

**Fwd: Five questions for Mayor Kate Colin**

eva chrysanthe &lt;[REDACTED]&gt;

Fri 5/14/2021 10:12 AM

**To:** Distrib- City Clerk <City.Clerk@cityofsanrafael.org>**Cc:** Mayor Kate <Kate.Colin@cityofsanrafael.org>; Lidia Que <Lidia.Que@cityofsanrafael.org>; Andrew Hening <Andrew.Hening@cityofsanrafael.org>


Dear City Clerk:

All of this, with reference to documents obtained through my recent CPRA to City of San Rafael; my followup questions for Mayor Kate Colin; and the dual claims by both Colin and Hening that both suddenly have relatives in poor health (a situation which they both claim preclude answering basic data and accountability questions) should be included in the next agenda.

I will forward the email responses from Mayor Colin and Andrew Hening shortly.

Thanks,  
Eva Chrysanthe

AT&T LTE 8:26 AM 34%

**Done** Re Caltrans and City of San Ra... 

I'm definitely happy to chat in advance. I think we can reassess the need for permanent relocation after cleaning gets underway. We just don't want these sites to grow. The frustrating part is that if something does happen that would seemingly warrant a full clearance, Caltrans does not currently have a policy for what that shelter/service offer must include.

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**From:** Kate Colin <Kate.Colin@cityofsanrafael.org>  
**Date:** Saturday, November 14, 2020 at 9:37 AM  
**To:** Andrew Hening <Andrew.Hening@cityofsanrafael.org>, Jim Schutz <Jim.Schutz@cityofsanrafael.org>  
**Subject:** Re: Caltrans and City of San Rafael Next Steps

Hi - I talked with Katie Rice about this yesterday. She was willing to help me think it through but ended up with two points - 1) what is the rationale for offering beds to these folks rather than sticking with CoC approach? 2) what is to prevent these 5 people (if they got beds) from getting the word out to their buddies in Berkeley and then there will be 5 more and so on.

To be honest, I didn't have great answers for her on either of these and was reflecting that our approach should maybe focus on SR doing regular maintenance with CalTrans blessing + CalTrans adding/improving fencing for the non-parking lot sites.

She did NOT support the idea of adding porta-potties to these sites. Phew.

Thinking we should talk 'live' sometime before the 11/18 meeting with McGuire. I'm not sure if Gamblin is planning on being in the McGuire meeting but, if he is, we should include him in this dialogue.

Kate Colin  
Vice Mayor and Mayor Elect, City of San Rafael

Connect with me! 415 205-3119 cell



1

**From:** Andrew Hening <Andrew.Hening@cityofsanrafael.org>  
**Sent:** Friday, November 13, 2020 3:42 PM  
**To:** Jim Schutz <Jim.Schutz@cityofsanrafael.org>; Kate Colin <Kate.Colin@cityofsanrafael.org>  
**Subject:** FW: Caltrans and City of San Rafael Next Steps

FYI – Even though I’ve brought up the encampment shelter bed set aside at least 5 previous times with Ashley, this time I said something more along the lines of, “As home to the largest Homekey site in Marin County, as the only local jurisdiction that put funding into Project Homekey, and as the only community in Marin with an encampment issue on State property, we’re hoping to get some flexibility on addressing these sites if they become unmanageable.” Ashley got very flustered and felt like that was a totally unreasonable ask. Just as an FYI as we head into the meeting next week. As I mentioned before, I think the shelter set aside is going to need to come from higher up than HHS.

**From:** Andrew Hening <Andrew.Hening@cityofsanrafael.org>  
**Date:** Friday, November 13, 2020 at 3:33 PM  
**To:** "Nelson, Debra@DOT" <debra.nelson@dot.ca.gov>, Lynn Murphy <581@srd.org>, "McIntyre, Ashley Hart" <amcintyre@marincounty.org>, Bill Guerin <Bill.Guerin@cityofsanrafael.org>, Carl Huber



AT&T LTE

7:49 PM

100%

Done Re Homeless Encampments of...



- Tony

On Tue, Sep 15, 2020 at 12:02 PM Andrew Hening <[Andrew.Hening@cityofsanrafael.org](mailto:Andrew.Hening@cityofsanrafael.org)> wrote:

Hi Jessica and Tony,

Thanks so much for reaching out. I don't think the article made this 100% clear, but the current encampment off Villa Avenue is on State property. Historically we have collaborated with the State to address encampments, regardless of jurisdiction, but the State is currently taking a fairly extreme "harm reduction" approach, based on CDC-guidance to not clear *any* homeless encampments during shelter-in-place, and they are now expressly forbidding us from enforcement on State property, including the immediate seizure of flammable property, which remains something we can do on our State property. This isn't something I wanted to explicitly share with the U. and I am asking for

can do on non-state property. This isn't something I wanted to explicitly share with the ID, and I am asking for discretion now, since it obviously has implications for *any* State-owned property in San Rafael. The City has lobbied to Caltrans representatives about the fire danger. We are in 100% alignment with the neighborhood about this situation, and we all need to be lobbying to our State representatives to amend this policy.

In terms of the overall strategy and progress the past few years, I recognize you all might not agree with me, but I actually think we're on the same page. 4-5 years ago we completely overhauled our approach to homelessness. Tactically, we shut down mail service at the Ritter Center, which had been serving 500+ people, and by Ritter's own admission, they had lost control over who was using it. That doesn't exist anymore. Ritter has shut down their showers (300+ visits a week), and we have no convinced Novato, Sausalito, and Fairfax to offer new homeless services in the form of Downtown Streets Team's mobile shower program. And I see you copied Christine Paquette – I think it goes without saying that she has been an incredibly proactive and responsive leader in piloting new programs in downtown and responding to community concerns. Is the situation completely resolved? No. Has it improved? The feedback we've received would suggest things, especially pre-COVID, were trending in the right direction.

At a higher level, everything you're describing about theft, vandalism, fire danger, etc. – the City, the County, local providers, everyone agrees with you that this is unacceptable, and we collectively made the decision to prioritize chronic homelessness as our top strategic goal, since it is almost exclusively people experiencing chronic homelessness who generate these concerns. As counterintuitive as it seems, and I know, it doesn't seem like it should work, but housing these individuals is the best way to address the underlying issues causing those behaviors that are most troubling the community. We have housed over 200 chronically people the past three years (we housed 19 alone last month), and despite COVID, we have worked with the County to increase shelter capacity by as much as 60% at the height of the pandemic, and we are working to create even more capacity. This strategy is also working, but I

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100% recognize that these statistics mean nothing if you're having to deal with an encampment in your neighborhood. We are equally frustrated, and I can assure you it is a top priority for us. If we're going to improve this situation, particularly with the State, we have to work together.

Andrew



Sent from my iPhone

Begin forwarded message:

**From:** eva chrysanthe <[REDACTED]>  
**Date:** May 13, 2021 at 10:03:40 AM PDT  
**To:** Mayor Kate <Kate.Colin@cityofsanrafael.org>  
**Cc:** lidia.que@cityofsanrafael.org, Lynn Murphy <581@srpd.org>, andrew.hening@cityofsanrafael.org, krice@marincounty.org  
**Subject:** Five questions for Mayor Kate Colin

Dear Mayor Colin:

Thank you for agreeing to answer questions related to the overall body of correspondence retrieved through my CPRA to the City of San Rafael regarding San Rafael's approach to homelessness, and the work of Andrew Hening, your Director of Homeless Planning and Outreach.

The correspondence retrieved through my CPRA remains available to you through the City Attorney's office.

Please find below my questions for you.

1. Andrew Hening's "tactical" elimination of services at Ritter Center:

Throughout the correspondence, the City of San Rafael's Director of Homeless Planning and Outreach, Andrew Hening, repeatedly indicates that he is working against the stated goal of helping unhoused individuals move forward into housing, whether by "tactically" eliminating mail service for 500 people at Ritter Center in order to reduce the number of unhoused individuals; shuttling unhoused individuals from one section of San Rafael to another with no significant improvement in their lives; shutting down shower services at a reliable outlet (Ritter Center) in favor of mobile units that are both unreliable and poorly managed; and so on.

Given the 35 deaths of unhoused individuals in Marin County in 2020, it appears that Mr. Hening's elimination of services may not only have played a role in the deaths of many of those individuals, but significantly increased the liability of the City of San Rafael, liability which will fall to the taxpayer.

As I wrote to you yesterday, Mr. Hening has so far proved totally incapable of providing any data regarding the numbers of people affected by his "tactical" elimination of mail delivery at Ritter Center, claiming "it was a long time ago." Ditto the shower services. I find that remarkable, given the many years Mr. Henning had to track the data.

Mr. Hening holds no degree in public health or social work, but rather has an MBA, and came into the role through his work with the "downtown streets team" (DST), which itself has an extremely problematic record of mismanagement and abuse of employees and clients, as has been repeatedly reported in local Bay Area press.

a. Did you consider how elimination of mail delivery would affect vulnerable individuals' ability to receive both vital state documents and vital court notices? In other words, did



you consider how severely this would impact the unhoused community, and thereby your ability to actually lift them up out of homelessness?

- b. While an MBA degree can be useful for many things, did you ever consider that an MBA, in the absence of any other public health or social work degree, was not a valid qualification for your "Director of Homeless Planning and Outreach"?
- c. If the decision to "tactically" eliminate stable services at Ritter Center originated from Mr. Henning, why is the City of San Rafael continuing to contract both Mr. Henning and DST, which Mr. Hening apparently brought into contract with the City of San Rafael?
- d. Is Mr. Hening also receiving fees from DST? If so for how long?

## 2. Your November 14, 2020 email regarding your meeting with Supervisor Katie Rice:

In your November 14, 2020 email to Mr. Hening and Jim Schutz, you related your conversation with then-President of the Board of Supervisors Katie Rice as follows:

*"Hi - I talked with Katie Rice about this yesterday. She was willing to help me think it through but ended up with two points - 1) what is the rationale for offering beds to these folks rather than sticking with CoC approach? 2) what is to prevent these 5 people (if they got beds) from getting the word out to their buddies in Berkeley and then there will be 5 more and so on.*

*To be honest, I didn't have great answers for her on either of these and was reflecting that our approach should maybe focus on SR doing regular maintenance with CalTrans blessing + CalTrans adding/improving fencing for the non-parking lot sites.*

*She did NOT support the idea of adding porta-potties to these sites. Phew.*

*Thinking we should talk 'live' sometime before the 11/18 meeting with McGuire. I'm not sure if Gamblin is planning on being in the McGuire meeting but, if he is, we should include him in this dialogue."*

- a. Did you ask Supervisor Rice what was the evidence that indicated there was much, if any, communication between unhoused communities in San Rafael and unhoused communities in Berkeley?
- b. Did you point out to Supervisor Rice that denying beds, when there was in fact money for beds, *during a pandemic and in November*, might result in greater risk of mortality for these five individuals? Again, the issue is not limited to ethics, which is the major issue, but also pragmatism, as mortalities would potentially increase liability for the City of San Rafael.

## 3. Decision to Deny Porta-potties During Pandemic.

Given that the threat of human waste has continually been used as a cudgel against vulnerable unhoused individuals and communities, why would you express relief in your November 14, 2020 email (detailed above) at not being asked to provide a few additional Porta-potties to a community in need? November 2020 was not only mid-pandemic, but the beginning of cold weather and precipitation in San Rafael, all of which made it harder for unhoused individuals to leave their encampment to find available restrooms.

## 4. San Rafael Police Department "mental health liaison" Lynn Murphy:

Ms. Murphy, the "mental health liaison" for the City of San Rafael Police Department recently published an opinion piece in the Marin IJ about the November 2020 death of Bridget Tuescher, an unhoused 56-year-old woman.

Ms. Murphy labeled Ms. Tuescher as suffering from "psychosis", but oddly declined to note that Ms. Tuescher's actual cause of death, as recorded by the Marin County Coroner's office, was "acute diabetic ketoacidosis, insulin dependent, Diabetes Mellitus."

Ms. Murphy's decision to tell Ms. Tuescher's story in a way that highlighted "mental illness" rather than Ms. Tuescher's understandable inability to manage a serious disease while unhoused, and likely her difficulty in procuring sufficient insulin, was problematic in a variety of ways. Notably it denied the harsh reality of medically vulnerable unhoused individuals in the county. But it also obscured the long-term research of UCSF's Dr. Margot Kushel, who has shown that it is not mental illness or substance abuse that causes homelessness, but vice versa.

Ms. Murphy's opinion piece also failed to note the fact that "psychosis" is frequently over-diagnosed in vulnerable communities that experience trauma, including women and people of color, which can then lead to inaccurately prescribed psychiatric medication, with a predictably ill effect on patient mental health.

I did not realize until yesterday that your police department's "mental health liaison", Lynn Murphy, is not specifically trained to work with vulnerable communities. Rather she has asserted in an email to me that she is a "Licensed Marriage and Family Therapist." But that is not a valid credential for the work she is paid to do - supposedly on behalf of the unhoused community.

Further in a promotional video for the City of San Rafael, Ms. Murphy is shown doing outreach in her police uniform.

a. Given the number of unhoused individuals who are routinely harassed, beaten, and even killed by police officers, and the terror that a police uniform routinely elicits in long-term unhoused individuals, is it possible that Miss Murphy's attire and bearing are more suited to intimidating unhoused individuals than assisting them?

b. Did your employee Lynn Murphy have any legal obligation to report the cause of Ms. Tuescher's death accurately and factually? While Ms. Murphy did not name Ms. Tuescher in the article, it was easy enough for many people to recognize the individual whose death she inaccurately represented.

#### 5. Reduction in Homeless Count:

a. Are you aware of whether the unhoused individuals who die on the streets of San Rafael are included in Marin County's disputed claims of nearly 30% reduction in homelessness?

b. Do you think Supervisor Rice's stated concern about the provision of a mere five beds resulting in the unlikely possibility that the recipients would "tell their buddies in Berkeley" was based on a concern about how such an (unlikely) event would skew the numbers? E.g., is the much heralded but much disputed data more important than the lives of the poor and the unhoused?

I am sympathetic to the demands placed on your leadership over the last year. And this is why it was so extremely important to have a Director of Homeless Planning and Outreach who was both capable and qualified.

If you are unable to answer the questions I posed, I would like to suggest that you make the entirely reasonable request that Mr. Hening expedite his provision of answers to these questions.

Sincerely,

Eva Chrysanthe

Sent from my iPhone

## Fwd: Five questions for Mayor Kate Colin

eva chrysanthe <[REDACTED]>

Fri 5/14/2021 10:28 AM

**To:** Distrib- City Clerk <City.Clerk@cityofsanrafael.org>

**Cc:** Mayor Kate <Kate.Colin@cityofsanrafael.org>; Lidia Que <Lidia.Que@cityofsanrafael.org>; Andrew Hening <Andrew.Hening@cityofsanrafael.org>

Dear City Clerk:

This should also be included in the next agenda. It includes my reply to Andrew Hening's lengthy, but ultimately empty, email (also below) in which he provides no data whatsoever and claims he has a sick family member and will be "out of town next week with them" and thereby unable to answer questions about his actions as exposed in his own emails, which I obtained through CPRA.

Hening's reply below was sent the same day that Mayor Kate Colin also claimed sick relatives, which she also claimed precluded her ability to respond to fairly basic questions.

I will forward her email to you, as well.

I do wish to point out that Hening's description of the telephone conversations he had with me is woefully incomplete and predictably self-serving.

Sincerely,  
Eva Chrysanthe

Sent from my iPhone

Begin forwarded message:

**From:** eva chrysanthe <[REDACTED]>

**Date:** May 13, 2021 at 3:02:23 PM PDT

**To:** Andrew Hening <Andrew.Hening@cityofsanrafael.org>

**Cc:** Mayor Kate <Kate.Colin@cityofsanrafael.org>, Lidia Que <Lidia.Que@cityofsanrafael.org>, Lynn Murphy <581@srpd.org>, Katie Rice <KRice@marincounty.org>

**Subject: Re: Five questions for Mayor Kate Colin**

What a remarkable reply from Mr. Hening.

I have all the sympathy in the world for people whose relatives are in poor health. But if I may briefly bring everyone back to reality, Mr. Hening has had *years* to track this data. He had, in fact, a responsibility to do so. And clearly he did not.

Not only did Mr. Hening fail to track the data, but he bragged *in writing* about "tactically" eliminating the mail delivery system at Ritter Center. Moreover, he still can't, or perhaps



won't, provide data regarding the elimination of Ritter Center shower facilities.

Mr. Hening's correspondence below is consistent with his telephone conversation with me on Monday. It's a tedious tap dance that attempts to distract from the reality that he is either unable or unwilling to share the actual data, likely because it exposes exactly how damaging his "leadership" was.

35 people died homeless in Marin last year after their services were cut. Andrew Hening needs to answer for bragging in writing that he was responsible for the elimination of two of the most vital of those services.

I respectfully ask that Mayor Colin and Andrew Hening please provide an ETA on the answers to the questions I asked in my email to Mayor Colin this morning, some of which were previously asked of Mr. Hening earlier this week.

Sincerely,  
Eva Chrysanthe

Sent from my iPhone

On May 13, 2021, at 2:36 PM, Andrew Hening  
<Andrew.Hening@cityofsanrafael.org> wrote:

Hi Everyone,

I received an initial voicemail from Ms. Chrysanthe on Monday morning at 8:30am, and I tried calling back before 10am, but she was not available at that time. We then connected at 12:30pm and spoke for 30 minutes. During that call Ms. Chrysanthe expressed her concern about the mail program, and I provided context about homelessness in San Rafael back in 2016 and the creation of the City / Ritter Center Memorandum of Understanding (MOU). I told her I would reach out to Ritter for updated information about the mail service, and we agreed to touch base the following afternoon at 2pm, which we did, and I informed her I had in fact reached out to Ritter and would get her the information as soon as it was available. During the 2pm call on Tuesday, Ms. Chrysanthe also requested similar information about the mobile showers and the food pantry (I told her it never in fact moved), which I am also beginning to gather. Mayor Kate, as you sadly conveyed in another email thread, I too have a sick family member at the moment and will be out of town next week with them. The data requests are in motion, and I will respond back as soon as I am able to.

During my initial call with Ms. Chrysanthe, she was under the impression the City had completely eliminated mail service for people experiencing homelessness. Instead, the MOU was a shared agreement between the San Rafael City Council and Ritter Center Board of Directors whereby the Ritter Center would cease to provide certain services downtown (specifically mail, showers, and food pantry) if comparable services were established elsewhere. The execution of that agreement led to an approximately 18 month process of working collaboratively with the Ritter Center as we created new service models. For the exact reason Ms. Chrysanthe cited (i.e. ensuring services for people), and as was described in the MOU, we needed to provide services that the

Ritter Center felt were comparable, and that's why we worked closely with their staff to ensure the program did not burden people experience homelessness. Ironically, as some of you may recall from that process, our first choice was in fact co locating the new mail service next to County benefit services, since that's where it seemed most mail was coming from That was not an option, however, and ultimately, the City created a grant program (which it still funds), which provides funding for the Ritter Center to lease PO Boxes for its clients We had also come to an agreement that Ritter could still receive mail at Ritter Center for its clients that were actively being case managed, especially people who were disabled or who would otherwise have trouble making it over to the post office. I shared all of this with Ms. Chrysanthe when we spoke earlier this week I think it's also worth noting that at that time (and still to this day), the only dedicated mail service in Marin County for people experiencing homelessness is in San Rafael Considering that *over 70%* of people experiencing homelessness in Marin County are *outside* of San Rafael (according to both the [2019 PIT](#) and [2021 Vehicle Count](#)), I continue to wonder why other communities haven't been willing to do more, again for the reasons Ms. Chrysanthe indicated (i.e. ensuring services for vulnerable people) During our call on Monday, Ms Chrysanthe and I both lamented about this, as she described that there were more publicly available resources for the community when she was growing up in Marin

Ms Chrysanthe has also brought up the issue of my education and work with DST I was promoted to launch the San Rafael team in July of 2013, and I stopped working with DST in February of 2016, prior to beginning my employment with the City of San Rafael in March of 2016. I have received zero compensation from DST since leaving my position in 2016 My favorite aspect of working with DST was the community we built with Team Members. Sadly, I routinely observed that when Team Members graduated to "regular employment" (e.g Home Depot or another employer), it was hard for them to maintain that community, which in turn made it harder for them to retain their employment Because of this, I became obsessed with the idea of creating "social enterprises" for Team Members (i.e. creating companies that specifically tried to hire people experiencing homelessness, people in reentry, etc ) I specifically had wanted to create a clean energy company that provided living wage jobs to people experiencing homelessness, and I decided an MBA was the best vehicle for trying to do that While I obviously did not go down that path, that was the original reason I wanted an MBA. In terms of an MBA's relevance to this work, people are entitled to their opinions

I apologize for the length of this message, but I wanted to provide an update on the conversations to-date, as well as the actions I am continuing to move forward. As stated earlier, I will provide the latest MOU related numbers as soon as I can

Andrew

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**From:** eva chrysanthe [REDACTED]  
**Date:** Thursday, May 13, 2021 at 10:03 AM  
**To:** Mayor Kate <Kate.Colin@cityofsanrafael.org>  
**Cc:** Lidia Que <Lidia.Que@cityofsanrafael.org>, Lynn Murphy <581@srpd.org>, Andrew Hening <Andrew.Hening@cityofsanrafael.org>, Katie Rice <KRice@marincounty.org>  
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5. Reduction in Homeless Count:

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Sincerely,  
Eva Chrysanthe

Sent from my iPhone



## Fwd: Request for Interview

eva chrysanthe <[REDACTED]>

Fri 5/14/2021 10:55 AM

**To:** Distrib- City Clerk <City.Clerk@cityofsanrafael.org>

**Cc:** Mayor Kate <Kate.Colin@cityofsanrafael.org>; Lidia Que <Lidia.Que@cityofsanrafael.org>; Andrew Hening <Andrew.Hening@cityofsanrafael.org>

Dear City Clerk:

This, too, should be included in the upcoming agenda.

Regarding the correspondence received in response to my CPRA, I sent my questions to Mayor Kate Colin at 10:03 am May 13, 2021.

Immediately following that, Mayor Colin saw fit to respond on a separate email claiming that in-laws "who are in failing health" precluded her from answering the questions, and she asked if she could direct the data questions to Ritter Center.

But the questions weren't about Ritter Center, they were specifically about what was revealed in correspondence from Mayor Colin, Andrew Hening, and other City of San Rafael officials.

And the evidence shows that the data was clearly something that the City of San Rafael, including Hening and Mayor Kate Colin, was tracking, so it is very curious that suddenly they can't answer the questions about the data.

Sincerely,  
Eva Chrysanthe

Sent from my iPhone

Begin forwarded message:

**From:** eva chrysanthe <[REDACTED]>

**Date:** May 13, 2021 at 10:18:51 AM PDT

**To:** Mayor Kate <Kate.Colin@cityofsanrafael.org>

**Cc:** lidia.que@cityofsanrafael.org, andrew.hening@cityofsanrafael.org, Lynn Murphy <581@srpd.org>, krice@marincounty.org

**Subject: Re: Request for Interview**

Dear Mayor Kate:

I'm so sorry to hear that your in-laws are in failing health.

Given that Andrew Hening had already promised the answers to me, perhaps it would be reasonable for you to ask him to expedite the answers to the questions which you don't

have time to answer.

After all, Mr. Hening held the title of San Rafael's Director of Homeless Planning and Outreach and was for so many years an actual employee of the City of San Rafael; the questions relate not to what Ritter Center did, but to what Andrew Hening and the City of San Rafael did.

In other words, the buck should not be passed from the City of San Rafael - or the County - and its staff, to a non-profit.

Sincerely,  
Eva Chrysanthe

Sent from my iPhone

On May 13, 2021, at 10:04 AM, Mayor Kate <Kate.Colin@cityofsanrafael.org> wrote:

Eva - I am headed out of town tomorrow to visit my in-laws who are in failing health so will be unable to answer any questions over the weekend. I apologize about that but I'm sure you understand the importance of prioritizing my family.

Re specific Ritter Center data, I can connect you with their ED as it would seem that he would be the best person to give you the accurate information regarding their agency and programs. Lmk and I'll do a e-introduction.

Kate Colin  
Mayor, City of San Rafael

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**From:** eva chrysanthe <[REDACTED]>  
**Sent:** Wednesday, May 12, 2021 4:47 PM  
**To:** Mayor Kate <Kate.Colin@cityofsanrafael.org>  
**Subject:** Re: Request for Interview

Thanks. Late this week would be better, as I am working under various deadlines. My questions for you will not be hardball or gotcha questions.

I should tell you that I had some incredibly basic data questions for Andrew Hening when I spoke with him this past Monday. These were simple data questions that would demonstrate what happened to services ended by the January 2017 MOU with Ritter Center.

For example: given that Mr. Hening stated in an email that he "tactically" ended mail service at Ritter Center for 500 people, and given that Lynn Murphy subsequently claimed that Mr. Hening arranged for "some" of those people to keep mail service at Ritter Center, and others to get their own mailboxes elsewhere, how many received the additional mailboxes and how long were they able to keep them? Similar data questions for showers and food pantry services from Ritter Center.

Mr. Hening said he would try to get answers and call me on Tuesday at 2 pm. He did call back at that time but he had no answers, which I thought was remarkable for someone who was your Director of Homeless Planning and Outreach.

My questions for you are far simpler, and (I think?) should be fairly simple to answer sooner than early next week.

Eva Chrysanthe

Sent from my iPhone

On May 12, 2021, at 4:16 PM, Mayor Kate  
<Kate.Colin@cityofsanrafael.org> wrote:

Sounds good. And do let me know if you have any time constraints or if I can respond to you by early next week. Thanks.

Kate Colin  
Mayor, City of San Rafael

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**From:** eva chrysanthe <[REDACTED]>  
**Sent:** Wednesday, May 12, 2021 3:22 PM  
**To:** Mayor Kate <Kate.Colin@cityofsanrafael.org>  
**Subject:** Re: Request for Interview

Thanks!!!

Sent from my iPhone

On May 12, 2021, at 2:52 PM, eva chrysanthe  
<evachrysanthe@gmail.com> wrote:

Thanks, Kate. I should have my questions emailed to you late tonight or early tomorrow morning.

Sent from my iPhone

On May 12, 2021, at 2:04 PM, Mayor Kate <Kate.Colin@cityofsanrafael.org> wrote:

Hi Eva - I want to make sure I answer your questions completely and comprehensively so please email me back with them and we can connect that way.

Kate Colin  
Mayor, City of San Rafael

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**From:** eva chrysanthe  
<[REDACTED]>  
**Sent:** Monday, May 10, 2021 1:54 PM  
**To:** Mayor Kate  
<Kate.Colin@cityofsanrafael.org>  
**Cc:** Lidia Que <Lidia.Que@cityofsanrafael.org>  
**Subject:** Request for Interview

Dear Mayor Colin and Ms. Que:

I have so many questions about the overall body of correspondence retrieved through my recent CPRA to City of San Rafael. (Two examples attached, per Ms. Que's request.)

Please let me know what time you have in your schedule to discuss with me the issues raised by the City of San Rafael's policies with regard to unhoused individuals.

Sincerely,  
Eva Chrysanthe

415.810.3052

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<IMG\_3976.JPG>

Sent from my iPhone