



# SAN RAFAEL PARKING SERVICES

## Parking Services Division

1033 C St. San Rafael

Office: (415) 458-5333

parking@cityofsanrafael.org

## FREQUENT PARKER CARD (A 50% discount parking garage card)

### User Instructions:

1. **Do not** insert your card into any of the machines.
2. Use your card every time you enter & exit the parking garage.
3. To enter, hold your card in front of ticket insertion area (or flashing light) at entrance gate.
4. Before exiting garage, go to the **pay machine**.
5. Hold your card up to ticket insertion area. Your amount due, minus the 50% discount will be displayed. Pay your parking fee with cash or credit/debit card.
6. Hold your card to the **pay machine** again, so that it registers your payment.
7. Upon exiting, hold your card in front of ticket insertion area at exit gate.

A Street



C Street



Exit Gate



### FAQ's:

- **Why do I have to flash my card upon entrance & exit?**  
Your card is programmed to register your car entering & exiting within one 24-hour period. Failure to flash the card will cause the card to malfunction.
- **May I use my card in both downtown parking garages?**  
Yes, your card is valid in both garages at 3rd & A and 3rd & C Streets.
- **How long is the card good for?**  
Your card has 250 uses. Once those run out, come to our office. We will code it for 250 more, free of charge!
- **What if I lose or break my card?**  
Come to our office to obtain a replacement card for a \$10.00 fee.
- **Do I need to park in a designated space?**  
No, spaces are first come, first served.