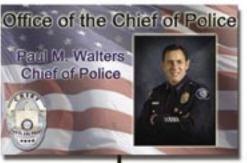
Santa Ana Police Department 2003

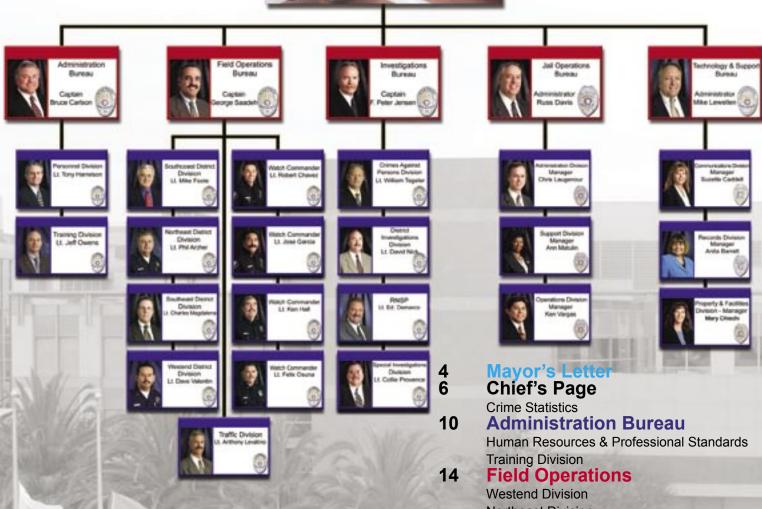


Policing In A New Era

Santa Ana Police Department



Management Team 2003





ON THE COVER:

The cover illustrates the changing role of law enforcement since 9-11. Police now have the task of being our first line of response to terrrorism. See page 29 for our cover story.

Northeast Division

Southcoast Division

Southeast Division

Military Tribute

Traffic, Canine, SWAT & Public Information Ofc. Animal Services, Air Support, Watch

Commanders & Mounted Unit

Investigations Bureau

Crimes Against Persons, District Investigations Special Investigations, RNSP

29 **Cover Story**

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Jail Bureau

Jail Administration Division

Jail Operations & Jail Support Division

Technology & Support Bureau

Communications Division

Information Systems Division

Records Division

Property & Facilities Division 2003 Award Recipients

VISION, PURPOSE AND VALUES

Our Vision

A Community-Oriented Department committed to: High Quality Services Innovative Leadership Problem Prevention

Through highly trained and professional employees in modern facilities using the latest technology.

Our Purpose

To ensure the safety and security of all people in our city by providing responsive and professional police services with compassion and concern. Our mission is accomplished within the moral and legal standards of our community, through a problem-solving partnership with the community and members of the department.

Our Values

Integrity

We value adherence to the rule of law, to the constitution of California and of the United States, and to utmost honesty.

Safety and Security We value working to create and maintain a safe, secure and enjoyable working and living environment for community members, for visitors, and for ourselves.

Community Participation We value working with Santa Ana's diverse communities to ensure the safety and security of our neighborhoods

Service

We value providing equally to all people fair, courteous, responsive, and efficient service which observes each individual's dignity and worth

Organizational Growth We value the creation of an environment which focuses on solving problems through teamwork, participation, cooperation, and enthusiasm fostered by decisive, professional leaders who support creativity and innovation MAYOR
Miguel A. Pulido
MAYOR PRO TEM
Brett E. Franklin
COUNCIL MEMBERS
Claudia C. Alvarez
Lita Bist
Alberta O. Christy
Mart Garcia
Join Solario



CITY OF SANTA ANA

CITY MANAGER
David N. Ream
CITY ATTORNEY
Joseph W. Fiercher
CLERK OF THE COUNCIL
Patricia E. Healy

It is an honor to be part of the Santa Ana Police Department's Annual Report. The people and leadership of this department is what makes this an outstanding organization that day after day, provides only the finest law enforcements services to our community. Thanks to your commitment to public safety, Santa Ana is one of the safest cities in the country.

Your dedication, leadership and professionalism extend beyond the normal demands of police service. Every contribution of each member of this organization is invaluable and appreciated. Through your exceptional performance, the Police Department is able to continuously contribute to and improve the quality of life for Santa Ana residents.

The department's ability to respond, prevent and resolve community problems has been enhanced by Community Oriented Policing and I am proud of your leadership in this area. Proactively developing relationships with residents and other community partners has proven an effective technique in improving public safety.

I salute all of you who have committed yourselves to the safety and growth of our community.

Thank you again for all your efforts and dedication.

Sincetely,

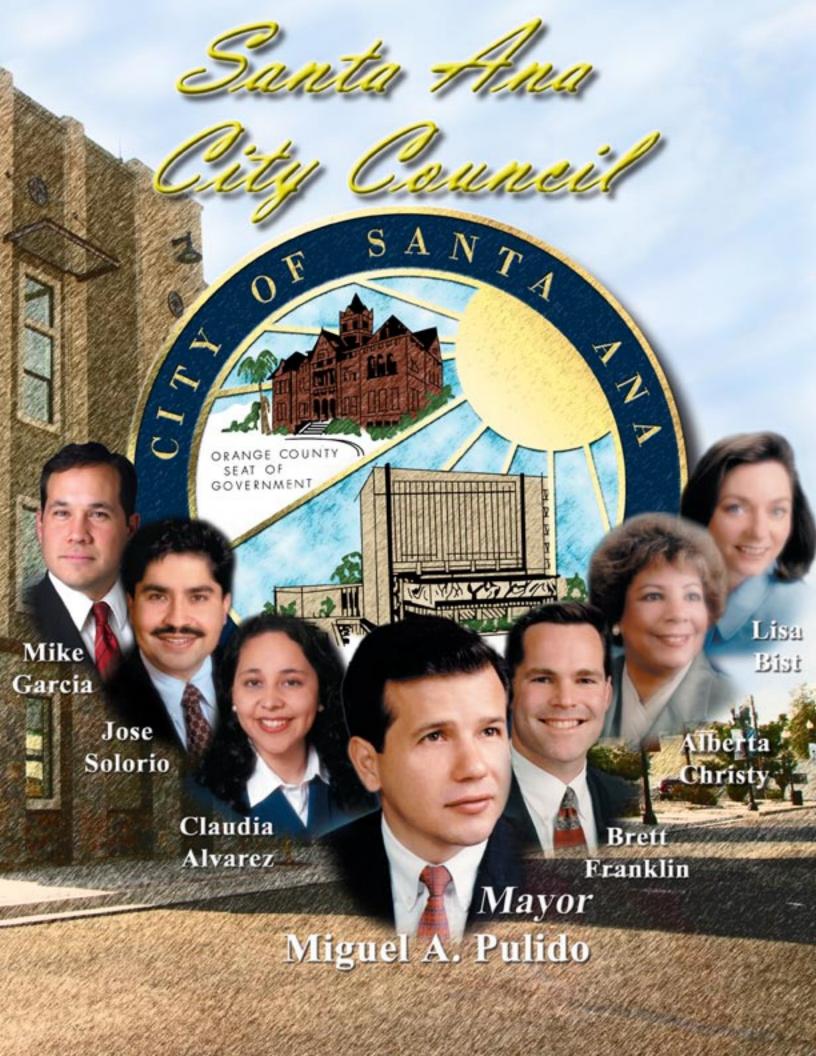
Miguel A. Pulido

Mayor

20 CIVIC CENTER PLAZA * P.O. BOX 1988

SANTA ANA, CALIFORNIA 92702

TELEPHONE (714) 647-6900 EAX (714) 647-6954



"We at the Santa Ana Police Department realize we have more than the opportunity, but rather the obligation to transition into a policing strategy that systematically embraces new challenges."

Paul M. Walters - Chief Of Police





MAYOR
Miguel A. Pulido
MAYOR PRO TEM
Brett E. Franklin
COUNCIL MEMBERS
Claudia C. Alvarez
Lisa Bist
Alberta D. Christy
Mike Gatcia
Jose Solorio



CITY MANAGER
David N. Ream
CITY ATTORNEY
Joseph W. Freicher
CLERK OF THE COUNCIL
Patricia E. Healy

On behalf of the Santa Ana Police Department, I am pleased to present the 2003 Annual Report. I hope you continue to find this report to be a valuable reference concerning our organization, personnel, activities, and accomplishments. This past year was an outstanding year. We were pleased to end the year with a continued decline in crime, despite the difficult economic and geopolitical environments that have prevailed during the first part of this decade.

One of the significant factors in our continued reduction in crime has been our ability to incorporate technology-based policing as a component to enhance the foundation of our increased operational efficiencies that we believe we are well poised for further improvements one of the significant factors in our performance and community service.

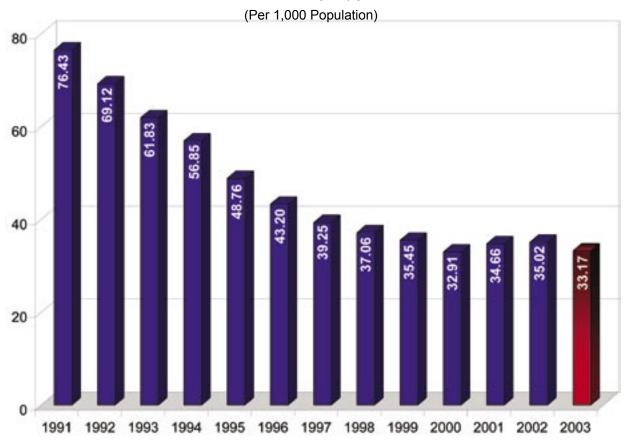
In late 2003, the United States Department of Homeland Security, Office of Domestic Preparedness designated the City of Santa Ana as one of its fifty Urban Areas Security Initiative (UASI) Cities. This designation provides funding to local first responders to enhance security Initiative and overall preparedness to prevent, respond, and recover from acts of terrorism. The Police urban area to develop and implement a joint strategy to strengthen the capabilities of our feed of Anaheim and its Urban Area to develop complimentary implementation strategies for responding to acts of terrorism.

We at the Santa Ana Police Department realize we have more than the opportunity, but rather the obligation to transition into a policing strategy that systematically embraces new challenges. We remain faithful in our commitment to producing unparalleled services based on our rich legacy of quality policing that provides a firm foundation of trust, open communications, acceptance of role and responsibility, and deliver the promise of a safe and healthy community in which to live. Our core partnerships will always be with the people who live and work in our community. As a community we must remain committed and confident

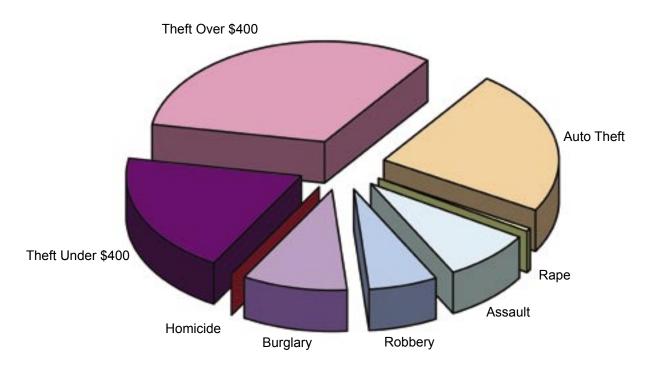




City of Santa Ana FBI Crime Index



Breakdown of Year 2003 Part 1 Crimes



NATIONAL COMPARISON OF 2002 CRIME RATES

FBI CRIME INDEX TOTAL CRIMES

(Cities with populations 250,000 to 500,000)

City	DI-			Per
	Rank	Population	Total	100,000
St. Louis, MO	1	353,004	50,429	14,286
Atlanta, GA	2	435,494	49,451	11,355
Tampa, FL	3	317,322	35,380	11,150
Kansas City, MO	4	447,650	44,942	10,040
Oklahoma City, OK	5	512,448	49,929	9,743
Miami, FL	6	379,044	33,952	8,957
Cincinnati, OH	7	333,273	29,205	8,763
Toledo, OH	8	315,501	26,717	8,468
Stockton, CA	9	252,727	21,114	8,354
St. Petersburg, FL	10	259,582	20.914	8,057
Mesa, AZ	11	421,547	33,335	7,908
Albuquerque, NM	12	457,488	35,762	7,817
Fresno, CA	13	443,363	33,909	7,648
Tulsa, OK	14	397,953	30,119	7,568
Corpus Christi, TX	15	289,803	21,237	7,328
Omaha, NE	16	394,090	28,781	7,303
Sacramento, CA	17	421,971	30,780	7,294
Oakland, CA	18	414,161	29,875	7,213
Mobile, AL	19	256,542	17,949	6,997
Wichita, KS	20	347,801	24,104	6,930
Cleveland, OH	21	481,274	33,209	6,900
Minneapolis, MN	22	390,415	26,630	6,821
Arlington, TX	23	347,789	23,594	6,784
Buffalo, NY	24	295,441	19,017	6,437
New Orleans, LA	25	486,157	31,206	6,419
Newark, NJ	26	279,269	17,814	6,379
Raleigh, NC	27	285,383	17,833	6,249
Aurora, CO	28	289,584	18,075	6,242
St. Paul, MN	29	293,002	17,803	6,076
Louisville, KY	30	259,472	15,439	5,950
	31	378,114		
Colorado Springs, CO	32		21,817	5,770
Pittsburgh, PA		342,529	19,737	5,762
Riverside, CA	33	264,540	15,161	5,731
Anchorage, AK	34	267,280	13,670	5,114
Lexington, SC	35	263,807	12,521	4,746
Bakersfield, CA	36	256,134	11,846	4,625
Long Beach, CA	37	478,478	19,303	4,034
Virginia Beach, VA	38	438,175	16,067	3,667
Anaheim, CA	39	340,065	12,198	3,587
Santa Ana, CA	40	350,393	12,038	3,436

NOTE: Figures are based on US Department of Justice statistics. FBI Crime Index Figures include: Homicide, Forceable Rape, Aggravated Assault, Burglary, Motor Vehicle Theft, and Larceny-Theft.



ADMINISTRATION BUREAU

The Mission of the Administration
Bureau is to provide essential
administrative services to ensure the
effective and efficient delivery of police
services. The Bureau consists of
Training Division, Human Resources
Division, Fiscal and Budget Section,
and Professional Standards (Internal
Affairs) Section.

Training Division – Responsible for preparing and conducting all inservice training for employees and coordinating outside school requests.

This is accomplished through the Department Training Center and National Community Policing Demonstration Site.

Human Resources Division –
Responsible for all human resource
management functions for the
Department, including; recruitment,
background investigations, preemployment testing, polygraph
examinations, promotional testing, and
workers' compensation.

Fiscal and Budget Section

- Responsible for preparing and managing the Police Department annual budget, all purchase requests, billing matters, and contracts.

Professional Standards – Responsible for investigation of allegations of employee misconduct, officer involved shootings, and civil claims against the Department.

CAPTAIN BRUCE CARLSON

HU ne Huma

HUMAN RESOURCES DIVISION

The Human Resources Division provides a variety of comprehensive services that are essential to the growth of the organization. Among these services are human resource management and professional guidance in personnel and fiscal related functions to nearly 700 employees.

The Division is comprised of various sections, which includes Personnel, Background Investigations, Workers' Compensation, and the Fiscal and Budget Section. Services provided by the Personnel Section include recruitment, preemployment testing, administering polygraph examinations, hiring, maintenance of personnel records and assistance in developing and coordinating promotional examinations.

The Personnel Section ensures compliance with Federal and State mandated laws and programs, develops and implements lawful personnel practices, investigates all discrimination complaints, manages the performance evaluation system, administers the Police Cadet Program, Peer Support Counselor and Critical Incident Debriefing Team, Safety Committee and coordinates all employee payroll adjustments. Personnel facilitates workers' compensation claims and is the primary liaison between employees, City Risk Management and workers' compensation unit, and the City industrial medical providers.

In fiscal year 2002/2003 the Fiscal Office prepared the annual budget, monitored expenditures and provided monthly financial forecasts and recommendations to Police Management. The Fiscal Office is responsible for processing all invoice payments, purchase requisitions, and payroll attendance.

The Background Investigations Section conducts investigations and coordinates the final hiring components on all police applicants. This civil service process is imperative to ensure the maintenance of a highly qualified work force. To attract qualified candidates, the Background Section organizes recruiting events and media campaigns, which includes television and community based broadcasting networks, television and radio talk shows, Internet websites, and publications.



PROFESSIONAL STANDARDS SECTION

The Professional Standards Section is responsible for assisting the Senior Management Team in ensuring compliance with state law, departmental standards and adherence to departmental values. These responsibilities involve investigation of external and internal complaints of misconduct; investigation of officer-involved shootings and other major officer-involved incidents; investigation of civil claims; acting as department custodian of records in all Pitchess motions and conducting various organizational audits.



The accomplishments for 2003 include:

- Addition of an early intervention system component to the Internal Affairs database. Members of the Senior Management Team can now use this new tool to assist in determining training needs and policy compliance.
- The section provided training for department supervisors on administrative investigations, officer involved shootings and the Public Safety Officer Bill Of Rights.

The Professional Standards Section helps to secure and maintain the trust of the community. This trust is crucial to the success of community policing efforts and is essential to our success in fighting crime and reducing fear in the community.

TRAINING DIVISION

By the end of 2003, the Department Training Center provided 14.015 hours of POST and STC certified training to Santa Ana police officers, dispatchers and jail personnel. This represents an average of 1,167 hours of certified training per month. Onsite instruction has greatly reduced the need for employees to travel to offsite training facilities to meet POST and STC training requirements, saving the department over \$150,000. Some of the classes offered in 2003 include Critical Incident Management, Supervisory Update, Officer Survival, Basic Investigative Gang Suppression, Interview and Interrogation, Basic Search Warrants, Domestic Violence, Racial Profiling, Arrest and Control, Officer Involved Shootings, 911 Liability and Community Oriented Policing.

Last year, 643 students from law enforcement agencies throughout the region attended classes at our facility. Attendance by outside students generated \$24,196 in tuition fees and an additional \$30,908 in reimbursement from Santa

Ana College. Range use with contracts eleven outside law enforcement agencies resulted \$20,350 in revenue.

Other **Accomplishments**

To satisfy the POST mandated Racial Profiling Perishable Skills requirements, a single 3day course was taught exclusively onsite. In order to meet the January 2004 deadline for completion of Perishable Skills training.

officers assigned to the Training Center began teaching four Perishable Skills classes per month instead of two, bringing all officers into compliance by the end of November 2003. Santa Ana is currently the only municipal agency in Orange County to have a POST certified Perishable Skills Program and was the first in the county to meet the compliance deadline for both Racial Profiling and Perishable Skills.

The Video Production Unit continues to produce valuable training videos. It also produced "The Third Street Clinic Story," which recounted a two-year effort to resolve a neighborhood problem surrounding a methadone clinic, among others.

The Department volunteer program, which includes the Police Reserve Corps. Santa Ana Volunteers for Excellence. Police Explorer Post and Police Chaplain Program continue to provide valuable service to the community, while simultaneously easing the workload of Department personnel.

Reserve Program

The Reserve Program provided an additional 1,737 hours of police service to the community. These dedicated volunteers perform the same complex and challenging tasks as full time police officers, without compensation, which aids in the delivery of police service to the community.

Santa Ana Volunteers for Excellence

The SAVE Volunteer Program relies on the knowledge and experience of senior volunteers who work throughout the police department providing valuable assistance to the Administrative, Investigative and Field Operations Bureaus. During 2003, SAVE Volunteers contributed almost 4,000 hours of service. In December, two members of the SAVE program, Dick Burch and Charles Bowman, received

certificates of appreciation from the Bureau of Tobacco and Firearms for their contributions to the Drug Fire Investigations

Program.



The Police Explorer Program is designed to help young men and women develop the skills necessary to succeed in both their personal and professional lives. The program involves classroom lectures, practical application exercises, and most importantly, the mentorship of our police explorer advisors, stressing community service,

which has led many of our explorers to choose a career in law enforcement. Some of the community services include fingerprinting children, distributing information and various other tasks.



There are currently six professional clergyman assigned to the Chaplain Program who are available on a 24 hour basis. Their service to the community and Department include providing counseling, crisis intervention, death notifications and delivering invocations at ceremonial events. Warren Johnson, the lead chaplain, is currently President of the Southern California Chaplains Association, consisting of 155 members.





FIELD OPERATIONS BUREAU

The Field Operations Bureau once again rose to the challenge of policing our city with professionalism and dedication. The men and women in the Bureau worked hard to improve the living conditions in the City and keep our community safe, and with fewer resources than the 1980s. Despite budgetary constraints, the Bureau was able to help achieve a number of departmental objectives, including an overall decrease in crime of over four percent. In addition, the Bureau was able to continue the implementation of the Department's homeland security strategy by furthering tactical plans, purchasing personal protective equipment for first responders and forming alliances with local, state and federal agencies. The crowning homeland security event of 2003 for the Santa Ana Police Department was the notification of a fifteen million dollar federal grant award to implement a countywide security strategy.

The Bureau also developed and began implementing a comprehensive strategic plan to further energize and move forward community policing initiatives. The eight-goal plan will concentrate on target hardening and crime prevention; neighborhood-level problem solving and dispute resolution; increased participation in community-based programs; outreach efforts for the Spanish-speaking community; and marketing the police role in community wellness. The strategic plan seeks to capitalize on our strengths, improve on our weaknesses and ensure that the community not only has a seat at the table, but also provides meaningful feedback so that policing in their city is truly a collaborative effort.

In the following pages you will see information about each of the divisions that makes up the Field Operations Bureau. The Patrol Division, which is truly the backbone of our organization, was responsible for all emergency and non-emergency calls for service. In summary, the men and women that work in the Bureau, including Patrol, Traffic, the Special Operations Unit and Directed Patrols, were able to help reduce crime, make Santa Ana a better place in which to live and work, and develop lasting relationships with the community and other law enforcement agencies. We look forward to an even more productive year in 2004.

CAPTAIN GEORGE SAADEH



WESTEND

Lieutenant David Valentin District Commander



The Westend Division continued its award-winning tradition in 2003 by completing several Problem Oriented Policing projects addressing a wide variety of crime and quality of life issues and significant program development. Representatives from throughout the Division attended over 150 community meetings.

> Westend Substation and Community Policing Team

In collaboration with city residents and after several months of planning, the substation was transformed into a Community with Resource Center emphasis on providing timely and relevant public safety information to the community. During 2003 personnel assigned to substation managed a total of 2,299telephonecontacts, handled 1,651 in-person contacts and processed 576 traffic citations. The Community Policing Team made 608 arrests for a variety of narcotics, weapons violations and public nuisance offenses,

while seizing over \$17,000. These dramatic enforcement figures represent over 100% increase in arrests over 2002 for the team.

Program, Project Development and **Community Events**

Based on a prevention-based model, the "Santa Ana Police Parent Academy" (Academia De Padres) was established by Division personnel to help educate parents on juvenile delinquency issues and crime prevention. This innovative program was bestowed the second highest honor at the City's annual "Exceptional Quality Service Award" presentation and also received recognition at the 2003 Community Oriented Policing Awards presentation by the Orange County Human Relations Commission.

In partnership with the Parks, Recreation, and Community Services Agency and the Orange County Probation

> Department, Division personnel facilitated the first pilot program of the "Santa Ana Read and Create" initiative, emphasizing the development of reading skills with young children. Officers read and engage in meaningful interactions with children during group reading segments.

> The Division completed the fifth session of the Jr. COP Program, a youth-based crime prevention program that has now serviced over 300 children. In partnership with the Tobacco-Free Communities Program,

officers implemented the second year strategy of the Orange County On-Track grant project, which increases merchant compliance through education and enforcement. Division personnel in collaboration with business and community members also facilitated a tremendous "9-11 Tribute" honoring the bravery of past and present public safety personnel and its 12th Annual Christmas Celebration, which to date is the single largest City sponsored holiday event attended by over 5,000 area residents.





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NORTHEAST

Lieutenant Phil Archer District Commander

Northeast Division contains thirteen neighborhood and business associations who have a vested interest in the safety and livability of their neighborhood. These associations aid in building collaborative partnerships between the community and the police department to resolve a variety of specialized policing problems. Officers assigned to the division are encouraged to identify problems and seek longterm solutions.

Civic Center Patrol

Civic Center Patrol is specifically tasked with policing the area in and around the Civic Center, which is home to Orange County's seat of government. They provide a constant law enforcement presence and deal with a number of issues from demonstrations to homeless and mental health concerns. They continue to partner with mental health agencies as well as homeless advocates to assist potential clients in accessing critical health services. The Civic Center

Patrol works closely with local and county government agencies to provide a safe and secure civic center environment.

Business Liaison Unit

Downtown Business District is a diverse collection of businesses and cultural venues and is home to the Artist Village, Historic Fourth Street as well as the





Fiesta Market Place. There are a number of annual events such as the Fiestas of the Americas festival and parade,

> which brought over 250,000 people to the downtown area. There have been a number of cultural events at the Artist Village as well as the Pacific Symphony Concert at the Historic Courthouse. Downtown merchants sponsor an annual Cinco de Mayo Celebration which draws thousands of people to the downtown area. Officers from the Business Liaison Unit provide two full-time officers to staff the Main Place Mall, handling calls for service ranging from identity theft to burglary and auto theft.





SOUTHCOAST

Lieutenant Mike Foote District Commander

The Southcoast Division is home to ten city parks, five high schools and 36% of the City's population. During 2003, personnel assigned to the Division aggressively addressed crime and quality of life issues through effective enforcement and development of strong relationships with community and government agencies. Through such efforts and an emphasis on crime prevention, personnel were successful in significantly reducing reported criminal activity.



The U. S. Department of Justice awarded an eleventh year of funding for the Santa Ana Inter-Agency Neighborhood Team (SAINT) Program, a long-term strategy to reclaim neighborhoods through collaborative efforts of police, government and community. The target area for this strategy is 21% of the Division, but accounts for 43% of calls for service in the Division and 11% of calls in the City. Through the hard work of Division personnel, reported crime in this area was reduced 18% over the previous year, with 46% decrease in thefts, 16% in assaults, 37% in auto theft; and with robberies down 26% and burglaries down 46% over two vears.

This year, officers formed one new neighborhood association, bringing the total number of such community groups to twenty-one residential, four multi-family and one business. Directed Patrol made 966 arrests, seized over \$179,000 in assets, 11 firearms and nearly 23,000 grams of narcotics. Officers attended over 80 community meetings to provide crime prevention information and facilitate efforts to deal with areas of concern.

During 2003, the Santa Ana Graffiti Task Force continued to address tagging and graffiti in this community. Investigators made 82 arrests, conducted 276 investigations, referred 30 cases to diversion and conducted 398 probation searches. The program generated \$7,243 in restitution and 34,514 hours of community service by first offenders, resulting in the removal of 733,816 square feet of graffiti from public property.





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SOUTHEAST

Lieutenant Charles Magdalena District Commander

Southeast "Weed & Seed SPIRIT" Strategy

The successful Weed & Seed partnership with neighborhood groups, school representatives, non-profit organizations, and local businesses continued through all of 2003. Although reduced to only three patrol officers, the Southeast Directed/Weed & Seed team managed to maintain liaison with its federal, state and local Weed & Seed partners while contributing to an 8.5% reduction in gang and drug related crimes during the year.



Bike Trail Robberies

Between March and May 26th of 2003, a series of 13 armed robberies occurred in and around the bike trail that runs through most of the Southeast Division. A combined effort involving Southeast Patrol officers and District Investigations detectives resulted in the arrest of a suspect who subsequently confessed to the robberies. The investigation also linked

the suspect to additional sexual assault cases occurring in Santa Ana and adjacent cities.

Southeast Division "Hotline"

In February 2003, the Southeast Division implemented a bilingual telephone "hotline" and encouraged Southeast residents to call the recorded line to anonymously report crimes and quality of life issues. Anyone

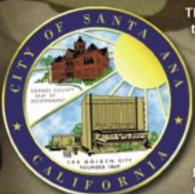


can now call 245-TASK (245-8275) and leave an anonymous message for police (in English or Spanish). The recorded line is monitored five days a week and the complaints are evaluated and assigned to officers to handle.

Hotel Terrace Association

In 2003, a majority of the 13 hotels and motels in the Southeast Division joined with the SAPD to form an informal organization to foster open communication between the hotels and police. As a result, quarterly meetings are held in which hotel managers meet with the district commander to share information, training and items of mutual concern.





The Santa Ana Police Department has been committed to supporting our troops since the attacks of 9-11-01. The police department has had nine active military reservists mobilized around the world to support the war against terrorism. The city has held positions for these employees while they serve our country and even made up for loss of income should the employee lose money during their time in service. This page pays tribute to the contributions of these dedicated men and women. In addition to these nine soldiers, there are six more employees that are active reserves who have not yet been called to serve. May God bless all our men and women who serve our country and the City of Santa Ana everyday.













ROBERT AMADOR
DETENTION OFFICER-SAPD
STAFF SERGEANT-NATIONAL GUARD

ANGELO BLASCOVICH POLICE OFFICER-SAPD MASTER-AT-ARMS CHIEF-US NAVY

CHUCK FLYNN INVESTIGATOR-SAPD SERGEANT FIRST CLASS- US ARMY SPECIAL FORCES











MIKE GONZALEZ Investigator-sapd Master-at-arms chief-us navy

OLIVER GRANT POLICE OFFICER-SAPD COLONEL-US MARINE CORPS

PAUL HAYES INVESTIGATOR-SAPD FIRST SERGEANT-US MARINE CORPS







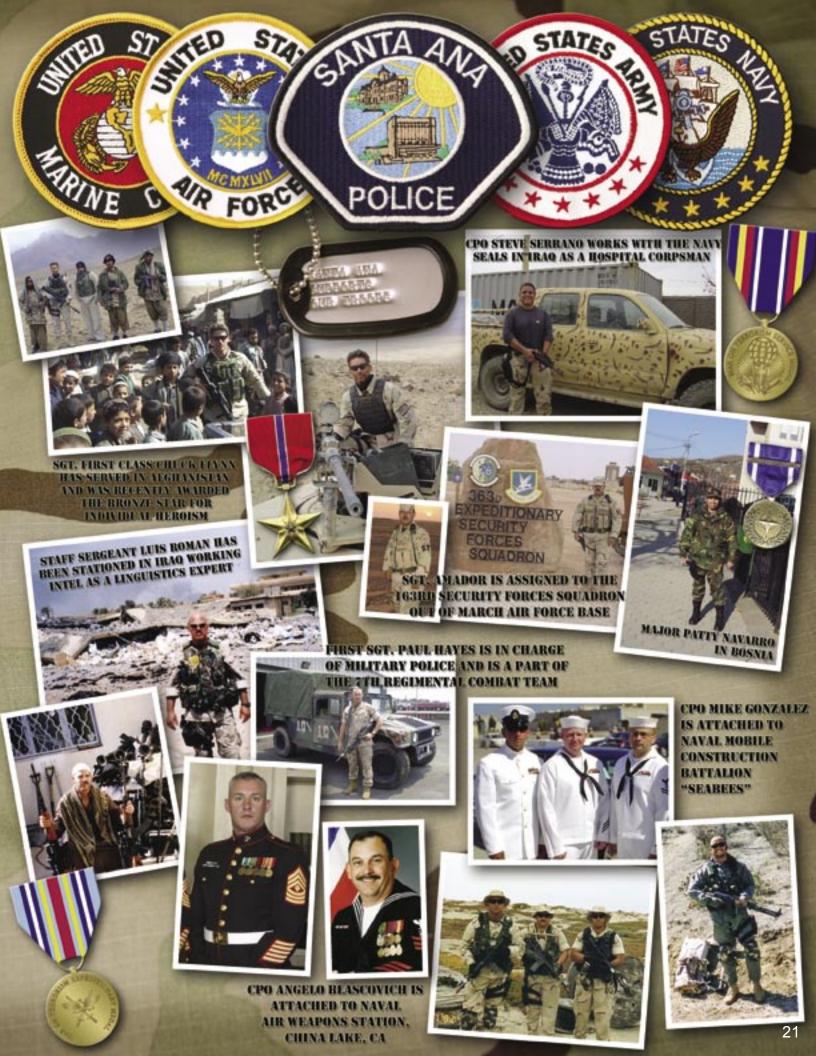




PATTY NAVARRO POLICE OFFICER-SAPD MAJOR-US ARMY

LUIS ROMAN POLICE OFFICER-SAPD STAFF SERGEANT-US MARINE CORPS

STEVE SERRANO
POLICE SERGEANT-SAPD
HOSP, CORPSMAN CHIEF-US NAVY
NAVAL SPECIAL WARFARE/SEAL TEAM



TRAFFIC DIVISION

The Traffic Division began implementation of the Automated Red Light Camera System. Seven intersection "approaches" were operational by the end of 2003, with a total of 20 approaches scheduled for installation during 2004.

In 2003, the Traffic Division received a \$275,000 Mobile DUI Education & Driving Grant to purchase a state-of-the-art 5th wheel, mobile DUI interactive classroom and theatre, which will be used as an educational tool to discourage high school students from drinking and driving. Officers arrested a total of 811 individuals for driving under the influence.

In November, the Traffic Division received a \$49,000 California Seat Belt Compliance Campaign grant designed to increase seatbelt usage through education and enforcement

strategies. During the two-week grant period, officers issued 1,472 citations.





CANINES

The Canine Unit brings specialized resources to apprehend criminals, locate evidence and enhance officer safety. In 2003, our canine teams assisted with 267 arrests, conducted 415 searches, performed 122 narcotics searches and recovered \$10,000 in cash related to narcotics transactions.

The Canine Unit supported our community outreach programs by conducting 15 demonstrations that reached a total of over 50,000 people. On-going community support of our program makes it possible for the replacement of our police dogs as they retire. Last year, the Unit received significant financial support from community member Mildred Proctor and the Women's Club of Santa Ana.

PUBLIC INFORMATION OFFICE

A sergeant and a Hispanic Affairs officer staff the Public Information Office, which is responsible for managing and ensuring the accuracy of information provided to the public and media outlets. The effective exchange of information was consistent throughout the year in the form of community outreach programs, town hall meetings and participation in community events and organizations. The Public Information Office continues to represent the police department in support of civic organizations such as the Rotary Club and the Kiwanis Club. The proactive approach with the media and the public enhanced the crime prevention education provided to the community. Working closely with the Spanish media increased the effectiveness of community outreach efforts throughout the city.



SWAT TEAM

SWAT team is comprised of highly skilled law enforcement officers who have been specially selected, trained and equipped to respond to and resolve hostage incidents, barricaded gunman incidents. sniper situations, high risk warrant service, personal protection and other special situations beyond the usual duties of police personnel.

During 2003, SWAT Team

personnel received over 4,000 hours of training involving firearms. tactical entry, negotiations, downed citizen or officer rescue, tactical paramedics, dignitary protection, and terrorism training.



ANIMAL SERVICES

The Animal Services Unit is committed to ensuring safe and responsible animal ownership throughout the City. The Department created Santa Ana Friends for the Animals (SAFFTA), a nonprofit organization working in partnership with the City. SAFFTA is currently developing fund raising efforts to establish a school curriculum on animal safety and responsible ownership that will be implemented in Santa Ana schools as part of our community education efforts. SAFFTA has also partnered with the business community to conduct animal adoption events throughout the City.

Last year, Animal Services responded to 27,569 requests for service - an increase of nearly 5,000 activities over 2002. promote safety, Animal Services Officers conducted 14 community presentations to postal employees, school students and faculty, community association members, and special presentations for mentally challenged adults.

AIR SUPPORT

As a participant in the Airborne Law Enforcement program (ABLE), the police helicopter EAGLE responded to 2,554 emergency calls for service in the City of Santa Ana. SAPD provides a full-time pilot and one part-time tactical flight officer. In 2003, EAGLE directly contributed to the arrest of over 378 suspects by providing rapid response and technological resources and also assisted with over 40 vehicle pursuits. The ABLE program purchased its third Eurocopter EC 120 helicopter last year as part of its commitment to maintaining the highest level of service to participating agencies.



PATROL AND WATCH COMMANDERS

The primary responsibility of the Patrol Division is the protection of life and property and is the largest single unit in the Police Department, providing 24-hour, 7-day per week service.

The Watch Commander provides citywide supervision of Patrol Division personnel and has operational command of police activity during emergencies, serious incidents, and at major crime scenes. Additional responsibilities include supervision of all personnel assigned to the watch, emergency planning, coordination of mutual aid incidents, media relations, building security, and roll call training.

The Watch Commanders District and Commanders work together to ensure that Problem Oriented Policing projects are facilitated, community-policing issues are addressed, and all field resources are employed.

MOUNTED UNIT

The Mounted Unit was established in 1980 as a volunteer assignment. Officers provide their own horse and tack in order to be a member of the unit. All officers must attend a 40-hour Mounted Enforcement



School sponsored by the California Commission Peace Officers Standards and Training, and continue to train on monthly а basis. 2003, officers completed

1,200 hours of training. Mounted Unit was deployed last year on 34 separate occasions, both in Santa Ana and outside the City as a result of mutual aid requests by other law enforcement agencies.



INVESTIGATIONS BUREAU

The members of the Investigations Bureau are dedicated to providing prompt, professional, and effective investigative services in order to solve crimes and reduce the risk of future crimes. Our mission is accomplished through the utilization of a comprehensive problem solving strategy; employing a variety of identification, apprehension, suppression, and prevention technologies.

The Investigations Bureau is comprised of 86 sworn and 41 non-sworn personnel organized into four operational divisions:

The Crimes Against Persons Division is responsible for the investigation of homicides, felonious assaults, gang crimes, sexual assaults, child abuse, missing persons, and weapons violations. The Division also offers diversion programs for youthful offenders, counseling for families and crime victims, registers and tracks habitual sexual offenders, and administers the DARE program in schools.

The District Investigations Division is responsible for the investigations of robberies, burglaries, thefts, stolen vehicles, selected assaults, domestic violence, economic, and "white collar" crimes. Division personnel conduct crime scene investigations, collect and analyze forensic evidence, examines firearms used in crimes and processes latent fingerprints. The Division also coordinates court appearances, reviews crime reports, and coordinates the prosecution of criminal offenders.

The Special Investigations Division is responsible for the investigation and suppression of drug trafficking and the seizure of illegally gained assets. The Division also investigates violations of law involving public decency, morals, and gaming. Division personnel work in partnership with other City agencies and community members to promote crime prevention and risk reduction strategies.

The Regional Narcotics Suppression Program (RNSP) is a multi-agency task force designed to impact major drug trafficking and related criminal activities occurring within the Southern California region. RNSP utilizes a variety of sophisticated enforcement strategies to adversely impact the flow of illegal narcotics and to seize illegally gained assets.

Key accomplishments of the Investigations Bureau include:

Award of a new three-year grant for Domestic Violence Prevention

- Development and implementation of the new comprehensive Gang Prevention Strategy
 Identification and apprehension of the Freeway Robbery Series Bandits
 - Expansion and enhancement of the Integrated Ballistic Information System program.

CAPTAIN F. PETER JENSEN

CRIMES AGAINST PERSONS

The Crimes Against Persons Division (CAP) is comprised of dedicated Investigators, Police Investigative Specialists, Cadets, and volunteers who, supported by clerical personnel, investigated nearly 5,000 cases in 2003, including all homicides, felonious assaults, child abuse, domestic violence, sexual assaults, elder abuse, gang crimes, kidnapping, missing persons, and hate crimes as well as terrorist threats and weapons violations. The CAP Division also tracks and registers habitual sex offenders while offering diversionary programs for youthful offenders and counseling services for victims and their relatives.

In order to maximize resources, the Division reorganized to include the Street Terrorist Offender Program (STOP) and Orange County's Task Force Review Aimed at Catching Killers, Rapists and Sexual Offenders Unit (TracKERS) and participates in the Federal Bureau of Alcohol Tobacco and Firearms' Weapons Interdiction Team.

Organized into the three distinct components, members of the Family Crimes, Gang and Homicide Sections were responsible for nearly 600 arrests in 2003 while maintaining a 98% conviction rate. Homicides were reduced by 22% in 2003, including a 47% decrease in gang murders. Establishing the investigation of "cold cases" as a priority, the CAP Division arrested 20 suspects in 2003 involved in 19 homicides.

The Family Crimes Section adopted the National Center for Missing & Exploited Children network. The section was awarded a Domestic Violence Grant. The year was highlighted by the arrest of the Serial Robber/Rapist who plagued Santa Ana and surrounding cities. The Gang Section has developed a comprehensive gang approach that is comprised of four interacting components: Enforcement, Suppression, Prevention and Reintegration. Weekend Gang Suppression Field Force initiated in the latter part of 2003 generated a dramatic increase in the number of field contacts with gang members, resulting in 225 arrests, 211 Criminal Street Gang Notifications, and 847 Field Interviews. Efforts of the Gang Section are credited with maintaining Santa Ana's decreasing trend in the illegal activity of street gangs. The Homicide Section achieved a 60% murder clearance rate in 2003. Among other tasks, members of the Section were responsible for the investigation of 10 homicides, 3 kidnappings and 3 Officer Involved Shootings. Investigators were commended for their successful investigation of the highly publicized Hai Duc Le Terrorist Bombing incident, the first use of the Patriot Act in the western United States.

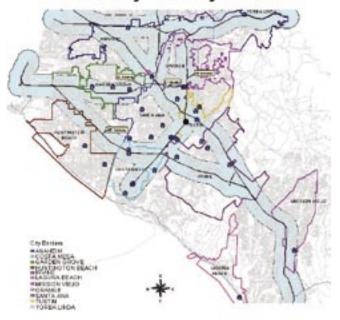
DISTRICT INVESTIGATIONS DIVISION

The District Investigations Division provides investigative services by assigning specific crime type, specialist investigators to the investigative teams already working in each of the policing districts, resulting in enhanced recognition of crime trends and improved recognition of those committing crimes.

MAJOR ACCOMPLISHMENTS

- Obtained a computerized, mug composite software database, computer, monitor and VCR to improve our ability to identify and apprehend criminal violators.
- The Investigations Division successfully utilized the task force approach in the investigation of a number of serial crimes, most recently the Freeway Robbery Series. This collaborative effort resulted in the apprehension of individuals responsible for more than forty armed robberies in the greater Santa Ana area.

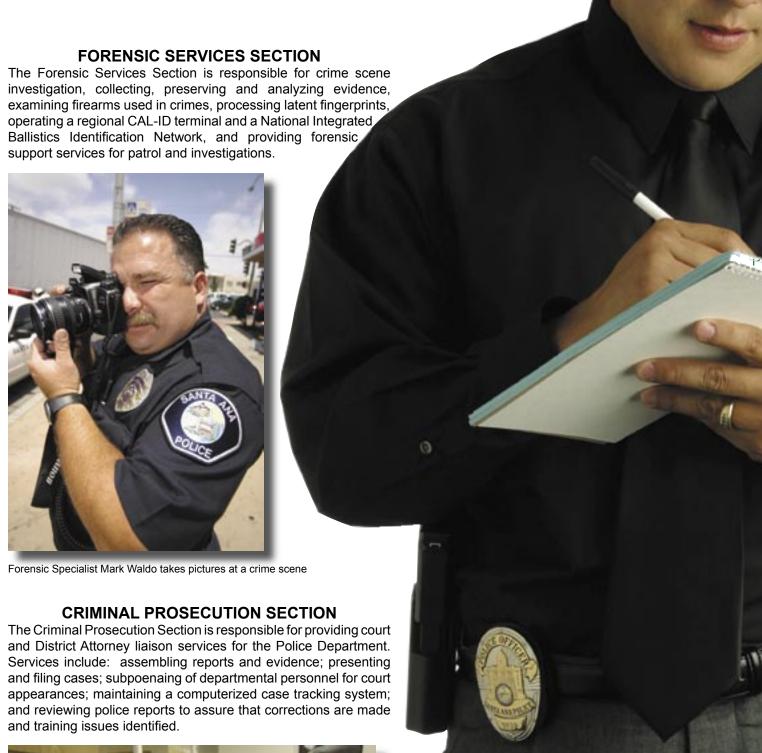
Freeway Robbery Series



- The Major Fraud Unit investigated numerous high profile cases in which losses totaled \$4,676,000. Investigators were able to arrest numerous suspects and garner significant restitution for the victim businesses.
- The Forensics Section increased its ability to process "Crime Guns" with the addition of a part-time IBIS technician who received training from the Bureau of Alcohol, Tobacco and Firearms.

DISTRICT INVESTIGATIONS SECTION

The District Investigations Section is responsible for the investigation of all robberies, burglaries, assaults, thefts, major fraud and checks/forgery. District Investigators actively participate in the Stat-Trac process in an effort to provide a comprehensive approach to the resolution of serial crimes.





Police Investigative Specialist Kim Holmes tracks reports for court

SPECIAL INVESTIGATIONS DIVISION

The Mission of the Special Investigations Division is to be responsive to community concerns stemming from drug trafficking, vice-related criminal activity, the investigation and arrest of career criminals and criminal enterprises. and by being proactive in crime prevention strategies. This is accomplished through timely enforcement strategies, seizure of illegally gained assets, promoting community awareness and participation in drug enforcement programs. review and enforcement of ordinances concerning gaming, public decency/morals, and analysis and reporting of trends in criminal activity.

CAREER CRIMINAL UNIT

The Career Criminal Unit plays a crucial role in problem solving strategies by apprehending career criminals and with the department's Strategic Information Crime Analysis Team in analyzing and processing criminal information. The reciprocal approach between the Crime Analysis Unit and the Career Criminal Unit has led to an improvement in career criminal suspect identification and the successful arrests of many career criminals.

A joint program is underway with the ATF, FBI and the U.S. Attorney's Office using federal RICO laws to identify, arrest, and prosecute career criminals that are involved in organized criminal enterprises.

NARCOTICS ENFORCEMENT TEAM

The Narcotics Enforcement Team is responsible for covert investigations relating to individuals involved in the sales, manufacturing/distribution of narcotics, and the seizure and forfeiture of monies and assets arising from illicit activities. The Unit members worked closely with local and federal law enforcement agencies, including the Federal Bureau of Investigation, U.S. Customs, Drug Enforcement Administration and the California Department of Justice's Bureau of Narcotic Enforcement, focusing on major narcotic traffickers.

These efforts resulted in the seizure of significant quantities of illegal narcotics including heroin, cocaine and methamphetamine, and seizures totaling in excess of \$1,000,000 in assets and cash in 2003.

VICE UNIT

The Vice Unit is responsible for investigating crimes involving prostitution, pornography, lewd conduct and gambling, and alcoholic beverage control violations. The Vice Unit also conducts investigations for Alcohol Beverage Control licenses, dance permits, bingo permits, and pool and billiard permits. The Vice Section successfully completed a \$100,000 grant from the Department of Alcoholic Beverage Control, which was designed to aggressively enforce ABC related violations and educate the public about the consequences of alcohol abuse.

CRIME PREVENTION UNIT

The Crime Prevention Unit works with all areas of the community to reduce crime through a coordinated program of prevention and education. This was achieved by providing community programs and onsite security inspections to both business and homeowners. In addition, this unit is responsible for the implementation and enforcement of the Building Security Ordinance and Police Conditioned Discretionary Actions (pay phones, ABC licenses, 24-hour restaurants, etc.), and False Alarm Ordinance. In 2003, this unit processed and reviewed 2,400 plan checks and 1,200 building finals, both commercial and residential.

Unit personnel coordinates citywide special events (parades, concerts, carnivals, neighborhood block parties, etc.), helps to coordinate officer/security deployment, and processes the issuance of city permits for all city events. The Crime Prevention Unit also processed 120 film permits, 84 street closures, and 163 Land Use Certificates (private property permits).

CPU acts as the department liaison for the Planning Commission, the City's Permit Assistance Team, the School District's Construction Review Team, the Development Review Team, and represents the department at all Zoning Administration Hearings and pre-event meetings.

Other duties include providing fingerprinting for children, conducting tours of the Police Facility, maintenance of the Department's Knox Box program, public pay phone ordinance abatement and organizing the Annual Police Award Banquet.

ORANGE COUNTY REGIONAL NARCOTICS SUPPRESSION PROGRAM

The Orange County Regional Narcotics Suppression Program (RNSP) was established in 1986 and is currently comprised of thirty-one investigators and four non-sworn support personnel from various local, state and federal agencies. Presently the Santa Ana Police Department has seven investigators assigned to RNSP. The mission of RNSP is to target, investigate and prosecute individuals who organize, direct, finance or otherwise engage in high-level (major) illicit drug trafficking enterprises or money laundering operations. A high priority is placed on those subjects engaged in the importation of illegal drugs into or through the County of Orange, California and the interdiction of such illicit pipelines. In addition the Orange County Regional Narcotics Suppression Program promotes the coordinated drug enforcement efforts throughout the county, state and nation, encouraging maximum cooperation between all law enforcement and prosecutorial agencies.

During the year of 2003, over 14.4 tons of illegal narcotics were seized which included 31,387 pounds of marijuana, 749 pounds of cocaine, 94 pounds of heroin, and 52 pounds of methamphetamine. In addition, \$2,034,245 in U.S. currency and over \$1,500,000 in assets was seized.







JAIL BUREAU

During 2003, the Jail Bureau concentrated on improving the budget status by increasing the contract housing population. During the last part of the year, contract housing revenue averaged over \$900,000 per month. Prisoner transport capabilities have increased in response to the needs of U.S. Marshals and Immigration and Naturalization Services contractors.

The Bureau has continued to improve service to law enforcement and investigative efforts of the Department as well as other law enforcement agencies. The number of prisoners held in our facility for investigative purposes increased. The number of cases in which information from jail staff and jail resources played an important role increased significantly.

After six years, the Bureau is upgrading technology in computers, control systems, and life safety systems. Attendance at inmate programs has improved through the use of technology to link multiple classrooms to a single instructor. Overall administration and management of the organization has improved through continuous staff training seminars, team building programs, and the development of specific performance criteria for detention officers.

ADMINISTRATOR RUSS DAVIS

JAIL ADMINISTRATION DIVISION

Administration Division is responsible for all contract and administrative services of the Santa Ana Jail including inmate housing and vendor contracts, budget monitoring, development of policies and procedures, Board of Corrections (BOC) compliance, and payroll and purchasing issues at the Jail. The Jail continued to receive excellent compliance ratings from the Board of Corrections and the Orange County Department of Health. In 2003, increasing contract inmate population was a high priority, and by the end of the year, this inmate population increased to over 400.

In 2003, the Jail completely updated its CCTV Surveillance system. Additionally, the Jail is reviewing software for a new Jail Management System, an expanded camera surveillance system, and a new LaserFiche system for the Jail Records Section.

The Jail continues to utilize the Inmate Welfare Policy Committee to oversee the use of Inmate Welfare funds. This committee meets quarterly and is comprised of personnel from various Bureaus of the Police Department and includes community representation.



CONTROL ROOM

LAUNDRY

JAIL FACILITY

LIVESCAN

JAIL OPERATIONS DIVISION

the safe and secure housing of inmates and the safety and security of staff. Four supervisors provide leadership necessary for enhancing the knowledge and competency of the 85 detention officers assigned to the Jail Bureau.

The Jail continues to house inmates who cooperate with investigators in solving cases for the Santa Ana Police Department and other agencies. Jail staff also provides for the transportation of inmates to court and the hospital or booking. In 2003, Jail staff participated in a multi agency DUI checkpoint program.

Bureau receives numerous requests for tours throughout the year. Jail staff provides for the walk through and answering of questions about jail operations. In 2003, staff provided tours for Santa Ana College, Santa Ana High School, Government day, and local law enforcement agencies. Staff also participated in school career days at Santa Ana High School, Cesar Chavez High School, Horizon High School, Willard Intermediate, Spurgeon Intermediate, and Lathrop Junior High.

Jail Operations Division is responsible for providing for In 2003, the objective of Support Service was to provide excellent customer service in responding to the needs of our enforcement personnel, other law enforcement agencies, the public, and the inmate population. The Classification Section coordinated inmate information and intelligence, which streamlined the "custody hold" process.

> Providing a variety of educational and counseling opportunities such as GED tutoring and testing, ESL, Positive Life Skills, computers, college credit courses and the Community Oriented Policing (COP) aligned Stay Out of the System Program (SOS), the Jail's activities continued to provide the highest level of programming regionally at the local level. These programs have produced hundreds of GED juvenile and adult graduations, completed college credit hours and behavioral interventions. All of which has not only benefited the incarcerated individual, but also the community into which that individual was released.

> Our Records Section continues to provide first-rate community service in responding to the needs of the public, visitors, attorneys, and law enforcement personnel. In addition to providing excellent record keeping, offender identification, and visitors' services. Records coordinated the successful Pay-To-Stay program. This program provided offenders with the quality of life opportunity to maintain gainful employment while serving their debt to society. It has also provided the City with a noteworthy source of revenue.



INTAKE MEDICAL TRIAGE **KITCHEN** LOBBY



TECHNOLOGY & SUPPORT BUREAU

The Technology and Support Bureau's purpose is the centralization of support functions to provide a comprehensive delivery of these services to the department and the community. The Bureau is comprised of four divisions: Communications, Information Services, Property and Evidence, and Records. This consolidation of these services under Bureau-level leadership provides the Department with the ability to recognize and maximize the strategic importance of support in developing and implementing department and citywide initiatives.

Continuing advancements in technology are increasingly demonstrating the inherent dependence of these support functions upon each other, especially in providing the required level of service to operational and administrative personnel. Correspondingly, administrative and operational analysis is progressively being sought to evaluate existing operational methods, in our collective effort, to provide the best police services to the citizens of Santa Ana. The Technology and Support Bureau continues to seek and develop ways to further improve its role in the department.

ADMINISTRATOR MIKE LEWELLEN

COMMUNICATIONS DIVISION

The Communications Division proudly plays a pivotal role in Department efforts to meet increasing demands for police services. In 2003, over 189,000 calls for service were processed, which is an increase of 1,000 calls. As the first point of contact for those in need, Communications personnel answer approximately 250 9-1-1 phone calls daily, ensuring that emergency resources are dispatched rapidly and efficiently. State-of-the-art technology makes it possible to provide for the needs of the deaf and non-English speakers (over 140 languages can be translated) so that all members of the community receive responsive service. This service is backed-up by on-going professional training and disaster preparedness to ensure that whatever the emergency, Communications staff is ready to respond.

TELEPHONE REPORTING UNIT

The Telephone Reporting Unit (TRU) serves as a key component of our Differential Police Response philosophy by evaluating non-emergency requests for service and directing such requests to other City agencies and public and private resources to meet their needs without requiring the response of a sworn officer unless necessary. This allows police officers to respond to incidents of a serious nature and to engage in problem-solving strategies in their Districts. In 2003, the TRU processed nearly 64,000 telephone calls for service and took over 7,000 reports.

INFORMATION SYSTEMS DIVISION

The Information Systems Division is comprised of two sections: Crime Analysis and Computer Services. Crime Analysis provides operational support maximizing the effectiveness of the Community Oriented Policing strategies. The five certified Crime Analysts provide critical information to the Field Operations and Investigations Bureaus as well as the department administration. They also work closely with other agencies and provide information to outside organizations.

Last year saw the continued refinement of STAT-TRAC (Santa Ana's Technological Approach To Target Responses Against Crime). The weekly STAT-TRAC meetings, which Crime Analysis facilitates, helps the free exchange of information and fosters a working relationship between members of the bureaus.



The primary function of the Computer Services Section is to support the technological needs of the Department and Jail. The section researches, purchases, installs and services a wide variety of information

technologies (hardware and software). Computer Services personnel purchased and installed 20 new network servers, which has greatly increased both performance and reliability of many of the main systems and programs.

Over 100 new laptop computers were purchased to replace the current computers in all the patrol cars and are scheduled for installation in early 2004. An additional 30 desktop computers were purchased to replace some of the older machines throughout the Department. Additionally, 20 of the network printers were replaced.

Work has continued, and is near completion, on our joint production of a new Case Management System (CMS). When finished, CMS will tie together CAD, the remote report writing system, Evidence, Records, and LaserFiche. This highly complex system will be state-of-the-art and will greatly enhance efficiency and effectiveness.





Operating on a 24-hour basis, the Records Division staff provides vital information and assistance to the public, governmental agencies and department personnel. The Division is responsible for the maintenance and retrieval of all crime reports, warrants, traffic accident reports, vehicle reports and statistical reports. The Records staff processed over 56,000 reports and scanned more than 550,000 documents. Their primary responsibility is providing information and assistance to the public and departmental personnel, processing over 170,000 requests for service from departmental personnel and 27,000 requests from the public.

The Division maintains liaison with the California Department of Justice, which operates a statewide-computer system linking the Department with every criminal justice agency in the state and the nation. More than 50,000 messages were transmitted via the California Law Enforcement Telecommunications System.

With over 6 million automated records on file, the automated computer system continues to play a major role in the storage and retrieval of information and documents. Approximately 326,000 entries were added to the various computer systems this year. Over twenty million documents are stored on microfilm and over one million records on optical storage.

The Records Division continuously strives to improve accuracy, speed and efficiency. Quality Teams contribute ideas on efficiency and cost effective measures, reflecting the goals of the Department and City for the delivery of

high quality service.





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PROPERTY & FACILITIES DIVISION

The Property & Facilities Division provides a wide range of support services to the Police Department and Jail and its more than 800 full and part time employees, contractors, vendors and visitors.

FACILITY MANAGEMENT

After seven years, this state-of the-art facility continues to be a model for other law enforcement agencies and was again awarded the "Best in the West" facility design designation at the COPS Facility tours highlighting West Exposition. project management, functional design, and unique furnishings and equipment continue to be requested by visiting police agencies and architectural groups.

CENTRAL DISTRIBUTION CENTER (CDC)

Central Distribution Center personnel continues to provide essential support services to all areas of police operations. CDC staff continues to excel in quality customer service and pro-active alert readiness for immediate safety equipment issuance, tactical alerts, and emergencies.

EVIDENCE SECTION

Evidence Section personnel are responsible for processing evidence and property held in police custody and processed over 36,500 items, a 22% increase over 2002. A total of \$685,861 was deposited in the City general fund or Asset Forfeiture accounts, a 45% increase over last year.

Staff participation in the California Association of Property & Evidence continues offering employees access to networking and training opportunities. Focus was placed upon the release and disposal of items within evidence, which resulted in an overall 63% increase, as 14,360 items were released or destroyed.

SANTA ANA POLICE DEPARTMENT

2003 AWARD RECIPIENTS

PURPLE HEART

Officer Douglas McGeachy

MEDAL OF VALOR

Officer Douglas McGeachy Officer Ron Moreno Officer William Sweet Reserve Officer Robert Ayres

DISTINGUISHED SERVICE MEDAL

Officer Martin Burns
Officer Enrique Ruvalcaba
Officer Frank Aragon

POLICE SERVICE MEDAL - VALOR

Officer Sergio Enriquez Officer Richard Flores Officer Garth Brackman

CLASS A LIFESAVING

Officer Michael Judson Officer Frank Aragon Officer Alejandro Lopez Officer Jose Gonzalez

CLASS A ADMINISTRATIVE

Lieutenant Jeff Owens
Sergeant John Gabelman
Sergeant Chuck Deakins
Corporal Matthew Craig
Corporal Galen Diaz
Detention Supervisor Christina Williams
Officer Kevin De Deaux
Range Master Kim Hagen
Officer Adrian Silva
Corporal Roger Alfaro
Officer Juan Gonzalez
Officer Rudy Reynoso

EMPLOYEES OF THE YEAR

Uniformed Officer of the Year -Officer Caprice Kirkpatrick Corporal of the Year - Corporal Todd O'Conner Sergeant of the Year - Sergeant Mark Strohman Sergeant of the Year - Sergeant Ken Witt Field Training Officer of the Year -Corporal Jesus DeLaBarcena Field Training Officer of the Year -Officer John Corby Traffic Officer of the Year - Officer Alan Berg Investigator of the Year - Investigator Tom Serafin Reserve Officer of the Year -Reserve Officer Brent Mosbrook Dispatcher of the Year -Police Service Dispatcher Carol Casey Records Specialist of the Year -Police Records Specialist Jennifer Saldivar **Detention Supervisor of the Year-Detention Supervisor Maria Rubalcaba Detention Officer of the Year -Detention Officer Gilbert Molina Detention Records Specialist of the Year -**Detention Records Specialist Darlene Abundez Non Sworn Employee of the Year -Traffic Services Specialist Linda Flores

CHIEF'S AWARD

Lieutenant Ken Hall – 36 years of service Lieutenant Charles Magdalena – 30 years of service Lieutenant Mike Foote – 29 years of service Lieutenant Felix Osuna – 27 years of service

"Special Operations Unit"
Sergeant Steve Alegre, Officer Art Carranza, Corporal Gary
Miranda, Officer Alex Lopez, Officer Mike Judson, Officer Ed
Gutierrez, Officer Frank Aragon, Officer Jose Gonzalez,
Officer Loi Pham





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