

2024 GRAFFITI QUARTERLY STATISTICS

1ST QUARTER



Graffiti Removal

DATA PROVIDED BY PUBLIC WORKS AGENCY & PLANNING AND BUILDING

January - March

Total locations received from hotline calls	465
Total requests completed from MySantaAna App	11,123
Total locations removed proactively	18,270
Grand total locations removed	29,858
Total square footage removed	801,095
Total requests referred to Code Enforcement Division to address	27

Average response time for service calls through hotline/MySantaAna App:

Same day response	49%
Between 24 and 48 hours	22%
Over 48 hours and/or referred to other agencies	25%

Police Efforts

DATA PROVIDED BY POLICE GRAFFITI TASK FORCE

Number of arrests or detentions	N/A
Restitution received for graffiti cases	\$0.00
Number of \$500.00 graffiti rewards given	N/A

Code Enforcement

DATA PROVIDED BY PLANNING & BUILDING

Number of Administrative/Notice and Orders issued	77
Number of complaints addressed by Code Enforcement	105

2024 GRAFFITI QUARTERLY STATISTICS

2ND QUARTER



Graffiti Removal

DATA PROVIDED BY PUBLIC WORKS AGENCY & PLANNING AND BUILDING

April - June

Total locations received from hotline calls	609
Total requests completed from MySantaAna App	13,755
Total locations removed proactively	21,005
Grand total locations removed	35,369
Total square footage removed	886,710
Total requests referred to Code Enforcement Division to address	38

Average response time for service calls through hotline/MySantaAna App:

Same day response	50%
Between 24 and 48 hours	28%
Over 48 hours and/or referred to other agencies	22%

Police Efforts

DATA PROVIDED BY POLICE GRAFFITI TASK FORCE

Number of arrests or detentions	N/A
Restitution received for graffiti cases	\$647.07
Number of \$500.00 graffiti rewards given	N/A

Code Enforcement

DATA PROVIDED BY PLANNING & BUILDING

Number of Administrative/Notice and Orders issued	114
Number of complaints addressed by Code Enforcement	242

2024 GRAFFITI QUARTERLY STATISTICS

3RD QUARTER



Graffiti Removal

DATA PROVIDED

Public Works Agency

MAINTENANCE SERVICES

July - September

Total locations received from hotline calls	309
Total requests completed from MySantaAna app	9,846
Total locations removed proactively	19,108
Grand total locations removed	29,263
Total square footage removed	687,528
Total requests referred to Code Enforcement Division to address	454

Average response time for service calls through hotline/MySantaAna app:

Same day response	55%
Between 24 and 48 hours	25%
Over 48 hours and/or referred to other agencies	21%

Police Efforts

POLICE GRAFFITI TASK FORCE

Number of arrests or detentions	N/A
Restitution received for graffiti cases	\$131.40
Number of \$500.00 graffiti rewards given	0

Planning & Building

CODE ENFORCEMENT

Number of Administrative/Notice and Orders issued	82
Number of complaints addressed by Code Enforcement	454

2024 GRAFFITI QUARTERLY STATISTICS

4TH QUARTER



Graffiti Removal

DATA PROVIDED

Public Works Agency

MAINTENANCE SERVICES

October-December

Total locations received from hotline calls	346
Total requests completed from MySantaAna app	11,169
Total locations removed proactively	19,526
Grand total locations removed	31,041
Total square footage removed	770,751
Total requests referred to Code Enforcement Division to address	25

Average response time for service calls through hotline/MySantaAna app:

Same day response	48%
Between 24 and 48 hours	26%
Over 48 hours and/or referred to other agencies	26%

Police Efforts

POLICE GRAFFITI TASK FORCE

Number of arrests or detentions	N/A
Restitution received for graffiti cases	\$56.08
Number of \$500.00 graffiti rewards given	0

Planning & Building

CODE ENFORCEMENT

Number of Administrative/Notice and Orders issued	92
Number of complaints addressed by Code Enforcement	404