

COVID Bill Assistance Program

The COVID Bill Assistance Program is a Puget Sound Energy program created to help residential customers facing financial hardship due to COVID-19. This program allows customers to receive:

- Up to \$2,500 in additional utility bill payment assistance.
- Up to \$2,500 to forgive past balances for customers who received energy assistance in the past.
- Extended payment plans up to 18 months.
- The option to change their energy bill's due date.

Who can qualify for the COVID Bill Assistance Program?

- Customers qualify based on their income. Please see the table for income requirements.
- Go to pse.com/covidhelp to learn more about income requirements.

How can customers apply for the program?

1. By visiting pse.com/assistance
2. Providing a photo ID and the necessary income documentation.
 - Documentation varies depending on the customer situation. Documents may include bank statements, pay stubs, award letters, etc.
3. Completing the application form

What other measures is PSE offering to help customers in need of assistance?

In addition to the COVID Bill Assistance Program, PSE also offers payment plans and allows customers to change their bill's due date. Although this program is for residential customers, PSE is offering businesses the option for extended payments.

Income Table

Number of Persons in Household	Maximun Monthly Net Income Limit
1	\$2,147
2	\$2,903
3	\$3,660
4	\$4,417
5	\$5,173
6	\$5,930
7	\$6,687
8	\$7,443
9	\$8,200
10	\$8,957