Life is getting busier, and trying to juggle work, family, finances, and more can be challenging. Keeping things on track can be stressful. Luma, Concern’s powerful, simple-to-use, digital solution quickly connects you to the help you need to navigate life’s ups and downs.

Help Wherever You Are
Accessible from your phone, tablet or computer, Luma is your digital front door to everything Concern has to offer. Luma combines technology, counseling, self-help tools, life balance resources, and compassionate human interaction all in one place. Easily get the help you need, when you need it, and on your own terms.

Simple Digital Assessment
Answering a few questions quickly leads you to a custom care plan

Dynamic, Personalized Dashboard
Here, you can request additional help, track progress and find the customized resources you need in the moment

Personalized Self-Help Tools & Life Balance Solutions
Guides you to specific resources like apps, videos, articles, consultations, and service referrals, all customized to your needs

Getting started is simple.
Just visit employees.concernhealth.com, log in with your company code, and follow any of the in-page links to begin. For questions about Luma, Concern services, or for immediate support call 800-344-4222

Client-Counselor Matching
Helps you find a professional you’re comfortable confiding in from the start while maintaining privacy

Convenient Counseling Choices for Busy Lifestyles
Choose from counseling offerings—telephone, face-to-face, and now Luma unlocks access to next generation video counseling

You can count on Luma for confidential, 24/7 access to the Concern services you’ve always relied on.