
EMS in Crisis: An Overview of EMS in New York

- Supporting resolutions and documents available at www.ryebrook.org/ems
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Questions for Local EMS Agencies

- What type of service do you provide (ALS vs. BLS)?
- What share of calls in the district do you cover? (Goal of 80% or more)
- Who does your dispatching and do they use EMD? (Central vs. Police)
- Is your mutual aid sustainable (in/out)?
- How well do you respond?
- How many ACTIVE people can you count on?
- If paid, how many full time and PT? Their schedule?
- How has that number changed in last three years?
- What are your recruitment and retention efforts? Do they work?
- How are you funded? (Taxes, Billing, Donations- what share of each?)
- Do you have a sufficient reserve?
- What are your major expenses?
- What your plans for replacing your ambulance and other capital equipment (heart monitors, stretchers, powerlift systems)?
- How can we help? (Purchasing, payroll, financial planning, HR, capital purchases, taxing for revenue)
- What is "good service" and can you meet it? (Example: cover 90% of calls and respond in 10 minutes 90% of time)
- How is there pay compared to other positions (police, fire, nursing, MEOs)?
- How is social media used to promote the EMS agency?

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- What is the youth outreach strategy? (EMT in High School, Explorers, Junior Members)
 - How many people do you have under the age of 30? How many are in leadership roles?
 - Where do you get your training and is it meeting your needs?
 - Does your service area make sense?
 - How strong is your communication with fire departments, law enforcement and neighboring EMS?
 - What happens when you can't respond?
 - How likely will you continue to be in operation in 2030?

Other Resources

<https://www.health.ny.gov/professionals/ems/>

https://www.health.ny.gov/professionals/ems/docs/february_2023_sustainability_tag.pdf

<https://ubmdems.com/wp-content/uploads/2020/01/Download-2019-NYS-EMS-Workforce-Report.pdf>