

**FINAL NOTICE OF INTENT TO DISCONNECT
WATER SERVICE**



City of Petaluma
Water Utility Customer Service
11 English St, Petaluma, CA 94952
707-778-4350, option 3

The payment plan for this account has not been in compliance for 60 or more days; therefore, your payment plan is no longer valid. Your water service is scheduled to be turned off on the date listed above. The total delinquent charges must be paid prior to the date stated above to prevent water service disconnection.

If your water service is shut off, you must pay the total delinquent charges plus a \$40 reconnection fee by 2pm in order to have water service restored during normal working hours (8am-4:30pm Mon-Thurs). *(After hours reconnection is subject to a \$60 fee.)*

Here are ways to pay your bill:

- Pay in person at the City Hall Finance Department, 11 English Street, between 9:00 AM and 3:00 PM Mondays through Thursdays.
- Pay by telephone with a Visa or MasterCard (707-778-4350, option 3).

(Payment online is not an option for turn-on if your water service is shut off.)

Please be advised: Tampering with City equipment inside the meter box (including turning on or off water) will result in a \$500 fine.

Note: If water is turned off for nonpayment, other health and safety codes could apply and therefore impact habitability of the structure. Refer to <https://cityofpetaluma.org/departments/building/> or contact building@cityofpetaluma.org for additional information.

Notice: In accordance with SB 998 (Water Shutoff Protection Act), the City of Petaluma has adopted a Policy that describes options and procedures for residential water account collections. The Policy can be viewed on the City's website at www.cityofpetaluma.org within the Public Works and Utilities City Department.

Translations:

* Please visit our office or website for a translation of this notice.

* Visite nuestra oficina o sitio web para obtener una traducción de este aviso.

* 请访问我们的办公室或网站，以获取本通知的翻译。

* Mangyaring bisitahin ang aming opisina o website para sa isang pagsasalin ng paunawa na ito.

* Vui lòng truy cập văn phòng hoặc trang web của chúng tôi để dịch bản thông báo này.

* 이 통보서를 번역 할 사무소 나 웹 사이트를 방문하십시오.