

Sept. 14, 2021 DR-4615-NY

New York Recovery Update #1

Key Messages

At the request of Gov. Kathy Hochul, President Biden approved a Major Disaster Declaration for Suffolk County Sept. 12.

Homeowners, renters, and business owners in Suffolk County are now eligible to apply for federal help in response to damage or loss suffered as a direct result of the Remnants of Hurricane Ida.

Seven counties are now designated for Individual Assistance (Bronx, Kings, Queens, Richmond, Nassau, Suffolk and Westchester) and nine counties for Public Assistance (Bronx, Kings, New York, Queens, Richmond, Nassau, Sullivan, Suffolk and Westchester). All counties in the state are eligible to apply for assistance under FEMA's Hazard Mitigation Grant Program.

How to Register

To apply for assistance, visit [DisasterAssistance.gov](https://www.disasterassistance.gov), use the FEMA mobile app, or call 800.621.3362. If you use a relay service such as a videophone, InnoCaption, or CapTel, give FEMA the number for that service. Operators are on duty seven days a week from 8 a.m. to 7 p.m. local time.

You should have the following information available to register:

- Name and SSN of the primary applicant.
- Name and SSN of secondary/co-applicant (encouraged but not required).
- Current and pre-disaster address.
- Names of all occupants of the pre-disaster household.
- Current contact information.
- Types of insurance held by the household.
- Household pre-disaster annual gross income.
- Losses caused by the disaster.
- Banking information for direct deposit of financial assistance, if requested.

Disaster Recovery Centers

FEMA has opened six Disaster Recovery Centers where you can meet face-to-face with FEMA staffers and representatives of other federal and state agencies. If you have not already applied for help, you can do so at a DRC.

- Hostos College, 450 Grand Concourse, Bronx, NY 10451.
- Queens College, 152-45 Melbourne Ave., Queens, NY 11367

- Medgar Evans College, 231 Crown St., Brooklyn, NY 11225
- College of Staten Island, 2800 Victory Blvd., Staten Island, NY 10314
- Yonkers Library, 1500 Central Park Ave, Yonkers, NY 10710
- Nassau, 1801 Evergreen Ave., New Hyde Park, NY, 11040

Hours of operation: 8 a.m. to 7 p.m. seven days a week.

Low-interest Disaster Loans

Businesses of all sizes, nonprofits, homeowners and renters may apply for a U.S. Small Business Administration low-interest disaster loan. Adjacent counties to the designated counties are eligible to apply for Economic Injury Disaster Loans.

Applicants may apply online using SBA's secure website at <https://www.sba.gov/page/disaster-loan-applications>.

Call SBA's Customer Service Center at 800-659-2955 or email disastercustomerservice@sba.gov for more information on SBA disaster assistance. Individuals who are deaf or hard-of-hearing may call 800-877-8339.

By the Numbers

- For losses not covered by insurance, FEMA has approved more than \$7 million in Individual Assistance disaster grants for homeowners and renters. More than 35,500 applications for assistance have been received.
- The U.S. Small Business Administration has approved six low-interest disaster loans totaling more than \$255,000.
- FEMA's National Flood Insurance Program has paid more than \$500,000 in flood insurance claims. Some 2,410 claims have been submitted.

Resources

- **New York 311:** The call goes to local helpline call centers that have counselors for disaster recovery and can provide information on access to local resources such as housing, food and health care. **Dial: 311.**
- **New York City Vital Statistics:** Provides information on birth certificates, death certificates, vaccine records, childcare, and other services in New York City. **Dial: 311.**
- **New York Department of Health:** Serves outside of New York City. Provides information on birth certificates, death certificates, marriage certificates, divorce certificates and other services. **Dial: 855-322-1022**

Please note: After a disaster, scam artists, identity thieves and other criminals often attempt to take advantage of disaster survivors. Federal and state emergency management officials urge residents to watch for and report any suspicious activity. If you have knowledge of fraud, waste, or abuse, you can report these tips – 24 hours a day, seven days a week – to the FEMA Disaster Fraud Hotline at **866-720-5721** or email disaster@leo.gov

If you believe you or a loved one has become a victim of a scam or identity theft, report it immediately to your local police or sheriff's department, or contact the office of the **New York Attorney General**:

- Consumer Protection Hotline: **800-697-1220**
- www.ny.gov/agencies/division-consumer-protection
- dos.ny.gov/file-consumer-complaint

Find information about strengthening property for future disasters at www.fema.gov/protect-your-property.

Videos about FEMA Assistance with closed captioning and American Sign Language interpretation are [available here](#).

For official information on the recovery effort, please visit www.fema.gov/disaster/4615. Follow us on twitter at twitter.com/femaregion2 and www.facebook.com/fema.