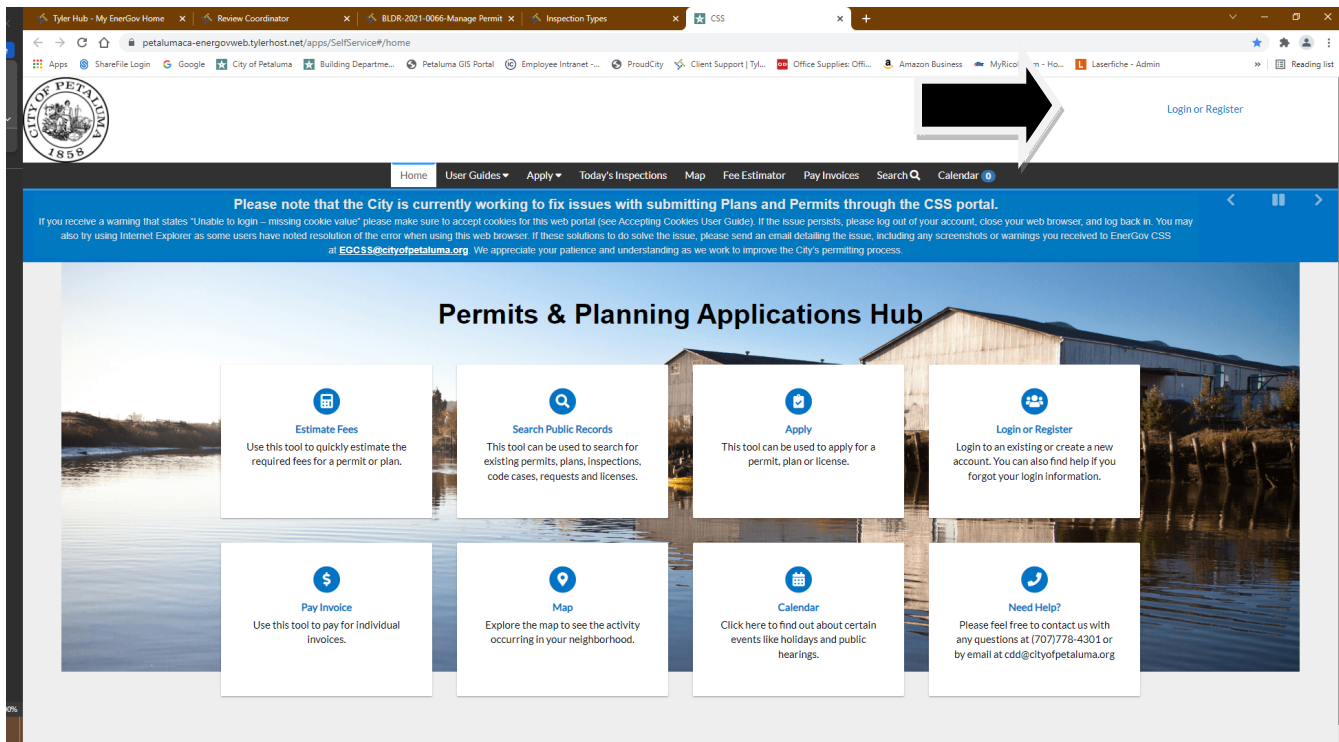
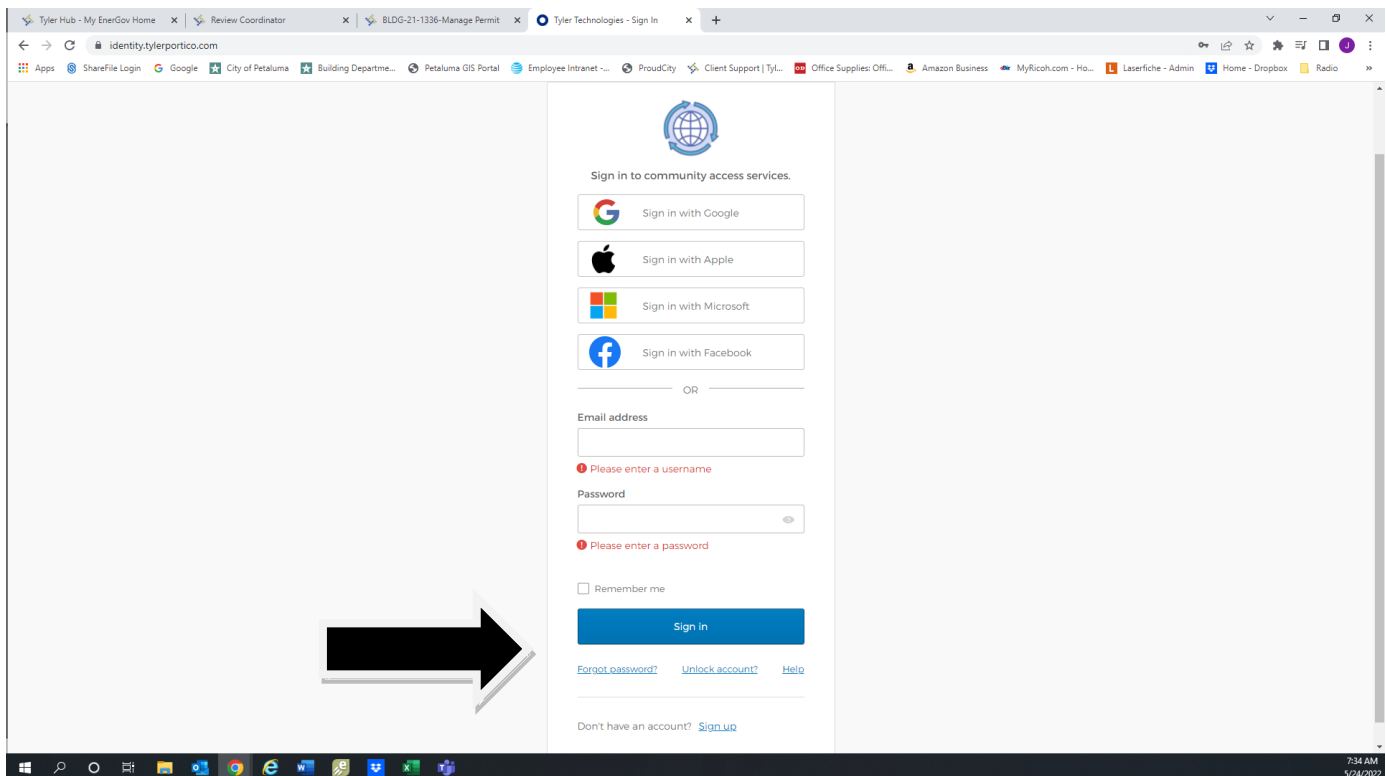


To register for a new account in the new Customer Portal click on the following link:

- <https://petalumaca-energovweb.tylerhost.net/apps/SelfService#/home>
- Click “Login or Register”



- Click on **Sign Up** link at the bottom of the current page.

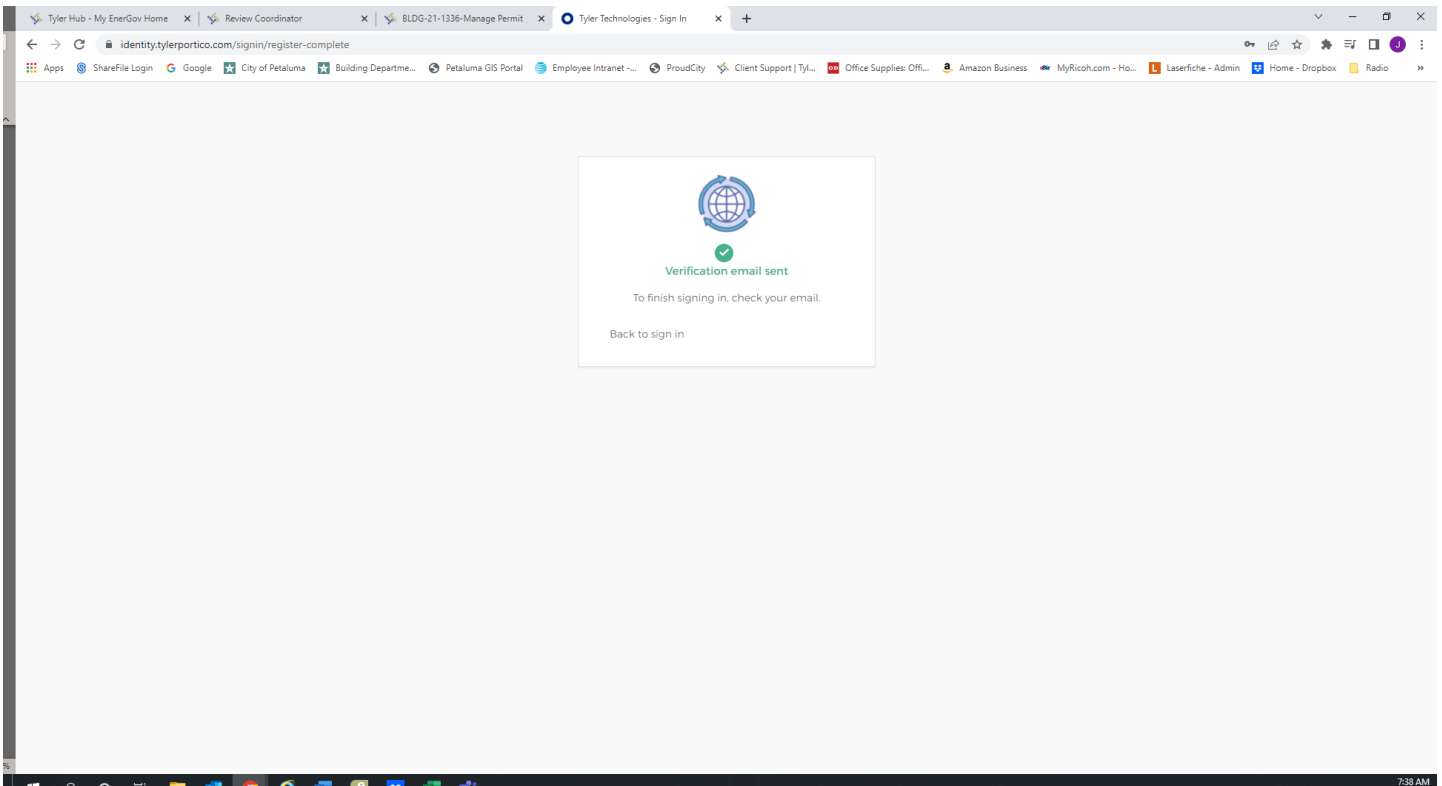


- Fill out the email, password and then First and Last Name, then click on **Sign Up**

The screenshot shows a web browser window with the URL `identity.tylerportico.com/signin/register`. The page features a 'Create an account' form with the following fields and elements:

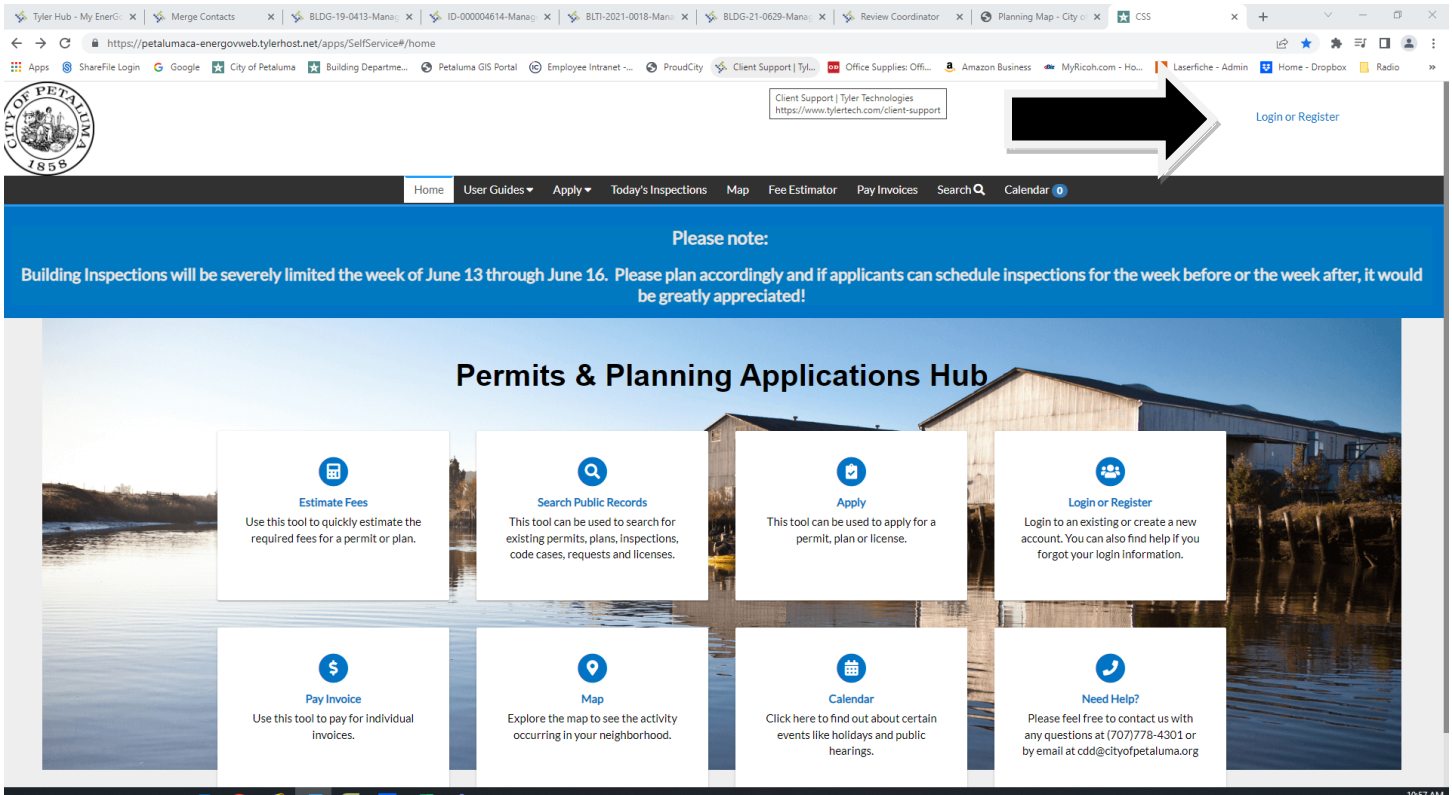
- A circular logo with a globe and arrows at the top.
- The heading 'Create an account'.
- An email input field containing 'jendubs37@yahoo.com'.
- A password input field with masked characters '.....'.
- Five password requirements with checkmarks:
  - At least 8 character(s)
  - At least 1 number(s)
  - At least 1 lowercase letter(s)
  - At least 1 uppercase letter(s)
  - Does not contain part of username
- A first name input field containing 'Jennifer D'.
- A last name input field containing 'Williams'.
- A small note: '\* indicates required field'.
- A blue 'Sign up' button.
- A link: [Back to sign in](#).

- You will then receive **an email you will have to verify** before you can fully register.

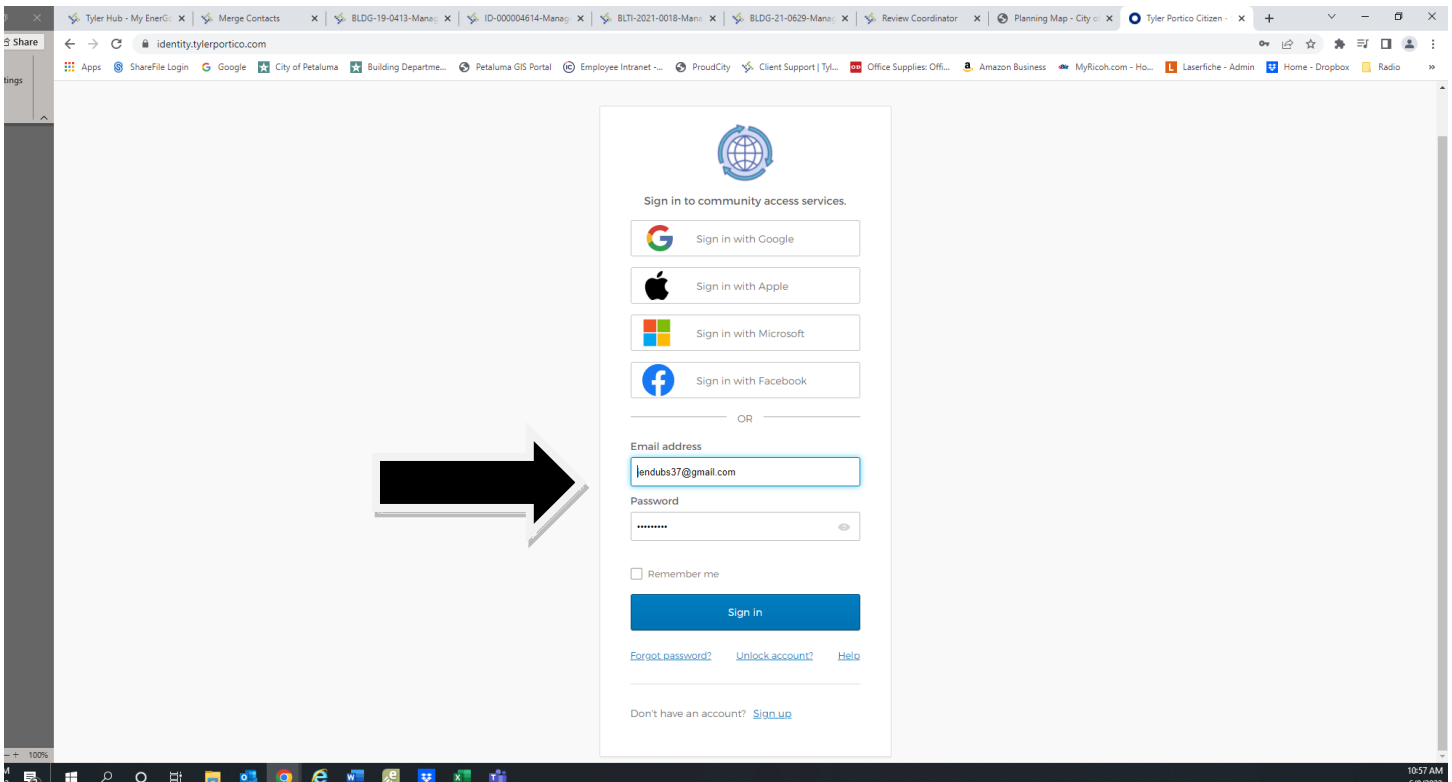


- You will need to go into your email box of the email you used to register and look for an email from **energovdonotreply** and then verify your email address. If for some reason you don't get the email check your junk/spam folder.

- Once email is verified, click back on the following link: <https://petalumaca-energovweb.tylerhost.net/apps/SelfService#/home> and then click on the Login or Register button



- Input the email and password you used to register and click **“Sign in”**.



- Complete the rest of the registration.
- Once that's done, you can apply for permits.