



City of Petaluma
Water Utility Customer Service
11 English St, Petaluma, CA 94952
707-778-4350, option 3
www.cityofpetaluma.org

Final Notice of Intent to Disconnect Service

Account #:

Service address:

Past due balance to pay: \$

Required payment date:

The period has expired for completing the payment plan for your past due balance stated above. **If the past due balance is not paid by the close of business on the required payment date stated above, water service will be shut off on the following business day.**

If you have questions regarding this notice, please call 707-778-4350, option 3, Monday - Thursday between 8:00 am and 5:00 pm.

The Finance Department is closed on Fridays, weekends and holidays.

Bill Pay Options:

- *Automated phone payment: 877-484-4346
- *Customer service: 707-778-4350, option 3
- *Online: <https://www.onlinebiller.com/petaluma>
- *In person: 11 English Street, Finance counter

Notice: In accordance with SB 998 (Water Shutoff Protection Act), the City of Petaluma has adopted a Policy that describes options and procedures for residential water account collections. The Policy can be viewed on the City's website at www.cityofpetaluma.org within the Public Works and Utilities City Department.

Translations:

- * Please visit our office or website for a translation of our policy.
- * Visite nuestra oficina o sitio web para obtener una traducción de este aviso.
- * 请访问我们的办公室或网站，以获取本通知的翻译。
- * Mangyaring bisitahin ang aming opisina o website para sa isang pagsasalin ng paunawa na ito.
- * Vui lòng truy cập văn phòng hoặc trang web của chúng tôi để dịch bản thông báo này.
- * 이 통보서를 번역 할 사무소 나 웹 사이트를 방문하십시오.