



# Who do I call?

INFORMATION ON	DEPARTMENT / AGENCY	PHONE #
<b><i>After Hours Public Works Emergencies</i></b>	Public Works Agency	(714) 647-3380
General Information - City of Santa Ana	City of Santa Ana City Hall	(714) 647-5400
Alley Clean-up	Public Works Agency	(714) 647-3380
Animal Services Including Barking Dogs	Police Department	(714) 245-8792
Animal License	Finance / Customer Service	(714) 647-5257
Animal Shelter (Orange)	Orange County Animal Care Center	(714) 935-6848
Arts & Culture	Community Development Agency	(714) 647-5360
Athletics (Jerome Center)	Parks, Recreation, & Community Services Agency	(714) 571-4264
Bicycle Licensing	National Bike Registry	(800) 848-2453
Bicycle - Found	Police Department – Evidence	(714) 245-8080
Bicycle - Report Lost/Stolen	Police Department	(714) 245-8665
Bill – Water	Finance / Customer Service	(714) 647-5454
Building Inspection	Planning & Building	(714) 667-2738
Bus Information	O.C. Transportation Authority	(714) 636-7433
City Manager	City Manager's Office	(714) 647-5200
Code Enforcement	Community Preservation - Planning & Building	(714) 667-2780
Couch Removal (on public property)	Public Works Agency	(714) 647-3380
Crime Prevention	Orange County Crime Stoppers	(855) TIP-OCES
Domestic Violence/Other Assistance – Hotline	Police Department – Family Justice Center	(714) 245-8278
Election Information	Clerk of the Council	(714) 647-6520
Emergency – Report	Dispatch	911
Employment with the City of Santa Ana	Personnel Services	(714) 647-6500
Employment Services & Job Training	W.O.R.K. Center	(714) 565-2600
Fair Housing & Foreclosure Prevention	Orange County Fair Housing	(714) 569-0823
Freeways/Highways/Detours, etc.- Hot Line	Caltrans (Dept. of Transportation)	(949) 724-2000
Graffiti Removal on General	Public Works Agency TOLL FREE	(877) 786-7824
Graffiti Hotline-any time	Public Works Agency TOLL FREE	(877) STOPTAG
Graffiti Removal on Bus Stop Shelters	O.C. Transportation Authority / Customer Relations Caltrans	(714) 636-7433
Graffiti Removal on Highways/Freeways	O.C. Transportation Authority / Customer Relations Caltrans	(949) 936-3500
Graffiti Task Force (Police)	Police Department	(714) 245-8769
Hazardous Waste Disposal	County of Orange Integrated Waste Management	(714) 834-6752
Home Security Inspection (Community Relations)	Police Department (Community Relations)	(714) 647-5840
Housing Authority	Housing Authority	(714) 667-2200
Human Relations Dispute Resolution / Mediation	Orange County Human Relations Commission	(714) 480-6570
Human Relations Dispute Resolution / Mediation	OCHRC Dispute Resolution Center	(714) 480-6572
Human & Social Services (Homeless outreach)	2 11 Orange County	211
Human & Social Services (Homeless Hotline)	City of Santa Ana	(714) 647-5341
Legal Assistance (Civil)	Public Law Center Legal Aid Society of OC	(714) 541-1010

Legal Assistance (Civil)	Public Law Center Legal Aid Society of OC	(714) 571-5200
Legal Assistance (Debt Relief)	Consumer Credit Counseling	(800) 213-2227
Mayor & City Council	Mayor / Council	(714) 647-5200
Mobile Food Vending Vehicle Anonymous Complaint Line	Orange County Environmental Health	(714) 433-6000
Mosquito and Vector Control (West Nile Virus Info)	Orange County Mosquito and Vector Control District	(714) 971-2421
Museum	Bowers Museum	(714) 567-3600
Natural Gas	The Gas Company	(800) 427-2200
Neighborhood Initiatives Program		(714) 667-2260
Noise Complaints	Police Department	(714) 834-4211
Obstructing Bushes & Trees	Public Works Agency	(714) 647-3380
Orange County Fire Authority	Orange County Fire Authority (OCFA)	(714) 573-6000
Orange County Fire Authority	General Information Community Relations	(714) 573-6200
Overcrowding	Community Preservation /Code Enforcement	(714) 667-2780
Paramedics – (Emergency? 911)	Dispatch – Orange County Fire Authority	(714) 573-6000
Park Rangers	Police Department – (Dispatch)	(714) 834-4211
Park Security and Maintenance		(714) 454-1687
Parking Control	Police Department	(714) 245-8225
Parking - Inoperative Junk cars Vehicles on Street	Police Department / Code Enforcement	(714) 245-8225
Parking - Inoperative Junk cars Private property	Police Department / Code Enforcement	(714) 667-2780
Poison Center	California Poison Control System	(800) 876-4766
Police Dispatch (Report crimes, non-emergency)	Police Department	(714) 834-4211
Potholes	Public Works Agency	(714) 647-3380
Pupil Support Services	Santa Ana Unified School District	(714) 433-3481
Pushcart Information / Problems	Community Preservation/Code Enforcement	(714) 667-2780
Recreation Programs	Parks, Recreation, & Community Services Agency	(714) 571-4200
Recreation Programs El Salvador Center	Parks, Recreation, & Community Services Agency	(714) 647-6558
Recreation Programs Jerome Center	Parks, Recreation, & Community Services Agency	(714) 647-6559
Recreation Programs Memorial Center	Parks, Recreation, & Community Services Agency	(714) 571-4242
Recreation Programs Salgado Center	Parks, Recreation, & Community Services Agency	(714) 571-4267
Recreation Programs Santa Anita Center	Parks, Recreation, & Community Services Agency	(714) 647-6552
Recycling, Energy Conservation	Santa Ana Green Program	(714) 647-5088
Residential Permit Parking & Traffic Studies	Public Works Agency - Traffic Engineering	(714) 647-5623
Rodent / Rat Problem	Orange County Vector Control	(714) 971-2421
Sanitation (overgrown yards, etc.)	Public Works Agency	(714) 647-3309
School Police Services	Santa Ana Unified School District	(714) 558-5535
Senior Information	Santa Ana Senior Center – PRCSA	(714) 647-6540
Shopping Cart Removal	Code Enforcement	(714) 667-2780
Street Cleaning	Public Works Agency	(714) 647-3380
Street Lights – Customer Service	Southern California Edison	(800) 655-4555
Swimming Pools – Public	Parks, Recreation, & Community Services Agency	(714) 571-4200
Swimming Pools – Private	Planning Department	(714) 647-5804
Tenant / Landlord Problems	Orange County Fair Housing	(714) 569-0823
Traffic Safety	Police Department	(714) 245-8200
Trash Pickup & Dumpsters Trash Pickup	Republic Services	(657) 467-6220

Recycling	Republic Services	(657) 467-6220
Unsanitary and Unsafe Housing	Community Preservation – Planning & Building Agency	(714) 667-2780
Voter Registration	Orange County Registrar	(714) 567-7600
Water Bill – Water	Public Works Agency Finance	(714) 647-3320
Water Bill – Water	Public Works Agency Customer Service	(714)647-5454
Zoning information	Planning and Building Agency	(714) 647-5804
Zoo	Santa Ana Zoo	(714) 836-4000