

Lauren Crandell

From: Raffi Boloyan
Sent: Tuesday, July 07, 2015 7:51 AM
To: [REDACTED]
Subject: RE: General Contact Email - Other Topic - 8573045

Thank you for your email. Your email to the City Manager's office was referred to the Code Enforcement Division of the Community Development Department since it appears to be a code enforcement issue.

It appears you have a complaint about debris that you would like to file. There is a procedure to file complaints that requires the submittal of a complaint form. With the high volume of complaints we receive and limited staffing, we need all complaints to follow this procedure so that we can tack them

The information on how to file a complaint can be found on the Code Enforcement Division's web site at <http://www.cityofsanrafael.org/commdev-code-home/>

and then click on the link for "The Code Enforcement Process (How to File a Complaint)"

There is a form on that page that needs to be completed and submitted either on line, by email, by fax or in person. Directions and the form are on that web page

Please not, we have limited code enforcement staff and significant volume of complaints/cases , therefore we have to prioritize issues and complaints and they are investigated based on a priority order. It may take some time for us to respond to a complaint that is not a significant health and safety impact. We will do our best to get to all complaints we receive, but it may take some time

Thank you for your interest in the City of San Rafael

Raffi Boloyan

Raffi Boloyan
CITY OF SAN RAFAEL
Planning Manager

COMMUNITY DEVELOPMENT DEPARTMENT
PLANNING DIVISION
P.O. BOX 151560
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From: form_engine@fs18.formsite.com [mailto:form_engine@fs18.formsite.com]
Sent: Friday, July 03, 2015 11:16 AM
To: City Manager
Subject: General Contact Email - Other Topic - 8573045

General Purpose Contact Form

City of San Rafael General Purpose Contact Form

Thank you for visiting the City of San Rafael web site. This form is intended for communicating with City staff on a variety of general topics. As an alternative, you may want to use our [Contacts Us listing](#) to identify a specific office by function.

Note that the City of San Rafael considers email to staff as informal communication. Please send a signed letter if you prefer to make your comment/question a matter of public record. Mail formal letters to PO Box 151560, San Rafael, CA, 94915.

*** To help us route your message to the correct office, please identify your area of interest (select only one)...**

- Question/comment for City Council
- Question/comment for City Manager
- Question/comment for Fire Department
- Question/comment for the Library
- Question/comment for Police Department
- Building, Planning or Zoning Issue
- Business Licensing Issue
- Business or Economic Development Issue
- Parks and Recreation Issue
- Road or Traffic Management Issue
- Web Site Technical Question
- Other Topic

*** First Name**

██████████

*** Last Name**

██████████

Address 1

████████████████████

Address 2

-

City

san Rafael

State

ca

Zip Code

94901

Phone Number

-

*** Email Address**



*** Please enter your questions/comments below**

area between 128 miramar and 138 miramar is a dumping ground for dead tree branches and large pieces of tree trunks. Looks horrible and a huge fire danger. Please ask owner to clean up. Thanks