



CITY OF SANTA ANA

JULY 1, 2021 – JUNE 30, 2022

**ANNUAL ACTION PLAN
SUBSTANTIAL AMENDMENT
Allocation of HOME ARP Funds**



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SUBSTANTIAL AMENDMENT TO THE FISCAL YEAR 2019-2020 ANNUAL ACTION PLAN

INTRODUCTION

On March 11, 2021, President Biden signed the American Rescue Plan (ARP), into law, which provides over \$1.9 trillion in relief to address the continued impact of the COVID-19 pandemic on the economy, public health, State and local governments, individuals, and businesses.

To address the need for homelessness assistance and supportive services, Congress appropriated \$5 billion in ARP funds to be administered through HOME to perform four activities that must primarily benefit qualifying individuals and families who are homeless, at risk of homelessness, or in other vulnerable populations. These activities include: (1) development and support of affordable housing, (2) tenant-based rental assistance (TBRA), (3) provision of supportive services; and (4) acquisition and development of non-congregate shelter units. The program described in this notice for the use of the \$5 billion in ARP funds is the **HOME-American Rescue Plan** or “**HOME-ARP**.”

ARP defines qualifying individuals or families as those that are (1) homeless, as defined in section 103(a) of the McKinney-Vento Homeless Assistance Act, as amended (42 U.S.C. 11302(a)) (“**McKinney-Vento**”); (2) at risk of homelessness, as defined in section 401 of McKinney-Vento; (3) fleeing, or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking; (4) part of other populations where providing supportive services or assistance would prevent a family’s homelessness or would serve those with the greatest risk of housing instability; or (5) veterans and families that include a veteran family member that meet the criteria in one of (1)-(4) above.

The City of Santa Ana’s federal Annual Action Plan details the funding strategy for the Community Development Block Grant (CDBG), Emergency Solutions Grant (ESG), and HOME Investment Partnerships programs each year. These Annual Action Plans implement our jurisdiction’s Five-Year Consolidated Plan and are developed through significant public input, analyses, and planning. This document is a Substantial Amendment to the City of Santa Ana’s Fiscal Year 2021-2022 Annual Action Plan, which was submitted to the U.S. Department of Housing and Urban Development (HUD) in May 2021.

Title 24 Section 91.505 of the Code of Federal Regulations stipulates that participating jurisdictions shall amend their approved plans whenever they make one of the following decisions:

1. To make a change in its allocation priorities or a change in the method of distribution of funds;
2. To carry out an activity, using funds from any program covered by the Consolidated Plan (including program income) not previously described in the action plan; or
3. To change the purpose, scope, location, or beneficiaries of an activity.

In addition, U.S. Department of Housing and Urban Development, Community Planning and Development Notice CPD-21-10, instructs Participating Jurisdictions (PJ), that in order to receive its **HOME-ARP funds**, a PJ must engage in consultation, facilitate the public participation processes, develop a HOME-ARP allocation plan, Exhibit 2, that meets the requirements established in section V. of the Notice, and to submit it to HUD as a substantial amendment to its Fiscal Year 2021 annual action plan.

CPD-21-10 stipulates that HUD will be using the waiver and alternative requirement authority provided by ARP to establish requirements for the HOME-ARP allocation plan. The HOME-ARP allocation plan must describe how the PJ intends to distribute HOME-ARP funds, including how it will use these funds to address the needs of HOME-ARP qualifying populations. A PJ's HOME-ARP allocation plan must include:

- A summary of the consultation process and results of upfront consultation;
- A summary of comments received through the public participation process and a summary of any comments or recommendations not accepted and the reasons why;
- A description of HOME-ARP qualifying populations within the jurisdiction;
- An assessment of unmet needs of each qualifying population;
- An assessment of gaps in housing and shelter inventory, homeless assistance and services, and homelessness prevention service delivery system;
- A summary of the planned use of HOME-ARP funds for eligible activities based on the unmet needs of the qualifying populations;
- An estimate of the number of housing units for qualifying populations the PJ will produce or preserve with its HOME-ARP allocation; and
- A description of any preferences for individuals and families in a particular qualifying population or a segment of a qualifying population.

All the above required elements of the HOME-ARP allocation plan shall be part of the FY 2021 annual action plan for purposes of the HOME-ARP program. Consequently, PJs are not required to amend their consolidated plans.

The Regulation further requires that jurisdictions identify in their citizen participation plans the criteria they will use for determining what constitutes a substantial amendment.

Consistent with these requirements, the Citizen Participation Plan 2020-2021 through 2024-2025, adopted by the City of Santa Ana on April 21, 2020 as a component of its 2020/21 – 2024/25 Consolidated Five Year Plan, identifies criteria that will require a substantial amendment:

- Addition of a new activity not previously identified in the Action Plan, without regard to funding source;
- Cancellation of an existing activity identified in the Action Plan, without regard to funding source;
- A change in the purpose, scope, location or beneficiaries of an activity; or
- Changes in the use of CDBG funds from one eligible activity to another eligible activity meeting the following thresholds:

Net Increase or Decrease	Trigger for Substantial Amendment*	Minor Amendment*
Net Increase	$\geq 30\%$ of the most recent grant allocation	<30% of the most recent grant allocation
Net Decrease	$\geq 30\%$ of the most recent grant allocation	<30% of the most recent grant allocation

* (Amended amounts will not be cumulative, that is, each amendment will stand on its own for purposes of determining the 30 percent threshold.)

The proposed HOME –ARP substantial amendment identified in the next section plans to undertake new activities not previously included in the Consolidated Plan or Annual Action Plan. Therefore, this qualifies as a substantial amendment.

SUBSTANTIAL AMENDMENT

The City of Santa Ana conducted significant consultation with citizens, elected officials, non-profit agencies, public housing authorities, private developers, governmental agencies, and the Orange County Continuum of Care in preparing the Program Year 2021 Annual Action Plan Substantial Amendment for the HOME-ARP Allocation Plan.

This Substantial Amendment is being completed in accordance with CPD Notice 21-10 and in order to receive and allocate HOME-ARP funds in the amount of **\$6,183,914**.

The City of Santa Ana and the Housing Authority of the City of Santa Ana will be soliciting applications for funding and/or selecting developers, service providers, subrecipients and/or contractors by issuing a Request for Proposals (RFP) for the development of permanent supportive housing in the City using HOME-ARP Program funds. Proposed developments may be for the development and support of affordable housing, and the acquisition and development of non-congregate shelter units as the only two eligible activities. The RFP will include \$5,256,326 in HOME-ARP program funds. The RFP will also include over \$10 million in Inclusionary Housing Funds, \$3 million in HOME Program funds, and twenty-five project-based vouchers to be used as additional local resources for the proposed project(s).

- **AP-15 Expected Resources**
Updated 2021-2022 Action Plan, Priority Table under CDBG Prior Year Resources: increase of **\$6,183,914** and updated the Narrative Description.
- **AP-20 Annual Goals and Objectives**
- **AP-35 Projects**
Updated 2021-2022 Action Plan, add the following projects:
Project Name
 - Permanent Supportive Housing
- **AP-38 Projects Summary**
Updated 2021-2022 Action Plan, Project Summary: include project summaries for projects listed above.

CITIZEN PARTICIPATION

In accordance with 24 CFR 91.105(c)(3) for local governments, the substantial amendment Public Notice for the use of HOME-ARP funds was released for citizen review and comments on November 22, 2021. During the 15-day public comment period from November 22, 2021 through December 6, 2021 the draft substantial amendment was made available during regular business hours between 8:00 a.m. and 5:00 p.m., Monday through Friday in the offices of the Community Development Agency, 20 Civic Center Plaza, 6th Floor; Office of the Clerk of the Council, 20 Civic Center Plaza, Room 809; the Santa Ana Public Library, 26 Civic Center Plaza, Santa Ana, California; and on the city's website. The City Council of the City of Santa Ana will hold a public hearing on December 7 2021, at 4:30 p.m. at the City Council Chambers, 22 Civic Center Plaza, Santa Ana, CA 92701. Following the 15-day public comment period and public hearing, the City Council of Santa Ana will hear and vote on the Substantial Amendment to the 2021-2022 Action Plan. A copy of the public hearing notice and a summary of citizen comments received at the public hearing with responses to the citizen comments are presented in Exhibit 1.

EXHIBIT 1
SUMMARY OF PUBLIC COMMENTS
&
PROOF OF PUBLICATION 15-DAY COMMENT PERIOD AND PUBLIC HEARING

SUMMARY OF PUBLIC COMMENTS

SUMMARY OF PUBLIC COMMENTS RECEIVED DURING 15-DAY COMMENT PERIOD AND STAFF RESPONSE:

The draft amendment was available from November 22, 2021 to December 6, 2021 for HUD's required 15-day public comment period. A public notice was published on November 22, 2021 in the Orange County Register in English, La Opinion in Spanish and the Ngoi Viet in Vietnamese to inform the public of the commencement of the 15-day public comment period and public hearing. **XX comments were submitted for the Substantial Amendment.**

DECEMBER 7, 2021 CITY COUNCIL PUBLIC HEARING:

At its Regular Meeting on December 7, 2021, the City Council recommended approval of the Substantial Amendment to the 2021-2022 Annual Action Plan by a vote of (0:0)

PROOF OF PUBLICATION 15-DAY COMMENT PERIOD AND PUBLIC HEARING

NOTICE OF PUBLIC HEARING
BEFORE THE CITY COUNCIL OF THE OF SANTA ANA, CA
ON THE PROPOSED SUBSTANTIAL AMENDMENT
TO THE 2021-2022 ANNUAL ACTION PLAN
AND COMMENCEMENT OF THE 15-DAY PUBLIC COMMENT PERIOD

The City of Santa Ana encourages the public to participate in the decision-making process. The following notice is being provided so that you can ask questions, make comments and stay informed about projects that might be important to you. We encourage you to contact us if you have any questions.

NOTICE IS HEREBY GIVEN that the Council of the City of Santa Ana will conduct a public hearing on December 7, 2021 at 5:45 p.m. at the City Council Chambers, 22 Civic Center Plaza, Santa Ana, CA 92701 to receive comments on the **Substantial Amendment to the City's 2021-2022 Annual Action Plan**. On December 7, 2021, the City Council will take action to authorize submittal of the Substantial Amendment to the U.S. Department of Housing and Urban Development (HUD). **The proposed amendment will allocate HOME-American Rescue Plan**

funds in the amount of \$6,183,914 with a Request for Proposals (RFP) for the development of affordable housing in the City.

The draft Substantial Amendment will be available for public review during normal business hours from November 22, 2021 to December 6, 2021 in the following locations: Community Development Agency, 20 Civic Center Plaza, 6th Floor; Office of the Clerk of the Council, 20 Civic Center Plaza, Room 809; and the Main Public Library, 26 Civic Center Plaza, Santa Ana, California. The draft will also be available on the City's website at: <http://www.santa-ana.org/cda>.

Written comments to the draft Substantial Amendment may be filed with the Community Development Agency any time before 5:30 p.m. on December 6, 2021 at the locations mentioned above or by email at dflores@santa-ana.org. Persons interested in providing verbal comments to the draft Substantial Amendment are notified to appear at the public hearing on December 7, 2021 at 5:45 p.m. in the City Council Chambers located at 22 Civic Center Plaza, Santa Ana, California 92701.

Background on the Annual Action Plan:

The Annual Action Plan establishes the activities to address the priority needs and Strategic Plan goals established in the City's 5-year Consolidated Plan. The priority needs established in the current Consolidated Plan are: 1) Expand the supply of affordable housing, 2) Preserve the supply of affordable housing, 3) Access to and supply of public services, 4) Increase access to and supply of homeless services and facilities, 5) Promote economic opportunity, and 6) Improve City public facilities and infrastructure. More information on the Consolidated Plan and the Annual Action Plan is available on the City's website at www.santa-ana.org/cd

Meeting Time and Date – This matter will be heard on Tuesday, December 7, 2021 at 5:45 p.m. or thereafter in the City Council Chamber, 22 Civic Center Plaza, Santa Ana, California 92702. All persons interested in this matter are notified to appear at this time. Note: Resolution No. 2021-066, which allows for teleconferencing pursuant to AB 361, is set to expire on December 2, 2021. Therefore, virtual participation for City Council meetings will no longer be available beginning December 3, 2021.

How To Make Comments – If you do not wish to appear at the public hearing, you may also send your written comments to the Clerk of the Council, by mail to City of Santa Ana, 20 Civic Center Plaza – M30, Santa Ana, CA 92701 or via e-mail at ecomments@santa-ana.org (reference "City Council meeting") by 12:00 p.m. on Monday, the day before the meeting; e-mails received after said time will be on file for public viewing the day after the meeting.

Who To Contact For Questions - Should you have any questions, please contact David Flores, Community Development Analyst, at (714) 647-6561 or by e-mail at dflores@santa-ana.org.

Where To Get More Information - All staff reports regarding any item on this agenda are available for public inspection in the Clerk of the Council Office during regular business hours and posted on the City's website the Friday before a Council meeting at: www.santa-ana.org/cc/city-meetings

Si tiene preguntas en español, favor de llamar al (714) 647-6561.

Nếu cần liên lạc bằng tiếng Việt, xin điện thoại cho Tony Lai số (714) 565-2627.

If you challenge the decision on the above matter, you may be limited to raising only those issues you or someone else raised at the public hearing described in this notice, or in written correspondence delivered to the City Council of the City of Santa Ana at, or prior to, the public hearing.

City of Santa Ana
HOME-ARP Allocation Plan
November 18, 2021

Introduction

The City of Santa Ana conducted significant consultation with citizens, elected officials, non-profit agencies, public housing authorities, private developers, governmental agencies, and the Orange County Continuum of Care in preparing the Program Year 2021 Annual Action Plan Substantial Amendment for the HOME-ARP Allocation Plan. This Substantial Amendment is being completed in order to receive and allocate HOME-ARP funds. To address the need for homelessness assistance and supportive services, Congress appropriated \$5 billion in American Rescue Plan Act (ARP) funds to be administered through the HOME Program to perform four activities that must primarily benefit qualifying individuals and families who are homeless, at risk of homelessness, or in other vulnerable populations. These activities include: (1) development and support of affordable housing, (2) tenant-based rental assistance (TBRA), (3) provision of supportive services; and (4) acquisition and development of non-congregate shelter units. The City of Santa Ana has been allocated \$6,183,914 in HOME-ARP funds.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I)).

To enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies, the City of Santa Ana sought feedback from the Orange County Continuum of Care. Specifically, the Orange County Continuum of Care held a countywide consultation meeting in which they invited the CoC General Membership including public and assisted housing providers and private and governmental health, mental health and service agencies from across Orange County. The City of Santa Ana presented our HOME-ARP Allocation Plan at the meeting and received feedback and consultation from all attendees.

The Housing Authority of the City of Santa Ana (CA093) was also consulted in the preparation of this Substantial Amendment. The Housing Authority provided data on the Housing Choice Voucher Program Waiting List, and future plans for allocating project-based vouchers for permanent supportive housing.

In addition to the Housing Authority, the City invited private and governmental agencies, mental health, and service agencies associated with this Action Plan Substantial Amendment to the public hearing to provide input and feedback during the public participation process.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

Orange County's Continuum of Care (CoC) is comprised of a large network of public, private, faith-based, for-profit, and non-profit service providers who utilize various federal, state and local resources to provide services and facilities for people experiencing homelessness. The region's cities and public housing authorities, including the City of Santa Ana, also participate in the CoC and provide funding for resources and services for people experiencing homelessness and those at-risk of becoming homeless. Non-profit homeless service providers play a critical role in the CoC and in addressing homeless needs within the City of Santa Ana. These organizations provide a range of services throughout the city ranging from job training to creating permanent supportive housing opportunities. The CoC guides the development of homeless strategies and the implementation of programs to end homelessness throughout the region.

The City of Santa Ana serves on the Board of the Orange County Continuum of Care and serves as the Chair of the CoC's Housing Committee. In past years, the City also served as the Chair of the CoC Board. In drafting the City's HOME-ARP Allocation Plan, the City sought feedback and consultation from the Orange County Continuum of Care. Specifically, the Orange County Continuum of Care held a countywide consultation meeting in which they invited the CoC General Membership including public and assisted housing providers and private and governmental health, mental health and service agencies from across Orange County. The City of Santa Ana presented our HOME-ARP Allocation Plan at the meeting and received feedback and consultation from all attendees. The City also reviewed the CoC's current strategy and planning documents to ensure coordination in goals and objectives. The City will continue to proactively work with the CoC as well as its partners throughout the county to coordinate on the planning and implementation of the HOME-ARP Allocation Plan.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS.

The Emergency Solutions Grants (ESG) Program provides funds to assist sheltered and unsheltered homeless individuals, as well as those at risk of homelessness to quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness. Recipients of ESG Program funding in Orange County include the following entitlement jurisdictions: County of Orange, City of Anaheim, City of Irvine, City of Santa Ana and City of Garden Grove. Collectively, this group is referred to as the Orange County ESG Collaborative. To ensure that funds are leveraged to create maximum impact, the Orange County ESG Collaborative manages a combined Request for Proposals process, with aligned values and priorities, and makes funding recommendations collaboratively to achieve the Orange County Continuum of Care goal to end homelessness.

On November 7, 2019, three member cities of the Orange County ESG Collaborative released a combined ESG Request for Proposals (RFP) to support the Orange County Continuum of Care's goal to end homelessness. (The County of Orange and City of Irvine allocated their funding independent of the Collaborative for this funding cycle). The Collaborative accepted applications until December 10, 2019, with supplemental applications and requirements for both the City of Santa Ana and Anaheim. Applications were reviewed by City staff together with housing and community development commissioners from Santa Ana, Garden Grove and Anaheim. Applicants were interviewed by the review panel on February 5, 2020. Following this RFP process, staff recommended approval of the FY 2020-21 ESG program funding to seven organizations. The funding recommendations were based upon applications received, performance and current needs identified by staff.

The RFP included a provision for up to four one-year renewals that could be exercised by each Collaborative member. Should the OC Collaborative determine to exercise these annual renewals past the end of FY 20-21, an RFP would not be released again. This means that current subrecipients awarded funding in FY 20-21 would be required to submit a new budget and program summary each year, but a new RFP would not be issued again for five years. Any new forms and information would be provided by the Collaborative each year. In addition, the Collaborative reserves the right to redistribute funding and/or issue a new RFP at its discretion. Each annual renewal for the City of Santa Ana will be recommended for approval by City Council.

The Collaborative chose to exercise this renewal option for FY 2021-2022. While funding recommendations are made collaboratively, ESG funds are to be used to provide eligible activities within each jurisdiction in which they are funded. Subrecipients awarded funding in FY 2020-2021 and interested in FY 2021-2022 funding, were required to re-submit a budget and program summary for FY 2021-2022 ESG funding.

On annual basis, the City provides funding for HMIS. As a member of the Orange County Continuum of Care Board, the City develops funding, policies and procedures for the operation and administration of HMIS for the CoC. The City is also on the Policies, Procedures, and Standards Committee which reviews any policies and procedures for the operation and administration of HMIS prior to consideration by the Board.

In the development of the Consolidated Plan, the City of Santa Ana also consulted with numerous housing, social service, and homeless service providers whose work intersects with the goal of reducing and ending homelessness in Orange County and in Santa Ana. This consultation provided input on allocation methodologies and approaches for ESG programs. The City of Santa Ana regularly coordinates with the Orange County CoC to align performance standards, evaluate outcomes of current initiatives, coordinate program policies and procedures related to program design and HMIS administration.

Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdictions consultations with housing, social service agencies and other entities.

In drafting the City’s HOME-ARP Allocation Plan, the City sought feedback and consultation from the Orange County Continuum of Care. Specifically, the Orange County Continuum of Care held a countywide consultation meeting in which they invited the CoC General Membership including public and assisted housing providers and private and governmental health, mental health and service agencies from across Orange County. The City of Santa Ana presented our HOME-ARP Allocation Plan at the meeting and received feedback and consultation from all attendees. The CoC General Membership is attached to the City’s HOME-ARP Allocation Plan as Exhibit A. This list-serve may also include other organization and partners affiliated with the CoC, but are not listed on the CoC General Membership.

The City also invited private and governmental agencies, mental health, and service agencies associated with this Action Plan Substantial Amendment to the public hearing to participate in this process and provide input and feedback during the public participation process. The following table is a list of organizations that were consulted:

Agency/Group/ Organization	Contact Information	Agency/Group/ Organization Type	Section of Plan Addressed by Consultation	How Consulted
OC Department of Education	200 Kalmus Drive, Costa Mesa, CA 92626 714-966-4000	Services-Education	Non-Homeless Special Needs	Public Meeting
City Net	4508 Atlantic Avenue STE 292, Long Beach, CA 90807 714-451-6198	Services-Homeless	Homeless Needs - Chronically Homeless, Homeless Needs - Families with Children	Public Meeting
Veteran Affairs CRRC	888 W. Santa Ana Boulevard STE 150, Santa Ana, CA 92701 714-568-9803	Services-Homeless Other government-Federal	Homeless Needs - Chronically Homeless, Homelessness Needs - Veterans	Public Meeting

The Rock Church	101 E. Orangethorpe Avenue, Anaheim, CA 92801 714-526-8233	Other: Religious Institution	Non- Homeless Special Needs	Public Meeting
OC United Way	18012 Mitchell S., Irvine, CA 92614 949-660-7600	Regional Organization	All	Public Meeting
Hope4Restoration	1295 E. Lincoln Avenue, Anaheim, CA 92805 714-818-6891	Services- Homeless	Homeless Needs - Chronically Homeless, Homeless Needs - Families with Children	Public Meeting
Mercy House	P.O. Box 1905, Santa Ana, CA 92702 714-836-7188	Services- Homeless	Homeless Needs - Chronically Homeless, Homeless Needs - Families with Children	Public Meeting
Friendship Shelter	P.O. Box 4252, Laguna Beach, CA 92652 949-494-6928	Services- Homeless	Homeless Needs - Chronically Homeless, Homeless Needs - Families with Children	Public Meeting
City of Anaheim	200 South Anaheim Boulevard, Anaheim, CA 92805 714-765-4311	Other government- Local	All	Public Meeting
Human Options	5540 Trabuco Road STE 100, Irvine, CA 92620 949-737-5242	Services-Victims of Domestic Violence	Non- Homeless Special Needs	Public Meeting

Families Together of OC	661 First Street STE G, Tustin, CA 92780 800-597-7977	Health Agency	All	Public Meeting
Jamboree Housing	17701 Cowan STE 200, Irvine, CA 92614 949-263-8676	Services-Housing	Housing Need Assessment, Homelessness Strategy	Public Meeting
Health Care Agency	405 W. 5th Street, Santa Ana, CA 92701 800-564-8448	Services-Health	All	Public Meeting

Public Participation

To encourage citizen participation in the development of the Substantial Amendment, the City provided residents with the opportunity to comment on the proposed HOME-ARP Allocation Plan during a public comment period of no less than 15 calendar days. The public comment period starts on November 22, 2021 and will end on December 6, 2021. On December 7, 2021, the Substantial Amendment will be brought to the City Council for a public hearing prior to submission.

Describe any efforts to broaden public participation:

A public notice advertising the availability of the Program Year 2021 Annual Action Plan Substantial Amendment for the HOME-ARP Allocation Plan and public hearing was published on November 22, 2021 in the Orange County Register in English, La Opinion in Spanish, and in the Nguoi Viet in Vietnamese.

Summarize the comments and recommendations received through the public participation process:

To be continued.

Summarize any comments or recommendations not accepted and state the reasons why:

All comments received during the public comment period and public hearing will be acknowledged.

Needs Assessment and Gap Analysis

Describe the size and demographic composition of qualifying populations within the PJ's boundaries:

Every two years, the Orange County CoC conducts a Point in Time count, to create a census of unsheltered and sheltered individuals experiencing homelessness. From 2017 to 2019, the number of homeless residents in Orange County rose from 4,792 to 6,860 individuals. The share of sheltered individuals in Orange County rose by nearly 700 individuals and the share of unsheltered individuals rose by over 1,300 individuals. According to the 2019 Point in Time count, there were 1,769 people experiencing homelessness in Santa Ana in January 2019. Of these 1,769 people, 830 people were experiencing unsheltered homelessness and 939 people were experiencing sheltered homelessness. The demographic composition of the 1,769 people includes:

	Unsheltered	Sheltered	Total
Individuals	795	868	1,663
Families	35	71	106
Transitional Age Youth	33	33	66
Seniors	69	138	207
Veterans	40	43	83

The City of Santa Ana has the highest concentration of people experiencing homelessness in Orange County with 26% of the homeless population in Orange County in the City. Santa Ana is considered part of the Central Service Planning Area (SPA) that has a total of 3,332 homeless individuals, most of these people being unsheltered individuals. A growing segment of individual adults is an increasing share of elderly adults and adult households who are becoming homeless. Adult only households are most likely to be chronically homeless and are most likely to be unsheltered and have a higher duration of days of experiencing homelessness. Chronically homeless individuals continue to be a more challenging population to assist and provide services and support in identifying potential housing solutions. Through the deployment of Santa Ana's Quality of Life teams, the City has had more success in engaging these populations and supporting them to identify suitable long-term housing, but more is needed.

The 2019 Point-in-Time Count is attached as Exhibit B.

Describe the unmet housing and service needs of qualifying populations, including but not limited to:

- ***Sheltered and unsheltered homeless populations;***
- ***Those currently housed populations at risk of homelessness;***

- **Other families requiring services or housing assistance or to prevent homelessness; and,**
- **Those at greatest risk of housing instability or in unstable housing situations.**

According to the 2019 Point in Time count, there were 1,769 people experiencing homelessness in Santa Ana in January 2019. Of these 1,769 people, 830 people were experiencing unsheltered homelessness and 939 people were experiencing sheltered homelessness.

In 2019, according to the 2015-2019 American Community Survey (ACS), there were 76,624 occupied housing units in Santa Ana; 46 percent (35,315) owner-occupied and 54 percent (41,309) renter occupied. Comparable to the ACS, the 2014-2018 CHAS data below shows 41,200 renter units in the City. In total there are 6,835 rental units (16 percent) that are affordable to renter households that make 50 percent of the area median income and an even smaller portion (6 percent) affordable to households that make 30 percent of the area median income. Households that make 30 percent or less of the area median income are at an even greater disadvantage when units that are affordable to them are also affordable to those in higher income brackets.

In Santa Ana, 9,400 households make 30 percent or less of the area median income and have 1 or more severe housing problem; lack of kitchen or plumbing, more than 1 person per room, or cost burden greater than 50 percent. Rental units affordable to these households is insufficient and CHAS data shows a gap of almost 7,000 units are needed to support them

Non-Homeless	Current Inventory	Level of Need	Gap Analysis
	# of units	# of Households	# of Households
Total Rental Units	41,200		
Rental Units Affordable to HH at 30% AMI	2,470		
Rental Units Affordable to HH at 50% AMI	6,835		
0%-30% AMI Renter HH w/1 or more severe housing problems		9,400	
30%-50% AMI Renter HH w/1 or more severe housing problems		7,685	
Current Gap for HH below 30% AMI			-6,930
Current Gap for HH below 50% AMI			-850

Source: Comprehensive Housing Affordability Strategy (CHAS), 2014-2018.

Identify and consider the current resources available to assist qualifying populations, including congregate and non-congregate shelter units, supportive services, TBRA, and affordable and permanent supportive rental housing:

According to the 2021 Orange County Housing Inventory County, the following resources are available to assist qualifying populations, including congregate and non-congregate shelter units, supportive services, TBRA, and affordable and permanent supportive rental housing:

2021 Orange County Housing Inventory Count - Emergency Shelter Beds

Proj. Type	Project Name	Target Pop.	Beds for Families	Beds for Individuals	Beds for Unaccomp. Minors	Housing Type	Year-Round Beds	Overflow and Seasonal Beds	Total Beds
ES	Yale Navigation Center	Individuals	0	425		Site-based – single site	425	0	425
ES	Courtyard in OC	Individuals	0	238	0	Site-based – single site	238	12	250
ES	Safe Place	Individuals	0	30	0	Site-based – single site	30	0	30
ES	The Link	Individuals, Family Household	40	160		Site-based – single site	200	0	200
ES	Santa Ana Armory	Individuals, COVID Response	0	0	0	Site-based – single site	0	71	71
ES	FEMA - Santa Ana	Individuals, Family Households, COVID Response	0	0	0	Site-based – single site	0	22	22
ES	SSVF EHA	Veterans, COVID Response	0	0	0	Tenant-based – scattered site	0	106	106

2021 Orange County Housing Inventory Count - Rapid Rehousing Beds

Proj. Type	Project Name	Target Pop.	Beds for Families	Beds for Individuals	Beds for Unaccomp. Minors	Housing Type	Year-Round Beds	Overflow and Seasonal Beds	Total Beds
RRH	Bridges at Kraemer Place - RRH	Individuals	0	15	0	Tenant-based – scattered site	15	0	15
RRH	Steps to Independence - Rapid Re-Housing	Individuals	0	4	0	Site-based – single site	4	0	4
RRH	CA State ESG	Individuals, Family Household	18	8	0	Tenant-based – scattered site	26	0	26
RRH	HEAP - RRP	Individuals, Family Household	3	4	0	Tenant-based – scattered site	7	0	7
RRH	Release to Lease - RRH	Individuals, Family Household	28	18	0	Tenant-based – scattered site	46	0	46
RRH	SSVF Rapid Re-Housing	Veterans, Individuals, Family Household	44	92	0	Tenant-based – scattered site	136	0	136

2021 Orange County Housing Inventory Count - Transitional Housing Beds

Proj. Type	Project Name	Target Pop.	Beds for Families	Beds for Individuals	Beds for Unaccomp. Minors	Housing Type	Year-Round Beds	Overflow and Seasonal Beds	Total Beds
TH	Transitional Housing Program- Santa Ana	Family Household	8	0	0	Site-based – clustered / multiple sites	8	0	8
TH	Positive Steps House	Individuals	0	5	0	Site-based – single site	5	0	5
TH	Steps to Independence	Individuals	0	19	0	Site-based – single site	19	0	19
TH	Transitional Living for Homeless Youth	Unaccompanied Minors			30	Site-based – single site	30	0	30

2021 Orange County Housing Inventory Count - Permanent Supportive Housing Beds

Proj. Type	Project Name	Target Pop.	Beds for Families	Beds for Individuals	Beds for Unaccomp. Minors	Housing Type	Year-Round Beds	Overflow and Seasonal Beds	Total Beds
PSH	CCH PSH Collaboration II	Chronically Homeless, Individuals	0	1	0	Tenant-based – scattered site	1	0	1
PSH	CCH PSH Collaborative	Chronically Homeless, Individuals	0	1	0	Tenant-based – scattered site	1	0	1
PSH	The Aqua	Chronically Homeless, Individuals	0	56	0	Site-based – single site	56	0	56
PSH	CoC Leasing	Chronically Homeless, Individuals, Family Household	9	13	0	Tenant-based – scattered site	22	0	22
PSH	MCY PSH Collaboration II	Chronically Homeless, Individuals, Family Household	12	16	0	Tenant-based – scattered site	28	0	28
PSH	MCY PSH Collaborative	Chronically Homeless, Individuals, Family Household	12	106	0	Tenant-based – scattered site	118	0	118
PSH	Heroes Landing	Veterans, Individuals, Family Household	15	70		Site-based – single site	85	0	85

2021 Orange County Housing Inventory Count - Other Permanent Housing									
Proj. Type	Project Name	Target Pop.	Beds for Families	Beds for Individuals	Beds for Unaccomp. Minors	Housing Type	Year-Round Beds	Overflow and Seasonal Beds	Total Beds
OPH	AFH Housing for Health OC 2	Individuals	0	29	0	Tenant-based – scattered site	29	0	29
OPH	MCY Housing for Health OC 2	Individuals, Family Household	42	48	0	Tenant-based – scattered site	90	0	90

This list above of permanent supportive housing units is not exhaustive. The City also has the following permanent supportive housing units/projects:

Depot at Santiago	10 units
Santa Ana Arts Collective	15 units

The following permanent supportive units/projects are in the pipeline:

North Harbor Village	89 units
FX Residences	16 units
Legacy Square	33 units
Crossroads at Washington	43 units
Westview House	26 units

In addition, the Housing Authority of the City of Santa Ana administers the following tenant-based vouchers for people experiencing homelessness:

Mainstream Program Vouchers	231
HUD-VASH Vouchers	171
Foster Youth to Independence Vouchers	47
Emergency Housing Vouchers	89

The Housing Authority administers 2,754 Housing Choice Vouchers as of September 2021.

The ESG-funded HEART outreach team, City Net and Illumination Foundation organizations provide outreach and engagement services in locations throughout the City. The County also runs an emergency cold-weather shelter in Santa Ana during the winter for approximately 200 individuals.

Other support services, such as job and training assistance, food assistance, and counseling are also available to help individuals recover from homelessness and to avoid becoming homeless. The City works closely with the Continuum of Care who provides oversight for the Vulnerability Index - Service Prioritization Decision Assistance Tool (VI-SPDAT) to prioritize the most vulnerable chronically homeless individuals. Case management services are offered in all programs to help prevent individuals from falling back into homelessness.

Non-homeless special needs populations require a variety of support services in order to remain stable and out of the homeless systems/cycle. Through 2-1-1 and other

service providers working in Santa Ana and across Orange County, the City of Santa Ana refers special needs populations to multiple providers to seek targeted assistance.

Identify any gaps within the current shelter and housing inventory as well as the service delivery system:

According to Orange County Continuum of Care HMIS Data, people experiencing homelessness spend an average of 140 days in emergency shelter before exiting. In addition, Housing is the Main Need in Orange County and in the Central SPA with over 11,000 individuals calling 2-1-1 OC for housing assistance or affordable housing. The At Risk/Homeless Housing Related Assistance Programs subcategory and Housing Expense Assistance are the two greatest needs for callers as well. The HMIS Data and 2-1-1 Call Center Information are attached as Exhibit C.

The empirical evidence from the 2019 Point-in-Time Count, the Orange County Continuum of Care HMIS Data, and the 2-1-1 Call Center shows that there is a gap in permanent supportive housing for people experiencing homelessness in the City of Santa Ana. There is a gap in access for unsheltered people experiencing homelessness to emergency shelter beds, and there is a gap in access for sheltered people experiencing homelessness to permanent supportive housing exits from homelessness. This includes a gap in both tenant-based and project-based permanent supportive housing opportunities.

Identify the characteristics of housing associated with instability and an increased risk of homelessness if the PJ will include such conditions in its definition of “other populations” as established in the HOME-ARP Notice:

The PJ is not going to serve “Other Populations where providing supportive services or assistance under section 212(a) of NAHA (42 U.S.C. 12742(a)) would prevent the family’s homelessness or would serve those with the greatest risk of housing instability.”

Identify priority needs for qualifying populations:

For people who are experiencing homelessness as defined in 24 CFR 91.5, the priority need is for permanent supportive housing. This priority need also applies to a specific category of qualifying individuals and families: chronically homeless as defined in 24 CFR 91.5. People experiencing homelessness and chronic homelessness are the only qualifying populations that the City of Santa Ana will serve by financing the development of permanent supportive housing.

Explain how the level of need and gaps in its shelter and housing inventory and service delivery systems based on the data presented in the plan were determined.

The level of need and gaps in its shelter and housing inventory and service delivery systems based on the data presented in the plan were determined based upon a review and comparison of the empirical evidence in the 2019 Point-in-Time Count, the Orange

County Continuum of Care HMIS Data, and the 2-1-1 Call Center with the most effective strategy for ending the homelessness for a person experiencing homelessness.

Permanent supportive housing is the most effective practice to end the homelessness for a person experiencing homelessness. The City has implemented this strategy and best practice in various permanent supportive housing projects. The Housing Authority has also implemented this best practice by providing tenant-based vouchers (HUD-VASH, Mainstream, FYI and EHV's) for people experiencing homelessness.

Specifically, the nexus between the number of people experiencing unsheltered and sheltered homelessness in the City of Santa Ana, the amount of time people are spending in an emergency shelter before exiting, and the solution to provide permanent supportive housing was justified and determined based upon the evidence-based solution locally and nationally that permanent supportive housing ends homelessness.

HOME-ARP Activities

Describe the method for soliciting applications for funding and/or selecting developers, service providers, subrecipients and/or contractors and whether the PJ will administer eligible activities directly:

The City of Santa Ana provides financial assistance to support the acquisition, rehabilitation, and new construction of properties to preserve and increase affordable housing opportunities for lower income households through the following Programs:

- Low and Moderate Income Housing Asset Fund (*Housing Successor Agency Fund*) including land assets owned by the Housing Successor Agency
- Inclusionary Housing Fund
- HOME Investment Partnerships Program (HOME)
- Community Development Block Grant Program (CDBG) and
- Project-Based Voucher Program (PBV)

These Programs are administered by the Housing Division of the City of Santa Ana (under the direct supervision of the Housing Division Manager, the direction of the Executive Director of Community Development, and the general supervision of the City Manager).

The City of Santa Ana (City) and the Housing Authority of the City of Santa Ana (Authority) will be soliciting applications for funding and/or selecting developers, service providers, subrecipients and/or contractors by issuing a Request for Proposals (RFP) for the development of permanent supportive housing in the City using HOME-ARP Program funds. Proposed developments may be for the development and support of affordable housing, and the acquisition and development of non-congregate shelter units as the only two eligible activities. The RFP will include \$5,256,326 in HOME-ARP

Program funds. The RFP will also include over \$10 million in Inclusionary Housing Funds, \$3 million in HOME Program funds, and twenty-five project-based vouchers to be used as additional local resources for the proposed project(s). The Request for Proposals will be announced through notices to the following parties:

- Interested Developers and Nonprofit Organizations on the Housing Division's RFP Process Database.
 - Developers and Nonprofit Organizations interested in being added to the RFP Process Database can do so by contacting the City's Housing Division at any time.
- Other affordable housing membership association resources (e.g. Southern California Association of Nonprofit Housing, Kennedy Commission, 2-1-1 OC)
- Public Notice in the local newspaper
- Published on www.Planetbids.com

A Qualified Developer (an "Applicant") shall complete and submit to the Housing Division the Proposal for HOME-ARP funds and prepare all required attachments and exhibits, including, but not limited to, the project proforma, budget, sources and uses, project management plan, tenant selection and marketing plan, relocation plan (if applicable), signed purchase agreement and escrow instructions, preliminary title report, and limited partnership documents (if applicable).

After the deadline for the RFP, the Housing Division staff shall review the proposal(s) to determine that the minimum program and RFP requirements are met (minimum threshold review) and the proposal(s) is eligible under CPD Notice 21-10. Proposals that do not meet the minimum threshold review will be considered non-responsive. If the proposal(s) meets the minimum threshold review, the Housing Division will form a Review Panel. The Review Panel for the RFP will consist of at least one employee from the City's Public Works Agency, Planning and Building Agency, and Community Development Agency and one outside agency or government-entity. If an employee is not available in one department, a second employee may be requested from one of the other two departments so long as there are at least two of the three City Agencies represented on the Review Panel.

Using the scoring and selection criteria provided in the RFP, the Review Panel shall determine whether the proposal(s) is recommended for a pre-loan commitment, with or without conditions, of HOME-ARP Program funds. Including the scoring and selection criteria, the Review Panel shall review the design of the proposed project for appropriateness for the proposed target group, compatibility with surrounding uses, cost effectiveness of construction, and appropriateness of the design and construction for low maintenance and long term durability. Proposed projects must receive a minimum threshold score of 75 points to move forward with the proposal review process. If the Review Panel determines, in its discretion, that the proposal(s) may be recommended for approval, the Housing Division shall request a underwriting and subsidy layering review

by a real estate advisor selected by the City. The real estate advisor shall confirm the underwriting for the project, the financial gap, and other programmatic requirements related to the HOME-ARP funds and any other funding sources requested for the development of the project.

Following the RFP, proposal review process, and underwriting and subsidy layering review, a pre-loan commitment letter may be drafted by the Housing Division, reviewed and approved by the Housing Division Manager, the City Attorney's Office, and the Executive Director of Community Development, before being recommended for approval by the City Council. The letter shall state the maximum amount of HOME-ARP Program funds and any other funding sources to be reserved for the project and list all of the additional conditions, documents and steps that must be taken by the developer prior to loan closing.

After the pre-loan commitment letter has been drafted, staff will prepare a written staff report recommending a commitment of HOME-ARP funds and any other funding sources for a proposal(s) and explaining the reasons for the commitment. The recommendation will be made first by the Housing Division to the Community Development Commission to issue the commitment of program funds to the project in the form of an award of program funds. If recommended by the Commission to City Council, a recommendation will then be made by the Housing Division to the City Council and/or Housing Authority for final approval of the commitment of program funds by motion adopted by the affirmative votes of at least two-thirds (2/3) of the members.

After issuance of a pre-loan commitment letter, the Housing Division will work with the developer to secure all of their remaining financing and ensure compliance with CDP Notice 21-10.

If any portion of the PJ's HOME-ARP administrative funds were provided to a subrecipient or contractor prior to HUD's acceptance of the HOME-ARP allocation plan because the subrecipient or contractor is responsible for the administration of the PJ's entire HOME-ARP grant, identify the subrecipient or contractor and describe its role and responsibilities in administering all of the PJ's HOME-ARP program:

NOT APPLICABLE

PJs must indicate the amount of HOME-ARP funding that is planned for each eligible HOME-ARP activity type and demonstrate that any planned funding for nonprofit organization operating assistance, nonprofit capacity building, and administrative costs is within HOME-ARP limits. The following table may be used to meet this requirement.

Use of HOME-ARP Funding

	Funding Amount
Acquisition and Development of Non-Congregate Shelters	\$5,256,327
Development of Affordable Rental Housing	
Administration and Planning	\$927,587
Total HOME-ARP Allocation	\$6,183,914

Additional Narrative:

The City will not restrict the eligibility / availability of proposals that may be submitted to the City under the RFP that will be issued to solicit applications for funding and/or selecting developers, service providers, subrecipients and/or contractors for the use of HOME-ARP Program funds. The City cannot anticipate if proposals will be submitted for eligible projects under the Acquisition and Development of Non-Congregate Shelters or for the Development of Affordable Rental Housing category because the solicitation is going to be available for either type of project. The City also does not want to limit the possibility of proposals for either eligible activity. Therefore, HOME-ARP funds may be allocated to either Acquisition and Development of Non-Congregate Shelters or for the Development of Affordable Rental Housing based on proposals that the City receives in response to the RFP solicitation process. After the City has selected a proposal(s), the City will know how much specific funding will be allocated in either category.

Describe how the characteristics of the shelter and housing inventory, service delivery system, and the needs identified in the gap analysis provided a rationale for the plan to fund eligible activities:

The characteristics of the shelter and housing inventory, service delivery system, and the needs identified in the gap analysis provided a rationale for the plan to fund these two eligible activities because: 1) the empirical evidence from the 2019 Point-in-Time Count, the Orange County Continuum of Care HMIS Data, and the 2-1-1 Call Center shows that there is a gap in permanent supportive housing for people experiencing homelessness in the City of Santa Ana; 2) permanent supportive housing is the most effective practice to end the homelessness for a person experiencing homelessness; and 3) there is a nexus between the number of people experiencing unsheltered and sheltered homelessness in the City of Santa Ana, the amount of time people are spending in an emergency shelter before exiting, and the solution to provide permanent supportive housing. The eligible activities to provide permanent supportive housing addresses the gaps in the shelter and housing inventory and service delivery system in the city because permanent supportive housing will end the homelessness for a person experiencing homelessness in the City. This also aligns with the Orange County Continuum of Care’s Leadership Vision to: “Permanently House those Experiencing Homelessness”.

HOME-ARP Production Housing Goals

Estimate the number of affordable rental housing units for qualifying populations that the PJ will produce or support with its HOME-ARP allocation:

The estimated number of permanent supportive housing units for people experiencing homelessness that the City will produce or support (finance) with its HOME-ARP allocation is thirty-four (34) units. This was calculated by dividing \$5,256,327 by the average amount of City and Housing Authority funds provided per affordable unit over the last ten years, equal to \$153,045.

Describe the specific affordable rental housing production goal that the PJ hopes to achieve and describe how it will address the PJ's priority needs:

The specific affordable rental housing production goal that the City of Santa Ana hopes to achieve is to produce or support (finance) the development of at least thirty-four (34) permanent supportive housing units. This will address the City's priority needs to provide a housing opportunity with wrap-around supportive services to people experiencing unsheltered and sheltered homelessness in the City of Santa Ana referred to the City by the Orange County Coordinated Entry System. This will also address the City's need to reduce the amount of time people experiencing sheltered homelessness are spending in an emergency shelter before exiting to a housing solution.

Preferences

Identify whether the PJ intends to give preference to one or more qualifying populations or a subpopulation within one or more qualifying populations for any eligible activity or project:

- ***Preferences cannot violate any applicable fair housing, civil rights, and nondiscrimination requirements, including but not limited to those requirements listed in 24 CFR 5.105(a).***
- ***PJs are not required to describe specific projects to which the preferences will apply.***

The City of Santa Ana will give a preference to chronically homeless individuals. Chronically homeless means: (1) A "homeless individual with a disability," as defined in section 401(9) of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11360(9)), who: (i) Lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and (ii) Has been homeless and living as described in paragraph (1)(i) of this definition continuously for at least 12 months or on at least 4 separate occasions in the last 3 years, as long as the combined occasions equal at least 12

months and each break in homelessness separating the occasions included at least 7 consecutive nights of not living as described in paragraph (1)(i). Stays in institutional care facilities for fewer than 90 days will not constitute as a break in homelessness, but rather such stays are included in the 12-month total, as long as the individual was living or residing in a place not meant for human habitation, a safe haven, or an emergency shelter immediately before entering the institutional care facility; (2) An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all of the criteria in paragraph (1) of this definition, before entering that facility; or (3) A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraph (1) or (2) of this definition, including a family whose composition has fluctuated while the head of household has been homeless.

The City will also have a local residency preference for chronically homeless individuals with strong ties to the City of Santa Ana.

If a preference was identified, explain how the use of a preference or method of prioritization will address the unmet need or gap in benefits and services received by individuals and families in the qualifying population or category of qualifying population, consistent with the PJ's needs assessment and gap analysis:

The use of a preference for chronically homeless individuals will prioritize the people experiencing homelessness in the City by those individuals who most need access to permanent supportive housing. Chronically homeless individuals have the most barriers to accessing and maintaining residency in permanent housing. Therefore, this preference will ensure that these individuals are prioritized for the permanent supportive housing units first. The local residency preference will also ensure that the City is serving chronically homeless individuals in the jurisdiction of the City instead of people from outside the City of Santa Ana.

If a preference was identified, describe how the PJ will use HOME-ARP funds to address the unmet needs or gaps in benefits and services of the other qualifying populations that are not included in the preference:

The City of Santa Ana will address the unmet needs or gaps in benefits and services of the other qualifying populations that are not included in the preference by serving people experiencing homelessness after all of the referrals for chronically homeless individuals has been exhausted. The City will address the housing needs for people experiencing homelessness by approving them for residency after serving all of the chronically homeless individuals with a local residency preference referred by the Orange County Continuum of Care Coordinated Entry System. The unmet needs and gaps in benefits and services of other qualifying populations (At risk of Homelessness; Fleeing, or Attempting to Flee, Domestic Violence, Dating Violence, Sexual Assault,

Stalking, or Human Trafficking; or Other Populations where providing supportive services or assistance under section 212(a) of NAHA (42 U.S.C. 12742(a)) would prevent the family's homelessness or would serve those with the greatest risk of housing instability) will not be served by the City's use of HOME-ARP funds until the City has achieved functional zero for chronically homeless and homeless individuals in the City. The City will have achieved functional zero for chronically homeless individuals when the number of people experiencing chronic homelessness is zero, or if not zero, than either 3 or .1% of the total number of individuals reported in the most recent point-in-time count, whichever is greater. However, the other qualifying populations will be served through the City's various other programs and services available in the City.

CoC General Memberships

Agency	Authorized CoC Representative	Alternate #1	Alternate #2
American Family Housing	Milo Peinemann Executive Director	Carolina Cortazar	
Anaheim Supportive Housing	Jimmy Gaston	Lou-Anne Keith	Kathy Ramsey
Build Futures	Kevin O'Grady Executive Director	Beth Brown	
CalOptima	Tiffany Kaaiakamanu Community Relations Manager	Lisa Nguyen	Shelly Manjarrez
CHAT – H / HCA Comprehensive Health Assessment Team- Homeless	Becky Stone SPHN	Larry Pritchett Public Health Nurse	Jessika Almiranez Public Health Nurse
Christian Services	Cheryl Garcia	Curtis Listerman	Dave Lewis
Chrysalis	Michael Graff-Weisner VP Strategy	Molly Larson VP Programs	Shawn Bolton
City Net	Matt Bates VP Advancement	Brad Fieldhouse Executive Director	
City of Mission Viejo	Leslie McDonald Community Services Supervisor	Sarah Gibson Community Resources Assistant	
Colette's Children's Home	William O'Connell	Deby Wolford	
Community Action Partnership of Orange County	Curtis Gibbs Director of Planning	Carolyn Coleman Community Engagement Liaison	Dolores Barrett CPSD
Covenant House California	Polly Williams Director of OC Programs	Bill Bedrossian CEO	
Families Forward	Madelynn Hirneise Executive Directors	Nishtha Mohendra Chief Program Officer	Rosalinda Bermudez Director of Programs
Families Together of Orange County	Soledad Rivera Director of Business Development	Izabella Sahakian Director of Operations	David Becerra Director of Programs
Family Assistance Ministries	Elizabeth Andrade Executive Director		
Family Promise of Orange County	Cyndee Albertson Executive Director	Malia Cary Community Impact Manager	
Family Solutions Collaborative	Nikki Buckstead Executive Director	Katherine Rodriguez Family System Specialist	Jocelyn Morales Family System Specialist
Fresh Beginnings Ministries	Jim Woest	Bill Nelson	

CoC General Memberships

Agency	Authorized CoC Representative	Alternate #1	Alternate #2
Friendship Shelter	Dawn Price Executive Director	Rick Scott Director of Programs	Mia Ferreira Program Manager
Fullerton Interfaith Emergency Services aka Pathways of Hope	David Gillanders Executive Director	Mychael Blinde	
Grandma's House of Hope	Jenet Kreitner Executive Director	Taylor Montano	Virginia DePaola
Guardians of Life Foundation	Heidi Echeverria Director of Business	Jay Tukhi Executive Director	
HIS House – Homeless Intervention Shelter	Carrie Buck Executive Director	Christine Stellino Program Director	Kim Rios-Ramos Housing Navigator
HomeAid Orange County	Yvette Ahlstrom Director of Housing	Gina Scott Executive Director	
Hope 4 Restoration	Tim Houchen Executive Director		
Human Options	Maricela Rios Faust Chief Executive Officer	Judith Rose Chief Programs Manager	Yvette Visconte Residential Services Manager
Illumination Foundation	Jack Toan COO	Deby Wolford Director of Housing Services	Pooja Bhalla Executive Director of Healthcare Services
Innovative Housing Opportunities	Emilie Dang Director, Comm Impact and Programs	Rochelle Mills Housing and Business Development	
Interval House	Sharon Wie Director of Programs	Christine Delabre Operations Director	Adrianna Guerrero Client Services Coordinator
Jamboree Housing	George Searcy COO	Helen Cameron Community Outreach Director	Danielle Latteri
League of Women Voters of Orange County	Susan Guilford President, Orange County	Kristina Fruneaux President, North Orange County	Chris Collins Member – Orange Coast
Lutheran Social Services of Southern California	LaSharnda Beckwith CEO	Darren Veracruz EVP	Ellen Waild EVP
Mercy House	Larry Haynes Executive Director	Patti Long Operations Director	Allison Davenport Development Director
Mental Health Ass. of Orange County	Pam Presnall Director of Development	Jeff Thrash CEO	Sandy Yokoyama Regional Clinical Director
New South Development Corporations	Joy Thompson-Webb	Shameria Phillips	
OCHA (Orange County Housing Authority)	Candy Halamuda	Marie Vu	
One Church in Orange	Ric Olson	Diane Ferrante	

CoC General Memberships

Agency	Authorized CoC Representative	Alternate #1	Alternate #2
One Step Ministry	Jackie Jordan Executive Director	Martha Tillman	Pat Railey
Orange County Equality Coalition	Felicity Figueroa, Chair	Anna Barvir-Boone Secretary	Hamid Nazish Treasurer
Orange County United Way	Brenyale Toomer-Byas Director, Housing and Income	Becks Heyhoe	
Orangewood Foundation	Chris Simonsen CEO	Dr. Shay Sorrells CPO	
Our Father's Table	Gina Seriel Founder & CEO	Kyle Miller COO	
People for Irvine Community Health dba 2-1-1 Orange County	Karen Williams President & CEO	Erin DeRycke Director, CoC Data & Operations	
People's Homeless Task Force Orange County	David Duran Secretary	Linda Lehnkering Treasurer	Michael Robbins President
Precious Life Shelter, Inc.	Theresa E. Murphy President & CEO	Wanda Crawford Case Manager	Martha Alejandre Director
Project Hope Alliance	Jennifer Friend CEO	Rachel Cardenas Director of Behavior Health	Bonita Vecchio Program Manager
Providence St. Joseph Health	Barry Ross	Cecilia Bustamante-Pixa	Christy Cornwall
Salvation Army OC	Renay Panoncialman Director of Social Services	Shannon Lamb Homeless Services Case Manger	Benjamin Anozie
Santa Ana Housing Authority	Judson Brown Operations Supervisor	Miriam Zepeda Senior Housing Specialist	Victoria Nguyen Senior Housing Specialist
Santa Ana Unified School District	Jenny Shumar Program Specialist Mc Kinney-Vento Liaison		
Serving People In Need	Stephanie Smolkin Executive Director	Sandra Lopez Sr. Case Manager	
South County Outreach	LaVal Brewer President & CEO	Renee Stevenson COO	Beata Wilson Director of Housing
SquareOne Affordable Housing Advocacy and Consulting	Kymberly McClain President	Jasmine McClain Treasurer	Jade Walker Secretary
Stand Up For Kids	Justine Palmore Executive Director	Carlia Oldfather Director	
The Eli Home	Lorri Galloway	Kim Tulleners	

CoC General Memberships

Agency	Authorized CoC Representative	Alternate #1	Alternate #2
VA Community Resource & Referral Center	Natalie Bui	Sofia Nava	Jennifer Vallejo
Volunteers of America Los Angeles	Virginia Adame Program Manager		
Volunteers of America Orange County	Jessica Fajota Program Manager	Alfonso Ceja Housing Coordinator	Carmen Goss Housing Coordinator
WISEPlace/SAFEPlace	Brateil Aghasi Executive Director	Demona Barlow	
Women's Transitional Living Center	Gigi Tsontos Executive Director	Mark Lee	Kiana Porter
Young Lives Redeemed	Robert K. Brown		
1736 Family Crisis Center	Ed Gonzalez Director of Veteran Programs	Tobi Quintiliani Senior Director	

CoC General Memberships

Individual Memberships

Authorized CoC Representative
Ashleigh Reyes
James R. Aced
Lubna Hammad
Mark Richard Daniels
Pat Davis
Patrick Cahill
Rebecca Kovacs-Stein
Robert Morse

Updated 11.2.21



EVERYONE COUNTS

2019 POINT IN TIME COUNT: CITY BY CITY

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	694	508	1,202
Brea	30	0	30
Buena Park	142	145	287
Cypress	39	0	39
Fullerton	308	165	473
La Habra	45	0	45
La Palma	9	0	9
Los Alamitos	1	21	22
Orange	193	148	341
Placentia	55	108	163
Stanton	71	45	116
Villa Park	0	0	0
Yorba Linda	1	0	1
County Unincorporated	8	0	8
Domestic Violence Programs	N/A	29	29
NORTH SERVICE PLANNING AREA	1,596	1,169	2,765

CITY	UNSHELTERED	SHELTERED	TOTAL
Costa Mesa	187	6	193
Fountain Valley	28	14	42
Garden Grove	163	62	225
Huntington Beach	289	60	349
Newport Beach	64	0	64
Santa Ana	830	939	1,769
Seal Beach	8	0	8
Tustin	95	264	359
Westminster	159	25	184
County Unincorporated	4	31	35
Domestic Violence Programs	N/A	104	104
CENTRAL SERVICE PLANNING AREA	1,827	1,505	3,332

CITY	UNSHELTERED	SHELTERED	TOTAL
Aliso Viejo	1	0	1
Dana Point	32	0	32
Irvine	127	3	130
Laguna Beach	71	76	147
Laguna Hills	24	0	24
Laguna Niguel	7	3	10
Laguna Woods	5	0	5
Lake Forest	76	36	112
Mission Viejo	22	9	31
Rancho Santa Margarita	15	0	15
San Clemente	96	49	145
San Juan Capistrano	62	0	62
County Unincorporated	0	0	0
Domestic Violence Programs	N/A	49	49
SOUTH SERVICE PLANNING AREA	538	225	763



EVERYONE COUNTS

Individuals 2019 POINT IN TIME COUNT CITY BY CITY

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	625	429	1,054
Brea	30	0	30
Buena Park	117	70	187
Cypress	35	0	35
Fullerton	289	88	377
La Habra	38	0	38
La Palma	6	0	6
Los Alamitos	1	3	4
Orange	163	19	182
Placentia	53	7	60
Stanton	67	1	68
Villa Park	0	0	0
Yorba Linda	1	0	1
County Unincorporated	2	0	2
Unknown Location/Domestic Violence Programs	N/A	4	4
NORTH SERVICE PLANNING AREA	1,427	621	2,048

CITY	UNSHELTERED	SHELTERED	TOTAL
Costa Mesa	178	3	181
Fountain Valley	28	0	28
Garden Grove	149	13	162
Huntington Beach	271	5	276
Newport Beach	62	0	62
Santa Ana	795	868	1,663
Seal Beach	8	0	8
Tustin	71	81	152
Westminster	143	21	164
County Unincorporated	4	31	35
Unknown Location/Domestic Violence Programs	0	1	1
CENTRAL SERVICE PLANNING AREA	1,709	1,023	2,732

CITY	UNSHELTERED	SHELTERED	TOTAL
Aliso Viejo	1	0	1
Dana Point	30	0	30
Irvine	72	0	72
Laguna Beach	71	76	147
Laguna Hills	22	0	22
Laguna Niguel	4	0	4
Laguna Woods	5	0	5
Lake Forest	59	0	59
Mission Viejo	18	0	18
Rancho Santa Margarita	9	0	9
San Clemente	78	8	86
San Juan Capistrano	57	0	57
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	N/A	6	6
SOUTH SERVICE PLANNING AREA	426	90	516



EVERYONE COUNTS

Families 2019 POINT IN TIME COUNT CITY BY CITY

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	69	79	148
Brea	0	0	0
Buena Park	25	75	100
Cypress	4	0	4
Fullerton	18	77	95
La Habra	7	0	7
La Palma	3	0	3
Los Alamitos	0	12	12
Orange	29	129	158
Placentia	2	101	103
Stanton	4	44	43
Villa Park	0	0	0
Yorba Linda	0	0	0
County Unincorporated	6	0	6
Unknown Location/Domestic Violence Programs	0	25	25
NORTH SERVICE PLANNING AREA	169	542	711

CITY	UNSHELTERED	SHELTERED	TOTAL
Costa Mesa	9	3	12
Fountain Valley	0	14	14
Garden Grove	14	49	63
Huntington Beach	18	50	68
Newport Beach	2	0	2
Santa Ana	35	71	106
Seal Beach	0	0	0
Tustin	24	183	207
Westminster	16	4	20
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	0	103	103
CENTRAL SERVICE PLANNING AREA	118	477	595

CITY	UNSHELTERED	SHELTERED	TOTAL
Aliso Viejo	0	0	0
Dana Point	2	0	2
Irvine	55	3	58
Laguna Beach	0	0	0
Laguna Hills	2	0	2
Laguna Niguel	3	3	6
Laguna Woods	0	0	0
Lake Forest	17	36	53
Mission Viejo	4	9	13
Rancho Santa Margarita	6	0	6
San Clemente	18	41	59
San Juan Capistrano	4	0	4
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	0	43	43
SOUTH SERVICE PLANNING AREA	111	135	246



EVERYONE COUNTS

Transitional Age Youth 2019 POINT IN TIME COUNT CITY BY CITY

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	24	17	41
Brea	2	0	2
Buena Park	7	1	8
Cypress	0	0	0
Fullerton	10	4	14
La Habra	1	0	1
La Palma	0	0	0
Los Alamitos	0	1	1
Orange	5	14	19
Placentia	5	2	7
Stanton	3	2	5
Villa Park	0	0	0
Yorba Linda	0	0	0
County Unincorporated	1	0	1
Unknown Location/Domestic Violence Programs	1	2	3
NORTH SERVICE PLANNING AREA	59	43	102

CITY	UNSHELTERED	SHELTERED	TOTAL
Costa Mesa	4	1	5
Fountain Valley	1	1	2
Garden Grove	4	4	8
Huntington Beach	12	2	14
Newport Beach	0	0	0
Santa Ana	33	33	66
Seal Beach	0	0	0
Tustin	1	13	14
Westminster	6	10	16
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	2	2	4
CENTRAL SERVICE PLANNING AREA	63	66	129

CITY	UNSHELTERED	SHELTERED	TOTAL
Aliso Viejo	0	0	0
Dana Point	2	0	2
Irvine	7	0	7
Laguna Beach	2	2	4
Laguna Hills	1	0	1
Laguna Niguel	0	0	0
Laguna Woods	0	0	0
Lake Forest	4	0	4
Mission Viejo	3	0	3
Rancho Santa Margarita	2	0	2
San Clemente	9	0	9
San Juan Capistrano	5	0	5
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	1	6	7
SOUTH SERVICE PLANNING AREA	36	8	44



EVERYONE COUNTS

Seniors 2019 POINT IN TIME COUNT CITY BY CITY

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	39	60	99
Brea	8	0	8
Buena Park	9	8	17
Cypress	4	0	4
Fullerton	31	13	44
La Habra	1	0	1
La Palma	1	0	1
Los Alamitos	0	0	0
Orange	28	1	29
Placentia	3	0	3
Stanton	2	0	2
Villa Park	0	0	0
Yorba Linda	0	0	0
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	4	1	5
NORTH SERVICE PLANNING AREA	130	83	213

CITY	UNSHELTERED	SHELTERED	TOTAL
Costa Mesa	23	0	23
Fountain Valley	2	0	2
Garden Grove	15	0	15
Huntington Beach	23	1	24
Newport Beach	9	0	9
Santa Ana	69	138	207
Seal Beach	1	0	1
Tustin	13	1	14
Westminster	14	7	21
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	5	0	5
CENTRAL SERVICE PLANNING AREA	174	147	321

CITY	UNSHELTERED	SHELTERED	TOTAL
Aliso Viejo	0	0	0
Dana Point	1	0	1
Irvine	15	0	15
Laguna Beach	13	23	36
Laguna Hills	8	0	8
Laguna Niguel	1	0	1
Laguna Woods	2	0	2
Lake Forest	4	0	4
Mission Viejo	1	0	1
Rancho Santa Margarita	0	0	0
San Clemente	4	1	5
San Juan Capistrano	2	0	2
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	2	1	3
SOUTH SERVICE PLANNING AREA	53	25	78



EVERYONE COUNTS

Veterans 2019 POINT IN TIME COUNT CITY BY CITY

CITY	UNSHELTERED	SHELTERED	TOTAL
Anaheim	33	25	58
Brea	3	0	3
Buena Park	5	2	7
Cypress	0	0	0
Fullerton	15	4	19
La Habra	2	0	2
La Palma	1	0	1
Los Alamitos	0	0	0
Orange	14	2	16
Placentia	4	1	5
Stanton	1	0	1
Villa Park	0	0	0
Yorba Linda	0	0	0
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	0	1	1
NORTH SERVICE PLANNING AREA	78	35	113

CITY	UNSHELTERED	SHELTERED	TOTAL
Costa Mesa	20	0	20
Fountain Valley	0	0	0
Garden Grove	7	0	7
Huntington Beach	16	1	17
Newport Beach	4	0	4
Santa Ana	40	43	83
Seal Beach	0	0	0
Tustin	5	16	21
Westminster	9	1	10
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	0	0	0
CENTRAL SERVICE PLANNING AREA	101	61	162

CITY	UNSHELTERED	SHELTERED	TOTAL
Aliso Viejo	1	0	1
Dana Point	5	0	5
Irvine	6	0	6
Laguna Beach	6	3	9
Laguna Hills	2	0	2
Laguna Niguel	0	0	0
Laguna Woods	0	0	0
Lake Forest	4	0	4
Mission Viejo	2	0	2
Rancho Santa Margarita	0	0	0
San Clemente	6	0	6
San Juan Capistrano	1	0	1
County Unincorporated	0	0	0
Unknown Location/Domestic Violence Programs	0	0	0
SOUTH SERVICE PLANNING AREA	33	3	36

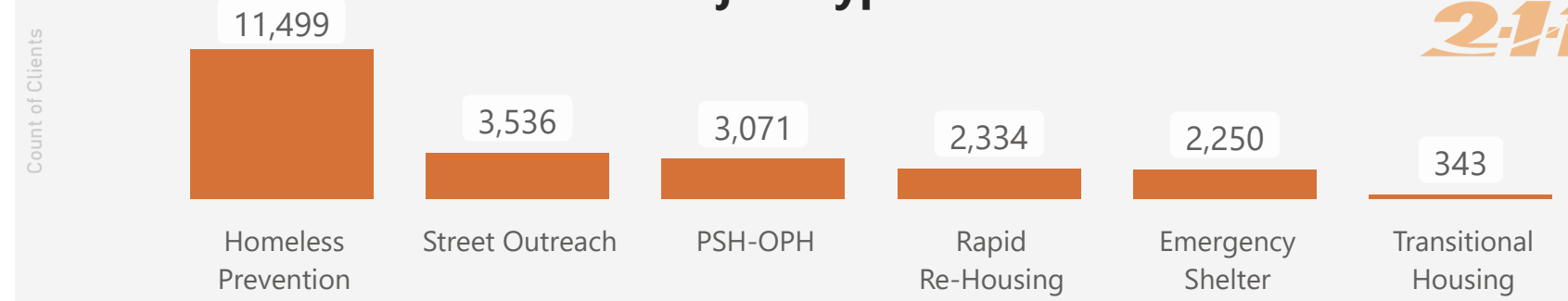
Orange County Continuum of Care: HMIS Data

07/01/21 - 09/30/21



13,392 Households Served 23,033 Clients Served 45 Active Agencies 230 Active Projects

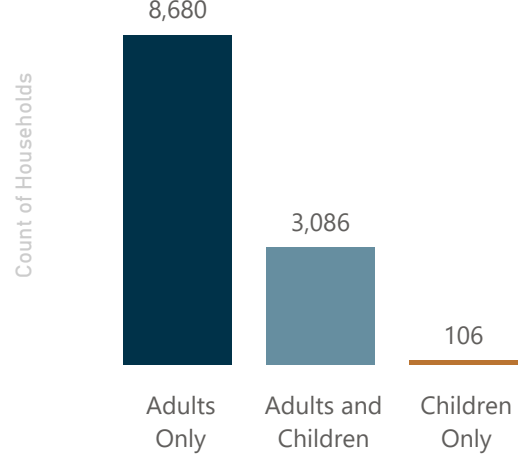
Project Type Filter



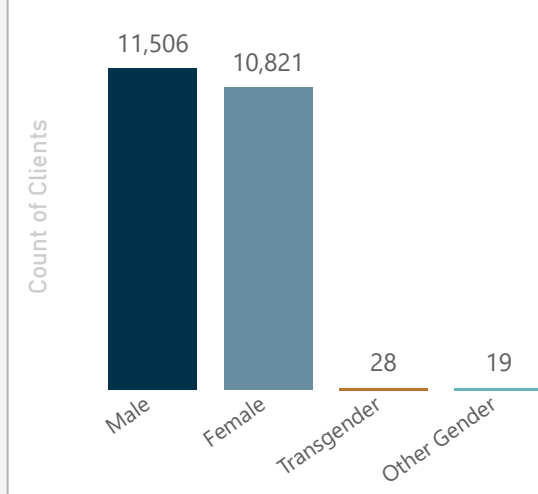
Demographics

Household Composition

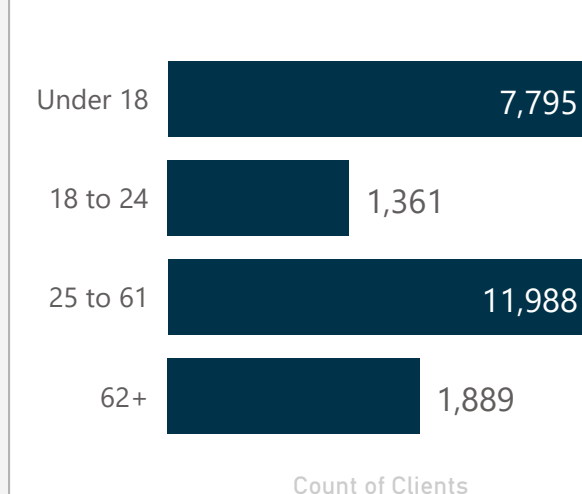
Hover to see household sizes for each household type



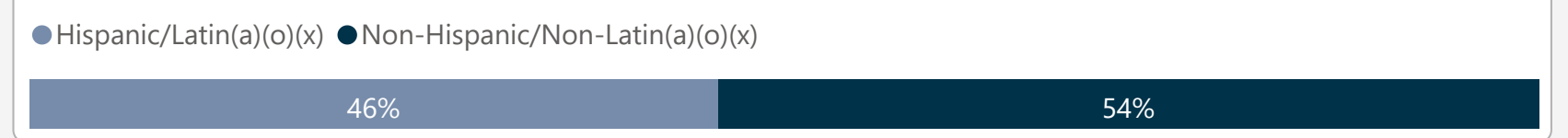
Gender



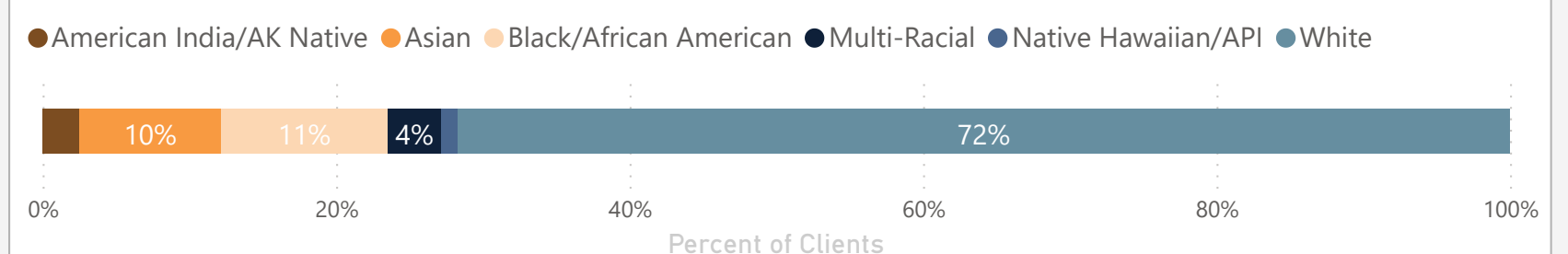
Age Group



Ethnicity



Race



Disability Information

Filtering is not available for the HIV/AIDS card to protect client privacy

Mental Health Disability

2,892

Physical Disability

2,344

Chronic Health Disability

2,540

Substance Abuse Disability

1,286

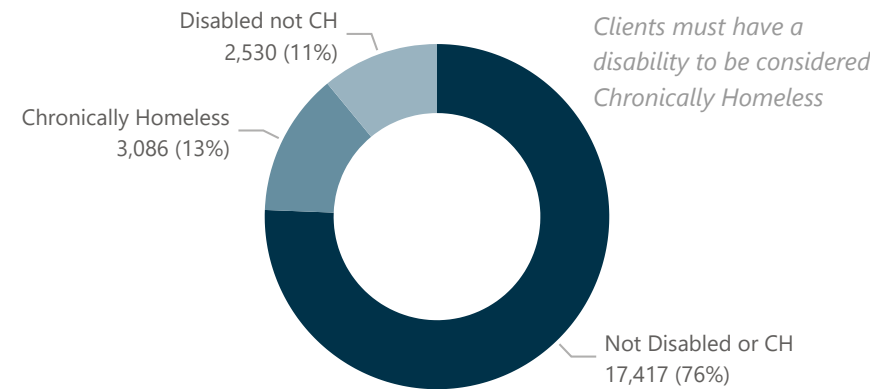
Developmental Disability

1,251

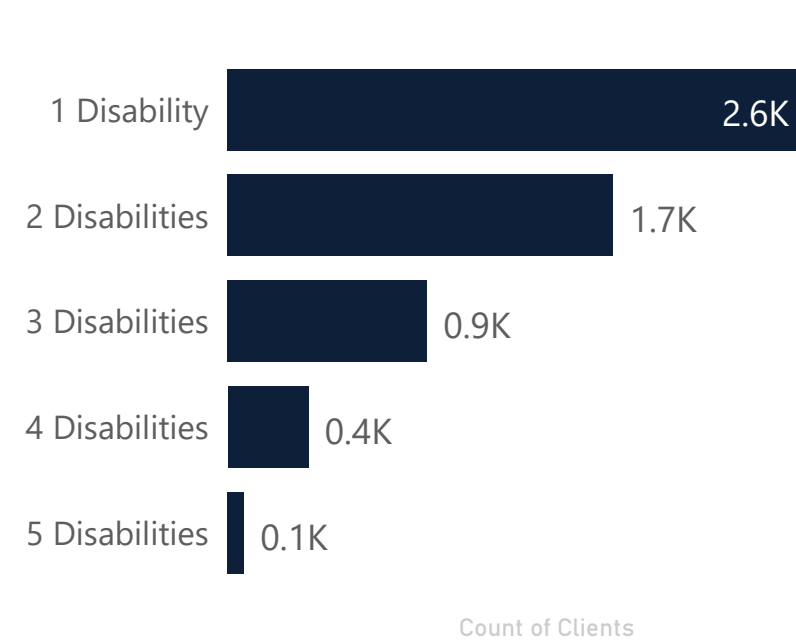
HIV/AIDS

162

Chronic Homelessness (CH) and Disability Status



Prevalence of Comorbidity Among Clients Who Reported Disabilities



Special Populations

Counts of clients or households (noted in title) in special populations. Note that no filtering is available on Clients Fleeing Domestic Violence (DV) in order to protect client privacy and safety. "TAY" refers to "Transitional Aged Youth," clients under age 25.

Clients Fleeing DV
432

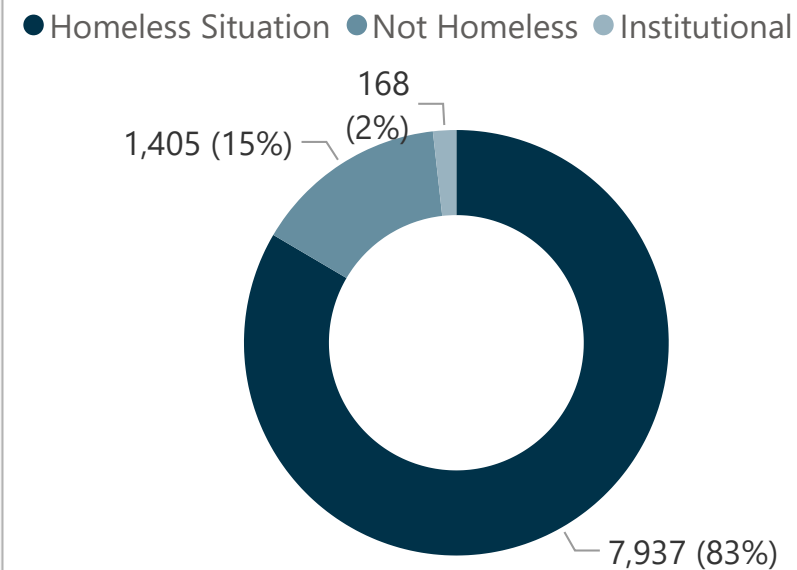
Veteran Clients
1,414

TAY (<25) Households
1,974

Entry Situations

Hover over the chart to see detailed counts of specific prior living situations

Living Situations Prior to Project Entry



Performance

Days Homeless Prior to Project Entry

Average
2,006

Median
390

Days in Emergency Shelter or Transitional Housing

Average
140

Median
87

Of clients who did not have these resources, at project entry, the cards below represent adults (age 18 or older) who gained income, employment, non-cash benefits, or health insurance during their enrollment.

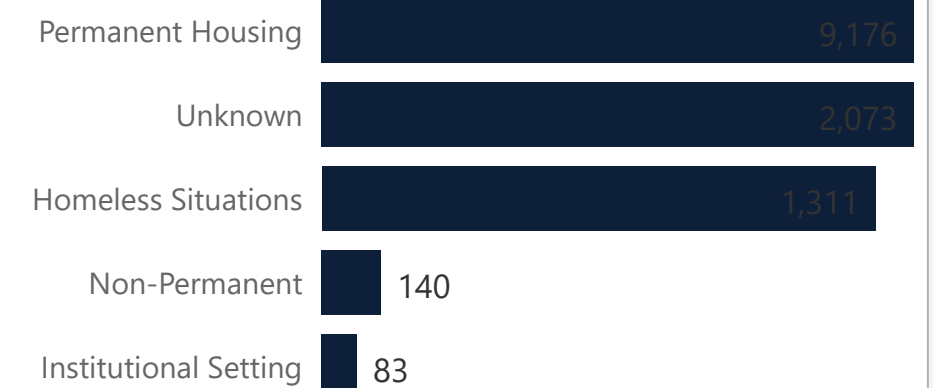
Gained Cash Income
263

Gained Employment
125

Gained Benefits
245

Gained Health Insurance
106

Exit Destinations



"Permanent Housing" means any permanent destination such as a unit rented by the client, a Permanent Supportive Housing unit, or staying with friends/family permanently. Hover over the chart to see detailed counts of specific destinations.

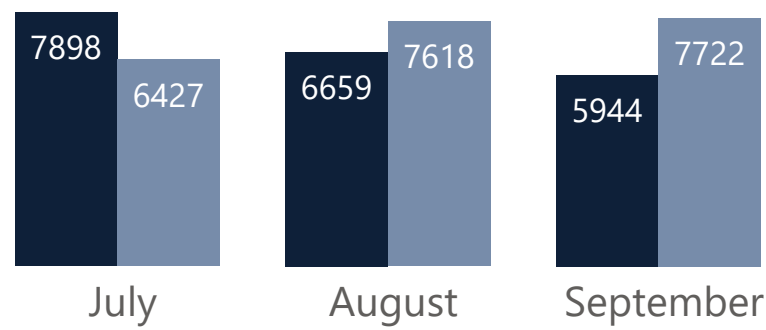
211OC Contact Center Data

07/01/21 - 09/30/21



Call & Text Volume

● 2020 ● 2021

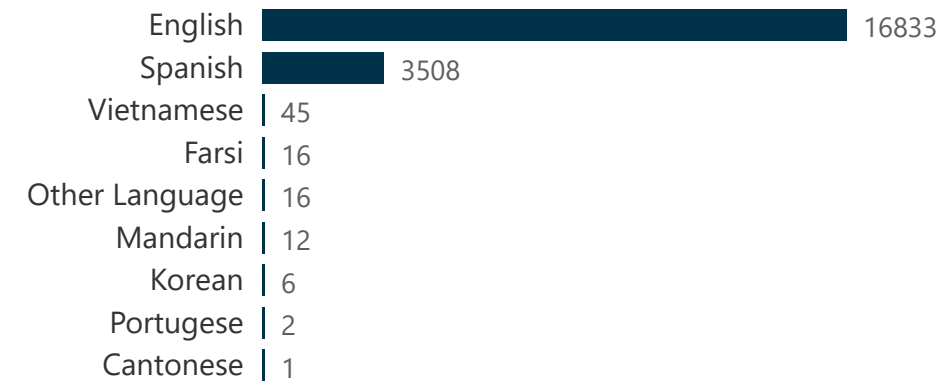


Demographics

All Interactions

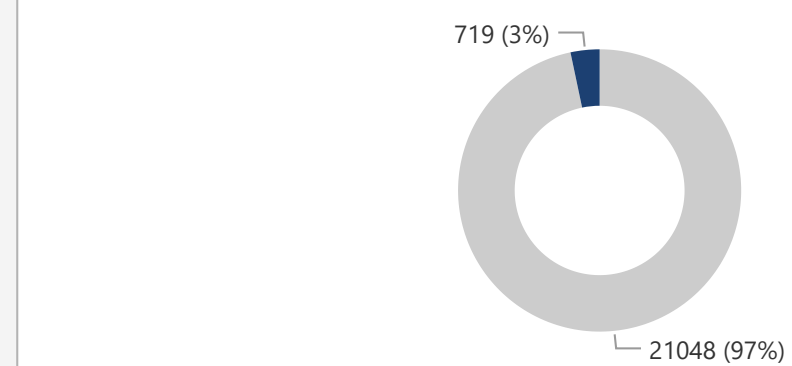
Contact language refers to the language the call or text was conducted in, not necessarily the language of the person in need.

Contact Language



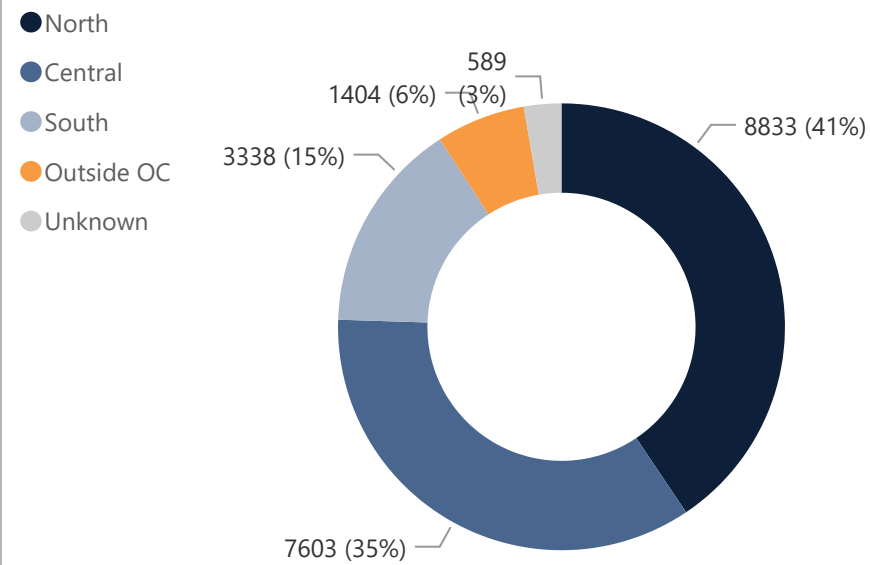
Veteran Status of Person In Need

Note that not all callers or people in need answer the veteran status question.



Service Planning Area

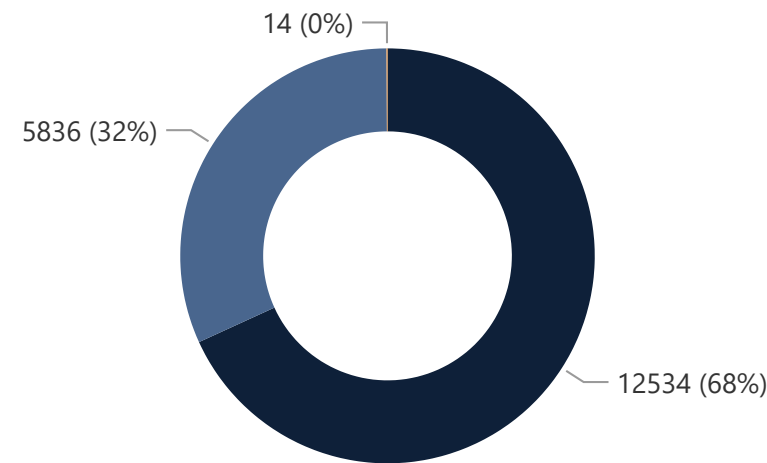
Count of Contacts by Service Planning Area



Sample of Persons in Need From Quarterly Demographics Survey

Gender of Person In Need

● Female ● Male ● Transgender



Race/Ethnicity of Person in Need

● API ● Asian ● Black/African American ● Latino/Hispanic ● Middle Eastern ● Multiple ● Native American ● White



Age Group of Person in Need

● Birth-5 ● 6-11 ● 12-17 ● 18-24 ● 25-54 ● 55-64 ● 65-74 ● 75-84 ● 85 and older



Number of Children in Household of Person in Need

● 0 ● 1 ● 2 ● 3 ● 4 ● 5 ● 6 or more

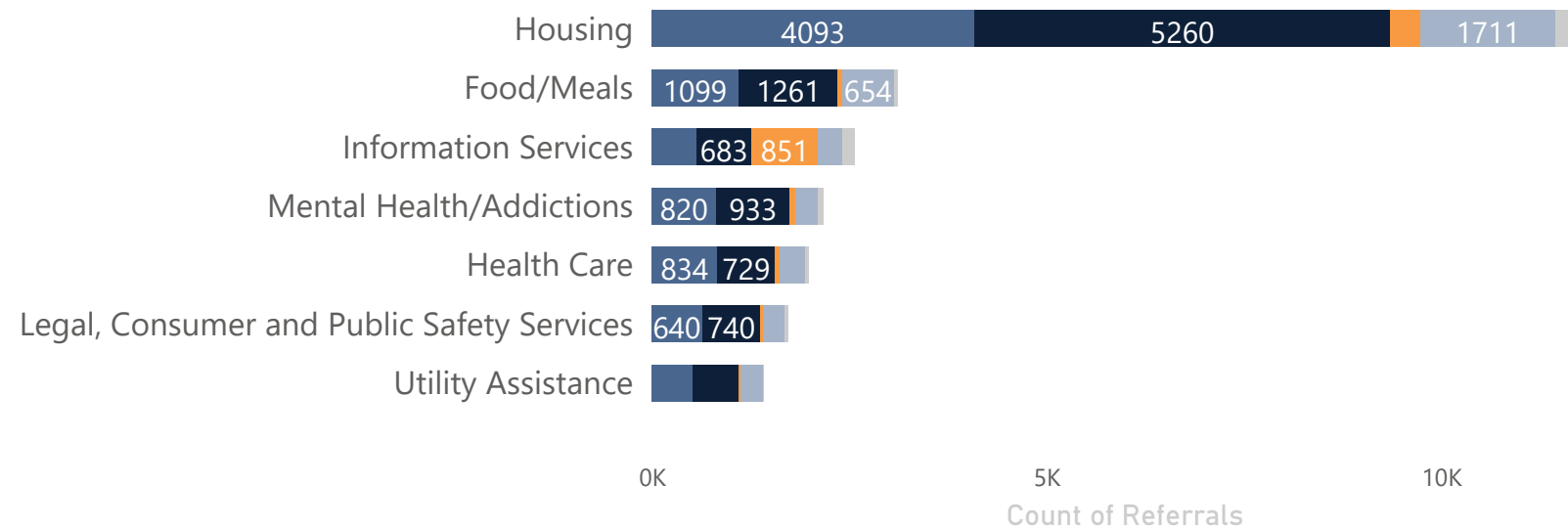


Information & Referral Needs

To filter the Main Need Category down into Subcategories for all of 211OC's client interactions, click on the need label. To filter for Subcategories by Main Need Category and Service Planning Area, click the car associated with the Service Planning Area as indicated by the legend.

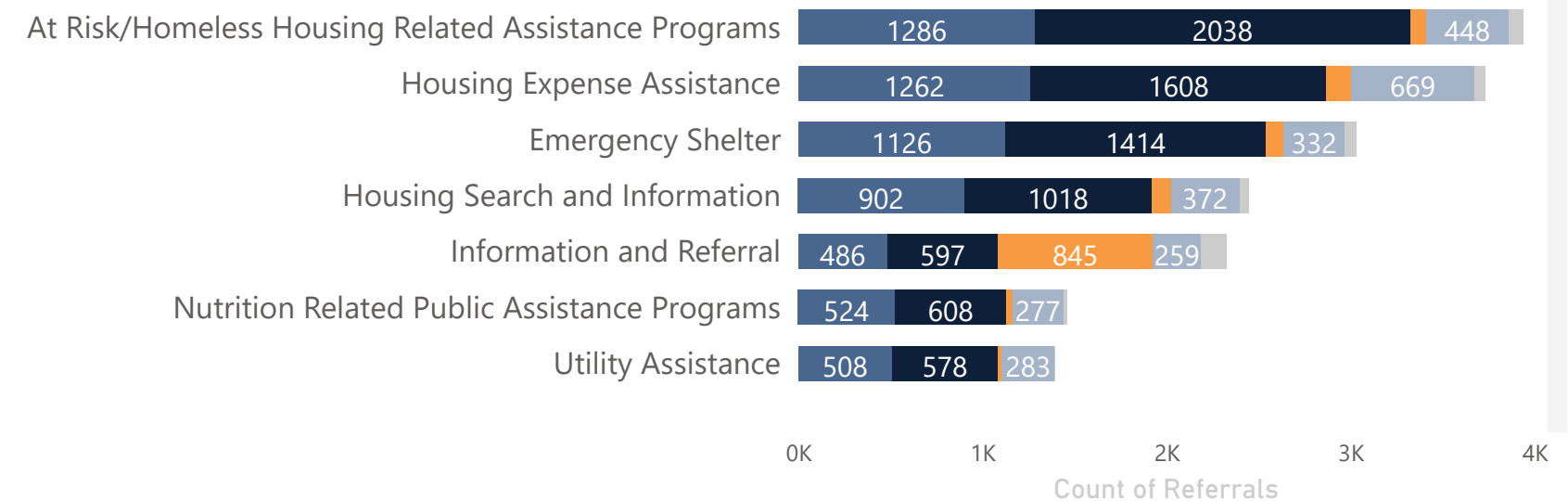
Main Need Category

SPA ● Central ● North ● Outside OC ● South ● Unknown



Need Subcategory

SPA ● Central ● North ● Outside OC ● South ● Unknown



Virtual Front Door Housing Data

07/01/21 - 09/30/21

No filtering is available on this page

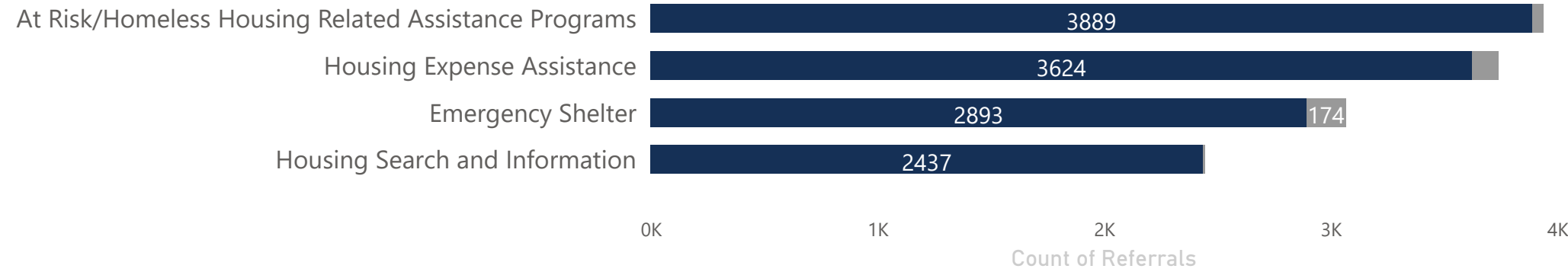


All Housing Contact Information

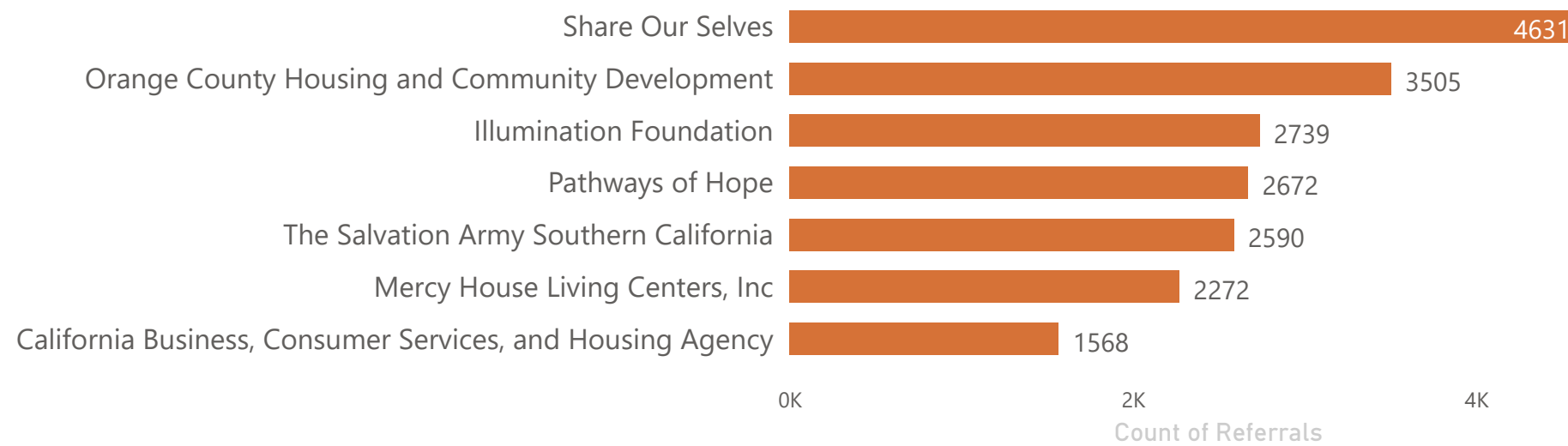
[Click here](#) for a glossary of housing taxonomy definitions

Housing Needs by Referral Type

Need Was ● Met ● Unmet



Referrals by Agency



Veteran Information

Veteran Contacts with Housing Needs

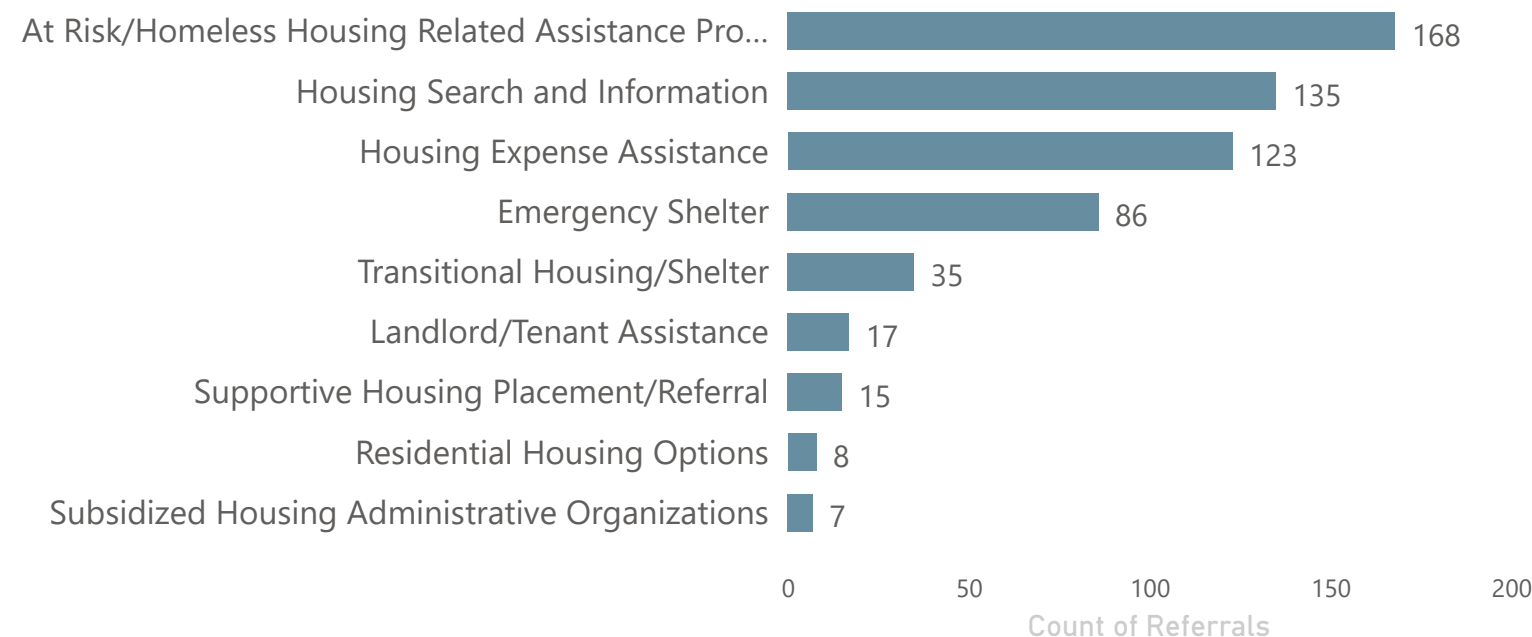
416

Veterans Linked With Care Coordinator

129

Veterans who contact 211 can opt in to care coordination for specialized navigation through the veteran program landscape. The Veteran Care Coordinator gathers intake information, provides initial I&R resources, makes a warm hand-off to a peer navigator, conducts follow-up, and provides intake through closed-loop case management reporting across all veteran agencies.

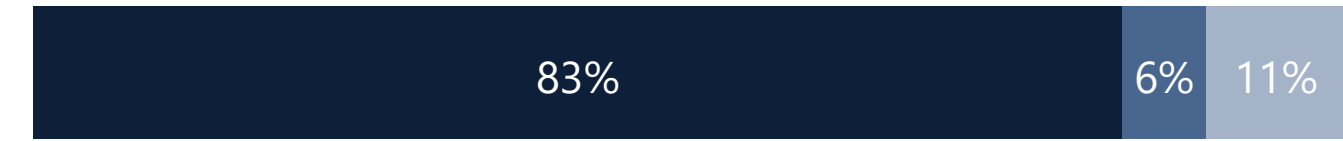
Veteran Housing Needs by Referral Type



Crisis, Critical & Vulnerable Calls

Hover to see detailed counts of each crisis type

● Crisis ● Critical ● Vulnerable



Homeless Contact Information

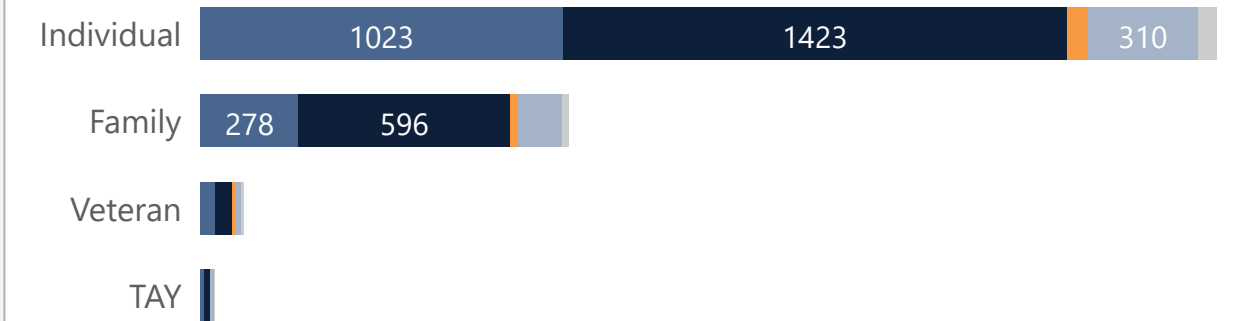
Homeless Contact Household Type



Referrals to Access Points For Homeless Contacts

Hover to see detailed counts of each agency referred to

SPA ● Central ● North ● Outside OC ● South ● Unknown



Homeless Contacts With HMIS Profiles

● Family Coordinated Entry Assistance ● Veteran Coordinated Entry Assistance

