

Santa Ana Police Department



2014 Annual Report

CARLOS ROJAS
CHIEF OF POLICE

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Mission, Vision and Values

MISSION

To deliver public safety services to our community with the utmost professionalism and integrity.

VISION

The Santa Ana Police Department strives to be a leader in community policing by providing exceptional policing services that embody the spirit of community partnership by being responsive, efficient and transparent in resolving community concerns to public safety.

VALUES

Integrity - We value adherence to the rule of law, to the Constitutions of California and of the United States, and to complete honesty.

Accountability - We value ethical decision making and accepting responsibility for our decisions and actions.

Community Participation - We value working with Santa Ana's diverse communities to ensure the safety and security of our neighborhoods.

Quality Service - We value providing fair, courteous, responsive and efficient service, equally to all people, which observes each individual's dignity and worth.

The organizational values of the Santa Ana Police Department are reflected in every operational policy and procedure. All members are expected to uphold each value thereby fulfilling the standards of conduct. The Santa Ana Police Department will reward conduct which best exemplifies our values and sanction behavior which is contrary to these values.

CHIEF'S MESSAGE



I am truly honored and humbled after 25 years of service in the city of Santa Ana to serve as the Chief of Police. It is a privilege to serve the community, and to lead the men and women of the Santa Ana Police Department who have dedicated themselves to public safety in our city.

The mission of the Santa Ana Police Department is to deliver public safety services to our community with utmost professionalism and integrity. Our vision is to be a leader in community by providing exceptional policing services that embody the spirit of community partnerships by being responsive, efficient and transparent in resolving community concerns about public safety.

The recent economic recession proved to be challenging for the community and the Police Department. Due to several years of economic recession, the Department was impacted in virtually every part of our operations. As the economy improves, it is time to rebuild the Police Department and focus on our strategic goal of "Community Safety." This goal can only be accomplished through community partnerships that will prevent and reduce crime.

I am pleased to present the 2014 Annual Report. It provides organizational information, City information, statistics, and highlights services and resources.

Our Department is staffed by dedicated men and women who adhere to our values of integrity, accountability, community participation, and quality service as we strive to provide the best in community safety for all those who live, work and visit the City of Santa Ana.

A handwritten signature in blue ink, appearing to read 'Carlos Rojas'.

CARLOS ROJAS

Chief of Police

THE DEPARTMENT

Police Department Bureaus

The Santa Ana Police Department is organized into four bureaus, three of which are overseen by a Deputy Chief and one by a Jail Administrator.

The Field Operations Bureau, under the command of Deputy Chief Doug McGeachy, is the largest and most visible component of the Santa Ana Police Department. The Field Operations Bureau is comprised of Patrol and a number of specialized units who serve the community as first responders to a myriad of incidents. The men and women assigned to the Field Operations Bureau take pride in serving our residents, businesses and visitors through a Community Oriented Policing approach using the Department's Mission, Vision and Values as guiding principles.



The Investigations Bureau, under the command of Deputy Chief Dave Valentin, is comprised of several units addressing crimes against persons and property in the city of Santa Ana. It includes detectives, civilian investigators, and forensics personnel. The Bureau is comprised of the following units: homicide, gangs, sexual assaults, child abuse, domestic violence, robbery, burglary, economic crimes, prosecution, forensics and evidence. All crimes assigned to the Bureau are investigated thoroughly until all leads are exhausted, and are then prepared for filing with the District Attorney's Office.

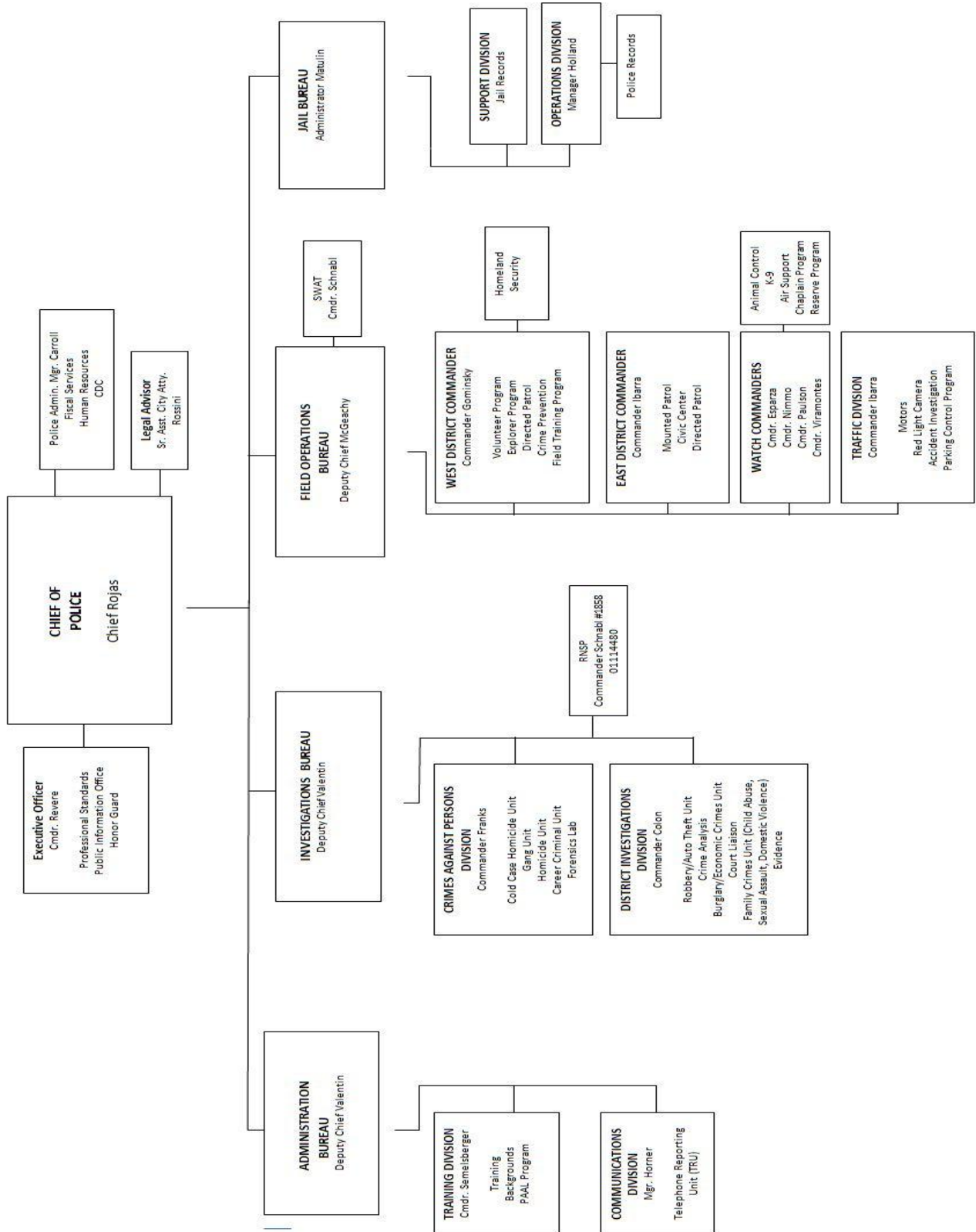
The Administration Bureau, under the command of Deputy Chief Dave Valentin, oversees Human Resources, Training, Information Services, and the Central Distribution Center (CDC). The Bureau is also responsible for the Communications Center which is often a point of first contact with the community in providing emergency and non-emergency services.

The Jail Bureau, under the command of Jail Administrator Ann Matulin, operates a Type II Direct Supervision jail facility with an inmate capacity of 512. The Jail contracts with the United States Marshal's Office, Bureau of Prisons and Immigration Customs Enforcement. The majority of those housed in the jail are under Federal custody. The jail receives all Santa Ana arrests that are either processed and released, or transferred to the Orange County Jail. The Jail Bureau also oversees the Police Records Division which is responsible for the maintaining of Department records and the reporting of data to state agencies.



THE DEPARTMENT

2014 Organizational Chart



THE DEPARTMENT

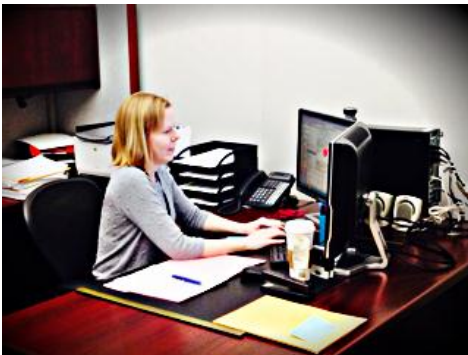
Office of the Chief of Police

After serving as the acting Chief of Police since 2012, Chief Carlos Rojas was sworn into office on May 6, 2014. Leading a Department of approximately 580 employees requires the coordinated efforts of many dedicated sworn and non-sworn professionals. Those who work most closely with Chief Rojas on a daily basis work in the Office of the Chief of Police.



Chief Rojas's Chief's Executive Officer, Commander Chris Revere, handles a variety of special projects for the Chief and also oversees the Public Information Officer, Professional Standards (Internal Affairs), and the Honor Guard. Professional Standards is staffed by four police sergeants, a police corporal, and two part-time office assistants. This unit is responsible for investigating allegations of employee misconduct, officer-involved shootings, in-custody deaths, as well as conducting organizational audits and representing the Department in providing records during court hearings. The Honor Guard is voluntary assignment of members who represent the Department at funerals and other public functions.

The Public Information Officer (PIO), Corporal Anthony Bertagna, is responsible for providing timely and transparent information to the media and members of the public concerning police matters. By actively utilizing social media platforms such as Facebook, Twitter, Nixle, and Instagram, the Department has increased its ability to efficiently provide the public with information concerning public safety matters.



The Police Legal Advisor, Laura Rossini, is a Santa Ana Senior Assistant City Attorney who is assigned full-time to provide legal advice to the Chief of Police and the entire Department. In addition, the Police Legal Advisor often represents the Department in litigation and other legal functions pertaining to police matters.

The Office of the Chief also processes numerous permits for a variety of establishments throughout the city, including: alarm, massage, firearms dealer, bingo, pool/billiards, and other permits. To accomplish this, along with the numerous other administrative tasks required of the Office of the Chief, a Police Investigative Specialist and two part-time clerical aides work with internal and external stakeholders to ensure professional and responsible service.

THE DEPARTMENT

Command Staff



Stephen Colon
Commander



Enrique Esparza
Commander



Ken Gominsky
Commander



Ruben Ibarra
Commander



William Nimmo
Commander



Eric Paulson
Commander



Chris Revere
Commander



Jim Schnabl
Commander



Pete Semelsberger
Commander



Jason Viramontes
Commander



Boris Duran
Police Systems Manager



Robert Carroll
Police Admin. Manager



Christina Holland
Police Admin. Manager



Tina Horner
Communications Manager

THE DEPARTMENT

Police Facilities

The Santa Ana Police Administrative Building and Jail Facility are conjoined by a large Community Room available for public meetings.

Police Headquarters is located in the Administrative Building. This is home to all four police bureaus, as well as Police Administration and all supporting units such as Information Technology, Records, and Fiscal. The facility has a Community Room used for Police-related functions as well as City meetings. The Community Room is available for use by outside government agencies and community groups.

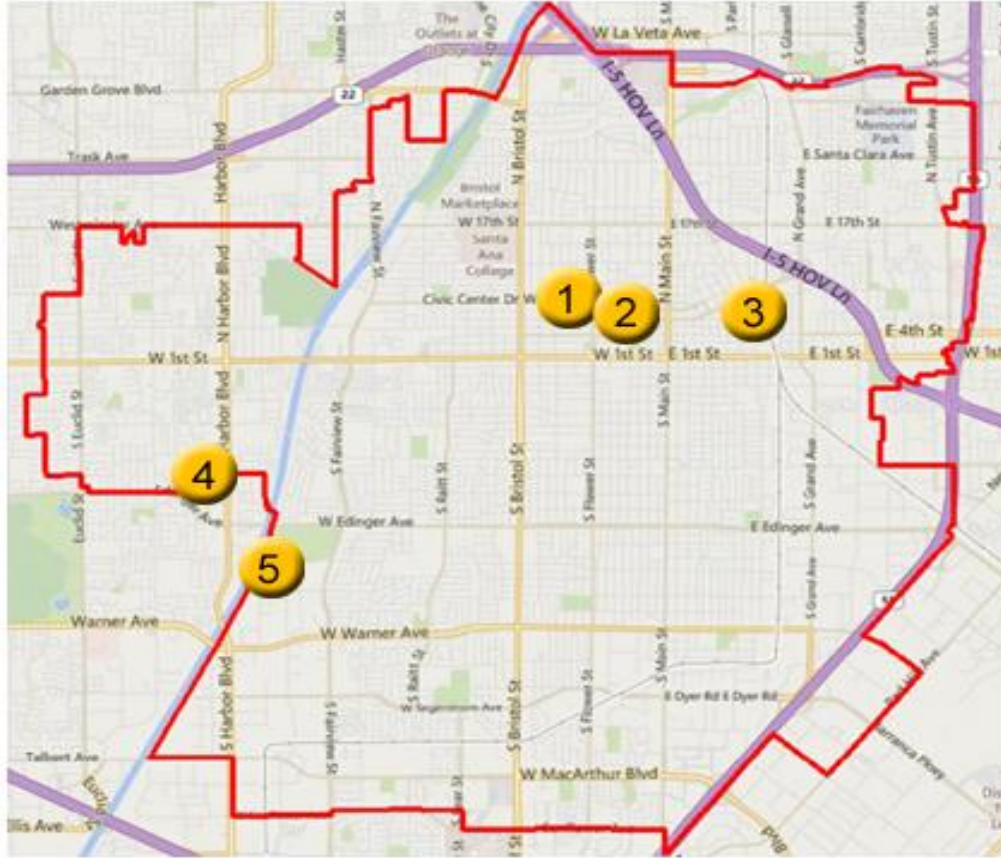
The Administrative Building has a front counter where individuals can come in for police-related business regarding traffic issues and obtaining copies of police reports. Permit registration is also conducted at the front counter. There are private interview rooms where members of the public can come in to file a police report. For optimal customer service and privacy, a reception area has been opened on the second floor for those who wish to meet with detectives regarding their cases.



The Jail Facility's primary function is to house the inmate population. Administrative personnel work within the facility to manage and oversee jail operations. The records staff assigned to the lobby process visitors, contracted employees, inmate education staff, and legal representatives to provide entry into the facility. The public lobby is open seven days a week from 7:00 a.m. to 9:00 p.m. Individuals mandated to register as a condition of their probation or parole are processed in the lobby of the jail facility, Mondays through Thursdays from 7:00 a.m. to 9:00 a.m.

THE DEPARTMENT

Police Facilities



1

Santa Ana Police Department
#60 Civic Center Plaza
Santa Ana, CA 92702
Dispatch: 714-245-8049

2

Jose Vargas Community
Affairs Office
#20 Civic Center Plaza
Santa Ana, CA 92701
Office: (714) 647-5833

3

Santa Ana Regional Transportation
Public Safety Office
1000 E. Santa Ana Blvd. #107
Santa Ana, CA 92701
Office: (714) 565-2632

4

Westend Substation
3750 W. McFadden Ave. #1
Santa Ana, CA 92704
Office: (714) 647-5062

5

Santa Ana Police Law Enforcement
and Fire Training Center
3000 W Edinger Ave.
Santa Ana, CA 92702
Office: 714-647-5315

THE DEPARTMENT

Police Commands

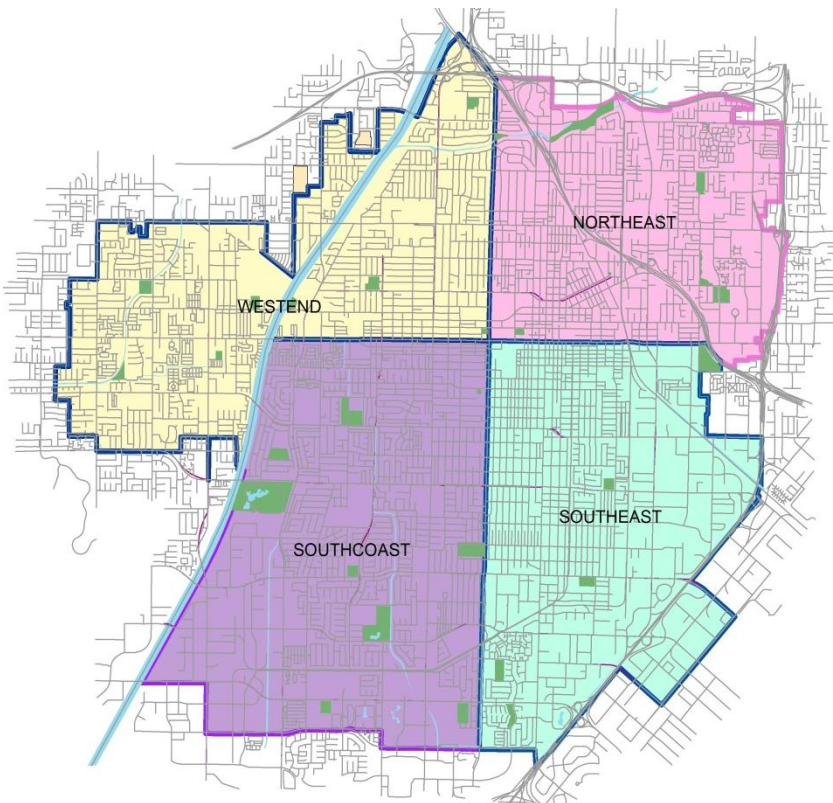
The Police Department is divided into two policing divisions, East and West. These are further divided into four districts overseen by two District Commanders:

Northeast District, East Division (serving all areas north of First Street and East of Flower Street)

Southeast District, East Division (serving all areas south of First Street and east of Flower Street)

Southcoast District, West Division (serving all areas south of First Street and west of Flower Street)

Westend District, West Division (serving all areas north of First Street and west of Flower Street)



2014 District Commanders

Northeast & Southeast Districts
Commander Ruben Ibarra

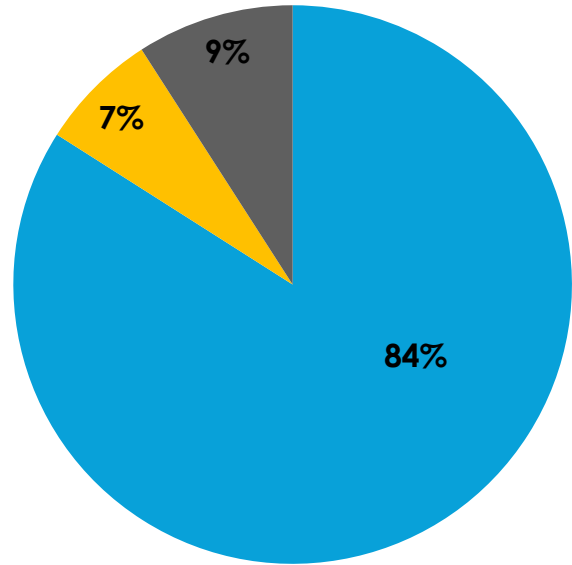
Southcoast & Westend Districts
Commander Ken Gominsky

THE DEPARTMENT

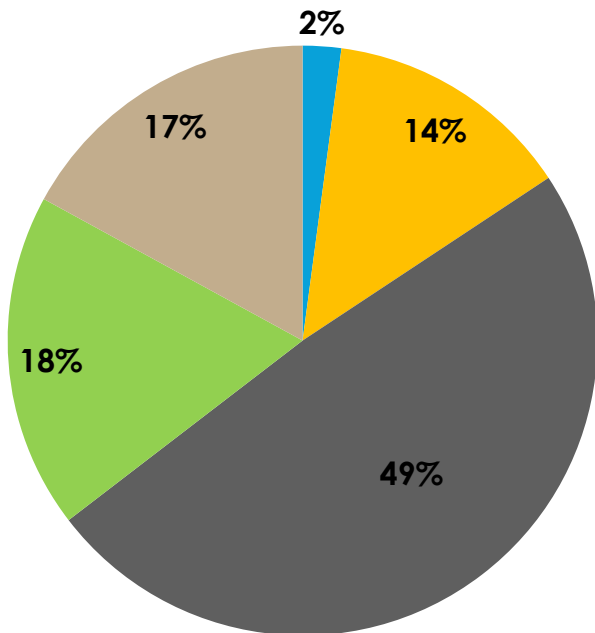
Budget Summary

During Fiscal Year 2013-14, the Santa Ana Police Department operating budget totaled \$118,225,774. 90% or \$106,810,920 came from the City's General Fund, 8%, or \$8,762,835 came from the Department's Special Revenue Funds, and 2%, or \$2,652,019 came from grants.

General Fund	\$ 106,810,920.00
Special Revenue Fund	\$ 8,762,835.00
Grants	\$ 11,560,825.00
Total	\$ 127,134,580.00



■ General Fund ■ Special Revenue Fund ■ Grants



■ Chief's Office ■ Administration Bureau
 ■ Field Operations Bureau ■ Investigations Bureau
 ■ Jail Bureau*

*Note: Includes Records Division

General Fund

The Field Operations Bureau utilized 49% (\$52M) of the Department's GF operating budget, followed by the Investigations Bureau at 18% (\$19M), the Jail Bureau at 17% (\$18M), the Administration Bureau at 13% (\$14M) and the Chief's Office at 2% (\$2M).

Chief's Office	\$2,252,450.00
Administration Bureau	\$14,516,645.00
Field Operations Bureau	\$52,209,330.00
Investigations Bureau	\$19,636,790.00
Jail Bureau*	\$18,195,705.00
TOTAL	\$106,810,920.00

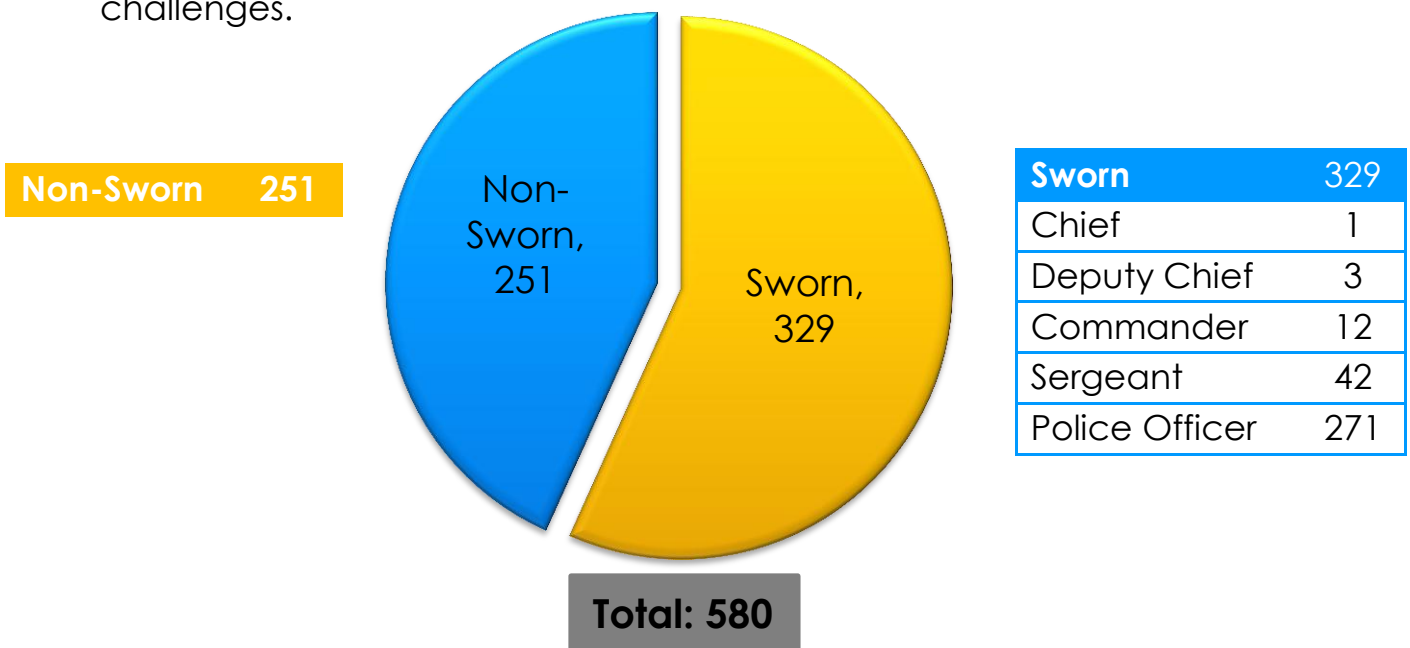
THE DEPARTMENT

Staffing

The Santa Ana Police Department prides itself in recruiting the most qualified staff available across a variety of disciplines. The Santa Ana Police Department budget includes 580 funded full time positions in FY 2013-14, including 329 sworn and 251 non-sworn positions. During FY 2013-14 the Santa Ana Police Department hired 22 new personnel and promoted 26 of our existing staff. The largest increase among new hires was seen among 15 Police Officers and Recruits, followed by five new Police Services Dispatchers; one of each Emergency Operations Coordinator, Forensic Specialist, Police Community Service Specialist and Police Investigative Specialist.

Eleven of the promotions were for Police Sergeants, eight Police Officers, two Police Commanders, two Correctional Supervisors and one of each Police Evidence Supply Supervisor, Police Investigative Specialist and Police Systems Manager.

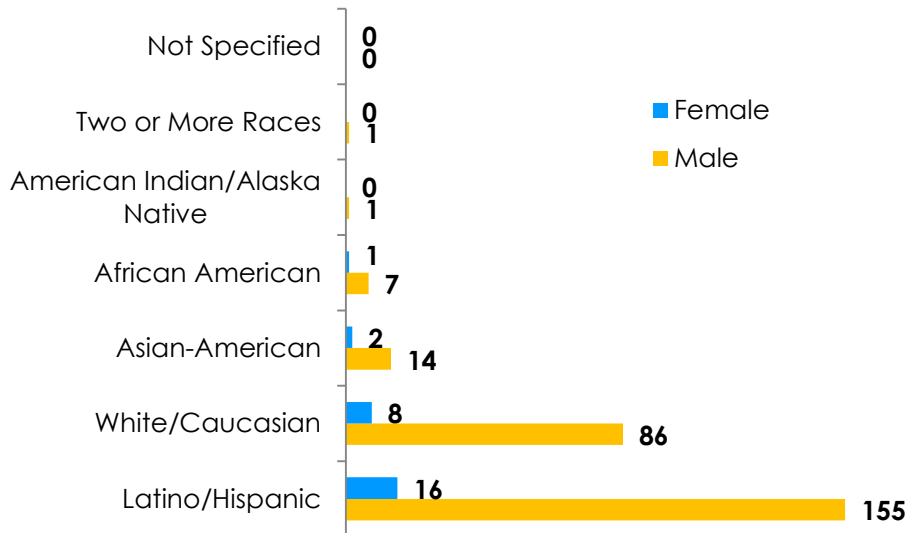
In the wake of recessionary challenges, the Police Department continues to make sound fiscal decisions while maintaining quality service to community members. Although those same decisions meant dramatic staffing changes, our core values of integrity, accountability, community participation, and quality service will continue to guide our decision making processes to ensure our ability to adapt and respond to future challenges.



THE DEPARTMENT

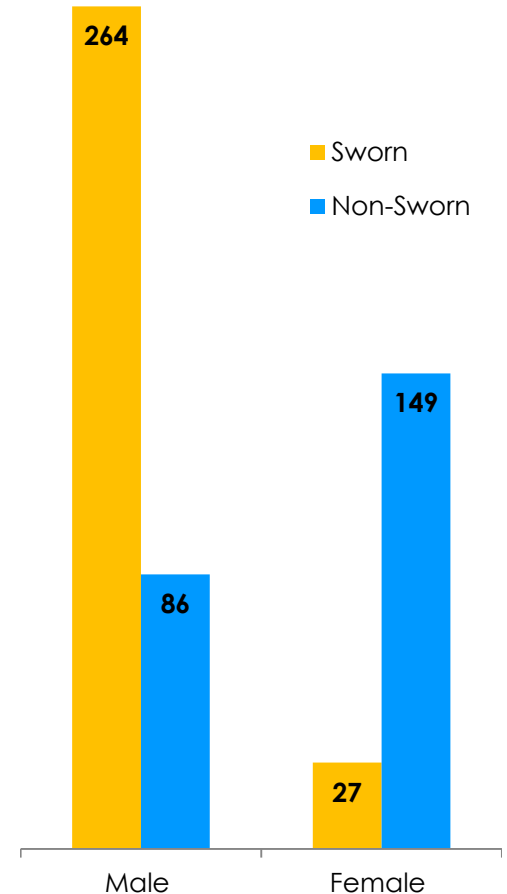
Personnel Demographics

2014 Sworn Personnel Count

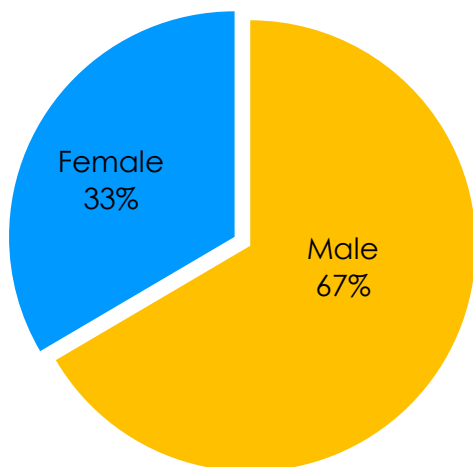


Percentage of Total:

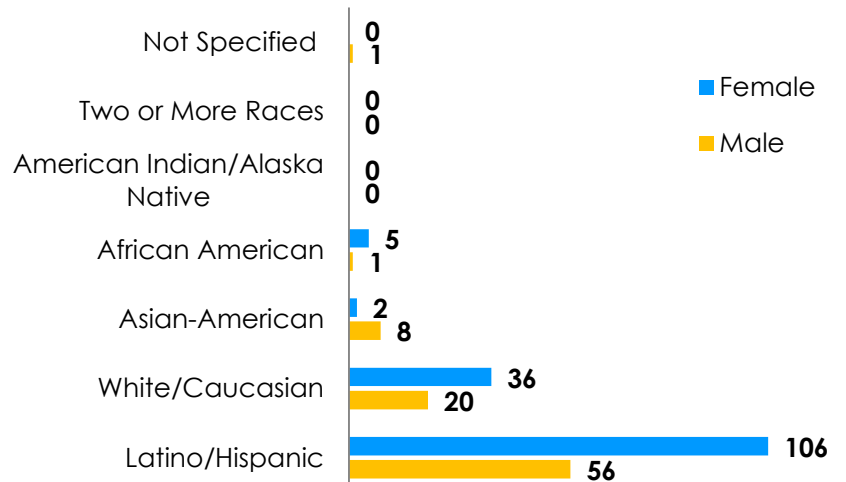
Sworn		Non-Sworn	
Male	Female	Male	Female
91%	9%	37%	63%



Personnel Total by Gender



2014 Non-Sworn Personnel Count



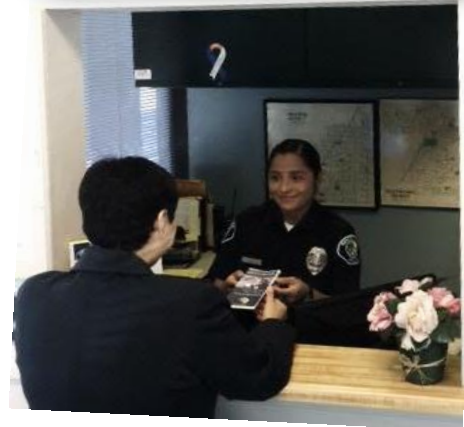
THE DEPARTMENT

Patrol

The Patrol Division is dedicated to providing prompt and exceptional service during times of emergency or crisis to residents and business operators within the city. Patrol conducts the initial investigation of most crimes, addressing quality of life issues and conducting community outreach through numerous Community Oriented Policing initiatives.

Community Oriented Policing through the District Policing Model

The West Policing Division is comprised of the Westend and Southcoast policing districts, and the East Policing Division is comprised of the Northeast and Southeast policing districts. Both divisions are overseen by a District Commander. The primary purpose of the District Policing model is to address community concerns through a Community Oriented Policing approach where on-going crime trends, community outreach and quality of life issues are addressed in an efficient and effective manner using resources from throughout the organization as well as collaboration with other government agencies, non-profits and businesses. District Commanders and their staff attend meetings throughout the community and partner with Neighborhood Watch captains to remain engaged with the public to the greatest degree possible.



Substations and Off-Site Facilities

The Field Operations Bureau maintains two regional substations in an effort to enhance our Community Oriented Policing and outreach to the community. The Westend Office has forged a long-standing relationship with the community as well as the non-profit Westend COP board. Several events are held throughout the year such as National Night Out and other programs. There is also a substation at the Regional Transportation Center. In addition, the Santa Ana Law Enforcement and Fire Training Center located in Centennial Park provides training opportunities for the Police Department and our regional public safety partners. The Jose Vargas Community Affairs Office located in City Hall is open five days a week and is staffed with a Spanish-speaking volunteer who is available to answer any questions community members may have.

THE DEPARTMENT

Special Enforcement Teams

Specialized units are an important part of the Field Operations Bureau. The teams are responsible for community outreach and enforcement efforts.

The Special Enforcement Teams are managed by the District Commanders and include a Directed Enforcement Team for each side of the City, the Civic Center Patrol and the Post Release Community Supervision Unit.

Over the last few years, Santa Ana's Downtown has become a vital, fast-growing mixed use of business and entertainment venues. There has been a growth in real estate with the development of Downtown lofts near the Artists Village. Santa Ana's Mounted Unit works in the Downtown area to provide a visible and more personable interaction with the community.



Other specialized units include Special Weapons and Tactics (SWAT), the Air Support Team, Canine Unit, Animal Services, DUI Enforcement Team out of the Traffic Division, and the Hostage Negotiation Team. The Police Plan Check office is located in City Hall and is responsible for Crime Prevention programs, special events throughout

the City, and working with the State Department of Alcoholic Beverage Control (ABC).

The Homeland Security Division works in partnership with the Anaheim Police Department administering the UASI (Urban Area Security Initiative) grant program which is designed to establish or enhance the urban areas first responder capabilities. Under this program, the Santa Ana Police Department has overseen the funding of several major projects that have benefited the entire Orange County region and, subsequently, the city of Santa Ana.



THE DEPARTMENT

Technology in the Field

In 2014, Neighborhood Watch was re-introduced in Santa Ana. One of the new aspects of the program is the endorsement of an online tool called "Nextdoor." The Santa Ana Police Department has partnered with Neighborhood Associations to utilize Nextdoor as the first private social network for neighborhoods. Nextdoor is free for residents and the City. Each neighborhood creates its own private Nextdoor website, accessible only to residents of that neighborhood.



Through a developer agreement, the Department designed and launched its first mobile application in 2013. The application is free to the public, easily accessible and compatible with virtually any mobile device, the Department now allows for the efficient reporting of various issues anonymously.



In 2014, the Department received over 340 tips.

The application is **FREE** and can be found in the Apple Store by searching "**Santa Ana Police Department**"

THE DEPARTMENT

Investigations

The Investigations Bureau is housed at the main Police Administrative Facility. It is comprised of two divisions: Crimes Against Persons and District Investigations. Each division is overseen by a Police Commander. The divisions are further subdivided by units according to crime types.



Crimes Against Persons

The Crimes Against Persons Division includes Homicide, Missing Persons, Gangs, and the Career Criminal Task Force Unit. On August 1st, 2014, the Orange County District Attorney's Office and other county law enforcement agencies entered into a plan of cooperation to further reduce the number of unsolved homicides. The Orange County Homicide Task Force (OCHTF) will diligently pursue unsolved homicides from any Orange County jurisdiction seeking their assistance. The Santa Ana Police Department is the host agency for this task force and provides the managerial oversight.

District Investigations

District Investigations is comprised of Auto Theft, Burglary, Robbery, Crime Analysis, Economic Crimes, Sexual Assaults, Child Abuse, and Domestic Violence units. A detective assigned to the Graffiti Task Force works with Probation and the Santa Ana School Police. The Prosecution Unit is responsible for packaging and preparing cases from Patrol for presentation to the District Attorney's Office. There are two subpoena clerks working in the Prosecution Unit who processed over 35,000 subpoenas in 2014.

Detectives assigned to the Investigations Bureau are tasked with investigating some of the most challenging cases as well as high profile cases that play out in the media. These highly trained detectives may work a case for years before it goes to trial. These cases are filed with the District Attorney's specialized units, also known as vertical prosecution units.



RNSP

Detectives assigned to the Regional Narcotics Suppression Program (RNSP) work collaboratively with agents from other local, regional, state and federal law enforcement agencies to include ATF, DEA and the FBI.

THE DEPARTMENT

Forensics

The Forensics Unit is part of the Crimes Against Persons Division. It is staffed by a Supervisor who oversees Crime Scene Investigations (CSI), Firearms, Fingerprint/Chemical Processing, Photo/Video Unit, and Clerical Support.

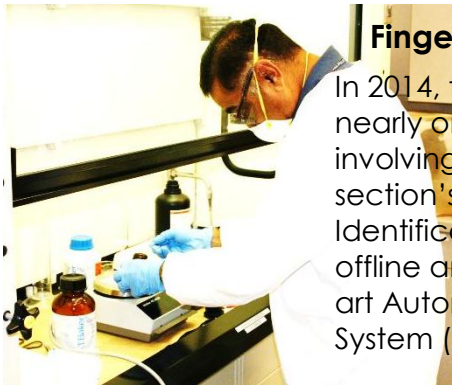
Crime Scene Investigations (CSI)

Throughout the majority of 2014, the Crime Scene Unit (CSI) was staffed with ten Forensics Specialists. During 2014, CSI forensically investigated (24) crimes as potential homicides, as well as numerous sexual assaults and other large time-consuming scenes. Other cases involved multiple crime scenes to be processed for one case. The CSI Forensics Specialists are on the job 24 hours a day, seven days a week. During 2014, they responded to a total of 3,390 calls; 1,400 of those involved the collection of physical evidence. 3,770 potential DNA samples were collected.

Calls for Service	A-Side	B-Side	Lab Staff	Total
Total Number of Calls	1584	1587	219	3390
Calls Where Physical Evidence Collected	139	1117	144	1400
Potential DNA Samples Collected	1782	1899	89	3770
Large Scenes (PC187, 261, 288, 245, etc.)	23	25	26	74

Photo/Video Unit

In 2014, there was a large increase in the number of cases requiring evidentiary video analysis. The case volume was a 21% increase over 2013. The Photo/Video Unit's workload has more than doubled in this category from the 2010 year, as did the field response for collection of this form of evidence.



Fingerprint/Chemical Processing

In 2014, the Unit chemically processed nearly one thousand items of evidence, involving over one hundred cases. The section's Automated Fingerprint Identification System (AFIS) was turned offline and replaced with a state of the art Automated Biometric Identification System (ABI) in November.

Firearms Unit

Due to staffing changes and high workloads, Firearms Unit staff focused solely on those cases nearing trial and those cases deemed to be an investigative priority and requiring expeditious analysis by detectives. The Firearms Unit continued to work closely with the Weapons Interdiction Team (WIT) and Property and Evidence.



THE DEPARTMENT

Evidence

The Evidence Section is part of the District Investigations Division. It is staffed by a Supervisor who oversees five evidence specialists.

The Evidence Section provides for the proper handling, storage, maintenance and disposal of law enforcement held property and evidence. The primary goal of the Evidence room is to store and dispose of

evidentiary items in accordance to the law and directions of the courts. In 2014, over 52,000 evidence transactions were processed including items received, items consolidated, items forwarded to the Orange County crime lab, items destroyed, items relocated, narcotics pending destruction, items returned to owner, and items sent out for auction. Some cases may take years to go to trial so the Evidence section is responsible for safeguarding these items.

Evidentiary items handled by this section include firearms, narcotics, currency, sexual assault kits, and biological swabs/blood evidence. Evidence section personnel work closely with the Forensics Section's Firearms Unit, as well as the Sheriff's Department and Orange County crime labs where DNA and blood samples are submitted for analysis.

The Evidence Section has a counter located in the front lobby of the Police Administrative Building where items that have been retained by the Police Department may be retrieved. The evidence counter is open to the public Monday through Friday, 7:30 a.m. to 5:00 p.m. Staff is highly driven by customer service to assist members of the public and attorneys or investigators who have questions regarding evidence.



THE DEPARTMENT

Administration

Training

The Training Division provides employees high quality, professional training in an effort to save lives and prevent injury, improve the operational effectiveness of the Department and reduce liability in accordance to Peace Officers Standards and Training (P.O.S.T.) guidelines of the State of California. Effective delivery of training is the cornerstone of our mission and commitment to the organization and the community in which we serve. The Department's Mission, Vision and Values and the City's Strategic Plan are used as guiding principles when setting priorities.

The Training Division consists of three units: Use of Force and Tactics, Training Center and Backgrounds. Within the three units, the Training Division has the following sections/activities under its command: Firearms Training Range, Training Video Production and the Santa Ana Police Athletic and Activity League (SAPAAL). SAPAAL is a crime prevention program that utilizes educational, athletic, and recreational activities to create trust and understanding between Santa Ana's youth and law enforcement.



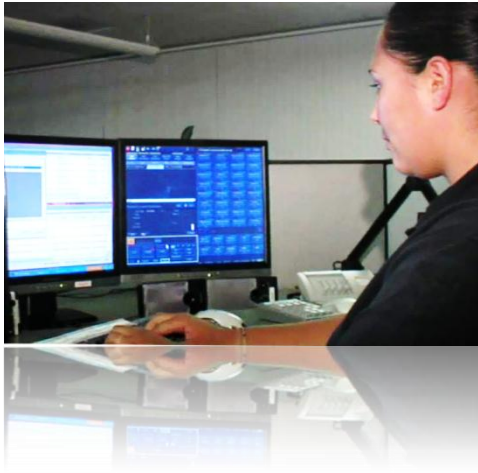
Information Technology

The Information Systems Division supports the various computerized systems used throughout the Santa Ana Police Department. This includes the Computer Aided Dispatch used in our 9-1-1 center, mobile computers in police cars and Department desktops. In addition to supporting existing systems, the Information Systems Division also leads the Department in the innovative use of technology in order to be as effective and efficient as possible. In some cases, they develop technical solutions and applications in-house. In other instances, they work with sections of the Department that have a particular need and help to evaluate commercially provided systems. Throughout all their efforts, the Information Services Division personnel actively work to serve Department staff so that the Santa Ana Police Department can better serve the community.



THE DEPARTMENT

Communications

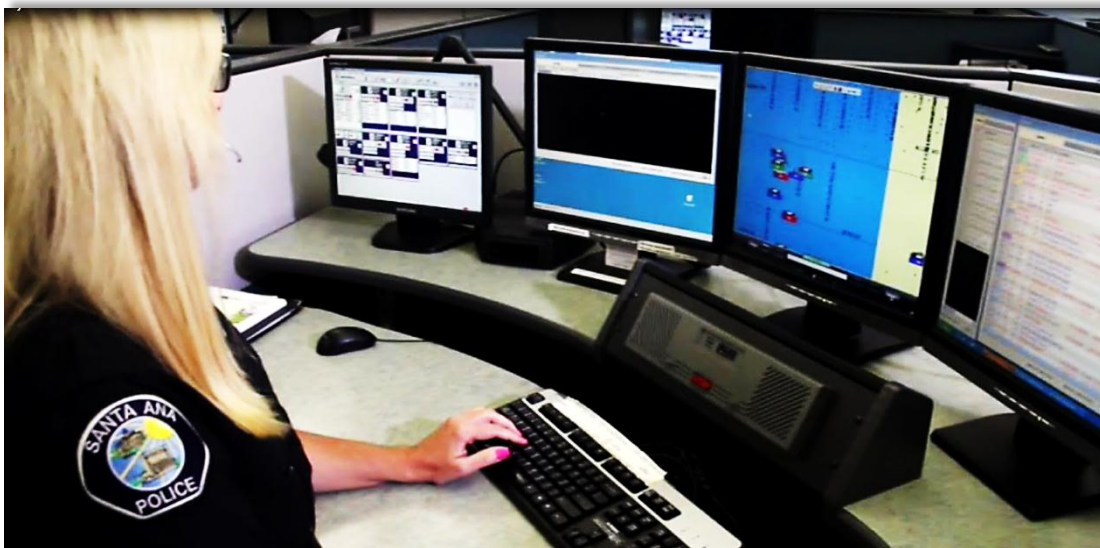


The Communications Division is comprised of two sections: Communications and the Telephone Reporting Unit.

The Communications Unit handles both emergency and non-emergency calls for service 24 hours a day, seven days a week, and plays a pivotal role in the Department's efforts to meet the increasing demands for police services. As the first point of contact, personnel answer approximately 450 emergency (9-1-1) calls daily, ensuring emergency resources are dispatched rapidly and efficiently. State-of-the-

art technology makes it possible for staff to provide for the needs of the hearing impaired and the ability to handle calls in over 140 different languages. In the future, Next Generation (NG911) technology will transform how callers will access emergency services, via text, photo and video.

The Telephone Reporting Unit serves as a key component for handling reports from victims reporting crimes over the phone. This allows police officers to respond to priority incidents and engage with the community on problem-solving strategies. In 2014, the Telephone Reporting Unit handled 3,600 police reports over the phone and over 2,000 on line (E-reports).



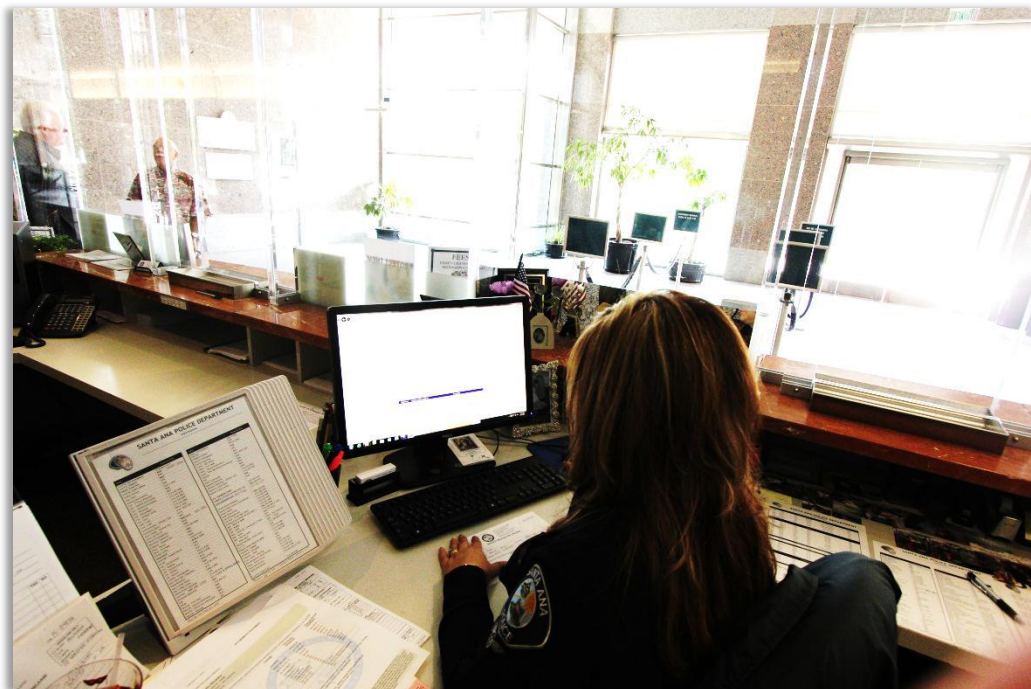
THE DEPARTMENT

Records

The Police Records Division is responsible for all Police Department records. Their timely and dedicated support of other divisions is an important component in ensuring the Department remains responsive to the community. They are often the first contact citizens have when they arrive at the Department. Their courteous and professional demeanor is critical in providing the community with timely police records.

Assisting the public is a core function of the Records staff; however there are a variety of other duties they perform on a daily basis which include: The processing and distribution of all police and public records pertaining to public safety activities and report of Uniform Crime Reports Statistics to the Federal Bureau of Investigations – U.S. Department of Justice.

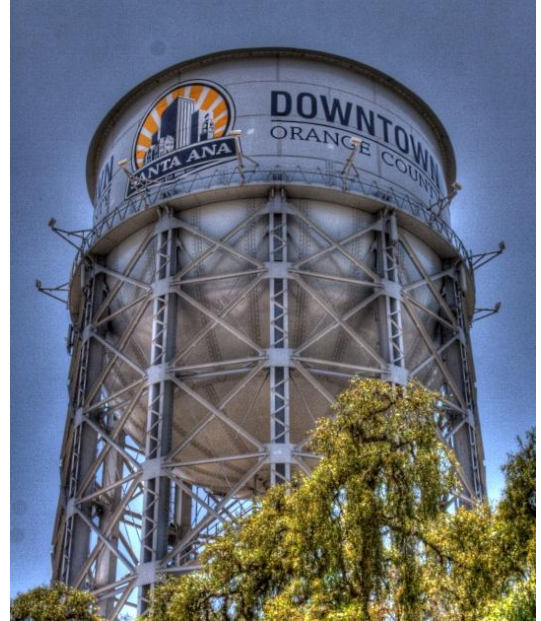
The Police Records Division process over 500,000 documents annually.



THE CITY

Santa Ana – The Heart of Orange County

Geographically and historically located in the core of Orange County, the city of Santa Ana is both the fourth most densely populated city in the United States, with 11,900 residents per square mile, and the county seat of government. Founded in 1869, the city has long been the location where Orange County's political heart and mind reside. Today, this historic city serves as Orange County's downtown; Santa Ana is a thriving cultural and artistic hub, evidenced by the renaissance of its historic downtown into a dining, entertainment, and art destination. Businesses, tourists and locals come to Santa Ana for its unique and unexpected experiences – from historic buildings and cultural events at the many museums and galleries, to luxury high-rise lofts and distinctive restaurants.



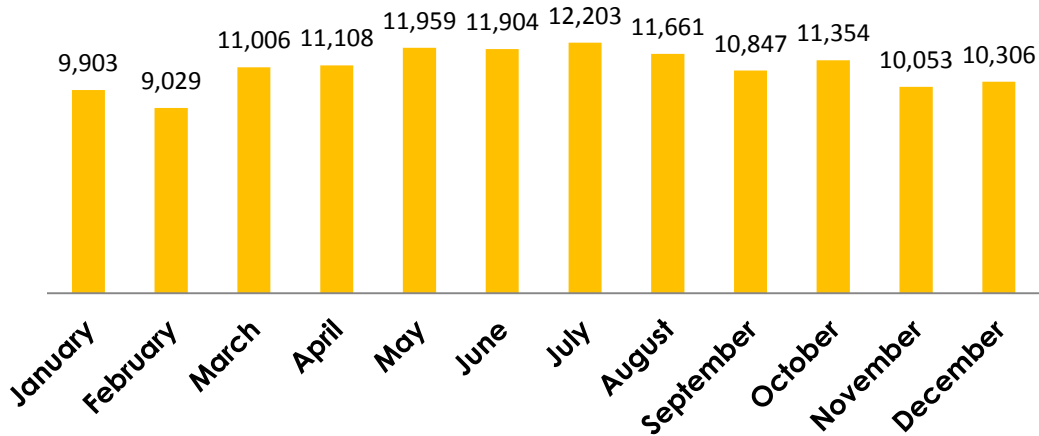
Santa Ana is also an increasingly enticing place to conduct business: eight Santa Ana companies were named to the 2014 Orange County Business Journal's list of 100 Fastest Growing Private Companies in Orange County. The city is also home to major established corporations like Crevier BMW (the top-performing BMW dealer in the Western United States for the past 25 years), First American Title Corporation, Behr Paint and the Orange County Register. In the public sector, smart planning and budgeting in City government has stabilized finances and contributed to an increasingly positive economic outlook, aided by increasing real estate valuations, new development, and increased employment.

Diligent efforts by community members and public safety professionals have also earned Santa Ana a ranking as the 4th safest city in the United States, according to Forbes Magazine. With anticipated staffing increases and the continuing commitment to efficient and collaborative policing, stakeholders in the City's future can feel confident that Santa Ana's status as a great place to live, work, and play will continue in the future.

STATISTICS

Calls for Service

2014 Calls for Service (monthly)



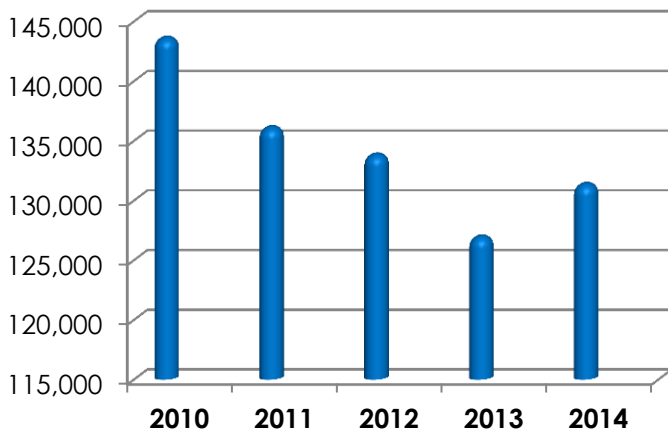
2014 Response Times

Priority	Minutes	Seconds
1	7.15	429
2	12.07	724
3	37.77	2266
4	43.55	2613
5	52.62	3157

Priorities Defined

- Priority 1:** Emergency call for service that is life-threatening.
- Priority 2:** Call for Service that threatens the safety of citizens, and serious crimes that may be in progress or just occurred.
- Priority 3:** Call for Service that is non-life threatening but urgent in nature.
- Priority 4:** Routine incidents of non-life threatening but require police response for appropriate documentation or action.
- Priority 5:** Call for service not urgent in nature, requiring administrative action for documentation purposes.

Calls for Service 2010 - 2014



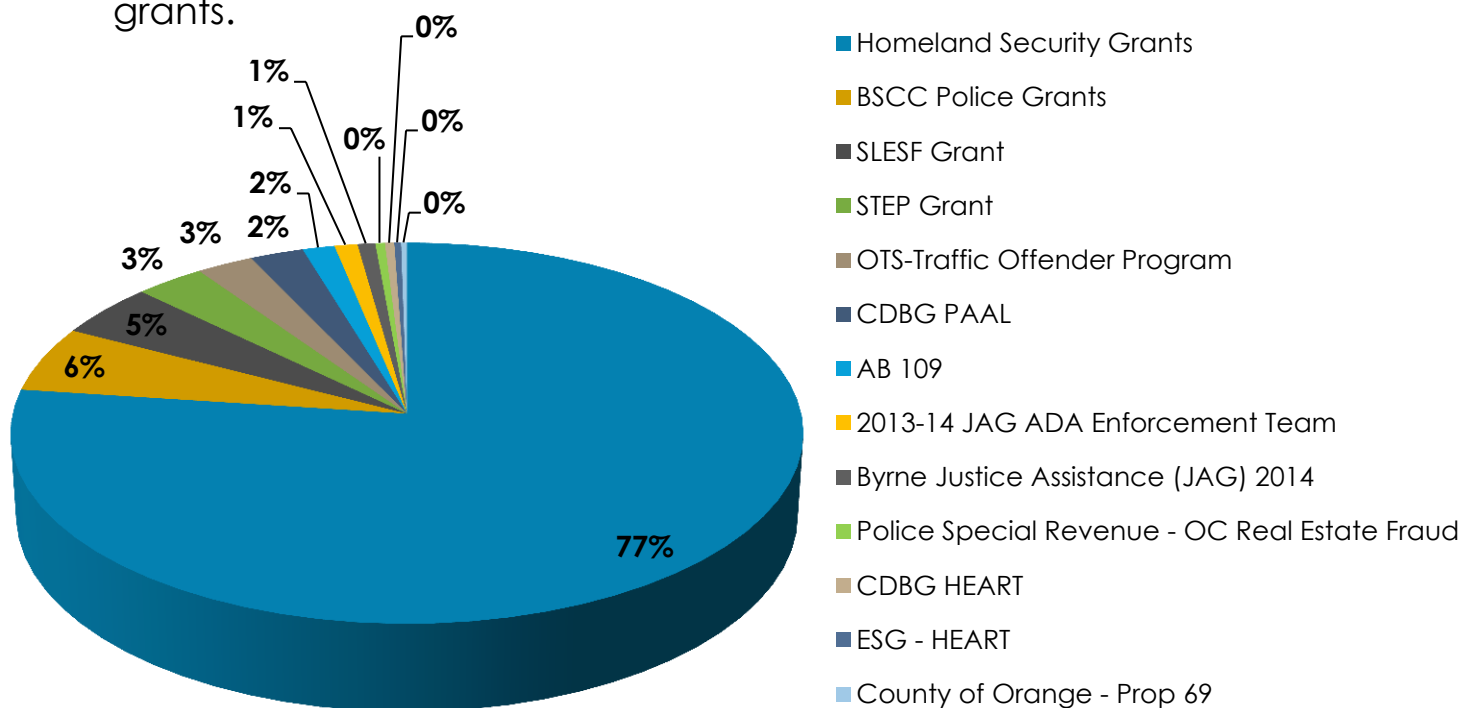
2014 Top 5 Calls for Service

Type	# of Incidents
Subject Disturbing the Peace	7,083
Audible Burglary Alarm	6,376
Illegal Parking	5,315
Music Disturbance	5,005
Domestic Violence	4,742

STATISTICS

Grants: Fiscal Year 2013 - 2014

In support of the City's strategic plan, the Police Department leverages many federal, state and local grant resources to accomplish its mission. Below is a summary of some of our FY 2013-14 grants.



Homeland Security Grants	\$8,908,806.00
2014 Board of State and Community Corrections (BSCC) Police Grants	\$642,464.00
Supplemental Law Enforcement Services Funds (SLESF) Grant	\$526,379.00
Office of Traffic Safety STEP Grant	\$363,410.00
OTS-Traffic Offender Program	\$297,000.00
CDBG PAAL	\$279,575.00
AB 109	\$167,558.00
FY 2013-14 JAG ADA (Anti-Drug Abuse) Enforcement Team	\$119,750.00
Byrne Justice Assistance (JAG) 2014	\$92,001.00
Police Special Revenue - OC Real Estate Fraud	\$50,000.00
CDBG HEART	\$48,374.00
ESG - HEART	\$35,000.00
County of Orange-Prop 69	\$30,508.00
TOTAL	\$11,560,825.00

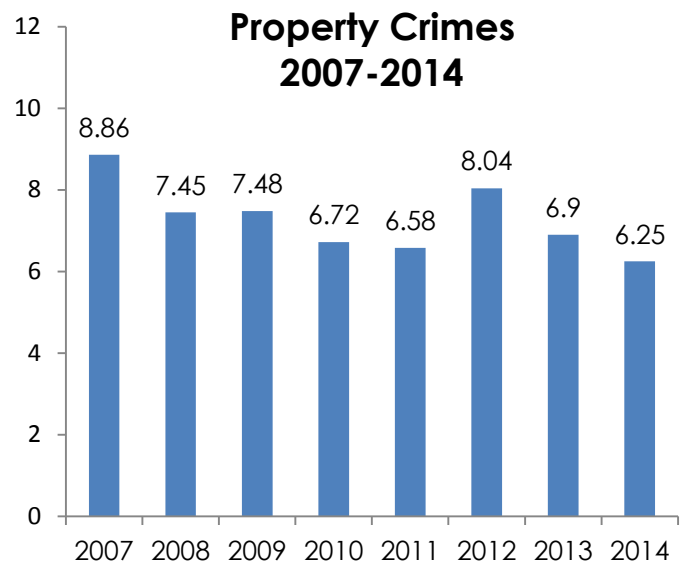
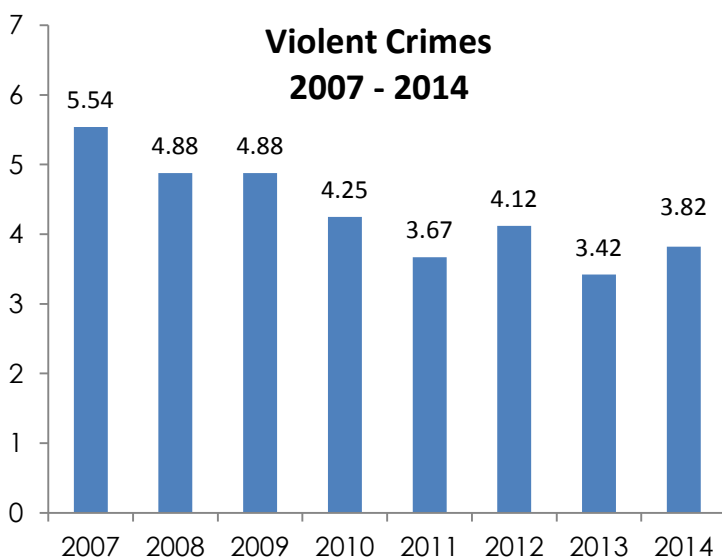
STATISTICS

Crime Trends

Over the past 20 years, Part 1 crime rates in Santa Ana have trended lower. Although the FBI hasn't released their 2014 report, preliminary data indicates reported crime in Santa Ana will have fallen about 13%. The total number of Part 1 crimes reported was 7,039 – the lower overall number in more than 20 years.

**City of Santa Ana
(PER 1000 POPULATION)**

Year	2007	2008	2009	2010	2011	2012	2013	2014	07-14 %Change
FBI CRIME INDEX	27.74	24.63 -11.21%	24.16 -1.91%	22.75 -5.78%	22.05 -3.08%	26.86 21.95%	23.03 -14.35%	21.34 -7.34%	-13.36%
VIOLENT CRIMES	5.54	4.88 -11.91%	4.88 0.00%	4.25 -12.91%	3.67 -13.65%	4.12 12.26%	3.42 -16.99%	3.82 11.70%	-21.72%
PROPERTY CRIMES	8.86	7.45 -15.91%	7.48 0.40%	6.72 -10.16%	6.58 -2.08%	8.04 22.19%	6.90 -14.18%	6.25 -9.42%	-16.11%
LARCENY THEFT	13.33	12.30 -7.73%	11.78 -0.08%	11.78 -0.08%	11.80 0.17%	14.73 24.83%	12.70 -13.78%	11.17 -12.05%	-9.19%



STATISTICS

Crime Ranking Comparisons

National Comparison of 2013 Crime Rates
 FBI Crime Index – Total Crimes
 Top 12 California Cities

City	Population	Per 1000	Total Crime
Los Angeles	3,878,725	26.39	102368
San Francisco	833,863	66.42	55388
San Diego	1,349,306	27.44	37031
Oakland	403,887	82.10	33160
San Jose	992,143	28.95	28725
Fresno	508,876	49.40	25136
Sacramento	478,182	44.16	21117
Bakersfield	361,859	51.60	18671
Long Beach	469,665	32.67	15345
Riverside	316,423	37.73	11938
Anaheim	345,320	31.10	10741
Santa Ana	332,848	22.67	7546

City	Population	Violent Crimes	Property Crimes
Los Angeles	3,878,725	16,524	85,844
San Francisco	833,863	7,064	48,324
San Diego	1,349,306	5,303	31,728
San Jose	992,143	3,215	25,510
Oakland	403,887	7,984	25,176
Fresno	508,876	2,552	22,584
Sacramento	478,182	3,137	17,980
Bakersfield	361,859	1,857	16,814
Long Beach	469,665	2,346	12,999
Riverside	316,423	1,330	10,608
Anaheim	345,320	1,130	9,611
Santa Ana	332,848	1,121	6,425

WHAT'S NEW

New Chief of Police



On May 6, 2014, in a ceremony at the City Council Chambers, Carlos Rojas was sworn in as the Santa Ana Police Department's 20th Chief of Police. Chief of Police Carlos Rojas has been with the Santa Ana Police Department for the past 25 years. He has a Master's Degree in Criminal Justice from Chapman University and a Bachelor's degree from California State University, Long Beach. Chief Rojas has served as the Deputy Chief of both the Field Operations Bureau and the Administration Bureau. He has also served as a watch commander, district commander and the commander of the Homeland Security Division.

Chief Rojas developed the Homeland Security Division of the Santa Ana Police Department after the tragedy of September 11, 2001. He has also worked diverse assignments including International Money Laundering, Major Narcotics, Internal Affairs, Media Relations, Homeland Security and Field Operations. Chief Rojas is a Medal of Valor recipient from the United States Customs Service, Santa Ana Police Department and the Federal Bar Association. He is a graduate of the FBI National Academy Class 233, the WestPoint Leadership Program and the USC-CREATE Executive Program in Counter-Terrorism. Chief Rojas has also served in an international capacity training the Panamanian, Guatemalan and Salvadoran National Police Forces on community policing in collaboration with the International City and County Administrators Association.



Chief Rojas served as the Acting Chief of Police during the economic downturn when the Department suffered severe cuts in staffing. Chief Rojas is looking forward to an improved economy that will help in rebuilding the ranks and structures of the Police Department in order to deliver the most effective policing services for Santa Ana.

Having spent his entire law enforcement career in Santa Ana, he is in a position to understand the needs of the community and the Department that serves it. Chief Rojas is committed to the core values of integrity, accountability, community participation and quality service as the Santa Ana Police Department looks ahead into 2015

WHAT'S NEW

Orange County Cold Case Homicide Task Force



During 2014, the Santa Ana Police Department was instrumental in the formation of the Orange County Cold Case Homicide Task Force (OCHTF). Orange County police agencies and the Orange County District Attorney have aggressively and cooperatively pursued the investigation of unsolved homicides for many years. While many cold cases have been solved, over 1,000 unsolved cases remain open. Like many jurisdictions around the state and country, Santa Ana has continued to review cold case homicides as time and staffing allows. History has shown that when concentrated effort is given, previously unsolved cases can be solved and submitted for prosecution. However, budgets, caseloads, and other factors frequently compete with one another for time, resources, and effort. It is the intent of this task force to reduce the number of unsolved homicides through the consistent and coordinated collaborative efforts of experienced homicide investigators, supervisors, analysts, and criminalists.

This task force is a collaborative effort between the Santa Ana Police Department, the District Attorney's Office, as well as other law enforcement



agencies throughout Orange County. The task force has already achieved success with the arrest of a suspect in a 1989 brutal stabbing death. The mission of the task force is to investigate and solve the murders in Orange County. The Santa Ana Police Department is the host agency for the task force and will work diligently to seek justice for the homicide victims.

WHAT'S NEW

Strategic Plan

The City of Santa Ana Mayor and City Council, in cooperation with the City Manager, City Staff and the community, worked diligently to develop a five-year Strategic Plan (FY2014/15 to FY18/19). The Strategic Plan sets the course for the City of Santa Ana to ensure that the City's mission is accomplished. Community Safety is one of seven goals identified in the plan, and it is of critical importance. In order to progress the goal of Community Safety, the Santa Ana Police Department and the Orange County Fire Authority will focus on the following six objectives:

1. •Modernize the Community Policing philosophy to improve customer service, crime prevention and traffic/pedestrian/bicycle safety.
2. •Broaden communications, information sharing and community awareness of public safety activities.
3. •Promote fiscal accountability to ensure financial responsibility at all levels of the organization.
4. •Ensure a sound fiscal model for jail operations through coordinated efforts with personnel from the City Manager's Office, Police Department, City Attorney's Office, Finance, Personnel.
5. •Provide high quality Police and Fire/Emergency Medical Services response times within the City of Santa Ana.
6. •Enhance Public Safety integration, communications and community outreach.



WHAT'S NEW

Coffee with a Cop

In 2014, the Santa Ana Police Department initiated the Coffee with a Cop program with the goal of building community trust one cup at a time. The success of the program is grounded in its simplicity. Coffee with a Cop creates an atmosphere that facilitates communication by breaking down the traditional barriers that so often exist between police officers and the community that they serve.



Coffee with a Cop provides a relaxed, neutral atmosphere with no speeches, no agenda and no preset subjects. It is a distraction free time with Santa Ana police officers, no pending radio calls or cell phones going off - just good communication.

It allows community members to sit down one-on-one with a Santa Ana police officer who works in the community, and discuss whatever concerns are important to them. It ensures the community member that their voice is truly being heard. The conversation is intimate and personal, important to the community member and equally to the officer speaking with them.



WHAT'S NEW

Electronic Citations



In an effort to continue the use of technology to create efficiencies and effectively police the community, the Santa Ana Police Department launched its E-Citation program in 2014. The leveraging of such technology will further advance the City of Santa Ana's strategic goal of Community Safety. Advancements in law enforcement technology now allow for the efficient issuance of electronic citations (E-Citations). The Santa Ana Police Department has discovered that the E-Citation program has major benefits.

With one of the lowest police-to-population ratios in California, the E-Citation program increases officers' efficiency and maximizes their presence in the community. Additional benefits include immediate transfer of citation information to the court system and a reduction of errors which will reduce the frustration of incorrect information for the courts, violators and officers. While creating efficiencies in the officers' daily activities are of great benefit, an ancillary benefit is one of officer safety. Reducing the amount of time officers spend on traffic stops lessens the inherent dangers that are present in such interactions.



WHAT'S NEW

Public Safety Realignment Task Force

On October 1, 2011, Assembly Bill 109 (AB 109), also known as the Prison Realignment Act, became effective. As a result, numerous changes occurred in the detention and incarceration of inmates. The intent of the legislation was to reduce recidivism rates of criminal offenders and comply with a U.S. Supreme Court Order reducing the State of California prison population.



The supervision and incarceration of low-risk offenders shifted from the State to County Probation Departments. In 2014, there were over 400 offenders residing within the city limits of Santa Ana and under the supervision of the Orange County Probation Department.

With funding from the State of California and the County of Orange, the Public Safety Realignment Task Force has focused their efforts of this population in three areas: prevention, intervention and enforcement. The mission of this task force in ensuring public safety has been a collaborative effort that includes two Santa Ana police officers and four Orange County deputy probation officers.

2014 Yearly Stats

Compliance Checks	795
Total Arrests by PCS Unit	232
10 Day Flash Arrests	90
Probation Revocation Arrests	60
New Law Violation Arrests	89
Gang Determinations	62

ACKNOWLEDGEMENTS

City of Santa Ana

City Manager

David Cavazos

City Council

Miguel A. Pulido, Mayor
Vincent Sarmiento, Mayor Pro Tem, Ward 1
Michele Martinez, Ward 2
Angelica Amezcua, Ward 3
P. David Benavides, Ward 4
Roman Reyna, Ward 5
Sal Tinajero, Ward 6

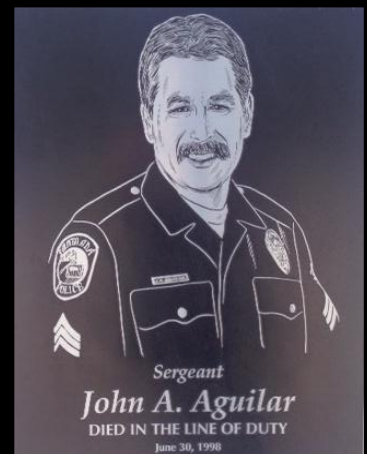
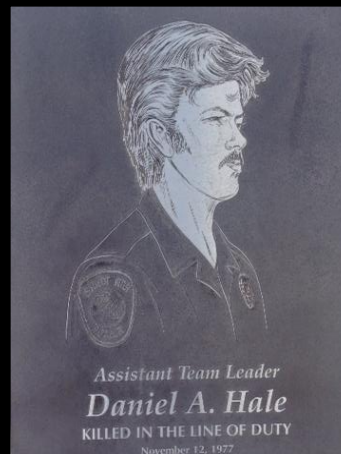
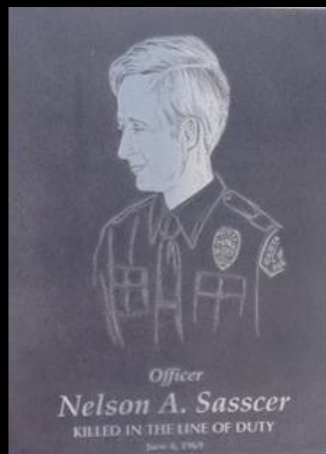
In Memory Of

Motor Officer Edwin R. Jensen
Killed in the line of duty
March 3, 1931

Assistant Team Leader Daniel A. Hale
Killed in the line of duty
November 12, 1972

Officer Nelson A. Sasscer
Killed in the line of duty
June 4, 1969

Sergeant John A. Aguilar
Died in the line of duty
June 30, 1998



Editor: Eileen Greene
Graphic Design: Yessenia Aspetia

Santa Ana Police Department

60 Civic Center Plaza, Santa Ana, California

Santa Ana Police Department web site:

<http://santa-ana.org/pd/>

City of Santa Ana web site:

<http://santa-ana.org/>



Use any mobile QR code reader to learn more about connecting with the Santa Ana Police Department.



Public Hours:

Monday to Friday
7:30 a.m. – 5:30 p.m.

Important Phone Numbers:

Emergency:
911

Non-Emergency Dispatch:
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Telephone Reporting Unit:
(714) 245 - 8665

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