 27.0% | .2% | 1.1% | 805 |
| Section of the City the Respondent Lives In | Section 1 | 64.9% | 34.6% | .2% | .2% | 419 |
| | Section 2 | 59.4% | 38.7% | .6% | 1.3% | 313 |
| | Section 3 | 67.0% | 31.0% | 1.2% | .7% | 403 |
| | Section 4 | 65.7% | 32.1% | .5% | 1.7% | 405 |

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Question 7a: Please indicate how IMPORTANT EACH of these services is to your household...Police protection in my neighborhood.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|--------------------------------|---------------------------|-------------------------------|-------------------------------|---------------------------------|--------------|
| City of Montgomery Residents | | 85.1% | 12.8% | 1.8% | .1% | .3% | 1573 |
| Children under 18 in HH | No Children under 18 in HH | 85.6% | 12.9% | 1.0% | .2% | .2% | 812 |
| | Children under 18 in HH | 84.3% | 12.8% | 2.6% | | .3% | 740 |
| How Many Years Lived in Montgomery | Less than 1 year | 79.0% | 17.7% | 3.2% | | | 62 |
| | 1-5 years | 82.1% | 16.1% | 1.1% | | .7% | 274 |
| | 6-15 years | 85.3% | 11.6% | 2.9% | | .2% | 415 |
| | More than 15 years | 86.3% | 12.0% | 1.4% | .2% | .1% | 809 |
| Section of the City the Respondent Lives In | Section 1 | 86.6% | 10.3% | 2.4% | .2% | .5% | 418 |
| | Section 2 | 85.0% | 13.4% | 1.3% | | .3% | 314 |
| | Section 3 | 85.2% | 12.6% | 2.0% | .2% | | 405 |
| | Section 4 | 82.9% | 15.4% | 1.5% | | .2% | 409 |

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Question 7b: Please indicate how IMPORTANT EACH of these services is to your household...Fire and Emergency Medical Services.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|--------------------------------|---------------------------|-------------------------------|-------------------------------|---------------------------------|--------------|
| City of Montgomery Residents | | 89.4% | 9.3% | 1.0% | .1% | .1% | 1574 |
| Children under 18 in HH | No Children under 18 in HH | 90.6% | 8.7% | .6% | | .1% | 815 |
| | Children under 18 in HH | 88.1% | 10.2% | 1.4% | .3% | .1% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 85.7% | 12.7% | 1.6% | | | 63 |
| | 1-5 years | 86.9% | 11.3% | .7% | .4% | .7% | 274 |
| | 6-15 years | 88.4% | 9.6% | 1.7% | .2% | | 415 |
| | More than 15 years | 91.0% | 8.3% | .7% | | | 810 |
| Section of the City the Respondent Lives In | Section 1 | 90.5% | 7.9% | 1.7% | | | 419 |
| | Section 2 | 91.4% | 7.3% | .6% | .3% | .3% | 314 |
| | Section 3 | 87.9% | 10.6% | 1.2% | .2% | | 405 |
| | Section 4 | 88.0% | 11.2% | .5% | | .2% | 409 |

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Question 7c: Please indicate how IMPORTANT EACH of these services is to your household...Street Maintenance.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|------------------------|-------------------|-----------------------|-----------------------|-------------------------|-------|
| City of Montgomery Residents | | 45.4% | 46.9% | 7.2% | .1% | .4% | 1566 |
| Children under 18 in HH | No Children under 18 in HH | 44.1% | 48.7% | 6.8% | | .4% | 807 |
| | Children under 18 in HH | 46.3% | 45.4% | 7.6% | .3% | .4% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 41.3% | 50.8% | 7.9% | | | 63 |
| | 1-5 years | 43.2% | 46.9% | 9.2% | | .7% | 271 |
| | 6-15 years | 42.9% | 49.6% | 6.8% | | .7% | 413 |
| | More than 15 years | 47.6% | 45.4% | 6.7% | .2% | .1% | 807 |
| Section of the City the Respondent Lives In | Section 1 | 48.2% | 45.8% | 5.5% | .2% | .2% | 419 |
| | Section 2 | 51.5% | 41.7% | 6.2% | | .7% | 307 |
| | Section 3 | 39.5% | 52.1% | 8.4% | | | 405 |
| | Section 4 | 43.1% | 47.8% | 8.1% | .2% | .7% | 408 |

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Question 7d: Please indicate how IMPORTANT EACH of these services is to your household...Snow and ice removal.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|------------------------|-------------------|-----------------------|-----------------------|-------------------------|-------|
| City of Montgomery Residents | | 52.1% | 38.6% | 8.5% | .4% | .4% | 1566 |
| Children under 18 in HH | No Children under 18 in HH | 53.7% | 38.2% | 7.4% | .4% | .4% | 807 |
| | Children under 18 in HH | 50.3% | 39.4% | 9.5% | .4% | .4% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 38.7% | 51.6% | 9.7% | | | 62 |
| | 1-5 years | 47.4% | 42.2% | 8.9% | .7% | .7% | 270 |
| | 6-15 years | 52.3% | 37.2% | 10.0% | | .5% | 411 |
| | More than 15 years | 54.8% | 37.0% | 7.4% | .5% | .2% | 810 |
| Section of the City the Respondent Lives In | Section 1 | 53.9% | 36.3% | 9.3% | .5% | | 419 |
| | Section 2 | 59.4% | 34.1% | 5.5% | .3% | .6% | 308 |
| | Section 3 | 46.8% | 43.1% | 9.7% | .5% | | 404 |
| | Section 4 | 49.6% | 40.5% | 8.6% | .2% | 1.0% | 407 |

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Question 7e: Please indicate how IMPORTANT EACH of these services is to your household...Trash collection by Rumpke.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|---------------------|----------------|--------------------|--------------------|----------------------|-------|
| City of Montgomery Residents | | 55.8% | 38.3% | 4.9% | .2% | .7% | 1557 |
| Children under 18 in HH | No Children under 18 in HH | 56.4% | 38.0% | 4.4% | .1% | 1.1% | 802 |
| | Children under 18 in HH | 55.3% | 38.6% | 5.6% | .3% | .3% | 734 |
| How Many Years Lived in Montgomery | Less than 1 year | 42.6% | 50.8% | 6.6% | | | 61 |
| | 1-5 years | 48.1% | 41.9% | 8.9% | | 1.1% | 270 |
| | 6-15 years | 53.4% | 40.5% | 4.6% | .2% | 1.2% | 410 |
| | More than 15 years | 61.0% | 34.6% | 3.7% | .2% | .4% | 803 |
| Section of the City the Respondent Lives In | Section 1 | 58.9% | 32.7% | 6.5% | .2% | 1.7% | 416 |
| | Section 2 | 62.5% | 32.7% | 4.5% | .3% | | 309 |
| | Section 3 | 52.7% | 43.0% | 4.0% | | .2% | 402 |
| | Section 4 | 51.1% | 42.9% | 5.0% | .2% | .7% | 403 |

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Question 7f: Please indicate how IMPORTANT EACH of these services is to your household...Recyclable materials collection by Rumpke.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|------------------------|-------------------|-----------------------|-----------------------|-------------------------|-------|
| City of Montgomery Residents | | 47.7% | 37.1% | 11.1% | 2.0% | 2.0% | 1561 |
| Children under 18 in HH | No Children under 18 in HH | 46.3% | 37.9% | 11.3% | 2.0% | 2.5% | 802 |
| | Children under 18 in HH | 49.7% | 36.0% | 11.0% | 2.0% | 1.2% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 45.2% | 41.9% | 9.7% | 1.6% | 1.6% | 62 |
| | 1-5 years | 49.1% | 34.9% | 11.5% | 2.2% | 2.2% | 269 |
| | 6-15 years | 46.2% | 38.7% | 9.9% | 2.4% | 2.7% | 413 |
| | More than 15 years | 48.5% | 36.6% | 11.7% | 1.7% | 1.5% | 804 |
| Section of the City the Respondent Lives In | Section 1 | 50.5% | 32.5% | 12.3% | 2.2% | 2.6% | 416 |
| | Section 2 | 53.7% | 34.7% | 9.3% | 2.3% | | 311 |
| | Section 3 | 43.2% | 40.8% | 12.0% | 2.2% | 1.8% | 400 |
| | Section 4 | 45.1% | 39.9% | 10.8% | 1.2% | 3.0% | 406 |

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Question 7g: Please indicate how IMPORTANT EACH of these services is to your household...Yard waste collection by Rumpke.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|---------------------|----------------|--------------------|--------------------|----------------------|-------|
| City of Montgomery Residents | | 38.1% | 36.2% | 15.9% | 5.4% | 4.4% | 1546 |
| Children under 18 in HH | No Children under 18 in HH | 41.1% | 35.5% | 12.0% | 5.9% | 5.4% | 791 |
| | Children under 18 in HH | 35.0% | 36.9% | 19.8% | 4.9% | 3.4% | 734 |
| How Many Years Lived in Montgomery | Less than 1 year | 21.3% | 42.6% | 27.9% | 6.6% | 1.6% | 61 |
| | 1-5 years | 33.0% | 36.7% | 18.2% | 7.6% | 4.5% | 264 |
| | 6-15 years | 35.0% | 36.9% | 18.1% | 4.4% | 5.6% | 409 |
| | More than 15 years | 43.1% | 35.0% | 12.9% | 5.1% | 3.9% | 799 |
| Section of the City the Respondent Lives In | Section 1 | 38.3% | 30.8% | 17.7% | 6.3% | 7.0% | 413 |
| | Section 2 | 36.6% | 32.4% | 19.3% | 7.8% | 3.9% | 306 |
| | Section 3 | 37.7% | 40.7% | 14.6% | 5.3% | 1.8% | 398 |
| | Section 4 | 40.0% | 40.3% | 12.2% | 3.0% | 4.5% | 402 |

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Question 7h: Please indicate how IMPORTANT EACH of these services is to your household...Brush collection by City of Montgomery (twice annually).

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|--------------------------------|---------------------------|-------------------------------|-------------------------------|---------------------------------|--------------|
| City of Montgomery Residents | | 26.5% | 33.9% | 26.1% | 8.7% | 4.7% | 1538 |
| Children under 18 in HH | No Children under 18 in HH | 28.7% | 32.8% | 23.7% | 9.0% | 5.8% | 790 |
| | Children under 18 in HH | 24.2% | 35.1% | 28.3% | 8.7% | 3.7% | 727 |
| How Many Years Lived in Montgomery | Less than 1 year | 26.2% | 27.9% | 32.8% | 11.5% | 1.6% | 61 |
| | 1-5 years | 26.1% | 35.6% | 24.1% | 8.0% | 6.1% | 261 |
| | 6-15 years | 23.2% | 35.2% | 26.6% | 9.1% | 5.9% | 406 |
| | More than 15 years | 28.7% | 33.0% | 25.6% | 8.7% | 4.0% | 797 |
| Section of the City the Respondent Lives In | Section 1 | 25.6% | 32.2% | 25.6% | 9.0% | 7.6% | 410 |
| | Section 2 | 25.4% | 29.4% | 29.4% | 10.6% | 5.3% | 303 |
| | Section 3 | 27.0% | 36.6% | 25.0% | 9.6% | 1.8% | 396 |
| | Section 4 | 28.7% | 36.2% | 24.9% | 6.2% | 4.0% | 401 |

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Question 7i: Please indicate how IMPORTANT EACH of these services is to your household...Beautification efforts (e.g. plantings, flowers, roadway medians, downtown, entryways).

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|---------------------|----------------|--------------------|--------------------|----------------------|-------|
| City of Montgomery Residents | | 22.0% | 41.8% | 30.4% | 4.8% | 1.0% | 1556 |
| Children under 18 in HH | No Children under 18 in HH | 22.0% | 42.2% | 30.6% | 4.5% | .7% | 804 |
| | Children under 18 in HH | 22.0% | 41.7% | 30.0% | 5.1% | 1.2% | 731 |
| How Many Years Lived in Montgomery | Less than 1 year | 24.6% | 42.6% | 27.9% | 4.9% | | 61 |
| | 1-5 years | 25.4% | 40.1% | 29.4% | 4.4% | .7% | 272 |
| | 6-15 years | 20.1% | 44.9% | 28.4% | 5.1% | 1.5% | 412 |
| | More than 15 years | 21.6% | 40.7% | 32.0% | 4.8% | 1.0% | 798 |
| Section of the City the Respondent Lives In | Section 1 | 18.2% | 44.2% | 31.1% | 5.6% | 1.0% | 412 |
| | Section 2 | 25.4% | 40.4% | 28.7% | 4.6% | 1.0% | 307 |
| | Section 3 | 20.7% | 42.0% | 32.3% | 4.7% | .2% | 405 |
| | Section 4 | 24.0% | 40.8% | 29.5% | 4.0% | 1.7% | 404 |

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Question 7j: Please indicate how IMPORTANT EACH of these services is to your household...Recreation programs (e.g. municipal pool, youth programs such as karate and ski trips, adult programs such as yoga and day trips).

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|---------------------|----------------|--------------------|--------------------|----------------------|-------|
| City of Montgomery Residents | | 12.2% | 24.5% | 36.0% | 20.2% | 7.2% | 1562 |
| Children under 18 in HH | No Children under 18 in HH | 8.7% | 21.3% | 37.0% | 25.2% | 7.8% | 806 |
| | Children under 18 in HH | 15.9% | 28.4% | 34.4% | 14.8% | 6.4% | 735 |
| How Many Years Lived in Montgomery | Less than 1 year | 18.0% | 27.9% | 37.7% | 11.5% | 4.9% | 61 |
| | 1-5 years | 18.1% | 26.6% | 31.7% | 18.1% | 5.5% | 271 |
| | 6-15 years | 13.3% | 29.8% | 34.1% | 17.4% | 5.3% | 413 |
| | More than 15 years | 9.1% | 21.1% | 37.8% | 23.0% | 9.0% | 804 |
| Section of the City the Respondent Lives In | Section 1 | 8.7% | 24.2% | 41.1% | 18.8% | 7.2% | 414 |
| | Section 2 | 12.5% | 29.1% | 34.5% | 17.6% | 6.4% | 313 |
| | Section 3 | 12.9% | 21.1% | 34.3% | 24.9% | 6.7% | 402 |
| | Section 4 | 14.6% | 25.4% | 32.6% | 19.0% | 8.4% | 405 |

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Question 7k: Please indicate how IMPORTANT EACH of these services is to your household...Community events (e.g. Fourth of July, Bastille Day and Holiday in the Village).

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|--------------------------------|---------------------------|-------------------------------|-------------------------------|---------------------------------|--------------|
| City of Montgomery Residents | | 14.9% | 32.2% | 38.9% | 11.0% | 2.9% | 1567 |
| Children under 18 in HH | No Children under 18 in HH | 14.3% | 28.6% | 39.7% | 13.9% | 3.5% | 811 |
| | Children under 18 in HH | 16.1% | 36.3% | 37.6% | 8.2% | 1.9% | 735 |
| How Many Years Lived in Montgomery | Less than 1 year | 19.0% | 33.3% | 34.9% | 11.1% | 1.6% | 63 |
| | 1-5 years | 20.2% | 33.5% | 37.1% | 7.4% | 1.8% | 272 |
| | 6-15 years | 13.8% | 36.2% | 37.2% | 10.1% | 2.7% | 414 |
| | More than 15 years | 13.7% | 29.8% | 40.2% | 12.9% | 3.4% | 805 |
| Section of the City the Respondent Lives In | Section 1 | 8.9% | 34.4% | 40.1% | 12.7% | 3.8% | 416 |
| | Section 2 | 11.8% | 35.7% | 37.3% | 12.4% | 2.9% | 314 |
| | Section 3 | 16.4% | 27.8% | 42.2% | 11.4% | 2.2% | 403 |
| | Section 4 | 22.4% | 32.3% | 34.2% | 8.6% | 2.5% | 406 |

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Question 7I: Please indicate how IMPORTANT EACH of these services is to your household...Maintenance of City of Montgomery parks.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|--------------------------------|---------------------------|-------------------------------|-------------------------------|---------------------------------|--------------|
| City of Montgomery Residents | | 36.4% | 47.8% | 14.4% | 1.0% | .4% | 1560 |
| Children under 18 in HH | No Children under 18 in HH | 32.2% | 49.8% | 15.9% | 1.4% | .7% | 807 |
| | Children under 18 in HH | 41.3% | 45.5% | 12.6% | .5% | .1% | 732 |
| How Many Years Lived in Montgomery | Less than 1 year | 38.7% | 51.6% | 9.7% | | | 62 |
| | 1-5 years | 37.0% | 49.3% | 12.6% | | 1.1% | 270 |
| | 6-15 years | 38.0% | 48.7% | 11.6% | 1.0% | .7% | 413 |
| | More than 15 years | 35.5% | 46.3% | 16.7% | 1.4% | .1% | 803 |
| Section of the City the Respondent Lives In | Section 1 | 39.2% | 47.6% | 11.3% | 1.4% | .5% | 416 |
| | Section 2 | 37.7% | 48.2% | 12.5% | 1.3% | .3% | 313 |
| | Section 3 | 31.7% | 50.6% | 17.5% | .2% | | 401 |
| | Section 4 | 37.3% | 45.0% | 15.7% | 1.0% | 1.0% | 402 |

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Question 7m: Please indicate how IMPORTANT EACH of these services is to your household...Enforcement of property maintenance (e.g. yard maintenance, physical appearance) in my neighborhood.

| | | EXTREMELY IMPORTANT | VERY IMPORTANT | SOMEWHAT IMPORTANT | NOT VERY IMPORTANT | NOT AT ALL IMPORTANT | Count |
|---|----------------------------|--------------------------------|---------------------------|-------------------------------|-------------------------------|---------------------------------|--------------|
| City of Montgomery Residents | | 30.6% | 39.2% | 22.3% | 5.9% | 2.1% | 1557 |
| Children under 18 in HH | No Children under 18 in HH | 30.7% | 42.2% | 19.3% | 6.0% | 1.9% | 805 |
| | Children under 18 in HH | 30.1% | 36.2% | 25.5% | 5.9% | 2.3% | 732 |
| How Many Years Lived in Montgomery | Less than 1 year | 24.2% | 37.1% | 30.6% | 6.5% | 1.6% | 62 |
| | 1-5 years | 26.0% | 43.5% | 23.0% | 4.8% | 2.6% | 269 |
| | 6-15 years | 27.4% | 40.7% | 23.0% | 6.1% | 2.9% | 413 |
| | More than 15 years | 34.2% | 37.0% | 21.0% | 6.2% | 1.5% | 800 |
| Section of the City the Respondent Lives In | Section 1 | 29.1% | 40.1% | 21.2% | 6.5% | 3.1% | 416 |
| | Section 2 | 38.3% | 38.0% | 18.2% | 3.9% | 1.6% | 308 |
| | Section 3 | 27.6% | 41.5% | 23.1% | 7.2% | .5% | 402 |
| | Section 4 | 28.5% | 37.6% | 25.7% | 5.4% | 2.7% | 404 |

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Question 8a: Please indicate how SATISFIED your household is with...Police protection in my neighborhood.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 72.6% | 23.2% | 2.8% | 1.1% | .3% | 1567 |
| Children under 18 in HH | No Children under 18 in HH | 75.4% | 21.0% | 2.7% | .9% | | 810 |
| | Children under 18 in HH | 69.6% | 25.2% | 3.0% | 1.5% | .7% | 737 |
| How Many Years Lived in Montgomery | Less than 1 year | 64.5% | 25.8% | 6.5% | 3.2% | | 62 |
| | 1-5 years | 64.9% | 29.9% | 3.7% | 1.5% | | 271 |
| | 6-15 years | 75.4% | 20.3% | 2.7% | 1.0% | .7% | 414 |
| | More than 15 years | 74.6% | 21.8% | 2.3% | 1.0% | .2% | 811 |
| Section of the City the Respondent Lives In | Section 1 | 75.9% | 19.3% | 3.4% | 1.0% | .5% | 415 |
| | Section 2 | 73.4% | 22.4% | 2.6% | 1.6% | | 312 |
| | Section 3 | 71.7% | 23.8% | 2.9% | 1.0% | .5% | 407 |
| | Section 4 | 70.2% | 25.9% | 2.4% | 1.2% | .2% | 409 |
| Importance of Police Protection in Neighborhood | Extremely Important | 77.4% | 19.6% | 1.6% | 1.2% | .2% | 1324 |
| | Very Important | 46.2% | 45.7% | 8.1% | | | 197 |
| | Somewhat Important | 28.6% | 46.4% | 17.9% | 3.6% | 3.6% | 28 |
| | Not Very Important | 50.0% | | 50.0% | | | 2 |
| | Not at all Important | | | 33.3% | 33.3% | 33.3% | 3 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 80.6% | 17.5% | 1.1% | .6% | .2% | 1009 |
| | Satisfied | 58.7% | 33.8% | 5.6% | 1.5% | .4% | 521 |
| | Dissatisfied | 34.6% | 38.5% | 11.5% | 11.5% | 3.8% | 26 |
| | Very dissatisfied | 100.0% | | | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 84.4% | 14.5% | 1.1% | | | 835 |
| | Somewhat agree | 63.0% | 32.0% | 2.8% | 1.8% | .4% | 500 |
| | Neither agree nor disagree | 49.6% | 37.0% | 10.2% | 2.4% | .8% | 127 |
| | Somewhat disagree | 43.1% | 38.9% | 9.7% | 6.9% | 1.4% | 72 |
| | Strongly disagree | 60.0% | 25.0% | 5.0% | 5.0% | 5.0% | 0 |

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Question 8b: Please indicate how SATISFIED your household is with...Fire and Emergency Medical Services.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|-------|
| City of Montgomery Residents | | 76.0% | 20.3% | 3.6% | .2% | 1565 |
| Children under 18 in HH | No Children under 18 in HH | 78.2% | 19.0% | 2.7% | | 809 |
| | Children under 18 in HH | 73.6% | 21.5% | 4.5% | .4% | 736 |
| How Many Years Lived in Montgomery | Less than 1 year | 61.3% | 25.8% | 12.9% | | 62 |
| | 1-5 years | 66.7% | 28.1% | 4.8% | .4% | 270 |
| | 6-15 years | 78.6% | 17.8% | 3.4% | .2% | 415 |
| | More than 15 years | 79.1% | 18.3% | 2.5% | .1% | 810 |
| Section of the City the Respondent Lives In | Section 1 | 77.8% | 17.8% | 4.1% | .2% | 415 |
| | Section 2 | 75.3% | 20.2% | 4.2% | .3% | 312 |
| | Section 3 | 75.2% | 21.4% | 3.4% | | 407 |
| | Section 4 | 75.5% | 21.6% | 2.7% | .2% | 408 |
| Importance of Fire and Emergency Medical Services | Extremely Important | 80.1% | 17.0% | 2.7% | .2% | 1392 |
| | Very Important | 41.3% | 50.3% | 8.4% | | 143 |
| | Somewhat Important | 31.2% | 43.8% | 25.0% | | 16 |
| | Not Very Important | 50.0% | | 50.0% | | 2 |
| | Not at all Important | | | 100.0% | | 0 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 83.3% | 14.7% | 2.0% | | 1009 |
| | Satisfied | 63.1% | 29.8% | 6.7% | .4% | 520 |
| | Dissatisfied | 44.0% | 48.0% | 4.0% | 4.0% | 0 |
| | Very dissatisfied | 100.0% | | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 87.3% | 11.7% | 1.0% | | 835 |
| | Somewhat agree | 68.3% | 27.7% | 3.6% | .4% | 499 |
| | Neither agree nor disagree | 52.4% | 34.1% | 13.5% | | 126 |
| | Somewhat disagree | 40.3% | 41.7% | 16.7% | 1.4% | 72 |
| | Strongly disagree | 65.0% | 30.0% | 5.0% | | 0 |

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Question 8c: Please indicate how SATISFIED your household is with...Street Maintenance.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 46.9% | 41.1% | 8.1% | 2.8% | 1.2% | 1560 |
| Children under 18 in HH | No Children under 18 in HH | 47.4% | 42.0% | 6.9% | 3.1% | .6% | 802 |
| | Children under 18 in HH | 46.2% | 40.1% | 9.5% | 2.4% | 1.8% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 41.3% | 39.7% | 12.7% | 4.8% | 1.6% | 63 |
| | 1-5 years | 44.1% | 42.6% | 9.3% | 3.3% | .7% | 270 |
| | 6-15 years | 50.5% | 37.4% | 7.8% | 2.4% | 1.9% | 412 |
| | More than 15 years | 46.7% | 42.3% | 7.6% | 2.6% | .9% | 806 |
| Section of the City the Respondent Lives In | Section 1 | 51.4% | 38.6% | 7.0% | 1.7% | 1.2% | 414 |
| | Section 2 | 48.1% | 38.6% | 9.1% | 2.6% | 1.6% | 308 |
| | Section 3 | 45.7% | 43.5% | 6.9% | 3.0% | 1.0% | 405 |
| | Section 4 | 43.0% | 42.3% | 9.8% | 3.9% | 1.0% | 409 |
| Importance of Street Maintenance | Extremely Important | 55.3% | 31.8% | 7.7% | 3.3% | 2.0% | 704 |
| | Very Important | 41.5% | 47.7% | 8.0% | 2.5% | .3% | 723 |
| | Somewhat Important | 30.4% | 56.2% | 10.7% | 1.8% | .9% | 112 |
| | Not Very Important | 50.0% | 50.0% | | | | 2 |
| | Not at all Important | | 40.0% | 40.0% | | 20.0% | 5 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 56.1% | 36.5% | 5.1% | 1.8% | .5% | 1005 |
| | Satisfied | 30.7% | 50.0% | 13.7% | 3.9% | 1.7% | 518 |
| | Dissatisfied | 11.5% | 46.2% | 15.4% | 11.5% | 15.4% | 26 |
| | Very dissatisfied | 33.3% | | 33.3% | 33.3% | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 59.3% | 33.0% | 5.0% | 2.2% | .6% | 828 |
| | Somewhat agree | 36.4% | 52.3% | 8.2% | 2.6% | .6% | 503 |
| | Neither agree nor disagree | 23.4% | 49.2% | 17.7% | 6.5% | 3.2% | 124 |
| | Somewhat disagree | 21.1% | 42.3% | 23.9% | 5.6% | 7.0% | 71 |
| | Strongly disagree | 20.0% | 45.0% | 30.0% | | 5.0% | 0 |

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Question 8d: Please indicate how SATISFIED your household is with...Snow and ice removal.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 51.5% | 39.7% | 5.4% | 2.4% | 1.0% | 1563 |
| Children under 18 in HH | No Children under 18 in HH | 51.8% | 39.6% | 5.1% | 2.6% | .9% | 805 |
| | Children under 18 in HH | 51.4% | 40.0% | 5.3% | 2.2% | 1.2% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 50.8% | 36.5% | 7.9% | | 4.8% | 63 |
| | 1-5 years | 48.7% | 42.8% | 6.3% | 2.2% | | 269 |
| | 6-15 years | 51.1% | 39.2% | 5.8% | 2.4% | 1.5% | 413 |
| | More than 15 years | 53.0% | 39.2% | 4.3% | 2.6% | .9% | 809 |
| Section of the City the Respondent Lives In | Section 1 | 58.3% | 34.1% | 4.6% | 2.4% | .7% | 417 |
| | Section 2 | 52.3% | 37.7% | 6.8% | 1.9% | 1.3% | 308 |
| | Section 3 | 49.4% | 44.7% | 4.7% | 1.2% | | 405 |
| | Section 4 | 46.3% | 42.2% | 5.4% | 3.9% | 2.2% | 410 |
| Importance of Snow and Ice Removal | Extremely Important | 59.2% | 32.5% | 4.0% | 2.7% | 1.6% | 808 |
| | Very Important | 44.8% | 47.5% | 5.4% | 2.0% | .3% | 596 |
| | Somewhat Important | 36.1% | 49.6% | 11.3% | 3.0% | | 133 |
| | Not Very Important | 50.0% | 33.3% | 16.7% | | | 6 |
| | Not at all Important | | 20.0% | 60.0% | | 20.0% | 5 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 60.1% | 35.0% | 3.4% | 1.2% | .4% | 1007 |
| | Satisfied | 37.2% | 48.4% | 8.7% | 4.2% | 1.5% | 519 |
| | Dissatisfied | 11.5% | 50.0% | 11.5% | 11.5% | 15.4% | 26 |
| | Very dissatisfied | 33.3% | 33.3% | 33.3% | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 66.2% | 30.2% | 1.9% | 1.4% | .2% | 832 |
| | Somewhat agree | 38.0% | 51.2% | 7.6% | 2.4% | .8% | 502 |
| | Neither agree nor disagree | 24.2% | 51.6% | 12.9% | 7.3% | 4.0% | 124 |
| | Somewhat disagree | 23.9% | 47.9% | 15.5% | 7.0% | 5.6% | 71 |
| | Strongly disagree | 35.0% | 50.0% | 10.0% | | 5.0% | 0 |

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Question 8e: Please indicate how SATISFIED your household is with...Trash collection by Rumpke.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|------------------------------------|--------------|-------------------|-------|
| City of Montgomery Residents | | 66.2% | 29.3% | 3.7% | .6% | .2% | 1555 |
| Children under 18 in HH | No Children under 18 in HH | 67.8% | 28.1% | 3.7% | .2% | .1% | 804 |
| | Children under 18 in HH | 64.6% | 30.5% | 3.7% | 1.0% | .3% | 731 |
| How Many Years Lived in Montgomery | Less than 1 year | 65.0% | 30.0% | 3.3% | 1.7% | | 60 |
| | 1-5 years | 59.2% | 34.7% | 5.3% | .8% | | 265 |
| | 6-15 years | 65.0% | 29.7% | 3.6% | 1.2% | .5% | 414 |
| | More than 15 years | 69.5% | 27.0% | 3.2% | .1% | .1% | 807 |
| Section of the City the Respondent Lives In | Section 1 | 68.8% | 24.7% | 5.5% | .5% | .5% | 417 |
| | Section 2 | 71.4% | 25.4% | 2.3% | 1.0% | | 311 |
| | Section 3 | 64.2% | 33.3% | 2.0% | .5% | | 399 |
| | Section 4 | 62.1% | 32.4% | 4.7% | .5% | .2% | 404 |
| Importance of Trash Collection by Rumpke | Extremely Important | 78.5% | 19.4% | 1.3% | .6% | .2% | 855 |
| | Very Important | 54.0% | 41.6% | 4.2% | .2% | | 589 |
| | Somewhat Important | 27.6% | 51.3% | 17.1% | 3.9% | | 76 |
| | Not Very Important | 66.7% | | 33.3% | | | 3 |
| | Not at all Important | 9.1% | 18.2% | 63.6% | | 9.1% | 11 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 73.7% | 23.5% | 2.5% | .3% | .1% | 1002 |
| | Satisfied | 52.9% | 39.5% | 6.0% | 1.2% | .4% | 516 |
| | Dissatisfied | 46.2% | 46.2% | 7.7% | | | 26 |
| | Very dissatisfied | 33.3% | 66.7% | | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 79.4% | 19.0% | 1.4% | .1% | | 831 |
| | Somewhat agree | 55.5% | 39.5% | 4.4% | .6% | | 499 |
| | Neither agree nor disagree | 41.1% | 46.0% | 9.7% | 3.2% | | 124 |
| | Somewhat disagree | 34.7% | 48.6% | 11.1% | 1.4% | 4.2% | 72 |
| | Strongly disagree | 50.0% | 33.3% | 16.7% | | | 18 |

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Question 8f: Please indicate how SATISFIED your household is with...Recyclable materials collection by Rumpke.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 67.7% | 25.6% | 5.2% | .8% | .6% | 1547 |
| Children under 18 in HH | No Children under 18 in HH | 67.5% | 26.3% | 4.9% | .5% | .8% | 795 |
| | Children under 18 in HH | 68.3% | 24.7% | 5.3% | 1.1% | .5% | 732 |
| How Many Years Lived in Montgomery | Less than 1 year | 66.1% | 25.8% | 4.8% | 1.6% | 1.6% | 62 |
| | 1-5 years | 63.3% | 26.9% | 6.1% | 2.3% | 1.5% | 264 |
| | 6-15 years | 67.2% | 26.7% | 3.9% | 1.2% | 1.0% | 412 |
| | More than 15 years | 70.0% | 24.4% | 5.5% | | .1% | 800 |
| Section of the City the Respondent Lives In | Section 1 | 69.3% | 23.2% | 5.6% | .7% | 1.2% | 410 |
| | Section 2 | 73.3% | 21.9% | 2.3% | 2.6% | | 311 |
| | Section 3 | 67.5% | 27.2% | 5.2% | | | 400 |
| | Section 4 | 63.4% | 28.4% | 6.7% | .2% | 1.2% | 402 |
| Importance of Recyclable Materials Collection by Rumpke | Extremely Important | 83.0% | 14.1% | 1.4% | .7% | .8% | 735 |
| | Very Important | 63.7% | 33.9% | 2.1% | .2% | .2% | 573 |
| | Somewhat Important | 33.5% | 46.1% | 18.0% | 2.4% | | 167 |
| | Not Very Important | 24.1% | 31.0% | 41.4% | 3.4% | | 29 |
| | Not at all Important | 10.0% | 23.3% | 53.3% | 3.3% | 10.0% | 30 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 74.8% | 20.5% | 3.7% | .7% | .3% | 997 |
| | Satisfied | 54.7% | 35.2% | 8.0% | 1.0% | 1.2% | 514 |
| | Dissatisfied | 56.0% | 32.0% | 8.0% | | 4.0% | 0 |
| | Very dissatisfied | 33.3% | 66.7% | | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 80.9% | 16.2% | 2.6% | .2% | .1% | 822 |
| | Somewhat agree | 56.7% | 36.3% | 5.8% | .6% | .6% | 501 |
| | Neither agree nor disagree | 44.0% | 41.6% | 9.6% | 3.2% | 1.6% | 125 |
| | Somewhat disagree | 38.6% | 31.4% | 20.0% | 4.3% | 5.7% | 70 |
| | Strongly disagree | 47.4% | 31.6% | 21.1% | | | 19 |

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Question 8g: Please indicate how SATISFIED your household is with...Yard waste collection by Rumpke.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|------------------------------------|--------------|-------------------|-------|
| City of Montgomery Residents | | 51.3% | 29.9% | 14.8% | 2.8% | 1.2% | 1529 |
| Children under 18 in HH | No Children under 18 in HH | 54.7% | 27.0% | 15.3% | 1.9% | 1.0% | 784 |
| | Children under 18 in HH | 47.5% | 33.1% | 14.0% | 3.9% | 1.5% | 727 |
| How Many Years Lived in Montgomery | Less than 1 year | 42.6% | 32.8% | 19.7% | 1.6% | 3.3% | 61 |
| | 1-5 years | 46.3% | 34.6% | 15.6% | 3.1% | .4% | 257 |
| | 6-15 years | 46.8% | 32.3% | 14.5% | 4.7% | 1.7% | 406 |
| | More than 15 years | 56.1% | 27.0% | 13.9% | 1.9% | 1.1% | 797 |
| Section of the City the Respondent Lives In | Section 1 | 53.4% | 26.2% | 17.2% | 1.9% | 1.2% | 412 |
| | Section 2 | 54.1% | 26.6% | 17.0% | 2.0% | .3% | 305 |
| | Section 3 | 51.3% | 34.3% | 10.7% | 3.3% | .5% | 394 |
| | Section 4 | 47.6% | 32.0% | 13.6% | 4.0% | 2.8% | 397 |
| Importance of Yard Waste Collection by Rumpke | Extremely Important | 70.6% | 19.9% | 4.3% | 3.1% | 2.1% | 579 |
| | Very Important | 48.4% | 41.5% | 7.1% | 2.9% | .2% | 552 |
| | Somewhat Important | 32.8% | 39.9% | 24.8% | 1.7% | .8% | 238 |
| | Not Very Important | 20.3% | 10.1% | 64.6% | 3.8% | 1.3% | 79 |
| | Not at all Important | 6.5% | 8.1% | 79.0% | 1.6% | 4.8% | 62 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 57.4% | 26.4% | 14.0% | 1.7% | .4% | 987 |
| | Satisfied | 40.3% | 36.4% | 15.8% | 4.7% | 2.8% | 506 |
| | Dissatisfied | 28.0% | 32.0% | 28.0% | 8.0% | 4.0% | 0 |
| | Very dissatisfied | 33.3% | 66.7% | | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 64.0% | 22.3% | 11.4% | 1.7% | .6% | 816 |
| | Somewhat agree | 39.4% | 40.4% | 16.7% | 2.8% | .8% | 498 |
| | Neither agree nor disagree | 30.3% | 33.6% | 22.7% | 10.1% | 3.4% | 119 |
| | Somewhat disagree | 25.4% | 36.6% | 25.4% | 4.2% | 8.5% | 71 |
| | Strongly disagree | 38.9% | 44.4% | 16.7% | | | 18 |

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Question 8h: Please indicate how SATISFIED your household is with...Brush collection by City of Montgomery (twice annually).

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 41.0% | 34.2% | 20.5% | 3.3% | .9% | 1524 |
| Children under 18 in HH | No Children under 18 in HH | 43.5% | 32.0% | 21.0% | 3.1% | .4% | 781 |
| | Children under 18 in HH | 38.1% | 37.0% | 19.9% | 3.6% | 1.5% | 725 |
| How Many Years Lived in Montgomery | Less than 1 year | 32.8% | 34.4% | 31.1% | 1.6% | | 61 |
| | 1-5 years | 38.8% | 38.0% | 19.4% | 3.1% | .8% | 258 |
| | 6-15 years | 39.1% | 35.3% | 20.9% | 3.2% | 1.5% | 402 |
| | More than 15 years | 43.6% | 32.5% | 19.5% | 3.6% | .8% | 795 |
| Section of the City the Respondent Lives In | Section 1 | 43.3% | 29.0% | 23.6% | 3.4% | .7% | 411 |
| | Section 2 | 44.7% | 31.3% | 22.7% | 1.0% | .3% | 300 |
| | Section 3 | 40.5% | 38.2% | 17.0% | 3.3% | 1.0% | 393 |
| | Section 4 | 37.4% | 37.4% | 18.3% | 5.3% | 1.5% | 398 |
| Importance of Brush Collection by City of Montgomery (twice annually) | Extremely Important | 66.2% | 22.8% | 4.5% | 5.2% | 1.2% | 400 |
| | Very Important | 42.7% | 42.0% | 12.2% | 2.7% | .4% | 510 |
| | Somewhat Important | 27.4% | 46.3% | 24.3% | 1.3% | .8% | 391 |
| | Not Very Important | 15.6% | 15.6% | 63.3% | 5.5% | | 128 |
| | Not at all Important | 8.8% | 8.8% | 73.5% | 4.4% | 4.4% | 68 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 47.3% | 31.7% | 18.1% | 2.5% | .3% | 983 |
| | Satisfied | 30.1% | 39.2% | 25.1% | 4.4% | 1.2% | 505 |
| | Dissatisfied | 15.4% | 26.9% | 30.8% | 7.7% | 19.2% | 26 |
| | Very dissatisfied | 33.3% | 33.3% | | 33.3% | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 52.5% | 29.2% | 15.2% | 2.7% | .5% | 816 |
| | Somewhat agree | 31.5% | 41.5% | 23.4% | 3.6% | | 496 |
| | Neither agree nor disagree | 21.2% | 36.4% | 33.9% | 5.9% | 2.5% | 118 |
| | Somewhat disagree | 10.3% | 36.8% | 39.7% | 2.9% | 10.3% | 68 |
| | Strongly disagree | 26.3% | 47.4% | 15.8% | 10.5% | | 19 |

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Question 8i: Please indicate how SATISFIED your household is with...Beautification efforts (e.g. plantings, flowers, roadway medians, downtown, entryways).

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 47.1% | 41.3% | 9.9% | 1.2% | .5% | 1560 |
| Children under 18 in HH | No Children under 18 in HH | 48.6% | 40.3% | 9.6% | 1.2% | .2% | 806 |
| | Children under 18 in HH | 45.2% | 42.8% | 10.2% | 1.0% | .8% | 734 |
| How Many Years Lived in Montgomery | Less than 1 year | 52.4% | 39.7% | 7.9% | | | 63 |
| | 1-5 years | 48.7% | 42.4% | 7.1% | 1.1% | .7% | 269 |
| | 6-15 years | 48.9% | 40.6% | 9.0% | 1.0% | .5% | 409 |
| | More than 15 years | 45.2% | 41.6% | 11.4% | 1.4% | .5% | 810 |
| Section of the City the Respondent Lives In | Section 1 | 48.6% | 39.7% | 9.9% | 1.4% | .5% | 416 |
| | Section 2 | 46.0% | 47.9% | 4.5% | 1.3% | .3% | 311 |
| | Section 3 | 45.6% | 42.9% | 9.5% | 1.5% | .5% | 401 |
| | Section 4 | 48.0% | 37.3% | 13.5% | .5% | .7% | 408 |
| Importance of Beautification Efforts | Extremely Important | 72.9% | 23.2% | 1.5% | 1.8% | .6% | 336 |
| | Very Important | 51.6% | 45.1% | 2.9% | .3% | | 645 |
| | Somewhat Important | 27.5% | 52.9% | 18.9% | .4% | .2% | 465 |
| | Not Very Important | 19.4% | 25.0% | 45.8% | 8.3% | 1.4% | 72 |
| | Not at all Important | 6.2% | 18.8% | 37.5% | 12.5% | 25.0% | 16 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 57.4% | 37.1% | 4.8% | .6% | .1% | 1008 |
| | Satisfied | 28.7% | 49.9% | 18.3% | 2.1% | 1.0% | 515 |
| | Dissatisfied | 7.7% | 38.5% | 38.5% | 7.7% | 7.7% | 26 |
| | Very dissatisfied | 33.3% | 33.3% | 33.3% | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 62.0% | 33.4% | 4.1% | .5% | | 830 |
| | Somewhat agree | 31.9% | 52.8% | 13.7% | 1.4% | .2% | 502 |
| | Neither agree nor disagree | 26.2% | 48.4% | 23.0% | .8% | 1.6% | 122 |
| | Somewhat disagree | 12.5% | 45.8% | 27.8% | 8.3% | 5.6% | 72 |
| | Strongly disagree | 25.0% | 50.0% | 15.0% | 5.0% | 5.0% | 0 |

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Question 8j: Please indicate how SATISFIED your household is with...Recreation programs (e.g. municipal pool, youth programs such as karate and ski trips, adult programs such as yoga and day trips).

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 21.4% | 35.0% | 39.4% | 2.5% | 1.6% | 1535 |
| Children under 18 in HH | No Children under 18 in HH | 19.7% | 33.5% | 44.3% | 1.3% | 1.1% | 785 |
| | Children under 18 in HH | 23.1% | 36.9% | 33.9% | 4.0% | 2.1% | 731 |
| How Many Years Lived in Montgomery | Less than 1 year | 24.6% | 27.9% | 45.9% | 1.6% | | 61 |
| | 1-5 years | 23.0% | 36.2% | 35.5% | 3.4% | 1.9% | 265 |
| | 6-15 years | 22.4% | 40.3% | 31.0% | 4.2% | 2.2% | 407 |
| | More than 15 years | 20.3% | 32.4% | 44.5% | 1.5% | 1.3% | 793 |
| Section of the City the Respondent Lives In | Section 1 | 21.2% | 33.7% | 41.7% | 1.7% | 1.7% | 410 |
| | Section 2 | 25.2% | 37.3% | 32.4% | 2.9% | 2.3% | 306 |
| | Section 3 | 19.7% | 33.6% | 43.7% | 2.3% | .8% | 396 |
| | Section 4 | 20.6% | 36.6% | 37.6% | 3.5% | 1.8% | 399 |
| Importance of Recreation Programs | Extremely Important | 51.1% | 31.4% | 10.6% | 5.3% | 1.6% | 188 |
| | Very Important | 30.9% | 52.1% | 14.6% | 2.1% | .3% | 376 |
| | Somewhat Important | 14.7% | 40.0% | 43.9% | 1.5% | | 545 |
| | Not Very Important | 8.9% | 17.8% | 68.1% | 3.0% | 2.3% | 304 |
| | Not at all Important | 6.4% | 7.3% | 70.6% | 3.7% | 11.9% | 109 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 28.2% | 34.1% | 35.2% | 1.8% | .7% | 987 |
| | Satisfied | 9.6% | 37.1% | 47.1% | 3.7% | 2.5% | 512 |
| | Dissatisfied | | 28.0% | 52.0% | 8.0% | 12.0% | 0 |
| | Very dissatisfied | 33.3% | 33.3% | 33.3% | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 30.9% | 34.1% | 32.9% | 1.6% | .5% | 815 |
| | Somewhat agree | 11.8% | 36.7% | 47.1% | 2.6% | 1.8% | 499 |
| | Neither agree nor disagree | 10.0% | 35.0% | 47.5% | 6.7% | .8% | 120 |
| | Somewhat disagree | 5.6% | 31.0% | 53.5% | 4.2% | 5.6% | 71 |
| | Strongly disagree | | 36.8% | 26.3% | 10.5% | 26.3% | 19 |

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Question 8k: Please indicate how SATISFIED your household is with...Community events (e.g. Fourth of July, Bastille Day and Holiday in the Village).

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 33.5% | 41.2% | 23.4% | 1.0% | .9% | 1545 |
| Children under 18 in HH | No Children under 18 in HH | 31.2% | 41.1% | 25.8% | .8% | 1.1% | 794 |
| | Children under 18 in HH | 36.0% | 41.7% | 20.4% | 1.2% | .7% | 731 |
| How Many Years Lived in Montgomery | Less than 1 year | 33.9% | 32.3% | 30.6% | 3.2% | | 62 |
| | 1-5 years | 34.6% | 46.2% | 17.3% | 1.1% | .8% | 266 |
| | 6-15 years | 37.3% | 40.4% | 20.8% | .7% | .7% | 408 |
| | More than 15 years | 31.4% | 40.6% | 25.9% | 1.0% | 1.1% | 800 |
| Section of the City the Respondent Lives In | Section 1 | 32.1% | 40.6% | 24.3% | 1.7% | 1.2% | 411 |
| | Section 2 | 33.4% | 38.7% | 25.9% | 1.0% | 1.0% | 305 |
| | Section 3 | 30.6% | 45.0% | 23.1% | .7% | .5% | 402 |
| | Section 4 | 38.0% | 40.0% | 20.3% | .7% | 1.0% | 403 |
| Importance of Community Events | Extremely Important | 75.2% | 22.2% | 1.7% | .9% | | 230 |
| | Very Important | 42.3% | 50.4% | 6.5% | .8% | | 494 |
| | Somewhat Important | 18.8% | 51.0% | 29.6% | .2% | .5% | 592 |
| | Not Very Important | 9.5% | 16.0% | 69.2% | 4.7% | .6% | 169 |
| | Not at all Important | 4.4% | 6.7% | 64.4% | 2.2% | 22.2% | 45 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 41.9% | 38.3% | 18.9% | .3% | .6% | 997 |
| | Satisfied | 18.6% | 48.1% | 30.7% | 1.8% | .8% | 511 |
| | Dissatisfied | 3.8% | 26.9% | 42.3% | 15.4% | 11.5% | 26 |
| | Very dissatisfied | 33.3% | 33.3% | 33.3% | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 44.6% | 38.2% | 16.6% | .2% | .4% | 821 |
| | Somewhat agree | 22.0% | 44.9% | 31.3% | 1.6% | .2% | 499 |
| | Neither agree nor disagree | 18.7% | 49.6% | 27.6% | 1.6% | 2.4% | 123 |
| | Somewhat disagree | 14.3% | 38.6% | 37.1% | 4.3% | 5.7% | 70 |
| | Strongly disagree | 10.5% | 36.8% | 36.8% | 5.3% | 10.5% | 19 |

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Question 8I: Please indicate how SATISFIED your household is with...Maintenance of City of Montgomery parks.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|---|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 46.1% | 45.5% | 6.7% | 1.2% | .5% | 1558 |
| Children under 18 in HH | No Children under 18 in HH | 45.0% | 46.8% | 7.3% | .6% | .2% | 804 |
| | Children under 18 in HH | 47.4% | 44.4% | 5.6% | 1.8% | .8% | 734 |
| How Many Years Lived in Montgomery | Less than 1 year | 47.6% | 46.0% | 6.3% | | | 63 |
| | 1-5 years | 47.6% | 46.8% | 4.5% | .4% | .7% | 269 |
| | 6-15 years | 48.2% | 42.6% | 6.3% | 2.2% | .7% | 413 |
| | More than 15 years | 44.9% | 46.3% | 7.5% | 1.0% | .4% | 804 |
| Section of the City the Respondent Lives In | Section 1 | 50.7% | 42.5% | 4.8% | 1.2% | .7% | 414 |
| | Section 2 | 46.4% | 46.4% | 6.2% | 1.0% | | 308 |
| | Section 3 | 40.7% | 50.6% | 7.9% | .2% | .5% | 405 |
| | Section 4 | 47.4% | 42.5% | 7.1% | 2.2% | .7% | 407 |
| Importance of Maintenance of City of Montgomery Parks | Extremely Important | 69.2% | 27.2% | 2.0% | 1.2% | .4% | 562 |
| | Very Important | 37.4% | 57.5% | 4.3% | .7% | .1% | 729 |
| | Somewhat Important | 19.5% | 56.6% | 22.6% | .9% | .5% | 221 |
| | Not Very Important | | 14.3% | 64.3% | 21.4% | | 0 |
| | Not at all Important | | 14.3% | 42.9% | | 42.9% | 7 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 56.0% | 39.2% | 4.2% | .5% | .1% | 1004 |
| | Satisfied | 29.0% | 58.2% | 10.3% | 1.7% | .8% | 517 |
| | Dissatisfied | 11.5% | 34.6% | 26.9% | 15.4% | 11.5% | 26 |
| | Very dissatisfied | 33.3% | 33.3% | 33.3% | | | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 61.8% | 35.1% | 2.7% | .4% | .1% | 827 |
| | Somewhat agree | 30.1% | 58.6% | 9.8% | 1.4% | .2% | 502 |
| | Neither agree nor disagree | 25.4% | 54.0% | 16.7% | 2.4% | 1.6% | 126 |
| | Somewhat disagree | 15.5% | 59.2% | 15.5% | 7.0% | 2.8% | 71 |
| | Strongly disagree | 30.0% | 60.0% | 5.0% | | 5.0% | 0 |

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Question 8m: Please indicate how SATISFIED your household is with...Enforcement of property maintenance (e.g. yard maintenance, physical appearance) in my neighborhood.

| | | VERY SATISFIED | SATISFIED | NEITHER SATISFIED NOR DISSATISFIED | DISSATISFIED | VERY DISSATISFIED | Count |
|--|----------------------------|----------------|-----------|--|--------------|----------------------|-------|
| City of Montgomery Residents | | 25.4% | 43.2% | 24.9% | 4.6% | 1.8% | 1556 |
| Children under 18 in HH | No Children under 18 in HH | 26.6% | 43.0% | 24.3% | 4.2% | 1.9% | 805 |
| | Children under 18 in HH | 23.9% | 43.5% | 25.9% | 5.1% | 1.6% | 731 |
| How Many Years Lived in Montgomery | Less than 1 year | 30.6% | 33.9% | 33.9% | 1.6% | | 62 |
| | 1-5 years | 24.2% | 44.2% | 24.9% | 4.9% | 1.9% | 265 |
| | 6-15 years | 24.4% | 44.9% | 23.4% | 5.6% | 1.7% | 414 |
| | More than 15 years | 26.1% | 42.4% | 25.2% | 4.3% | 2.0% | 807 |
| Section of the City the Respondent Lives In | Section 1 | 24.8% | 44.3% | 22.4% | 6.7% | 1.7% | 415 |
| | Section 2 | 26.8% | 41.9% | 25.8% | 3.5% | 1.9% | 310 |
| | Section 3 | 22.0% | 45.8% | 26.2% | 4.5% | 1.5% | 404 |
| | Section 4 | 28.2% | 40.8% | 25.5% | 3.5% | 2.0% | 404 |
| Importance of Enforcement of Property Maintenance in My Neighborhood | Extremely Important | 40.8% | 34.9% | 12.9% | 7.2% | 4.2% | 473 |
| | Very Important | 20.8% | 57.1% | 17.4% | 4.4% | .3% | 597 |
| | Somewhat Important | 15.8% | 37.7% | 43.9% | 2.3% | .3% | 342 |
| | Not Very Important | 10.0% | 22.2% | 61.1% | 4.4% | 2.2% | 90 |
| | Not at all Important | 29.0% | 12.9% | 51.6% | | 6.5% | 31 |
| Satisfaction - Quality of Life in Montgomery | Very satisfied | 32.5% | 42.5% | 20.7% | 3.3% | 1.1% | 1001 |
| | Satisfied | 12.7% | 45.6% | 32.6% | 6.6% | 2.5% | 518 |
| | Dissatisfied | 7.7% | 23.1% | 42.3% | 15.4% | 11.5% | 26 |
| | Very dissatisfied | 33.3% | | | 33.3% | 33.3% | 3 |
| Agree/Disagree Services Good Value for Taxes Paid | Strongly agree | 34.5% | 41.3% | 19.8% | 3.3% | 1.2% | 829 |
| | Somewhat agree | 15.8% | 48.8% | 27.8% | 6.0% | 1.6% | 500 |
| | Neither agree nor disagree | 12.9% | 38.7% | 39.5% | 4.8% | 4.0% | 124 |
| | Somewhat disagree | 6.9% | 38.9% | 41.7% | 6.9% | 5.6% | 72 |
| | Strongly disagree | 10.5% | 36.8% | 26.3% | 21.1% | 5.3% | 19 |

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Question 9: Do you agree or disagree with the following statement: 'The municipal services provided to my household are a good value for the property tax dollars I/we pay'.

| | | STRONGLY AGREE | SOMEWHAT AGREE | NEITHER AGREE NOR DISAGREE | SOMEWHAT DISAGREE | STRONGLY DISAGREE | Count |
|---|----------------------------|---------------------------|---------------------------|---------------------------------------|------------------------------|------------------------------|--------------|
| City of Montgomery Residents | | 53.5% | 32.3% | 8.3% | 4.6% | 1.3% | 1566 |
| Children under 18 in HH | No Children under 18 in HH | 57.4% | 30.6% | 6.7% | 4.4% | .9% | 810 |
| | Children under 18 in HH | 49.6% | 34.5% | 9.9% | 4.5% | 1.6% | 740 |
| How Many Years Lived in Montgomery | Less than 1 year | 44.3% | 37.7% | 6.6% | 11.5% | | 61 |
| | 1-5 years | 49.1% | 34.7% | 11.4% | 3.3% | 1.5% | 271 |
| | 6-15 years | 51.8% | 31.8% | 10.4% | 4.8% | 1.2% | 415 |
| | More than 15 years | 57.0% | 31.4% | 6.0% | 4.2% | 1.4% | 812 |
| Section of the City the Respondent Lives In | Section 1 | 55.2% | 34.8% | 5.0% | 3.6% | 1.4% | 420 |
| | Section 2 | 51.0% | 31.7% | 10.3% | 5.4% | 1.6% | 312 |
| | Section 3 | 54.1% | 32.5% | 7.9% | 4.7% | .7% | 403 |
| | Section 4 | 54.0% | 30.6% | 9.5% | 4.6% | 1.2% | 409 |

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Question 10: Thinking about THE MOST RECENT TIME a member of your household CALLED the City with a request for service or assistance...do you feel that the City was responsive to your request?

| | | YES | NO | NO ONE IN HH HAS CALLED THE CITY | Count |
|---|----------------------------|-------|------|--|-------|
| City of Montgomery Residents | | 66.4% | 5.8% | 27.8% | 1572 |
| Children under 18 in HH | No Children under 18 in HH | 66.2% | 5.5% | 28.3% | 813 |
| | Children under 18 in HH | 67.2% | 5.9% | 26.9% | 743 |
| How Many Years Lived in Montgomery | Less than 1 year | 54.8% | 1.6% | 43.5% | 62 |
| | 1-5 years | 56.0% | 5.1% | 38.9% | 275 |
| | 6-15 years | 68.0% | 4.3% | 27.7% | 415 |
| | More than 15 years | 70.6% | 7.1% | 22.3% | 813 |
| Section of the City the Respondent Lives In | Section 1 | 68.5% | 5.7% | 25.8% | 419 |
| | Section 2 | 65.0% | 6.1% | 28.9% | 311 |
| | Section 3 | 69.2% | 4.7% | 26.1% | 406 |
| | Section 4 | 64.3% | 6.8% | 29.0% | 414 |

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Question 11: Thinking about THE MOST RECENT TIME a member of your household CALLED the City with a request for service or assistance...was that member of your household treated courteously?

| | | YES | NO | NO ONE IN HH HAS CALLED THE CITY | Count |
|---|----------------------------|-------|------|--|-------|
| City of Montgomery Residents | | 70.7% | 1.5% | 27.8% | 1571 |
| Children under 18 in HH | No Children under 18 in HH | 70.5% | 1.2% | 28.3% | 813 |
| | Children under 18 in HH | 71.1% | 1.9% | 27.0% | 741 |
| How Many Years Lived in Montgomery | Less than 1 year | 56.5% | | 43.5% | 62 |
| | 1-5 years | 59.6% | 1.5% | 38.9% | 275 |
| | 6-15 years | 70.8% | 1.4% | 27.7% | 415 |
| | More than 15 years | 76.0% | 1.7% | 22.3% | 812 |
| Section of the City the Respondent Lives In | Section 1 | 73.0% | 1.2% | 25.8% | 419 |
| | Section 2 | 69.8% | 1.3% | 28.9% | 311 |
| | Section 3 | 72.2% | 1.7% | 26.1% | 406 |
| | Section 4 | 69.0% | 1.9% | 29.1% | 413 |

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Question 12: Do you favor or oppose the City continuing the REWARDS POINTS aspect of the RecycleBank program?

| | | STRONGLY FAVOR | SOMEWHAT FAVOR | NEITHER FAVOR NOR OPPOSE | SOMEWHAT OPPOSE | STRONGLY OPPOSE | Count |
|---|----------------------------|-----------------------|-----------------------|---------------------------------|------------------------|------------------------|--------------|
| City of Montgomery Residents | | 26.5% | 17.5% | 28.1% | 14.0% | 13.9% | 1559 |
| Children under 18 in HH | No Children under 18 in HH | 22.3% | 17.0% | 31.9% | 14.3% | 14.5% | 806 |
| | Children under 18 in HH | 31.3% | 18.1% | 23.8% | 13.8% | 13.1% | 741 |
| How Many Years Lived in Montgomery | Less than 1 year | 35.5% | 14.5% | 29.0% | 14.5% | 6.5% | 62 |
| | 1-5 years | 27.4% | 17.4% | 27.0% | 14.8% | 13.3% | 270 |
| | 6-15 years | 31.3% | 15.9% | 27.0% | 12.5% | 13.3% | 415 |
| | More than 15 years | 23.1% | 18.7% | 29.0% | 14.2% | 15.0% | 808 |
| Section of the City the Respondent Lives In | Section 1 | 25.1% | 17.7% | 28.6% | 14.3% | 14.3% | 419 |
| | Section 2 | 30.0% | 18.8% | 27.8% | 12.1% | 11.2% | 313 |
| | Section 3 | 26.3% | 16.1% | 27.5% | 14.4% | 15.6% | 403 |
| | Section 4 | 25.8% | 17.7% | 28.3% | 14.7% | 13.5% | 407 |

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Question 13a: Would you favor or oppose...Encouraging residential development in and around the Heritage District?

| | | STRONGLY FAVOR | SOMEWHAT FAVOR | NEITHER FAVOR NOR OPPOSE | SOMEWHAT OPPOSE | STRONGLY OPPOSE | Count |
|---|----------------------------|-----------------------|-----------------------|---------------------------------|------------------------|------------------------|--------------|
| City of Montgomery Residents | | 27.5% | 34.0% | 26.3% | 8.4% | 3.7% | 1556 |
| Children under 18 in HH | No Children under 18 in HH | 26.7% | 35.8% | 26.7% | 6.7% | 4.1% | 808 |
| | Children under 18 in HH | 28.5% | 32.3% | 25.8% | 9.9% | 3.4% | 736 |
| How Many Years Lived in Montgomery | Less than 1 year | 22.6% | 38.7% | 17.7% | 14.5% | 6.5% | 62 |
| | 1-5 years | 18.8% | 36.9% | 27.3% | 12.9% | 4.1% | 271 |
| | 6-15 years | 32.2% | 30.8% | 25.2% | 8.0% | 3.9% | 413 |
| | More than 15 years | 28.2% | 34.5% | 27.4% | 6.6% | 3.3% | 806 |
| Section of the City the Respondent Lives In | Section 1 | 29.6% | 28.8% | 30.0% | 7.7% | 3.8% | 416 |
| | Section 2 | 31.7% | 35.6% | 23.7% | 6.4% | 2.6% | 312 |
| | Section 3 | 22.4% | 35.3% | 28.1% | 10.0% | 4.2% | 402 |
| | Section 4 | 27.5% | 36.8% | 22.5% | 9.1% | 4.2% | 408 |

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Question 13b: Would you favor or oppose...City purchasing property located in the Heritage District to ensure that future development is consistent with the character of the District?

| | | STRONGLY FAVOR | SOMEWHAT FAVOR | NEITHER FAVOR NOR OPPOSE | SOMEWHAT OPPOSE | STRONGLY OPPOSE | Count |
|---|----------------------------|-----------------------|-----------------------|---------------------------------|------------------------|------------------------|--------------|
| City of Montgomery Residents | | 35.0% | 34.0% | 17.8% | 8.7% | 4.6% | 1559 |
| Children under 18 in HH | No Children under 18 in HH | 33.6% | 35.6% | 17.8% | 9.0% | 4.0% | 809 |
| | Children under 18 in HH | 36.8% | 32.2% | 17.9% | 8.3% | 4.9% | 737 |
| How Many Years Lived in Montgomery | Less than 1 year | 33.9% | 35.5% | 16.1% | 12.9% | 1.6% | 62 |
| | 1-5 years | 37.4% | 38.5% | 15.4% | 5.9% | 2.9% | 273 |
| | 6-15 years | 38.9% | 30.0% | 17.9% | 7.5% | 5.8% | 414 |
| | More than 15 years | 32.4% | 34.4% | 18.7% | 9.8% | 4.7% | 806 |
| Section of the City the Respondent Lives In | Section 1 | 34.2% | 32.0% | 19.0% | 9.9% | 4.8% | 415 |
| | Section 2 | 35.5% | 35.2% | 17.1% | 7.4% | 4.8% | 310 |
| | Section 3 | 30.7% | 39.9% | 16.3% | 8.2% | 5.0% | 404 |
| | Section 4 | 40.1% | 29.4% | 18.2% | 8.5% | 3.6% | 411 |

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Question 13c: Would you favor or oppose...Enhancing public space in the Heritage District (e.g. enhancements to Parrot Alley, Neully-Plaisance Square)?

| | | STRONGLY FAVOR | SOMEWHAT FAVOR | NEITHER FAVOR NOR OPPOSE | SOMEWHAT OPPOSE | STRONGLY OPPOSE | Count |
|---|----------------------------|-----------------------|-----------------------|---------------------------------|------------------------|------------------------|--------------|
| City of Montgomery Residents | | 31.5% | 36.0% | 23.5% | 5.9% | 3.2% | 1555 |
| Children under 18 in HH | No Children under 18 in HH | 28.2% | 37.1% | 25.8% | 5.7% | 3.1% | 805 |
| | Children under 18 in HH | 35.4% | 34.8% | 21.0% | 5.8% | 3.0% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 32.3% | 43.5% | 21.0% | 3.2% | | 62 |
| | 1-5 years | 33.5% | 38.6% | 22.1% | 4.4% | 1.5% | 272 |
| | 6-15 years | 38.6% | 32.9% | 20.5% | 4.6% | 3.4% | 414 |
| | More than 15 years | 27.1% | 36.2% | 25.7% | 7.1% | 3.9% | 803 |
| Section of the City the Respondent Lives In | Section 1 | 32.4% | 32.9% | 23.7% | 6.5% | 4.4% | 413 |
| | Section 2 | 35.6% | 38.1% | 20.5% | 3.8% | 1.9% | 312 |
| | Section 3 | 27.4% | 41.0% | 22.6% | 5.5% | 3.5% | 402 |
| | Section 4 | 31.7% | 33.2% | 25.9% | 6.6% | 2.7% | 410 |

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Question 15a: Frequency of volunteer activity: Volunteered for a church/religious group.

| | | ONCE A WEEK | ONCE OR TWICE A MONTH | A FEW TIMES A YEAR | SELDOM | DID NOT VOLUNTEER | Count |
|---|----------------------------|--------------------|----------------------------------|-------------------------------|---------------|------------------------------|--------------|
| City of Montgomery Residents | | 16.9% | 12.5% | 18.0% | 8.8% | 43.8% | 1499 |
| Children under 18 in HH | No Children under 18 in HH | 17.9% | 11.2% | 13.1% | 7.9% | 49.9% | 771 |
| | Children under 18 in HH | 15.7% | 13.9% | 23.5% | 9.9% | 37.1% | 720 |
| How Many Years Lived in Montgomery | Less than 1 year | 14.5% | 3.2% | 12.9% | 11.3% | 58.1% | 62 |
| | 1-5 years | 11.0% | 11.0% | 16.7% | 9.9% | 51.3% | 263 |
| | 6-15 years | 15.0% | 14.5% | 22.3% | 7.8% | 40.4% | 399 |
| | More than 15 years | 19.9% | 12.8% | 16.6% | 8.8% | 41.9% | 773 |
| Section of the City the Respondent Lives In | Section 1 | 19.8% | 12.8% | 14.2% | 9.5% | 43.8% | 400 |
| | Section 2 | 14.4% | 10.1% | 22.8% | 9.4% | 43.3% | 298 |
| | Section 3 | 17.3% | 15.1% | 17.1% | 9.4% | 41.1% | 392 |
| | Section 4 | 15.0% | 12.0% | 19.3% | 6.6% | 47.1% | 393 |

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Question 15b: Frequency of volunteer activity: Volunteered for a school or tutoring program, including PTA or PTO.

| | | ONCE A WEEK | ONCE OR TWICE A MONTH | A FEW TIMES A YEAR | SELDOM | DID NOT VOLUNTEER | Count |
|---|----------------------------|-------------|--------------------------|-----------------------|--------|----------------------|-------|
| City of Montgomery Residents | | 7.5% | 7.0% | 11.8% | 9.2% | 64.6% | 1487 |
| Children under 18 in HH | No Children under 18 in HH | 3.4% | .9% | 3.8% | 6.8% | 85.0% | 761 |
| | Children under 18 in HH | 11.8% | 13.4% | 20.3% | 11.8% | 42.6% | 718 |
| How Many Years Lived in Montgomery | Less than 1 year | 6.5% | 4.8% | 11.3% | 8.1% | 69.4% | 62 |
| | 1-5 years | 9.6% | 11.9% | 14.2% | 10.3% | 54.0% | 261 |
| | 6-15 years | 11.1% | 11.1% | 17.3% | 7.9% | 52.5% | 404 |
| | More than 15 years | 4.9% | 3.3% | 8.0% | 9.6% | 74.1% | 758 |
| Section of the City the Respondent Lives In | Section 1 | 4.8% | 7.4% | 11.7% | 7.7% | 68.4% | 392 |
| | Section 2 | 9.7% | 6.3% | 13.0% | 11.0% | 60.0% | 300 |
| | Section 3 | 7.2% | 9.0% | 10.8% | 10.3% | 62.6% | 388 |
| | Section 4 | 9.0% | 5.1% | 12.3% | 8.4% | 65.2% | 391 |

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Question 15c: Frequency of volunteer activity: Volunteered for a child or youth program, such as Scouts or little league.

| | | ONCE A WEEK | ONCE OR TWICE A MONTH | A FEW TIMES A YEAR | SELDOM | DID NOT VOLUNTEER | Count |
|---|----------------------------|-------------|--------------------------|-----------------------|--------|----------------------|-------|
| City of Montgomery Residents | | 7.7% | 5.8% | 8.2% | 7.9% | 70.4% | 1485 |
| Children under 18 in HH | No Children under 18 in HH | 2.3% | 1.2% | 3.7% | 5.8% | 87.0% | 755 |
| | Children under 18 in HH | 13.6% | 10.5% | 13.0% | 10.1% | 52.8% | 722 |
| How Many Years Lived in Montgomery | Less than 1 year | 4.8% | 6.5% | 6.5% | 3.2% | 79.0% | 62 |
| | 1-5 years | 10.6% | 7.6% | 8.4% | 9.1% | 64.3% | 263 |
| | 6-15 years | 12.2% | 8.7% | 11.7% | 7.0% | 60.3% | 401 |
| | More than 15 years | 4.6% | 3.6% | 6.5% | 8.3% | 77.0% | 757 |
| Section of the City the Respondent Lives In | Section 1 | 5.8% | 6.9% | 7.4% | 7.6% | 72.3% | 394 |
| | Section 2 | 10.3% | 6.6% | 8.9% | 8.6% | 65.6% | 302 |
| | Section 3 | 9.3% | 5.4% | 9.5% | 9.0% | 66.8% | 388 |
| | Section 4 | 6.5% | 4.7% | 7.3% | 6.7% | 74.9% | 386 |

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Question 15d: Frequency of volunteer activity: Volunteered for City of Montgomery local government commissions or committees.

| | | ONCE A WEEK | ONCE OR TWICE A MONTH | A FEW TIMES A YEAR | SELDOM | DID NOT VOLUNTEER | Count |
|---|----------------------------|-------------|--------------------------|-----------------------|--------|----------------------|-------|
| City of Montgomery Residents | | 1.0% | 2.6% | 3.4% | 7.5% | 85.5% | 1480 |
| Children under 18 in HH | No Children under 18 in HH | .9% | 3.8% | 3.8% | 4.9% | 86.5% | 756 |
| | Children under 18 in HH | 1.1% | 1.4% | 2.9% | 10.3% | 84.2% | 716 |
| How Many Years Lived in Montgomery | Less than 1 year | | | 1.6% | 1.6% | 96.7% | 61 |
| | 1-5 years | .8% | 1.9% | 1.5% | 8.8% | 86.9% | 260 |
| | 6-15 years | .8% | 2.5% | 3.5% | 7.3% | 85.9% | 397 |
| | More than 15 years | 1.3% | 3.2% | 4.1% | 7.6% | 83.8% | 760 |
| Section of the City the Respondent Lives In | Section 1 | 1.0% | 2.0% | 4.6% | 6.6% | 85.7% | 392 |
| | Section 2 | .7% | 4.1% | 2.0% | 7.5% | 85.7% | 293 |
| | Section 3 | 1.5% | 2.3% | 2.1% | 8.5% | 85.6% | 389 |
| | Section 4 | .8% | 2.6% | 4.4% | 7.7% | 84.6% | 390 |

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Question 15e: Frequency of volunteer activity: Volunteered for any neighborhood or community group such as a block association or neighborhood watch.

| | | ONCE A WEEK | ONCE OR TWICE A MONTH | A FEW TIMES A YEAR | SELDOM | DID NOT VOLUNTEER | Count |
|---|----------------------------|-------------|--------------------------|-----------------------|--------|----------------------|-------|
| City of Montgomery Residents | | 1.8% | 2.5% | 10.0% | 10.2% | 75.5% | 1479 |
| Children under 18 in HH | No Children under 18 in HH | 1.9% | 1.5% | 7.0% | 9.3% | 80.4% | 754 |
| | Children under 18 in HH | 1.8% | 3.6% | 13.0% | 11.3% | 70.3% | 718 |
| How Many Years Lived in Montgomery | Less than 1 year | | 1.7% | 6.7% | 5.0% | 86.7% | 60 |
| | 1-5 years | 3.1% | 2.3% | 10.7% | 10.3% | 73.6% | 261 |
| | 6-15 years | 3.0% | 4.0% | 12.3% | 10.8% | 69.8% | 398 |
| | More than 15 years | .9% | 1.8% | 8.6% | 10.3% | 78.4% | 758 |
| Section of the City the Respondent Lives In | Section 1 | 1.5% | 2.3% | 7.4% | 7.9% | 81.0% | 394 |
| | Section 2 | 3.0% | 2.4% | 11.5% | 11.1% | 72.0% | 296 |
| | Section 3 | 1.8% | 2.8% | 11.7% | 13.7% | 69.9% | 386 |
| | Section 4 | 1.3% | 2.3% | 9.6% | 8.8% | 78.0% | 387 |

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Question 15f: Frequency of volunteer activity: Volunteered for a service organization such as Rotary or Kiwanis Club.

| | | ONCE A WEEK | ONCE OR TWICE A MONTH | A FEW TIMES A YEAR | SELDOM | DID NOT VOLUNTEER | Count |
|---|----------------------------|-------------|--------------------------|-----------------------|--------|----------------------|-------|
| City of Montgomery Residents | | 3.1% | 2.8% | 2.8% | 4.9% | 86.4% | 1475 |
| Children under 18 in HH | No Children under 18 in HH | 2.7% | 2.1% | 1.6% | 4.4% | 89.2% | 750 |
| | Children under 18 in HH | 3.6% | 3.3% | 4.0% | 5.6% | 83.4% | 717 |
| How Many Years Lived in Montgomery | Less than 1 year | 1.6% | 1.6% | 3.3% | 1.6% | 91.8% | 61 |
| | 1-5 years | 2.3% | 1.9% | 4.2% | 5.3% | 86.3% | 263 |
| | 6-15 years | 3.5% | 3.0% | 3.3% | 6.0% | 84.1% | 397 |
| | More than 15 years | 3.3% | 2.9% | 2.0% | 4.5% | 87.3% | 753 |
| Section of the City the Respondent Lives In | Section 1 | 2.8% | 3.3% | 2.0% | 4.1% | 87.8% | 392 |
| | Section 2 | 3.0% | 2.3% | 4.7% | 4.7% | 85.2% | 298 |
| | Section 3 | 3.6% | 3.4% | 3.1% | 6.0% | 83.9% | 385 |
| | Section 4 | 3.1% | 2.1% | 1.8% | 5.2% | 87.8% | 385 |

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Question 15g: Frequency of volunteer activity: Other.

| | | ONCE A WEEK | ONCE OR TWICE A MONTH | A FEW TIMES A YEAR | SELDOM | DID NOT VOLUNTEER | Count |
|---|----------------------------|-------------|--------------------------|-----------------------|--------|----------------------|-------|
| City of Montgomery Residents | | 16.3% | 11.7% | 7.5% | 2.9% | 61.6% | 719 |
| Children under 18 in HH | No Children under 18 in HH | 18.5% | 11.6% | 7.4% | 3.0% | 59.5% | 405 |
| | Children under 18 in HH | 13.5% | 11.6% | 7.7% | 2.9% | 64.2% | 310 |
| How Many Years Lived in Montgomery | Less than 1 year | 14.0% | 2.3% | 4.7% | 2.3% | 76.7% | 43 |
| | 1-5 years | 12.1% | 9.7% | 6.5% | 3.2% | 68.5% | 124 |
| | 6-15 years | 14.9% | 13.7% | 4.8% | 3.0% | 63.7% | 168 |
| | More than 15 years | 18.5% | 12.5% | 9.4% | 2.9% | 56.8% | 384 |
| Section of the City the Respondent Lives In | Section 1 | 24.5% | 8.8% | 6.9% | 1.0% | 58.8% | 204 |
| | Section 2 | 14.1% | 9.9% | 4.2% | 5.6% | 66.2% | 142 |
| | Section 3 | 15.6% | 12.2% | 8.3% | 4.4% | 59.4% | 180 |
| | Section 4 | 8.6% | 15.7% | 10.3% | 1.6% | 63.8% | 185 |

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Question 16: How interested are you in volunteering for a City of Montgomery local government commission, committee, or special project/event?

| | | VERY INTERESTED | SOMEWHAT INTERESTED | NOT TOO INTERESTED | NOT AT ALL INTERESTED | Count |
|---|----------------------------|------------------------|----------------------------|---------------------------|------------------------------|--------------|
| City of Montgomery Residents | | 4.4% | 22.5% | 42.0% | 31.1% | 1530 |
| Children under 18 in HH | No Children under 18 in HH | 5.7% | 18.1% | 41.3% | 34.9% | 796 |
| | Children under 18 in HH | 3.2% | 27.5% | 42.7% | 26.6% | 728 |
| How Many Years Lived in Montgomery | Less than 1 year | 6.7% | 41.7% | 35.0% | 16.7% | 60 |
| | 1-5 years | 4.1% | 27.1% | 43.9% | 24.9% | 269 |
| | 6-15 years | 3.7% | 26.5% | 39.6% | 30.2% | 407 |
| | More than 15 years | 4.8% | 17.3% | 43.1% | 34.8% | 792 |
| Section of the City the Respondent Lives In | Section 1 | 4.1% | 23.5% | 41.3% | 31.1% | 412 |
| | Section 2 | 5.8% | 19.7% | 46.3% | 28.2% | 309 |
| | Section 3 | 3.8% | 25.2% | 37.7% | 33.3% | 393 |
| | Section 4 | 4.5% | 20.9% | 43.6% | 30.9% | 401 |

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Question 19: Section of the City the Respondent Lives In?

| | | Section 1 | Section 2 | Section 3 | Section 4 | Count |
|------------------------------------|----------------------------|-----------|-----------|-----------|-----------|-------|
| City of Montgomery Residents | | 27.0% | 20.2% | 26.2% | 26.6% | 1558 |
| Children under 18 in HH | No Children under 18 in HH | 27.4% | 18.2% | 26.6% | 27.8% | 808 |
| | Children under 18 in HH | 27.0% | 22.4% | 25.7% | 24.9% | 738 |
| How Many Years Lived in Montgomery | Less than 1 year | 29.0% | 14.5% | 27.4% | 29.0% | 62 |
| | 1-5 years | 25.2% | 20.1% | 29.2% | 25.5% | 274 |
| | 6-15 years | 26.1% | 24.4% | 22.7% | 26.8% | 414 |
| | More than 15 years | 28.0% | 18.5% | 26.8% | 26.8% | 807 |

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