



City of Petaluma

Water Utility Customer Service
11 English St, Petaluma, CA 94952
707-778-4350, option 3
www.cityofpetaluma.org

(account # & amount – handwritten or label)

In accordance with our previous notice, the period has expired for the payment of your past due delinquent charges.

Your water service is now OFF.

You will need to pay the total delinquency charges plus a \$40 reconnection fee by 2:00 PM for restoration during normal working hours (8:00 AM – 4:30 PM). The after hours reconnection fee is \$60.

You may pay your bill in person at City Hall, 11 English Street, or make a payment by telephone with a Visa or MasterCard (707-778-4350, option 3.)

Notice: tampering with City equipment inside the meter box (including turning on or off water) will result in a \$500 fine.

After hours emergency: call 707-778-4546 to leave a message and receive a call back.

Notice: In accordance with SB 998 (Water Shutoff Protection Act), the City of Petaluma has adopted a Policy that describes options and procedures for residential water account collections. The Policy can be viewed on the City's website at www.cityofpetaluma.org within the Public Works and Utilities City Department.

Translations:

* Please visit our office or website for a translation of our policy.

* Visite nuestra oficina o sitio web para obtener una traducción de este aviso.

*请访问我们的办公室或网站，以获取本通知的翻译。

* Mangyaring bisitahin ang aming opisina o website para sa isang pagsasalin ng paunawa na ito.

* Vui lòng truy cập văn phòng hoặc trang web của chúng tôi để dịch bản thông báo này.

*이 통보서를 번역 할 사무소 나 웹 사이트를 방문하십시오.