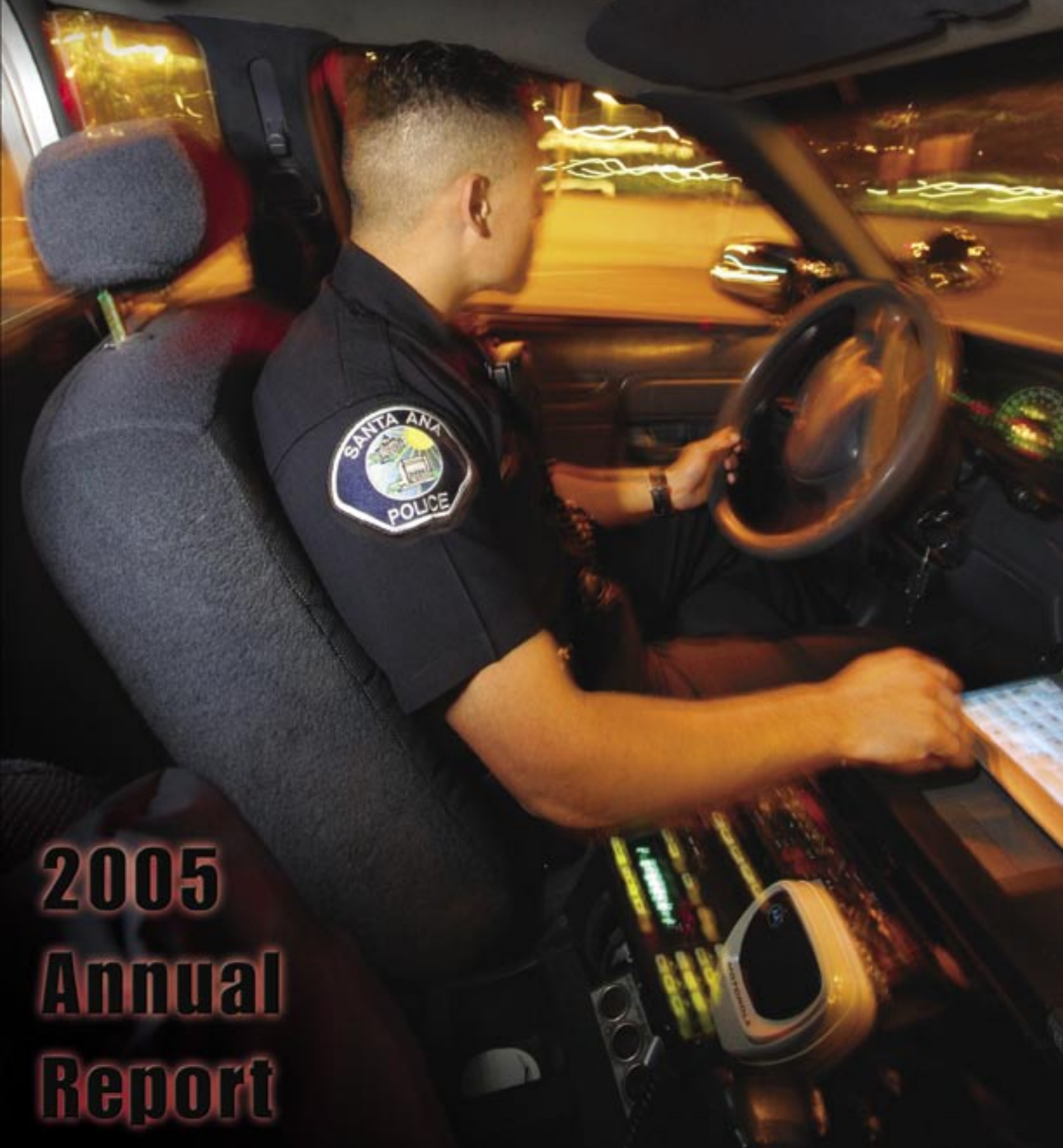
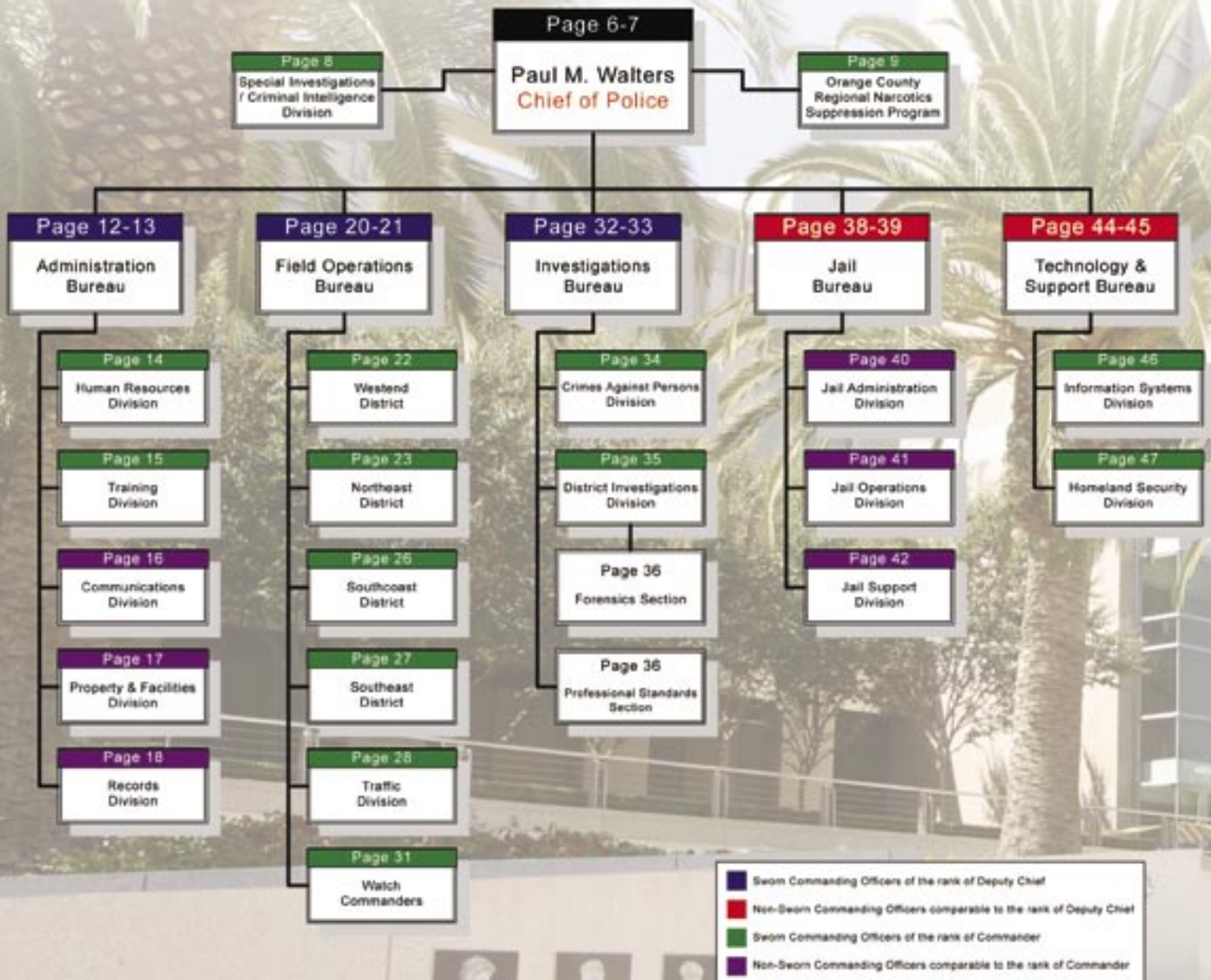


# POLICE DEPARTMENT SANTA ANA



**2005  
Annual  
Report**

# Santa Ana Police Department Organizational Chart



■ Sworn Commanding Officers of the rank of Deputy Chief  
■ Non-Sworn Commanding Officers comparable to the rank of Deputy Chief  
■ Sworn Commanding Officers of the rank of Commander  
■ Non-Sworn Commanding Officers comparable to the rank of Commander

Mayor's Message	4
City Council	5
F.B.I. Crime Index & Part 1 Crimes	10
National Comparisons	11
2005 Awards Recipients	19
2005 Retirees	24-25
Animal Services, Canine & Mounted Units	29
A.B.L.E. & Public Information Office	30
S.W.A.T.	31
IBIS - Success Story	37
SAPD in the News	43

# Vision, Purpose and Values

## Our Vision

A Community Oriented Police Department committed to:

High Quality Service  
Innovative Leadership  
Problem Solving and Prevention

Through highly trained and professional employees in modern facilities using the latest technology.

## Our Purpose

To ensure the safety and security of all people in our city by providing responsive and professional police services with compassion and concern. Our mission is accomplished within the moral and legal standards of our community, through a problem-solving partnership with the community and members of the Department.

## Our Values

<b>Integrity</b>	We value adherence to the rule of law, to the Constitution of California and of the United States, and to utmost honesty.
<b>Safety and Security</b>	We value working to create and maintain a safe, secure and enjoyable working and living environment for community members, for visitors, and for ourselves.
<b>Community Participation</b>	We value working with Santa Ana's diverse communities to ensure the safety and security of our neighborhoods.
<b>Service</b>	We value providing equally to all people fair, courteous, responsive, and efficient service which observes each individual's dignity and worth.
<b>Organizational Growth</b>	We value the creation of an environment which focuses on solving problems through teamwork, participation, cooperation, and enthusiasm, fostered by decisive, professional leaders who support creativity and innovation.



**Mayor**  
**Miguel A. Pulido**

It is an honor to be part of the Santa Ana Police Department's Annual Report. Year after year, SAPD continues to be a leader in addressing critical law enforcement issues. Regional and national leadership in the areas of Community Oriented Policing and Homeland Security are the result of dedicated and highly skilled public safety personnel. Thanks to your commitment, Santa Ana is one of the safest cities in the country.

Innovation, integrity, teamwork, and community involvement are key elements that contribute to SAPD's ability to deliver exceptional police services. SAPD actively engages residents and community leaders to develop and support innovative problem solving practices. Through your outstanding performance, the Police Department is able to continuously contribute to and improve the quality of life for Santa Ana residents.

Every contribution of each member of this organization is invaluable and appreciated. Thank you again for all your efforts and dedication.

Sincerely,

A handwritten signature in blue ink that reads "Miguel Pulido". The signature is stylized and cursive.

**Miguel A. Pulido**  
**Mayor**

# Santa Ana City Council



Lisa Bist



Alberta D. Christy



Jose Solorio



Claudia C. Alvarez



Mike Garcia



Carlos Bustamante



CITY OF SANTA ANA  
20 Civic Center Plaza  
P.O. Box 1988  
Santa Ana, CA 92702

CITY MANAGER  
David N. Ream

NUMBER OF SWORN  
POLICE PERSONNEL  
398

POPULATION  
351,697

MEDIAN AGE  
28.2

MEDIAN HOUSEHOLD INCOME  
\$43,525

MILES OF STREETS  
450



Chief Walters speaks with the press during a news conference



Chief Walters presents his secretary, Janet Chop, with her 35 years of service pin

# Office of the C



Chief addresses the news media after "Operation Nemesis"



Chief Walters and Councilmen Mike Garcia and Jose Solorio present Sgt. Mandell an award



As Chief of Police, I'm both humbled and grateful to be part of an organization that is so meaningful to so many. Above all else, I am thankful for the tremendous creativity, commitment and hard work of the men and women who make the Santa Ana Police Department one of the most respected in the nation. In 2005, the Department reinforced its position as a leader in quality, creativity and innovation; by bringing about a significant reduction in the crime rate while continuing to provide quality service to the community.



This is noteworthy considering this was also a year where the Department experienced a major transition in personnel and organizational changes. For more than two decades the superb leadership core of this Department remained stable. However, 2005 saw many from this leadership structure retire from service. I am personally grateful for their support, wisdom and wide-ranging contributions. The new leadership presents an exciting future for our Department, building upon the strong platform handed off to them.

Creativity continues to be the essence of our policing efforts; it is the foundation for almost everything we do, the source


# Chief of Police

of our strength and our success, and the energy that will power us into the future. Fostering and encouraging that creativity is our top priority. In order to thrive in this new policing era and to deliver long-term crime reduction and increased community satisfaction, we have established strategic priorities: creative innovation, information sharing, and the application of technology. Technology – and our ability to leverage it effectively – will be a crucial factor in our successes. As technology rapidly evolves, a new generation of officers is quickly embracing all it has to offer.


As technology will continue to assist in our efforts, our people will always remain the manner in which we maintain our core values and achieve our central mission of ensuring the safety and security of all people. This will always be accomplished in a responsive and professional manner with compassion and concern for the community we serve.

A handwritten signature in black ink that reads "Paul Walters".





Officers watch over arrestees during "Operation Nemesis"



The Strike Force Team practices entering a locked facility

## Special Investigations/Criminal Intelligence Division

### STRIKE FORCE

The Strike Force was formed on November 27, 2005 with the mission of reducing the overall major violent crime rate. The Strike Force enforcement strategy involves cooperating with inter-departmental units, specifically the Strategic Information Crime Analysis Team (SICAT), focusing on crime trends and requisite deployment strategies. During the first month of operation, 91 arrests were made (over 60% were felonies), 3 guns were seized, and a significant reduction in the overall crime rate was achieved.

The Strike Force is Orange County's first full-time SWAT element. The team is comprised of a sergeant and a corporal with 8 officers. Twenty-five percent of their duty time is spent on tactical training to maintain the mandated training requirements for full-time SWAT Teams. Combining the benefit of their extensive training, the recognition of their superior tactics, and availability and use of specialized equipment, Strike Force officers routinely are first to respond to handle crisis situations throughout the city.

### VICE UNIT

The Vice Unit consists of a sergeant and four detectives. Responsibilities include all activity related to prostitution such as human trafficking, pimping, street prostitution, houses of prostitution, escorts, and internet prostitution. The unit is also responsible for the investigation of lewd conduct, gambling,

*"The Wire Room was recently upgraded and several telephonic interception cases have been conducted."*



**Commander  
Hank Cousine**

massage establishments, pool halls, bingo parlors, and other businesses regulated by the Santa Ana Municipal Code. The team enforces violations related to Alcoholic Beverage Control licensed establishments such as sales to minors, serving obviously intoxicated patrons, and narcotic sales in bars and liquor stores.

The unit works closely with outside state and local agencies as well as residents and business owners within the city in an attempt to find long lasting solutions to vice related problems.

### NARCOTICS SECTION

The Narcotics Section continues to monitor local narcotics cases and maintains a good working relationship with the area Directed Patrols who handle the bulk of street narcotics crimes. They conduct background information on incoming narcotics complaints and information received from the Narcotics "Tip" line and route this information to the appropriate District patrols for further investigation. The Narcotics team's primary objective is to target major drug organizations that are involved in the distribution of narcotics throughout Santa Ana and the surrounding area. They work closely with both state and federal agencies to achieve these goals. The investigations they initiate are often long-term cases and involve using the latest investigative methods and technologies. The "wire" room was recently upgraded and several telephonic interception cases have been conducted during the past year. These cases impact local drug problems at the distribution level and have yielded significant seizures of narcotics as well as millions of dollars in assets.





Officers test a substance using a Reagent Presumptive drug test



Thousands of dollars were seized during a drug investigation

## Orange County Regional Narcotics Suppression Program

The Orange County Regional Narcotics Suppression Program (RNSP) was established in 1986 and is currently comprised of thirty-eight investigators and three civilian support personnel from various local, state, and federal agencies. Presently, the Santa Ana Police Department has five investigators assigned to RNSP. The mission of RNSP is to target, investigate and prosecute individuals who organize, direct, finance or otherwise engage in high-level (major) illicit drug trafficking enterprises or money laundering operations. A high priority is placed on those subjects engaged in the importation of illegal drugs into or through the County of Orange, California and the interdiction of such illicit pipelines. In addition, the Orange County Regional Narcotics Suppression Program promotes the coordinated drug enforcement efforts throughout the county, state and nation.

***“Thousands of pounds of narcotics and millions of dollars have been seized from high level narcotic traffickers.”***



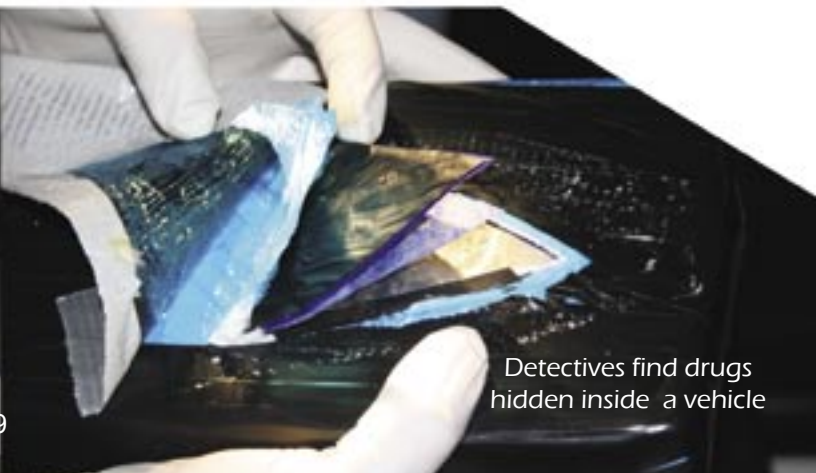
**Commander Ed DeMarco**

Over the last year, RNSP has implemented state-of-the-art telephone and wire intercept capabilities that have been shared with several local and federal agencies in numerous high profile investigations. Also, RNSP has provided technical support to these outside agencies and has assisted the Santa Ana Police Department in establishing and implementing its own wire intercept room. By allowing access and use of this equipment, thousands of pounds in narcotics and millions of dollars have been seized from high level narcotic traffickers.

During 2005, over 7 tons of illegal narcotics were seized which included 12,542 pounds of marijuana, 1,415 pounds of cocaine, and 110 pounds of methamphetamine. In addition, \$12,966,922 in U.S. currency and \$5,318,408 in assets were seized.



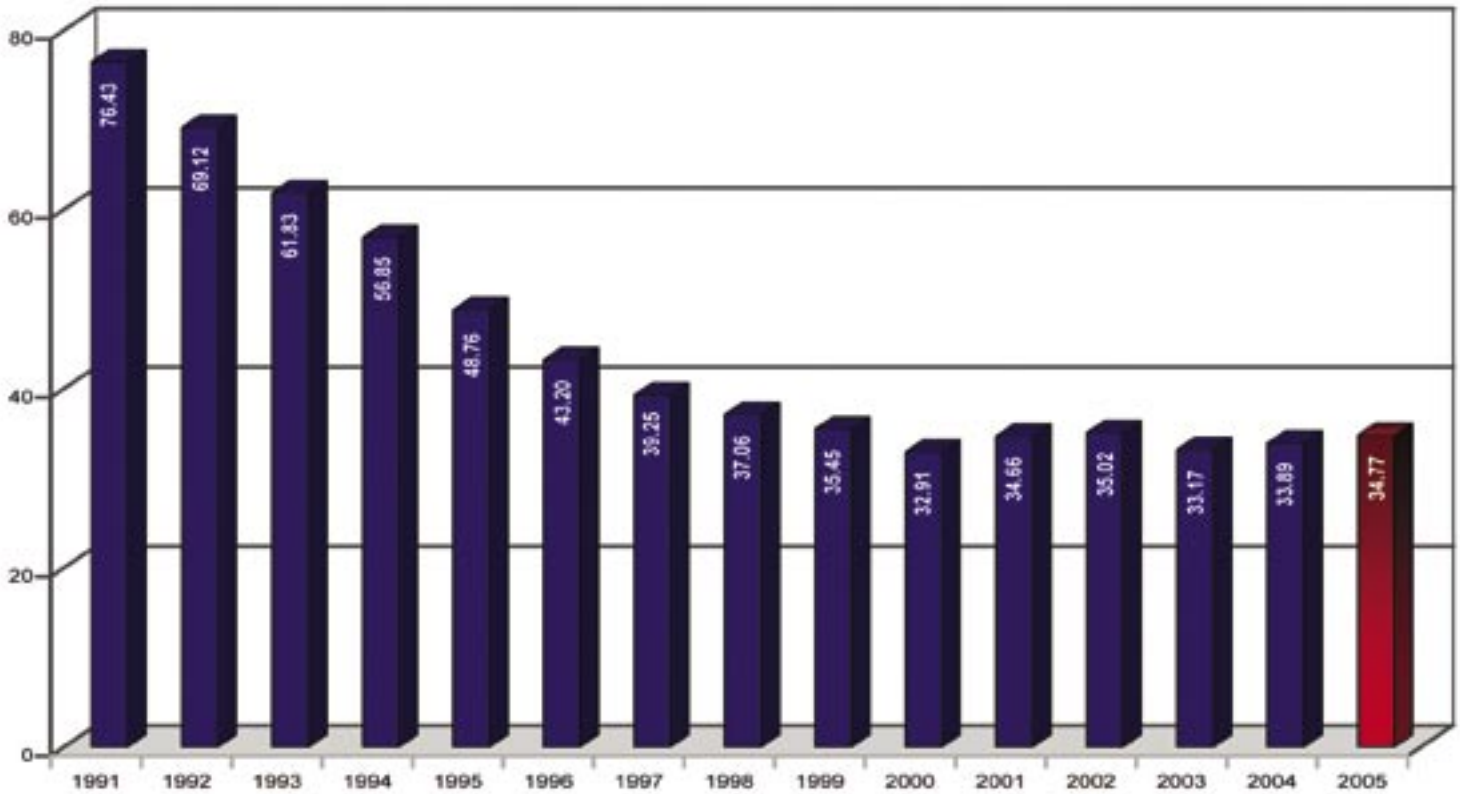
Several pounds of illegal drugs were confiscated



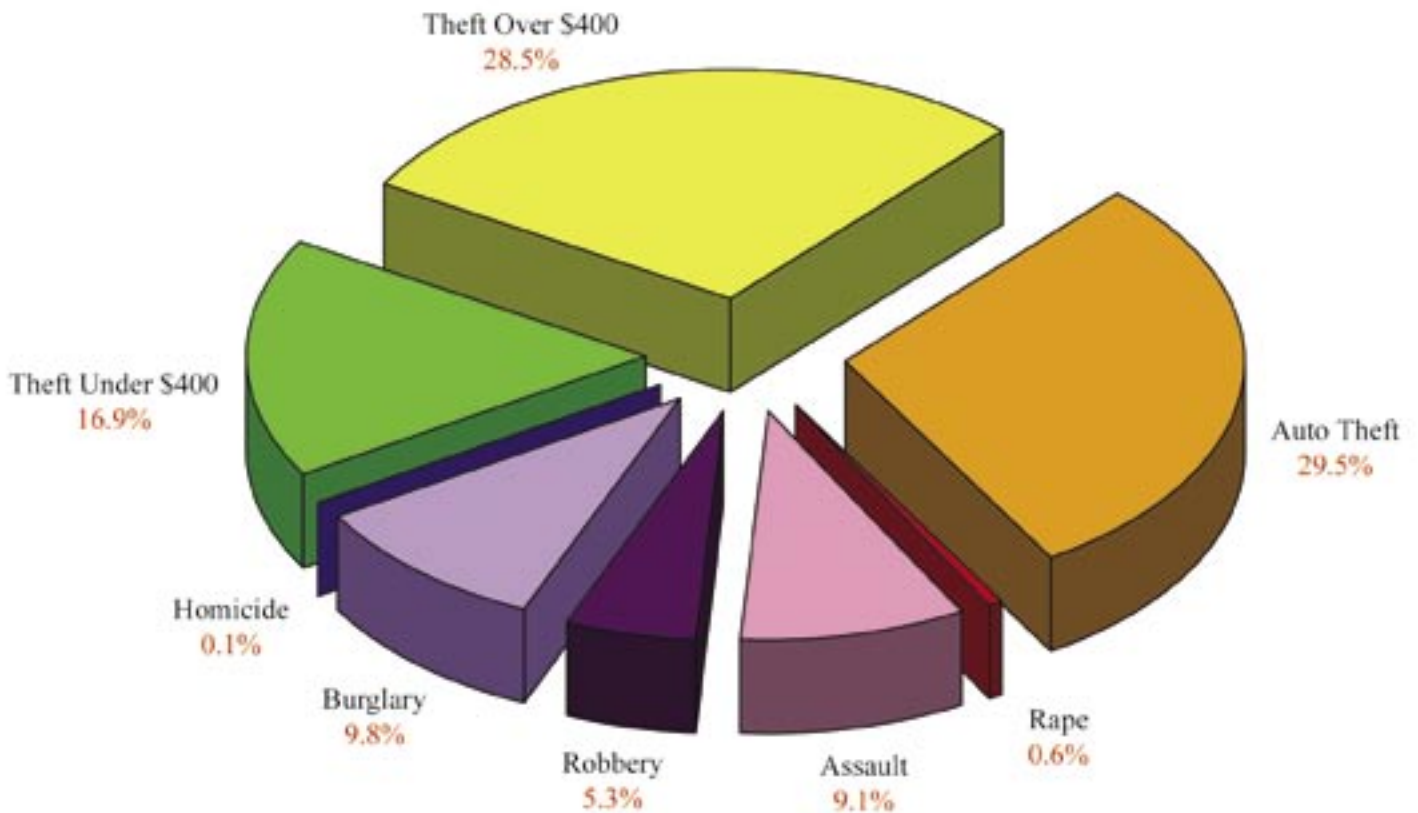
Detectives find drugs hidden inside a vehicle

# City of Santa Ana

FBI Crime Index  
(per 1,000 population)



## Breakdown of Year 2005 Part 1 Crimes



# National Comparison of 2004 Crime Rates

FBI Crime Index

Total Crimes

(Cities with populations 250,000 to 500,000)

City	Rank	Population	Total	Per 100,000
St. Louis, MO	1	335,143	45,701	13,636
Atlanta, GA	2	430,066	41,107	9,558
Kansas City, KS	3	446,659	41,515	9,295
Tampa, FL	4	324,704	30,013	9,243
St. Petersburg, FL	5	253,111	21,325	8,425
Cincinnati, OH	6	318,005	26,374	8,294
Tulsa, OK	7	389,135	31,649	8,133
Toledo, OH	8	309,600	24,945	8,057
Stockton, CA	9	274,598	22,105	8,050
Miami, FL	10	385,186	30,966	8,039
Corpus Christi, TX	11	283,898	21,936	7,727
Sacramento, CA	12	450,472	32,837	7,289
Albuquerque, NM	13	479,074	34,277	7,155
Cleveland, OH	14	462,260	32,991	7,137
Buffalo, NY	15	285,567	20,056	7,023
Mobile, AL	16	250,593	17,587	7,018
Wichita, KS	17	356,179	24,482	6,874
Oakland, CA	18	403,445	27,336	6,776
Fresno, CA	19	456,663	29,856	6,538
Minneapolis, MN	20	376,255	23,622	6,278
Bakersfield, CA	21	274,162	17,023	6,209
Omaha, NE	22	406,109	25,144	6,191
New Orleans, LA	23	471,057	28,783	6,110
Arlington, TX	24	360,970	21,474	5,949
Colorado Springs, CO	25	374,576	21,969	5,865
Mesa, AZ	26	445,006	25,864	5,812
Aurora, CO	27	293,655	16,894	5,753
Newark, NJ	28	279,857	16,066	5,741
Pittsburgh, PA	29	334,231	19,017	5,690
St. Paul, MN	30	282,709	15,444	5,463
Riverside, CA	31	284,762	14,274	5,013
Anchorage, AK	32	273,714	12,065	4,408
Raleigh, NC	33	321,850	13,993	4,348
Lexington, KY	34	268,618	11,510	4,285
Long Beach, CA	35	480,945	18,263	3,797
Anaheim, CA	36	336,195	11,779	3,504
Santa Ana, CA	37	346,461	11,764	3,395
Virginia Beach, VA	38	443,840	14,509	3,269

Note: Figures are based on U.S. Department of Justice statistics.

FBI Crime Index Figures include: Homicide, Forceable Rape, Aggravated Assault, Burglary, Motor Vehicle Theft, and Larceny-Theft.

# Administrati

**T**he mission of the Administration Bureau is to provide the essential support necessary to ensure the effective and efficient delivery of police services. This is accomplished through an interactive network of highly specialized and distinctively diverse activities, which both support and strengthen the police mission.

### PERSONNEL DIVISION

The Personnel Division is responsible for all human resource management functions related to the hiring and retention of both sworn and civilian employees. The Personnel Division also administers the Cadet Program, Police Chaplain Program, and Volunteer Program.

### TRAINING DIVISION

The Training Division is responsible for preparing, conducting, and coordinating the training of new employees as well as in-service and on-going training of existing employees. The Training Division also administers the Reserve Police Officers and the Police Explorers Programs.

# on Bureau

### COMMUNICATIONS DIVISION

The Communications Division is the life line between the citizenry and the police officers who serve them, in emergency and non-emergency circumstances.

### PROPERTY & FACILITIES DIVISION

The Property and Facilities Division is responsible for the safekeeping of all property recovered as evidence, maintaining the facility, systems, and grounds, and coordinating the procurement, issuance, and maintenance of police equipment, supplies, and vehicles.

### RECORDS DIVISION

The Records Division is the custodian and provider of criminal history and other essential information which police officers require in the investigation of crimes and prosecution of criminals.



**Deputy Chief  
F. Peter Jensen**

Background Investigators Steve Winston & Sergio Enriquez review an applicant's files

Sr. Office Assistant Gloria Gonzales & Commander Valentin

# Human Resources Division

During 2005, the Personnel Division focused on reducing the number of police officer vacancies by recruiting and testing hundreds of applicants. By year's end, the division had hired 28 new police officer laterals and recruits. In addition, another 11 full-time positions and 10 cadet positions were filled.

*"By year's end, the division had hired 28 new police officer laterals and recruits."*

personnel alike. The Peer Support and Counseling Group was also increased in size and a quarterly training program was implemented. The section also assumed control of the Chaplain Program, which provides comfort and assistance to both members of the department and the public.

## PERSONNEL SECTION

Continuing the Department's commitment to employee well being, the Personnel Section administered the second year of the Voluntary Fitness Program. This year, the program expanded to over 140 participants, and is now available to sworn and civilian

The section also continued to support the daily operations of the Department by administering the Cadet Program and the recently added Santa Ana Volunteers for Excellence (SAVE) Program. Staff also processed employee evaluations and Workers' Compensation claim forms for the entire Department.



**Commander David Valentin**





Videographer Mark Kiss produces a public educational video



Cpl. Brekenfeld directs the route for an officer during a driving course

# Training Division

2005 was an extremely productive year for the Training Division. Thirty-one new officers were hired and assigned to the academy and/or FTO Program. POST certified the department's new Field Training Manual and a corporal was assigned full time to the Orange County Sheriff's Academy. The Training Center delivered 21,200 hours of POST, STC, and in-service training to over 2,200 students. The onsite training helped the department to achieve 100% compliance with POST and STC requirements. Team members implemented the department's Respiratory Protection Program and successfully administered

*"The Training Center delivered 21,200 hours of POST, STC, and in-service training to over 2,200 students."*

respirator fit tests to all sworn and civilian first responders. Additionally, staff members trained over 400 civilians in Weapons of Mass Destruction Awareness.

As a part of the Division, the Police Reserves and Explorers contributed significantly to the department and community. Last year, the Police Reserves donated over 1,800 hours of service. The Explorer Post volunteered their assistance in over 15 community events and was recently nominated for the Learning for Life Exploring Excellence Award by the Boy Scouts of America.



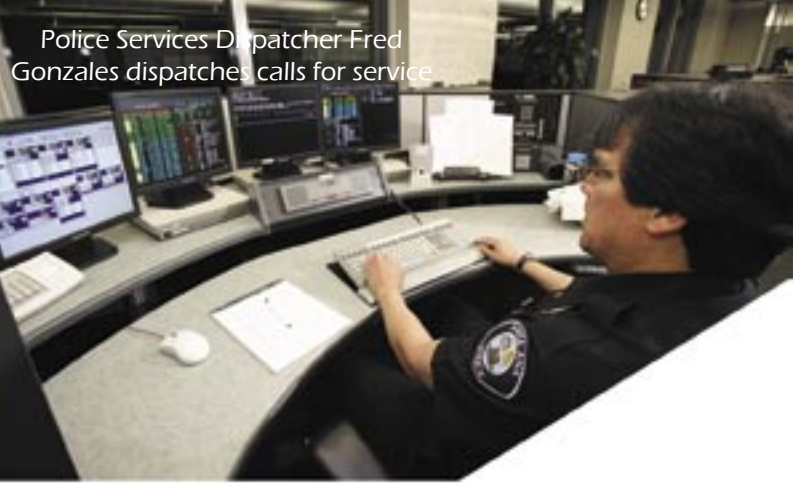
**Commander John Gabelman**



Members of the Training Division



Police Services Dispatcher Jessica Garcia answers in-coming calls



Police Services Dispatcher Fred Gonzales dispatches calls for service

## Communications Division

The Communications Division is made up of two sections, Dispatch and the Telephone Reporting Unit. The Division recently remodeled the dispatch center and the Telephone Reporting Unit consisting of 17 new ergonomic workstations. The new workstations adjust to the users in either seated or standing positions. Each console also includes environmental controls for the comfort of the employee.

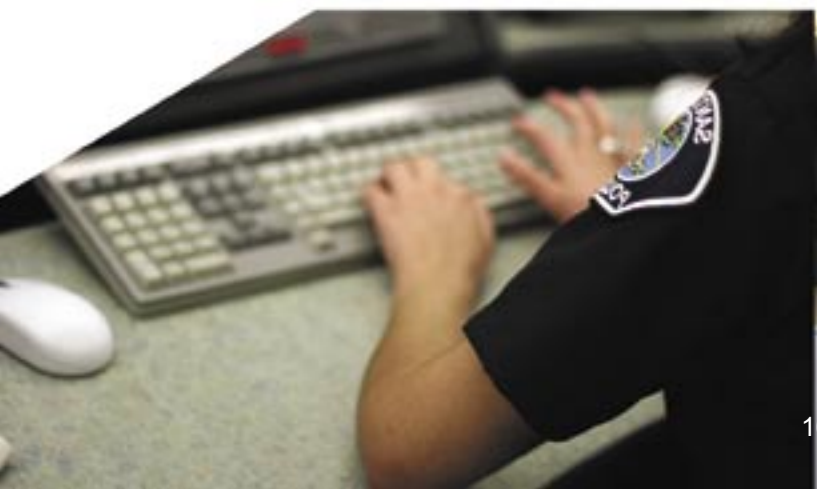
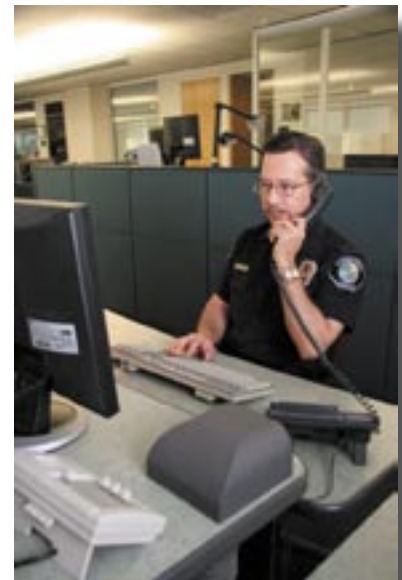
In 2005, the Communications Division started the implementation of receiving wireless 9-1-1 telephone calls. This allows cellular telephone users dialing 9-1-1 to have immediate contact with the police department instead of being transferred. The new system uses GPS technology to provide the dispatcher with the location of the cellular caller.

*“New workstations adjust to the users in either seated or standing positions.”*



**Manager  
Suzette Caddell**

Additionally, Orange County's 2-1-1 calling system was implemented. This 24-hours a day, free service can economically help solve many of the social service needs in our community by providing information for health and human services.



Police Services Dispatcher Boris Duran stands at his new workstation





Evidence & Supply Specialist Santiago Diaz checks on the vest supply

Police Supply Clerk Ignacio Rivera takes inventory of supplies



# Property & Facilities Division

The Property & Facilities Division provides a wide range of support services to more than 700 Police and Jail employees, numerous contractors, vendors, and visitors.

## FACILITY MANAGEMENT

Our nine-year old facility continued to be a role model for many other law enforcement agencies. The built-in flexibility of our office systems continued to allow for operational realignment of personnel with minimal impact. Being committed to a high level of preventative maintenance and quality building repairs sustained our ability to maximize the potential of our facility as a law enforcement and recruitment tool.

## EVIDENCE SECTION

The Evidence Section is responsible for processing evidence and property held in police custody. In 2005, the section processed over 40,000 items and deposited \$189,960 into the City Treasury. A new computerized, intra-department evidence management system was implemented on January 1st - thus completing the first year of data entry and employee training using this more reliable and

*"In 2005, the section processed over 40,000 items and deposited \$189,960 into the City Treasury."*



**Manager  
Mary Calderwood**

efficient system. The overall focus continued to be the security and legal release and disposal of items.

## CENTRAL DISTRIBUTION CENTER

The Central Distribution Center continued to provide essential support services to all areas of police operations. The section coordinated and transported 2,698 vehicles for repair and issued 35,112 items of safety equipment, uniforms, and miscellaneous office supplies to employees. CDC staff continued to excel in quality customer service and pro-active alert readiness for immediate safety equipment issuance. Replacing body armor, addressing cellular telephone issues, fleet detailing, and staff cross training were among the many priorities addressed this year.

Evidence & Supply Specialist Liz Hernandez keeps the helmets in stock





Members of the Records Division



Sr. Records Specialist Jennifer Saldivar processes reports

## Records Division

The Records Division provides information and a variety of services to the public, governmental agencies, and police personnel on a twenty-four hour basis. The Division is responsible for the maintenance and retrieval of all crime reports, traffic accident reports, vehicle reports, statistical reports, and warrants. The Records staff processed over 65,000 reports and scanned over 600,000 documents.

A primary responsibility of the Division is providing information and assistance to the public and departmental personnel. The Records staff processed over 170,000 requests for service from departmental personnel and more than 36,000 requests for service from the public.

The computer systems continue to play a vital role in the operation and management of the Division.

*“The Records staff processed over 170,000 requests for service from department personnel.”*



**Manager  
Anita Barrett**

Records personnel continually add and update information into the computer systems. Personnel completed over 450,000 entries into the various databases.

The California Law Enforcement Telecommunications System (CLETS) provides all law enforcement agencies with the capability of obtaining information directly from federal, state, and local computerized information files. In 2005, Records personnel sent more than 55,000 messages through CLETS.

The mission of the Division is to maintain the integrity of Department Records and to provide information and assistance in a courteous, responsive, and professional manner. This objective is accomplished through the efforts of an exceptional and dedicated staff.



Sr. Records Specialist Frances Rodriguez distributes mail



**Police Service Medal**  
Sgt. Pete Bollinger  
Officer Abel Alcantar



**Police Service Medal  
for Valor**  
Officer Eddie Gutierrez  
Officer Manuel Moreno  
Detective Eric Paulson  
Detective Julian Rodriguez



**Chief's Award**  
Captain George J. Saadeh  
Lieutenant Philip E. Archer  
Lieutenant David S. Nick  
Police Community Services Specialist Mike McCoy  
Sergeant Brian Sheldon



**2005 Baker to Vegas Team:**

**Runners:** Roland Andrade, James Armstrong, Mark Bell, Mike Gonzalez, Eddie Hernandez, Gil Hernandez, Sandy Kim, David Le, Dan McDermott, Matt McLeod, Jose Mendoza, Manuel Moreno, John Ok, Dominick Padilla, Raul Rivera, John Rodriguez, Ismael Rodriguez, Robert Rodriguez, James Rose, Richard J. Weber, Ken Witt, Dave Jansen, Oscar Lizardi, Eva Lopez

**Support Team:** Martin Anguiano, Albert Blas, Mellie Clark, Sandra Gatt, Angelina Gomez, Mary Lou Gomez, Caprice Kirkpatrick, Mike Maiocco, Norma Miramontes, Mark Nichols, Eddie Nunez, Jessica Quintana, Christina Rivera, Mike Tilson, John Valdez, Mark Waldo, Greg Ware, Dave Zanca, Lisa Zanca



**2005 Employees of the Year**

**Class "A" Administrative**

Sergeant Joseph Perez  
Sergeant Terry Zlateff  
Corporal Anthony Ochoa  
Detective Daniel Armendarez  
Detective Gonzalo Gallardo  
Detective Steve Lodge  
Detective Victor Rodriguez  
Detective John Franks  
Detective Jim Geist

**Class "A" Lifesaving**

Corporal Brett Nelson  
Officer Mario Corona

Sergeant  
Corporal  
Detective(s)

Officer  
Field Training Officer  
Traffic Officer  
Dispatcher  
Records Specialist  
Non-Sworn Supervisor  
Non-Sworn  
Detention Supervisor  
Senior Detention Officer  
Detention Officer  
Detention Records Specialist

Ronald Stires  
Richard A. Ashby  
Richard D. Gatto &  
David A. Rondou  
Jim Garcia  
Richard M. Shin  
Jaime Valenzuela  
Nedka Stills  
Geraldine K. Vaala  
Heather Heider  
Patricia Quezada  
Donna Estrada  
Jose Cruz  
Salvador R. Waltermire  
Brenda E. Lewis



# Field Operat

Officer Roland Andrade patrols the streets

The Field Operations Bureau is committed to ensuring the safety and security of those who work, reside, and visit the City of Santa Ana. This is accomplished through a variety of innovative enforcement, educational, and problem-solving strategies designed to apprehend criminals, reduce crime, and promote positive working relationships with members of the community.

The city's two federally funded Weed & Seed sites, located in the Southeast and Southcoast patrol districts, continue to benefit from the combined efforts of patrol officers, directed patrol officers, community members, and members of other city departments. Together, the coalition strives to make long-lasting positive changes to improve the quality of life for those within the area.

In the latter part of 2005, the Santa Ana Police Department submitted proposals to the United States Department of Justice for two more Weed and Seed sites. The proposed locations for the new sites fall within the Northeast and Westend policing districts. Acceptance of these proposals would give all four policing districts the opportunity to promote positive change through a cooperative partnership.

# ions Bureau

In 2005, the Field Operations Bureau was responsible for handling 129,000 calls for police service. The patrol officers, directed patrol officers, traffic officers and other uniformed members of the Field Operations Bureau are the first line of defense against those who represent a threat to public safety. They are highly trained professionals, who at times must unselfishly place themselves at risk in order to protect the community. Whether responding to an accident, pursuing a fleeing vehicle, apprehending an armed suspect or handling a violent domestic dispute, these officers are required to bring about a successful resolution to situations, which at times, seem impossible.

They must accomplish these critical and challenging tasks in strict adherence to the rule of law and within the high standards of conduct set forth in the Police Officers Code of Ethics. The dedicated men and women assigned to Santa Ana's Field Operations Bureau represent the finest that law enforcement has to offer.



**Deputy Chief  
Bruce Carlson**



## Westend

### WESTEND DISTRICT POLICING / SUBSTATION

Officers responded to calls for service, initiated problem-solving projects impacting neighborhood wellness, and attended over 160 community meetings. Personnel assigned to the Westend Substation managed 2,463 telephone contacts, handled 1,915 in person contacts, and processed 478 citations, while updating the substation's Community Resource Center. The Westend District Police Service Officer, Gloria Perez, was appointed Chair of the California Crime Prevention Officers Association, charged with providing timely and critical crime prevention training to crime prevention practitioners throughout Orange County.

### COMMUNITY RELATIONS / PROGRAM FACILITATION

Two sessions of the Santa Ana Parent Academy (Academia De Padres) were facilitated in 2005. This innovative crime prevention-based program in its third year helps educate parents and caretakers on addressing juvenile delinquency issues. District personnel also participated in the ACCESS "Project Safe"



**Commander  
Tammy Franks**

*"Westend Substation managed 2,463 telephone contacts, handled 1,915 in person contacts..."*

gang prevention grant program and concluded its work on the Orange County "On Track" four-year tobacco abuse prevention/enforcement grant. The 7th annual "Jr. Children of Pride" (Jr. COP) Program and the 15th Annual Westend Community Oriented Policing Association Holiday Celebration was attended by approximately 5,000 people.

### WESTEND DIRECTED PATROL TEAM

The Westend Directed Patrol Team continued its 2nd year of a comprehensive strategic plan to address the historical public nuisance crime issues along Harbor Boulevard. Town hall meetings, regional strategies, and innovative approaches were incorporated in this strategy. In 2005, the team made a total of 432 arrests for a variety of narcotic, weapons violations, and other public nuisance offenses, while seizing U.S. currency and various quantities of narcotics.



## Northeast

The Northeast District is comprised of businesses, diverse residential neighborhoods, and a variety of cultural centers and attractions including the Bowers Museum, Discovery Science Center, Saint Joseph Ballet, and the Orange County Performing Arts Pavillion. The district is also home to Santa Ana's Civic Center, which serves as the hub for local, state, and federal governmental agencies.

In addition to handling calls for police service, officers assigned to the Northeast District are charged with developing problem-solving strategies to address a variety of neighborhood issues. Our approach strives to formulate long-term solutions to problems using the collaborative effort and wisdom of community members, personnel from other City departments, and members of outside governmental agencies. In November 2005, the Northeast District submitted a "Weed and Seed" federal grant proposal designed to improve the quality of life within one of the district's high density residential areas. The grant is currently under review by the U.S. Department of Justice.

### BUSINESS LIAISON UNIT

The business liaison unit consists of two strategically located substations staffed by officers selected for their ability to handle a variety of tasks, which range from conducting criminal investigations to organizing and



**Commander  
Jeff Owens**

overseeing special events. One substation is located on downtown Fourth Street in the heart of the City's historic business district. The other substation is located inside the MainPlace Shopping Mall, which features well known department stores such as Nordstroms and Macy's. Officers assigned

to the substations work closely with members of the business community to maintain a safe and enjoyable environment for visitors from throughout the region.

### CIVIC CENTER PATROL

Santa Ana's Civic Center is located adjacent to Santa Ana's historic downtown business district. The area is home to county and federal courthouses, administrative offices, city hall, and other local, state and federal facilities, which collectively employ thousands of government workers. During the week, the daytime population within the civic center swells as people from throughout the county come to conduct business. A team of officers are assigned full time to provide police service within the area and ensure a safe and productive environment for visitors and governmental employees. To better meet the policing needs within the civic center, officers maintain strong working relationships with other community service agencies. One such example is the Behavioral Health Assessment Team, which consists of a police officer partnered with a mental health nurse. Together, the duo responds to conduct a field assessment of individuals exhibiting signs of a mental health disorder. The appropriate recommendations and/or referrals are made without unnecessary delay.



Captain Saadeh began his tenure with our department as a Community Service Officer in 1975, earning the grand amount of \$779 per month and received permanent status in 1976. He left the department briefly in 1977 to become a deputy with the Orange County Sheriffs Department. Borrowing a phrase from Chief Walters, he quickly “learned the error of his ways” and returned to SAPD as an officer early in 1978. He advanced rapidly through the ranks, gaining experience in virtually every aspect of policing.

During his service in Juvenile Investigations, he was named “Investigator of the Year” in 1982. Again in 1986 while in Homicide, he was awarded “Investigator of the Year.” George became Sergeant Saadeh in February 1986, Lieutenant Saadeh in August 1989, and Captain Saadeh in March 2002.

A standing room only crowd attended his farewell reception on November 16, 2005 in the Community Room, evidence of the esteem in which he is held. Another of our captains described Captain Saadeh as being “motivated by a strong desire to do the right thing in all circumstances, regardless of consequences.”

# 2005 Ret







Sgt. Gary Adams  
Sept. 3, 1974 -  
Sept. 30, 2005



Sgt.  
Edward Andrade  
Nov. 6, 1970 -  
Dec. 15, 2005



Lt. Philip Archer  
Nov. 4, 1974 -  
Sept. 30, 2005



Officer  
David Bartholome  
April 17, 1985 -  
April 30, 2005



Sgt. Kevin Brown  
June 21, 1982 -  
Dec. 27, 2005



Officer John Byron  
Jan. 22, 1991 -  
Dec. 31, 2005



Sgt. William Heim  
Sept. 18, 1980 -  
Feb. 28, 2005



Lead Det. Records  
Specialist  
Elizabeth Kloss  
Feb. 17, 1997 -  
Nov. 10, 2005



Officer Gary Labb  
Aug. 1, 1975 -  
Dec. 30, 2005

# irements



Sgt. Irma Mandell  
June 16, 1975 -  
July 15, 2005



Police Services  
Dispatcher Annette  
McCarthy  
May 13, 1985 -  
July 27, 2005



Officer  
Javier Rivera  
July 24, 1984 -  
May 23, 2005



Officer  
Melody Rose  
July 2, 1984 -  
Sept. 30, 2005



Sgt. Nick Rubbo  
Feb. 14, 1985 -  
April 30, 2005



Communications  
Service Officer  
Charlotte Sampson  
Jan. 21, 1975 -  
Feb. 15, 2005



Detention Officer  
Nancy Soward  
Jan. 6, 1975 -  
June 28, 2005



Detention Officer  
Marilyn Valdez  
June 18, 1997 -  
Dec. 30, 2005

Capt. Saadeh accepts an award from the Mounted Unit





## Southcoast

The largest of the City's four Divisions, Southcoast is home to the greatest percentage of residents and includes ten city parks and five high schools. This diverse area contains some of the newest developments in Santa Ana and includes portions of the prosperous South Coast Metro area. Southcoast is also home to 26 community associations that work closely with police and city staff to ensure the timely and effective delivery of police services that are tailored to the needs of the areas they represent.



also assisted with food and gift distribution programs and are working to bring computer resources to local schools.

Using the tenets of the Department's community policing strategy, the Southcoast Division is committed to bringing the highest level of responsive police services to those living and working in this unique community.

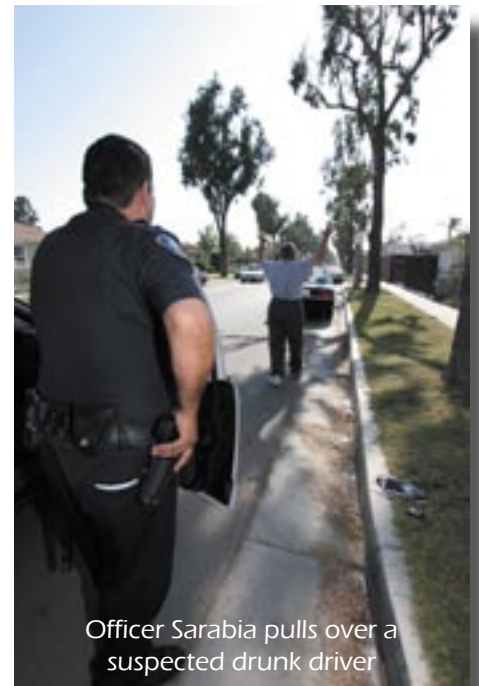
As a designated Weed and Seed site, specific portions of the Division receive tailored problem-solving strategies developed in conjunction with community representatives to address community concerns. The Directed Patrol Team aggressively targets offenders in this area to provide a window of opportunity for community-based programs to foster renewal and growth – especially for the Division's youth. The Directed Team was responsible for over 730 arrests in 2005 and participated in numerous community events and activities.



**Commander Alan Caddell**

2005 also brought the opening of a police resource center in the new KidWorks facility; a non-profit organization that brings childcare and youth services to the community. Southcoast personnel

***“The Directed Team was responsible for over 730 arrests in 2005.”***



Officer Sarabia pulls over a suspected drunk driver



## Southeast

### WEED & SEED SITE II (PROJECT SPIRIT)

2005 marked completion of the fifth year of the Southeast Division's Weed & Seed Program. Known by the acronym SPIRIT (Southeast Partners in Revitalization Improvement Team), the program utilizes a two-prong approach to effectively resolve quality of life issues within the Weed & Seed area. The "weeding" component relies on a strong working relationship between the police department and community members to address neighborhood crime issues. The "seeding" component consists of community outreach and neighborhood revitalization efforts, which are designed to encourage involvement and foster a sense of community pride. When combined, both strategies aim to bring about long lasting positive changes within neighborhoods, which are deeply rooted in partnerships between community members and other city departments.

The SPIRIT Steering Committee consists of residents, local business owners, members of non-profit organizations, and the police department. Together, the coalition works to combine resources and establish priorities, thus maximizing the opportunity for success. Priorities in 2005 included reducing gang related crime, addressing the illegal manufacture and sales of forged government documents, targeting visible signs of disorder, and developing community partnerships.

Southeast Directed/Weed & Seed officers, utilizing both under-cover and high visibility enforcement programs, affected several hundred arrests of gang members for narcotics and firearms related violations. Five operational "mills" were shut down



**Commander  
Mark Steen**

and 18 suspects involved in the manufacture and sales of forged government documents were arrested. Several thousand blank forged documents, scanners, sheets of laminate paper, and other articles commonly used in the manufacture of illegal documents were also seized. Due to the sophistication of these illegal forgery operations, the U.S. Attorney

agreed to prosecute eight suspects under federal statutes.

### COMMUNITY PARTNERSHIPS

Southeast Division staff worked throughout the year with community and business associations, church congregations, and civic groups to revitalize neighborhoods and further strengthen ties with community members. Staff members provided crime prevention training, organized neighborhood clean-ups, and participated in holiday toy and food giveaways to benefit needy families.

### NEIGHBORHOOD LIAISON OFFICER

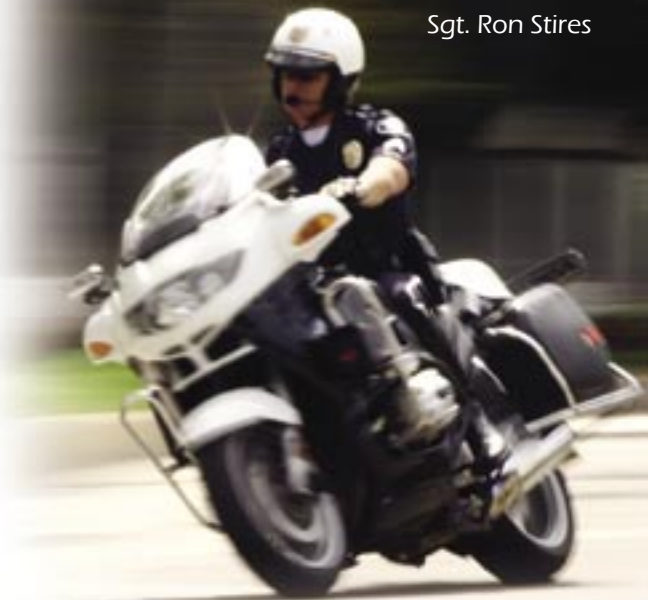
Creation of the "Neighborhood Liaison Officer" has led to greater access to police services by neighborhood residents and resulted in closer working relationships between officers and community members. Neighborhood Liaison Officers are assigned to specific neighborhood associations within the Southeast Division. Their presence at neighborhood association meetings provides the opportunity for officers and residents to exchange ideas and develop strategies to resolve neighborhood issues. These associations include: Eastside, Heninger Park, Madison Park, Delhi, Cornerstone Village Neighborhood Associations, South Main Merchants Association, and the South Garnsey Business Community Watch program.

# Traffic Division

In 2005, 17 motorcycle officers were assigned to traffic enforcement and other ancillary duties. Five part-time motor officers from other assignments within the department supplemented the full-time staff.

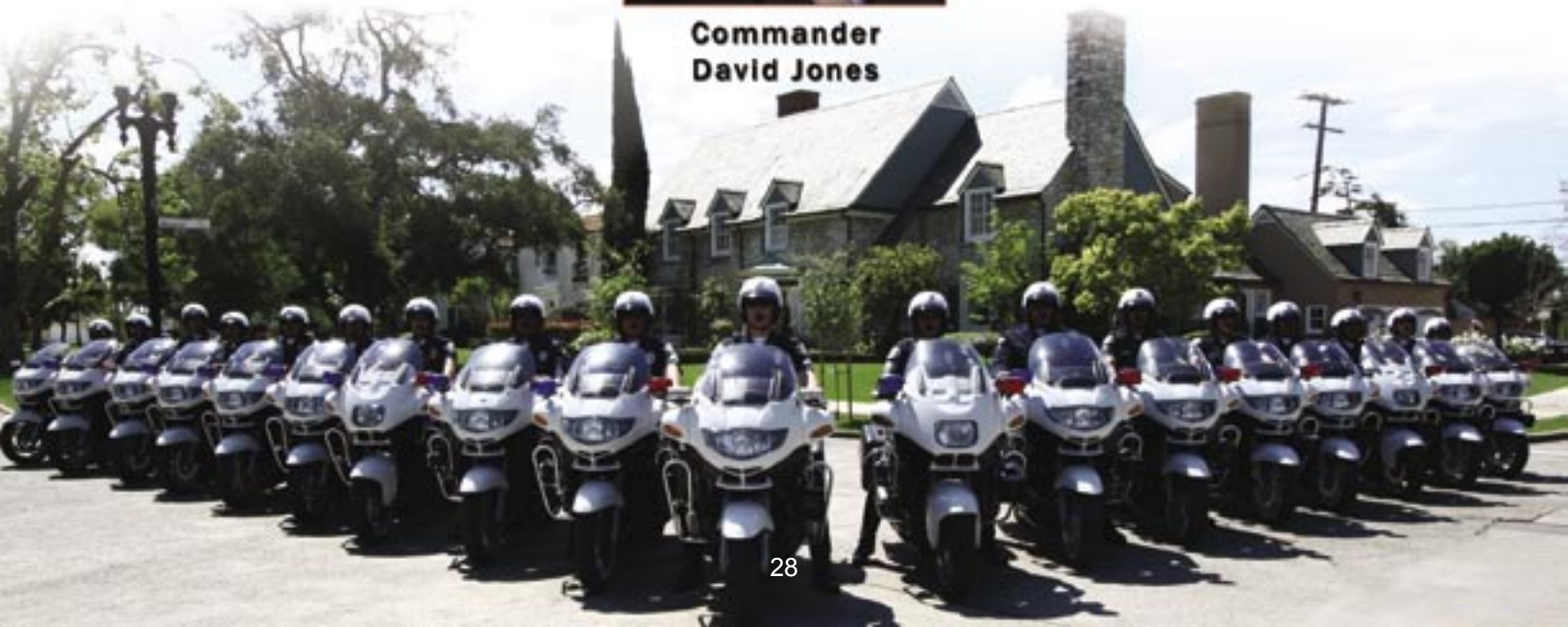
## 2005 Traffic Division Programs/Accomplishments:

- Completed privatization of the school crossing guard program by contracting with All-City Management Services.
- Focused on enforcement strategies to target uninsured/unlicensed drivers and pedestrian traffic violations. Over 31,000 hazardous violation citations were issued, 12,339 vehicles were impounded, and 4,135 traffic collisions were investigated. The Traffic Division worked in partnership with the Public Works Department on a pedestrian traffic safety grant funded by the California Office of Traffic Safety.
- The Collision Investigation Unit handled 23 fatal traffic collisions and conducted follow-up investigations on hit and run accidents using state-of-the-art investigative technology.
- Civilian Traffic Division personnel handled vehicle impounds, customer service, and parking control. A total of 102,181 parking citations were issued.
- Deployed the Mobile DUI Education & Driving Simulator Trailer at local high schools and other venues, including the 2005 Orange County Fair, where the Traffic Division was awarded 1st place in the "Best Show" category and 3rd place in the "Best Informational Booth" category.
- Continued installation of the Automated Red Light Camera System. Seventeen intersection "approaches" were operational by the end of 2005, with a total of 20 approaches scheduled to be installed by early 2006. A total of 19,669 red light citations were filed in 2005.



**Commander  
David Jones**

- Participated in the National Highway Traffic Safety Administration's "Click it or Ticket" seatbelt compliance campaign and California's Drunk and Drugged Driving (3D) Prevention Month enforcement crackdown.



## ANIMAL SERVICES SECTION

During 2005, the Animal Services Section responded to 7,874 calls, including 2,664 area checks, 678 citizen contacts, and issued 501 leash law warnings and 318 citations for various violations of the municipal code related to animals. The four-person field staff also impounded 1,866 live animals and 1,588 dead animals. Office staff answered 9,521 telephone calls.

The Animal Services Section continues to teach 3rd and 4th grade students about responsible pet ownership and bite safety through the Pet Amigos Program. The program has been well received by teachers and students within the Santa Ana Unified School District and has now been implemented district-wide.

The animal outreach coordinator operates the voucher program, which provides free spay/neuter surgeries for pets of Santa Ana residents. This program is made possible through grant funding and donations from citizens to the Santa Ana Friends for the Animals non-profit organization. Pet identification microchips are made available every other weekend in the Civic Center Plaza in conjunction with the low cost vaccination clinics. The microchips allow officers to return animals to their homes rather than the shelter where owners must pay to reclaim their pets.

Animal Services Officer Christian Hernandez issues a citation



## MOUNTED UNIT

The Mounted Enforcement Unit was deployed on 78 occasions, 41 of which were in Santa Ana. This was an increase of 36 deployments over 2004. The assignments included crowd control in the downtown area for Fiestas Americas and Cinco de Mayo celebrations and protests involving the "Black Bloc" and the Anti-Police Brutality Group. The unit worked high-visibility patrol at Main Place Mall, Santiago Park, the downtown business area, and the civic center complex. The unit participated in several community relation events, and rode in 4 parades.

The unit continues to be a vital member of the Orange County Regional Mounted Enforcement Unit (OCRMEU). The unit participated in 37 joint-agency deployments outside the City of Santa Ana. These events included major league baseball playoff games, large concerts in the City of Anaheim, as well as various festival events in Anaheim, Garden Grove, and the unincorporated areas of Orange County.

Members of the Mounted Unit were deployed at a recent protest



## CANINE UNIT

The Canine Unit assisted with 71 felony and 15 misdemeanor arrests, 331 deployments and 565 searches of buildings, areas, and vehicles. The unit saved 1,185 man-hours for patrol by handling 2,105 alarms and other calls that normally require two police units. The two narcotics detection canines assisted investigators and patrol with 127 searches - recovering 290 grams of heroin, 292 grams of methamphetamines, and 114.6 grams of marijuana. Additionally, the narcotics detection dogs helped recover \$53,324 in cash.

Canine teams conducted 31 demonstrations this year, speaking to 8,630 school children, adults, and attendees of the annual Orange County Police Canine Association Canine Show.

In June, K-9 "Bronco" was added to the unit. Bronco is an all black, Belgian Malinois and has already made an arrest on the streets. In December, a new canine handler was selected, bringing the total number of dogs and handlers to six.





EAGLE helicopter gets ready to take flight

Pilot Cpl. Jeff Van Es starts up the helicopter for his evening shift

### AIRBORNE LAW ENFORCEMENT (A.B.L.E.)

From January 1, 2005 through December 31, 2005, EAGLE Helicopter responded to 1,808 emergency calls for service. EAGLE played a direct role in the apprehension of 494 suspects – an increase of 7.4% from the previous year.

EAGLE crews contributed to the arrests of 17 robbery suspects, 50 burglary suspects, 14 carjacking suspects, 20 felony assault suspects, 13 parolees at large, 36 persons with guns, and 101 stolen vehicle recoveries. They also assisted with 48 vehicle pursuits, which allows ground units to slow down and help protect the lives of both officers and citizens in the path of the pursuit.



### PUBLIC INFORMATION OFFICE

The Public Information Office continues its tradition to provide accurate and timely information to both members of the community and the media. The passing of 2005 has marked the Community Relations Team's (CRT) first complete year of operation. Under the leadership of the public information officer, the CRT increased its public education campaign through presentations and community events. One of the most notable activities was the sponsorship of two senior homes during Christmas. The CRT provided much needed gifts and attention to over 50 seniors during the holidays.



Sgt. Lorenzo Carrillo being interviewed by Channel 7 at a recent crime scene



A Latin television station interviews the PIO at the "Operation Nemesis" press conference

## WATCH COMMANDERS



**Commander  
Chuck Deakins**



**Acting Commander  
Joseph Kahapea**



**Commander  
Bill Nimmo**



**Commander  
Bill Tegeler**

Members of SWAT Team prepare to enter an unknown residence



## SPECIAL WEAPONS AND TACTICS (S.W.A.T.)

The Santa Ana Police Department's SWAT Team was fortunate enough to celebrate its 35th anniversary this year. From its modest beginnings in 1970, to its present state, the SWAT Team has undergone tremendous improvement and increased its capabilities far beyond what its founders could have ever imagined.

Today's SWAT Team is comprised of 30 tactical officers, 2 commanders, 3 paramedics, 4 crisis negotiators, and 2 tactical dispatchers. Weapons include M4 rifles, MP5 submachine guns, .308 caliber sniper rifles, and a variety of less-lethal weapons such as beanbag guns and electronic incapacitating devices.

This year, the team's capabilities were greatly enhanced by the addition of the BEAR Armored Rescue Vehicle. The BEAR weighs over 15 tons and can carry 22 officers inside while affording protection from rifle fire. An additional 10 officers can be transported on the outside, allowing an entire team to be transported to the scene of a critical incident in one vehicle. The BEAR is supported by our smaller Peace Keeper Armored Rescue Vehicle that was obtained as military surplus and completely refurbished.

The SWAT Team has taken on an expanded role in the war on terrorism with its involvement in the Orange County Joint Hazardous Assessment Team. This multi-jurisdictional task force is charged with the responsibility of responding to potential Weapons of Mass Destruction incidents involving chemical, radiological, nuclear, biological, and explosive threats. SWAT Team members receive advanced training and are equipped with specialized protective equipment such as chemical protective suits, masks, and self-contained breathing apparatus.

Officer Graves cuts a wire gate during a SWAT training day



Gang Detective Matthew McLeod stops a suspected gang member

**POLICE  
GANG DETAIL**

# Investigation



The members of the Investigations Bureau are dedicated to providing prompt, professional, and effective investigative services for the purpose of solving crimes, apprehending offenders, and reducing the risk of future crimes. Our mission is accomplished through the utilization of a comprehensive problem solving strategy; employing a variety of sophisticated identification, apprehension, and prevention techniques.

The Investigations Bureau is comprised of 54 sworn detectives and 34 civilian specialists organized into two operational divisions:

The Crimes Against Persons Division is responsible for the investigation of homicides, felonious assaults, gang crimes, sexual assaults, domestic violence, child abuse, missing persons, and weapons violations. The Division also offers diversion programs for youthful offenders,

# ns Bureau

counseling for families and crime victims, and registers and tracks habitual sexual offenders.

The District Investigations Division is responsible for the investigation of selected crimes occurring within the geographical boundaries of the our community policing districts including: robberies, burglaries, stolen vehicles, simple assaults, economic and “electronic” crimes. Division personnel conduct crime scene investigations, collect and analyze forensic evidence, examine firearms used in crimes and process latent fingerprints. The Division also reviews police reports, coordinates court appearances, and facilitates the prosecution of criminal offenders with the District Attorney.



**Deputy Chief  
Anthony Harrelson**



Gang Unit



Homicide Unit

# Crimes Against Persons Division

Organized into three sections, the dedicated members of the CAP Division investigated 5,465 cases in 2005. The Family Crimes Section secured funds to maintain services for victims of domestic violence, enabling the department to assist members of the community caught in the "cycle of violence." The Sexual Offenses Unit investigated 516 cases while implementing an aggressive program to monitor sex offenders residing in Santa Ana. The Family Violence Unit investigated 1,099 DV cases and 485 allegations of child abuse. The Missing Persons Unit handled 1,833 missing persons reports and 1,882 cases were referred to the Juvenile Court.

There was a 32% reduction of homicides in 2005. Emphasizing the investigation of "cold cases," 2005 was SAPD's most productive year for homicide arrests. The division was responsible for

*"2005 was SAPD's most productive year for homicide arrests."*



**Commander Anthony Levatino**

arresting 30 murder suspects. The Gang Homicide Section arrested an unprecedented 26 murder suspects, clearing 12 cases. The Gang Section also achieved a 9.7% reduction in gang activity while launching the Santa Ana Safety Zone Program and The Solomon Project; two innovative initiatives designed to combat gang violence.

The Homicide Section made four murder arrests and arranged arrest warrants in two additional cases. The year was highlighted by the arrest of the suspect in a 1974 murder that was originally reported as a suicide. Detectives apprehended the suspect responsible for the murder of a 15-year old female and arrested the murderer of an elderly couple, California's first double murder solved as a result of DNA evidence collected under the authority of Proposition 69.





Auto Theft Detail



Burglary / Robbery Unit

# District Investigations Division

The District Investigations Division provides specialized investigative services by assigning detectives responsibility for the investigation of robberies, burglaries, assaults, thefts, major fraud and check/forgeries.

Detectives utilize the latest investigative techniques including crime analysis and mapping to correlate crime types with locations, trends, and crime series. Information is shared with officers and specialized units for concentration of enforcement efforts.

## MAJOR ACCOMPLISHMENTS

- The Economic Crimes Section investigated several major fraud cases, many involving losses in excess of one million dollars. This unit has vastly increased capabilities in the detection and apprehension of suspects committing financial crimes and identity theft.
- The District Investigations Division continued successful collaboration with the Santa Ana Fire Department Arson Investigators. One highly publicized serial arson case involving a juvenile was brought

*“Economic Crimes Section investigated several major fraud cases, many involving losses in excess of one million dollars.”*



**Commander  
Baltazar De La Riva**

to a timely conclusion when detectives and arson investigators utilized a taskforce approach to identify and arrest the suspect.

## CRIMINAL PROSECUTIONS SECTION

The Criminal Prosecution Section is responsible for providing court and District Attorney liaison services for the Police Department. Services include: assembling reports and evidence; presenting and filing cases; subpoenaing departmental personnel for court appearance; maintaining a computerized case tracking system; and reviewing police reports to assure that corrections are made and training issues identified.



Graffiti Task Force

## PROFESSIONAL STANDARDS SECTION



### Accomplishments for 2005:

- Provided important training to sworn and non-sworn supervisors on conducting administrative investigations, responsibilities at officer-involved shootings, and the Police Officers' Bill of Rights Act.
- Updated Training Bulletins and Departmental Orders to ensure compliance with the law and reduce city liability.
- The Division upgraded equipment to be more effective and efficient in conducting daily functions.
- Conducted several organizational audits to evaluate department systems. The audits analyzed compliance with department policies, applicable laws, and evaluated internal procedures.

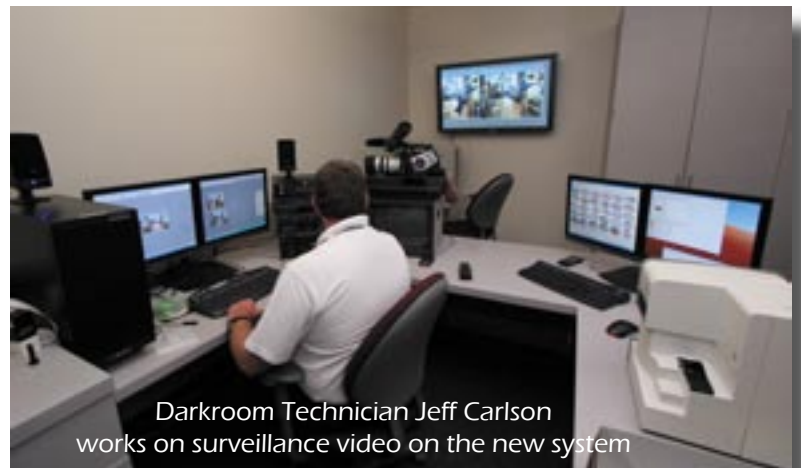


Forensic Specialist  
Mike Maiocco dusts for  
fingerprints at a burglary  
scene

## FORENSIC SERVICES SECTION

The Forensic Services Section is responsible for crime scene investigation, collecting, preserving and analyzing evidence, examining firearms used in crimes, processing latent fingerprints, operating a regional CAL-ID terminal and a National Integrated Ballistic Identification Network.

- The Firearms Unit received a prestigious award from the Bureau of Alcohol, Tobacco, Firearms and Explosives for amassing more than 500 "hits" utilizing our Integrated Ballistic Information System (IBIS). Santa Ana joined an elite group of police agencies throughout the nation that have reached this goal.



Darkroom Technician Jeff Carlson  
works on surveillance video on the new system

- The Forensic Services Section was awarded over \$600,000 in grant funds to convert from film to digital photography. The digital imaging management system will increase capabilities to investigate crimes by providing rapid processing of photographs and by providing a secure system for storage and retrieval of digital evidence.

# I.B.I.S. INTEGRATED BALLISTIC INFORMATION SYSTEM

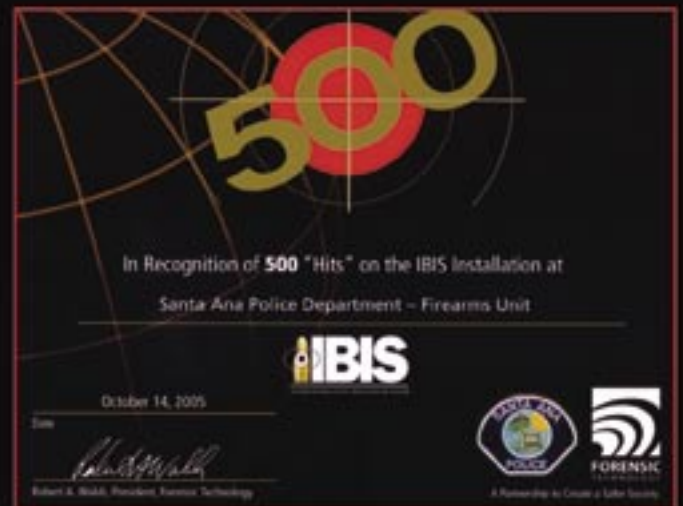
The Santa Ana Police Department Forensic Services Firearms Unit is comprised of one full-time Firearms Examiner and three part-time, retired police officer technicians. Further, four Forensic Specialists are trained and routinely assist in entry of ballistic evidence into the forensic firearms database. In October of 2005 this team of highly skilled specialists achieved the honor of 500 cold case ballistic database hits meaning that they had linked 500 firearms incidents not previously known to have been related. This accomplishment ranked them one of the top Firearms Units in the nation. In a period of eight months these individuals have raised the bar even higher, achieving their 600<sup>th</sup> hit on May 3, 2006 and making them one of the most productive and efficient Forensic Firearms Units in the *world*.



CHIEF WALTERS AND THE STAFF OF THE FORENSIC FIREARMS UNIT RECEIVING THEIR AWARD FOR 500 HITS ON THE IBIS SYSTEM



VIEW OF CARTRIDGE CASE MATCH OR HIT ON IBIS



The inside of a jail mod during a break from confinement



2005 was a very successful year for the Jail Bureau. We achieved total contract revenue in excess of \$11.5 million by improving the services we provide to contract agencies. Modifications to our facilities, changes in procedures, additional training for staff, and coordination with federal, state and local intelligence units have improved our ability to house high-risk maximum security inmates awaiting trial.

The Bureau has continued to improve our ability to provide investigative and intelligence information to the Police Department and other agencies. Information obtained through the jail has played a key role in a number of criminal cases. The safety and security of staff and inmates has been improved through the addition of video and audio monitoring and recording capabilities in the maximum security areas of the jail.

# Jail Bureau

The Bureau has completed most of the technology upgrades to control systems, personal alarms, and access control. The conversion of the former roll call room to an additional classroom has improved our ability to expand inmate programs. The focus this past year has been on improving officer and inmate safety and security through enhanced monitoring capabilities along with improved data management systems.



**Jail Administrator  
Russ Davis**



The newly furnished G.E.D. computer lab classroom inside the Jail



Inmates participate in Catholic Services Bible Study

# Jail Administration Division

The Administration Division is responsible for all contract and administrative services of the Santa Ana Jail. These services include inmate housing and vendor contracts, budget monitoring, development and upkeep of policies and procedures, ensuring Board of Corrections (BOC) compliance, and overseeing payroll and purchasing services at the Jail. The Santa Ana Jail has continued to receive excellent compliance ratings from the State Board of Corrections, the Federal Immigration Customs Enforcement, and the Orange County Department of Health. In 2005, maintaining a high contract inmate population total was a high priority, and throughout the year, this inmate population averaged over 400 per day. Additionally, a new per diem rate was negotiated with the US Marshall's Office, which

*"The Jail has continued to receive excellent compliance ratings from the State Board of Corrections."*



**Manager  
Chris Laugenour**

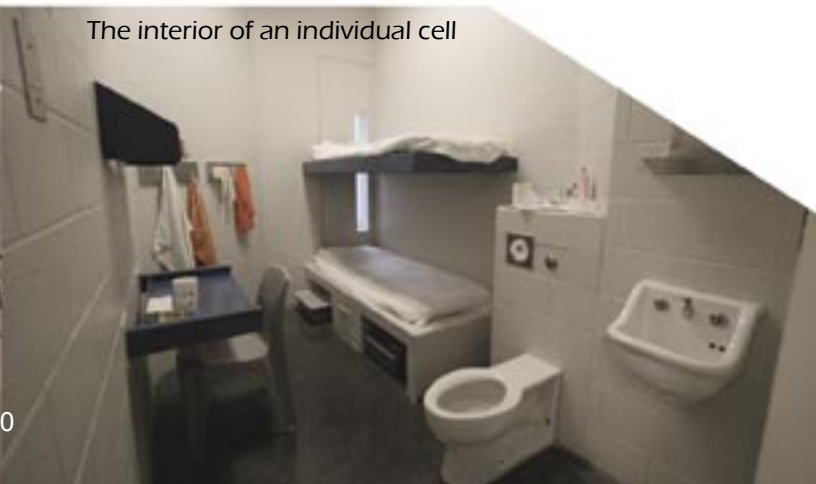
will assist in meeting revenue projections and covering the costs associated with operating the Jail.

The Jail continues to utilize the Inmate Welfare Policy Committee to oversee the use of Inmate Welfare funds. This committee meets quarterly and is comprised of staff from the various Bureaus of the Police Department along with representation from the community.

In 2005, the Administration Division was able to successfully re-negotiate and extend all of its major vendor contracts as well as coordinate the installation of a new voice recognition program as part of our inmate phone system.



Detention Supervisor Mary Castillo makes rounds checking on inmates



The interior of an individual cell





Juvenile inmates enjoy some leisure time



Detention Officer Gilbert Molina fingerprints an inmate

# Jail Operations Division

The Operations Division of the Jail Bureau is responsible for a myriad of activities associated with the fundamental jail operations of booking, housing, supervising, and transporting incarcerated individuals. The Division includes four operating teams of professional and dedicated detention personnel who are committed to fulfilling the needs of the Department. In 2005, the Division had another successful year in realizing its primary objective to meet the Department's incarceration needs by maintaining a controlled and humane environment for the housing, supervision, and control of those individuals who pose a threat to the community's orderliness, safety, and security.

*“Streamlined booking services facilitated the speedy return of sworn personnel to the critical enforcement activities.”*

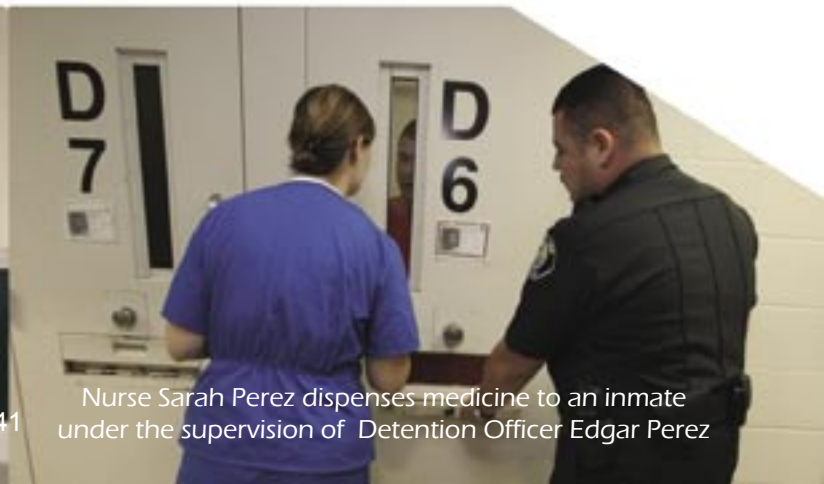
Focusing on more efficient and responsive operations, Jail staff processed approximately 10,000 inmates. Streamlined booking services facilitated the speedy return of sworn personnel to the critical enforcement activities in the community. Courtesy bookings supported investigative efforts by providing for protective housing and interviewing convenience of inmate witnesses. Coordinated activities between the Security Chief's section and investigative units continued to produce critical intelligence that further enforcement activities.



**Manager  
Ann Matulin**



Detention Supervisor Ed Martinez & Detention Officer Andrew Herrera

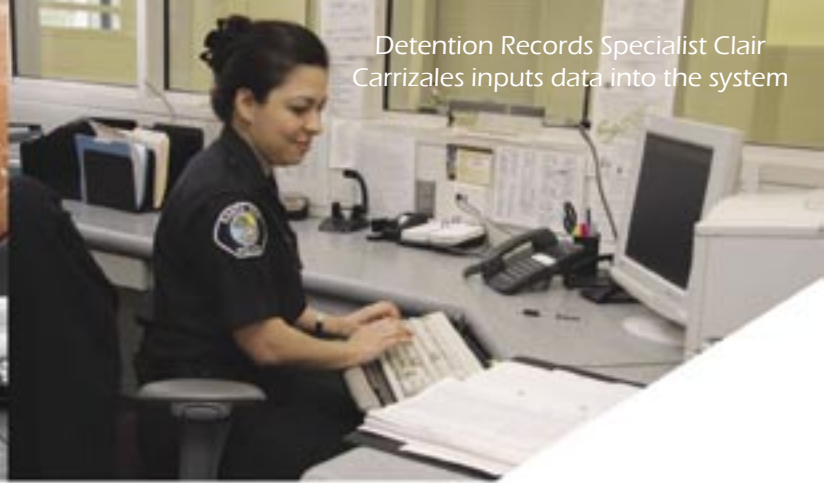


Nurse Sarah Perez dispenses medicine to an inmate under the supervision of Detention Officer Edgardo Perez

Detention Records Specialist Clair Carrizales inputs data into the system



Detention Records Specialists Rosemary Geist & Elizabeth Ponce help visitors at the front lobby of the Jail



## Jail Support Division

The Support Services Division of the Jail Bureau is committed to supporting jail operations in fulfilling the needs of the department as well as meeting the needs of the public and the inmate population. The Support Services Division is comprised of four sections: Jail Records, Inmate Classification, Inmate Programs, and Inmate Discipline/Grievance.

The Jail Records Section is responsible for processing bookings and maintaining inmate files. The Records Section was successful in increasing the number of pay-to-stay inmates from the previous year.

Inmate Programs continues to provide inmates with quality educational programs and other self-help classes and activities. This year, the jail recognized 52

***“The Jail recognized 52 individuals who successfully completed their GED and/or attained a high school diploma.”***



**Manager  
Ken Vargas**

individuals, both adult and juvenile, who successfully completed their GED and/or attained a high school diploma. Another classroom was added and fitted with 11 new computers for use in the ESL program. Two counselors were added to address the needs of both adults and juveniles.

Through the coordinated efforts of the Chief of Security, the Classification Unit, and Inmate Discipline/Grievance Unit, operation of the Special Management Unit has become safer and more secure for housing high-profile inmates.



The Jail booking lobby

# En marcha nueva ley contra prostitución

**Los instructores perderán sus autorizaciones por un mes o definitivamente**

**Susie Catalax**  
Santa Ana

Las personas que sean autorizadas en Santa Ana en cumplimiento de la ley de prostitución o por 30 días o definitivamente, de acuerdo al Departamento de Policía de Santa Ana (SAPD).

La anterior ley establecía que una persona que fuera autorizada para enseñar en esta ciudad, la cual fue aprobada por el Comisionado por el Comisionado, como resultado de un proceso de selección de personas que se encargan de enseñar en las escuelas de la ciudad, según el artículo 1.

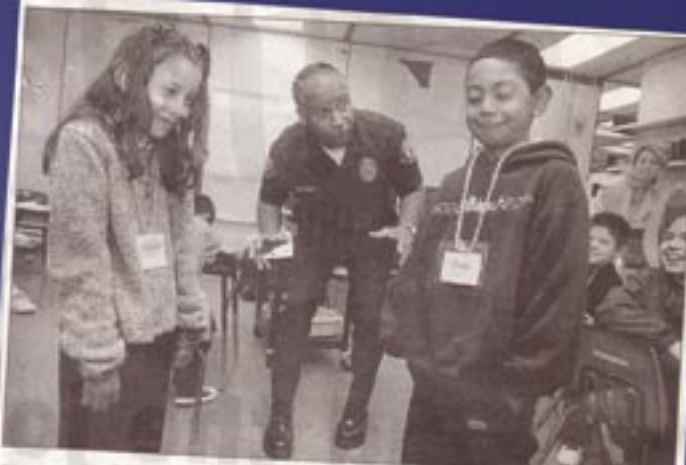
**Local 6 | Sunday, Aug. 7, 2006**



**EL DATO**

- Una persona que solo sea autorizada para enseñar en esta ciudad, la cual fue aprobada por el Comisionado por el Comisionado, como resultado de un proceso de selección de personas que se encargan de enseñar en las escuelas de la ciudad, según el artículo 1.
- Una persona que solo sea autorizada para enseñar en esta ciudad, la cual fue aprobada por el Comisionado por el Comisionado, como resultado de un proceso de selección de personas que se encargan de enseñar en las escuelas de la ciudad, según el artículo 1.

**ORANGE COUNTY**



**AMIGOS: Cultural perception of pets differs**

**By the numbers**

Cities with the most dogs: 1. Los Angeles, 10.8 million; 2. San Diego, 3.5 million; 3. Orange, 1.4 million.

Cities with the lowest: 1. Santa Ana, 200,000; 2. Irvine, 150,000; 3. Newport Beach, 100,000.

**ORANGE COUNTY REGISTER**

**Gift to police helps fill void left by old friend**

Santa Ana couple pay to buy and train new dog for canine unit.

**ORANGE COUNTY REGISTER**

**MIGRATION**

**Gift to police helps fill void left by old friend**

Santa Ana couple pay to buy and train new dog for canine unit.

**ORANGE COUNTY REGISTER**

**2 men held after Santa Ana standoff**

Police arrested two men after a 15-minute standoff in Santa Ana.

**LOS ANGELES TIMES**



**Hunch Led to Arrest in O.C. Killings**

A Santa Ana detective figured the suspect, deported this year, might return for Christmas.

**LOS ANGELES TIMES**

# Duro golpe a dos pandillas

Operativo de dos años concluye con el arresto de 24 sospechosos

**Por Sylvia Catalax**  
Diario HOY  
sylvia@hoy.com

**P**or los menos 24 sospechosos fueron arrestados ayer durante un operativo especial de dos años en contra de dos terribles pandillas que operan en el condado de Orange: la Mafia Mexicana (GME) y la Pandilla del Oeste de la calle Myrtle, según las autoridades.

Las detenciones fueron el resultado de 40 órdenes de arrestos que fueron ejecutadas simultáneamente por autoridades federales en coordinación con el Departamento de Policía de Santa Ana (SAPD), para demostrar a estos dos grupos del crimen organizado.

En la acción policial, denominada Operación Nemesis, participaron una decena de





# Technology & S

This room houses several computer servers and equipment

**T**he Bureau is comprised of the Information Systems Division, Homeland Security Division, and the Fiscal Section. The Technology and Support Bureau provides operational, informational and technical support for the department. Technology is an essential element of the daily operations of the two divisions and is vital to supporting the tactical and strategic efforts in sustaining the current and future required levels of service.

Continuing advancements in technology and corresponding sophistication of the employees using technology demonstrates the value of technology as an integral part of the organization. From daily distribution and sharing of administrative and criminal information to applying progressive analytical methodologies, the Technology and Support Bureau is fulfilling its role in providing the

# upport Bureau

citizens of Santa Ana with the highest level of police service and community support available.

The Fiscal Section prepares the Police Department's annual budget, monitors expenditures, and provides monthly financial forecasts and recommendations to Police Management. The Fiscal Office is responsible for processing payroll for over 700 full and part-time employees, processing all purchases requests and vendor payments, and maintaining all agreements for services and equipment.



**Deputy Director  
Michael Lewellen**



New Telecommunications System

# Information Systems Division

Information Systems Division is comprised of two components, Crime Analysis and Computer Services. Both are essential to the Department's mission, which directly support the Chief's policing philosophy.

Crime Analysis emphasis, through STAT TRAC, has allowed us to enter an era of not only tracking, analyzing, and forecasting crime, but more importantly - deploying resources proactively and tactically. The Weekly Activity Notification Targeting Suspects (WANTS) publication has been implemented to provide officers with time sensitive information related to crime trends. This electronic interactive document allows all personnel easy access to crime analysis products, again

*"The WANTS publication has been implemented to provide officers with time sensitive information related to crime trends."*



**Commander Paul Gonsalves**

allowing the field officer to be proactive upon receipt of this information.

As technology continues to evolve, the Santa Ana Police Department remains a leading partner in COPLINK, the county-wide information sharing system. Although still in its infancy, COPLINK has already presented tangible results. COPLINK resources are shared by 26 local agencies, with aspirations of growth throughout California in the near future.

Computer Services prides itself as a vanguard of technology and has developed a partnership with the City's Information Technology staff. This partnership facilitates sharing resources and expertise.



Micro Systems Technician Hiep Tran keeps equipment working properly



Close up view of server storage

A Mobile Command Vehicle (MCV) was purchased with UASI funds



The MCV is equipped with work stations in cases of emergencies



# Homeland Security Division

The Santa Ana Police Department has strengthened its commitment to homeland security by creating a Homeland Security Division. The Homeland Security Division consists of two distinct units, Urban Area Security Initiative Grant Administration and Crime Prevention.

The Homeland Security Division is responsible for the administration of grant funds to 19 cities and jurisdictions in southern Orange County. Homeland Security staff serve as project managers for numerous regional projects that include improvements to interoperable communications, training/exercise, and enhancements to emergency public information systems. The Homeland Security Division also conducts threat assessments to critical infrastructure and coordinates all emergency public information notifications to the media and members of the community.

The Homeland Security Division is committed to the prevention of terrorism and preparing the community for natural disasters or catastrophic events in the community. This is accomplished through public education and

*“Committed to the prevention of terrorism and preparing the community for natural disasters or catastrophic events.”*



**Commander Carlos Rojas**

leveraging local, state, and federal resources to provide officers with the best training and equipment available.

As part of the Homeland Security Division, the Crime Prevention Unit was tasked with additional duties in

2005. In support of emergency preparedness, crime/terrorism prevention, and all hazards mitigation, the unit focused efforts on infrastructure protection throughout the city. The unit also maintained its efforts of crime prevention through environmental design by conducting hundreds of commercial inspections in 2005. The unit also processed hundreds of special event permit requests last year. The efforts of the unit have a direct impact on the overall safety of our community.



Crime Prevention Unit



**Santa Ana Police Department  
60 Civic Center Plaza  
P.O. Box 1981  
Santa Ana, CA 92702**

<b>Website:</b>	<b><a href="http://www.santa-ana.org/pd">www.santa-ana.org/pd</a></b>
<b>General Information:</b>	<b>(714) 245-8665</b>
<b>Emergency:</b>	<b>911</b>
<b>Media/Press Calls:</b>	<b>(714) 245-8463</b>
<b>Santa Ana Jail:</b>	<b>(714) 245-8100</b>
<b>Employment Opportunities:</b>	<b>(714) 647-6500</b>

**Executive Producer**

**Chief Paul M. Walters**

**Editors**

**Deputy Director Mike Lewellen  
Corporal Anthony Bertagna  
Janet Chop**

**Publishing**

**Susan Gorospe  
Jeff Krutsinger**

**Photography**

**Jeff Krutsinger**

**Copyright 2006**

**All rights reserved**

**This publication was created in house at the Santa Ana Police Department.**