



Catalog of Enterprise Systems

March 14, 2023

#	Vendor	System	Categories	Purpose	Custodian	Collection	Update
1	Laserfiche	Enterprise Content Management	Document Management	Electronic Documents	City Clerk	Daily	Daily
2	NetFile	Netfile	Document Management	Form 700 filing	City Clerk	As Needed	As Needed
3	The Rocket Science Group	MailChimp	Communications	eNewsletter, contacts	City Manager	Daily	As Needed
4	ProudCity	Web	Website Management	Website hosting	City Manager	Daily	As Needed
5	Central Square	TRAKIT	Program Management	Building, planning and code enforcement	Community Development	Daily	Daily
6	OpenText	Alchemy	Document Management	Historical permit documents	Community Development	Static	Static
7	Vroman	FormSite	Website Management	Online form submissions	Digital Service and Open Government	Daily	As Needed
8	ShoreTel	ShoreTel	Communications	VOIP telephony	Digital Service and Open Government	Daily	Daily
	JotForm	JotForm	Forms	Web-based form integrations	Digital Service and Open Government	Daily	Daily
9	Civic Plus	CPCconnect	Data Management	Work orders	Digital Service and Open Government	Daily	Daily
10	Adobe	Adobe Sign	Digital Signature	Digital signature	Digital Service and Open Government	Daily	Daily
11	Zoom	Zoom	Communications	Hybrid meetings	Digital Service and Open Government	Daily	Daily
12	SurveyMonkey	SurveyMonkey	Survey	Survey	Digital Service and Open Government	Weekly	Weekly
13	ESRI	ESRI	Data Management	GIS map data	Digital Service and Open Government	As Needed	As Needed
14	KnowBe4	KnowBe4	Program Management	Training	Digital Service and Open Government	As Needed	As Needed
15	Toshiba	FMAudit	Program Management	Printer usage audit	Digital Service and Open Government	Daily	Daily
16	Microsoft	Office Suite	Communications	Email, calendar, tasks and contacts	Digital Service and Open Government	Daily	Daily
17	Camino	Permit Guide	Data Management	Cannabis Licensing System	Economic Development	Daily	Daily
18	Canva	Canva	Communications	Notices, Public Information Office	Economic Development	As Needed	As Needed
19	Tyler	Eden	Financials	Accounting, payroll and accounts payable	Finance	Daily	Daily
20	HdL	HdL Prime	Program Management	Business licenses	Finance	Daily	Daily
21	Quadrant	Receipt Accounting	Financials	Central cashiering	Finance	Daily	Daily
22	Sage	Timeslips	Financials	Time tracking and accounts receivable	Finance	Daily	Daily
23	Intuit	QuickBooks	Financials	Payment	Finance	Daily	As Needed
24	Stripe	Stripe	Financials	Credit card processing	Finance	Daily	Daily
25	Formsite	FormSite	Financials	Business licenses	Finance	Weekly	Weekly
26	Tyler	Eden	Financials	Management Personnel	Finance	Daily	Daily
27	CalOpps	Employment Locator	Recruitment	Recruitment	Human Resources	Daily	Daily
28	PerfectMIND	PerfectMIND	Program Management	Activity registration and facility reservations	Library and Recreation	Daily	Daily
29	EZ-Care	EZ-Care	Program Management	Childcare participation and billing	Library and Recreation	Daily	As Needed
30	Interfaces Innovative	Sierra	Program Management	Integrated Library System	Library and Recreation	Daily	As Needed
31	SenSource	PeopleCounter	Data Management	People counters	Library and Recreation	Daily	Daily
32	Hootsuit	Hootsuit	Communications	Notices, Public Information Office	Library and Recreation	Daily	Daily
33	LibraryH3lp	LibraryH3lp	Communications	Chat	Library and Recreation	Daily	Daily

34	Pigeon	Pigeon Aggregator	Communications	Group chat	Library and Recreation	Daily	Daily
35	Active Network	Active	Program Management	Payment and scheduling	Library and Recreation	Daily	Daily
36	Libki	Libki	Program Management	PC Reservation	Library and Recreation	Daily	Daily
37	Orange Boy	Savannah	Communications	Notices, Public Information Office	Library and Recreation	Daily	Daily
38	SKIDATA	Parking Management	Program Management	Parking garage access	Parking Services	Daily	Daily
39	3C Payment	Integra	Financials	Payment processing	Parking Services	Daily	Daily
40	Intuit	QuickBooks	Financials	Parking permits	Parking Services	Daily	Daily
41	Genetec	AutoVu	Data Management	License plate Reader	Parking Services	Daily	Daily
42	ParkMobile	ParkMobile	Financials	Mobile payment	Parking Services	Daily	Daily
43	Building Eye	Buildingeye	Program Management	Encroachment Permits	Public Works	Daily	As Needed
44	CaveoSys	MapServer	Data Management	GIS map data	Public Works	Daily	Monthly
45	Civic Plus	SeeClickFix	Data Management	Work orders	Public Works	Daily	Daily
46	Paradigm Traffic Systems	CENTRACS	Program Management	Traffic Management	Public Works	Daily	Daily

In accordance with Section 6270.5 of the California Government Code, this document is available on the City's website (cityofsanrafael.org) and may be requested by the public at the City Clerk's office. This document is updated annually. For the purposes of this report an enterprise system is a multi-department system of record. This report excludes:

- 1) Information technology security systems, including firewalls and other cyber security systems.*
 - 2) Physical access control systems, employee identification management systems, video monitoring, and other physical control systems.*
 - 3) Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas, or water or sewer functions.*
 - 4) Systems related to 911 dispatch and operation or emergency services.*
 - 5) Systems that would be restricted from disclosure pursuant to Section 6254.19 of the California Government Code. 6) The specific records that the information technology system collects, stores, exchanges, or analyzes.*
- Nothing in this section shall be construed to permit public access to records held by an agency to which access is otherwise restricted by statute, or to alter the process for requesting public records.*