

Faith Based  
Organizations

# Disaster Preparedness and Response

January 12, 2019

- Introduction
- Safety
- Share
- Thanks



# Why an FBO specific training?

- Community centers
- Business functions
- Resources
- Facility
- Larger networks
- Spiritual and Emotional Care

# Overview

- Before
  - Educating your community
  - Developing your Congregation's Plan
- During
  - How to stay safe
  - How to help
  - How to coordinate
- After
  - Continuity
  - Short-term recovery
  - Long-term recovery



# Emergency vs. Disaster

- Emergency Management works to supplement the day to day systems when large events overwhelm
- Limited first responders mean YOU must be ready and able to help neighbors
  - “...first responders will be overwhelmed. Most victims will be rescued by their neighbors”  
- Dr. Lucy Jones , *The Big Ones*



# San Rafael Emergency Management

- Emergency Operations Center (EOC)
- Incident Command System (ICS)
- Collaboration with County and other jurisdictions
- Emergency Operations Plan (EOP)

Lead

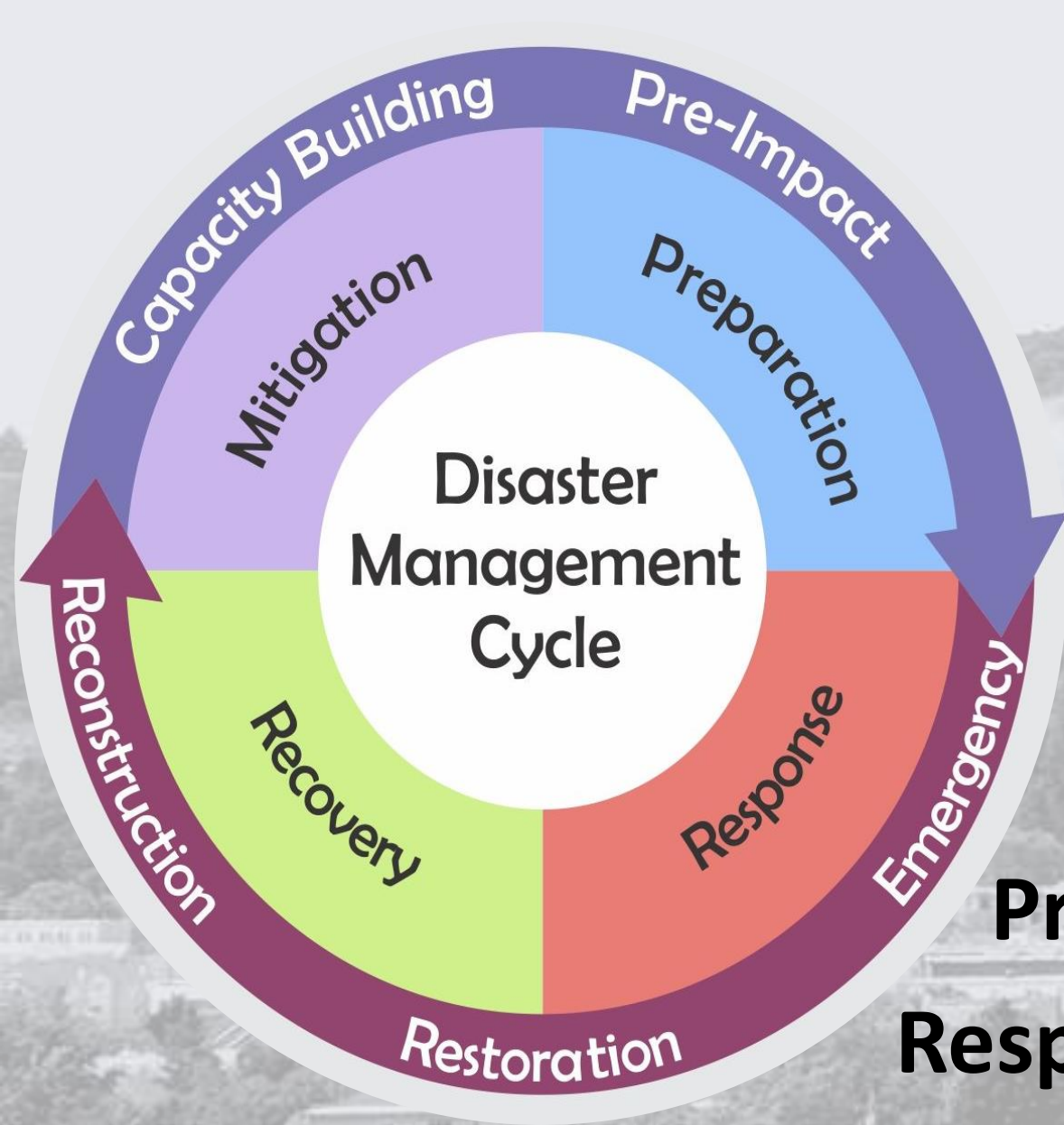
OPS

PLN

LOG

FIN





**Mitigation:** Minimize impacts

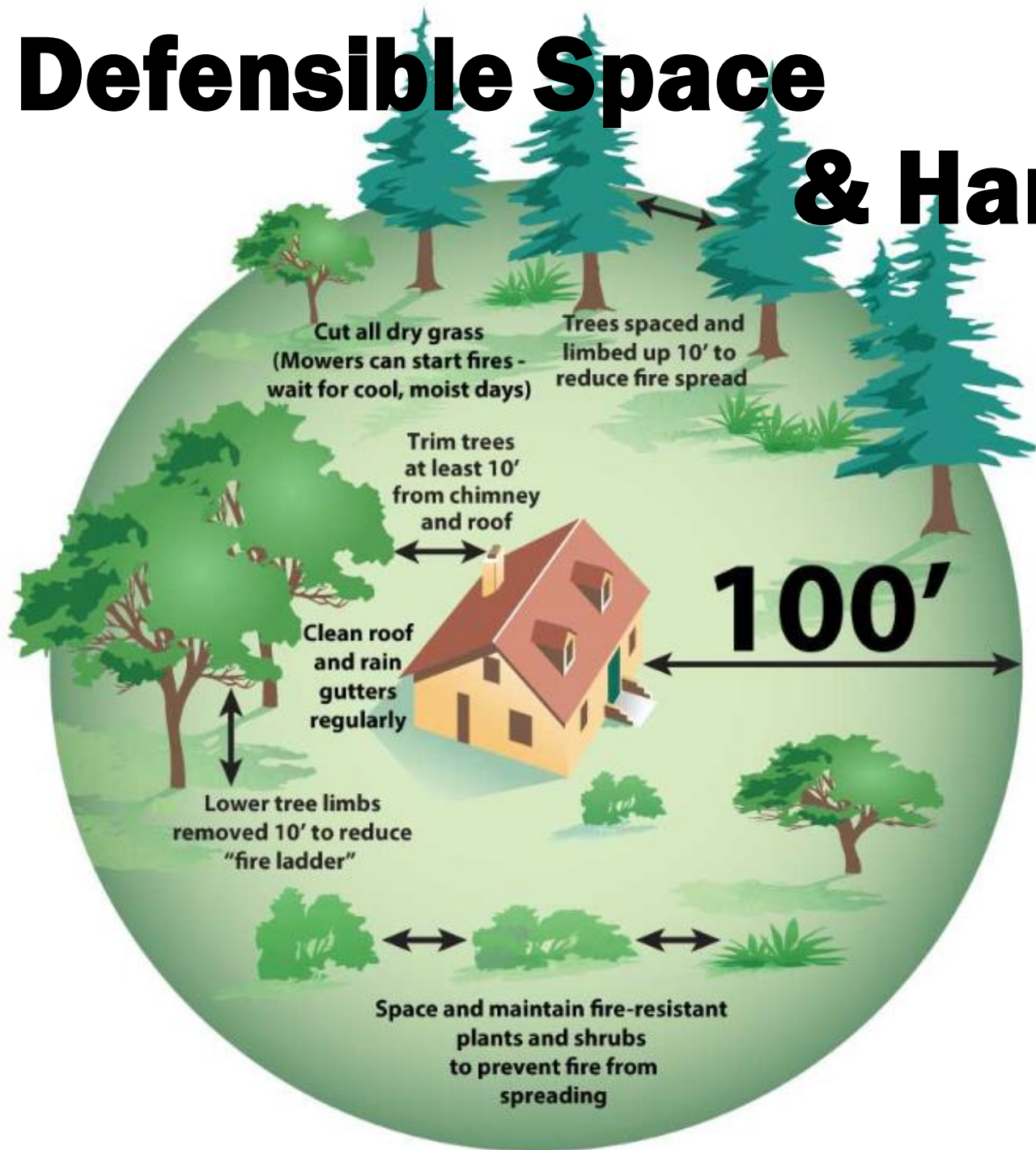
**Preparedness:** Plan & practice

**Response:** Stay, Go, Help

**Recovery:** Find new community normal

# Defensible Space

# & Hardening Your Structure



## Harden Your Home



**FLYING EMBERS CAN DESTROY HOMES UP TO A MILE FROM A WILDFIRE.**

**HARDEN YOUR HOME BY USING FIRE RESISTANT BUILDING MATERIALS.**







**QUAKE HOLD!** Your Best Defense Against Earthquakes.

**Museum Putty**

MUSEUM ORIGINAL

The Collector's Choice  
valuable treasures from  
kids and other shake

Advertisement for Museum Putty showing a hand holding a vase of flowers on a shelf.

# Mitigation





What mitigation measures have you, or are you taking?

# Prepare Staff and Community

1. Be informed & engaged
2. Have & practice a plan
3. Gather & organize supplies



Nixle: Text zip code to **888-777**  
(SRPD)

Alert Marin: **alertmarin.org**  
(SRFD & Marin County)

PG&E Alerts: **PGE.com/wildfiresafety**

Opt-in to Emergency Alerts



The graphic features the Nixle logo at the top left, which includes a speech bubble icon and the text 'nixle' with the tagline 'Easier to Stay Connected. Easier to Stay Safe.' To the right is a circular seal with a checkmark and the text '3 Easy Ways'. Below the logo is a green button that says 'Resident Sign Up' and 'any one of these ways'. A numbered list follows: 1. Text Zip Code to 888777, 2. Sign up at www.nixle.com, and 3. Download Nixle Mobile App. On the right side of the graphic, there is an image of a hand holding a smartphone in front of a computer monitor displaying the Nixle website.

**nixle**  
Easier to Stay Connected. Easier to Stay Safe.

**Resident Sign Up**  
any one of these ways

- 1 Text Zip Code to 888777
- 2 Sign up at [www.nixle.com](http://www.nixle.com)
- 3 Download Nixle Mobile App

Sign up for all areas  
you live, work, & play

# Engage your Neighbors

- Who will need help
- Who has resources
- Meeting place

\*Neighborhood  
Response Teams\*



- Create
- Share
- Practice

# DISASTER PLAN

1.

A hand is visible on the left side, holding a stack of papers. The papers are white and have several colorful sticky tabs (yellow, green, blue, red, pink, black) attached to them. The background is a wooden surface.

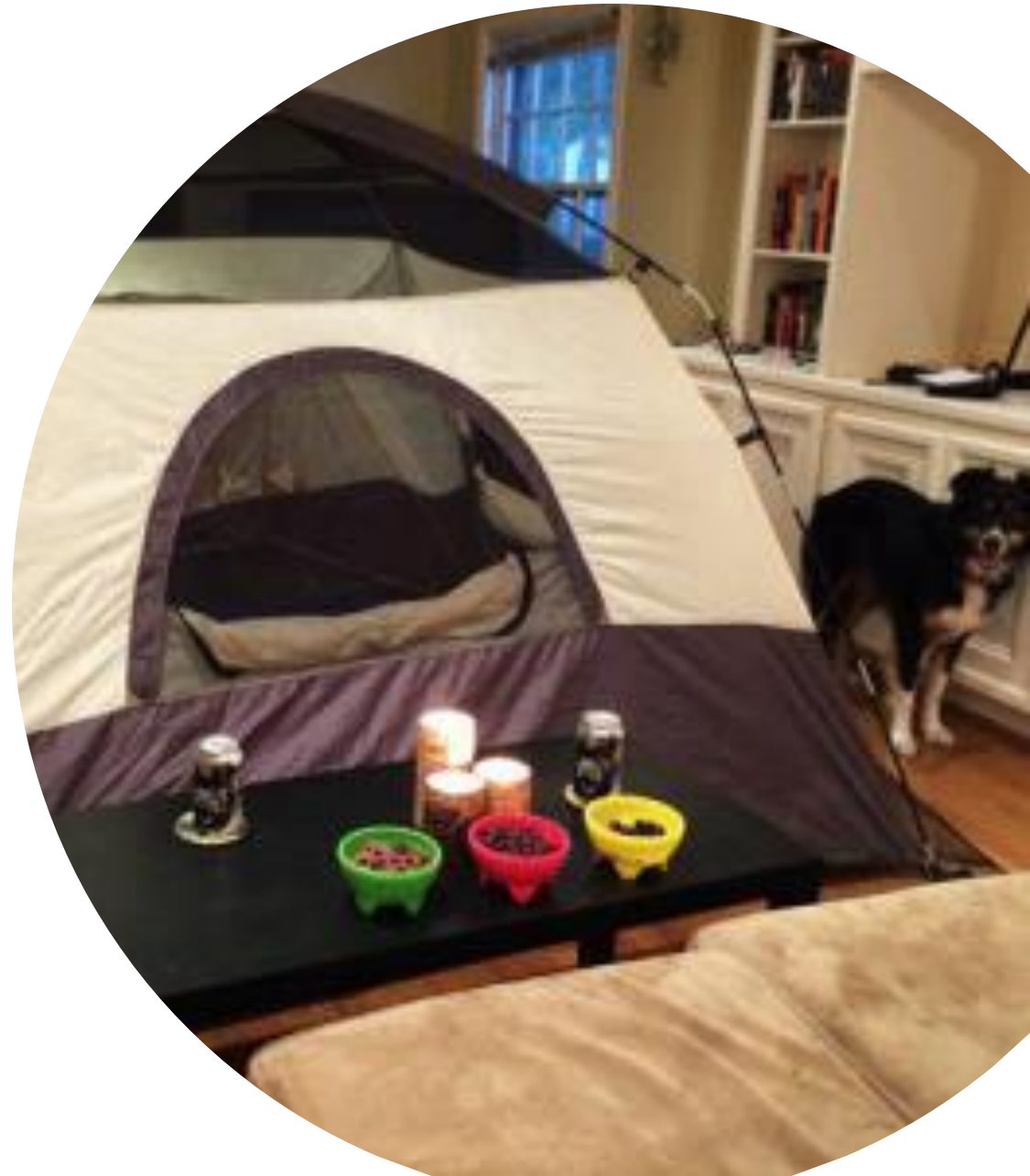
## Key Components of a Disaster Plan

- Collaborative process supported by leadership
- All threats and hazards
- Predefined roles and responsibilities
- Communications plan
- Available resources
- Considers all needs (AFN)
- Share, train, exercise, revise
- Update cycle/plan

# Sheltering in Place

- Why Shelter in Place
  - Outside more dangerous than inside
  - Hazardous material spill
  - No/Minimal damage
  - No safe egress
  - Order issued
- Disaster Kit
- Stay informed
  - 740 am, 810 am, 88.5 fm

**If you feel unsafe evacuate**





# Evacuating

- Why/When Evacuate
  - Fire
  - Tsunami threat
  - Structure unsafe
  - Predicted flooding
  - Order issued
- 2 ways out
- Leave early
- ID Meeting Place



# Go Bag vs Disaster Kit

- Short-Term survival & comfort
- Easy to transport
- Multiple bags
  - Work
  - Home
  - Car



- Long-Term survival
- Bulky
- Stored at home



# Go-Bags

- Water & snacks
- 1<sup>st</sup> aid kit & extra medications
- Cash
- Flashlight & batteries
- Battery powered or crank radio
- Dust mask (N-95) & gloves
- Phone chargers & powerbanks
- Toiletries
- Maps & Important documents
- Clothing & shoes



# Disaster Kits



- Long term survival
- 3+ days of food and water
  - 1 Gallon/person/day
- Include PET supplies (food, water, medications, leash, ID, etc.)
- Child needs (diapers, toys, formula)
- Can opener & items to prepare food



What disaster resources  
do you have?



## Preparing your FBO

- Developing an Emergency Plan
  - Evacuation routes
  - Communication plans
  - Roles & Responsibilities
- Supplies
  - Food and water
  - First Aid
  - Flashlights and batteries

# Developing a Continuity Plan

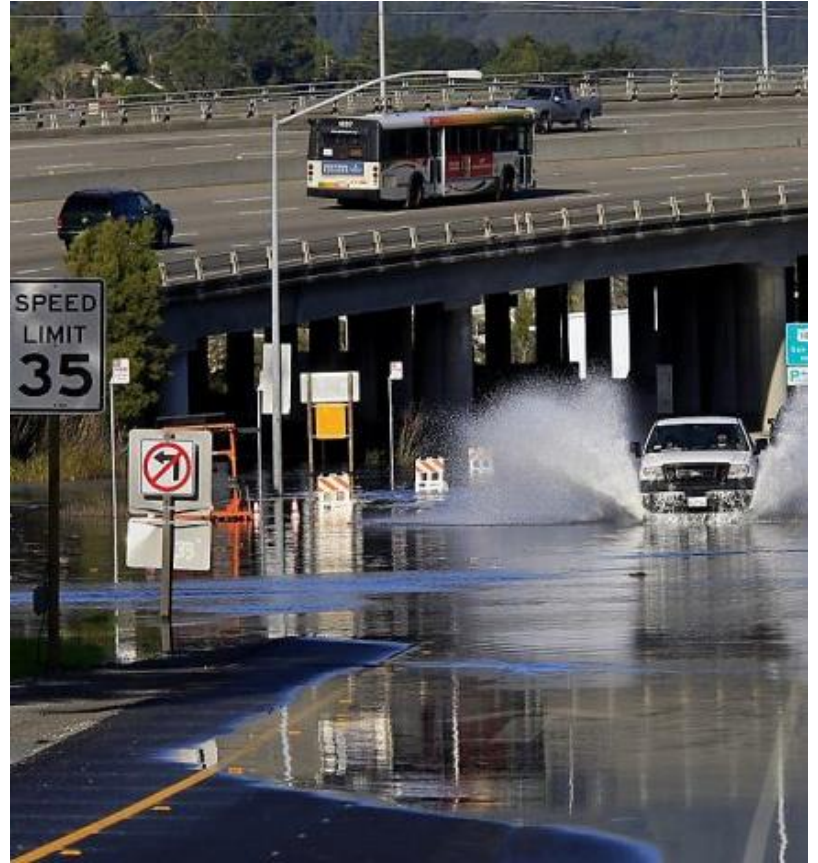
- How would you function without your building?
  - Outdoor or alternative sites?
  - Agreements with other facilities?
- How would you function without your technology?
  - Technology back-ups?
  - Hard copies of emergency information
- How would you function with a loss of staff?
  - Volunteers
  - Prioritize tasks
  - Redundancy of access

# Review: Before

- Assure your staff and members are prepared
  - Alerts
  - Plans
  - Supplies
- Reduce risk to your facility (mitigation)
- Evaluate, gather and organize supplies
- Develop a Disaster and Continuity Plan







# Response

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# What are your priorities?

- Life Safety
- Property Protection
- Incident Stabilization
- Environmental Protection
- Establish new normal

# Medical Emergency





# Cyber Attack

- Practice strong cyber security
- Create redundancies
- Establish a back-up routine

# Earthquake





## Evacuating during Service

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- Will people know how to get out?
- How will you know everyone got out?
- Are staff and volunteers assigned tasks?

A silhouette of a tall, ornate tower or monument stands against a vibrant sunset sky. The sun is low on the horizon, creating a bright yellow and orange glow. The tower has a central vertical shaft and a wider, tiered top section with arched openings. The overall scene is dramatic and evocative.

After an Earthquake

If damage is possible do not re-enter until inspected,  
including for emergency operations.

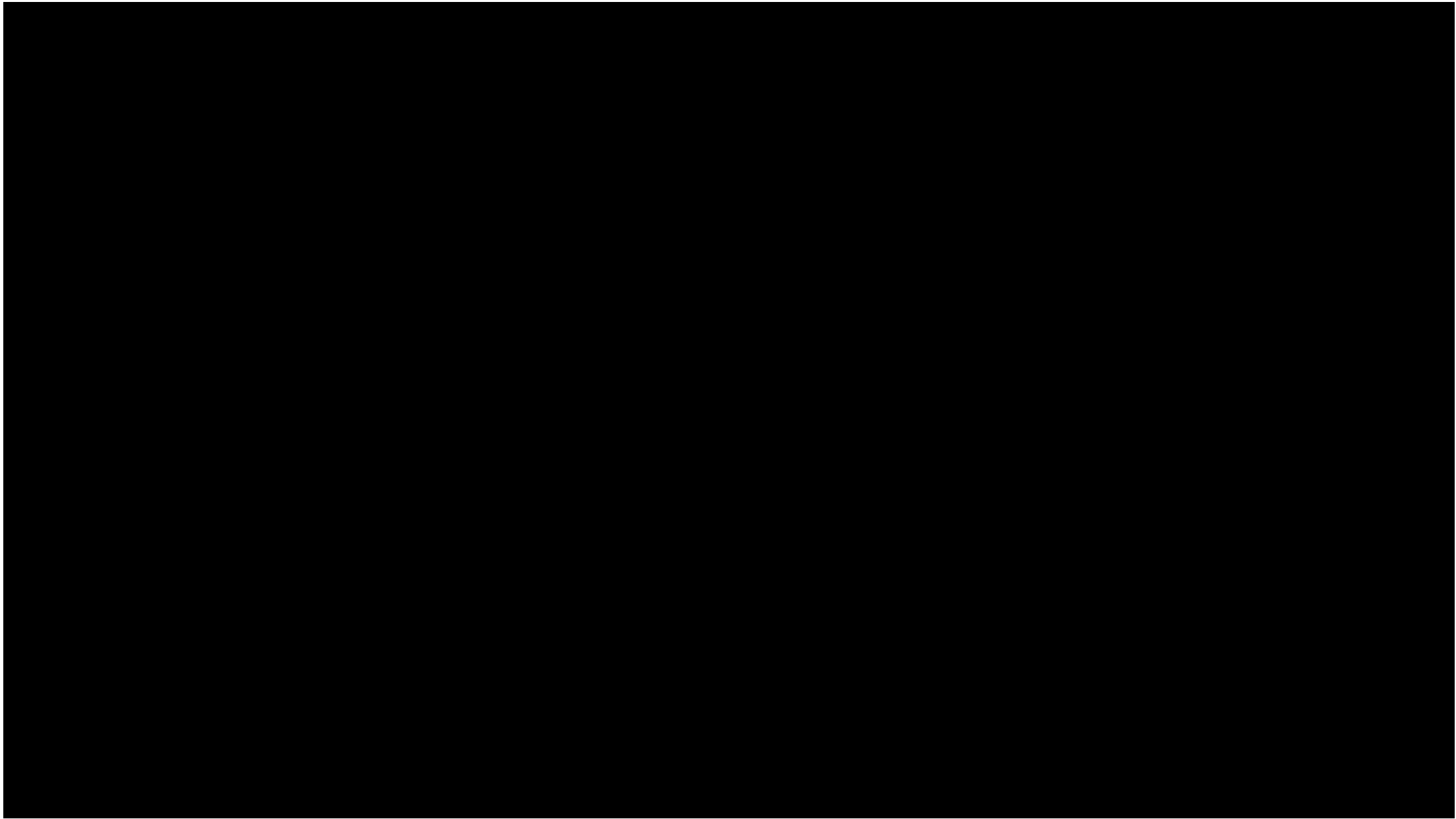
# Flood

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- Know local flooding potential
- Pre-determine thresholds for moving, postponing, or canceling events if flood likely
- If trapped by flood waters-shelter in place







# Wildfire



- Shelter in Place or Evacuate
- Find safety away from fuels



Violence



**RUN**



**HIDE**



**FIGHT**

**OR**

**A.L.I.C.E.**

**ALERT LOCKDOWN INFORM COUNTER EVACUATE**



Run or Evacuate

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Hide or Lockdown



# Fight or Counter

- Throw Items
- Incapacitate

**Last resort**

- Distract
- Slow down

# Alert

- ▶ Become aware of threat
- ▶ Overcome denial
- ▶ Make survival decisions



# Inform

- ▶ Real time
- ▶ Video Surveillance
- ▶ 911 calls
- ▶ PA announcements
- ▶ Define Methods in Plan







# The Response

- First priority is neutralizing threat
- Scene security
- Organized evacuation
- Keep hands empty and visible

## Review: Incident Response

- Have a plan, but be ready to adjust
- Life safety is always the priority
- Shelter in place or evacuate
- Monitor developing situations and communicate decisions
- Drop, Cover and Hold On
- Run, Hide, Fight or ALICE



A row of lit candles against a dark background. The candles are yellow and have small flames. The text is overlaid on the left side of the image.

# After Any Incident

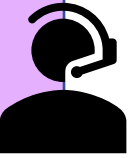
- Is everyone OK?
- What changes will be made to our scheduled events and how will we communicate them?
- What can we do to help?
- What efforts require continuity?
  - Payroll
  - Child Care
- What do we need to do to re-establish a new normal?
  - Insurance claim and repairs
  - Alternative sites
  - Adjusting response operations
- Update Emergency Plans

# Managing Information

Does this make sense?

NO

Connect with originator & clarify.  
Who, what, where, when, needs?

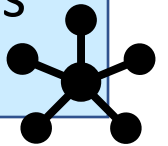


YES

Is this info for me/my position?

NO

Share with correct people & positions

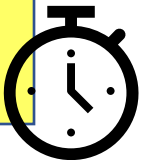


YES

Is this info for now?

NO

Document, set aside & address later



YES

Is action needed?

NO

Record



YES

**ACT**

Communicate decisions  
Document process and outcomes





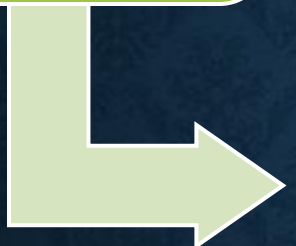
# Coordinated Response

# SEMS STRUCTURE

F  
E  
M  
A



- State Wide Mutual Aid
- EMAC



- Coastal
- Inland
- Southern

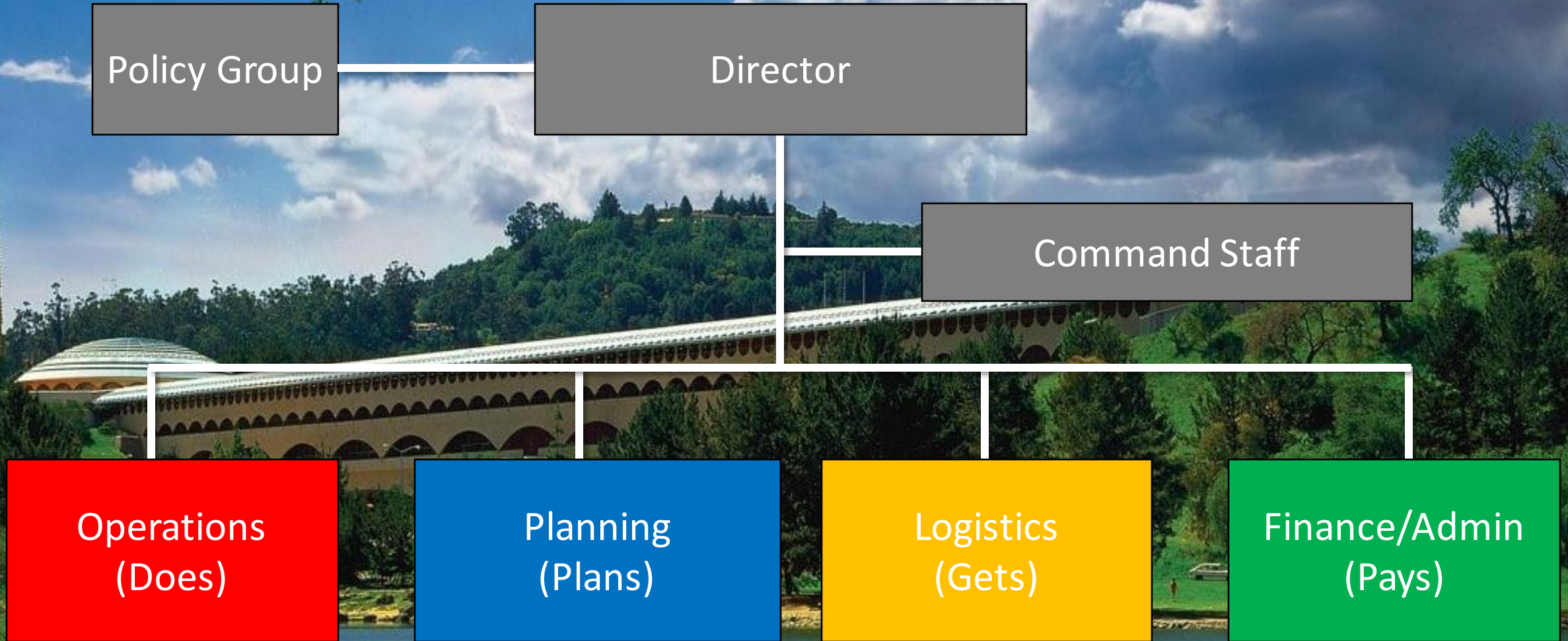


- Marin County
- Mutual Aid



- San Rafael

# Basic Incident Command Structure






**What functions do you already have?  
What would you need during an emergency?**



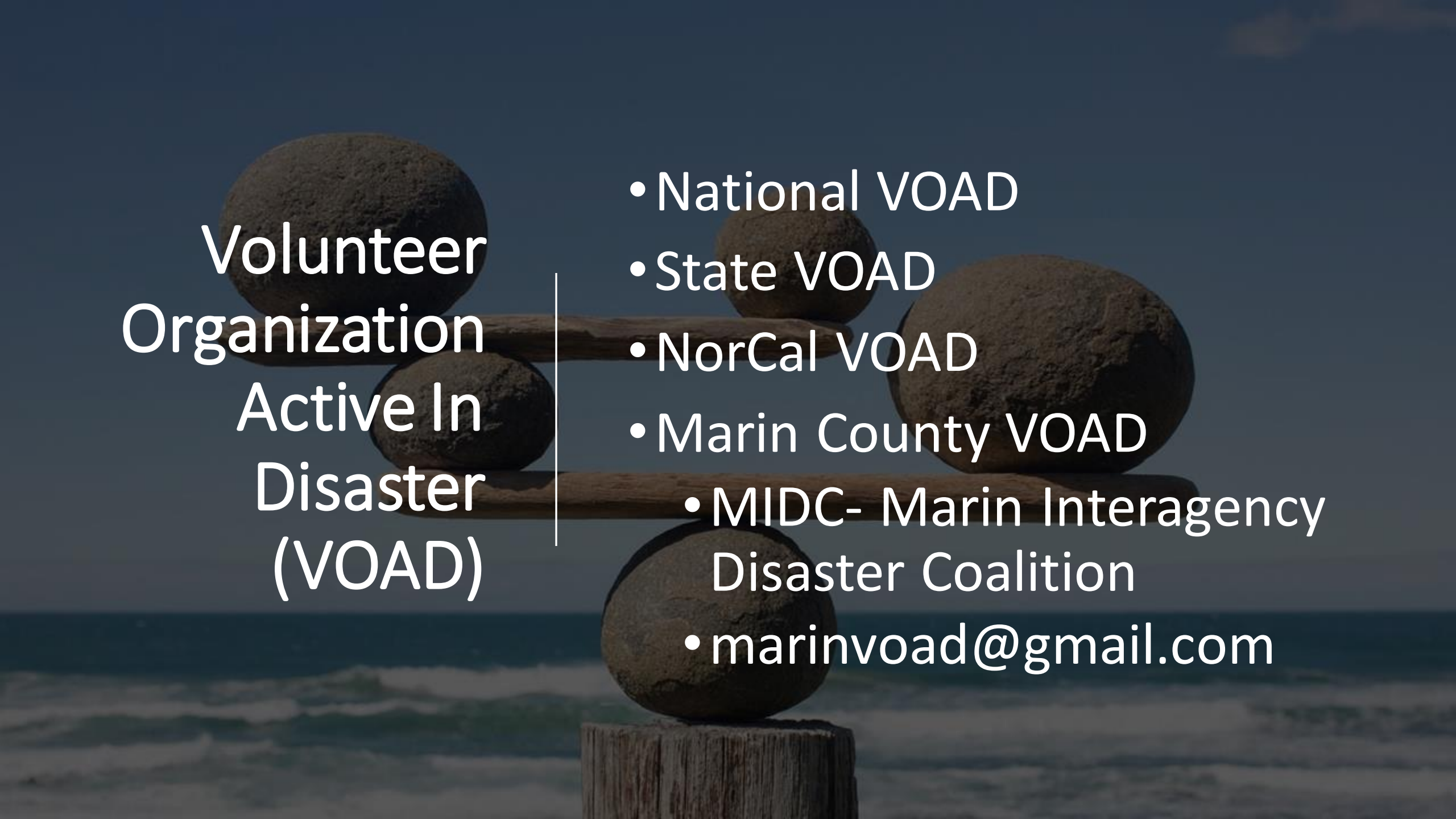
# Response

- Sheltering
- Feeding
- Donations
- Emotional and Spiritual Care
- Volunteers

# How to identify gaps and fill unmet needs?



Communication  
Collaboration  
Coordination



Volunteer  
Organization  
Active In  
Disaster  
(VOAD)

- National VOAD
- State VOAD
- NorCal VOAD
- Marin County VOAD
- MIDC- Marin Interagency  
Disaster Coalition
- [marinvoad@gmail.com](mailto:marinvoad@gmail.com)



MORMON HELPING HANDS



TZU CHI



BRETHREN Disaster Ministries



St. Vincent de Paul  
ASSISTANCE • SHELTER • HOPE



NECHAMA  
JEWISH RESPONSE  
TO DISASTER



# Sheltering

- Bathrooms & Showers
- Meals
- Security/Staff
- Insurance



# Feeding

- Food safety
- Facilities
- Staff
- Distribution





# Donations

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Emotional and Spiritual Care







## Volunteers and Labor

- Safety
- Tasks
- Documentation



## Documentation

- Who
- What
- Where
- Hours
- Outcomes
- Needs
- Resources



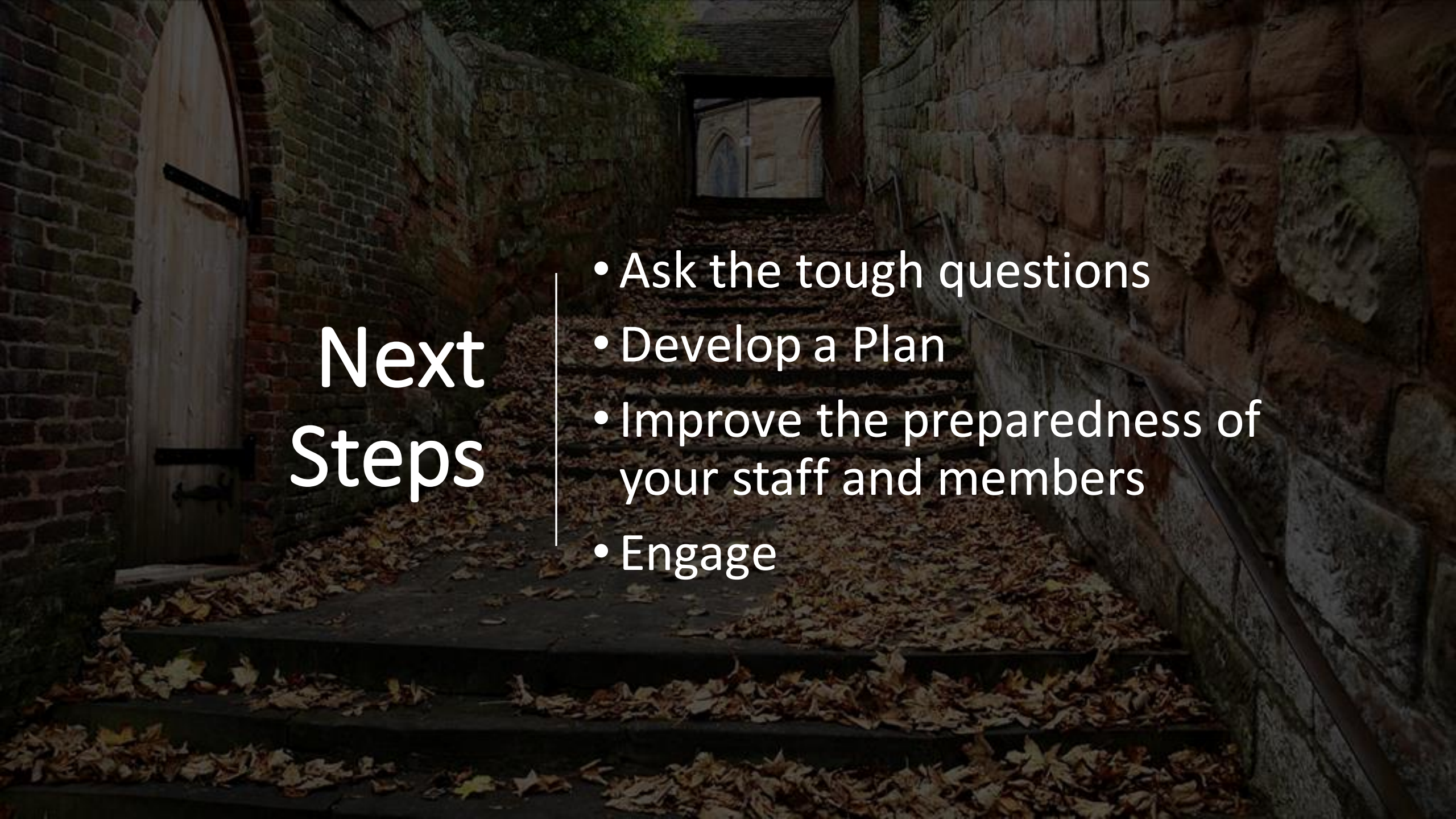
## Long Term Recovery

- Rebuilding
- Case Management
- Emotional and Spiritual Care
- LTRC



## Review: Recovery

- Coordinate, Collaborate, and Communicate
- Document
- Immediate Response Needs
- Long Term Recovery



# Next Steps

- Ask the tough questions
- Develop a Plan
- Improve the preparedness of your staff and members
- Engage

# Resources

- SROES.org
- ReadyMarin.org
- Ready.Gov
- Fema.gov/faith-resources
- Earthquakecountry.org
- Firesafemarin.org
- OES@cityofsanrafael.org



@SRFD

@SanRafaelOES



/sanrafaelfd



@sanrafaelfd

