



## **ADDENDUM NO. 1**

SAN RAFAEL VIDEO DETECTION SYSTEM FOR INNOVATIVE DEPLOYMENT OF ENHANCED ARTERIALS (IDEA)

THE CHANGES IN THIS ADDENDUM SHALL BE INCLUDED IN THE RFP AND THIS ADDENDUM SHALL BE PART OF THE RFP DOCUMENTS. ALL CONDITIONS NOT AFFECTED BY THIS ADDENDUM SHALL REMAIN UNCHANGED.

We have received the following questions:

- 1. There is mention of low-activity alert in the RFP. What is the intent of the alert and what are the thresholds for that alert?
  - a. The intent is to detect failure of detectors, such that if the volumes are always high or always low. No threshold has been established.
- 2. Section 4.9 mentions "the vendor shall provide a price for extended maintenance and support for additional seven (7) years after the initial three (3) year warranty period." What maintenance does that include?
  - a. After the initial warranty period of three years, the price proposal should include extended maintenance and support for additional seven years. The extended maintenance and support should include:
    - 1. Technical support via telephone for any issues related to operation and maintenance of the video detection system
    - 2. Software updates

Sincerely,

Lauren Davini Traffic Engineer

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