

Your welcome packet includes the following information that the City of Munford Public Utilities feel is important for all of our customers. If you need more information or have questions on the information provided please call us at (901) 837-0171.

Utility Rules and Regulations

Welcome to Munford "My Kind of Town"

Natural Gas Safety Information

Natural Gas Pipeline Information

How to Keep our Water Safe

What Kind of Sewer system do you have?

Solid Waste Collection Service

Important contact information



City of Munford, Tennessee

1397 Munford Avenue

Munford, TN 38058

City Hall (901) 837-0171

Rules & Regulations

In consideration of payment by the Customer of certain fees detailed in the SCHEDULE OF RATES AND CHARGES, the City agrees to furnish service to the service address listed herein, and the Customer agrees to purchase services from the City, subject to terms and conditions herein set forth.

Who is responsible for the account?

- 1. Whenever an application is made for service and the City has knowledge of a dispute as to the ownership of the right occupancy at the service address, and one or more of the claimants attempts to prevent such service being furnished, the City reserves the right to adopt either one of the following two courses:
 - A. Treat the applicant(s) in actual possession of the premises at the service address as being entitled to such service, notwithstanding the rights of claims of other persons; or,
 - B. Withhold service pending a judicial settlement of the rights of various claimants.
- 2. It is agreed that if the Customer sells, subdivides, moves away from or leases the property herein described, the Customer will notify the City in order that it may execute a new contract with the successor Customer.
- 3. It is understood and agreed that every condition of this contract is of the essence of the contract, and if breached, the City may cut off all of its services to the service address and may not be reconnected except by the order of the City, after the payment of all rates, penalties, fees and charges have been made by the Customer.
- 4. Services provided by the City shall be supplied only to the applicant(s) at the address named in this contract. The Customer shall not connect any other dwelling or property to his service.
- 5. The Customer agrees to keep the property at the service address accessible and free from impediments to City access, maintenance, repairs and meter reading. Upon notification from the City, the Customer agrees to remove any impediments to City access. If such impediments are not removed within such reasonable time as requested by the City, service will be disconnected. Service shall be reinstated after any impediments are removed and all bills, reconnections fees and other such fees are paid by the Customer.
- 6. The receipt by the City of the application for service of the prospective Customer shall not obligate the City to render such service. If the service cannot be supplied in accordance with the City's policies, rules, regulations, and general practice or those of any state or federal agency with oversight regarding service, the liability of the City to the applicant for such service shall be limited to the return of any fees paid to the City by such application.

The City Reserves the right to:

7. The City shall have the right to restrict, control, or discontinue service at any time during emergencies or repairs. The City shall not be liable for failure to furnish service for any other reason beyond its control or for any other loss, injury, or damage to persons, plumbing, or property resulting from such service curtailment or discontinuance.

- 8. The City makes no guarantees, expressed, or implied, as to serve quality, quantity, consistency, or continuity.
- 9. The City shall at its discretion, specify how and what uses may be made of service provided to Customer. If the Customer fails to comply with the uses so specified, service shall be disconnected.
- 10. All requests for disconnection (termination) of service shall be made either in writing, by phone, or in person. The utility will accept telephone requests for discontinuance only if the caller can give adequate identification. The City will only terminate services during normal business hours. The City will make every effort to respond within a reasonable time. (24 hours)
- 11. If the City discontinues service for non-payment or any other reason and the service is turned on without authority of the City, the City shall charge a reconnection fee, a fee for any damages to the meter, penalty charge according to its prevailing Rates and Fee Schedule and is subject to legal action, including prosecution for theft of services.

Damages

- 12. The Customer agrees that in the event and City property is damaged, destroyed, or tampered with, it will be repaired or replaced at the Customer's expense.
- 13. The City shall have the right to estimate or prorate should any conditions beyond the control of the City prevent the normal billing procedure. This includes stuck or broken meters or transmitters.
- 14. If the City damages any underground facilities the Customer cannot locate, the Customer will be responsible for all repairs.

Your Service

- 15. The City of Munford does not maintain the customer's buried piping.
- 16. If the customer's buried piping is not maintained, it may be subject to the potential hazards of corrosion and leakage.
- 17. Buried gas piping should be:
 - a. Periodically inspected for leaks;
 - b. Periodically inspected for corrosion if the piping is metallic; and
 - c. Repaired if any unsafe condition is discovered.
- 18. When excavation near buried gas piping, the piping should be located in advance, and the excavation done by hand.
- 19. Plumbing contractors, and heating contractors can assist in locating, inspecting, and repairing the customer's buried piping.
- 20. The meter and related appurtenances serving the Customer's service address shall remain the property of the City. The City or its agents reserve the right to make inspections of the service installation within the Customer's premises upon reasonable notice and at reasonable times. The City assumes no liability for the operation or maintenance of the Customer's plumbing.
- 21. If the Customer, after signing this contract, does not take the service for any reason, the Customer shall forfeit any connection fees that have been paid.

22. As a condition of service, the property owner shall provide at no cost a suitable place for the installation of the meter and related equipment and give an easement to the City for said location.

You Agree to:

- 23. The Customer agrees to abide by the City's rules and regulations governing the provisions of water, sewer, gas and/or solid waste service to its Customers. The Customer understands that the City has the right to amend its rule and regulations at any time.
- 24. The Customer agrees to pay the City service at the rate set forth in the City's prevailing schedule of rates and charges.
- 25. The Customer understands and agrees that the City shall not be liable for any loss, cost, damage, or expenses to any parties resulting from the use or presence of gas or gas appliances upon the Customer's premises.
- 26. In case of Water Service, the Customer agrees to abide by the Tennessee Department of Environment and Conservation rules on cross-connections (additional information is provided in this packet). The City's service line will in no way be connected to any other water service (well, etc.). If a Customer is presently using well water, Customer agrees to notify the City within 24 hours after service is connected and leave the hole open for inspection by the City.
- 27. Customers who are connected to the City Sewer System agree to pay sewer use fees according to the prevailing Rate and Fee Schedule as determined by the amount of water usage.

Bills and Fees

- 28. After termination of service, the Customer agrees to pay all outstanding charges and costs under the City's rules and regulations including invoices, costs of repair of the City's meter or other property, invoices for statements and late penalties, unpaid fees and charges, interests on all such obligations at the maximum legal rate, and court costs and reasonable attorney fees in the event the City shall employ the services of an attorney or collection agency to collect such outstanding amount.
- 29. Bills are normally mailed on or around the first of the month and are due with no penalty by the fifteenth (15th) of the month. A 10% penalty is added after the fifteenth(15th) of the month. Cutoff for non-payment will begin on the twenty-fifth (25th) of the month. At 8:00 a.m. on the 25th of the month any account with an unpaid balance will be assessed a delinquent service penalty and services are subject to disconnection. Reconnection of service during non-business hours will be charged an additional fee. (For After Hours Payment: If payment of outstanding bill, delinquent service penalty and additional after hours fee is not paid by 9:00 a.m. on the next business day services will be disconnected again and the account will be charged an additional cut off fee) Regular Office hours are 8 a.m. 4:30 p.m., Monday Friday.
- 30. Customer shall pay for returned checks plus a returned check fee. If a customer does not pay the returned check and all fees associated with said check, by the date specified on the Non-Sufficient Check Letter, services will be disconnected and the customer will be charged a shut off processing fee. Customer shall pay the amount of the returned check, the returned check fee, and the shut off fee (if applicable) prior to reconnection of services.
- 31. Previous unpaid bills must be resolved before new service is established with the City. In the event that a previous unpaid bill is determined to relate to a current customer, the following applies:

- A. Any customer's unpaid bill accrued at a prior address shall be added to the customer's bill for his current address and be subject to any additional fees or penalties.
- B. Any unpaid bill accruing at any address under a contract with any member of the customer's family, living as such, may be added to any account for service contracted for by a customer at the same or any other address, and thereupon shall take the same status as if it had been charged to the customer requesting service.

Payment Options

- 32. Payments may be made in several manners and locations:
 - A. Automatic draft from your bank account (initiated on the 15th of the month)–inquire at City Hall
 - B. Online by credit card or E-check at www.munford.com (fees apply)
 - C. Mailed to:1397 Munford Avenue, Munford TN 38058 **
 - D. Drop box on west side of the building
 - E. In person via cash, check or credit card (fees apply) at City Hall between 8:00 a.m. & 4:30 p.m.
 - F. Through your on-line bill pay at your banking establishment. **
 - G. By Phone 1-877-768-5046, you will need your utility account number.
 - **The City of Munford is not responsible for any penalties or fees that may be applied, due to late delivery by the postal service or lost mail.



Welcome to "My Kind of Town"

The Town of Munford can trace its origins to the early 1850's when the Mt. Zion Methodist Episcopal Church moved to downtown Munford and soon afterward, a small, unplanned village grew up around the growing Methodist church that would officially be named "Mt. Zion" after the Post Office opened in 1856.

For many years, Mt. Zion was the home of the Memphis District High School that was operated by the Memphis Conference of the Methodist Church. This fine educational institution was later leased and then purchased by the Tipton County Board of Education.

In 1874 Mt. Zion Post office was closed. When Mt. Zion reapplied to the United States Post Office Department in 1886 to have their old Post Office reopened, the Post Office Department approved the application with one exception. The town would have to come up with another name for their Post Office. The reason behind the government agency's request was simple. They claimed that if the name of Mt. Zion were reinstated, it would cause confusion among postal employees when sorting the mail between Mt. Zion Tennessee and Mt. Zion Pennsylvania. (it should be noted here that at the time the common abbreviation for Tennessee was "Tenn." and the common abbreviation for Pennsylvania was "Penn."). In print and especially in script, the names of these two towns would look very familiar to postal employees attempting to sort the mail. The newly appointed Postmaster, G.B. Sale, asked his daughter Lola, to help him come up with a suitable name for the Post Office. She chose the name "Munford" in memory of the late Colonel R.H. Munford of Covington, a longtime public servant who had served over the years as the Tipton County Clerk, County Register of Deeds and Clerk and Master for the Chancery Court, as well as serving as Mayor of Covington.

Although the Post Office after 1886 was known as Munford, parts of the town would continue to be known as Mt. Zion. That would all come to an end in 1905 when Munford was incorporated by an Act of the Tennessee General Assembly.

Munford has continued to grow through the years and offers many services to our residents. Munford has easy access to the Memphis area.

Munford provides an extensive park system serving persons of all ages. The City offers organized youth sports, (football, soccer, baseball, basketball, and sports for special needs (S.N.A.G)).walking tracks, tennis courts, children's playgrounds, roller skating and skateboarding. The City of Munford has a vibrant seniors program, award winning fitness programs, and multiple picnic areas. The centerpiece of our park system is City Park and its scenic gazebo, which for 30+ years has been a focal point for many civic events and family events.

Munford was ranked #4 in Business Week's Best Most Affordable Suburbs in 2009. Munford was ranked #4 in the Best Suburbs of Memphis to retire in 2015, with a special mention to the Munford Tipton County Memorial Library that is located in downtown Munford. Munford is the home of the Munford High School Marching Band that was honored to perform at the 2015 Macy's Day parade.

The City of Munford would like to welcome you to our City and we hope that you will spend many years enjoying our surrounding area. If there is anything we can do to be of service, please call us at (901)837-0171.



Natural Gas Pipeline Information

RE: Underground Gas Pipe Maintenance and Call Before You Dig

You are receiving this notice because there is a possibility that you have a natural gas line running underground from your gas meter to a structure or a gas burning appliance. As your natural gas distributor, the City of Munford, in accordance with the U. S. Department of Transportation and the Tennessee Regulatory Authority regulations, is making you aware of certain safety recommendations regarding your underground natural gas piping.

The City of Munford operates the gas system with an emphasis on safety. We are required to design, operate and maintain our underground natural gas pipeline system in accordance with prescribed federal and state standards. The gas system does not maintain the gas piping beyond the meter. This is the responsibility of the customer who owns the property. If the buried pipe is not properly maintained, it may be subject to corrosion (if the piping is metallic) and/or leakage.

To ensure the continued safe and reliable operation of these lines, the buried piping should bechecked periodically for leakage and corrosion if metallic. You (or the building owner) are advised to contact a licensed plumber or heating contractor to assist you in locating and inspecting your buried gas piping. If any unsafe condition is discovered, repairs should be made ASAP. The Yellow Pages are an excellent source for listings of licensed plumbers and heating contractors.

If we can answer any questions regarding this notice, please give us a call at 837-0171. You may disregard this notice if you do not have buried piping beyond the gas meter.

Call 811 Before You Dig

Should you plan to dig around buried gas piping, the piping should be located in advance and all digging should be carefully done by hand in the vicinity of the pipe. You are required to contact the City of Munford and Tennessee One Call (1-800-351-1111) three days in advance of digging in order that all utility-owned buried pipe and cable can be located. This is a free service.

Very truly yours,

City of Munford



HOW TO KEEP OUR WATER SAFE

Every time you fill a glass with water from the tap, prepare a meal, or take a bath you take for granted that the water will always be clean, pure and healthy. The following information will help insure that you are doing your part to keep the water clean, pure and healthy.



Occasionally, situations occur outside of our control that can jeopardize the quality of your drinking water. A very common occurrence in a water distribution system is the temporary loss of pressure due to the breakage of a water supply pipe or water main.

When these situations occur, conditions are present that can allow the BACKFLOW of pollutants or contaminants into the water system and threaten the purity of our drinking water system. The City of Munford is dedicated to educating and informing the customers that we service so that you can do your part to keep our water safe and clean.

What is Backflow?

Backflow is the reversal of flow of fluids, chemicals, or any other foreign material into the drinking water system. There are two forms of backflow.

- Back Siphon age This is usually caused by a loss of pressure in the drinking water system.
- Back Pressure This is usually caused by pumps, piping system elevation, or thermal expansion from a heat source.

Can Backflow be prevented?

Yes, the backflow of undesirable elements into the drinking water system can be prevented. A cross-connection is a physical connection between the water supply and any source of possible pollution or contamination. Eliminating or controlling all actual or potential cross-connections, the public water system will be protected within the City of Munford's main water system and within buildings.

Backflow Preventers

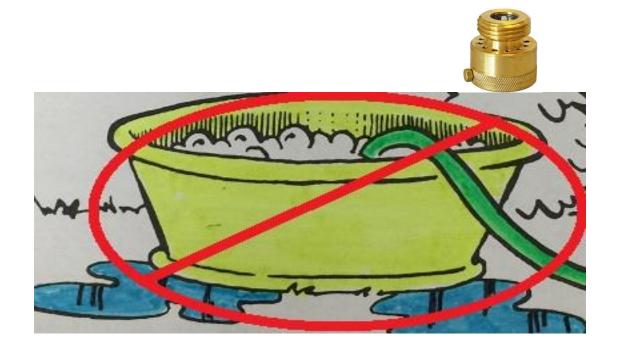
The atmospheric vacuum breaker (AVB) is only used on irrigation systems to protect against back siphon-age with no valves downstream of the device and must be installed a minimum of 6 inches above the highest sprinkler head. This device is not testable but should be inspected annually to ensure proper operation.

Pressure Vacuum Breaker (PVB) is similar to the AVB but it has a spring to assist the opening of the plunger. This assembly permits the use of valves or zones downstream of the assembly and is subject to periodical must be installed 12 inches above the highest opening. No pumps or chemical and will protects against back siphon-age only.

A reduced pressure type assembly has the highest level of protection and can be used to protect against both back pressure and back siphon-age. Chemical injectors can be used downstream of the assembly with pumps. This assembly is subject to periodic testing and must be installed a minimum of 12 inches above the ground or flood plain.

Garden hoses are an extension of your water piping system and are subject to backflow. A simple device called a hose bibb vacuum breaker can be installed on your existing hose bibb. These are available at most hardware stores and will protect against back siphon-age only.

You should never place a garden hose, which is attached to your home, in anything that you would not want to drink. There should always be an air space of at least two inches for the water to run through before it enters a container.



WHAT KIND OF SEWER DO YOU HAVE?

What is the difference between STEP systems and Conventional Gravity Flow?





Many City of Munford sewer customers rely on a "STEP sewer system" to discharge household wastewater to Munford's city-wide sewer system. "STEP" stands for "Septic Tank Effluent Pump" and these systems are used throughout the United States. If you are one of our STEP customers, it's important that you are aware of that fact, and understand how it works at your location.

For STEP system customers, household wastewater spends time in a STEP sewer tank before heading out to the "main" sewer collection lines that terminate at Munford's wastewater treatment plant.

That is, there is a "STEP in-between" flushing your toilet and that wastewater entering the city-wide gravity sewer system. Below is information to help you maintain your STEP system and information on what to do if you have an alarm that is triggered.

How Do STEP Systems Work?

STEP systems include a holding tank for sewage, a screen chamber, and a small pressure pump within the tank. The liquid waste is pumped through a small pressure line into sewer lines leading to the City of Munford Wastewater Treatment Plant.

The STEP system pump is controlled by a system of floats within your tank. The electrical box mounted on the side of your house controls the floats and pumps. The floats activate an alarm in the electrical (alarm) box when the fluid level in the tank gets too high or too low.

The City may visit your STEP system location in order to assess its status and perform maintenance.

When Your STEP Alarm Sounds

•

- Silence the alarm Locate the alarm box on the exterior of your home and push the red button to silence the alarm. The red light will stay on as long as there is an alarm condition.
- <u>VERY IMPORTANT</u> -- Call (901) 837-0171 to report a STEP alarm condition, regardless of day or time -- unless your alarm went off during a power outage (see info below for a power outage). Or if your STEP system has just been serviced by the City's personnel.

DURING WORKING HOURS: If you call during City Hall working hours, one of our Front Desk staff will take your information and dispatch a Service Technician.

AFTER WORKING HOURS: If you call after City Hall working hours, your call will be answered by the Automated Operator. Select the EMERGENCY choice and leave a VOICEMAIL stating this is a "STEP ALARM ALERT", along with your name, address and phone number. Our "On-Call" technician monitors this line 24 hours per day, and will respond as soon as possible.

Alarm Sounding Following a Power Outage

Your STEP alarm may sound after power has returned following an outage. If this happens, you only need to silence the alarm. You DO NOT need to call the City unless your tank is overflowing or the alarm light stays on for more than 6 hours.

See "Steps to Follow During and After a Power Outage" below for more information.

Alarm Light On After System is Serviced

The alarm light being on after servicing is normal. When the City comes out and services your system, your alarm light may stay on. The light will stay on until the tank level is high enough to trigger the pump to start. This may take 2 - 14 days.

Important Information For Homeowners with STEP Systems

Your Tank Riser Lid Must Remain Visible and Accessible. This helps us locate your system quickly in an emergency situation. A hidden or inaccessible lid means that your STEP system cannot be serviced. You must maintain a 2-foot clearance around the tank lid and it must NOT be covered by sod, shrubs, or bark. Landscaping items, e.g., shrubs and trees, which obstruct access to the tank lids, may be damaged during the performance of operation and maintenance activities. In accordance with the STEP system easement, the owner waives any claim against the City for damage to said items in the case where work by the City is done in a reasonable manner

You can place items weighing less than 30 pounds, (e.g., birdbath, potted plant, or other yard decoration) on the lid, as long as they can be easily removed for maintenance.

Your Alarm Box Must Remain Visible and Accessible

You must maintain a 3-foot clearance around and in front of the electrical (alarm) box. This means no shrubs or fences can block the box. This allows technicians to access the box to perform routine and emergency maintenance.

When putting up a new fence, please make sure your alarm box is located in front of your fence line. If your alarm box is located behind a fence, we cannot perform maintenance unless you are home.

DO NOT Flush or Dispose of Items that Can Block Your System

Below is a list of some of the items that when placed down the drain or toilet can block your "STEP" system and prevent it from working correctly. *

- Disposable diapers
- Q- tips or cotton balls/swabs
- Egg shells, nutshells, and coffee grounds
- Sanitary napkins, tampons, condoms, or any non-organic material
- Paper towels or rags
- Hair
- Dental floss
- Food items containing seeds and peelings
- Fats, oils, and greases





Limit or eliminate your use of a garbage disposal. Instead, consider composting your food waste items.

*Routine maintenance of a STEP system is the City's responsibility. But if extra maintenance or cleaning is required due to disposal of inappropriate materials, the maintenance costs may be billed directly to the property owner or resident.

Important Steps to Follow During and After a Power Outage?

Call Southwest Tennessee Electric to report your power outage at 1-888-440-1990

Conserve water! Your STEP system has small storage capacity. Without electricity, you can expect your tank to fill within one or two days. It is, important that you take immediate actions to limit your water use.

Silence your alarm after power is restored

Push the red button on your alarm box to silence the alarm. Note that it can take 3-4 hours for the system to pump down enough for the light to go off. You DO NOT need to call the City* unless your tank is overflowing or the alarm light stays on for more than 6 hours. If your tank is overflowing or your alarm light has been on for more than 6 hours, call (901) 837-5974, 24 hours a day.

Wait at least 30 minutes before returning to normal water use

This will give your system time to pump down.

What is the City of Munford Responsible For?

- Repairing and maintaining the STEP system tank, electrical (alarm) box, and outlet lines from the tank.
- Checking the system and sludge levels in the tank and when necessary, sludge removal
- Periodically checking and removing the sludge in the tank (approximately every seven years)

What Am I Responsible for as Owner/Resident?

- Repairing and maintaining the home plumbing and sewer line from the house to the STEP system tank
- Damages to the home or STEP system that occur due to the City's inability to access the STEP system (e.g., electrical box behind a fence)
- Providing electricity for the pump and controls
- Calling to report an alarm, and minimizing water use during an emergency

• Eliminating the disposal of improper material into the STEP system*

*Routine maintenance of a STEP system is the City's responsibility. But if extra maintenance or cleaning is required due to disposal of inappropriate materials, the maintenance costs may be billed directly to the property owner or resident.

Conventional Gravity Flow

This type of sewer systems go directly from the home to the Sewer Collection system and then it is pumped to the Sewer Treatment facility by lift stations (if required).

The Owner/Resident is responsible for maintaining the sewer lines from the home to the road connection.

Questions?

For general STEP or Conventional Gravity Flow systems information call (901) 837-0171 or email mwalker@munford.com





SOLID WASTE COLLECTION



The City of Munford offers residential solid waste collection community wide as a service to our residents. The curbside collection, provided under contract with Republic Services, offers convenient, cost effective trash service that is billed directly on existing and new utility accounts. This City service is only provided within the Munford city limits.

By <u>Ordinance 2013-05-01</u>, all Munford residents are required to use the City's residential trash service and may not retain another vendor for residential trash collection.

Regular collection occurs weekly for all Munford residents on either Tuesday or Wednesday (depending on your street) beginning at 6 a.m. For residents on the North side of Munford Avenue (TN 206) or further North, Tuesday is your "pickup day". For residents on the South side of Munford Avenue (TN 206) or further South, Wednesday is your "pickup day". Contact Munford City Hall at (901)837-0171 or email trash@munford.com if you are uncertain which day is your "pickup day".

Customers can report a damaged trash can, request an additional can, or report a missed pickup by calling Munford City Hall (901)837-0171 or email trash@munford.com.

Service Holidays

The following are holidays observed by Munford's residential trash collection program:

New Year's Day

Martin Luther King Jr. Day

Memorial Day

Independence Day

Labor Day

Thanksgiving Day

Christmas Day

When one of these holidays occurs on your normal pickup day, trash pickup will typically be delayed one day, shifting that week to Wednesday and Thursday pickup.

A Clean Munford...

Help keep Munford clean by bagging your trash prior to placing it in the trash can. Loose papers and small waste items that are not bagged can blow out of the can as it is emptied – littering the streets and clogging the storm water system.

The use of an automated collection system requires your help to keep the service running smoothly and cleanly. All items to be collected must be in a City provided can and placed curb-side for collection. When placing your can at the curb, please place the can so the wheels are at the back of the can and the lid opening is facing the street.

Please ensure that all household garbage is placed inside a City provided can for collection. Due to the use of automated garbage trucks, household garbage not placed inside the carts will not be collected. Leave at least 5 feet of space between the trash can and your mailbox, and other structures. If needed, additional cans are available for customers at an additional monthly fee.

Recycling

Recycling is available to assist in reducing the amount of household waste you produce. The recycling collection bins is located at 69 Crigger Street (near Haddads Store). Plastics, cardboard and newspaper goods are all accepted for recycling. Please flatten all cardboard boxes before placing them in the recycle bin.

Yard Waste

Bagged grass clippings, leaves, trimmings and branches can be deposited in your garbage can for collection with your regular trash. These items must be placed in the can and not hanging out over the edges. If your can does not have room for yard waste, you will have to make other arrangements for disposing of this waste. At present, Munford's residential trash service only accepts waste placed in the City provided trash cans. Waste left outside of the can cannot and will not be picked up by Waste Pro or the City.

NOTE: Tipton County operates a landfill, convenience center and recycling center about 0.70 miles south of the Tipton County Public Works, 8279 Highway 51, Brighton TN 38011. For more information about the

landfill, call (901)837-5907 or visit their web-site at www.tcpw.net/landfill.htm. This facility can accept household and yard waste that is NOT considered hazardous waste (such as unused paint, fertilizer, pesticides or petroleum products).



wasteprousa.com | > @Waste_Pro_USA

Proper Cart Placement City of Munford

DO:

DON'T:



Place 2 carts at least three feet from one another



Do not place carts less than three feet from any object including mailboxes, vehicles, other carts, etc.



If you have more than two carts, make sure all carts are separated by **three feet**.



Do not overfill trash cart, and only use Waste Pro-issued carts. If you need an additional cart please call the City of Munford at 901-837-0171 or email trash@munford.com.

PHONE NUMBERS & WEB-SITES

EMERGENCY 911

Utilities

Phone Services	Ritter Communications	837-3600
		872-7000
Electric	Southwest TN Electric	837-1900
Gas	Munford City Hall	837-0171
Water & Sewer	Munford City Hall	837-0171
	Brighton City Hall	476-8661
	Atoka	837-5300
	Poplar Grove	837-0181
Landfill	Tipton County Public Works	837-5900

Miscellaneous

	iviiscellaneous	
Animal Control	Tipton County Animal Control	837-5919
Car Tags, marriage license,	Tipton County Clerk	476-0207
Chamber of Commerce	South Tipton County	837-6464
City Offices	Munford City Hall	837-0171
	Atoka Town Hall	837-5300
	Brighton Town Hall	476-8661
Driver's License	TN Dept. of Safety	475-2517
Fire Department	Non-Emergency–Munford	837-5960
	Non-Emergency-Atoka	837-5322
	Non-Emergency-Brighton	475-6536
Library	Munford Memorial Library	837-2665
Police Department	Non-Emergency-Munford	837-5980
	Non-Emergency-Atoka	837-5302
	Non-Emergency-Brighton	475-6722
Property Taxes (Munford)	Munford City Hall	837-0171
Parks and Recreation	Munford	837-5965
School Board	Tipton County Board of Education	476-7148
Senior Center	Parks and Recreation	837-5965
Tipton County Taxes	Tipton County Trustee	476-0211
Veterans Center	Munford	476-2456
Voter Registration	Tipton County Election Commission	476-0223

Web Sites

City of Munford www.munford.com
Town of Atoka www.townofatoka.com
Town of Brighton www.townofbrighton.com
Tipton County Offices www.tiptonco.com
Tipton County School www.tipton-county.com