

New York Recovery Update

Key Messages

Seven counties are designated for Individual Assistance (Bronx, Kings, Queens, Richmond, Nassau, Suffolk and Westchester) and nine counties for Public Assistance (Bronx, Kings, New York, Queens, Richmond, Nassau, Sullivan, Suffolk and Westchester). All counties in the state are eligible to apply for assistance under FEMA's Hazard Mitigation Grant Program.

If you have registered with FEMA and applied for disaster assistance, you might have received a FEMA letter by regular U.S. Postal Service mail or by email.

It may include eligibility notifications and/or request for more information. Eligibility Notification letters inform the applicant of the types of assistance FEMA has determined you are eligible or ineligible to receive, the amounts of assistance FEMA is providing from each eligible need, the reasons you are ineligible, an explanation of the appeals process, and other key information regarding disaster assistance, including proper use of funds.

It could be that you just need to provide more information. Maybe:

- You didn't prove the damaged home was your primary residence at the time of the disaster, or that you lived in the home at the time. FEMA has recently expanded the types of documentation that FEMA will accept to support your request for assistance.
- The U.S. Small Business Administration disaster loan application has not been returned. This application is used to determine if you may be eligible for other grant programs or assistance. Not returning the application will disqualify you from them and you do not have to accept a loan if one is offered.

How to Register

You can apply for disaster assistance at DisasterAssistance.gov, by using the FEMA mobile app or by calling 800.621.3362. If you use a relay service, such as video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Operators are on duty seven days a week from 8 a.m. to 7 p.m. local time.

You should have the following information available to register:

- Name and SSN of the primary applicant.
- Name and SSN of secondary/co-applicant (encouraged but not required).
- Current and pre-disaster address.
- Names of all occupants of the pre-disaster household.
- Current contact information.
- Types of insurance held by the household.
- Household pre-disaster annual gross income.
- Losses caused by the disaster.
- Banking information for direct deposit of financial assistance, if requested.

Disaster Recovery Centers

FEMA has opened Disaster Recovery Centers where you can meet face-to-face with FEMA staffers and representatives of other federal and state agencies. If you have not already applied for help, you can do so at a DRC.

- Hostos College, 450 Grand Concourse, Bronx, NY 10451.
- Queens College, 152-45 Melbourne Ave., Queens, NY 11367
- Medgar Evers College, 231 Crown St., Brooklyn, NY 11225
- College of Staten Island, 2800 Victory Blvd., Staten Island, NY 10314
- Yonkers Library, 1500 Central Park Ave, Yonkers, NY 10710
- Michael J. Tully Park Physical Activity Center, 1801 Evergreen Ave., New Hyde Park, NY 11040
- Rose Caracappa Senior Center, 739 NY-25A, Mount Sinai, NY 11766

Hours of operation: 8 a.m. to 7 p.m. seven days a week.

- Public Library, 136 Prospect Park, Mamaroneck, NY 10543

Hours of operation:

- Monday 10 a.m. to 7:30 p.m.
- Tuesday 10 a.m. to 5:30 p.m.
- Thursday 10 a.m. to 7:30 p.m.
- Friday 10 a.m. to 4:30 p.m.
- Saturday 10 a.m. to 4:30 p.m.
- Sunday 1 p.m. to 4 p.m.

Note: People who have no other transportation options to visit one of New York City's Disaster Recovery Centers, especially those with disabilities or other access or functional needs, may request transportation assistance by contacting **311** (212-639-9675 for Video Relay Service, or TTY: 212-504-4115).

By the Numbers

For losses not covered by insurance, FEMA has approved nearly \$22 million in Individual Assistance disaster grants for homeowners and renters. More than 44,000 applications for assistance have been received. More than \$20 million has been disbursed.

The U.S. Small Business Administration has approved 91 low-interest disaster loans totaling more than \$3.3 million.

FEMA's National Flood Insurance Program has paid more than \$2.9 million in flood-insurance claims. More than 2,600 claims have been submitted.

Resources

For referrals to agencies that support community specific needs, contact visit <https://www.211nys.org/contact-us>. In NYC call **311** for outlying area, call **211**.

The **New York City Vital Statistics** provides information on birth certificates, death certificates, vaccine records, childcare, and other services in New York City. **Dial: 311**. The **New York Department of Health** serves outside of New York City and provides similar information. **Dial: 855-322-1022**

The U.S. Department of Health and Human Services Substance Abuse and Mental Health Services Administration has a toll-free, multilingual, crisis support service 24/7 via telephone at 800-985-5990 for those experiencing emotional distress. Or visit samhsa.gov. ASL users can contact the DDH through videophone at 800-985-5990, or by selecting the "ASL Now" option on the DDH webs.

Remnants of Hurricane Ida DR-4615-NY

By The Numbers

\$20M+

IN SURVIVORS' POCKETS



5,191

HOUSEHOLDS APPROVED FOR FEMA GRANTS

\$2.9M+

National Flood Insurance Program Claims Paid



\$1.9M+

Other Needs Assistance



\$20M+

Housing Assistance



\$3.3M+

Low-Interest Disaster Loans Approved

9/21/2021



FEMA