



**Job Announcement
Concessionaire**

Department:	Parks and Recreation	Posted:	02/05/2024
Position:	Concessionaire	Closed:	Open Until Filled
Salary:	\$8.00/hr	Classification:	Part-Time

Job Summary:

As a Part-Time Concessionaire with the City of Palmview Parks and Recreation Department, you will play a vital role in enhancing the experience of visitors to our recreational facilities during evenings and weekends, particularly during tournaments and events. Your primary responsibility will be to operate and manage concession stands, providing refreshments and snacks to patrons. You will ensure that concession areas are clean, well-stocked, and adhere to all safety and health regulations. Exceptional customer service, attention to detail, and a friendly demeanor are essential for success in this role.

Location:

The primary worksite for this position will be various recreational facilities within the City of Palmview. The job involves both indoor and outdoor work, depending on the location of the concession stand.

Hours:

The typical work week for a Concessionaire is 20 hours, primarily in the evening and on weekends.

Essential Functions:

- Operate concession stands during evening and weekend hours, especially during tournaments and events.
- Prepare and serve a variety of food and beverage items.
- Maintain cleanliness and orderliness of the concession area, including equipment, storage, and serving areas.
- Handle cash transactions accurately and provide customers with change.
- Ensure compliance with health and safety regulations, including food handling and sanitation.
- Monitor inventory levels, order supplies, and restock items as needed.

- Provide exceptional customer service, including addressing customer inquiries and resolving issues.
- Maintain a positive and cooperative working relationship with coworkers and supervisors.
- Assist with minor maintenance tasks in the concession area, such as cleaning equipment and fixtures.

Qualifications and Requirements:

- High school diploma or equivalent is preferred.
- Prior experience in food service or concessions is a plus, but not mandatory.
- A willingness to learn and a strong work ethic are highly valued.
- Ability to handle cash and operate a cash register (training can be provided).
- Strong customer service skills and a friendly, approachable demeanor.
- Excellent communication and interpersonal skills.
- Basic math skills for handling transactions and making change.
- Reliable and punctual with a commitment to fulfilling work responsibilities.
- Ability to work independently and as part of a team.

Desired Competencies:

- Exceptional customer service skills.
- Attention to detail.
- Dependability and punctuality.
- Adaptability to changing work environments.
- Team player and positive attitude.

Expectations:

- Provide outstanding customer service to enhance the overall visitor experience.
- Maintain a clean and organized concession area.
- Follow all health and safety guidelines and regulations.
- Report any equipment malfunctions or supply shortages promptly.
- Work collaboratively with colleagues and supervisors to ensure efficient operation.

Physical Requirements:

- The role involves prolonged periods of standing and walking, often within a confined space. Concessionaires must have the physical stamina to remain on their feet for extended periods, including during busy events.
- Concessionaires may be required to lift and carry supplies, such as boxes of food and beverages, weighing up to 50 pounds. This may also involve stocking inventory and transporting items within the concession area.

- The ability to use hands and fingers for tasks such as handling cash, preparing food, and operating equipment, including cash registers and food preparation tools.
- Concessionaires should be able to reach overhead, bend, stoop, and kneel as necessary to access supplies and serve customers.
- Depending on the event and location of the concession stand, exposure to varying temperatures, including heat and cold, may be expected. This could include outdoor stands exposed to the elements.

Equal Employment Opportunity:

The City of Palmview is an equal opportunity employer committed to diversity and inclusion. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or veteran status.

Additional Information:

This job description is not exhaustive and may be subject to change or modification as necessary. Additional duties and responsibilities may be assigned to meet the needs of the City of Palmview Parks and Recreation Department and the community.

Application Process:

Interested candidates are invited to submit their application through the City of Palmview's official website at www.cityofpalmview.com/job-opportunities/ or in person at the following address: 400 W Veterans Blvd Palmview, TX 78572.