Santa Ana Police Department

Santa Ana PD Policy Manual

Identity Theft

330.1 PURPOSE AND SCOPE

Identity theft is a growing trend that frequently involves related crimes in multiple jurisdictions. This policy provides guidelines for the reporting and investigation of these crimes.

330.2 REPORTING

- (a) In an effort to maintain uniformity in reporting, officersinvestigating the crime of identity theft (<u>Penal Code</u> § 530.5) shall initiate a report for victims residing within the jurisdiction of this department when the crime occurred. For incidents of identity theft occurring outside this jurisdiction (<u>Penal Code</u> § 530.6), officers should consider the following:
 - For any victim not residing within this jurisdiction, the officer may either take a
 courtesy report to be forwarded to the victim's residence agency or the victim
 should be encouraged to promptly report the identity theft to the law enforcement
 agency where he or she resides.
- (b) While the crime of identity theft should be reported to the law enforcement agency where the victim resides or the victim business is located, officers of this department should investigate and report crimes occurring within this jurisdiction resulting from the original identity theft (e.g., the identity theft occurred elsewhere, but the credit card fraud occurred and is reported in this jurisdiction).
- (c) Officers should include all known incidents of fraudulent activity (e.g., fraudulently obtained credit card number(s), bank account(s), loans and/or the suspect using the victims social security number to work).
- (d) Officers should also cross-reference all known reports made by the victim (e.g., Law enforcement agency(ies), credit reporting bureaus, U.S. Postal Service, Social Security Administration and DMV) with all known report numbers.
- (e) The reporting officer should inform victims of identity theft that the California Identity Theft Registry is available to help those who are wrongly linked to crimes. The registry can be checked by law enforcement and other authorized persons to investigate whether a criminal history or want was created in the victim's name (Penal Code § 530.7). Information regarding the California Identity Theft Registry can be obtained by calling toll free (888) 880-0240 or on the following website: www.oag.ca.gov/idtheft.
- (f) Following supervisory review and departmental processing, the initial report should be forwarded to the appropriate detective/investigator for follow up investigation, coordination with other agencies and prosecution as circumstances dictate.