

S A N T A A N A
P O L I C E
D E P A R T M E N T

2008-09
ANNUAL
REPORT

PAUL M. WALTERS
CHIEF OF POLICE

SANTA ANA POLICE DEPARTMENT

Vision, Purpose and Values

Our Vision

A Community Oriented Police Department committed to:

- High Quality Service
- Innovative Leadership
- Problem Solving and Prevention

Through highly trained and professional employees in modern facilities using the latest technology.

Our Purpose

To ensure the safety and security of all people in our city by providing responsive and professional police services with compassion and concern. Our mission is accomplished within the moral and legal standards of our community, through a problem-solving partnership with the community and members of the Department.

Our Values

Integrity

We value adherence to the rule of law, to the Constitution of California and of the United States, and to utmost honesty.

Safety and Security

We value working to create and maintain a safe, secure and enjoyable working and living environment for community members, for visitors, and for ourselves.

Community Participation

We value working with Santa Ana's diverse communities to ensure the safety and security of our neighborhoods.

Service

We value providing equally to all people fair, courteous, responsive, and efficient service which observes each individual's dignity and worth.

Organizational Growth

We value the creation of an environment which focuses on solving problems through teamwork, participation, cooperation, and enthusiasm, fostered by decisive, professional leaders who support creativity and innovation.

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Cover Photo-The Orange County Police Officers Memorial, which is located in the Santa Ana Civic Center, honors the memory of 48 law enforcement officers who made the ultimate sacrifice protecting our community.

SANTA ANA CITY COUNCIL



Vincent J. Sarmiento



Michele Martinez



Carlos Bustamante



P. David Benavides



Claudia C. Alvarez



Sal Tinajero

BOWERS
MUSEUM



CITY OF SANTA ANA

MAYOR
Miguel A. Pulido
MAYOR PRO TEM
Claudia C. Alvarez
COUNCIL MEMBERS
P. David Benavides
Carlos Bustamante
Michele Martinez
Vincent F. Sarmiento
Sal Tinajero

CITY MANAGER
David N. Roam
CITY ATTORNEY
Joseph W. Fletcher
CLERK OF THE COUNCIL
Maria D. Huizar

Congratulations to the Santa Ana Police Department on another successful year. Due to the strong leadership within the Department, our city continues to provide excellent public safety services. Santa Ana is having one of the lowest crime rates in the nation for a city our size. The commitment and determination of our officers to improve the quality of life for our residents is commendable and much appreciated by the City Council.

Additionally, I applaud our Police Department for continually looking for innovative ways to improve the effectiveness and efficiency of our safety services. The creativity within our police divisions to seek technological advancements, the teamwork with other city departments to ensure coordinated responses, and the outreach to our constituents through a strong model of community oriented policing has brought recognition nationally to our Police Department. We are all proud of your accomplishments.

Thank you again for your personal effort in making Santa Ana a great city.

Sincerely,

Miguel A. Pulido
Miguel A. Pulido
Mayor



- Ward 1: Vincent J. Sarmiento
- Ward 2: Michele Martinez
- Ward 3: Carlos Bustamante
- Ward 4: P. David Benavides
- Ward 5: Mayor Pro Tem Claudia C. Alvarez
- Ward 6: Sal Tinajero



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SANTA ANA, CALIFORNIA 92702

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Office of the Chief of Police

I am pleased to provide you with the 2008-09 Annual Report for the Santa Ana Police Department.

2008-2009 was, without a doubt, one of the most difficult and challenging periods in our state's and nation's history. Despite the worst recession in many decades, the Police Department was well prepared and continued to see a reduction in overall crime throughout the city. Faced with the objective of maintaining services with fewer resources, it was apparent to our management team and me that we needed a transformation in our policing agenda. We had to labor through the multitude of challenges required to transform the organization into a much leaner department while at the same time preserving our core values and guiding principles.

The blueprint for the transformation has been using our long-term investment in technology and corresponding information-based policing strategies as an integral part of our ability to operate more efficiently. I believe our accomplishments will always be rooted in our basic vision—Quality Services, Innovative Leadership and Problem Prevention. Making a positive impact on the community in which we serve remains the cornerstone of our organization.

I am exceedingly thankful for the loyalty, dedication, passion and tireless effort from our partners at the Federal, State, County and City governments. It is because of their commitment to our efforts we have been able to successfully navigate through these formidable times

In closing, I would like to offer my genuine and heartfelt thanks to all the men and women



of the Santa Ana Police Department, who have stepped up to the challenges of these difficult times and continued to deliver quality services to our community. Lastly, but certainly not least, to the people of Santa Ana for their vigilance and encouragement of our department which I am truly proud to say is one of the finest law enforcement agencies in the nation.

Paul Walters

Paul M. Walters
Chief of Police

Office of the Chief of Police



Chief Walters and the Forensic Firearms Unit receiving an award for 1000 hits in N.I.B.I.N.



The Santa Ana Police Department has many active Military Reservists. On April 16, 2009, the Department was honored with an award at the Employer Support Recognition Ceremony.



September 2009 -Assistant Secretary of Defense Dennis McCarthy awards Chief Walters the Freedom Award in Washington DC.



Cpl. K. DeDeaux, Sgt. T. Zlateff, Chief Walters and Sgt. J. Perez receiving the Freedom Award in 2009



Chief Walters along with his family and office staff at a fundraiser for Officer Amadu Kabia



Chief Walters awards Detective J. Rodriguez the Medal of Valor for his actions in the line of duty. Detectives G. Hernandez and J. Viramontes were also awarded the department's highest honor.

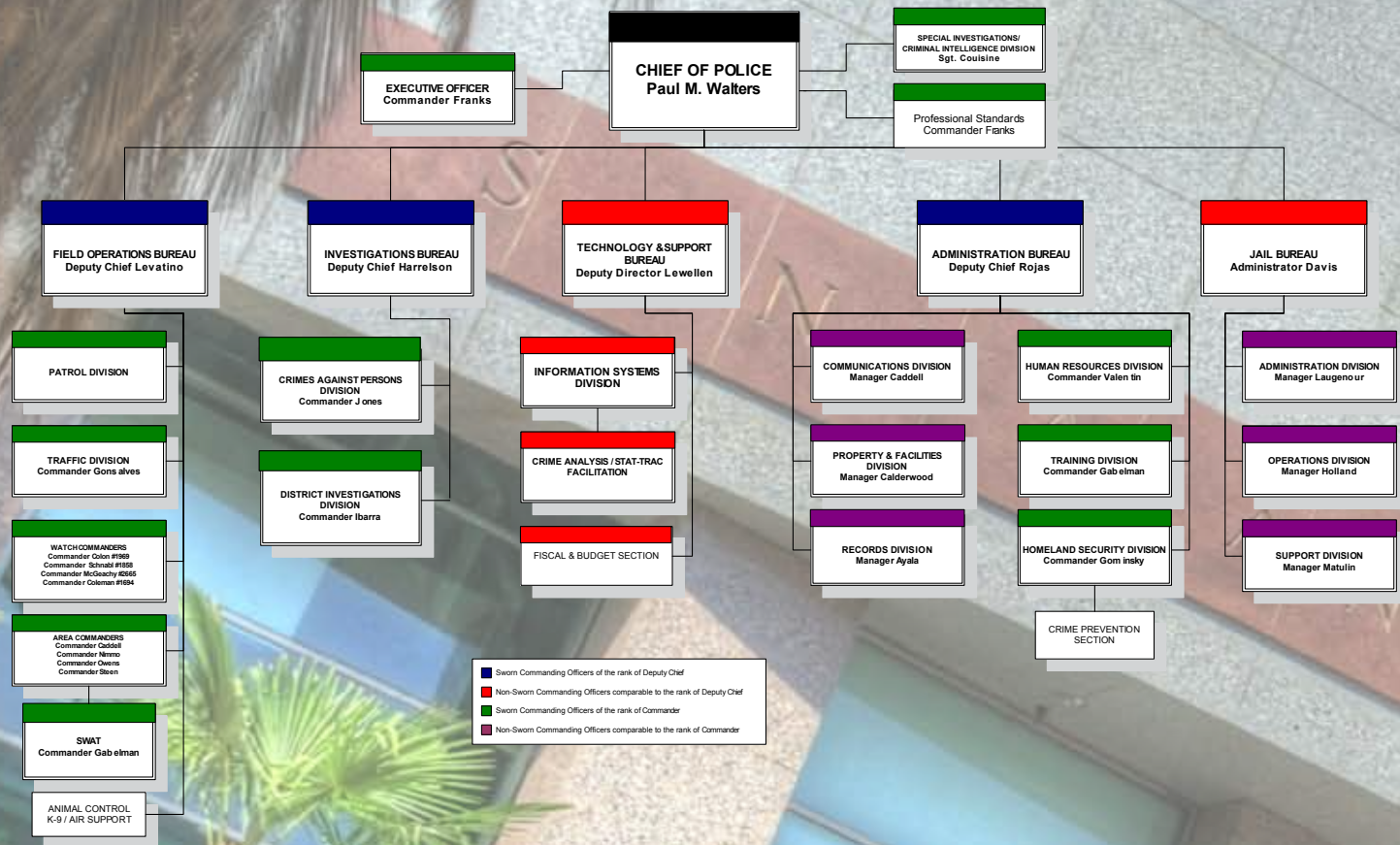


Chief Walters was honored in the Oval Office of the White House on September 18, 2009 after receiving the ESGR Award for the department's support of its Military Reservists.

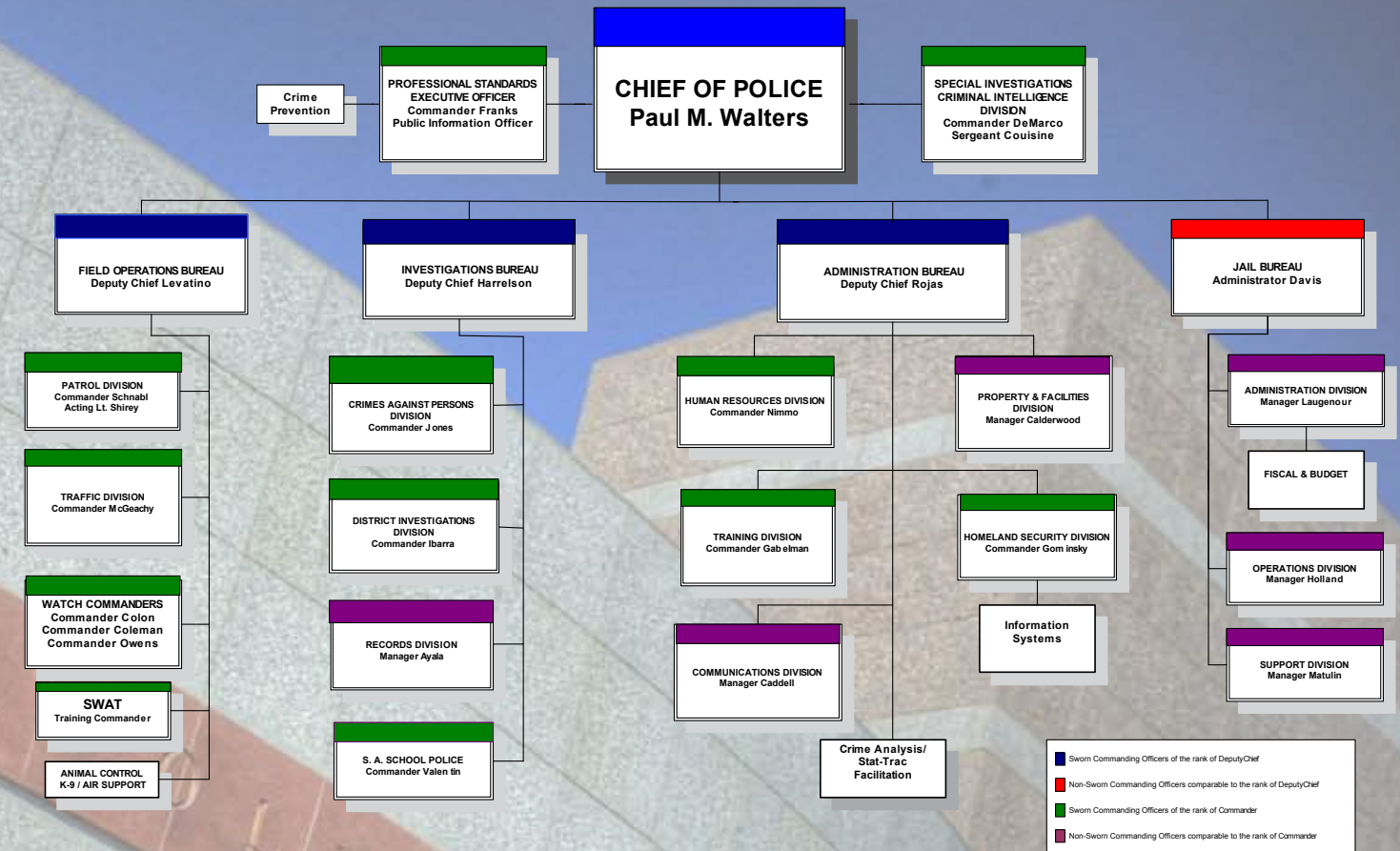


OFFICE OF THE CHIEF OF POLICE

2008 Organizational Chart



2009 Organizational Chart

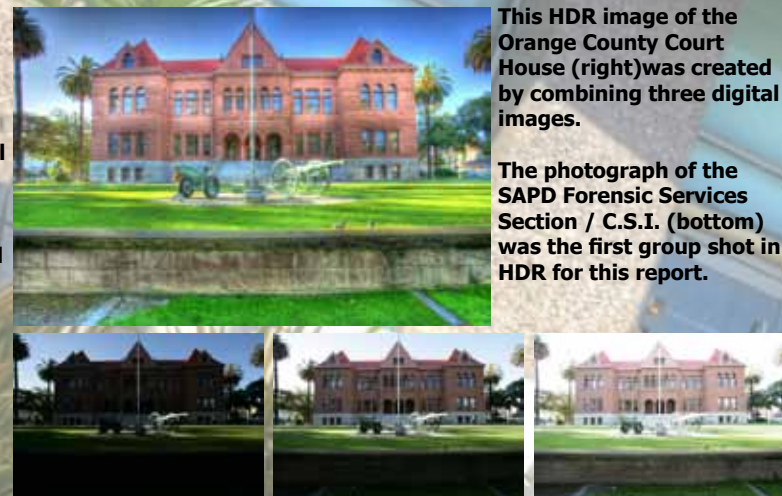


Behind the Scenes

This report not only showcases the many accomplishments of the Santa Ana Police Department but of the rich beauty and history of the city we protect. Santa Ana has many hystoric landmarks, a rich cultural diverstiy and archetectual beauty that few cities have to offer.

Many of the images shown in this report have a unique artistic look to them. This is created through a process called HDR which stands for High Dynamic Range. This process begins with up to three digital images and then processed with multiple software programs to create the HDR image. The final photograph more acurately resembles what the human eye see in terms of the over all tonality of highlights and shadows than traditional photography.

This publication is created entirely in house at the Santa Ana Police Department.



This HDR image of the Orange County Court House (right) was created by combining three digital images.

The photograph of the SAPD Forensic Services Section / C.S.I. (bottom) was the first group shot in HDR for this report.



Normal Unprocessed Image



HDR processed image



C.R.A. Jeff Krutsinger photographed and designed most of this annual report.

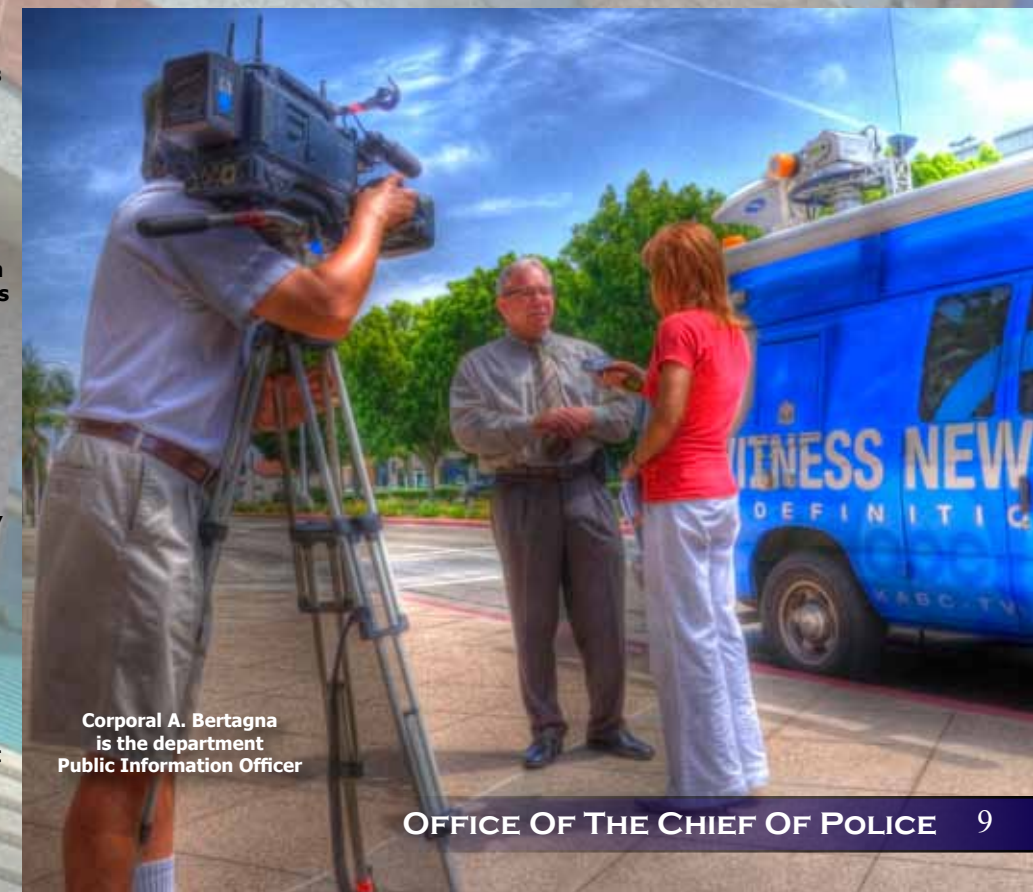
Public Information Officer

The goal of the Santa Ana Police Department Media Relations-Public Information Office is to ensure the community is kept informed in a timely manner about current events, programs and news. The Public Information Officer is the official spokesperson for the department relating to inquiries from the media and other sources.

Chief of Police Paul Walters recognizes that an important and essential building block of our police department is open communication with the community it serves. Chief Walters believes this will ensure the confidence, respect and trust of community members.

Citizen involvement in solving crime in our community is an essential component of the department's success. The Santa Ana Police Department Media Relations Office and the Public Information Officer will continue to provide information that is complete, accurate, and up to date.

Although information will be posted on the Police Department's website, the media and citizens also have an option to subscribe to "Citizen Observer" at www.citizenobserver.com. This is an e-mail program where media releases will be sent to anyone subscribing to this service. To find out more, visit us on the web at www.santa-ana.org/pd or check us out on [facebook](http://facebook.com).



Corporal A. Bertagna is the department Public Information Officer

Special Investigations

MAJOR NARCOTICS UNIT

The Major Narcotics Unit investigates traffickers dealing in large quantities of narcotics and associated money laundering activities. Their primary emphasis is the seizure of narcotics and the forfeiture of assets belonging to the traffickers (such as vehicles, residences and businesses) directly involved in the flow of large amounts of narcotics into the community. The unit uses sophisticated technology and investigative techniques to conduct covert surveillance and to apprehend narcotic traffickers and money launderers. As with all Special Investigations Units, the information and intelligence gathered through these efforts are often shared with other enforcement entities, both within the department and with outside agencies in furtherance of cooperative efforts to protect our community.

VICE UNIT

The Vice Unit enforces laws involving gaming, bookmaking, pornography, and prostitution. The unit also investigates illegal consumption and sales of alcohol and tobacco, pool halls, massage establishments, and other community businesses regulated by state law and the Santa Ana Municipal Code. The Vice Unit also provides information and intelligence gathered through these efforts, which is shared with other enforcement entities, both within the department and with outside agencies in furtherance of cooperative efforts to protect our community.

CAREER CRIMINAL APPREHENSION UNIT

The Career Criminal Apprehension Unit identifies, apprehends, and prosecutes career criminals. While individuals and groups fitting the career criminal criteria is the unit's mandate, like Major Narcotics and Vice, additional information and intelligence is gathered, which is shared with other enforcement entities. However, the distinction here is that investigative information that does not meet the career criminal guidelines is routed to the appropriate investigative units for specific follow-up investigation.

COMPUTER FORENSICS UNIT

The Computer Forensics Unit has completed its third year of operation and continues

to uncover vital evidence in all case types including discovering additional crimes, identifying additional victims and suspects, and finding key evidence not found elsewhere, including evidence on murder cases. In the past year, the unit assisted in over 80 SAPD and outside agency investigations, examined over 150 computers and devices, obtained or assisted in preparing over a dozen search warrants, and has testified in both SAPD and outside agency murder trials, all with convictions. The Computer Forensics Unit will join with the FBI, the DA's Office, and eight other agencies later this year to form the new Orange County Regional Computer Forensics Laboratory. The new \$6 million facility will not only be a cost savings to Santa Ana, it will substantially increase the computer forensics resources, expertise, and networking available to SAPD.

STRIKE FORCE

The Strike Force Unit is a full-time Special Weapons and Tactics (SWAT) team. The Strike Force Unit is staffed by a sergeant, a

corporal and eight officers. It is Orange County's first full-time SWAT

team. The Strike Force Unit is part of the Special Investigations Division and is tasked with suppression of violent crime, which includes targeting the most violent criminals in the City of Santa Ana. They also provide professional tactical support for high-risk incidents occurring in the city. The rigor of this assignment requires them to train a minimum 25% of their duty time. Since inception, they have recorded impressive enforcement activity in the area of felony arrests, including several murder suspects, seized weapons and narcotics. The Strike Force Unit has sent many parolees back to prison for violating the condition of their parole and documented several gang members. The Strike Force Unit is an essential part of our problem-solving efforts and has undoubtedly contributed to making Santa Ana a safer place to live.

MOUNTED ENFORCEMENT UNIT

During fiscal years 2008-2009, the Santa Ana Mounted Enforcement Unit expanded to 14 active members. The unit increased not only in number, but in their skills and abilities with monthly diversified training. Mobile Field Force tactics, equine sensory, equitation and formation riding were practiced on a monthly basis. Although deployment opportunities were limited due to budgetary constraints, the unit members stand ready to provide effective crowd management, pro-active enforcement and a public relations resource.

The Mounted Enforcement Unit continues to be an active member of the Orange County Regional Mounted Enforcement Unit. The Regional Team made up of officers from the Orange County Sheriff's Department, Anaheim, Garden Grove, Buena Park and Santa Ana Police Departments, is dedicated to training throughout the year in preparation for large-scale disturbances and crowd management deployments throughout the county.



Strike Force is Orange County's first full time SWAT Team



Special Investigations



The Orange County Regional Narcotics Suppression Program (RNSP) was established in 1986 and is currently comprised of 29 investigators and 4 non-sworn support personnel from various local, state and federal agencies. Presently, the Santa Ana Police Department has five personnel assigned to RNSP. The mission of RNSP is to target, investigate and prosecute individuals who organize, direct, finance or otherwise engage in high-level (major) illicit drug trafficking enterprises or money laundering operations. A high priority is placed on those subjects engaged in the importation of illegal drugs into or through the County of Orange, California and the interdiction of such illicit pipelines. The Orange County Regional Narcotics Suppression Program promotes the coordinated drug enforcement efforts throughout the county, state and nation, encouraging maximum cooperation between all law enforcement and prosecutorial agencies.

During 2008-2009, RNSP expanded its enforcement capabilities with the purchase

of a new building that will house operations. The new facility will contain state-of-the-art technology that will enhance enforcement effectiveness, while increasing our ability to readily assist other law enforcement agencies throughout the Southern California region.

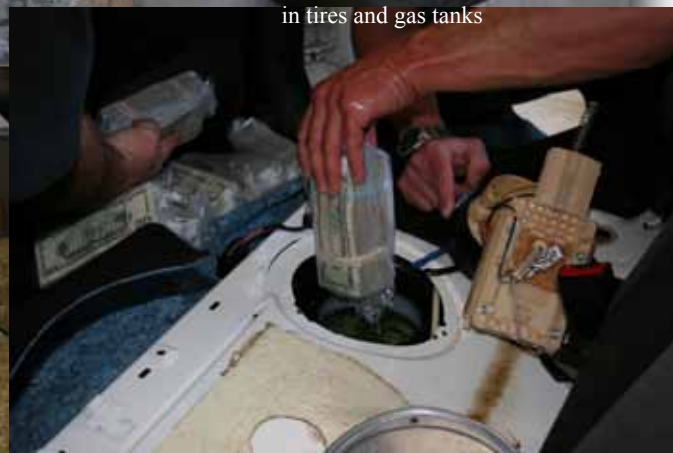
In 2008-2009, the Orange County Regional Narcotics Suppression Program was responsible for the arrest of 162 violators and seized 15,668 pounds of marijuana, 1569 pounds of cocaine, 70 pounds of heroin, 504 pounds of methamphetamine, and 27 firearms. In addition, proceeds from illegal narcotic trafficking totaling \$27,377,239.00 were seized in 2008-2009.



Large seizures of currency



Unique ways of smuggling cash and drugs in tires and gas tanks



92 Kilos



One ton of Marijuana



Members of the Santa Ana Police Honor Guard at the State Police Officers' Memorial



2008 -2009 HONOR GUARD EVENTS

The Honor Guard Detail serves as official representatives of the Chief of Police and the Santa Ana Police Department at ceremonies, special events, and law enforcement funerals.

The Honor Guard served at 29 events during 2008-09, including the annual California Peace Officers' Memorial in Sacramento. Team members are often consulted to assist with coordinating logistics at various events. Additionally, they served at 14 law enforcement funerals, including the tragic loss of four officers suffered by Oakland Police Department and four officers from Lakewood Police Department in the State of Washington. Closer to home, the Honor Guard paid final respects to five of our own brother officers who served many years with the Santa Ana Police Department.

Each member of this special team understands the significance of their role in paying that final tribute to a fallen officer with humility and respect. Professionalism, discipline, precision, and empathy are without compromise at these memorial services, which often provide a lasting memory of a beloved warrior for the loved ones left behind.



SAPD VETERANS' END OF WATCH

- Officer Rich Flores - EOW May 2, 2008
- Officer Dennis Scott - EOW August 9, 2008
- Officer Randy Sato - EOW June 30, 2009
- Officer Roger Flagg - EOW October 12, 2009
- Corporal Dennis Bannon - EOW October 30, 2009

2008 Annual Awards Program

Employees of the Year

Sergeant Bradley Sadler
 Corporal Colleen Taylor
 Detective Jim Garcia
 Officer Peter Picone
 Field Training Officer Gary Miranda
 Traffic Officer Michael Kuplast
 Reserve Officer Michael Enomoto
 Dispatcher Brenda Ruvalcaba
 Records Specialist Andrea Muñoz
 Non-Sworn Supervisor Heather Heider
 Non-Sworn Employee Adeline Hayes and Sylvia Guillen
 Correctional Supervisor Amelia Saunders and Mary Castillo
 Senior Correctional Officer Juan Cante
 Correctional Officer Erik Corona
 Correctional Records Specialist Elizabeth Ponce

Purple Heart

Executive Inspector Hank Cousine
 Corporal Marco Antonio "Tony" Zavala

Class A – Administrative

Officer Weston Hadley
 Corporal Anthony Panzica
 Corporal Richard Shin

Class A – Lifesaving

Officer Ollie Grant

Chief's Award

RETIREE – Commander Paul Gonsalves, ret.
 SWAT SERVICE – Sgt. John Follo

Family Violence Emergency Team

Lorena DeLaRiva
 Pat Lenahan
 Cherrie Meyers
 Patricia Orozco

A-4 Skyhawk Marine Memorial

Anne Gallegos



Baker to Vegas Running Team

Jim Rose – Captain
 Mellie Clarke – Co-Captain
 Roland Andrade
 Jim Armstrong
 Justo Capacete
 Enrique "Henry" Esparza
 Eddie Hernandez
 Gil Hernandez
 Sandy Kim
 Phil Kraft
 Oscar Lizardi
 Eva Lopez
 Dan McDermott
 Jose Mendoza
 Dominick Padilla
 Peter Picone
 Raul Rivera
 Johnny Rodriguez
 Robert Rodriguez
 Jason Viramontes
 Joe Weber
 Alternates
 Jason Bruns
 Jorge Lopez
 Manny Moreno



2009 Annual Awards Program

Employees of the Year

Sergeant Ron Grace
 Corporal Robert Brekenfeld
 Detective Matt McLeod
 Officer Gerardo Zuniga
 Traffic Officer Luis Torres
 Dispatcher Helen Saldana
 Records Specialist Sue Buckle
 Non-Sworn Supervisor Yolanda Bautista
 Non-Sworn Employee Angel Cante
 Non-Sworn Employee Rogena Kallio
 Correctional Supervisor Jose Cruz
 Senior Correctional Employee Jaime Manriquez
 Correctional Officer Louis Quezada
 Correctional Records Specialist Melinda Mendoza

Class A – Administrative

Officer Alan Berg
 Officer Mike Kuplast

Class A – Lifesaving

Officer Sergio Gutierrez
 Officer Joseph Marty
 Officer Jaime Valenzuela
 PCO Monica Graves
 PCO Ray Perez
 PCO Tony Villa

Chief's Award

Santa Ana Police Athletic & Activity League
 Officer Tom Serafin
 Dario Gaitan

Lives Worth Saving - Initiative

Sgt. Kevin Brown (ret.)
 Teresa Brown
 Arturo Burgoa
 Daniel Granado
 Jon Pederson
 Pat Lee

CAP Cold Case Unit
 Sgt. Robert Wooding
 Det. Ferrel Buckels (ret.)
 Det. Domingo Cabrera
 Det. Louie Martinez
 Lead Firearms Examiner Rocky Edwards

Gang Street Terrorism Offender Program (STOP) II Team

Det. Sgt. Lorenzo Carrillo
 Det. Cpl. Ron Castillo
 Det. Cpl. Mauricio Estrada
 Cpl. David Lima
 Det. Clint Achziger
 Det. Roland Andrade
 Det. Justo Capacete
 Det. Caesar Flores
 Det. Jason Garcia
 Det. Mitch Graves
 Det. Jeff Launi
 Det. Michelle Macchiaroli
 Det. Gus Moroyoqui
 Det. Patricia Navarro
 Det. Abel Oropeza
 Det. Dan Park
 Det. Eric Rivas
 Det. Tyler Salo
 Det. Don Stow

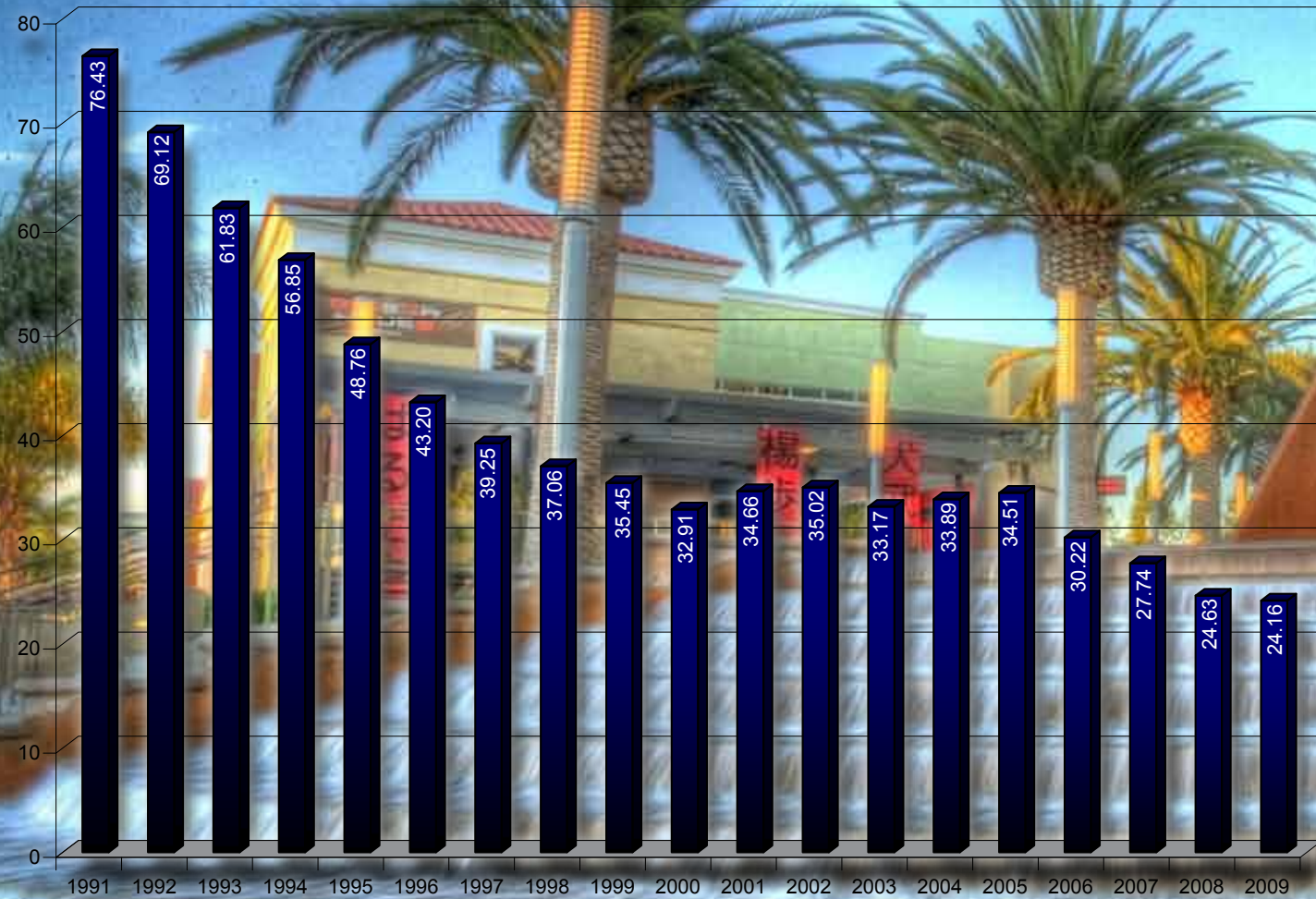
Townsend Street Project
 Cmdr. Alan Caddell (ret.)
 Sgt. Marty Shirey
 Cpl. Anthony Panzica
 Cpl. Rick Serrato (ret.)
 Officer Jason Bruns
 Officer Manny Moreno
 Officer Gus Moroyoqui
 Officer Dominick Padilla
 PSO Sylvia Guillen



F. B. I. Crime Index

Uniform Crime Reports

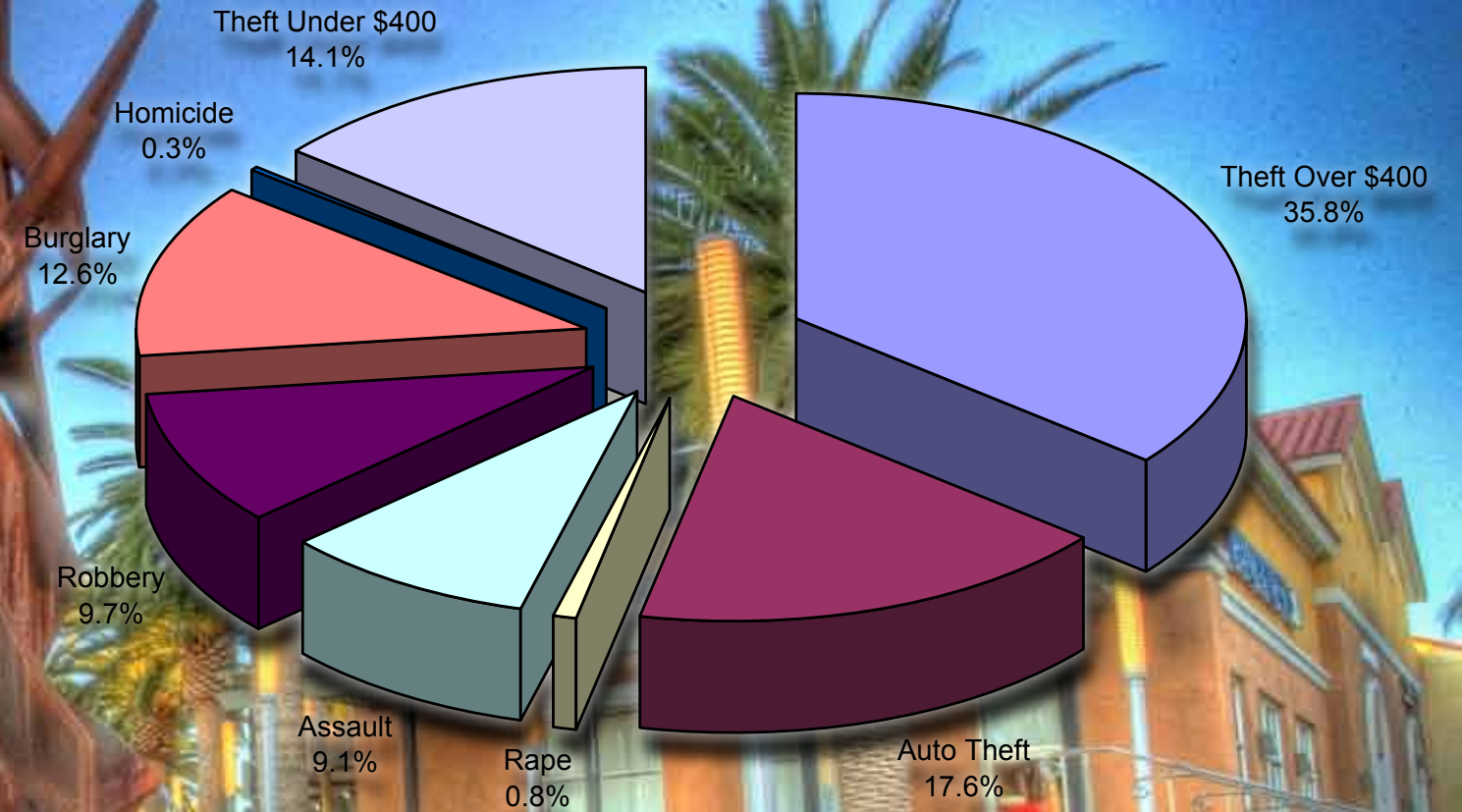
The Uniform Crime Reporting (UCR) Program was conceived in 1929 by the International Association of Chiefs of Police to meet a need for reliable, uniform crime statistics for the nation. In 1930, the FBI was tasked with collecting, publishing, and archiving those statistics. Today, several annual statistical publications, such as the comprehensive Crime in the United States, are produced from data provided by nearly 17,000 law enforcement agencies across the United States.



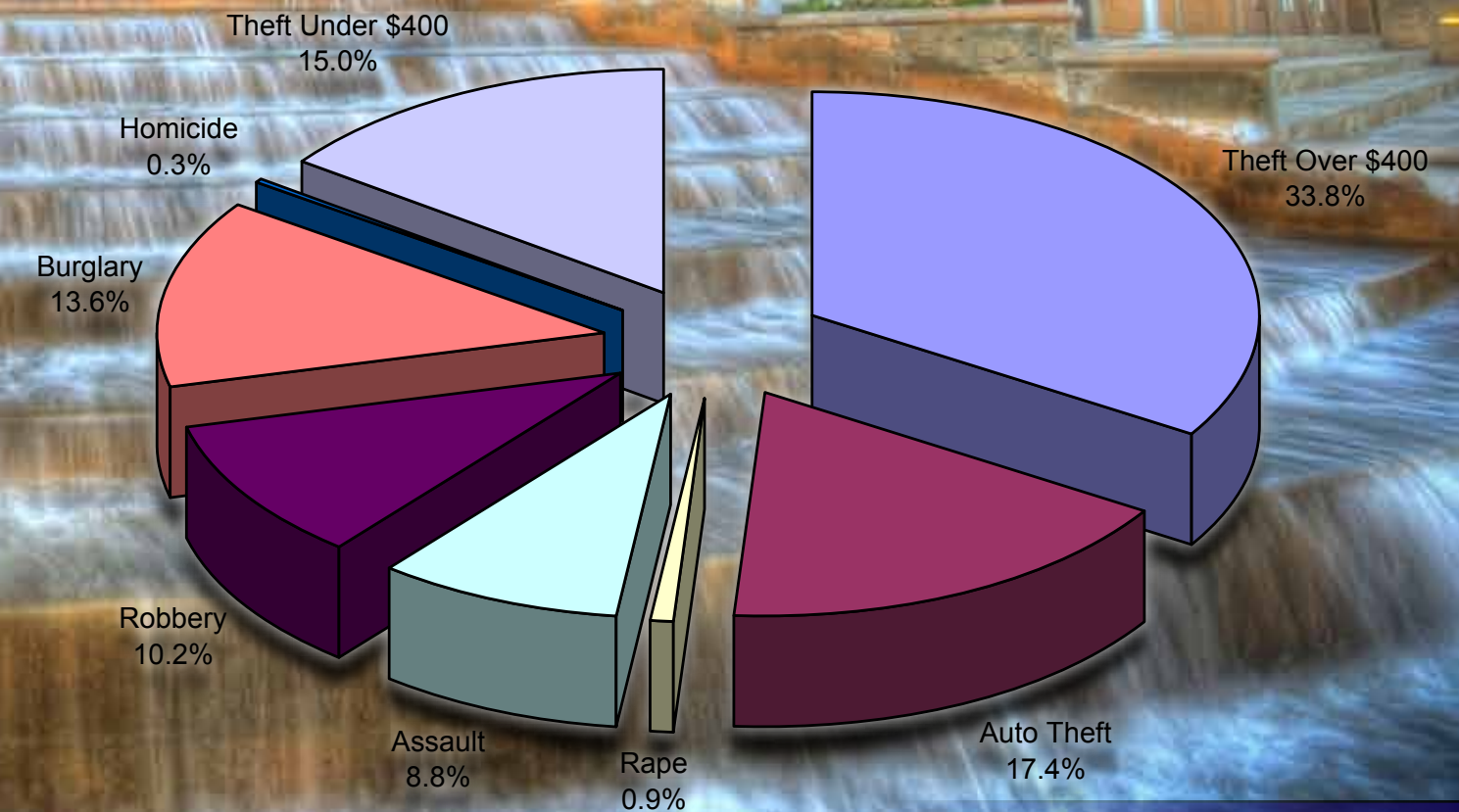
City of Santa Ana
FBI Crime Index
 (per 1,000 Population)

Breakdown of Part 1 Crimes

Breakdown of Year 2008 Part I Crimes



Breakdown of Year 2009 Part I Crimes



National Comparison of 2007 Crime Rates

FBI Crime Index, Total Crimes
Rank order from lowest to highest crime rates per 100,000
(Cities with populations 250,000 to 500,000)

City	Rank	Population	Total	Per 100,000
St. Louis, MO	1	348,197	41,555	11,934
Atlanta, GA	2	497,290	44,307	8,910
Toledo, OH	3	296,403	23,465	7,917
Oakland, CA	4	396,541	31,269	7,885
Stockton, CA	5	297,170	22,893	7,704
Cleveland, OH	6	439,888	33,460	7,606
Minneapolis, MN	7	371,240	28,123	7,575
Tulsa, OK	8	381,469	28,596	7,496
Corpus Christi, TX	9	286,428	21,099	7,366
Cincinnati, OH	10	332,388	24,119	7,256
Buffalo, NY	11	273,832	19,627	7,168
Wichita, KS	12	358,294	24,142	6,738
Miami, FL	13	410,252	27,302	6,655
Sacramento, CA	14	460,546	29,527	6,411
Arlington, VA	15	372,073	23,667	6,361
Tampa, FL	16	337,220	20,350	6,035
Mobile, AL	17	253,842	15,280	6,019
Bakersfield, CA	18	318,743	18,019	5,653
Glendale, AZ	19	250,444	13,960	5,574
Pittsburgh, PA	20	312,179	17,388	5,570
Omaha, NE	21	431,810	23,235	5,381
Fresno, CA	22	472,170	24,012	5,085
Colorado Springs, CO	23	374,112	18,539	4,955
St. Paul, MN	24	271,662	13,445	4,949
Mesa, AZ	25	454,576	22,169	4,877
Anchorage, AK	26	284,142	13,512	4,755
Newark, NJ	27	280,158	13,053	4,659
Aurora, CO	28	307,621	13,477	4,381
Riverside, CA	29	299,312	13,047	4,359
Lexington, KY	30	272,815	11,139	4,083
Raleigh, NC	31	367,120	14,860	4,048
Chandler, AZ	32	250,868	8,757	3,491
Long Beach, CA	33	473,959	16,405	3,461
Plano, TX	34	259,771	8,649	3,329
Virginia Beach, VA	35	435,943	14,119	3,239
Anaheim, CA	36	335,133	10,221	3,050
Santa Ana, CA	37	340,223	9,744	2,864
Henderson, NV	38	251,270	6,884	2,740

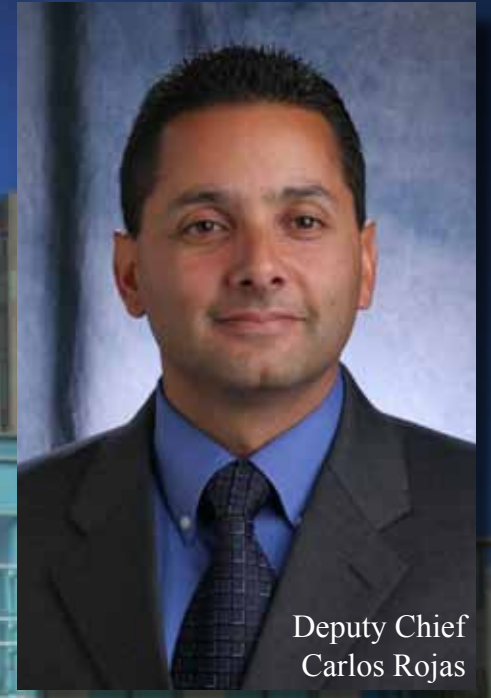
National Comparison of 2008 Crime Rates

FBI Crime Index, Total Crimes
Rank order from lowest to highest crime rates per 100,000
(Cities with populations 250,000 to 500,000)

City	Rank	Population	Total	Per 100,000
St. Louis, MO	1	356,204	37,826	10,619
Kansas City, KS	2	451,454	34,546	7,652
Stockton, CA	3	293,073	22,277	7,601
Cincinnati, OH	4	332,608	24,468	7,356
Oakland, CA	5	401,587	29,393	7,319
Tulsa, OK	6	382,954	27,691	7,231
Cleveland, OH	7	433,452	31,264	7,213
Buffalo, NY	8	270,289	19,190	7,100
Toledo, OH	9	317,401	22,291	7,023
Corpus Christi, TX	10	286,558	19,878	6,937
Minneapolis, MN	11	376,753	25,556	6,783
Miami, FL	12	427,740	27,907	6,524
Wichita, KS	13	362,602	23,125	6,378
New Orleans, LA	14	281,440	17,749	6,306
Mobile, AL	15	251,041	15,050	5,995
Arlington, VA	16	375,836	22,411	5,963
Sacramento, CA	17	467,065	27,159	5,815
Glendale, AZ	18	256,659	14,765	5,753
Bakersfield, CA	19	326,046	18,237	5,593
Tampa, FL	20	336,911	18,473	5,483
Fresno, CA	21	475,723	24,838	5,221
Pittsburgh, PA	22	309,757	15,983	5,160
St. Paul, MN	23	276,083	13,723	4,971
Omaha, NE	24	437,238	21,440	4,904
Colorado Springs, CO	25	378,403	18,066	4,774
Lincoln, NE	26	251,550	11,450	4,552
Newark, NJ	27	279,788	12,410	4,436
Fort Wayne, IN	28	251,194	11,130	4,431
Riverside, CA	29	299,384	12,981	4,336
Mesa, AZ	30	456,821	19,805	4,335
Anchorage, AK	31	280,068	11,858	4,234
Lexington, KY	32	281,473	11,504	4,087
Raleigh, NC	33	388,661	15,465	3,979
Aurora, CO	34	316,323	12,282	3,883
Chandler, AZ	35	253,076	8,785	3,471
Long Beach, CA	36	467,055	16,149	3,458
Plano, TX	37	265,739	8,734	3,287
Virginia Beach, VA	38	434,163	13,652	3,144
Anaheim, CA	39	333,746	9,643	2,889
Santa Ana, CA	40	339,674	8,706	2,563
Henderson, NV	41	256,091	6,343	2,477

Note: Figures are based on U.S. Department of Justice, Federal Bureau of Investigations' Crime in the United States publication. Known offenses include: Homicide, Forcible Rape, Robbery, Aggravated Assault, Burglary, Motor Vehicle Theft and Larceny - Theft.

Administration Bureau



Deputy Chief
Carlos Rojas

The Administration Bureau provides essential logistical support to all bureaus and divisions of the department. This support enhances the ability of the police department to provide essential police services in an effective and efficient manner to members of the community. The Administration Bureau consists of seven divisions: Human Resources, Training, Communications, Property and Facilities, Homeland Security, Information Services and Crime Analysis. During 2008 and 2009, divisions within the Administration Bureau provided essential support in fulfilling the department's mission to ensure safety and security of the people in Santa Ana.

The Human Resources Division is responsible for all human resources management functions related to recruitment, applicant and promotional testing, and background investigations.

The Training Division is responsible for developing, coordinating and delivering all training programs to department personnel. The Santa Ana

Training Center hosts numerous courses in collaboration with Santa Ana College that are widely attended by police agencies throughout Southern California.

The Communications Division receives all emergency and non-emergency calls using state-of-the-art technology to dispatch department resources to effectively provide service to the community. Technological resources include a Computer Aided Dispatch system, advanced mapping software and E-Police Report capabilities.

The Property and Facilities Division is responsible for safekeeping of evidence, procuring new equipment, issuing supplies, and maintaining the police facility and equipment. Bar coding technology is critical to efficient operations and services provided by the Property and Facilities Division.

The Homeland Security Division secured Urban Area Security Initiative funding from the U.S. Department of Homeland Security and worked in

partnership with every other Orange County city to increase the security of Santa Ana and Orange County.

Information Services continued to support, maintain and upgrade technology utilized throughout the department. Information Services staff provides a wide range of services from user support to new technology implementation.

The Crime Analysis Section is responsible for direct support to uniformed and investigative personnel by identifying crime trends, patterns and activity hot spots throughout the city. Their contribution increases resource deployment effectiveness.

The Administration Bureau provides essential logistical support to all bureaus and divisions of the department

Human Resources Division

The Police Human Resources Division is tasked with ensuring that personnel employed by our agency meet the exacting standards of a professional police organization. This is accomplished by hiring individuals with excellent character and outstanding technical competencies. Background investigators assigned to this Division conduct an in-depth and thorough investigation they only recommend the best applicant for employment with our agency.

During the fiscal year 2008-2009, the Police Human Resources Division instituted an aggressive recruitment campaign to attract and hire lateral and entry-level police candidates. Our recruitment efforts resulted in filling all the projected police officer vacancies for this time period.

Serving as a liaison to the City Personnel Department, the Police Human Resources Division manages issues involving policy and procedure, risk management, worker

compensation claims, performance evaluations, processing pay increases, and promotional testing processes at the police department.

After a person becomes a police department employee, the Human Resources Division provides several programs which support their health and well-being during their employment. These programs include: the Police Chaplain Program, the Safety Committee, and the Peer Support Counseling Group.

In an effort to acquire and train police employees for the future, the Human Resources Division manages and maintains the Police Cadet Program. Individuals in this program are placed in job assignments throughout the department on a rotational basis to give them exposure to the different jobs offered by our agency. Police Cadets also receive formal training on law enforcement topics outside their current job assignment.



Property & Facilities Division

Central Distribution Center: (CDC)
The Central Distribution Center (CDC) engaged in 2,607 trips to deliver or pick up vehicles from City Yard and issued over 34,536 pieces of equipment, uniforms, and office supply orders. The CDC team focused on several projects including the installation of 142 GPS systems in patrol and unmarked vehicles, and coordinated the installation of an access card system, as well as facilitated the landscaping renovation in front of the Community Room and police grounds.

The Evidence Section processed 35,413 packages with 50,439 in re-organizations and moves. DNA swab evidence totaled 5,959 packages. Approximately 18,247 items are currently stored in the evidence freezers. Evidence also set up a new system for obtaining and tracking weapon dispositions, IBIS processing and WIT approval for final destruction or releases. A court-approved narcotics burn was completed with 5,249 items destroyed.

Facility Section:

Facility Management provided a wide range of services in the PD and Jail buildings. The staff completed 5,600 work orders as well as coordinated an automated fuel management system, Functional Fitness Room, and computer server room. An air purifier was installed in the narcotics room for improved environmental health. A major electrical preventative maintenance project was also completed.



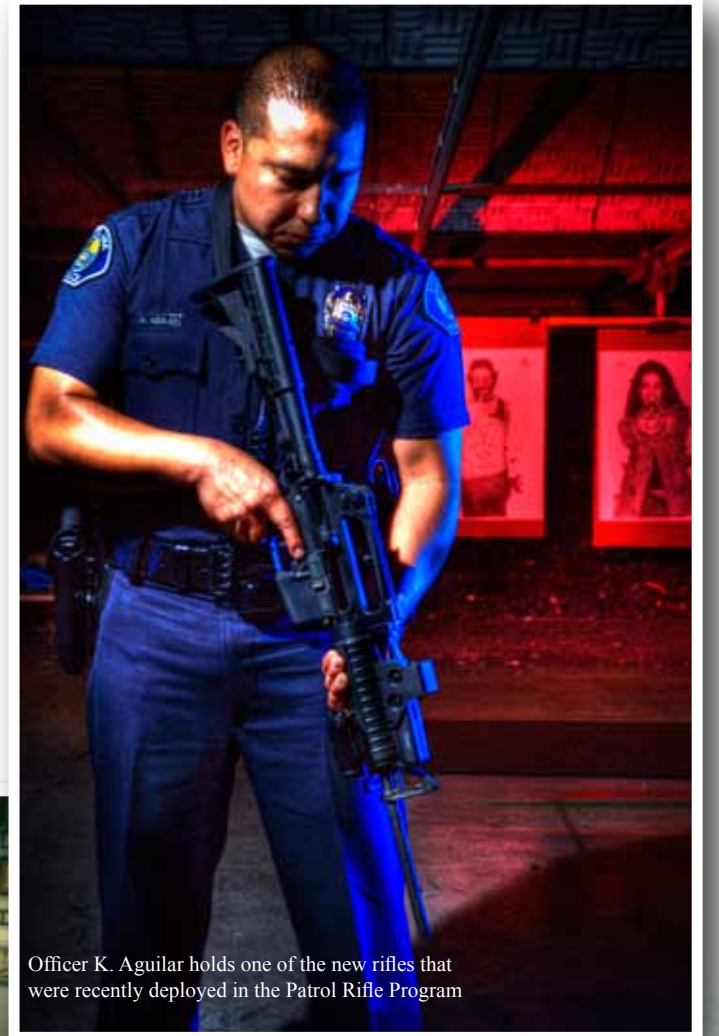
Training Division

The Training Division's accomplishments for the past two years have been exceptional. The Division provided over 47,800 hours of training to 6,000 students. During this time, the Training Center's net revenue totaled \$216,458. The Division was again in full compliance with POST and STC training audits.

During 2008 and 2009, 46 officers passed through the Division's FTO program. The Department's Functional Fitness Program was fully implemented. This included remodeling the aerobics room, obtaining specialized training equipment, and teaching the program's philosophy to over 200 employees. The Arrest and Control Training room project was completed and reality based training has become the norm. The Division provided Mobile Field Force training to all patrol personnel and developed several new Officer Safety and Use of Force training programs designed for non-sworn personnel and undercover operators.

Through a grant, the Division was able to improve the rifles in the Department's Patrol Rifle Program. The rifles were upgraded with collapsible stocks, optics, lights, slings, and new magazines.

The Santa Ana Police Athletic and Activity League continued to play a vital role in the community by reducing gang violence through the pursuit of academic excellence, physical fitness, and other activities. The SAPAAL has partnered with several community-based organizations and currently serves over 1300 youths.



Officer K. Aguilar holds one of the new rifles that were recently deployed in the Patrol Rifle Program

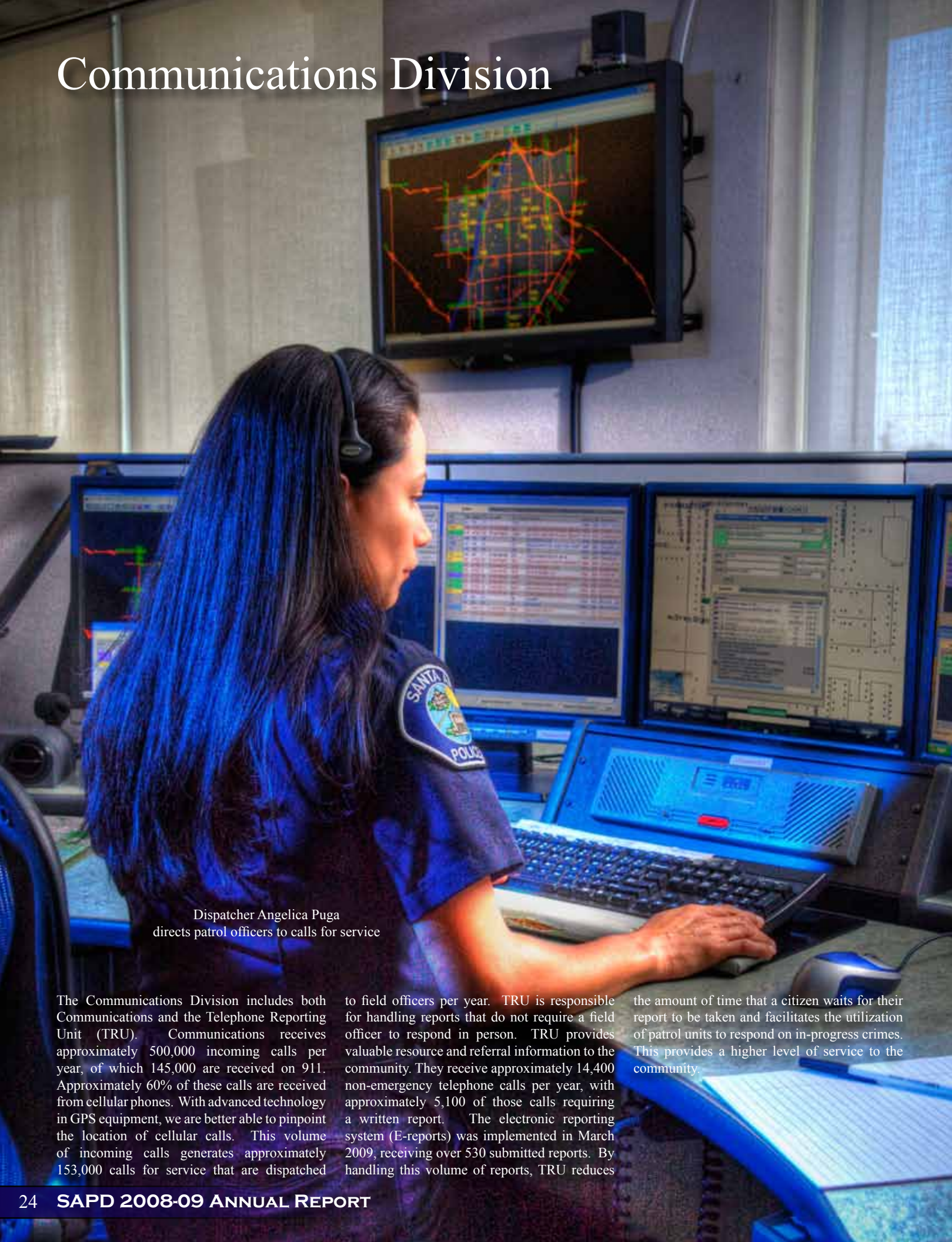


Corporal K. DeDeaux and Officer R. Saunders instruct ground-fighting techniques during in-house training.



Staff and children of the Santa Ana Police Athletic and Activity League

Communications Division



Dispatcher Angelica Puga directs patrol officers to calls for service

The Communications Division includes both Communications and the Telephone Reporting Unit (TRU). Communications receives approximately 500,000 incoming calls per year, of which 145,000 are received on 911. Approximately 60% of these calls are received from cellular phones. With advanced technology in GPS equipment, we are better able to pinpoint the location of cellular calls. This volume of incoming calls generates approximately 153,000 calls for service that are dispatched

to field officers per year. TRU is responsible for handling reports that do not require a field officer to respond in person. TRU provides valuable resource and referral information to the community. They receive approximately 14,400 non-emergency telephone calls per year, with approximately 5,100 of those calls requiring a written report. The electronic reporting system (E-reports) was implemented in March 2009, receiving over 530 submitted reports. By handling this volume of reports, TRU reduces

the amount of time that a citizen waits for their report to be taken and facilitates the utilization of patrol units to respond on in-progress crimes. This provides a higher level of service to the community.

Homeland Security

The Homeland Security Division of the Santa Ana Police Department continues to focus on its three core areas of responsibility: Urban Area Security Initiative Grant Administration, Special Events and Crime Prevention.

The Homeland Security Division coordinates the expenditure of U.S. Department of Homeland Security Urban Area Strategic Initiative funding for all of Orange County. Homeland Security projects coordinated by grant administration staff have continued to increase the ability of public safety county-wide as we all continue on the mission to prepare, prevent, respond, and mitigate all types of catastrophic events, whether man-made or natural.

The Special Events Unit provides staffing and logistical support for major events throughout

the city. Under the supervision of the Special Events Unit, the Incident Command Team logged numerous hours in support of large protests in the city and in support of mutual aid requests throughout the county.

The Crime Prevention Unit continued its efforts in preventing crime through review of new development and infrastructure assessments throughout the city.



Regional Mobile command vehicle procured through the U.A.S.I. grant funding

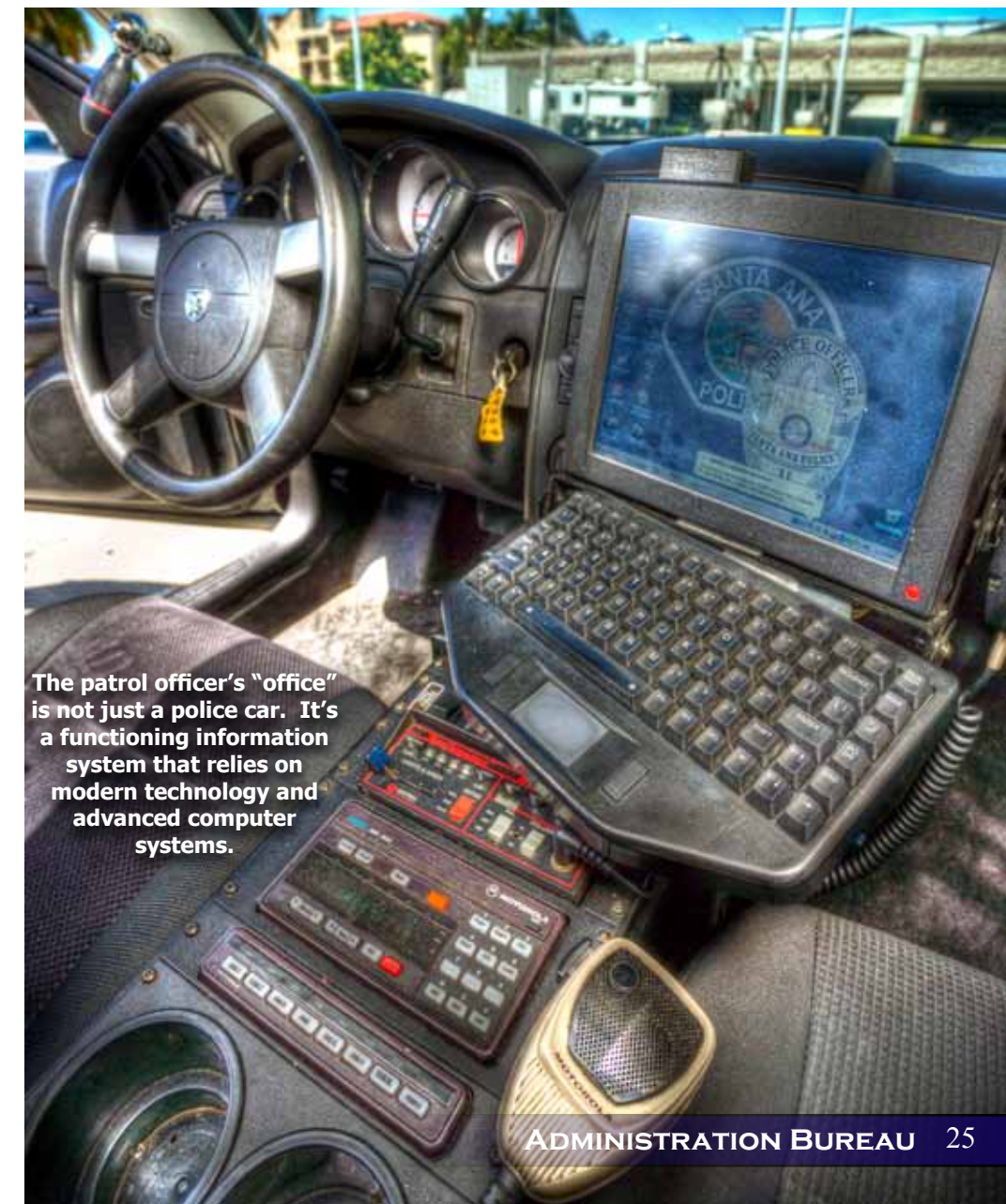
The Information Systems Division continues to provide direct technical and operational support to both the Santa Ana Police Department and Santa Ana Jail. The division is comprised of two sections: Crime Analysis and Computer Services.

The Crime Analysis Section consists of three certified Crime Analysts, concentrating on tracking, analyzing, and forecasting crime trends. This approach allows decisions regarding resource allocations to be made based on the analysis of criminal activity and statistical reports. Additionally, the Crime Analysis Section facilitates the weekly STAT-TRAC (Santa Ana's Technological Approach To Target Responses Against Crime) meetings and produces weekly and monthly statistical reports. Through the use of strategic, operational and tactical analysis these individuals continue to examine crime trends and patterns, facilitate important information exchanges and allow the Santa Ana Police Department to utilize resources to the fullest.

The Computer Services Section evaluates, purchases and installs hardware and software technology, maintaining over 200 windows terminals, 52 servers, 400 stand-alone computers, 400 laptops and a myriad of additional desktop devices 24 hours a day.

Computer Services strives to bring relevant and necessary information to the patrol officer in the field as well as all operational and support personnel in furtherance of the Chief of Police's Technological Policing philosophy.

Information Systems



The patrol officer's "office" is not just a police car. It's a functioning information system that relies on modern technology and advanced computer systems.

Investigations Bureau



Deputy Chief
Tony Harrelson

The Investigations Bureau is responsible for investigating crimes that occur in Santa Ana.

Investigations are handled by either District Investigations or the Crimes Against Persons Section. Within each of these sections dedicated detectives and civilian staff diligently work to solve crimes and arrest criminals who prey on residents and visitors to Santa Ana.

In 2008 and 2009, investigative staff attempted to be proactive in addressing potential crime. District Investigations established partnerships with business enterprises to both educate and work on prevention efforts to decrease crime. Crimes Against Persons

staff was also proactive in conducting sex offender monitoring enforcement operations and conducting probation and parole searches on a routine basis. The Gang Unit spent well over 1,000 hours patrolling the Santa Nita Gang Injunction area to ensure crime in that area remained under control.

2008 and 2009 saw an increase in working with community organizations on prevention and intervention programs. Faith-based organizations were very active in gang prevention and meetings with the Santa Ana Unified School District, showing great

promise in reaching Santa Ana youth.

All sworn and civilian staff in the Investigations Bureau work hard to both prevent crime and react to it by diligently investigating crimes, solving crimes and taking a proactive approach to make Santa Ana a safer place to live, work and visit.

Crimes Against Persons

The Crimes Against Persons Division (CAP) is comprised of two sections, which includes the Homicide and Gang Sections.

CAP Homicide is divided into three teams, which include the Homicide Team, Cold Case Homicide Team and Weapons Interdiction Team (WIT). Homicide detectives are responsible for investigating all non-gang homicides, felony assaults, suicides, kidnappings, terrorist threats, officer-involved shootings, jail assaults/deaths, hate crimes and other miscellaneous criminal cases. The Cold Case Homicide Team is responsible for investigating all cold case homicides. The WIT is responsible for investigating weapons-related crimes; the processing, tracking and release approval of all firearms confiscated by police; and the licensing and compliance monitoring of businesses in Santa Ana that sell firearms.

2008 Accomplishments

Homicide Section Detectives investigated 16 homicides, 3 of which were cleared by arrest and 6 officer-involved shootings. Detectives submitted an additional three cases to the District Attorney's Office for arrest warrants. Detectives investigated 445 other criminal cases and the Weapon's Interdiction Team processed over 498 firearms. The Cold Case Unit is actively

investigating over 245 murder cases. In 2008, the Cold Case Unit arrested four murder suspects and cleared a total of four cold murder cases.

2009 Accomplishments

Homicide Section Detectives investigated nine new homicides, five of which were cleared by arrest, nine officer-involved shootings and two custodial deaths. Throughout the year, detectives made a total of 13 arrests for murder, cleared 11 murder cases, and submitted an additional murder case to the District Attorney's Office for an arrest warrant. Detectives investigated 371 other criminal cases and processed over 343 firearms. In 2009, the Cold Case Unit arrested four murder suspects and cleared eight cold murder cases. Cold Case Homicide Detectives and the Forensics Firearms Examiner were the recipients of the August Vollmer Award for Innovation in Forensic Technology at the

2009 IACP Conference in Colorado.

On September 16, 2009, the CAP Division was awarded \$300,740 in Federal Department of Justice, Office of Justice Programs, grant funding for an investigative program entitled "Solving Cold Cases with DNA". This 18-month grant is being used to fund staff and resources to investigate cold case homicides and serious cold assaults cases using the most advanced forensic technology. The grant also provides funding for detectives to travel to prisons and other locations around the country to interview potential suspects/witnesses.

The Gang Section is responsible for investigating all gang-related crimes, providing proactive gang suppression services and for investigating all graffiti/tagging vandalism cases. The Gang Section is comprised of teams of gang detectives assigned to Gang Homicide, Cold Case Gang Homicide, Gang Assaults, the

Gang Unit

Street Terrorist Offender Program (STOP) and the Graffiti Task Force (GTF). Gang detectives work in partnership with the Orange County District Attorney's Office and Probation Department to apprehend and prosecute hard-core criminal street gang members as part of the Tri-Agency Resource Gang Enforcement Team (TARGET).

2008 Accomplishments

Detectives investigated 12 new gang homicides, cleared 8 cases, and arrested 10 suspects for murder. Detectives made 13 arrests for felony gang assault. In November of 2008, the Cold Case Gang Homicide Detail was established, using one detective to begin the process of reviewing over 181 cold case gang murders to determine if DNA or other evidence exists that could be used to solve the open cases. Six cold case homicides were solved by the end of 2008.

In 2008, the two Street Terrorist Offender Program (STOP) teams conducted numerous large-scale operations, including Operation Dominoes Down, Operation Summer Heat, Operation Restore Peace and Operation School House. The team conducted ongoing gang suppression in targeted areas based on violent gang crime statistical data, undercover operations, use of confidential informants and community outreach. The STOP teams served 79 search warrants, seized 73 firearms, conducted 240 parole/probation searches and made 327 arrests.

In 2008, the Graffiti Task Force (GTF) accomplished the following:

Made 228 graffiti-related arrests, filed 283 cases, conducted 81 mediation conferences, 306 probation searches and made 72 probation arrests. GTF Detectives served several search warrants, conducted ongoing business compliance inspections and participated in numerous community-based and neighborhood association meetings.

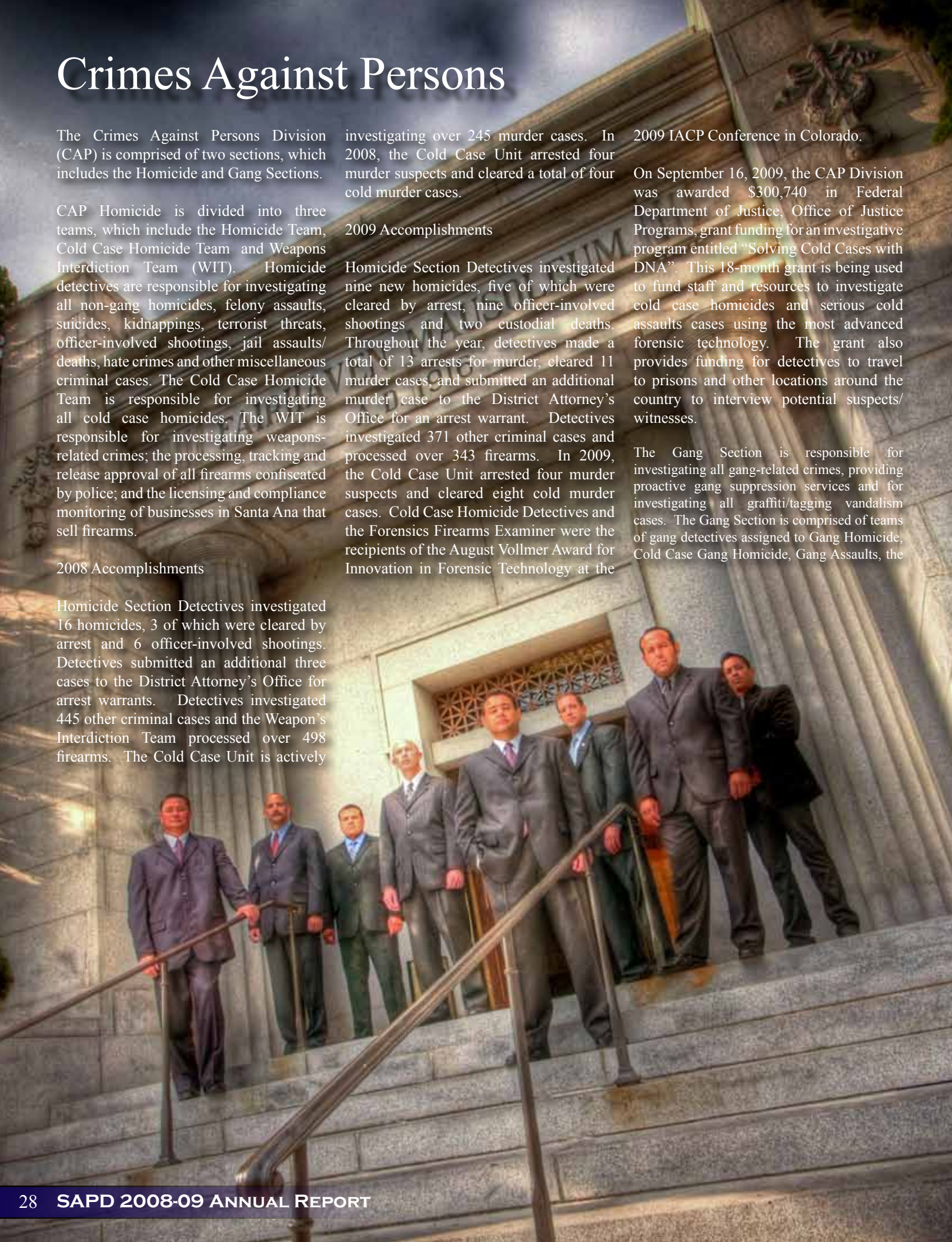
2009 Accomplishments

Gang Homicide Detectives cleared 11 of the 15 gang homicides in 2009. This resulted in 19 arrests and 2 arrest warrants issued for outstanding

suspects. The Cold Case Gang Homicide Team cleared six cold murder cases. Gang Assaults Detectives investigated 176 felony assaults and made 50 felony assault arrests.

The STOP Teams served 38 search warrants involving 60 locations, seized 101 firearms, made 352 arrests and conducted 582 probation/parole searches. Commencing April 9 through October 30, 2009, STOP Teams participated in the California Governor's CalGRIP CHP Partnership Program. Teams of CHP officers worked in partnership with Santa Ana gang suppression detectives to reduce gang-related criminal activity, violence and community fear through aggressive, zero-tolerance enforcement and prosecution strategies.

GTF Detectives made 105 arrests, filed 96 cases, conducted 362 probation searches, made 37 probation arrests and conducted random business compliance checks throughout the city. The GTF Team also participated in numerous city and neighborhood association meetings and made presentations at several Santa Ana schools.



District Investigations

District Investigations is divided into three major sections: District, Family Crimes, and Forensic Services. Family Crimes was transferred to the Division from CAP in April, 2009. Despite the challenges in 2008 and 2009, District Investigations remained extremely proactive and innovative.

2008

The Investigative Support and Development Program (IDSP) was implemented to expose Patrol Officers with conducting a variety of investigations. Selected officers were assigned to assist with Domestic Violence, Check Fraud, Auto Theft, or Burglary investigations. During the year, a total of nine officers participated in the program.

District Investigations, in collaboration with the Orange County District Attorney's Office, implemented the Petty Theft Diversion Program. This project, which mirrors the "bad check" program, allows a business owner who detains a petty theft suspect to contact a private company in lieu of the police department. The suspect can then attend a diversion program instead of going to jail. The requirements for diversion include no prior theft-related offenses, valid California identification and legal residency.

Forensic Services implemented a DNA Cold Hit Administrator to properly disseminate DNA hits received from the Orange County Crime Lab. The administrator was tasked with properly monitoring the status of the investigation as a result of the newly-obtained information and ensured all cases were assigned.

2009

To confront the challenging times, a detective was added to the Burglary Unit from the Auto Theft Section and a Police Investigative Specialist (PIS) was transferred from Economic Crimes to Burglary to assist with the increased workload resulting from DNA evidence.

operations. The database can search for crime type or modus operandi.

The Training Division and District Investigations worked together to assign officers in training to Investigations Bureau for one week. This exposes officers with the various types of investigations, investigative methods and resources, and the importance of thorough investigations.

The Sex Registrant Unit continued with aggressively supervising an average of 340 sex registrants that included 35 transient sex offenders. An Internet-based GPS Sex Registrant tracking software was implemented in cooperation with State Parole to assist with monitoring sex registrants. Two sex registration enforcement programs were initiated during the year as part of the Bureau goals. A total of 25 registrants were arrested for non-compliance.

The Prosecution Unit fully implemented the Integrated Law and Justice (ILJ) system and began distributing subpoenas electronically. The adoption of the system streamlined operations and saved an exorbitant amount of paper and time. Computer software programs were updated which allowed for inputting pay more efficiently. Additionally, officers can go on-line and track their subpoena status for court appearances. Prosecution Unit staff focused on continued efforts to reduce court costs by improving communications and procedures with the District Attorney's Office and Superior Court. There were 2,205 court appearances by officers in 2009 compared to 3,976 (44.5%) in 2008. Approximately \$120,000 was saved in 2009.

An Identity Theft database of arrestee/suspect was created to aid detectives with

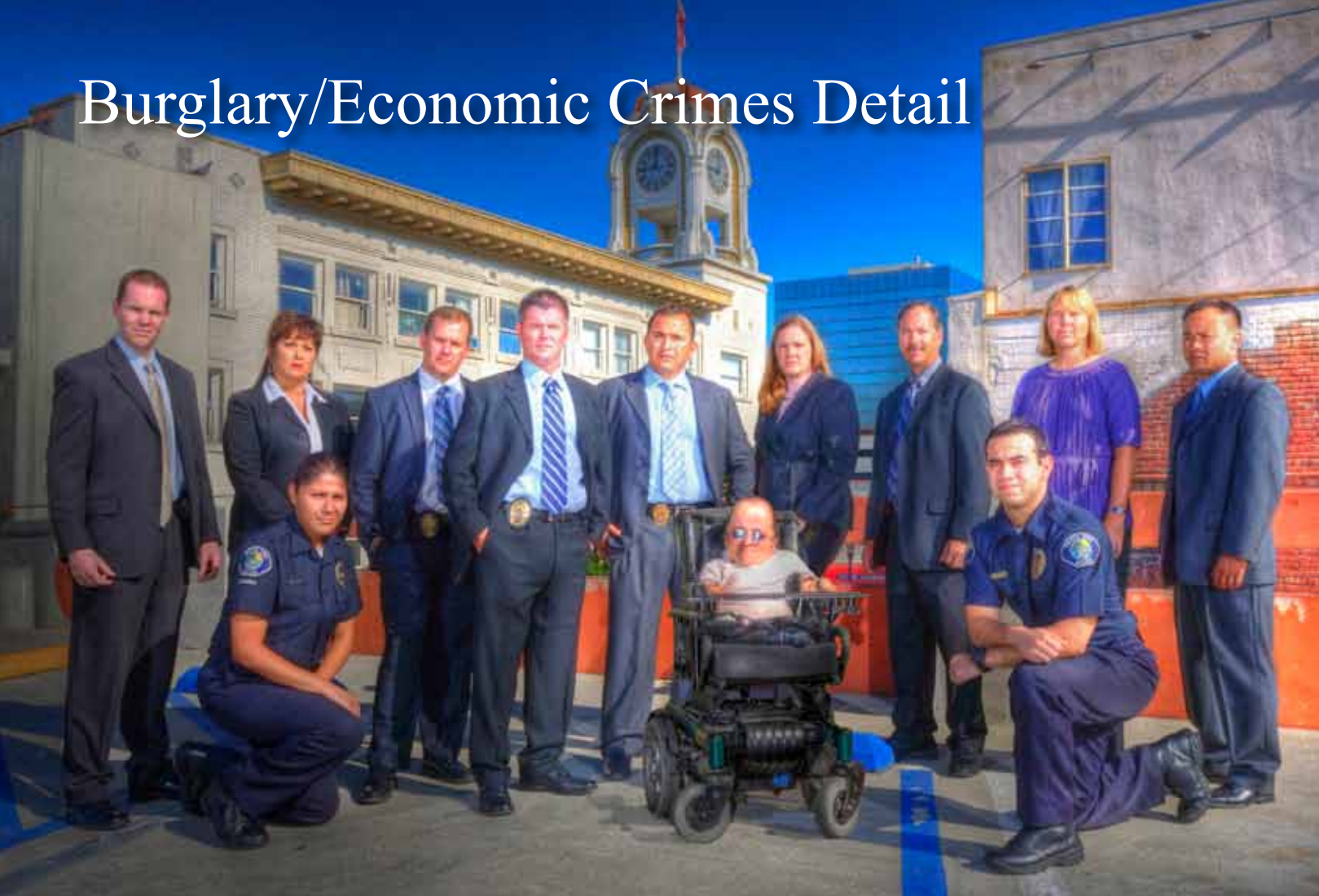


Members of the Robbery, Auto Theft and Crime Analysis Unit stand in front of historical City Hall



Historic City Hall was once home to the Police Department

Burglary/Economic Crimes Detail



Auto Theft Detail



Robbery Detail



Family Crimes Unit



Cold Case Homicide Success Story



In March 1994, Philip Cousins' body was reported missing by his wife. Three days later, his body was found in the trunk of his Honda Accord, which was found parked on Third Street in Santa Ana, CA. An examination of the body disclosed Cousins had been shot execution style in the back and the back of the head. Two 32 caliber silver tip bullets were recovered from his body during an autopsy.

A suspect was quickly identified by the Santa Ana Police Department Homicide Unit. Doug Mireles, an employee of Cousins, was responsible for collecting rent money from tenants at an apartment complex managed by Cousins. Mireles had previously been caught by Cousins stealing rent money however; Mireles was allowed to stay on the job after being warned by Cousins that if he ever caught Mireles stealing money again, he would be fired.

In March 1994 Cousins again suspected Mireles was stealing from him again and went to the Parc Square Apartments to confront Mireles. That was the last time Philip Cousins was seen alive.

Homicide Detectives served a search warrant on Mireles and the apartment complex. They seized a Bryco .32 caliber pistol from Mireles and located blood stains in a basement storage room. Based on the evidence recovered, Mireles was arrested for the murder of Cousins.



Detectives had the firearm test fired and the bullets compared to the .32 caliber bullets recovered from the body of Cousins. They found the barrel of the Bryco had been partially obliterated by some type of tool and the examination disclosed insufficient individual characteristics for a positive identification. Subsequently, murder charges were not filed on Mireles.

In 2007, the Cold Case Homicide Unit reviewed the Cousins' homicide and requested a re-examination of the evidence by Firearms Examiner, Rocky Edwards. Edwards agreed and realized during the examination that in order to have any possibility of positive identification some special techniques would need to be used. Edwards decided to try a topographical 3D imaging of the bullets. Edwards contacted Forensic Technology Inc., Montreal, Canada and requested assistance. After obtaining hundreds of images from the lab in Canada, Edwards returned to Santa Ana and, with the use of the Leica Comparison Microscope, was able to render a positive conclusion.

In addition to the positive ballistic conclusion rendered by Edwards, Homicide Detectives conducted numerous hours of surveillance on



Mireles to surreptitiously obtain his DNA for comparison purposes. They flew to Arizona to interview the best friend of Mireles and conducted a wiretap on phones belonging to Mireles and the friend in Arizona.

As a result of the IBIS Bulletrax 3D System bullet comparison by Edwards, the wiretap and DNA comparisons, and cooperation with the District Attorney's Office, Mireles was arrested by the Cold Case Homicide Unit.

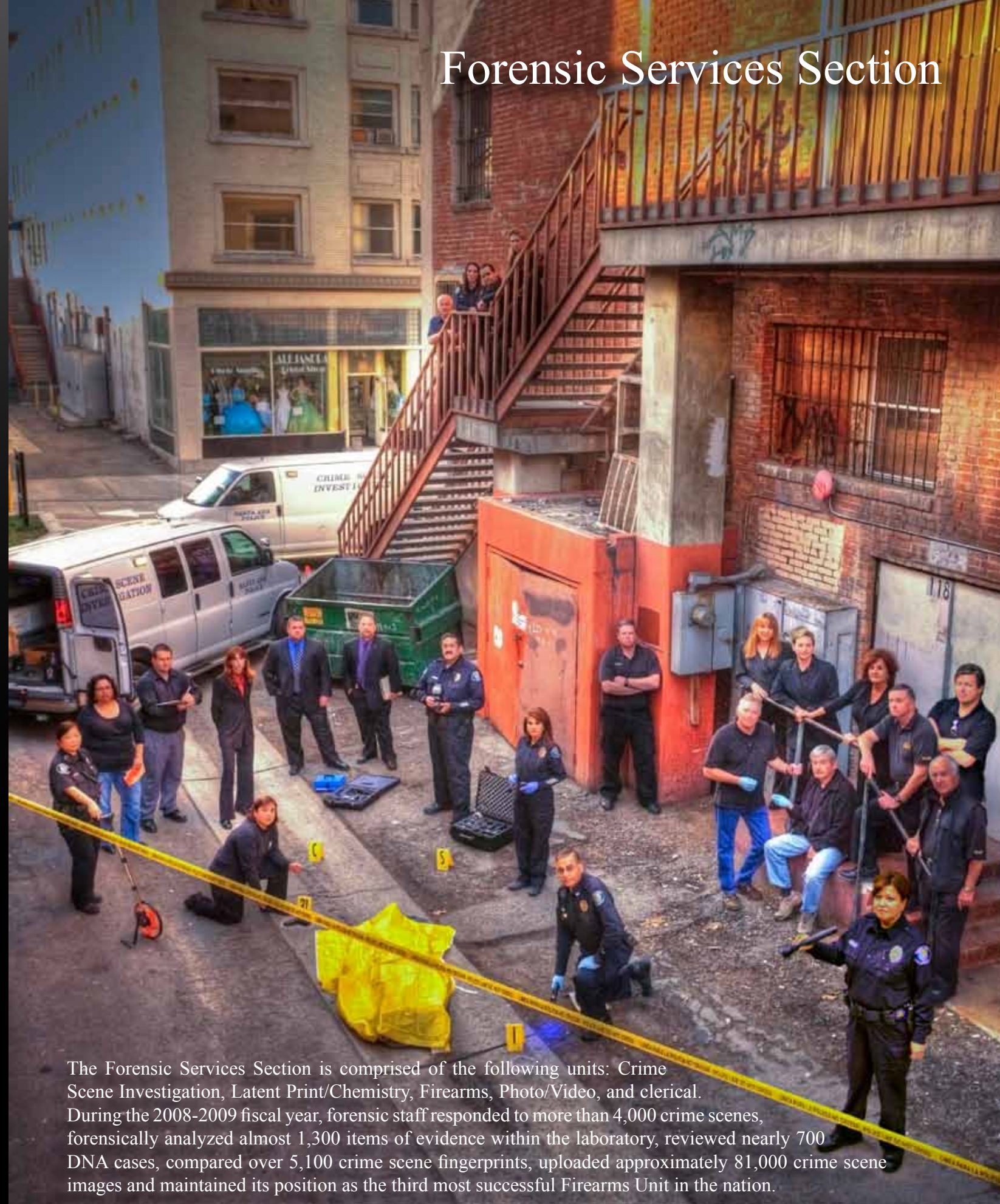
The evidence obtained by the Cold Case Homicide Detectives and Firearms Examiner Edwards was so overwhelming that this 15 year cold case homicide came to a successful conclusion when Doug Mireles pled guilty to



the murder without ever going to trial. Mireles is now serving 28 years to life in State Prison.



Forensic Services Section



The Forensic Services Section is comprised of the following units: Crime Scene Investigation, Latent Print/Chemistry, Firearms, Photo/Video, and clerical. During the 2008-2009 fiscal year, forensic staff responded to more than 4,000 crime scenes, forensically analyzed almost 1,300 items of evidence within the laboratory, reviewed nearly 700 DNA cases, compared over 5,100 crime scene fingerprints, uploaded approximately 81,000 crime scene images and maintained its position as the third most successful Firearms Unit in the nation.

Records Division

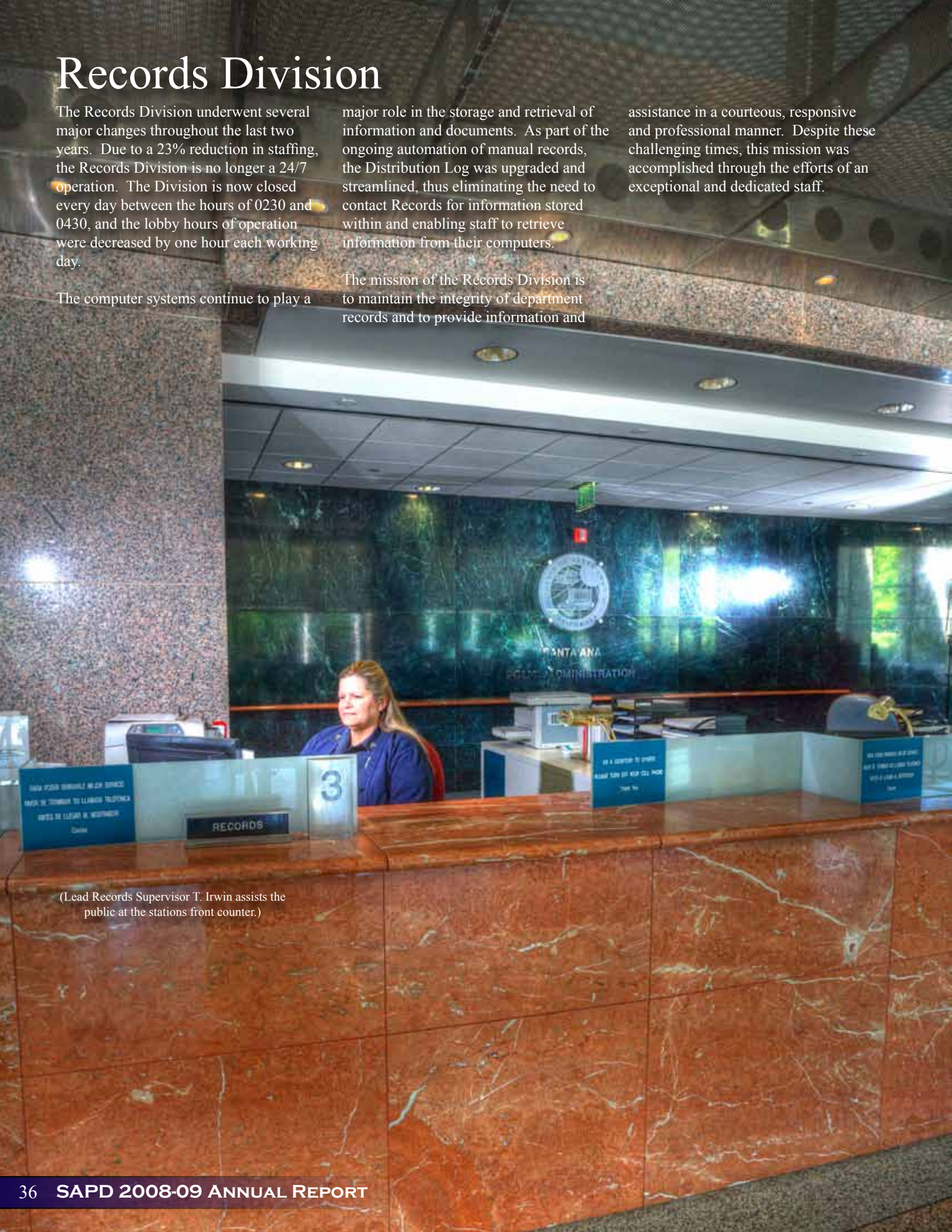
The Records Division underwent several major changes throughout the last two years. Due to a 23% reduction in staffing, the Records Division is no longer a 24/7 operation. The Division is now closed every day between the hours of 0230 and 0430, and the lobby hours of operation were decreased by one hour each working day.

The computer systems continue to play a

major role in the storage and retrieval of information and documents. As part of the ongoing automation of manual records, the Distribution Log was upgraded and streamlined, thus eliminating the need to contact Records for information stored within and enabling staff to retrieve information from their computers.

The mission of the Records Division is to maintain the integrity of department records and to provide information and

assistance in a courteous, responsive and professional manner. Despite these challenging times, this mission was accomplished through the efforts of an exceptional and dedicated staff.



(Lead Records Supervisor T. Irwin assists the public at the stations front counter.)

Santa Ana School Police

The City of Santa Ana and the Santa Ana Unified School District worked together to create a partnership where a Police Department Commander was selected to provide management oversight for the Santa Ana Unified School District Police Department on a full-time basis.

The Santa Ana Unified School District Police Department (SAUSD PD) has transformed its organization and established a strong foundation to serve as a leader in the school policing industry. The SAUSD prides itself in ensuring the school facilities and surrounding community is secure and safe. With the support of the Superintendent and the Board of Education, the School Police Department has been recognized locally and on a regional level as a valuable contributor to providing for the safety of our students and staff. School Police Departments from surrounding communities now recognize the high ethical standards and professionalism of the specialty policing provided by our Department to the greater law enforcement community.

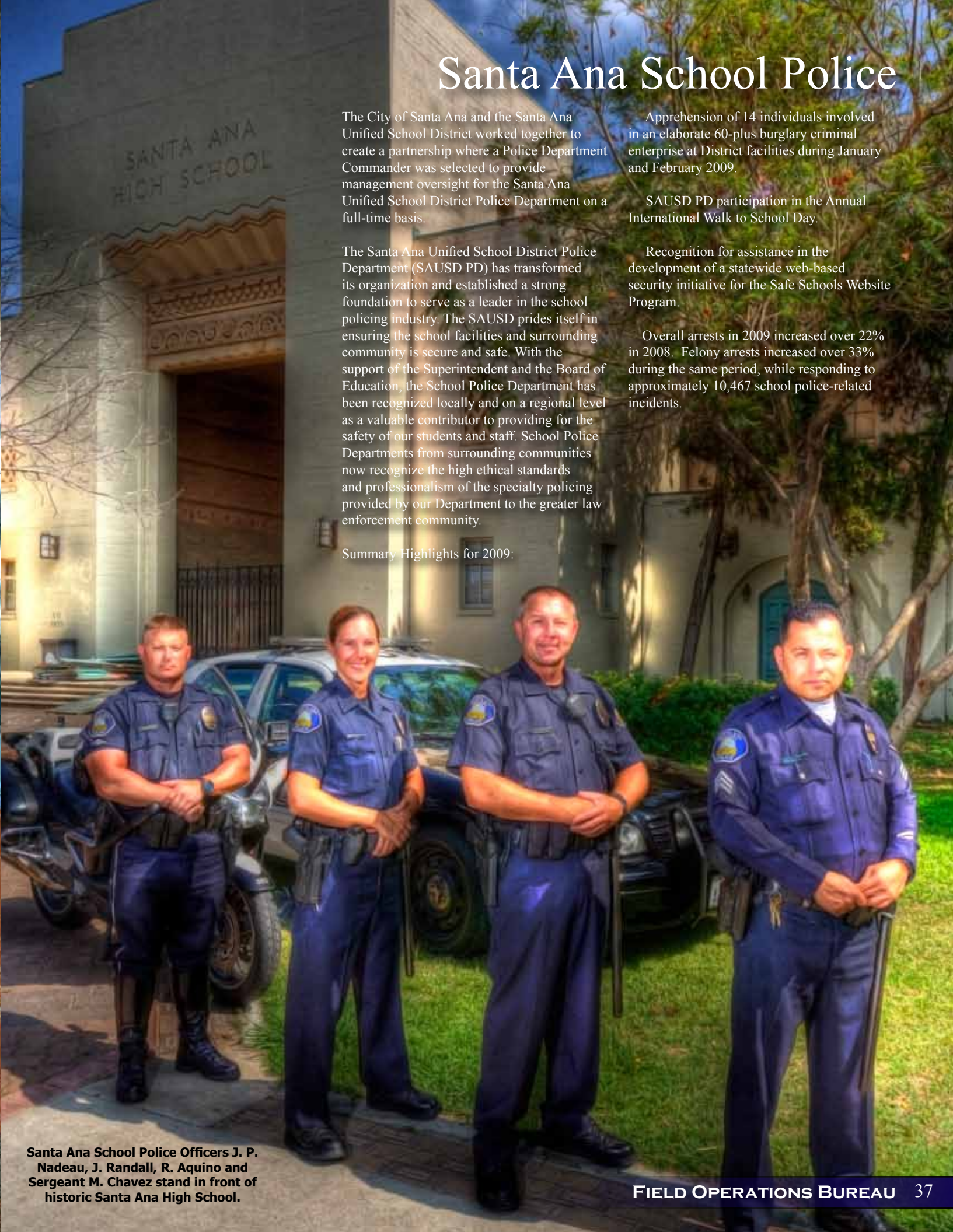
Summary Highlights for 2009:

Apprehension of 14 individuals involved in an elaborate 60-plus burglary criminal enterprise at District facilities during January and February 2009.

SAUSD PD participation in the Annual International Walk to School Day.

Recognition for assistance in the development of a statewide web-based security initiative for the Safe Schools Website Program.

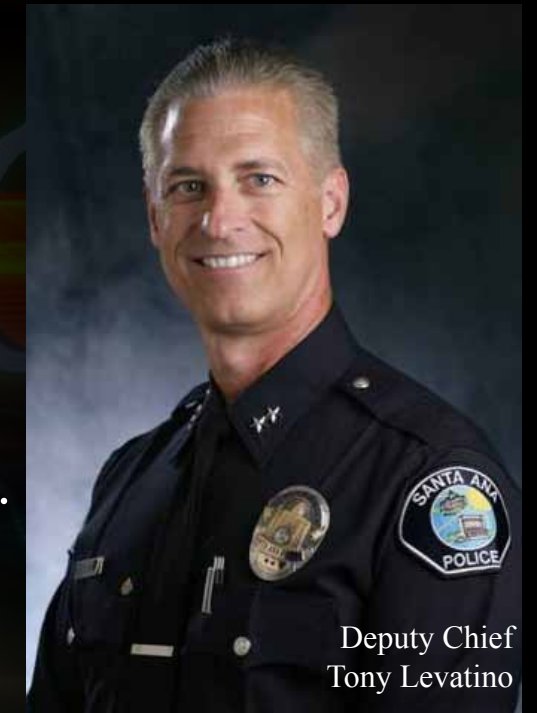
Overall arrests in 2009 increased over 22% in 2008. Felony arrests increased over 33% during the same period, while responding to approximately 10,467 school police-related incidents.



Santa Ana School Police Officers J. P. Nadeau, J. Randall, R. Aquino and Sergeant M. Chavez stand in front of historic Santa Ana High School.

Field Operations Bureau

The mission of the Field Operations Bureau continues to ensure the safety and security of the people in our city by providing responsive and professional police services with compassion and concern.



Deputy Chief
Tony Levatino

The Field Operations Bureau is comprised of three Divisions:

- District Police Division
- Watch Commander Division
- Traffic Division

Specialized Units include:

- Special Weapons and Tactics
- Air Support
- Animal Services
- Canine Unit
- Civic Center Patrol

Officers responded to over 186,484 calls for police service in 2008 and over 173,382 calls in 2009. Responding to in progress crimes, conducting criminal and traffic investigations, issuing citations, making arrests, and resolving disputes constitute some of the daily activities Patrol and Traffic personnel are responsible for handling. The men and women assigned to the Bureau have dedicated their professional lives to improving the living conditions for all city residents.

Each of the four Policing Districts were involved in many worthwhile programs during these past two years. These included the Bishop Manor Project and the Townsend Street Task Force. The Townsend Street Task Force was fortunate to win two notable community policing awards and was successful because of the full cooperation of city agencies, private enterprises, and community advocates and residents.

Officer Caprice Kirkpatrick driving down Main Street in her Dodge Magnum K9 patrol car

Westend District

Westend District Team aggressively targeted the prostitution activity on Harbor Boulevard as well as activity in the gang injunction area. In 2008 and 2009, the Westend Team made 732 arrests, predominantly consisting of prostitution and narcotic-related crimes. The police substation in the Westend provided excellent walk-in and phone service to residents, servicing over 2,800 residents.



(Riverview West Marketplace at Harbor Blvd. & McFadden)



The Westend District is culturally diverse with a large portion of its population from Asia



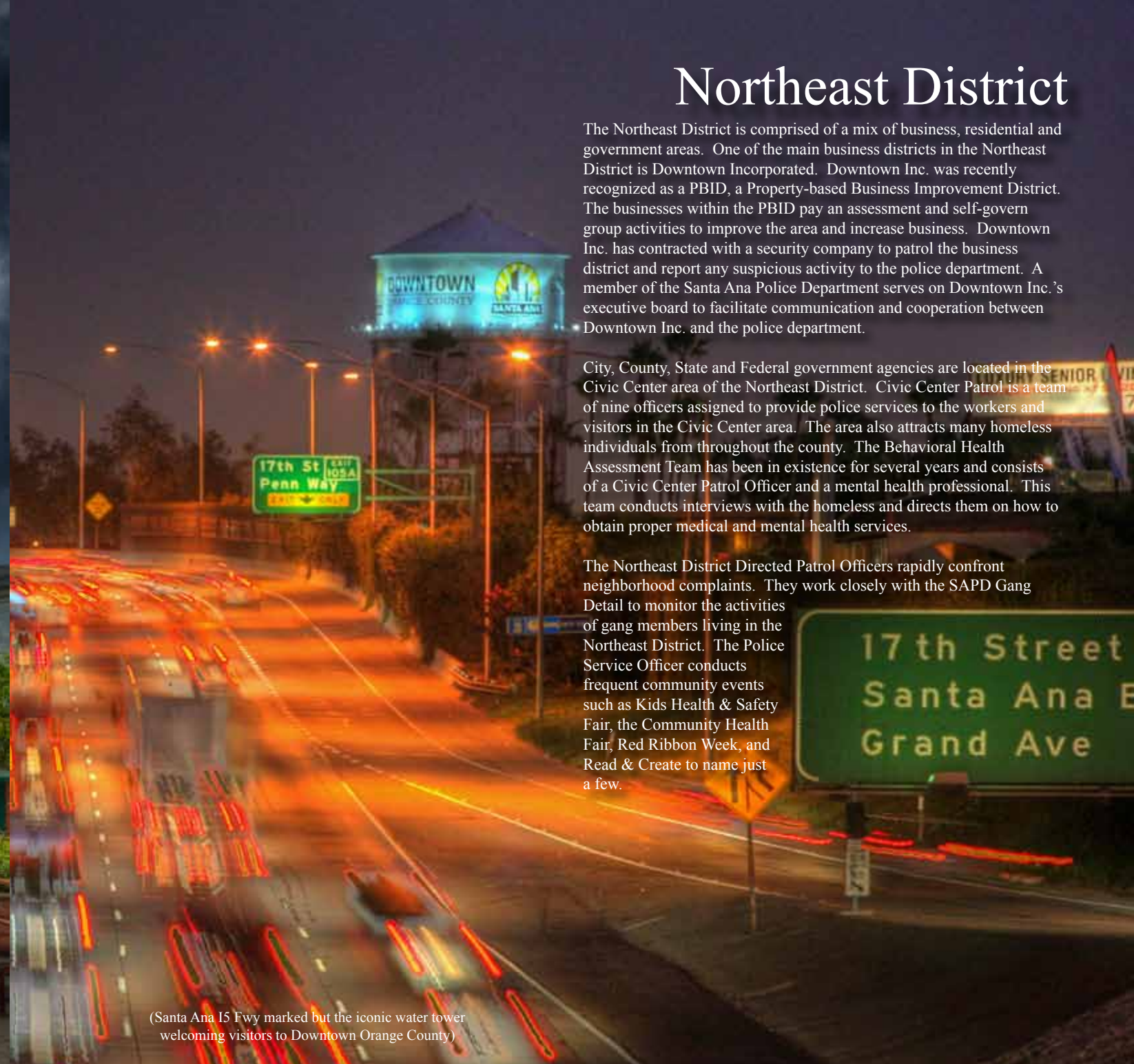
SAPD has a Westend Police Substation at the Harbor and McFadden shopping center

Northeast District

The Northeast District is comprised of a mix of business, residential and government areas. One of the main business districts in the Northeast District is Downtown Incorporated. Downtown Inc. was recently recognized as a PBID, a Property-based Business Improvement District. The businesses within the PBID pay an assessment and self-govern group activities to improve the area and increase business. Downtown Inc. has contracted with a security company to patrol the business district and report any suspicious activity to the police department. A member of the Santa Ana Police Department serves on Downtown Inc.'s executive board to facilitate communication and cooperation between Downtown Inc. and the police department.

City, County, State and Federal government agencies are located in the Civic Center area of the Northeast District. Civic Center Patrol is a team of nine officers assigned to provide police services to the workers and visitors in the Civic Center area. The area also attracts many homeless individuals from throughout the county. The Behavioral Health Assessment Team has been in existence for several years and consists of a Civic Center Patrol Officer and a mental health professional. This team conducts interviews with the homeless and directs them on how to obtain proper medical and mental health services.

The Northeast District Directed Patrol Officers rapidly confront neighborhood complaints. They work closely with the SAPD Gang Detail to monitor the activities of gang members living in the Northeast District. The Police Service Officer conducts frequent community events such as Kids Health & Safety Fair, the Community Health Fair, Red Ribbon Week, and Read & Create to name just a few.



(Santa Ana 15 Fwy marked but the iconic water tower welcoming visitors to Downtown Orange County)



There are many beautiful homes in the Floral Park neighborhood in the Northeast District



Santiago Lofts along Santa Ana Boulevard

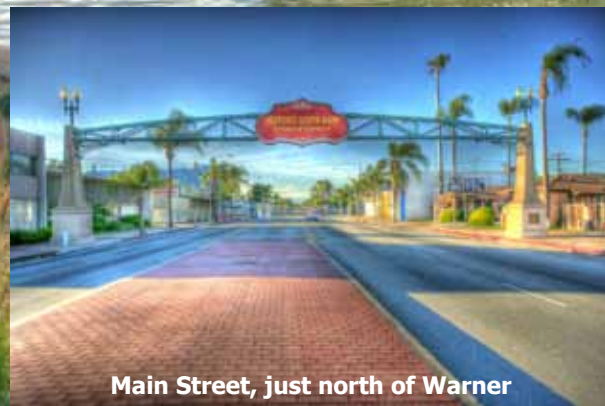
Southeast District

The Southeast District continues to work through established partnerships with community organizations and Neighborhood Watch groups to address crime and quality of life issues. Southeast District personnel attended numerous neighborhood watch meetings to hear community members concerns directly. Residents of the Wilshire Square Neighborhood raised concerns about a large number of people sweeping through the neighborhood on trash day, removing recyclables from the trashcans at the curb. A partnership was established between residents, law enforcement and Waste Management to combat the problem. Specially designed, locking trashcans were provided to the residents and guidelines were developed recommending trashcans not be left curbside overnight. The program was successful and scavenging was reduced to the point of being non-existent.

Throughout the year, additional community events were conducted such as National

Night Out, a crime awareness event, and Operation Kid Print Program, held in conjunction with State Senator Lou Correa to fingerprint elementary school students for identification. The Southcoast District also began to leverage available technology to better communicate crime trends with the community through programs such as Crimemapping.com, a web-based crime tracking program, and Citizen Observer, a two-way communication program.

(The 25-story Skyline at MacArthur Place Towers are the tallest residential buildings in Orange County and home to the Southeast District)



Main Street, just north of Warner



Santa Ana Auto Mall



Centennial Park at Fairview and Warner

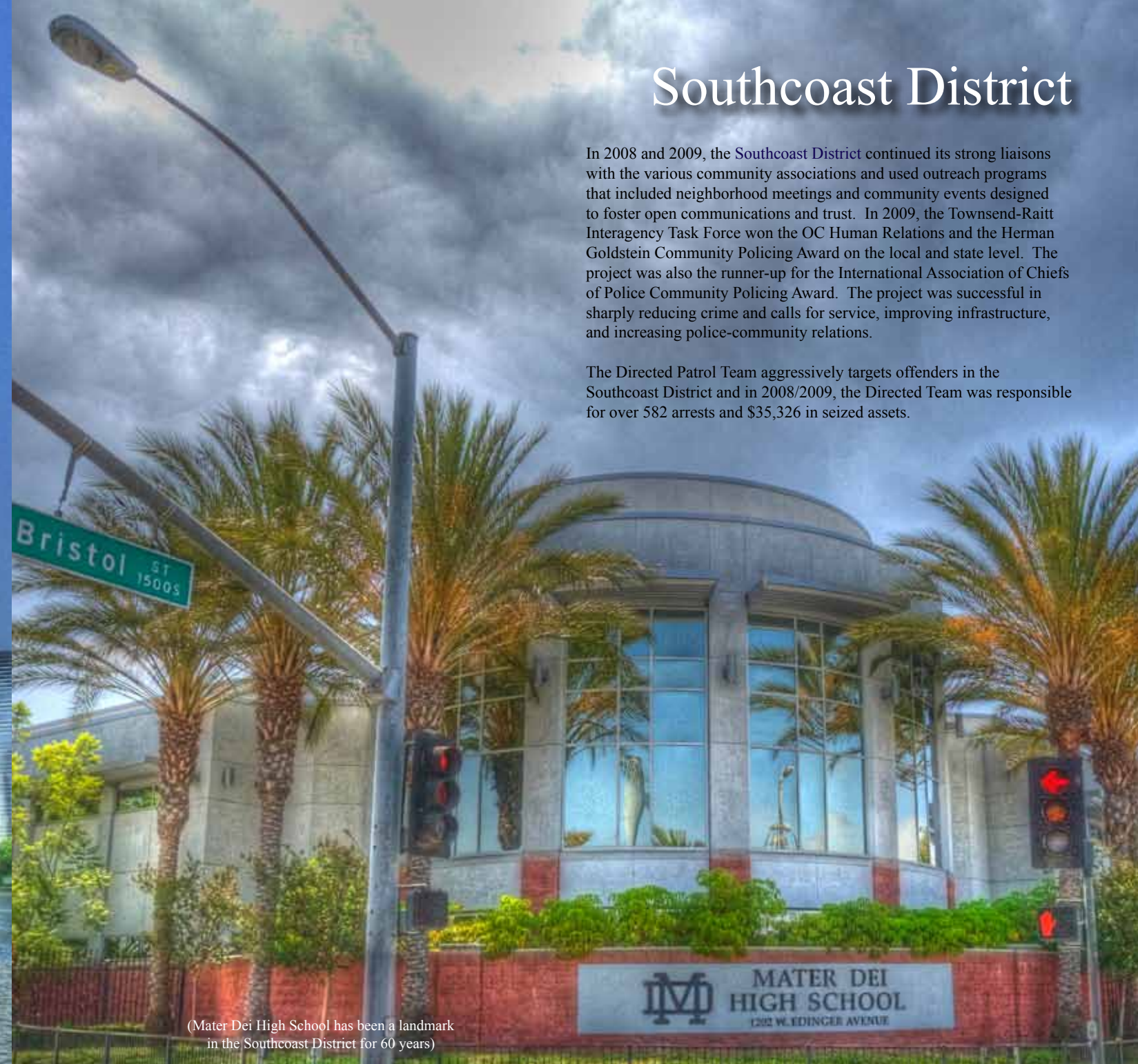


Santa Ana College Digital Media Center on Bristol

Southcoast District

In 2008 and 2009, the Southcoast District continued its strong liaisons with the various community associations and used outreach programs that included neighborhood meetings and community events designed to foster open communications and trust. In 2009, the Townsend-Raitt Interagency Task Force won the OC Human Relations and the Herman Goldstein Community Policing Award on the local and state level. The project was also the runner-up for the International Association of Chiefs of Police Community Policing Award. The project was successful in sharply reducing crime and calls for service, improving infrastructure, and increasing police-community relations.

The Directed Patrol Team aggressively targets offenders in the Southcoast District and in 2008/2009, the Directed Team was responsible for over 582 arrests and \$35,326 in seized assets.



(Mater Dei High School has been a landmark in the Southcoast District for 60 years)

Traffic Unit



The Traffic Division is tasked with conducting education and enforcement activities related to city-wide traffic and parking issues. The Traffic Division achieves these goals through collaborative partnerships with City departments, allied law enforcement agencies, non-profit groups, local school districts, and outsourced vendors.

During 2008 and 2009, the Traffic Division raised the Traffic Enforcement Index from 9.7 to 12.6, participated in the "Click It or Ticket" campaign, provided 114 elementary school safety presentations, and spent 19 days educating the public using the Department's DUI Multi-Media Trailer. In addition, the office staff processed all traffic reports and citations generated throughout the Department and contacted approximately 250,000 citizens regarding a variety of traffic-related issues. Thirteen officers were recognized for their outstanding DUI enforcement efforts.

In 2008, the Traffic Division investigated 2,200 traffic collisions (including 16 major collisions of which 15 involved fatalities), issued 17,887 traffic violations and 92,256 parking violations, stored or impounded 3,978 vehicles, arrested 822 intoxicated drivers, reviewed 23,552 Red Light Camera activations resulting in 18,296 violations, conducted 14 DUI checkpoints, reviewed and approved 4,097 traffic collision reports, and participated in 10 commercial enforcement checkpoints.

During 2009, members of the Traffic Division investigated 1,879 traffic collisions (including 16 major collisions of which 11 involved fatalities), issued 21,020 traffic violations and 69,415 parking violations, stored or impounded 4,260 vehicles, arrested 628 intoxicated drivers, reviewed 29,903 Red Light Camera activations resulting in 17,187 violations, conducted 14 DUI checkpoints, reviewed and approved 4,090 collision reports, and participated in 12 commercial enforcement checkpoints.

Canine & Animal Services



Canine Unit

The Canine Unit deploys five canine teams, seven days per week. A sixth canine is assigned full-time to SWAT Strike Force Team. The unit handled 793 alarm calls and conducted 315 searches of buildings, open areas and vehicles.

Four of five dogs are cross trained in narcotics detection and these teams recovered 594 grams of various narcotics for Patrol, Investigations, Directed Patrol teams and outside agencies. During active suspect searches, 44 suspects gave up upon hearing the canine announcements and 7 suspects were physically apprehended by a canine. The teams trained for a total of 2,524 hours.

Animal Services

The Animal Services Section responded to 8,642 calls for service, made 2,748 area checks for strays, 715 citizen contacts, issued 432 citations and 294 leash law warnings, and impounded 4,144 live and dead animals. Office staff handled 10,626 phone calls. An Animal Services Officer I was promoted to Animal Services Officer II and acts as the field supervisor. The section continues its outreach efforts, teaching responsible pet ownership and bite safety using our Pet Amigos program in the schools. Santa Ana Friends for the Animals, in cooperation with Animal Services, accomplished over 500 free spay/neuter operations for pets in the City.

S.W.A.T.



SWAT continues to expand its role in serving the community. In addition to SWAT's traditional role, SWAT has taken the lead in training field personnel in building searches, active shooter responses, and Mobile Field Force tactics. SWAT has been deployed during times of civil disturbances to maintain order and to protect the First Amendment rights of those involved. This enhanced role has made our community safer for both residents and visitors alike.

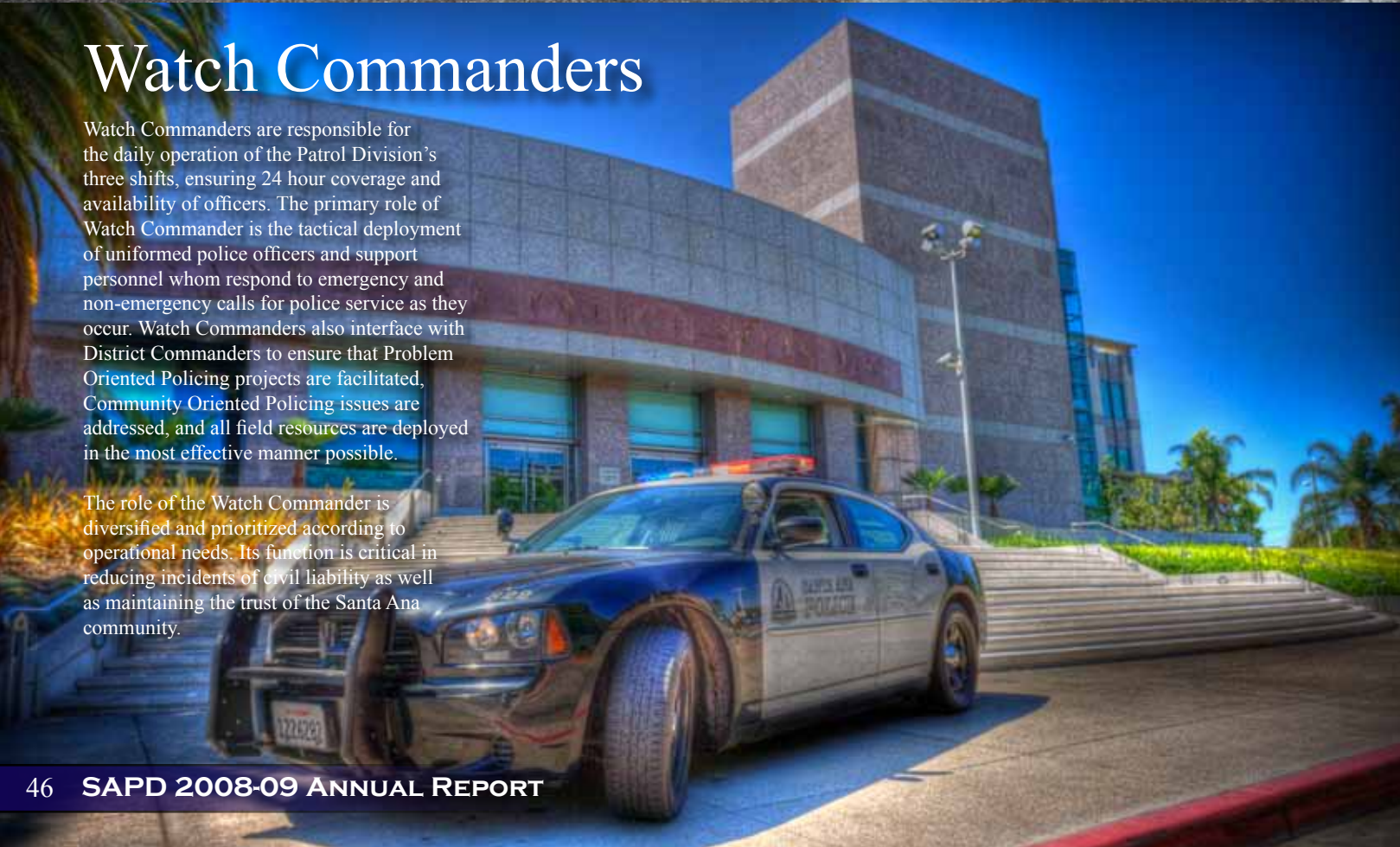
With the Fire Department's support, SWAT increased the number of team Tactical Medics from two to six. Tactical Medics play an integral role to ensure the safety of the public and team operators during callouts and training sessions.

Training for the past two years has become more intense and focused. POST has identified numerous competencies in which a SWAT team needs to meet and document. This has led SWAT to develop a lesson plan library and a new training report form which details training goals, objectives, and capabilities.

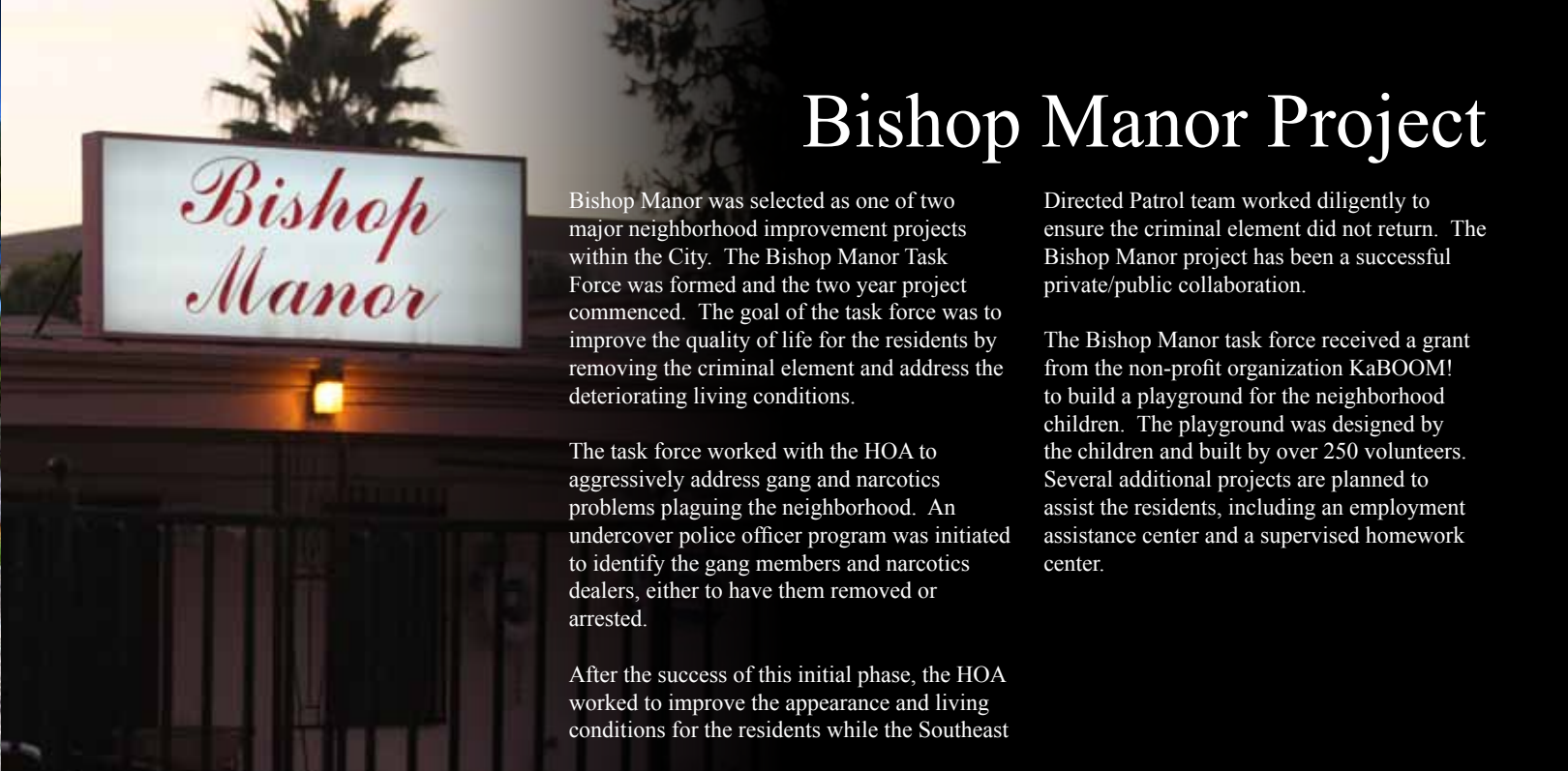
Watch Commanders

Watch Commanders are responsible for the daily operation of the Patrol Division's three shifts, ensuring 24 hour coverage and availability of officers. The primary role of Watch Commander is the tactical deployment of uniformed police officers and support personnel whom respond to emergency and non-emergency calls for police service as they occur. Watch Commanders also interface with District Commanders to ensure that Problem Oriented Policing projects are facilitated, Community Oriented Policing issues are addressed, and all field resources are deployed in the most effective manner possible.

The role of the Watch Commander is diversified and prioritized according to operational needs. Its function is critical in reducing incidents of civil liability as well as maintaining the trust of the Santa Ana community.



Bishop Manor Project



Bishop Manor was selected as one of two major neighborhood improvement projects within the City. The Bishop Manor Task Force was formed and the two year project commenced. The goal of the task force was to improve the quality of life for the residents by removing the criminal element and address the deteriorating living conditions.

The task force worked with the HOA to aggressively address gang and narcotics problems plaguing the neighborhood. An undercover police officer program was initiated to identify the gang members and narcotics dealers, either to have them removed or arrested.

After the success of this initial phase, the HOA worked to improve the appearance and living conditions for the residents while the Southeast

Directed Patrol team worked diligently to ensure the criminal element did not return. The Bishop Manor project has been a successful private/public collaboration.

The Bishop Manor task force received a grant from the non-profit organization KaBOOM! to build a playground for the neighborhood children. The playground was designed by the children and built by over 250 volunteers. Several additional projects are planned to assist the residents, including an employment assistance center and a supervised homework center.



On October 16, 2008, Santa Ana Police Department along with agents from the FBI and ATF served arrest warrants during the enforcement phase of Bishop Manor



Chief Walters speaks at a Bishop Manor press conference

The non-profit organization KaBOOM! along with 250 volunteers created a new playground within Bishop Manor at the conclusion of the departments neighborhood improvement project.

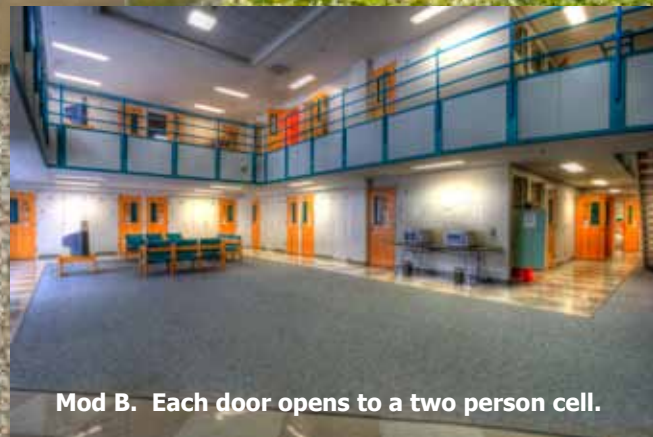
Santa Ana Detention Facility-Jail Bureau



Russ Davis
Jail Administrator



Booking Intake



Mod B. Each door opens to a two person cell.

The Santa Ana Jail operates as an enterprise to provide incarceration services to the Santa Ana Police Department while covering almost all operational costs through contract housing. The culture of outstanding customer service within the Jail Bureau is a major factor in our success.

2008 through 2009 was a period of continued change for the Jail Bureau. The Jail Transport Team was expanded with a third group of officers. The Mobile Field Booking Van was delivered and incorporated into the operation. Transport services were expanded to include hospital guard as well

as special events along with the regular transport of United States Marshal and Santa Ana inmates

Inmate housing contracts were expanded and services improved to increase revenue. Thirty-two additional beds were added to the facility. Contract housing revenue is now averaging over \$1.2 million per month.

Officer safety continued to be a major focus. All of the officers have received Taser training as well as a variety of ACT training. The officer safety record was very good for the year with no significant injuries to officers.

Inmate safety and liability exposure remain a major focus. The number of incidents of conflict between inmates has been reduced and liability exposure as determined by claims has been almost zero.

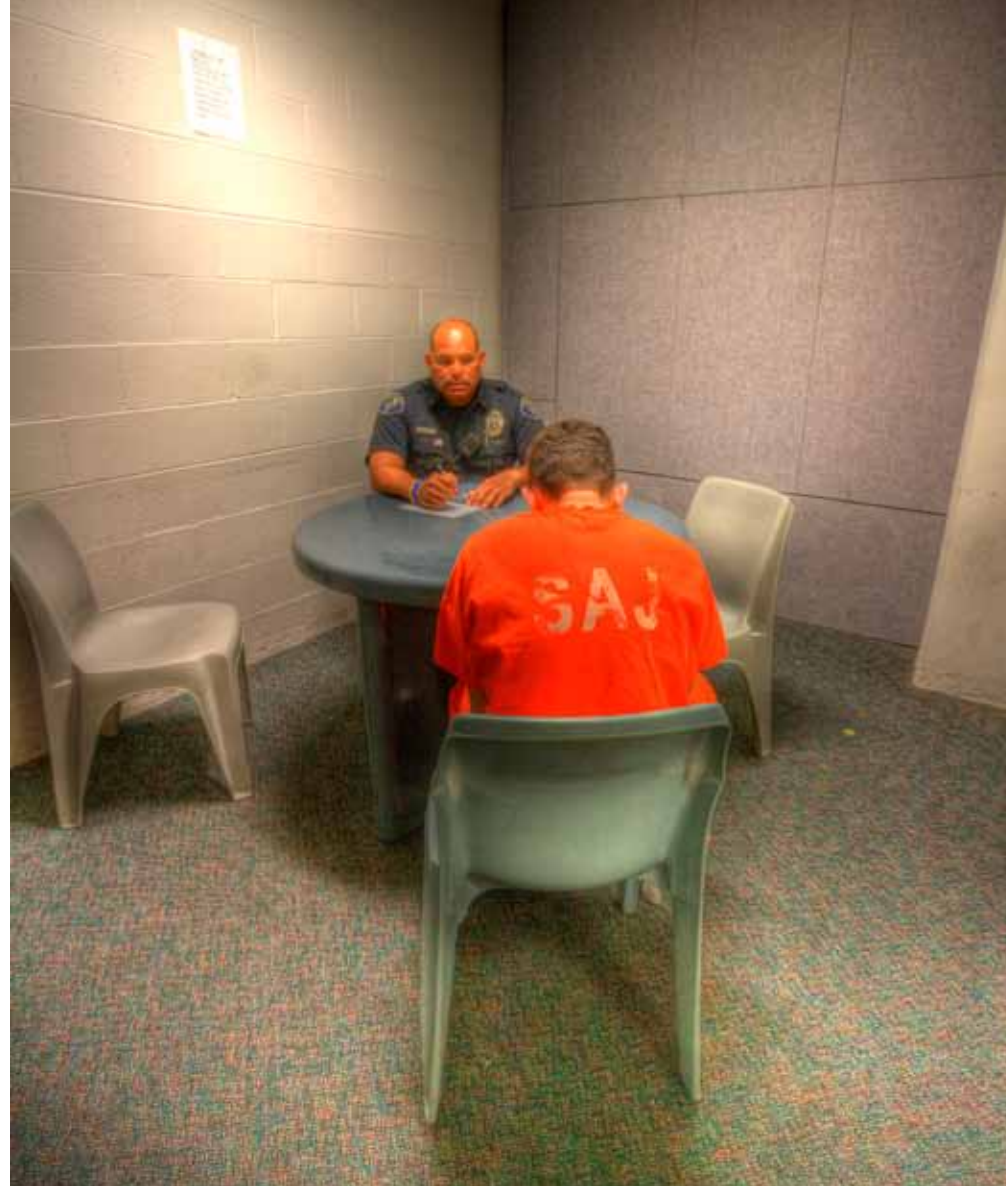
As the Department experienced significant budget cuts and cuts in personnel, the Jail Bureau incorporated the Fiscal Section into the Bureau and assisted by assuming responsibility for the overall Department budget preparation, presentation, and monitoring.

Operations Division

The Jail Operations Division demonstrated on-going flexibility by modifying two classrooms into dormitory housing, adding 32 beds to the jail's housing capacity. Correctional Officers adapted to the added housing numbers with continued professionalism and dedication. Their assistance with the transition into these changes was critical to its successful implementation.

The Jail's Security Unit focused on the development of confidential informants (CI) for the Jail. This effort has exposed criminal activity taking place within the facility, identified aggressors within the inmate population, and diverted criminal activity being planned against citizens in the community. Several agencies benefited by the information provided by this program.

The Security Unit has also put an increased focus on inmate correspondence. Numerous letters are being forwarded to Detectives from within the Department and to outside local and federal agencies when criminal activity is involved. The Mail Officer assignment has been made a specialized position in an effort to ensure consistency within the Jail's Security Unit. These changes have ensured that safety and security for staff and inmates will continue to remain a top priority for the Jail.



Senior Correctional Officer P. Jiron speaks with inmates to gather information.



Interior of a cell



Correctional Officer E. Villasenor checks all incoming mail for contraband.

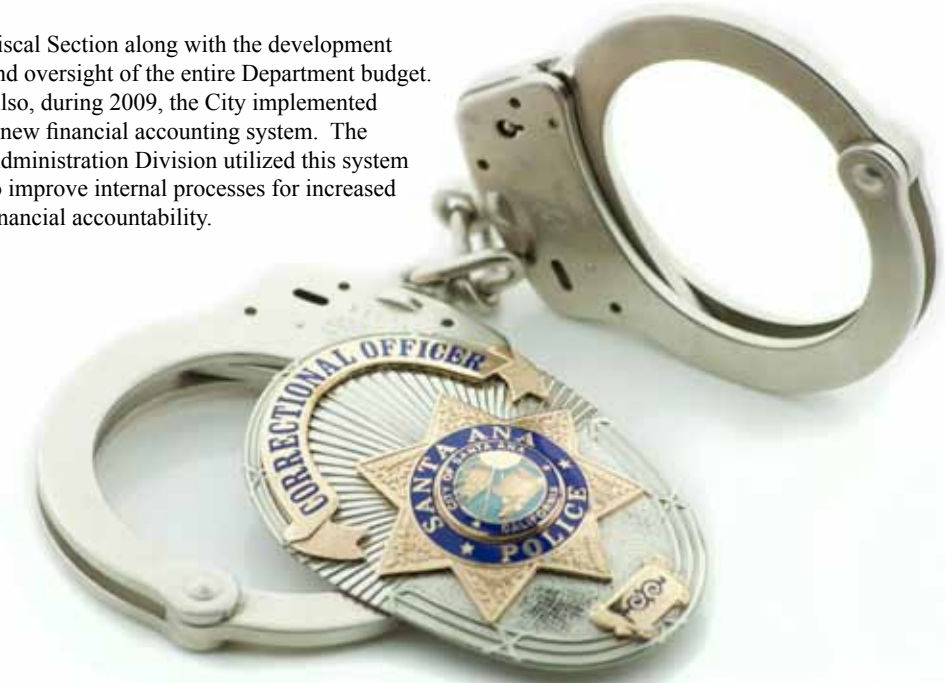
Administration Division

The Administration Division is responsible for all Jail contract and administrative services. These include inmate housing and vendor contracts, budget monitoring, policies and procedures, security maintenance, and ensuring Board of Corrections compliance. The Jail continues to receive excellent compliance ratings from all contracting agencies. In 2008-09, the Jail maintained its daily inmate population at over 475, resulting in the highest revenues for the City's General Fund since the Jail's inception.

The Jail continues to utilize the Inmate Welfare Committee to oversee the use of Inmate Welfare funds. This committee meets quarterly and is comprised of Department staff with representation from the community.

In 2009, the Jail's Administration Division was expanded to include the Department

Fiscal Section along with the development and oversight of the entire Department budget. Also, during 2009, the City implemented a new financial accounting system. The Administration Division utilized this system to improve internal processes for increased financial accountability.



Support Division

Jail Support and Transportation Services consist of five sections: inmate classification, inmate transport, inmate programs, inmate grievance and discipline, and inmate records functions within the Jail. Years 2008 and 2009 brought increased opportunities for growth and change within the Division.

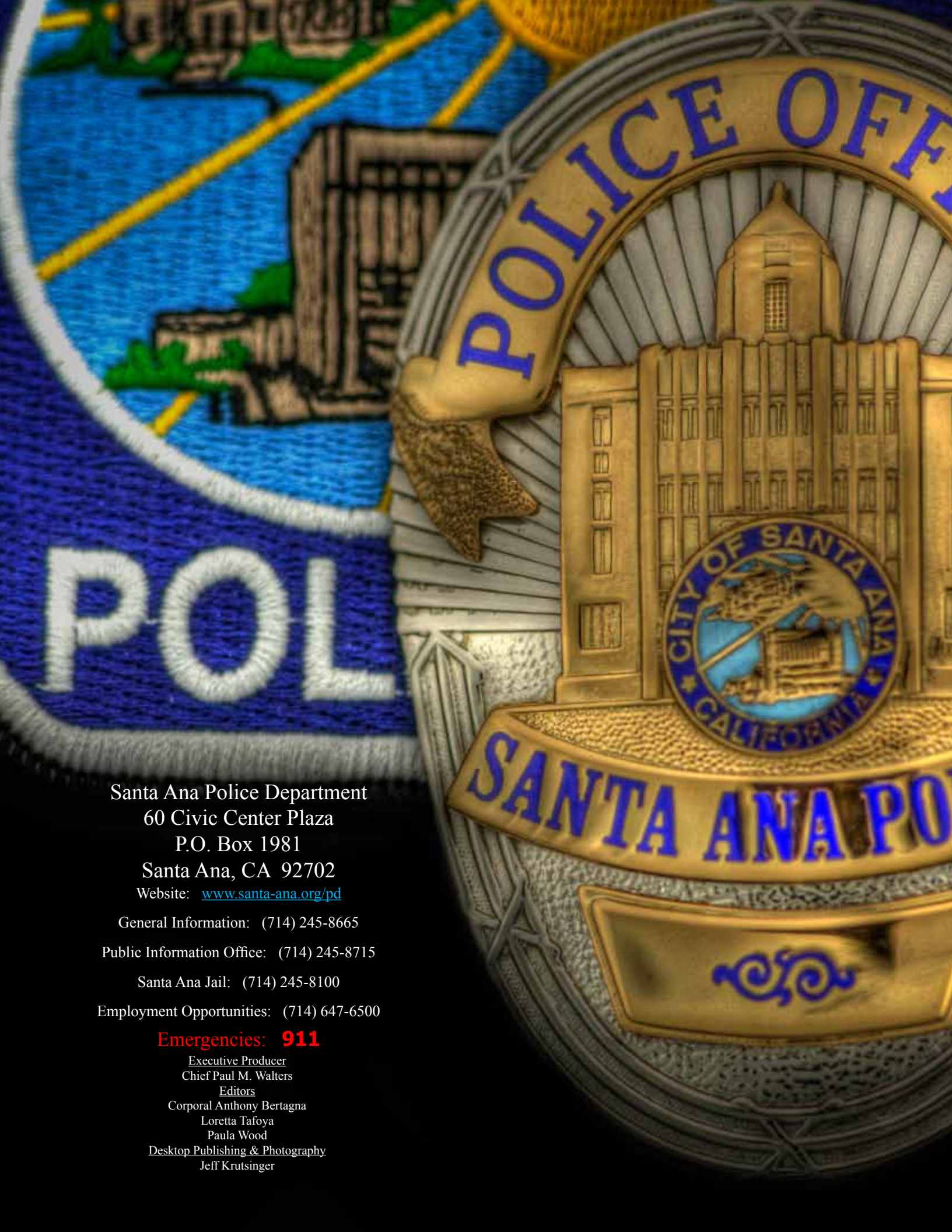
The Jail Transportation Unit saw increased functionality with inmate transport activity. The Unit assisted Investigations and Patrol in over 50 special details, completed more than 1,100 inmate transports to both state and federal courts in daily operations, and began assuming hospital guard duty, freeing enforcement personnel for more critical assignments.

In 2009, Prop 69 – DNA samples, collection and database requirements presented another change opportunity. In coordination with several sections within the Department, staff created new booking and records procedures to comply with the new law and collection requirements. Pivotal to these new procedures was the priority of efficient resource management. Instead of tasking police officers with DNA collection, the task was assigned to custodial staff with the responsibilities of specimen review, quality control, data entry and specimen transfer being assigned to Jail Records personnel. At the end of 2009, the Jail has collected and processed over 1500 specimens.

The Division continues to be committed to fulfilling the needs of the Department by efficient resource management and flexible operations.



The Mobile Booking Unit was deployed during an immigration protest.



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