General Plan Implementation Actions for 2023

Acronym Key:

PRCSA – Parks, Recreations and Community Services agency

PBA – Planning and Building Agency

CMO - City Manager's Office

CDA – Community Development Agency

PWA – Public Works Agency

PD – Police Department

OCFA – Orange County Fire Authority

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Community	1.1	Yes	Engage EJ communities on recreation and cultural programs. Incorporate community stakeholders from environmental justice communities to form an Environmental Justice Action Committee to guide the identification of recreational and cultural programing needs and desires.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA) / PLANNING AND BUILDING AGENCY (PBA)	2023	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA) continued to hold event planning committees for Juneteenth, Chicano Heritage Festival, Mid- Autumn Festival and Indigenous Peoples Day in an effort to receive feedback from the community for recreational and cultural programs. PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA) is collaborating with EJ neighborhoods and non-profit organizations for cultural programs, classes and activities, such as, Meditation in Espanol, Ballet Folklorico Classes, Beginning German, and Raices storytelling.
Community	1.2	Yes	Community conversation. Plan for and conduct a community survey every two years related to community health, pollution concerns, parks, community engagement, and community service needs, with focused outreach to environmental justice priority areas utilizing various platforms, such as social media and	CITY MANAGER'S OFFICE (CMO)	Every two years	Preliminary discussion commenced regarding working with the EJ ad hoc committee once it is formed, to identify priority areas to develop and capture for a community-based survey model.

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			school events, to encourage substantial survey participation.			
Community	1.3	Yes	Collaboration. Develop intentional, strategic partnerships with public, private, and nonprofit entities to improve health outcomes by leveraging capacity, resources, and programs around mutually beneficial initiatives that promote health, equity, and sustainability in neighborhoods within environmental justice area boundaries. Develop a comprehensive partnership policy providing guidelines that can be used throughout the City organization.	PLANNING AND BUILDING AGENCY (PBA)/PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 - 2024	City staff has established partnerships with Orange County Health Care Agency (OCHCA), Orange County EJ (OCEJ), and University of California, Irvine (UCI) to seek out funding/grants to further studies and remediation projects related to lead pollution.
Community	1.4	Yes	Community coordination on underutilized spaces. Coordinate with community residents, property owners, and other stakeholders to identify vacant and potentially underutilized properties and strategize how such properties could	PLANNING AND BUILDING AGENCY (PBA)/PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	Continued discussions with Santa Ana Unified School District (SAUSD) Technical Advisory Committee to evaluate School District owned land to identify possible open space acquisition for park development. Organization-wide Open Space Forum was established in 2023 and

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			be repurposed into public parks or commercial recreation facilities.			the development of an open space matrix which aims to identify and prioritize open space acquisition opportunities that align with EJ communities and Park Master Plan gaps.
Community	1.5	Yes	Alternative facilities. In park deficient and environmental justice areas, identify facilities that are viable alternatives to public parks and municipal facilities for recreational, cultural, and health and wellness programs, including but not limited to school facilities, facilities of faith-based and civic organizations, and privately owned recreation and entertainment facilities. Identify, inventory, and rank other resources for potential park system acquisition, expansion to existing parks, and/or parks development opportunity within the community.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA) added Ed Caruther's Park to its Park Inventory, as well as the grand re-opening of Santiago Park. In addition, continuing development/construction is taking place at Santa Anita Park, Centennial Park, Memorial Park, 10th and Flower Park-Site, Bristol and Tolliver Park Site, the Bristol Recreation Corridor, and PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)'s newest park location Gerardo Moute Park, formally Standard/McFadden Park Site. All park operations were standardized to be open from dawn until 10 p.m. system wide to encourage accessibility by residents, as well as

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						benefit LED light projects with security lighting attached.
Community	1.6	Yes	Program accessibility. To ensure residents of environmental justice area boundaries have access to recreational, cultural, and health and wellness programs, establish accessibility corridors that provide attractive, comfortable, and safe pedestrian and bike access to public recreational facilities in the Parks Master Plan (an implementation action of the Open Space Element). Identify public realm improvements needed to create these accessibility corridors. Prioritize investments for accessibility corridors in the city's capital investment program; include	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)/PUBLIC WORKS AGENCY (PWA)	2022	Continue to partner with agencies such as the Orange County Flood Control to identify opportunities to expand on the citywide park trail system.

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			investments for accessibility corridors when investments are made in new parks and recreation facilities within environmental justice area boundaries.			
Community	1.7	Yes	Rental property outreach. Augment the Proactive Rental Enforcement Team (PREP) and Residential Response Team with additional outreach geared toward absentee owners of rental properties. Create and periodically distribute outreach materials in order to educate absentee owners about legal obligations to maintain and upkeep rental properties. Distribute information to tenants about their rights and protection, so they are not penalized for reporting or living in a dwelling unit that does not meet	PLANNING AND BUILDING AGENCY (PBA)	2022 & Ongoing	The PREP team continues enforcement in EJ areas and worked with residents, managers, and property owners on properties with chronic multifamily property management issues in communities greatly affected by gang and drug activity, such as Santa Anita, Evergreen, N. Raitt/3rd and Townsend Street.

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			health and safety standards. Translate outreach efforts into Spanish, Vietnamese, and other appropriate languages. Prioritize such outreach for properties within environmental justice area boundaries.			
Community	1.8	Yes	Neighborhood rehabilitation. Continue to seek state and federal funding for neighborhood rehabilitation projects and collaborate with community-based organizations to identify housing issues and improvements needed, especially for housing within environmental justice area boundaries.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	The City managed an Agreement with Habitat for Humanity of Orange County to implement the City's Residential Rehabilitation Grant Program. Through this contract, the City provided grants of up to \$25,000 to over 20 households for the repair and rehabilitation of single-family and mobile homes, prioritizing applicants in R/ECAP and TCAC census tracts, seniors (62 years and older), disabled residents, and lowincome households.

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Community	2.2	Yes	Public realm. Identify areas in need of a public realm plan to provide attractive, comfortable, and safe walking corridors to promote accessibility to community programs or activity centers, in conjunction with the City's Active Transportation Plan.	PUBLIC WORKS AGENCY (PWA)/PLANNING AND BUILDING AGENCY (PBA)	Ongoing	City released a request for proposal (RFP) on February 21, 2023 for the creation of the Focus Area Public Realm Plans. A firm was selected and officially awarded the contract in February 2024.
Community	3.2	Yes	Pedestrian access to health facilities. Ensure that new or redeveloped health care facilities include pedestrian-friendly site amenities. In areas where mobile clinics are stationed, ensure the location is safe and accessible for pedestrians, cyclists, and transit users.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	PLANNING AND BUILDING AGENCY (PBA) continues to require pedestrian amenities be included as part of new development proposals through the development project review process.
Community	3.3	Yes	Health metrics. Engage with the Orange County Health Care Agency and other stakeholders to monitor key health indicators to measure the success of the outcome of General Plan policies and the implementation plan, including reduction in incidence in asthma and low birth weight of infants.	PLANNING AND BUILDING AGENCY (PBA)/CITY MANAGER'S OFFICE (CITY MANAGER'S OFFICE (CMO))	2022	City staff established partnerships with OCHCA, OCEJ, and UCI to begin discussions on methods to jointly undertake efforts to combat pollution exposure related health issues.

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Community	3.4	Yes	Prevention activities. Coordinate with the County Health Care Agency to identify the root causes of health disparities and inequities in Santa Ana, with additional detail for residents living within environmental justice area boundaries. Identify potential programmatic changes and resources to better address the root causes.	PLANNING AND BUILDING AGENCY (PBA)/CITY MANAGER'S OFFICE (CITY MANAGER'S OFFICE (CMO))	2022 - 2024	PLANNING AND BUILDING AGENCY (PBA) continued ongoing dialogue with UCI and OCEJ regarding root causes of lead pollution and results of lead study written by UCI.
Community	3.7	Yes	Public health and wellness collaboration summit. Collaborate with health care providers, health and wellness advocates, and other public health stakeholders to identify ways to improve the provision of and access to health and wellness services throughout the city. Include a discussion on areas within environmental justice area boundaries and other areas underserved by parks, programs and services that support health and wellness.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	Health and Wellness programming has increased since the inception of the Health & Wellness Section in March 2022. Community Garden Programs, Health, Fitness, Wellness and Special Events to encourage Santa Ana residents to be fit and well. In addition, an Aquatics Section was added in 2023 increasing access to aquatics facilities operated by PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA) with over 3,000 Learn to Swim lessons provided in Summer 2023.

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Community	3.8	Yes	Environmental soil and human health screening measures. Collaborate with Orange County Health Care Agency, and local stakeholders such as Orange County Environmental Justice and UC Irvine Public Health, in efforts to provide increased healthcare services (i.e., blood lead testing, treatment) for residents, especially those that reside in environmental justice communities. Additionally, collaborate to advocate for adjustment of the County and State policies for health and environmental screening levels to promote healthy outcomes related to lead contamination as recommended by health experts.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	City's EJ Office convened biweekly lead action collaborative meetings and partnered with California Department of Public Health's (CDPH's) consultant selected for OC - Azure Development along with OCHCA, OCEJ, Madison Park Neighborhood Association-GREEN (MPNA-GREEN) and UCI to promote lead testing and lead hazard abatement program for Orange County families in Santa Ana. City staff continued to seek funding/grants to further studies, lead testing, and remediation projects related to lead pollution.
Conservation	1.2	Yes	Community identification. Coordinate with the South Coast Air Quality Management District and local stakeholders to pursue a priority community designation for eligible environmental justice areas of the city, with focus on areas with unique needs and highest pollution burden as identified in the CalEnviroScreen tool. If such designation is not awarded,	PLANNING AND BUILDING AGENCY (PBA)	2022 & Ongoing	City's EJ Office has participated in meetings with South Coast Air Quality Management District (SCAQMD) executives, along with UCI's EcoGovLab and the MPNA-GREEN Project to pursue AB617 community designation in Santa Ana's EJ areas.

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			seek grant funds for activities such as local air quality monitoring.			
Conservation	1.3	Yes	Proactive engagement. Collaborate with the South Coast Air Quality Management District and local stakeholders in environmental justice areas experiencing local air pollutions issues to outline objectives and strategies for monitoring air pollution in advance of the establishment of a community emissions reduction and/or air-monitoring plan.	PLANNING AND BUILDING AGENCY (PBA)	2022 & Ongoing	City's EJ Office has supported and participated in planning, special events, trainings, and quarterly stakeholder meetings with UCI's EcoGovLab and the MPNA-GREEN Project and has had separate meetings with SCAQMD on their process to re-establish trust in the community for using their reporting tools regarding local air pollution source complaints. Fire incident at Macera Crematory on August 2023 required coordination to discuss fire emission and compliance.

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Conservation	1.4	Yes	Health risk criteria. Establish criteria for requiring health risk assessments for existing and new industries, including the type of business, thresholds, and scope of assessment. Review existing and establish new regulation to reduce and avoid increased pollution near sensitive receptors within environmental justice area boundaries.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	City's EJ Office has been coordinating with OCHCA, Environmental Protection Agency (EPA) Region 9 EJ staff to identify resources and best ways to help EJ communities in Santa Ana understand long-term health risk exposure concerns from surrounding industries near EJ communities. This insight will be useful to understand how other regions are reviewing and establishing the requirement and threshold with corresponding regulatory agencies.

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Conservation	1.5	Yes	Agency permits. Monitor the South Coast Air Quality Management District permitting and inspection process and the Orange County Health Care Agency to identify businesses in Santa Ana with potential hazardous materials or by-products, with a special focus on environmental justice communities. Serve as a liaison for residents to identify potential emission violations. Share information and data with the community on the City's Environmental Quality web page.	PLANNING AND BUILDING AGENCY (PBA)	2022 & Ongoing	CITY MANAGER'S OFFICE (CITY MANAGER'S OFFICE (CMO)) began receiving correspondence from SCAQMD directly regarding facilities in Santa Ana that were issued an NOV or other update. City's EJ Office has established an electronic library of EJ facilities of concern including such properties that received an NOV from SCAQMD to digitally save in the corresponding property folder. PLANNING AND BUILDING AGENCY (PBA) met with SCAQMD executive staff to discuss permit issuance as part of training Planning counter staff and others on application of the Noxious Uses Ordinance and Updated Non-Confirming Ordinances adopted by the City Council in early 2023. Further internal PLANNING AND BUILDING AGENCY (PBA) discussions with IT have identified a notification and follow-up process with City's EJ Office and Code Enforcement to track facilities not incompliance with both ordinances.

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Conservation	1.8	Yes	Improve older trucks. Promote the City's Vehicle Replacement Plan and explore the replacement of older trucks through City participation in regional incentive programs and education of Santa Ana private fleet owners of program opportunities.	PUBLIC WORKS AGENCY (PWA)	2022	Continued to replace old vehicles with newer more efficient vehicles. Replaced seven vehicles in 2023.
Conservation	1.10	Yes	Interagency team. Establish an environmental quality interagency team to evaluate, monitor, and make recommendations to address air quality and environmental hazard issues, with a special focus on environmental justice areas. Publish results and information on the City's website through a dedicated Santa Ana Environmental Quality web page.	PLANNING AND BUILDING AGENCY (PBA)	2022 & Ongoing	City interagency team has continued to meet to address incidents and conditions on key facilities of concern in EJ neighborhoods and has documented background and follow-up with external regulatory agencies. Two facilities of concern in EJ communities are Macera Crematory due to fire incident on August 29, 2023 and OCHCA - LEA with CalRecycle's renewal for Madison Materials in mid-2023.
Conservation	1.12	Yes	Data collection for emissions plans. Coordinate with the South Coast Air Quality Management District to explore ways to initiate data collection efforts for a community emissions reduction and/or community air monitoring plan, including the identification of information needed (new or	PLANNING AND BUILDING AGENCY (PBA)	2022	City engaged with GREEN-MPNA and other partners who received AQMD/CARB funding for community air quality monitoring testing, stakeholder meetings, and outcomes of evaluation and analysis shared at community meetings.

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			updated), potential data sources and needed resources, and strategies to engage residents and collect information.			
Conservation	1.14	Yes	Expanded interactions. Identify opportunities to expand regular attendance and support neighborhood associations and community groups to hold regular meetings with City staff and decision-makers in neighborhoods within environmental justice communities, so that residents, community organizations and businesses can communicate their unique issues and needs, as well as their recommendations on how best to implement environmental quality, environmental health, and environmental justice policies. Arrange for language interpretation services as needed at these meetings so that all residents can participate.	PLANNING AND BUILDING AGENCY (PBA)/CITY MANAGER'S OFFICE (CMO)	Ongoing	City's EJ Office has provided additional support to EJ neighborhoods to pursue grant funding and training to expand participation in their neighborhood association and collaborate with community groups on special funding in EJ areas. Bilingual support provided at Planning for 2023 capacity-building training that covered new role on EJ resources.

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Conservation	1.15	Yes	Expanded representation. Expand representation of residents from neighborhoods within environmental justice area boundaries by extending residents from such areas to become board, commission, and task force members as openings occur	PLANNING AND BUILDING AGENCY (PBA)/CITY MANAGER'S OFFICE (CMO)	Ongoing	EJ neighborhoods have been included in opportunities to participate in representation on Board, Commissions, and Task Forces.
Conservation	1.16	Yes	City budget. Evaluate the City's budget and financial policies to include direction for prioritizing public services and improvements within environmental justice area boundaries. Augment budget meeting presentations to include a section dedicated to the status of actions and improvements to address the needs of residents within environmental justice area boundaries.	CITY MANAGER'S OFFICE (CMO)	Annually	Staff worked with City Budget Manager to schedule a segment of community budget meetings in EJ areas, provide interpreting in English/ Spanish, and bring translated material to ensure community members fully participate in the City budget process.
Conservation	1.18	No	Support transit. Support local and regional land use and transportation plans that increase mass transit usage and reduce vehicle trips.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to support local and regional land use and transportation plans that increase mass transit usage and reduce vehicle trips.

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Conservation	1.19	No	Climate Action Plan. Review and update the City's Climate Action Plan.	PUBLIC WORKS AGENCY (PWA)	2023	Provided a letter of support for the OC Climate Justice Collaborative for Regional grant funding. City staff joined the Environmental Justice Action Committee and prepared a Draft RFP for Climate Action Plan update.
Conservation	2.1	No	Native planting. Evaluate opportunities in parks, open spaces, scenic linkages, and greenway corridors to restore native vegetation and establish, where appropriate, native plantings that require limited water and fertilizer. Restoration and establishment of native planting should not limit pedestrian and recreation access	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)/PUBLIC WORKS AGENCY (PWA)	2021 & ongoing	Park Planning Division developing a landscape standard which will include various palettes that include waterwise, California native and riparian planting.
Conservation	2.2	No	Santiago Creek. Continue working with regional agencies, including the Orange County Flood Control District, to identify opportunities to enhance the natural qualities of Santiago Creek to protect habitat and reintroduce native plants and animals.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	Received additional grant funding of \$2.8 million from the State Coastal Conservancy for a habitat conservation project involving 4.5 acres of the eastside of Santiago Park.

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Conservation	2.3	No	Channel improvement plans. Partner with the County of Orange to explore best practices in greenbelt and channel improvement plans for the Santa Ana River and Santiago Creek to preserve natural vegetation.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)/PUBLIC WORKS AGENCY (PWA)	2022	In partnership with the Orange County Flood Control District, the Santa Ana Greenways Bike Trail, which runs along a County Flood Control channel, is currently under construction after years of planning.
Conservation	2.4	No	Preservation of natural and historic resources. Collaborate with local indigenous tribes and other stakeholders to identify and evaluate potential incentives in the municipal code to encourage protection and enhancement of natural and historic resources.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	PLANNING AND BUILDING AGENCY (PBA) continues to consult with local indigenous tribes on development projects subject to CEQA or that require specific plan or General Plan amendments.
Conservation	2.5	No	Programming. Incorporate the city's natural resources into City plans and recreational programming to facilitate and encourage healthy, safe recreational activities.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2021 & ongoing	The Santa Ana Zoo will be operating a rebranded Nature Center, now EcoCenter at Santiago Park.

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Conservation	3.2	No	LEED/ENVISION certification. Evaluate the feasibility of requiring all major renovations and new construction of City-owned facilities over 5,000 square feet to earn a LEED New Construction Silver Certification or greater. Evaluate feasibility of requiring all existing City-owned facilities larger than 25,000 square feet to obtain the LEED Buildings: Operations & Maintenance Certification. Evaluate the feasibility of requiring all major renovations and new construction of City-owned infrastructure facilities to earn ENVISION Bronze Certification. Consider providing incentives and recognition for new commercial, multifamily projects, and neighborhoods to obtain LEED certification. Incentives may include expedited permitting, rebates on or reduced building permit fees, and density bonuses	PLANNING AND BUILDING AGENCY (PBA) / PUBLIC WORKS AGENCY (PWA)	2022	Continue to look for opportunities to implement LEED/ENVISION certification into projects

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Conservation	3.4	No	Retrofitting existing buildings. Support and encourage retrofitting existing buildings to achieve energy optimization. Partner with Southern California Edison and other stakeholders to provide incentives, rebates, and expedited permitting for energy retrofit projects and to make residents, property owners, and businesses aware of such programs.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	Ongoing	Procured the services of architects to design the renovation of the following facilities; Memorial Park Aquatics Facility, Santa Anita Community and PAAL Center, Corbin Center, and the Logan/Chepas Community Center
Conservation	3.7	No	Public awareness. Create educational programs to sustain public awareness of the importance of resource conservation (e.g., energy, water, and open space), the continued existence of long-term resource demand challenges, and specific conservation tactics that are recommended.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to work on educational programs to sustain public awareness of the importance of resource conservation (e.g., energy, water, and open space), the continued existence of long-term resource demand challenges, and specific conservation tactics that are recommended.
Conservation	3.8	No	Clean electricity. Coordinate with Southern California Edison to expand the availability of clean/renewable energy services throughout the city, and to explore alternative energy technologies.	PUBLIC WORKS AGENCY (PWA)	2023	Continued to work with Southern California Edison (SCE) on options to expand the vehicle charging network. Continued to upgrade our sports field lighting to new LED efficient lighting.

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Conservation	3.11	No	Natural carbon sequestration. Reduce the amount of carbon dioxide that would otherwise be released into the atmosphere through the continued maintenance and expansion of the city's urban forest and development of other green infrastructure. Explore options to include green infrastructure requirements in new public realm plans.	PUBLIC WORKS AGENCY (PWA)	Ongoing	In 2023, the City was awarded \$7.35 million of competitive statewide grant funding from the Department of Water Resources and California Natural Resources Agency for stormwater capture and urban greening projects. These projects include new drought tolerant landscaping and shade trees.
Conservation	4.1	No	Water education. Provide educational outreach materials for residents and businesses on proper water use and other water conservation practices.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to provide educational outreach materials to residents and businesses on proper water use, water conservation, and stormwater Best Management Practices (BMPs). Continued to provide educational outreach materials for residents and businesses on proper water use and other water conservation practices.

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Conservation	4.2	No	Water smart landscapes. Promote awareness of the City Landscape and Parkway Improvement Guidelines to require public projects and new private development to incorporate drought-tolerant landscaping. Continue to encourage drought-tolerant retrofits through the Turf Removal Rebate Program and educate property owners about incentives available through the SoCal Water\$mart program to public and private property owners for planting native or drought-tolerant vegetation.	PUBLIC WORKS AGENCY (PWA)/PLANNING AND BUILDING AGENCY (PBA)	2022	Staff maintains up to date webpages and participates in over 100 community meetings annually to promote water smart landscapes. City received a grant from Metropolitan Water District to implement a residential garden transformation program. Continued to educate property owners and promote awareness of the Turf Removal Program along with other incentives offered through the SoCal Water\$mart Program.
Conservation	4.3	No	Green stormwater management. Identify opportunities for the installation of stormwater best management practices in the public rights-of-way, parking lots, parks, or public buildings, for inclusion into the Capital Improvement Program.	PUBLIC WORKS AGENCY (PWA)	Ongoing	In 2023, the City was awarded \$7.35 million of competitive statewide grant funding from the Department of Water Resources and California Natural Resources Agency for stormwater capture and urban greening projects. These projects include stormwater Best Management Practices (BMPs) that capture, treat, or infiltrate stormwater runoff. The City also continued to make progress on a Stormwater Project Master Plan, which includes a detailed analysis of

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						the City to identify optimal locations for stormwater projects.
Conservation	4.4	No	Water recycling. Pursue funding to implement the first phase of the City of Santa Ana Recycled Water Master Plan, with an emphasis on local water recycling programs and cooperation with regional water recycling efforts.	PUBLIC WORKS AGENCY (PWA)	2023	Revising the Recycled Water Master Plan and continuing to pursue grant funding.

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Economic Prosperity	1.1	No	Economic Development Strategic Plan. Pursue funding and update the City's Economic Development Strategic Plan every three years to report on economic trends, describe targeted industry clusters, identify economic issues, inform infrastructure and land use priorities, develop strategies for addressing near- to mid-term economic issues, and identify new initiatives in the private sector, within the context of long-term goals.	COMMUNITY DEVELOPMENT AGENCY (CDA)	2023	In 2019, the City's first special event sponsorship program administered through the Arts & Culture Commission was a huge success, awarding \$100,000 to 31 recipients with amounts ranging from \$177 to \$8,543. The City has a robust Arts & Culture program that promotes and celebrates artists in which they are able to secure work. As of 2022-2023, the City partnered with the Travel Santa Ana to promote/market murals throughout the City as a form of visitor attraction and show case the art via Travel Santa Ana's website.
Economic Prosperity	1.2	No	Fiscal impacts of land use changes. Document the potential economic and fiscal impacts associated with significant land use plan amendments involving land use or intensity revisions	COMMUNITY DEVELOPMENT AGENCY (CDA)	2021	Economic Development Division staff continues to monitor new developments with land use change implications in the City and provides economic and fiscal data on their impacts.
Economic Prosperity	1.3	No	Economic indicators. Explore the use of key economic indicators to identify the need for new strategies and establish priorities for public investment. This data will be used in the development of the City's Economic Development Strategy Plan	COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	Economic Development Division staff regularly updates and provides local demographic reports for City Council and other City departments.

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			and also updated bi-annually on the City's economic development website			
Economic Prosperity	1.4	No	Integrity of industrial areas. Review the permitted uses in industrial zones and consider removing uses that do not need to be in an industrial zone; identify areas where new warehousing development would not be consistent with the desire to maintain manufacturing and other industrial uses that have higher employment per acre than warehousing.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	Industrial zones reviewed for consideration of development and consistency with industrial uses.
Economic Prosperity	1.5	No	Broker outreach. Conduct outreach meetings with commercial and industrial real estate brokers to discuss the types of businesses considering a Santa Ana business location; identify challenges that discourage business from locating in the city; implement a plan to address such challenges.	COMMUNITY DEVELOPMENT AGENCY (CDA)	2021	The Economic Development Division meets monthly with local brokers to discuss vacant and for lease/sale properties on the market in Santa Ana. The City provides the brokers with important citywide marketing information to help attract investment.

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Economic Prosperity	1.6	No	Business development targets. Prepare and regularly update a business development target list that identifies the types of businesses that are most likely to be interested in a Santa Ana business location, the types of businesses most likely to employ city residents, types of businesses that broaden the local economy, and the types of businesses expected to generate higher net revenues for the City or to create shared revenue opportunities; target the City's business attraction efforts on these types of businesses.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	Economic Development Division continues to track and attract businesses that provide sustainable, well-paying jobs for the community and that generate higher net revenues. The businesses in the City continue to thrive and help maintain unemployment rates low in the City and the State. The unemployment rate for Santa Ana is among the lowest in the State at 3.70 as of July 2023. COMMUNITY DEVELOPMENT AGENCY (CDA) continues to make efforts to retain and attract businesses in the City.
Economic Prosperity	1.7	No	Living wage jobs. Prepare and regularly update a living wage calculation for Santa Ana; prepare and regularly update a list of the types of businesses in which the average wage is above a living wage for Santa Ana; incorporate this information into the City's business incentives program.	COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	The City of Santa Ana continues to attract businesses that compensate employees at a living wage or higher.

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Economic Prosperity	1.8	No	Workforce development for City residents. Provide an informational program—including an annual public workshop, information on the City's website, and printed collateral—to inform the public about available training, education, and assistance for employment skills and workforce preparation; partner with Santa Ana Unified School District, the chambers of commerce, and community organizations to make this information widely available throughout the community	COMMUNITY DEVELOPMENT AGENCY (CDA)	2022 & annually	The Santa Ana WORK Center and Economic Development Division continue to provide workforce services for City residents via workshops, internships, paid work experience programs, re-training, and seminars or business incentives that promote employability and success for City residents.
Economic Prosperity	1.9	No	Retail attraction. Conduct an annual retail market demand analysis to identify types of stores for which the city leaks retail spending; focus market efforts on these types of business; incorporate a focus on these types of businesses into the City's business assistance and business incentive programs.	COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	In collaboration with the local chambers, WORK Center, and market analysis agencies, the Economic Development Division analyzes retail marked reports and programs services to boost economic development.

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Economic Prosperity	1.13	No	Promote development opportunities. Maintain updated inventory of citywide vacant properties. Continue to promote these opportunities and incentives like the City's Opportunity Zone to the broker and development community to develop into commercial and residential projects beneficial to the sales and property tax base of the City.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	The Economic Development Division continues to monitor and market vacant and on-the-market property for potential redevelopment opportunities. Some of the available properties are subject to the Surplus Land Act, which provides priority to housing developers and/or educational entities; thereafter, the land may be open for bids to the general public. Several vacant properties have been sold for projects that will benefit the community and/or generate jobs and revenue for the community.
Economic Prosperity	2.1	No	Business attraction. Participate in state and national economic development organizations. Attend trade shows and market Santa Ana to high-growth business clusters for Orange County, consistent with the Economic Development Strategic Plan.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	The Economic Development Division continues to market and promote the City by attending the Innovative Commerce Serving Communities Conference in May 2024
Economic Prosperity	2.3	No	Green business recruitment. Conduct a study to identify the types of green businesses best suited to a Santa Ana	COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	Utilizing available incentives from the State Recycling Market Development Zone (RMDZ) program, Economic Development Division staff targets out of city green businesses for

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			business location; market the city to these types of businesses.			potential attraction as their leases come up.
Economic Prosperity	2.4	No	Communication Technology. Partner with public and private enterprises to facilitate communication technology, such as fiber optics, to address current and future technology needs relative to available resources and ensure that the city maintains a competitive business environment.	PUBLIC WORKS AGENCY (PWA)	Ongoing	PUBLIC WORKS AGENCY (PWA) works with wireline and wireless telecommunication utility companies to facilitate effective and least impactful upgrade of facilities in order to provide service to end users.
Economic Prosperity	2.5	No	Wireless Telecommunication. Update the local Wireless Telecommunication Design Guidelines to incorporate best industry practices, consistency with federal requirements, and community considerations.	PUBLIC WORKS AGENCY (PWA)	2021	PUBLIC WORKS AGENCY (PWA) completed the City's Wireless Telecommunication Design Guidelines in 2021. The guidelines are periodically updated to respond to and are based on community input and technological improvements.
Economic Prosperity	3.1	No	Historic and cultural resources. Conduct an outreach program with commercial and industrial brokers focused on the City's historical and cultural assets and how these assets can be beneficial to businesses and their employees; develop marketing	COMMUNITY DEVELOPMENT AGENCY (CDA)	2021	City completed ballot measure approving a reduction in business license fees for small businesses. As of 2023, the City implemented a Business Tax Holiday that forgives businesses of penalties, interest and charges for delinquent accounts. COMMUNITY DEVELOPMENT

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			collateral focused on the City's historical and cultural assets.			AGENCY (CDA) regularly meets with the Business License Division to share information, promote the Business Tax Holiday, and provide positive relief to businesses. This effort has allowed businesses to become compliant and become eligible for other business grants.
Economic Prosperity	3.2	No	Economic development ombudsman. Pursue funding and establish an ombudsman position in the Economic Development Division to assist new businesses in navigating the building and permitting processes.	COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	Economic Development Division collaborates with Planning & Building, Public Works Agency (PWA), and OC Fire Authority to continuously improve the building/permitting process for businesses.
Economic Prosperity	3.3	No	Business outreach and retention. Continue to support existing business attraction and retention programs. Maintain partnerships with the Santa Ana Chamber of Commerce and other nonprofit organizations. Continue to reach out to national retailers and employers.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	The Economic Development Division continues to partner with organizations such as the Santa Ana Chamber of Commerce and Travel Santa Ana for business retention and attraction activities. Furthermore, COMMUNITY DEVELOPMENT AGENCY (CDA) participates in tradeshows such as the International Council of Shopping Centers (ICSC), CalEd, OC Hispanic Chamber of Commerce, and the Santa Ana WORK Center to reach out to national retailers and employers.

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						COMMUNITY DEVELOPMENT AGENCY (CDA) has been successful in attracting medium and large block businesses to lease or purchase large commercial sites.

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Economic Prosperity	3.4	No	Business relocation assistance. Continue to promote and market the Recycling Market Development Zone. Develop a program to assist businesses that want to relocate from functionally obsolete strip commercial locations to new distinctive neighborhood commercial districts.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	Economic Development Division staff continues to promote and market underutilized shopping centers for reinvestment. Staff reaches out to any impacted business to help with site selection to a new location in the city, if applicable. COMMUNITY DEVELOPMENT AGENCY (CDA) has partnered with the Public Works Agency (PWA) and Planning & Building to identify strategies and programs that will promote functionality in older commercial strips in need of upgrades. Furthermore, the PUBLIC WORKS
						AGENCY (PWA) has launched the Clean City Initiative that COMMUNITY DEVELOPMENT AGENCY (CDA) is helping promote in Downtown Santa Ana where there are infrastructure needs to accommodate RMDZ.

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Economic Prosperity	3.5	Yes	Green business incentives. Continue to promote and market the Recycling Market Development Zone. Develop an incentive program to encourage nonpolluting industry and clean green technology companies that reduce environmental impacts and the carbon footprint to locate to the city. Encourage existing businesses to invest in technology and best practice to transition to sustainable business practices.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	Economic Development Division staff have continued to market the RMDZ to existing "green" businesses in the City by connecting them with staff from the State to discuss low interest loans and other recycling incentives available to local businesses, and coordinate with Planning and Building staff to streamline developments. Most recently, there has been an increase in demand for electric vehicle charging stations/hubs. COMMUNITY DEVELOPMENT AGENCY (CDA) and PLANNING AND BUILDING AGENCY (PBA) have assisted private companies in securing vacant properties or parking structures/lots in order to accommodate the demand for EV stations. The private businesses that are surfacing that promote Recycling Market Development Zones provide services to commuters, imported laborers/professionals, and residents while serving the local business community.

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Economic Prosperity	4.1	No	Economic development training. Each year, provide budget funds for at least one staff member and one elected or appointed official to attend an economic development training program through the California Association for Local Economic Development or a similar program.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	The City maintains an active subscription to the California Association for Local Economic Development (CALED) and attends monthly webinars to learn about economic development best practices. COMMUNITY DEVELOPMENT AGENCY (CDA) has an active presence in trainings multiple times per year, which provide the latest information to ED staff and elected officials.

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Economic Prosperity	4.2	No	Business outreach. Conduct a monthly business breakfast workshop with a different sector of the local economy or a different geographic area each month in order for elected officials and senior staff to keep businesses apprised of what Santa Ana is doing for economic development and to hear directly from local businesses about the advantages and challenges of operating a business in the city.	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	Economic Development Division worked with the Chamber of Commerce to host two New business welcome breakfast events in 2022. Over 25 businesses attended each event. In 2023, the COMMUNITY DEVELOPMENT AGENCY (CDA) hosted a Vietnamese Business Forum after a 15-year hiatus to provide business resources to the Asian community. COMMUNITY DEVELOPMENT AGENCY (CDA) attended multiple Town Halls in Downtown Santa Ana and several community meetings throughout the City to promote business services. Furthermore, COMMUNITY DEVELOPMENT AGENCY (CDA) is actively involved in new development projects and assist developers or staff in the finalizing of the projects. COMMUNITY DEVELOPMENT AGENCY (CDA) also participates in weekly special event meetings to help promote businesses resources and assist in promoting events in an effort to draw additional visitors from the region.

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Historical Preservation	1.6	No	Historic resources survey. Survey all City-owned historic resources to identify condition, maintenance and repair needs, and sources of funding for upgrades.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)/PUBLIC WORKS AGENCY (PWA)	2022	Continued the design of the Cypress Fire station to restore the facility and reuse it as a Police Athletic and Activity League (PAAL) facility.
Historical Preservation	1.10	No	Public realm improvements. Establish public realm plans for all historic districts, including landscaping, street, sidewalk, lighting, curb cut standards, and pedestrian amenities.	PUBLIC WORKS AGENCY (PWA)	2026	City released an RFP on February 21, 2023 for the creation of the Focus Area Public Realm Plans. A firm was selected and officially awarded the contract in February 2024.
Historical Preservation	3.7	No	Maintain certification. Maintain Certified Local Government status under the National Parks Service historic preservation program through training and submittal of annual report.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Maintained Certified Local Government status under the National Parks Service historic preservation.
Land Use	1.3	No	Retail business potential. Conduct and annually update a retail market study for the city's District Centers and Urban Neighborhoods to identify types of businesses that can be supported; conduct outreach to local businesses to inform them of potential business opportunities in these areas.	COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	Economic Development Division staff regularly produces demographic data for the attraction of new businesses.

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Land Use	1.6	No	ADUs. Develop accessory dwelling unit standard plans to facilitate quality site and architectural design while reducing costs and expediting City review and approvals.	PLANNING AND BUILDING AGENCY (PBA)	2022	The City has released and made publicly available pre-approved ADU plans for studio, 1-bedroom, and 2-bedroom units. There are currently 11 plan styles available on the City's new ADU webpages that provide submittal guidelines, frequently asked questions, and development standards for the pre-approved plans.
Land Use	2.2	No	Annual review. Prepare a general plan status report annually. Review the General Plan land use objectives and map to ensure they continue to support the community's long-term land use vision. Amend the text, goals, policies, and map as necessary to address new concerns, legislation, and changing conditions.	PLANNING AND BUILDING AGENCY (PBA)	Annually April 1st	Prepared a general plan status report and submitted it to state agencies by the April 1st deadline.
Land Use	2.3	No	Projections. Review and adjust population assumptions and forecasts annually in conjunction with the Department of Finance, SCAG, and the County of Orange/Center for Demographic Research to adequately plan for the growth of housing and jobs.	PLANNING AND BUILDING AGENCY (PBA)	2022 - Ongoing	Reviewed and adjusted population assumptions and forecasts in conjunction with the Department of Finance, Southern California Association of Governments (SCAG), and the County of Orange/Center for Demographic Research to adequately

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						plan for the growth of housing and jobs.
Land Use	2.5	No	Developer outreach. Conduct an annual workshop with residential, mixed-use, commercial, and industrial real estate developers to discuss developing projects in Santa Ana; identify challenges that discourage quality development in the city; identify cost implications that impact affordability; implement a plan to address such challenges.	PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	2023 & Ongoing	The Santa Ana Chamber of Commerce, in partnership with the City, annually hosts an economic development conference (GROW) designed to attract investment and quality development. Over 400 local industrial developers, businesses, and community leaders attend this important event.
Land Use	2.7	No	Fiscal impact model. Develop a fiscal impact analysis model that incorporates the appropriate mix of land uses to achieve fiscal sustainability, or at a minimum, fiscal neutrality to make informed land use decisions. Require the completion of this analysis in mixed-use land use designations and in proposed conversion of commercial uses to residential or mixed-use projects.	PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	PLANNING AND BUILDING AGENCY (PBA) staff drafted changes to the Development Project Review application to require fiscal analysis of projects as part of application and review process. The new application went into effect in 2023.

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Land Use	2.8	No	City-owned land. Coordinate future disposition of City-owned property and remnant parcels, consistent with the Surplus Land Act.	PUBLIC WORKS AGENCY (PWA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	Continued coordination of future disposition of City-owned property and remnant parcels, consistent with the Surplus Land Act.
Land Use	2.10	Yes	Open space requirements. Evaluate public open space and park requirements in the zoning code for residential and nonresidential uses. Consider requirements and/or incentives to aggregate public open space areas required by two or more uses to form larger and more usable areas and facilities.	PLANNING AND BUILDING AGENCY (PBA)/PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 - 2027	Comprehensive zoning code update is underway to evaluate public open space and park requirements in the zoning code for residential and nonresidential uses.
Land Use	2.12	No	Distinctive districts. Develop and adopt a specific plan or corridor plan for each of the land use focus areas to establish regulations and design standards with consideration of the character, history and uniqueness of existing corridors and neighborhoods.	PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include land use, design, and public realm regulations for all of the focus areas.
Land Use	2.14	No	Local preference. Require a first priority preference for Santa Ana residents and workers in tenant	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	In CY 2023, the City continues to manage and promote a Local Preference. Subject to compliance

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			selection policies for affordable			with applicable California and federal
			housing projects that receive financial			fair housing laws, and the
			assistance from the City or project			requirements of Section 142(d) and
			that qualify for a density bonus.			Section 42 of the Internal Revenue
						Code ("Code"), local preference for
						Santa Ana residents and workers in
						tenant selection shall be a
						requirement of affordable funded
						Projects. Subject to applicable laws
						and regulations governing
						nondiscrimination and preferences in
						housing occupancy required by
						Section 142(d) of the Code, Section
						42 of the Code, HUD or the State of
						California, as well as the City of Santa
						Ana Affordable Housing Funds
						Policies and Procedures, the
						Developer shall give preference in
						leasing units in the following order of
						priority:(a) First priority shall be given
						to persons who have been
						permanently displaced or face
						permanent displacement from
						housing in Santa Ana as a result of
						any of the following:
						(i) A redevelopment project
						undertaken pursuant to California's
						Community Redevelopment Law
						(Health & Safety Code Sections

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						33000, et seq.) applicable only to projects funded by the Low and Moderate Income Housing Asset Fund; (ii) Ellis Act, owner-occupancy, or removal permit eviction; (iii) Earthquake, fire, flood, or other natural disaster; (iv) Cancellation of a Housing Choice Voucher HAP Contract by property owner; or (v) Governmental Action, such as Code Enforcement. (b) Second priority shall be given to persons who are either: (i) Residents of Santa Ana; and/or (ii) Working in Santa Ana at least 32 hours per week for at least the last 6 months.
Land Use	3.1	No	CEQA review. Continue to evaluate land use compatibility through required environmental clearance of new development projects.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Continued to evaluate land use compatibility through required environmental clearance of new development projects, consistent with state law.

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Land Use	3.2	Yes	Design guidelines and standards. Update the zoning code's development and operational standards for industrial zones to address incompatibility with adjacent uses, including minimum distance requirements to buffer heavy industrial uses from sensitive receptors. Conduct a study to evaluate and establish appropriate minimum distances and landscape buffers between polluting industrial uses from sensitive receptors such as residences, schools, day care, and public facilities.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	Comprehensive zoning code update is underway to update the zoning code's development and operational standards.
Land Use	3.3	Yes	Healthy lifestyles. Collaborate with residents and industry stakeholders to create a program to incentivize and amortize the removal of existing heavy industrial uses adjacent to sensitive uses.	PLANNING AND BUILDING AGENCY (PBA)	2022	Through the adoption of the updated Noxious Uses Ordinance and Nonconforming Ordinance update in 2023, PLANNING AND BUILDING AGENCY (PBA) continues to evaluate its application of this increased land use enforcement oversight to help build cases and data to guide program development, considerations, and stakeholder collaboration.

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Land Use	3.6	Yes	Lead paint abatement. Coordinate with County of Orange Health Care Agency and community organizations to strengthen local programs and initiatives to eliminate lead-based paint hazards, with priority given to residential buildings located within environmental justice area boundaries.	COMMUNITY DEVELOPMENT AGENCY (CDA) / PLANNING AND BUILDING AGENCY (PBA)	2021 & Ongoing	The City's EJ Office staff convened the Lead Action Policies team and continues to work with Azure Development - CDPH contractor for County Lead Testing and Lead Hazard Abatement Program, the OC Health Care Agency Prevention team, OC EJ, GREEN-MPNA EJ advocacy organizations, UCI faculty, and other resident leaders integrate outreach for lead testing at special events and outreach in communities, schools, and other opportunities. One program is available to enroll 50 families in Santa Ana through 2025.
Land Use	3.7	No	Building massing. Update the Citywide Design Guidelines to incorporate best practices addressing transitions in building height and bulk for new development adjacent to lower density neighborhoods.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include updating the Citywide Design Guidelines into objective design standards to address building scale and design compatibility.

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Land Use	3.8	No	Signage. Update the sign ordinance to incorporate measures that reduce visual clutter	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include analysis and potential update the sign code.
Land Use	3.9	No	Parking. Through City Interagency collaboration, develop parking management strategies to support the Land Use Plan and reduce dependency on single-passenger vehicles, considering the parking needs for existing development and future activity nodes, changes in automotive technologies and car usage trends, and options for Cityoperated facilities. Explore parking strategies through pilot projects.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2022	PUBLIC WORKS AGENCY (PWA) continued a city-wide parking plan, with expected completion in 2024. Additionally, parking and parking management strategies will be analyzed as part of the Comprehensive Zoning Code Update that kicked off late 2023.
Land Use	3.10	No	Code enforcement. Continue aggressive code enforcement programs and activities to maintain community pride and promote reinvestment in Santa Ana neighborhoods.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Continued aggressive code enforcement programs and activities to maintain community pride and promote reinvestment in Santa Ana neighborhoods.

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Land Use	3.15	Yes	Communication tools. Explore tools for communication with residents and sensitive receptors when new industrial uses are proposed in their areas	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2024	City EJ Office scheduled presentations at neighborhood association and school parent meetings in EJ communities and continue to share information regarding new industrial uses in the Neighborhood e-Newsletter that provides EJ information to community members, including CBO, faith-based, renters, landlords, property owners, youth, businesses, and other public agency contacts. Additional discussion will be included into City's public engagement with the zoning code update project.
Land Use	3.16	Yes	Health in corridors. Require a Health Risk Assessment to identify best practices to minimize air quality and noise impacts when considering new residential uses within 500 feet of a freeway.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	Several projects currently in construction within 500 feet of a freeway have prompted the opportunity to work with partners to develop criteria and research a Health Risk Assessment that can be applied to future projects.

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Land Use	3.19	Yes	Promote health. Partner with local organizations (e.g., OC Health Care Agency, Latino Health Access, Santa Ana Unified School District, Garden Grove Unified School District, Orange County Environmental Justice, and the Coalition of Community Health Centers) to increase blood lead testing, outreach, education, and referral services through a 'promotora' or community peer outreach model that addresses the root causes of elevated blood lead levels impacting Santa Ana residents, with special focus in environmental justice communities and for children living in pre-1978 housing.	PLANNING AND BUILDING AGENCY (PBA)	2022 - Ongoing	The City's EJ Office staff convened the Lead Action Policies team and continues to work with Azure Development - CDPH contractor for County Lead Testing and Lead Hazard Abatement Program, the OC Health Care Agency Prevention team, OC EJ, GREEN-MPNA EJ advocacy organizations, UCI faculty, and other resident leaders integrate outreach for lead testing at special events and outreach in communities, schools, and other opportunities. One program is available to enroll 50 families in Santa Ana through 2025.
Land Use	3.20	Yes	Safe housing. Require all residential rehabilitation projects that use local, or HUD federal funds to comply with the Lead Safe Housing Rule, to remove lead paint hazards, depending on the nature of work and the dollar amount of federal investment in the property	COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	Required all residential rehabilitation projects that use local, or HUD federal funds to comply with the Lead Safe Housing Rule, and to remove lead paint hazards.

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Land Use	3.21	Yes	Prevention education. Collaborate with local organizations such as Orange County Health Care Agency, State Environmental Protection Agency, and community-based environmental justice organizations to identify funds and create a Santa Ana Prevent Lead Poisoning Education Program, with special focus on disadvantaged communities and pre-1978 housing stock.	PLANNING AND BUILDING AGENCY (PBA)	2022 - Ongoing	The City's EJ Office staff convened the Lead Action Policies team and continues to work with Azure Development - CDPH contractor for County Lead Testing and Lead Hazard Abatement Program, the OC Health Care Agency Prevention team, OC EJ, GREEN-MPNA EJ advocacy organizations, UCI faculty, and other resident leaders integrate outreach for lead testing at special events and outreach in communities, schools, and other opportunities. One program is available to enroll 50 families in Santa Ana through 2025.

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Land Use	3.22	Yes	Public health outcomes. Support the Orange County Health Care Agency in their role in investigating public complaints regarding unsafe lead work practices and lead hazards wherein children are present, through enforcement of local housing standards to assure healthy outcomes, including for individuals and households presenting with concerns about lead exposure and/or with confirmed lead levels of >3.5ug/dL, which the Centers for Disease Control and Prevention indicates as the threshold for follow-up and case management in children.	PLANNING AND BUILDING AGENCY (PBA)	2022 & Ongoing	The convening of the City lead action policies team has provided for indepth discussion with EJ advocacy groups on efforts being made on outreach and opportunities for accessible lead testing, exposure, and alternative bioremediation options to remove lead from soil. Code Enforcement and Housing Division are providing Housing Choice Voucher participants and families from the PREP program with educational material regarding lead hazards. The City's EJ Office continues to expand outreach with partners at City and neighborhood special events to educate families on dangers of lead exposure and programs available for assistance in the County.
Land Use	3.23	Yes	Agency permits. Work with South Coast Air Quality Management District and Orange County Health Care Agency to evaluate existing special permit process and criteria for approval, and identify potential policy changes to minimize issuance of	PLANNING AND BUILDING AGENCY (PBA)	2022	The City's EJ Office has two interactive maps that provide a centralized list of agency permits issued to businesses to help understand the universe of special permits issued in EJ areas in Santa Ana.

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			special permits with potential health impacts.			
Land Use	3.24	Yes	Public health. Partner with Orange County Health Care Agency and community serving organizations to evaluate best practices and benefits of preparing a Public Health Plan to address environmental hazards in Santa Ana, with special focus in environmental justice communities. Conduct public meetings to gather information and present preliminary findings.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2024	The City's EJ Office continued collaborative meetings with OCHCA and community serving organizations to strategize and synergize efforts to improve public health related to environmental pollution and lead exposure, and pursuing grant funding to further study public health concerns related to lead exposure in Santa Ana's EJ communities. The City's EJ Office is also reviewing OC EJ's report on an Environmental Health Equity Action Plan developed with a team of residents in Santa Ana's EJ communities.

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Land Use	3.25	Yes	Engage EJ communities. Work with community serving organizations, neighborhood leaders, and residents to form an Ad Hoc Committee to develop ongoing EJ Community Engagement programs for existing and new disadvantaged EJ communities, including multilingual communication protocols. Host quarterly Roundtable meetings with local stakeholders to guide and evaluate implementation of environmental justice policies.	PLANNING AND BUILDING AGENCY (PBA)	2022	The City's EJ Office has continued to meet with neighborhood leaders from the Delhi, Madison Park, Logan Neighborhoods to discuss and address EJ issues. The City's EJ Office has rolled out the EJ Action Committee formation and application process to include one resident representative from each of the five (5) EJ Cluster Areas that comprise EJ census tract boundaries throughout the City. Twenty-one (21) applications were received from community members and three (3) applications received from CBOs. Plans are underway to convene the full EJ Action Committee in early 2024.

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Land Use	3.26	Yes	Health conditions. Work with state agencies including the Department of Toxic Substances Control and South Coast Air Quality Management District, Orange County Health Care Agency and local stakeholders including Orange County Environmental Justice and UC Irvine Public Health to identify baseline conditions for soil and air contamination in Santa Ana, routinely monitor indicators of such contamination, and measure positive outcomes. Collaborate with these organizations to secure grant funds for soil and air testing, remediation (e.g., bioremediation, covering, removing, air filtration), and prevention activities for residential properties in proximity to sites identified with high levels of soil pollution (including sites identified with soil lead levels of 80 ppm or higher) and air pollution, with a focus on communities disproportionately affected by soil contamination.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	In 2023, the City's EJ Office convened lead actions collaborative to increase awareness and resources toward lead and soil remediation. Letters of support to several grant opportunities were coordinated on grants that increase access to child blood-lead testing and soil remediation projects in EJ neighborhoods.

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Land Use	3.27	Yes	with the State Department of Toxic Substances Control (DTSC) to monitor the Santa Ana Southeast Groundwater Clean Up Project and identify measurable progress to remediate groundwater contamination. Share information with the community on the City's Environmental Quality web page.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	The City's EJ Office worked with EJ neighborhoods to hold two South Basin Groundwater Town Hall Meetings were held in 2023 to bring transparency and community access to regulatory agencies involved in monitoring onsite facility cleanups near the Delhi and Madison Park EJ communities. Meetings involved DOJ's EJ Coordinator for Region
Land Use	3.28	Yes	Tenant protections. Provide information to residential tenants regarding Landlord Tenant Laws in the State, such as AB 1481, and Santa Ana's Just Cause for Tenant Eviction and Rent Stabilization ordinance that provide protections against evictions for those who seek action to improve substandard housing and hazardous conditions.	PLANNING AND BUILDING AGENCY (PBA)	2022 & Ongoing	The City's EJ Office continued to provide Rent Stabilization and Just Cause Eviction Information to neighborhood association meetings and referred public inquiries to COMMUNITY DEVELOPMENT AGENCY (CDA) related to rent increase notices.

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Land Use	3.29	Yes	Development site history. Update the City's Development Review application process to require developers to provide information regarding the prior use of the site and history of hazardous materials on the property, in order to identify potential for site contamination from hazardous materials or soil lead contamination to be remediated.	PLANNING AND BUILDING AGENCY (PBA)	2022	The City's EJ Office enhanced the interactive Environmental Facilities map that features all properties regulated by state, federal, and/or regional permits that handle, store, or emit hazardous / noxious chemicals. Map has been used to guide discussions on development site history and to educate community members to visually identify types of permitted facilities in EJ and other neighborhoods.
Land Use	4.3	No	Public improvements in activity nodes and focus areas. Create a public realm plan for each activity node and focus area to establish a unified vision for long-term improvements to streets, sidewalks, plazas, other public spaces, and placemaking elements. Identify public improvement priorities and pilot projects for each focus area and include them in the City's Capital Improvement Program.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2022 & Ongoing	City released an RFP on February 21, 2023 for the creation of the Focus Area Public Realm Plans. A firm was selected and officially awarded the contract in February 2024.
Land Use	4.5	No	Open space acquisition funds. Partner with community organizations to identify opportunities for and pursue grants to	PARKS, RECREATIONS AND COMMUNITY	2023	Acquired eight parcels to expand the size of a new park at 10th and Flower streets. Acquired parcels along Bristol Street for future development. In

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			fund the acquisition of additional open space and community space in underserved areas, as identified in the parks needs assessment / parks master plan.	SERVICES AGENCY (PRCSA)		partnership with the Water Department, acquired property at 1st and Mountainview streets.
Land Use	4.8	No	Mixed Use Lifestyles. Establish and implement thresholds in the Zoning Code to require minimum percentage of commercial uses to be included in mixed-use land use designations and in proposed conversion of commercial uses to residential or mixed use projects.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include analyzing minimum percentage of commercial uses to include in mixed-use designations.
Mobility	1.1	No	Cross-agency collaboration. Coordinate with external agencies to address the impacts of new regional transportation projects on the local network and accommodate complete street practices.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to coordinate with external agencies to address the impacts of new regional transportation projects on the local network and accommodate complete street practices.
Mobility	1.2	No	MPAH. Coordinate with external agencies to ensure the OCTA Master Plan of Arterial Highways accommodates current and future demand for all users while prioritizing	PUBLIC WORKS AGENCY (PWA)	2022- 2035	Continued to work with Orange County Transportation Authority (OCTA) to ensure the OCTA Master Plan of Arterial Highways

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			the safety of people utilizing non- automobile modes of transportation.			accommodates the City's current and future needs.
Mobility	1.3	No	Complete streets design. Update the City's standard plans to include complete streets design strategies.	PUBLIC WORKS AGENCY (PWA)	2025	Slated to start in 2025.
Mobility	1.4	No	Reduce collisions. Minimize parking from arterial streets to reduce vehicular, bicycle, and pedestrian conflicts.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued work on update of Vision Zero plan. Planned to complete in 2024.
Mobility	1.5	No	Capital Improvement Program. Prepare the annual Capital Improvement Program that corresponds with the City's general plan goals and implementation actions	PUBLIC WORKS AGENCY (PWA)	Annually	Developed the CIP and amended throughout the year to program capital funding in meeting the City's General Plan goals and implementation actions.
Mobility	1.6	No	Asset Management database. Explore the benefits of an asset management database to coordinate ongoing maintenance of streets, parkway and the public realm	PUBLIC WORKS AGENCY (PWA)	Ongoing	The City utilized an asset management database for maintenance of pavement and stormwater assets and reporting.
Mobility	1.7	No	Transportation network safety. Continue ITS to provide enhanced safety and efficiency features on the transportation network, including traffic signal synchronization.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued ITS to provide enhanced safety and efficiency features on the transportation network, including traffic signal synchronization.

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Mobility	1.8	No	Impact fees. Secure development impact fees and dedications for project-related transportation improvements during City review and approval processes.	PUBLIC WORKS AGENCY (PWA)	2021- 2035	PUBLIC WORKS AGENCY (PWA) reviewed all submitted land development projects to determine whether proposed private improvements caused transportation impacts, and, where applicable, calculated and collected transportation impact fees, right of way dedications and transportation improvements consistent with the City's Mobility Element.
Mobility	2.1	No	Cross-agency planning. Work with OCTA and regional transportation agencies on the Long-Range Transportation Plan and to expand bus and rail transit services, particularly transit priority corridors.	PUBLIC WORKS AGENCY (PWA)/PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Continued to work with OCTA and regional transportation agencies on the Long-Range Transportation Plan and to expand bus and rail transit services, particularly transit priority corridors.
Mobility	2.2	No	Cross-agency coordination. Coordinate with OCTA and transportation agencies to identify a funding, operation, and maintenance plan for the OC Streetcar.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued coordination with OCTA and transportation agencies to identify a funding, operation, and maintenance plan for the OC Streetcar. Completed work on the operations and maintenance agreement. A funding plan will be developed based on the commitments outlined in the final agreement.

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Mobility	2.3	No	Bus turnouts. Construct bus turnouts on arterial streets according to OCTA design standards	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to incorporate bus turnouts on arterial streets as appropriate according to OCTA design standards.
Mobility	2.4	No	Freeway improvement projects. Participate in Caltrans Advisory Working Groups freeway improvement projects to evaluate benefits and impacts to the Santa Ana local streets.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to participate in Caltrans Advisory Working Groups for freeway improvement projects to evaluate benefits and impacts to the Santa Ana local streets. In 2023, Caltrans and OCTA continued construction on the SR-55 widening between the I- 405 and I-5. City staff has been involved in mitigating impacts to local infrastructure while facilitating Caltrans work. Staff will continue these cooperative efforts through to project completion.
Mobility	2.5	No	Grade separation. Pursue implementation of grade separation between rail crossings and roadways at Santa Ana Boulevard, Seventeenth Street, and Grand Avenue.	PUBLIC WORKS AGENCY (PWA)	2022- 2035	Continued to pursue grant funding opportunities to implement grade separation between rail crossings and roadways at Santa Ana Blvd. Received TIRCP grant in the amount of \$7M for environmental revalidation and design.
Mobility	2.6	No	Regional transit planning. Develop the Santa Ana Regional	PUBLIC WORKS AGENCY (PWA)/PLANNING	2022- 2035	Deferred to 2024 in coordination with the OC Streetcar project.

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			Transportation Center (SARTC) Master Plan.	AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)		
Mobility	3.1	No	Active transportation planning. Develop and pursue implementation of a comprehensive active transportation plan.	PUBLIC WORKS AGENCY (PWA)	2022- 2035	Staff continued to implement elements of the Active Transportation Plan as funding was made available.
Mobility	3.2	No	Circulation connectivity. Close the Golden Loop network between Memory Lane and Santiago Creek and between Santiago Park and Lincoln Avenue/Santiago Street.	PUBLIC WORKS AGENCY (PWA)/PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	Ongoing	Continued to analyze Class 1-4 options in an effort to complete the Golden Loop Network.

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Mobility	3.3	No	Pedestrian accessibility. Implement the City ADA Transition Plan to costeffectively enhance pedestrian accessibility, with guidance from the Sidewalk Connectivity Plan.	PUBLIC WORKS AGENCY (PWA)	Ongoing	reviewed all submitted land development projects to determine whether proposed private improvements caused additional need for pedestrian facilities, and where applicable and feasible, required improvement such as new sidewalk and access ramps. In 2023, 119,329 square feet of sidewalk, 8,053 linear feet of curb and gutter, 24,327 square feet of driveway approaches, and 11,884 square feet of ADA curb ramps were replaced at 1,168 locations in seven neighborhoods, improving pedestrian accessibility and addressing ADA accessibility.
Mobility	3.5	Yes	Safe routes to schools and parks. Develop and pursue implementation of a Safe Routes to School Plan and a Safe Routes to Parks Plan	PUBLIC WORKS AGENCY (PWA)/PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	Ongoing	In 2023, received \$47,000,000 in ATP funds for 13 schools.

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Mobility	3.6	No	Drinking water access. Create a network of public water fountains / bottle fill stations that promote the City's award-winning water, conservation, and substitution of bottled water for affordable public drinking water	PUBLIC WORKS AGENCY (PWA)	2022- 2035	Continued to expand the installation of drinking fountains and bottle filling stations throughout city parks and facilities.
Mobility	4.2	No	Downtown transportation planning. Prepare comprehensive Downtown transportation and parking management plan that involves Downtown stakeholders and addresses downtown activity, economic growth, and operational improvements.	PUBLIC WORKS AGENCY (PWA)/PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	2025	COMMUNITY DEVELOPMENT AGENCY (CDA) continued to work with PUBLIC WORKS AGENCY (PWA) to assist with messaging and technical information regarding the new OC Streetcar.
Mobility	4.4	No	Residential parking. Reevaluate the Residential Permit Parking Program to ensure it complies with state law and best practices.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued reevaluation of the Residential Permit Parking Program to ensure it complies with state law and best practices.
Mobility	4.5	Yes	Citywide Design Guidelines update. Update the Citywide Design Guidelines to strengthen pedestrian and cyclist linkages to development centers and residential neighborhoods and coordinate on-site landscape with public realm landscaping.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. Project will include analyzing and including, if

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						appropriate, pedestrian and cyclist standards. The City also released an RFP on February 21, 2023 for the creation of the Focus Area Public Realm Plans. A firm was selected and officially awarded the contract in February 2024.
Mobility	4.6	No	Safe travelways. Provide City interagency review of physical improvements and related design standards within travelways and the public realm	PUBLIC WORKS AGENCY (PWA)	Ongoing	PUBLIC WORKS AGENCY (PWA) reviewed all submitted land development projects to determine if proposed private improvements caused additional need for all modes of safe travel, and where applicable and feasible, require improvements such as new medians, driveways, parkways, trees, street lights, bike lanes, sidewalks, and travel lanes.
Mobility	4.8	No	Ensure safety. Utilize the City's project review processes to identify and maintain landscaped setbacks along public rights-of-way	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to utilize the City's Development Review Committee and project review processes to identify and maintain landscaped setbacks along public rights-of-way.
Mobility	4.10	No	Vehicle miles traveled. Maintain vehicle miles traveled (VMT) guidelines in compliance with SB 743	PUBLIC WORKS AGENCY (PWA)/PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Maintained vehicle miles traveled (VMT) guidelines in compliance with SB 743.

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Mobility	4.11	No	Cross-agency coordination. Maintain ongoing coordination of land use and transportation impacts through joint powers authority agreements with adjacent jurisdictions.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to maintain ongoing coordination of land use and transportation impacts through joint powers authority agreements with adjacent jurisdictions.
Mobility	4.12	No	School partnerships. Pursue partnerships with local school districts to improve coordination of review process for new and rehabilitated school facility improvements, to promote safe and well-designed student pick-up/drop-off.	PUBLIC WORKS AGENCY (PWA)/PD	Ongoing	Continued to pursue partnerships with local school districts to improve coordination of review process for new and rehabilitated school facility improvements, to promote safe and well-designed student pick-up/dropoff.
Mobility	5.1	No	Safe travelways. Continue design practices that facilitate the safe use of the travelways.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued design practices that facilitate the safe use of the travelways.
Mobility	5.2	No	Street designs. Participate in state and regional transportation agency forums to affect policies for universal street design standards to ensure standards are user friendly, costeffective, and sustainable.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to participate in state and regional transportation agency forums to affect policies for universal street design standards to ensure standards are user friendly, costeffective, and sustainable.
Mobility	5.3	No	Street improvements. Incorporate low impact development (LID) strategies to infiltrate, treat, or harvest urban stormwater runoff in street improvement projects.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued practice of incorporating stormwater BMPs to treat stormwater runoff in public works projects.

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Mobility	5.5	No	Tree preservation. Re-evaluate the City's street tree maintenance and preservation programs to ensure fiscal sustainability and aesthetically pleasing trees over the long term.	PUBLIC WORKS AGENCY (PWA)	2022- 2035	In 2023, PUBLIC WORKS AGENCY (PWA) continued services to ensure the long term sustainability of the City's inventory of 50,000 City right-of-way trees. All services performed were in accordance to industry standard best practices set forth by the International Society of Arboriculture (ISA).
Mobility	5.6	No	Traffic calming. Develop or update neighborhood traffic management plans to facilitate traffic calming measures appropriate and reasonable for the area.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to develop and/or update neighborhood traffic management plans to facilitate traffic calming measures appropriate and reasonable for the area.
Mobility	5.8	Yes	Air quality improvements. Participate in inter-jurisdictional efforts to promote improvements in air quality and to meet state and federal mandates through advanced technology and TDM programs	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2021- 2035	City Neighborhood Initiatives and Environmental Services Office established a working relationship with the US Attorney's Office with the Department of Justice, appointed EJ Coordinator of the Central District - Amanda Bettinelli and engaged with CARB and SCAQMD jurisdictions to identify processes for improving the quality of the air from concentrated industrial and manufacturing areas adjacent to residential uses.

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Mobility	5.9	No	Rail service. Coordinate with rail and transit service providers to address aesthetics, ongoing maintenance, safety, and noise concerns along rail corridors.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to coordinate with rail and transit service providers to address aesthetics, ongoing maintenance, safety, and noise concerns along rail corridors. Submitted grant applications for grade separation projects.
Mobility	5.10	No	Street medians. Complete construction of medians on major arterial streets	PUBLIC WORKS AGENCY (PWA)	2022- 2035	Street medians reconstructed as part of improvement projects such as Flower Sewer Main project. Medians will continue to be prioritized in future street improvement plans for arterial streets
Mobility	5.11	No	Underground utilities program. Continue to implement the program to underground utilities on arterial streets.	PUBLIC WORKS AGENCY (PWA)	2022- 2035	Continued to underground utilities as part of projects as funds are available. In 2023, undergrounding of utilities on Warner Avenue, widening is ongoing and undergrounding on Bristol street widening will commence in 2024. Staff continues to coordinate with CPUC, SCE and communications utilities to underground utilities.
Mobility	5.12	No	Transportation network. Provide upkeep of the City's transportation network based upon an established maintenance schedule.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to provide upkeep of the City's transportation network based upon an established maintenance schedule.

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Noise	1.1	No	City equipment. As feasible and practical, new equipment purchased by the City will meet noise performance standards consistent with the best available noise reduction technology.	PUBLIC WORKS AGENCY (PWA)/Finance	Ongoing	Continued to, as feasible and practical, procure new equipment purchased by the City that meet noise performance standards consistent with the best available noise reduction technology. Increased number of electric vehicles.
Noise	1.2	No	OC Streetcar. Monitor implementation of mitigation measures outlined in the Final Supplemental Environmental Impact Report for the OC Streetcar.	PUBLIC WORKS AGENCY (PWA)	Ongoing	The City continued to coordinate with Orange County Transportation Authority and contractor on all aspects of the OC Streetcar construction, including ensuring mitigation measures are implemented. City staff attend weekly construction meetings and provide oversight inspection of construction activities and National Pollution Discharge Elimination System (NPDES) compliance.

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Noise	2.1	No	Alternative paving. Evaluate the use of alternative paving materials that can reduce traffic noise, as feasible, depending on roadway conditions and cost-efficiency.	PUBLIC WORKS AGENCY (PWA)	2024	In 2023, staff recommended a number of cost effective strategies for pavement preservation including the use of rubberized pavements to reduce noise. Some strategies include the use of Asphalt Rubber Hot Mix (ARHM), Asphalt Rubber Aggregate Membrane (ARAM), and has reviewed feasibility of utilizing various recycling techniques such as Cold In-Place Recycling (CIR) and Full Depth Reclamation with Cement (CTB).
Noise	2.2	No	Freeways. Continue cooperation with Caltrans in the planning of noise attenuation along freeways and assist with outreach efforts to notify residents of major projects that may impact noise levels and aesthetics.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued cooperation with Caltrans in the planning of noise attenuation along freeways and assist with outreach efforts to notify residents of major projects that may impact noise levels and aesthetics.
Noise	2.4	No	Rail coordination. Continue to work with rail owners and operators to manage existing quiet zones, monitor safety adjacent to railroad tracks, and consider feasible alternatives that reduce noise.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to work with rail owners and operators to manage existing quiet zones, monitor safety adjacent to railroad tracks, and consider feasible alternatives that reduce noise.

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Noise	2.5	No	Site design and technology. Require that the parking structures, terminals, and loading docks of noise-generating land uses be designed to minimize the potential noise impacts of vehicles onsite and on adjacent land uses. Encourage and/or require feasible technological options to reduce noise to acceptable levels.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Required that the parking structures, terminals, and loading docks of noise-generating land uses be designed to minimize the potential noise impacts of vehicles on-site and on adjacent land uses. Encouraged and/or required feasible technological options to reduce noise to acceptable levels.
Noise	2.8	No	Nuisance noise. Review all permit applications, including special use permits, for potential noise impacts. Utilize existing noise ordinances and antinuisance statutes to reduce the occurrence of nuisance noise violations.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Reviewed all permit applications, including special use permits, for potential noise impacts. Utilized existing noise ordinances and antinuisance statutes to reduce the occurrence of nuisance noise violations.
Noise	3.1	No	Aircraft altitude standards. Continue working with the Federal Aviation Administration to determine appropriate altitude standards for aircraft flying over congested areas, taking into account public health and safety.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Continued working with the Federal Aviation Administration to determine appropriate altitude standards for aircraft flying over congested areas, taking into account public health and safety.
Noise	3.2	No	Helicopter noise. Continue cooperation with the Fire Department and Metropolitan Water District to	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Continued to cooperate with the Fire Department and Metropolitan Water District to minimize noise conflicts associated with helicopter activity.

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			minimize noise conflicts associated with helicopter activity.			
Noise	3.3	No	Local coordination. Work with the Airport Land Use Commission to ensure that local noise concerns are proactively addressed.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Continued to work with the Airport Land Use Commission to ensure that local noise concerns are proactively addressed.
Open Space	1.1	No	Park needs assessment and master plan. Create, adopt, and implement a park needs assessment and master plan, based on community input, defining park service areas according to best practices, establishing a service area for each park facility, creating a tool to evaluate needs and prioritize improvements by quadrant or appropriate geographic subarea, and maintaining a list of priorities for the expansion and improvement of open space and recreational facilities in each quadrant or geographic subarea to attain a park land standard of three acres per 1,000 residents.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	Park Master Plan completed and adopted May 2022. Park Master Plan is utilized as benchmark and roadmap for PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)/PUBLIC WORKS AGENCY (PWA)/Park Planning. Land has been acquired based on guidelines set forth in the PMP.

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Open Space	1.2	Yes	Interagency Forum. Convene an interagency forum to take a coordinated approach to evaluating the feasibility for converting Cityowned properties to parkland, with special focus in park deficient and environmental justice areas.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	The interagency open space forum continued to meet monthly to discuss and explore opportunities for property acquisitions for park land.
Open Space	1.3	No	Annual Open Space Summit. Convene an annual forum to bring together City interagency staff, community leaders, and private enterprise to establish goals for park acquisition and review a status report of metrics associated with progress.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2023 & Ongoing	Through the intra-agency open space forum, programmed future discussions and logistics of conducing Open Space forums in the community to mark one-year mark of Parks Master Plan adoption. Presentations have been made to the Parks, Recreation and Community Services Commission to identify progress made since the adoption of the Parks Master Plan.
Open Space	1.4	No	No-net-loss of parkland. Establish land use provisions in the Municipal Code that prevent a net loss of public parkland in the City of Santa Ana. Require at least a 1:1 replacement if there is any loss of public parkland or City-owned open space due to public or private development.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	Continued working with the Water Department to establish new business practice to offset properties lost to water facilities placed within park designated areas.

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Open Space	1.5	No	Park Opportunity Fund. Incorporate General Funds, cannabis revenues, and private donations into an established Park Opportunity Fund to leverage for matching grants and have monies available when opportunities arise for new park acquisition.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	Created an activity unit specifically for funds dedicated to property acquisition to enhance and grow park system.
Open Space	1.6	No	Development fees. Update the City's Acquisition and Development Ordinance to increase the parkland dedication requirements to meet three acres of parkland per 1,000 residents. Require that fees collected in place of parkland dedication to be utilized to acquire or expand facilities within geographic proximity to new development or parkland deficient areas.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	Began drafting RFP to hire professional firm to analyze and update impact fee structure for residential development fees, accessory development fees and inlieu fees.
Open Space	1.8	No	Park Foundation. Establish a 501(c)(3) Parks and Recreation Foundation to establish fundraising support for Santa Ana's park system. Identify communication protocols, roles and responsibilities, and bylaws.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2023 & ongoing	Began process of forming intra- agency task force to discuss creation of a 501(c)3 Parks and Recreation Foundation.

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Open Space	1.9	No	Right-of-way use. Coordinate with public agencies, railroads, and utilities to determine the feasibility of acquiring the use of rights-of-way for restricted use by the public.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)/PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to work internally and coordinate with other public agencies, railroads, and utilities to determine the feasibility of use of right-of-way for public use. Santa Ana Youth Commission participated in a Walking Audit with the OCHCA and PUBLIC WORKS AGENCY (PWA).
Open Space	1.10	Yes	New parkland collaborative. Coordinate with property owners to explore options to provide public access and programming on privately-owned open space in park deficient areas, including options to acquire land through purchase, land dedication, easements, and land leases that would allow for permanent or temporary public use of land for open space and recreational opportunities.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & Ongoing	The interagency open space forum continued to meet monthly to discuss and explore opportunities for property acquisitions for park land. A land acquisition matrix has been developed to score the feasibility of acquiring land for the purpose of new park development, expansion of existing park space etc.
Open Space	1.11	Yes	Joint-use agreements. Coordinate with public school districts, private schools, and other community organizations to provide community members with access to additional open space and recreational resources.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & Ongoing	The Technical Advisory Committee with the SAUSD continues to meet monthly to discuss the opportunity to improve Joint Use locations and to align efforts and leverage resources between the City and SAUSD.

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Open Space	1.12	No	Santa Ana River. Update the Santa Ana River Vision Plan to expand opportunities to reintroduce natural elements, increase habitat, and provide more recreational opportunities.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)/PUBLIC WORKS AGENCY (PWA)	2024	Continued to explore opportunities to provide additional open space alongside the Santa Ana River.
Open Space	1.13	Yes	New programming in underserved areas. Partner with community organizations to offer new programs that are accessible to residents who live in areas underserved by open space and recreational facilities. Develop a comprehensive partnership policy providing guidelines that can be used throughout the City organization.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	The <i>RecreAuto</i> Mobile Recreation Transport Van was secured and is scheduled to be delivering recreation opportunities to park poor areas of Santa Ana in Spring 2024.
Open Space	1.14	Yes	Community partnerships. Continue building partnerships with community-based organizations that administer social services to the elderly, youth, and other special needs groups; create use agreements for these providers to use public park facilities to meet the recreational and educational needs of these groups.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	Ongoing	The Santa Ana Collaborative was developed out of the Community Education section in PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA) and now boasts 30 CBO's that work alongside the City. The Spring Resource Fair was delivered to the public in March 2023 and is planned again to be delivered in March 2024.

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Open Space	1.15	Yes	Community input. Identify and utilize multilingual and interactive community engagement tools, initiated through the Parks and Recreation Master Plan, for residents and facility users to provide ongoing input about open space needs, park design, facility improvements, and programming	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	The PRSCA has continued to communicate in English, Spanish and Vietnamese in all marketing collateral, including Social Media platforms. <i>The Cultura</i> publication is delivered in both English and Spanish versions digitally.
Open Space	1.16	Yes	Acquisitions to meet park standard. Using the Park Master Plan as guidance, identify and acquire property within the City for park and open space use which will focus on bringing the park and recreation system to three acres of land per 1,000 residents with a plan to keep pace with future urban growth.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	The City continued to make strategic investments in parks. The Park Services Division continues efforts to provide capital improvement projects and acquisition opportunities. During the course of 2023, acquired eight parcels to create a new park at 10th and Flower Streets. Also, acquired parcels along Bristol Street to be utilized in the future. In partnership with Water Department acquired property at 1st and Mountainview.
Open Space	2.2	No	Enhanced safety features. Provide enhanced lighting, cameras, or other security features that would enhance the safety or perceived safety of parks, trails, and other public spaces; seek grant funding to improve safety measures and program facility	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	Added security cameras to six park sites; upgraded lighting at six park sites and the Pacific Electric Bike Trail. New security company retained with expanded hours, enforcement capabilities and enhanced force to

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
			improvements into the Capital Improvement Program each year.			make repeated visits to park sites. 24/7 Park Host at Thornton Park.
Open Space	2.3	No	Park Patrol. Provide continuous evaluation of existing security program and look at ways to enhance and strengthen; consider formation of neighborhood watch group, park host, or other similar program.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	Added security cameras to six park sites; upgraded lighting at six park sites and the Pacific Electric Bike Trail. New security company retained with expanded hours, enforcement capabilities and enhanced force to make repeated visits to park sites. 24/7 Park Host at Thornton Park.
Open Space	2.5	No	Healthy amenities. As facilities are upgraded, include amenities that improve the health and wellness of residents, including hydration stations and shading devices.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2021 & ongoing	Shade structures installed in 2023 to compliment the 10 Fitness Court throughout the community. Aquatics programming delivered to the community in Summer 2023 with over 3000 Learn-to-Swim lessons provided. Expanded Aquatics programming scheduled for Spring 2024. Community Gardens have expanded hours throughout the community with increase participation. Community Walking/Hiking groups, as well as, Community fitness activities delivered through the Health & Wellness Section.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Open Space	2.6	No	Healthy indoor options. Explore options to incentivize or require the provision of indoor recreation space, particularly in environmental justice areas that experience high levels of exposure to air pollution.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2023	Expanded recreational center program options at Jerome and Salgado Community Centers. Adult Men's & Women's Basketball, Latin Zumba Fitness classes, Gymnastics, Bodywork Fitness, Body in Movement.
Open Space	2.7	No	Universal access. Explore options for the systematic completion of Americans with Disabilities Act (ADA) compliance upgrades for all City facilities.	PUBLIC WORKS AGENCY (PWA)	2024	Procured the services of a consultant to assist with modernizing the ADA Transition Plan and assist with a self-evaluation of our organization.
Open Space	2.8	No	Public input. Establish a procedure to collect community input regarding park design and programming at the beginning of the planning process whenever a new facility is proposed or when redevelopment of an existing facility is under consideration.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2023	Community Workshops have been conducted in the latest Santa Ana Park development (Gerardo Mouet Park and Memorial Park Aquatics Facility and Logan Community Center).
Open Space	2.9	No	Hours of operation. Evaluate hours of operation for parks, community centers, and other facilities. Consider the option to extend hours of operation to meet community needs.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	Park Hours of Operation has been standardized for all park locations to be dawn until 10 p.m. New Park signs with operational hours and municipal codes related to parks have been installed throughout the park system.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Open Space	2.10	No	Evaluate programming. Evaluate recreational programming through participant service assessment and online public opinion surveys on a periodic basis to identify needed and desired programs.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & annually	Cultura brochure featuring Library, Zoo and Recreation Services featured multiple QR codes seeking feedback from the community on what services they want. In addition, the Community Engagement section of PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA) has conducted multiple crowdsourcing campaigns to illicit community feedback in PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA) decisions.
Open Space	2.11	No	Program and facility fees. Evaluate program and facility rental fees to ensure that programming is sustainable, and fees are equitable and appropriate.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	Completed a Financial Sustainability Study that informed the Department on Rate of Investment, Cost Recovery, and Invest/Divest from certain areas of programming.
Open Space	3.1	No	Park and facility maintenance resources. Evaluate and identify the funding, staffing and resources needed to provide quality preventative and routine maintenance for existing sites as well as planned parks and facilities.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	Awarded new service contracts and increased existing service contracts providing a higher level of service.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Open Space	3.2	No	Deferred maintenance. Assess the condition of parks and facilities, identifying deficiencies, repairs and replacements needed, including cost estimates. Include facility improvements in the Capital Improvement Program.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	Completed a Facility Assessment Report.
Open Space	3.3	No	Asset management. Forecast and track facility lifecycle to plan for the ongoing needs for park and landscaping renovations and replacement.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	Utilizing the City's My Santa Ana App to document work orders and launched City Works to track asset management.
Open Space	3.4	No	Green infrastructure. Identify and apply funds to implement environmental design practices such as integrating and maintaining native plants, additional trees, bioswales, and other natural and green infrastructure into targeted sites to support sustainability, reduced water and maintenance costs, natural resource protection, environmental education/interpretation, and connections to nature	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022 & ongoing	Continued to practice green design, such as waterwise planting, drip irrigation and stormwater capture and treatment.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Public Services	1.1	No	Equity audit. Conduct an audit of the equitability of where and how public facilities and services are provided throughout the city; develop and implement an action plan to improve the equitability of the provision of public facilities and services based on the findings of the audit.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)/PUBLIC WORKS AGENCY (PWA)	2023	Through the Parks Master Plan development plan process, an assessment was conducted to determine where to locate public facilities and services throughout the City in an equitable manner.
Public Services	1.2	No	Accessibility audit. Alone or in conjunction with the equity audit, conduct an audit of accessibility at City-owned public facilities in accordance with the Americans with Disabilities Act (ADA); development and implement an action plan to remedy ADA accessibility shortcomings.	PUBLIC WORKS AGENCY (PWA)	2024	Continued to implement accessibility (ADA) improvements as part of all capital improvement projects.
Public Services	1.3	No	Development impact fees. Conduct a review of the City's development impact fees to determine if changes in the amount of fees are warranted to adequately offset additional strain on existing infrastructure systems.	PUBLIC WORKS AGENCY (PWA)	2022	In 2023, awarded agreement to Consultant to prepare a comprehensive Development Impact Fee study.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Public Services	1.4	Yes	Fiscal priority for public improvements. Identify City fiscal and operational procedures and potential thresholds involved in the prioritization of general funds for public programming, service, or infrastructure improvements for residents living within environmental justice area boundaries.	CITY MANAGER'S OFFICE (CMO)	2021 & annually	Staff worked with City Budget Manager to schedule a segment of community budget meetings in EJ areas, provide interpreting in English/ Spanish, and bring translated material to ensure community members fully participate in the City budget process.
Public Services	1.5	No	Public-private partnerships. Explore methods to upgrade public facilities and services through public-private partnerships.	PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2022	Established Partnership/Sponsorship policies and have entered into public private partnerships with General Motors, the Anaheim Ducks, The Los Angeles Clippers, Rove, Kaiser Permanente and American Red Cross.
Public Services	1.6	No	Capital Improvement Program. Conduct annual review and update of the Capital Improvement Program to ensure adequate and timely provision of public facility and municipal utility provisions.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Made improvements to the CIP database for ease of project data entry and reporting. Trained citywide staff on Capital budget entry. On an annual basis, implement the Capital Improvement Program (CIP) in alignment with Planning Commission consistency and Citywide budget adoption, as well as amend the CIP as-needed throughout the Fiscal Year to add funds for additional project/scope delivery.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Public Services	1.7	No	Infrastructure master plans. Perform periodic (approximately every 10 years) water/sewer resource studies and master plans to identify deficiencies and deferred maintenance for the city's infrastructure systems, including cost estimates; develop nexus calculations to determine new development's fair share cost to upgrade infrastructure systems	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to implement master plan project recommendations and plan for the performance of master plan updates. Storm drain master plan has been updated within the last 10 years to identify project areas and seek funding for implementation. Beginning in 2023 and continuing in 2024, the Pavement Management System (PMS) commenced an update of the pavement condition analysis of all roadways and alleys in the City for the bi-annual update. The City secured \$4.67 million in competitive statewide grant funding from the Department of Water Resources to implement a Storm Drain Master Plan top 10 recommended project. The City also continued to make progress on a Stormwater Project Master Plan, which includes a detailed analysis of the City to identify optimal locations for stormwater projects.
Public Services	1.8	No	Secondary use of City-owned infrastructure. Identify City water facilities that can accommodate recreation and/or public art amenities	PUBLIC WORKS AGENCY (PWA)	2023	Work continues to identify lots for acquisition to accommodate recreation and/or public art amenities.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Public Services	1.9	No	Alternative energy for water resources. Identify projects from the completed Alternative Energy Feasibility Study for water resources, to be included in the Capital Improvement Plan.	PUBLIC WORKS AGENCY (PWA)	2022	PUBLIC WORKS AGENCY (PWA) Water Resources secured a grant for alternative energy source. Continues to work in securing consulting firm/s for design services
Public Services	2.9	No	Comprehensive Safe Schools Plan. Coordinate with local school districts on an ongoing basis to assist in the review and update of a Comprehensive Safe School Plan for each school in Santa Ana.	PUBLIC WORKS AGENCY (PWA)	2030	Continued to implement elements of the existing Safe Routes to School Plan as funding becomes available.
Public Services	2.16	No	Urban vehicle study. Work with emergency responders to ensure that vehicles can efficiently navigate an increasingly urban environment with narrower lanes and tighter turn radii. Evaluate all new development projects to ensure emergency vehicle accessibility.	PD/ORANGE COUNTY FIRE AUTHORITY (OCFA)	Ongoing	The City's Development Review Committee continues to review proposed development to ensure compliance with emergency vehicle access standards.
Public Services	3.1	No	Stormwater management. Require all new development and significant redevelopment projects within the city to incorporate best management practices for stormwater capture and treatment per municipal NPDES (National Pollutant Discharge	PUBLIC WORKS AGENCY (PWA)	Ongoing	In 2023, the City verified installation of stormwater infiltration or treatment BMPs at twenty (20) new development and significant redevelopment projects, totaling 46.25-acres of treatment area.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
			Elimination System) permit requirements.			
Public Services	3.2	No	Urban runoff mitigation. Require new development and substantial remodels to prepare and submit an urban runoff mitigation plan to the City's Engineering Division.	PUBLIC WORKS AGENCY (PWA)	Ongoing	In 2023, the City verified installation of stormwater infiltration or treatment BMPs at twenty (20) new development and significant redevelopment projects, totaling 46.25-acres of treatment area.
Public Services	3.5	No	Utility improvements. Prepare a study to inform determining the fair share costs of necessary water, sewer, and storm drain improvements for projects in land use focus areas.	PUBLIC WORKS AGENCY (PWA)	2021 & ongoing	The City's Public Works Agency (PWA) planned for the initiation of a development impact fee study in Fiscal Year 2023/2024 to determine fair share costs for land development projects.
Public Services	3.6	No	Wastewater treatment. Continue to collaborate with regional partners to capture, treat, and recycle wastewater.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to collaborate with regional partners to capture, treat, and recycle wastewater.
Public Services	3.7	No	Water quality. Continue participation in international taste competitions to foster awareness of high-quality public water and community pride.	PUBLIC WORKS AGENCY (PWA)	Annually	In 2023, the City participated in international and national taste competitions to foster awareness of high-quality public water and community pride.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Public Services	3.8	No	Water quality report. Continue to publish the annual water quality report on the City's website and advertise it to the community.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to publish the annual water quality report on the City's website and advertise it to the community.
Public Services	3.9	No	Emergency water. Coordinate with neighboring water utilities to continue multiple emergency interconnection practices and maintain mutual aid program participation.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to Coordinate with neighboring water utilities to continue multiple emergency interconnection practices and maintain mutual aid program participation.
Public Services	3.10	No	Water-efficient programs. Continue to collaborate with regional water agencies to promote and provide resources and rebates for the installation of water-efficient fixtures and landscapes.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to collaborate with regional water agencies to promote and provide resources and rebates for the installation of water-efficient fixtures and landscapes.
Public Services	3.11	No	Service rates. Continue to perform periodic (approximately every five years) cost of service studies and recommend prudent affordable water and sewer rates.	PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to evaluate cost of service and rates to retain prudent affordable water and sewer rates.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Public Services	3.12	No	Infrastructure funding. Continue to pursue grant funding and low-cost loans for improving and upgrading the water and sewer systems.	PUBLIC WORKS AGENCY (PWA)	Ongoing	In 2023, the City was awarded \$1.25 million of competitive statewide grant funding from the California Natural Resources Agency for a flood reduction and stormdrain upgrade project from the California Natural Resources Agency.
Public Services	3.14	No	Technology upgrades. Prepare a schedule of technology upgrades and necessary resources to expand online services that maximize economies of scale and inter-department solutions. Upgrades should include both physical and process improvements, such as establishing electronic plan checking, the digitization of City records and the citywide records management process, and online appointment scheduling system.	PLANNING AND BUILDING AGENCY (PBA)/Finance	2022 - 2024	In 2023, PLANNING AND BUILDING AGENCY (PBA) continued working with its selected vendor, Avolve, to establish and officially launch an electronic plan check system to streamline review and facilitate online plan submittal.
Safety	1.1	No	Agency coordination. Communicate with FEMA annually regarding updates to Flood Insurance Rate Maps and Letter of Map Revisions.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	The California Department of Water Resources (CDWR) is the agency contracted by FEMA to manage compliance with FEMA standards. The City communicated with CDWR representatives and determined there were no changes to the maps in 2023.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Safety	1.2	No	Flood resistant buildings. Require that new structures in or near a 100-year floodplain be sited and designed to be flood resistant and not inhibit flood flows. Retrofit existing critical facilities within the floodplain to maintain structural and operational integrity during a flood.	PLANNING AND BUILDING AGENCY (PBA)	Ongoing	Continued to require that new structures in a 100-year floodplain be sited and designed to meet all applicable codes and standards.
Safety	1.3	No	Best Practices. Periodically review county, state, and federal flood control best practices and incorporate appropriate standards into the Municipal Code.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to review county, state, and federal flood control best practices and incorporate appropriate standards into the Municipal Code.
Safety	1.5	No	Grants. Work with the Orange County Flood Control District to apply for grants that provide funding for local drainage controls. FEMA's Hazard Mitigation Grant and Flood Mitigation Assistance Programs and Predisaster Mitigation Program, CalEPA, and the State Water Resources Control Board offer grants to municipalities throughout California.	PUBLIC WORKS AGENCY (PWA)	Ongoing	In 2023, the City was awarded \$1.25 million of competitive statewide grant funding from the California Natural Resources Agency for a flood reduction and stormdrain upgrade project from the California Natural Resources Agency.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Safety	1.6	No	On-site stormwater mitigation. Require new development and significant redevelopment projects in the city to implement best management practices for on-site stormwater retention, where feasible, and other low-impact development stormwater infrastructure to reduce runoff and encourage groundwater recharge.	PUBLIC WORKS AGENCY (PWA)	Ongoing	The City's Public Works Agency (PWA) reviews all submitted land development projects to ensure compliance with applicable regulations and guidelines as it relates to stormwater runoff. If applicable, developments are required to submit a Water Quality Management Plan (WQMP) for review and approval. The WQMP includes a variety of stormwater Best Management Practices (BMPs) to retain or treat stormwater runoff onsite and ongoing maintenance requirements. In 2023, the City verified installation of stormwater infiltration or treatment BMPs at twenty (20) new development and significant redevelopment projects, totaling 46.25-acres of treatment area.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Safety	1.7	No	Storm Drains. Continue to maintain and seek opportunities to upgrade the City's storm drain systems, where needed, with an emphasis on historical flooding areas. This includes regular maintenance and cleaning of storm drains and other flood control structures so that stormwater can be effectively conveyed, and upgrading the storm drain system where it is known to be undersized.	PUBLIC WORKS AGENCY (PWA)	Ongoing	The City's Public Works Agency (PWA) reviews all submitted land development projects to determine whether proposed private improvements create additional stormwater runoff. Where applicable and feasible, the City requires on-site retention and/or public stormdrain system upgrades. In 2023, the City was awarded \$1.25 million of competitive statewide grant funding for a flood reduction and stormdrain upgrade project from the California Natural Resources Agency. The City also removed approximately 95-tons of material from the stormdrain system.
Safety	1.10	No	Climate resiliency. Explore the development of a climate adaptation plan to respond to the most significant potential climate change risks and vulnerabilities identified in the vulnerability assessment and protect the natural and built environment, residents, visitors, economic base, and quality of life.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2022 - 2024	The City's Public Works Agency (PWA) will build in an assessment of a climate adaption plan in the current update to the City's CAP.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Safety	1.13	No	essential and critical facilities (including but not limited to essential City offices and buildings, medical facilities, schools, child care centers, and nursing homes) in or within 200 feet of the 100-year flood zone, and evaluate disaster response and evacuation plans that address the actions that will be taken in the event of flooding.	PUBLIC WORKS AGENCY (PWA)/PLANNING AND BUILDING AGENCY (PBA)	2023	January 2023, the Santa Ana Police Department (PD) led an effort to adopt the City's first Hazard Mitigation Plan (HMP). The HMP includes identification of critical infrastructure and facilities and potential hazards. The plan also includes mitigation strategies to address hazards.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Safety	2.3	No	Waste drop-off facilities. Continue to promote off-site hazardous materials and/or electronic waste drop-off.	PUBLIC WORKS AGENCY (PWA)	Ongoing	The City continues to educate residents on the annual no cost Used Oil Filter Exchange Event conducted during May and June, through the Quarterly Santa Ana Green Newsletter and direct mail postcards. The City, through its waste hauler, conducts an Annual Household Hazardous Waste Drop-Off event and educates residents through the Quarterly Santa Ana Green Newsletter and direct mail postcards. The City continues to educate residents on the Orange County Household Hazardous Waste (HHW) Collection Centers through the Quarterly Santa Ana Green Newsletter. Residents may drop off their HHW at four locations in Orange County at no cost. The City direct mails annual Program Service Guides to all residents, and the City's website contains information on these programs.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Safety	2.4	Yes	Lead contamination. Work with local and regional partners, such as Orange County Environmental Justice, Orange County Health Care Agency and University of California at Irvine Public Health, to understand the prevalence, sources, and implications of lead contamination of soil across Santa Ana. Collaborate with environmental justice stakeholders in proposing solutions to remove hazardous lead-contaminated soils in the city and with benchmarks to measure and track effectiveness of proposed programs.	PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	Ongoing	In 2023, the Neighborhood Initiatives and Environmental Services (NEIS) office continued partnerships with Orange County Health Care Agency, Orange County Environmental Justice, and University of California, Irvine, to seek out funding/grants to further studies and remediation projects related to lead pollution and blood lead testing. NIES staff have met OC Health Care Agency and CDPH-selected residential lead abatement contractor Azure Community Development to plan for providing residential testing and abatement for 50 Santa Ana households.
Safety	3.5	No	High-risk facilities. Compile and maintain a list of facilities that, because of population demands (such as mobility issues at a nursing home), construction type, location relative to a fault, or other factors, may have a high risk and require special response during a geologic or seismic event.	PLANNING AND BUILDING AGENCY (PBA)/ORANGE COUNTY FIRE AUTHORITY (OCFA)	2025	The City's Public Works Agency (PWA) planned for the initiation of a development impact fee study in Fiscal Year 2023/2024 to determine fair share costs for land development projects.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Safety	4.1	No	Coordination. Continue to collaborate internally and with adjacent jurisdictions, appropriate agencies, and the Orange County Airport Land Use Commission as needed on potential development applications and ongoing programs affecting land use and development, affordable housing, transportation, infrastructure, resource conservation, environmental quality, and John Wayne Airport operations and improvement plans.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to collaborate internally and with adjacent jurisdictions, appropriate agencies, and the Orange County Airport Land Use Commission as needed on development applications and ongoing programs affecting land use and development, affordable housing, transportation, infrastructure, resource conservation, environmental quality, and John Wayne Airport operations and improvement plans.
Safety	4.2	No	Airport regulations and plans. Continue to comply with Federal Aviation Regulations and adhere to the John Wayne Airport Land Use Compatibility Plan to ensure future development ensures the safety of airport operations and of those living, working, and going to school in Santa Ana.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	Ongoing	Continued to comply with Federal Aviation Regulations and adhered to the John Wayne Airport Land Use Compatibility Plan, ensuring the safety of airport operations and of those living, working, and going to school in Santa Ana.
Safety	4.3	No	Development code standards. Maintain and update as necessary the development code to incorporate appropriate requirements and	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
			standards to ensure airport safety and compatibility.			start the Zoning Code Update. Project will include incorporating appropriate requirements and standards to ensure airport safety and compatibility.
Urban Design	1.1	No	Public art program. Collaborate with the Arts Director and Commission to develop a citywide public art program. Pursue public art grantfunding opportunities. Evaluate the feasibility of revising the development standard to require public art as part of new development projects and/or imposing a public art impact fee on new development projects.	PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	The City's Arts Commission continues to evaluate and recommend strategies for the Arts and Culture Master Plan implementation. Public art fee is a regularly discussed item that could be considered by City Council in the near future.
Urban Design	1.2	No	Design guidelines. Update or develop design guidelines that direct architectural design, building siting and orientation, neighborhood identity including monumentation, wayfinding, placemaking elements, and other public realm features for transit-oriented and higher intensity areas.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include developing objective design standards to address architecture, building siting and orientation, neighborhood identity,

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
						wayfinding, placemaking and other public realm features.
Urban Design	1.3	No	Signage. Update the zoning code sign regulations to incorporate best practices to establish a cohesive identity and visually appealing integrated development or district.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include updating the sign regulations to incorporate best practices to establish a cohesive identity and visually appealing integrated development or district.
Urban Design	1.4	No	Public Safety Through Environmental Design. Educate City staff on "public safety through environmental design" principles by sponsoring participation in workshops. Update existing design guidelines and require any new design guidelines to include public safety through environmental design best practices. Avoid aspects of public safety through environmental design	PLANNING AND BUILDING AGENCY (PBA)/PD	Ongoing	The City continues to implement aspects of public safety through environmental design through the Development Review Committee's review of new development applications.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
			that privatize or segregate open space areas, recreation facilities, and neighborhoods.			
Urban Design	2.1	No	Emerging technology. Consider updating the zoning code to require mixed-use and multifamily residential projects to incorporate on-site lanes/spaces for transportation network companies (TNC) and other emerging technologies. As parking demand begins to outstrip parking supply in established business districts, conduct curbside management studies to identify pickup and drop-off areas for TNC services to maintain the character of historic and established districts; reduce parking demand; limit vehicle idling, searching, and circling; and encourage pedestrian activity.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include considering updating the zoning code to require mixed-use and multifamily residential projects to incorporate on-site lanes/spaces for transportation network companies (TNC) and other emerging technologies.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
Urban Design	2.2	No	Creative expression. Amend the zoning code to update the front yard fence requirements to address innovative designs and neighborhood characteristics.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include amending the zoning code to update the front yard fence requirements to address innovative designs and neighborhood characteristics.
Urban Design	3.1	No	Corridors. Update the zoning code to require new development projects or major renovations along arterial roadways to meet the City's landscape standards and to reflect of the identity and values of the adjacent neighborhoods.	PLANNING AND BUILDING AGENCY (PBA)	2022	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include updating the zoning code to require new development projects or major renovations along arterial roadways to meet the City's landscape standards and to reflect of the identity and values of the adjacent neighborhoods. The City also released an RFP on February 21, 2023 for the creation of the Focus Area

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
						Public Realm Plans. A firm was selected and officially awarded the contract in February 2024.
Urban Design	3.2	No	Multimodal transit facility design. Develop a unique public realm plan for the land use focus areas and transit facilities to guide the design of landscape, hardscape, and amenities to promote walkability and linkages to all modes of transportation, consistent with the City's Active Transportation Plan.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include developing a unique public realm plan for the land use focus areas and transit facilities to guide the design of landscape, hardscape, and amenities to promote walkability and linkages to all modes of transportation, consistent with the City's Active Transportation Plan.
Urban Design	3.3	No	Bicycle parking. Update design guidelines for safe and secure bicycle parking, and promote bicycle access for special events. Explore options to update the zoning code to require secure bicycle parking for any new	PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
			development project that also has a parking requirement.			
Urban Design	3.4	No	Cross-access. Amend the zoning code to require reciprocal access on commercial development projects adjacent to other commercially zoned developments.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include amending the zoning code to require reciprocal access on commercial development projects adjacent to other commercially zoned developments.
Urban Design	3.5	No	Public realm impact fees. Create and implement public realm improvement impact fees to fund development and construction of public realm plan improvements.	PUBLIC WORKS AGENCY (PWA)/PLANNING AND BUILDING AGENCY (PBA)	2022	City released an RFP on February 21, 2023 for the creation of the Focus Area Public Realm Plans. A firm was selected and officially awarded the contract in February 2024.
Urban Design	3.6	No	Linear parks and trails. Within the parks master plan, address needs for off-street trails, including new linkages and linear park improvements, such as lighting,	PARKS, RECREATIONS AND COMMUNITY	2022	Initiated the design on the Bristol recreational corridor and the Warner/Delhi linear park.

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
			security features, signage, and enhanced landscaping.	SERVICES AGENCY (PRCSA)		
Urban Design	3.7	No	Streetscape Improvements. Collaborate with community organizations to conduct a citywide windshield study to identify arterial streets or corridors in most need of comprehensive streetscape improvements. Identify funding or resources to complete Public Realm Plans for these corridors to enhance the pedestrian experience, amenities, safety, sense of place and aesthetics.	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2022 - 2027	City released an RFP on February 21, 2023 for the creation of the Focus Area Public Realm Plans. A firm was selected and officially awarded the contract in February 2024.
Urban Design	4.1	No	Museum District. Continue to enhance and develop policies and design standards for the Museum District to encourage private and public improvements that promote the arts, education, culture, and activity centers	PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	2022	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include analyzing and updating the standards for the Museum District to encourage private and public improvements that promote the arts, education, culture, and activity centers.

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Urban Design	4.2	No	Channels. Explore opportunities to reestablish waterways for recreational and educational purposes.	PUBLIC WORKS AGENCY (PWA)/PARKS, RECREATIONS AND COMMUNITY SERVICES AGENCY (PRCSA)	2025	In 2023, the City commenced a Stormwater Channel Conversion Feasibility study. The study will analyze the feasibility of converting open stormwater channels to underground conduits and activating the space above them. The Orange County Flood Control District also substantially completed construction of a new bikeway along the Santa Ana Gardens Channel, from First Street to Monta Vista Avenue.
Urban Design	4.3	No	Allowable uses. Expand the types of outdoor uses in public spaces to allow for additional social activities and community-focused entertainment.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The City's Development Review Committee continues to seek opportunities for programmable open space that is accessible to the public in all new residential and mixed-use developments.
Urban Design	5.1	No	Landscaping at focus intersections. Develop landscape design standards for developments adjacent to or at focus intersections.	PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to start the Zoning Code Update. The project will include developing landscape design standards for

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						developments adjacent to or at focus intersections.
Urban Design	5.2	No	Public art at focus intersections. Explore a collaborative program with schools, nonprofit organizations, and local artists to create and maintain public art in public spaces.	COMMUNITY DEVELOPMENT AGENCY (CDA)	2023	In 2023, the Arts and Culture Office staff continued to collaborate with school districts and local artists to install public art in the City.
Urban Design	5.3	No	Placemaking elements at focus intersections. Coordinate street signage and branding at focus intersections, consistent with public realm plans and district identity.	PUBLIC WORKS AGENCY (PWA)/PLANNING AND BUILDING AGENCY (PBA)	2022 - 2027	Completed the South Main Improvements Project. Complete with decorative concrete, string lighting, decorative signage, and monuments at the focus intersections.
Urban Design	6.1	No	Landmarks. Establish and implement a Landmark program that identifies, maintains, and promotes city landmarks and memorable places.	PLANNING AND BUILDING AGENCY (PBA)/COMMUNITY DEVELOPMENT AGENCY (CDA)	2024	In 2023, the Little Saigon monument was re-installed at the border of Santa Ana and Westminster. Later in 2024, a monument will be installed in honor of the Chinese Americans and Chinatown that used to exist in Downtown Santa Ana in the late 1800s and early 1900s.
Urban Design	7.2	No	Gateway impact fee. Consider amending the zoning code to require projects within proximity of a defined city gateway to incorporate gateway design features. If the development project is unable to integrate such	PLANNING AND BUILDING AGENCY (PBA)/PUBLIC WORKS AGENCY (PWA)	2022	The RFP for the Comprehensive Zoning Code Update was released and proposals were due to the City on April 13, 2023. The City formally entered an agreement with a consultant on October 17, 2023 to

ELEMENT	REF#	EJ	IMPLEMENTATION ACTION	AGENCY	TIME FRAME	2023 UPDATE
			features on-site, an in-lieu fee may be paid into a gateway fund.			start the Zoning Code Update. The project will include considering amending the zoning code to require projects within proximity of a defined city gateway to incorporate gateway design features. If the development project is unable to integrate such features on-site, an in-lieu fee may be paid into a gateway fund.