

A A A A  
Police Department



2015  
ANNUAL REPORT



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## OUR MISSION

*To deliver public safety services to our community with the utmost professionalism and integrity.*

## OUR VISION

*The Santa Ana Police Department strives to be a leader in community policing by providing exceptional policing services that embody the spirit of community partnerships by being responsive, efficient and transparent in resolving community concerns about public safety.*

## OUR VALUES

**Integrity:** We value adherence to the rule of law, to the Constitutions of California and of the United States, and to complete honesty.

**Accountability:** We value ethical decision making and accepting responsibility for our decisions and actions.

**Community Participation:** We value working with Santa Ana's diverse communities to ensure the safety and security of our neighborhoods.

**Quality Service:** We value providing fair, courteous, responsive and efficient service, equally to all people, which observes each individual's dignity and worth.

The organizational values of the Santa Ana Police Department are reflected in every operational policy and procedure. All members are expected to uphold each value thereby fulfilling the standards of conduct.

The Santa Ana Police Department will reward conduct which best exemplifies our values and sanction behavior which is contrary to these values.



# MESSAGE FROM THE CHIEF OF POLICE



I am truly honored and humbled after 26 years of service in the city of Santa Ana to serve as the Chief of Police. It is a privilege to lead the men and women of the Santa Ana Police Department who have dedicated themselves to public safety in our city.

The mission of the Santa Ana Police Department is to deliver public safety services to our community with the utmost professionalism and integrity. Our vision is to be a leader in the community by providing exceptional policing services that embody the spirit of community partnerships by being responsive, efficient and transparent in resolving community concerns about public safety.

The recent economic recession proved to be challenging for the community and the Police Department. Due to several years of economic downturn, the Department was impacted in virtually every part of our operations. As the economy improves, it is time to rebuild the Police Department and focus on our strategic goal of "Community Safety." This goal can only be accomplished through community partnerships that will prevent and reduce crime.

I am pleased to present the 2015 Annual Report. It provides organizational information, City data, statistics, services and resources.

Our Department is staffed by dedicated men and women who adhere to our values of integrity, accountability, community participation, and quality service. We strive to provide the best in community safety for all those who live, work and visit the City of Santa Ana.

A handwritten signature in blue ink, which appears to read "Carlos Rojas". The signature is stylized and fluid.

CARLOS ROJAS

Chief of Police

# POLICE DEPARTMENT BUREAUS

The Santa Ana Police Department is organized into four bureaus, three of which are overseen by Deputy Chiefs and one by a Jail Administrator.

**The Field Operations Bureau**, under the command of Deputy Chief Douglas McGeachy, is the largest and most visible component of the Santa Ana Police Department. The Field Operations Bureau is comprised of Patrol and a number of specialized units who serve the community as first responders to a myriad of incidents. The men and women assigned to the Field Operations Bureau take pride in serving our residents, businesses and visitors through a Community Oriented Policing approach using the Department's Mission, Visions and Values as guiding principles.



**The Investigations Bureau**, under the command of Deputy Chief David Valentin, is comprised of several units addressing crimes against persons and property in the city of Santa Ana. It includes detectives, civilian investigators, and forensics personnel. The Bureau is comprised of the following units: homicide, gangs, sexual assaults, child abuse, domestic violence, robbery, burglary, economic crimes, prosecution, forensics and evidence. All crimes assigned to the Bureau are investigated thoroughly until all leads are exhausted, and are then prepared for filing with the District Attorney's Office.

**The Administration Bureau**, under the command of Deputy Chief James Schnabl, oversees Human Resources, Training, Information Services, and the Central Distribution Center (CDC). The Bureau is also responsible for the Communications Center which is often a point of first contact with the community in providing emergency and non-emergency services. The Administration Bureau has been intensely focused on recruiting and hiring the highest caliber employees for sworn police officer positions as well as civilian staff.

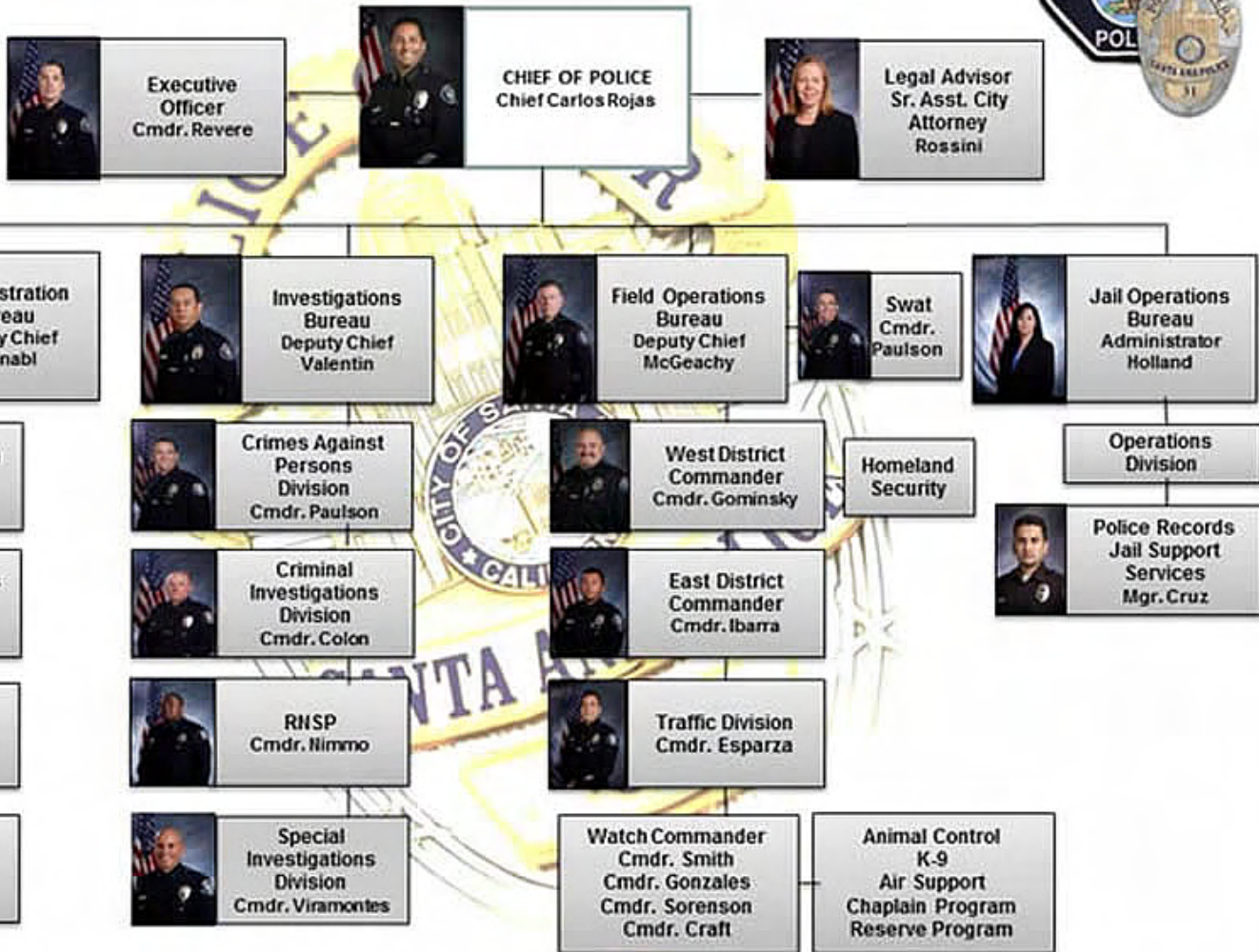


**The Jail Bureau**, under the command of Jail Administrator Christina Holland, is comprised of three divisions: Jail Administration and Support Services Division, Jail Operations Division and the Police Records Division. Administrative personnel work within the facility to manage and oversee jail operations. The Jail Operations Division is responsible for receiving those placed in Santa Ana Police custody that will eventually be released or booked at the county jail facility. The Records staff is also responsible for the processing and maintaining of all police and public records pertaining to public safety activities.



# rganizational chart

## SANTA ANA POLICE DEPARTMENT



# e o e e o Police

After serving as the acting Chief of Police for nearly two years, Chief Carlos Roas was sworn into office on May 6, 2014. Leading a police department of approximately 500 employees requires the coordinated efforts of many dedicated sworn and non-sworn professionals. Those who work most closely with Chief Roas on a daily basis work in the office of the Chief of Police.

Chief Roas's executive officer, Commander Chris Revere, handles a variety of special projects for the Chief and also oversees the Public Information officer, Professional Standards Internal Affairs, and the Honor Guard. Professional Standards is staffed by three police sergeants, a police corporal, and two part-time office assistants. This unit is responsible for investigating allegations of employee misconduct, officer-involved shootings, in-custody deaths, as well as conducting organizational audits and representing the Department in providing records during court hearings. The Honor Guard is a voluntary assignment of members who represent the Department at funerals and other public functions.

The Public Information officer PI, Corporal Anthony Bertagna, is responsible for providing timely and transparent information to the media and members of the public concerning police matters. By actively utilizing social media platforms such as Facebook, Twitter, Ni le, and Instagram, the Department has increased its ability to efficiently provide the public with information concerning public safety matters.

The Police Legal Advisor, Laura Rossini, is a Senior Assistant City Attorney who is assigned to provide legal advice to the Chief of Police and the entire Department. In addition, the Police Legal Advisor often represents the Department in litigation and other legal functions pertaining to police matters.

The office of the Chief also processes numerous permits for a variety of individuals and establishments throughout the city, including firearms dealers, medical marijuana collectives, massage establishments, bingo halls, pool billiards, alarm systems and other permits. To process these permits, along with the numerous other administrative tasks required of the office of the Chief, a Police Investigative Specialist, Sr. Office Assistant and two part-time clerical aides work with internal and external stakeholders to ensure professional and responsible service.



# o and a



Stephen Olson  
Commander



Phil Raft  
Commander



Enrique Sparza  
Commander



Ben Ominsky  
Commander



Jose Gonzalez  
Commander



Ruben Ibarra  
Commander



William Nimmo  
Commander



Eric Paulson  
Commander



Chris Revere  
Commander



Pete Semelsberger  
Commander



Jeff Smith  
Commander



Mathew Sorenson  
Commander



Jason Viramontes  
Commander

## ana ers



Morris Duran  
Police Systems



Robert Carroll  
Police Admin. Services



Jose Ruz  
Police Admin.



Tina Orner  
Communications

# POLICE FACILITIES



The Santa Ana Police Administrative Building and Jail Facility are conjoined by a large Community Room available for public meetings.

Police Headquarters is located in the Administrative Building. This is home to all four police bureaus, as well as Police Administration and all supporting units such as Information Technology, Records, and Fiscal. The facility has a Community Room used for Police-related functions as well as City meetings. The Community Room is available for use by outside government agencies and community groups.



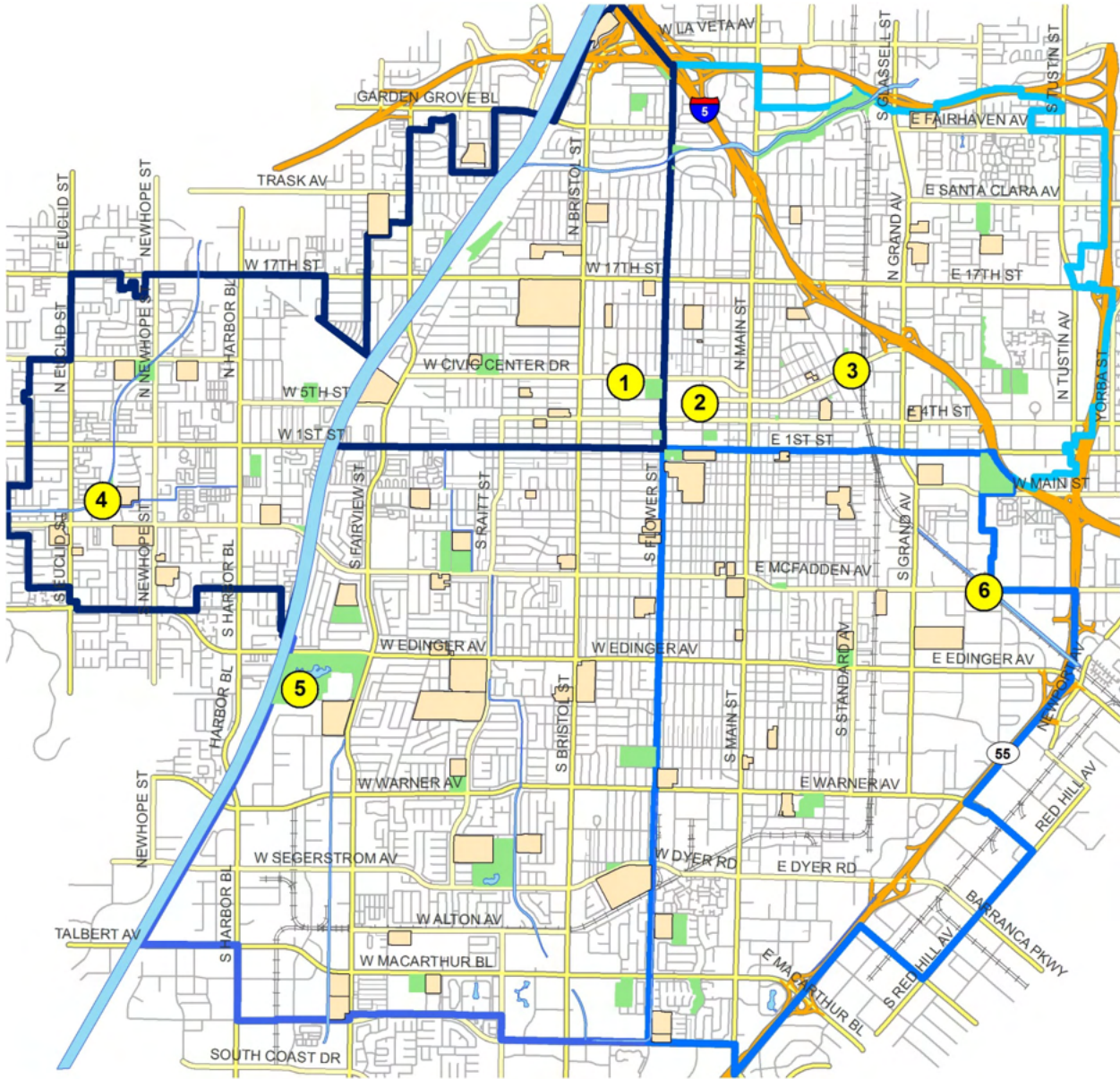
The Administrative Building has a front counter where individuals can come in for police-related business, including traffic issues and obtaining copies of police reports. Permit registration is also conducted at the front counter. There are private interview rooms where members of the public can come in to file a police report. For optimal customer service and privacy, a reception area has been opened on the second floor for those who wish to meet with detectives regarding their cases.

The Jail Facility's primary function is to house the inmate population. Administrative personnel work within the facility to manage and oversee jail operations. The records staff assigned to the lobby process visitors, contract employees, inmate education staff, and legal representatives to provide entry into the facility. The public lobby is open seven days a week from 7:00 a.m. to 9:00 p.m. Individuals mandated to register as a condition of their probation or parole are processed in the lobby of the jail facility, Mondays through Thursdays from 7:00 a.m. to 9:00 a.m.





# POLICE FACILITIES



1 **Santa Ana Police Department**  
 60 Civic Center Plaza  
 Santa Ana, CA 92702  
 Dispatch: 714-245-8049

2 **Jose Vargas Community Affairs Office**  
 20 Civic Center Plaza  
 Santa Ana, CA 92701  
 Office: 714-647-5833

3 **Santa Ana Regional Transportation Public Safety Office**  
 1000 E Santa Ana Blvd #107  
 Santa Ana, CA 92701  
 Office: 714-565-2632

4 **Westend Substation**  
 3750 W McFadden Ave #1  
 Santa Ana, CA 92704  
 Office: 714-647-5062

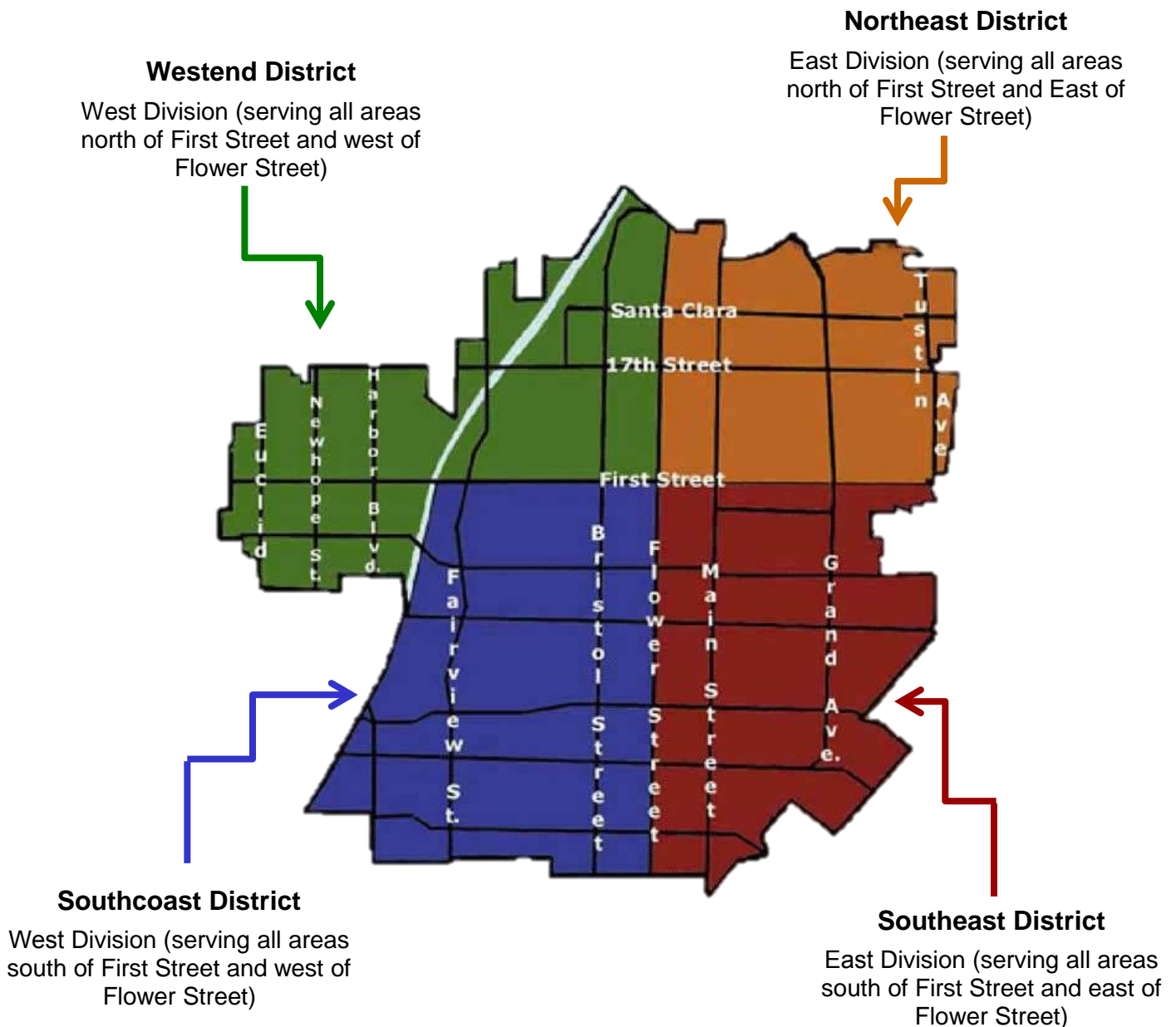
5 **Santa Ana Police Law Enforcement and Fire Training Center**  
 3000 W Edinger Ave  
 Santa Ana, CA 92702  
 Office: 714-647-5315

6 **Southeast Substation**  
 1780 E McFadden Ave #114B  
 Santa Ana, CA 92705  
 Office: 714-542-0943

# POLICE COMMANDS

The Police Department is divided into two policing divisions; East and West. These are further divided into four districts overseen by two District Commanders:

- **Northeast & Southeast Districts:** Commander Ruben Ibarra
- **Southcoast & Westend Districts:** Commander Ken Gominsky





# Police Personnel

The Santa Ana Police Department prides itself in recruiting the most qualified staff available across a variety of disciplines. The Santa Ana Police Department's 2014-15 budget included 57 funded full-time positions, including 28 sworn and 251 non-sworn positions.

During 2015, the Department hired 72 full-time and part-time personnel and promoted 45 of our existing staff. The largest increase among new hires was seen among 4 Police Officers and Recruits, followed by 4 new Police Services Dispatchers one of each Correctional Officer, Police Investigative Specialist, Management Aide and Police System Support Analyst. In addition, 1 Part-Time Correctional Services Officers were hired.

Nine Police Officers promoted to Police Sergeant, four Police Sergeants promoted to Police Commander, two Correctional Officers promoted to Correctional Supervisor and one of each Police Commander to Deputy Chief, Police Administrative Manager to Mail Administrator, Correctional Supervisor to Police Administrative Manager and Lead Records Specialist to Police Records Supervisor.

The Police Department continues to seek the most qualified employees who best represent our values of integrity, accountability, community participation, and quality service.



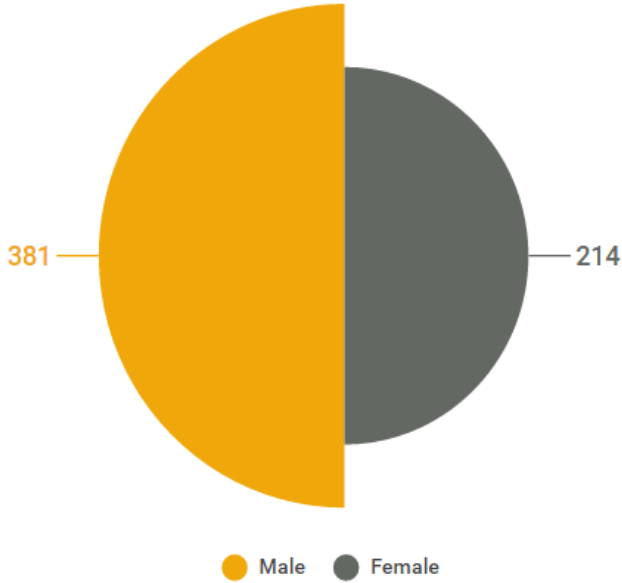
■ Sworn (57%) ■ Non-Sworn (43%)

*"The Santa Ana Police Department's FY 2014-15 budget includes 579 funded full-time positions".*

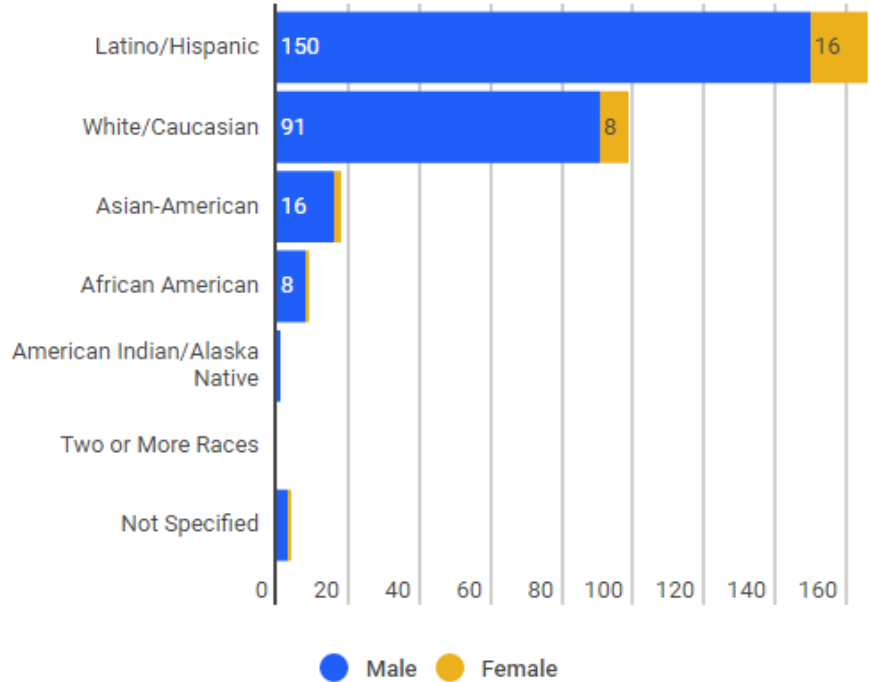


# 2015 PERSONNEL DEMOGRAPHICS

Personnel Total by Gender



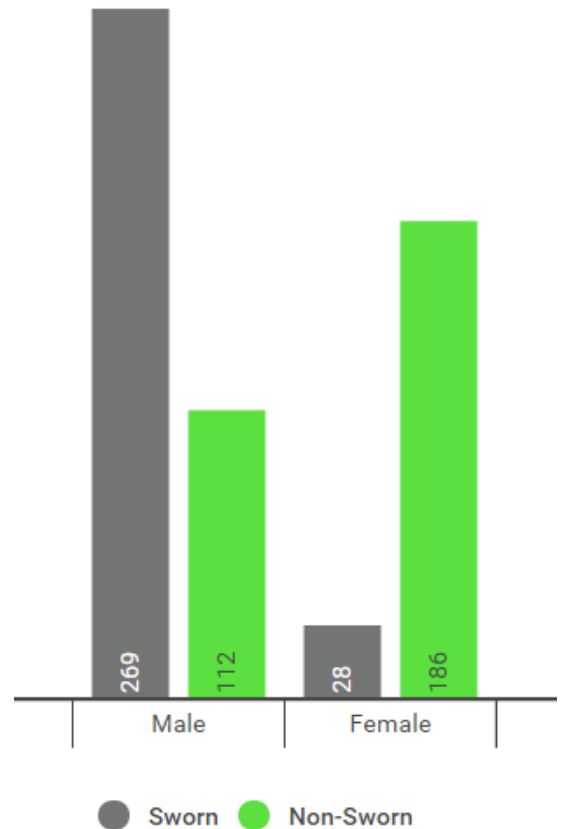
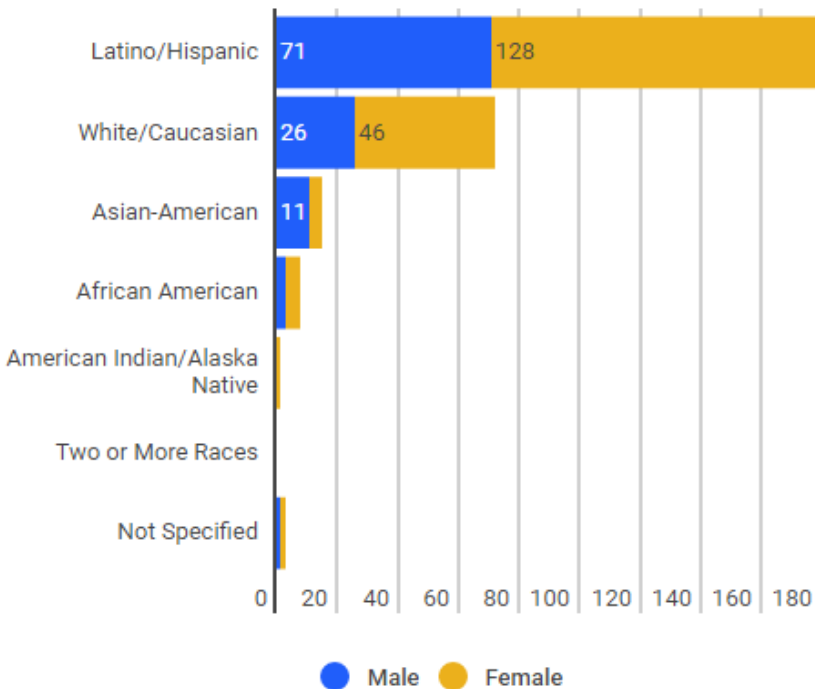
Sworn Personnel Count



Sworn Non-Sworn

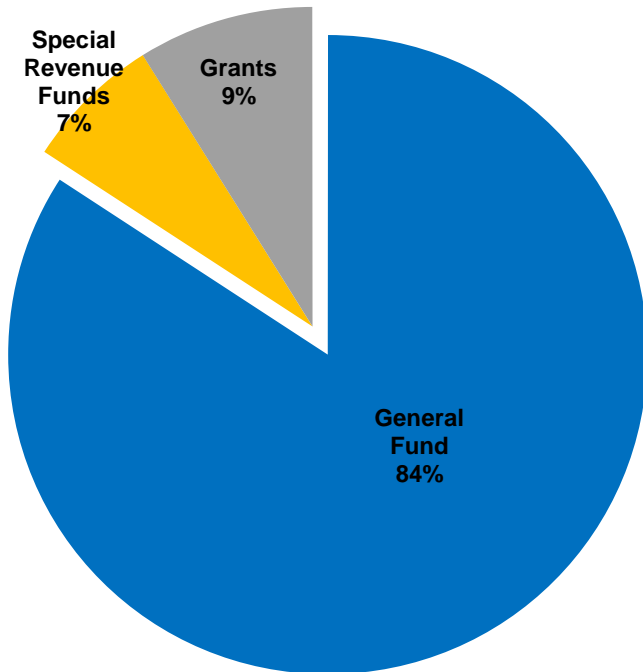
	Sworn	Non-Sworn	Percentage of Total
Male	91%	38%	
Female	9%	62%	

Non-Sworn Personnel Count





# POLICE BUDGET SUMMARY

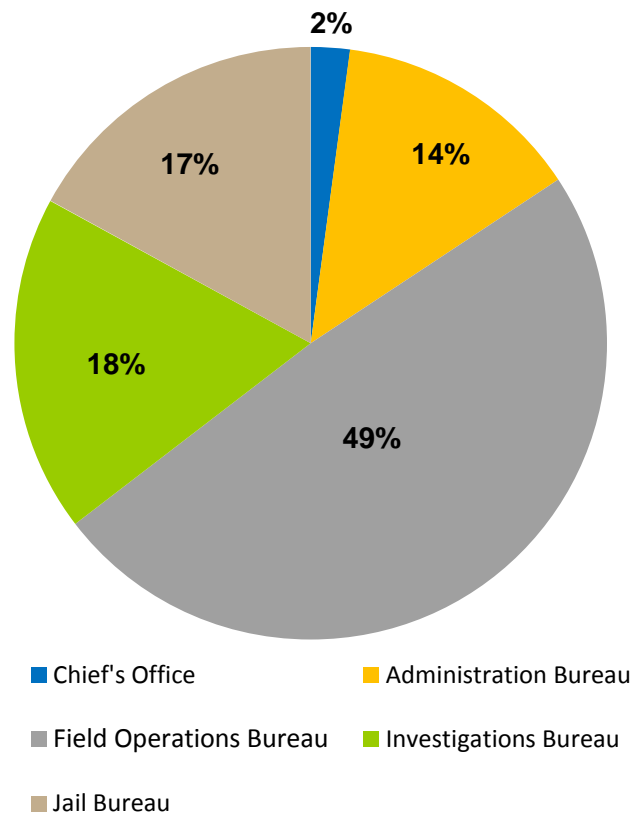


During Fiscal Year 2014-15, the Santa Ana Police Department operating budget totaled \$126,879,953.00. 84% (\$106M) came from the City's General Fund, 9% (\$11M) came from grants and 7% (\$8M) came from the Department's Special Revenue Funds.

<b>General Fund</b>	\$ 106,825,920.00
<b>Special Revenue Fund</b>	\$ 8,762,835.00
<b>Grants</b>	\$ 11,291,198.00
<b>TOTAL</b>	<b>\$ 126,879,953.00</b>

## GENERAL FUND

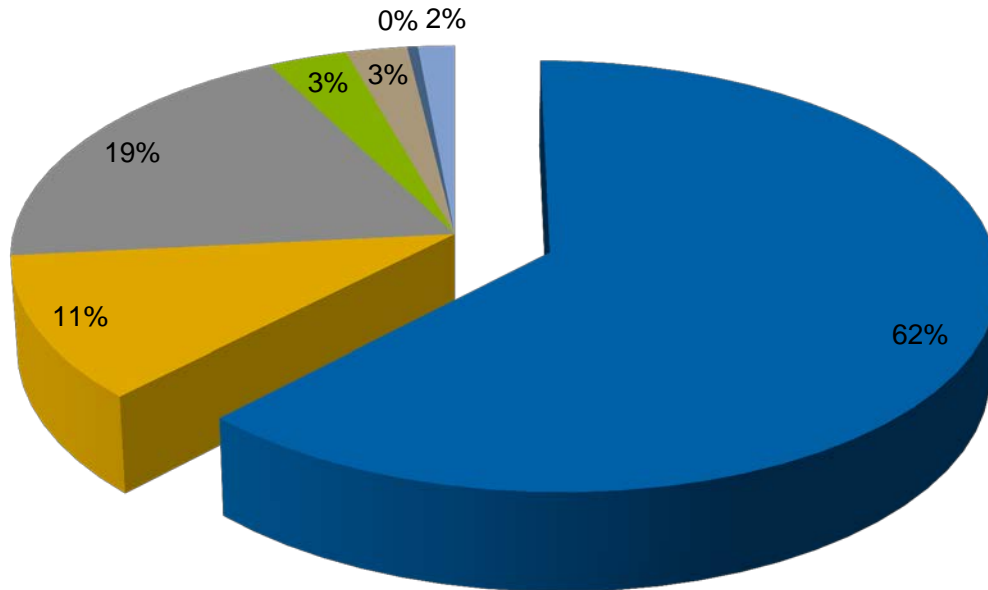
The Field Operations Bureau utilized 49% (\$52M) of the Department's GF operating budget, followed by the Investigations Bureau at 18% (\$19M), the Jail Bureau at 17% (\$18M), the Administration Bureau at 14% (\$14M) and the Chief's Office at 2% (\$2M).



<b>Chief's Office</b>	\$ 2,267,450.00
<b>Administration Bureau</b>	\$ 14,516,645.00
<b>Field Operations Bureau</b>	\$ 52,209,330.00
<b>Investigations Bureau</b>	\$ 19,636,790.00
<b>Jail Bureau</b>	\$ 18,195,705.00
<b>TOTAL</b>	<b>\$ 106,825,920.00</b>

# GRANTS: FISCAL YEAR 2014 – 2015

In support of the City’s strategic plan, the Police Department leverages many federal, state and local grant resources to accomplish its mission. Below is a summary of our FY 2014-15 grants.



- Homeland Security Grants
- Office of Traffic Safety Grants
- AB 109
- 2015 COPS Grant
- CDBG - PAAL
- State Grants
- CDBG - HEART

<b>Fund 125: Homeland Security Grants</b>	<b>\$7,036,936.00</b>
<b>Fund 127: 2015 COPS Grant</b>	<b>\$1,250,000.00</b>
<b>Fund 128: State Grants</b>	<b>\$2,145,345.00</b>
<b>Fund 165: Office of Traffic Safety Grants</b>	<b>\$363,410.00</b>
<b>CDBG - PAAL</b>	<b>\$279,575.00</b>
<b>CDBG - HEART</b>	<b>\$48,374.00</b>
<b>AB 109</b>	<b>\$167,558.00</b>
<b>TOTAL</b>	<b>\$11,291,198.00</b>



# elder generations ready

## Patrol

The Patrol Division is comprised of dedicated men and women whose primary job is the protection of life and property 24 hours per day, seven days per week. Officers responded to 1, 1 calls for service in 2015 as compared to 2,776 calls for service in 2014. In addition, officers engaged in 4,40 incidents of proactive enforcement activity as compared to 14, 74 in 2014. Although still contending with staffing constraints, the Patrol Division achieved outstanding response times for emergency and urgent calls while maintaining acceptable response times for routine and low priority calls for service.

## Special Enforcement Teams

The Special Enforcement Teams are managed by the District Commanders and include a Directed Enforcement Team, the Civic Center Patrol and the Post Release Community Supervision Unit. The Directed Enforcement Teams are at the core of the Department's Community Oriented Policing efforts. The teams are responsible for community outreach and enforcement efforts in all four Policing Districts, attending community meetings, and Reduction and Intervention Partnership (RIP) meetings, career day events and school programs.



## Patrol Directed Enforcement

The Patrol Division's Directed Enforcement Team is comprised of one corporal and two officers. The Patrol Directed Enforcement Team was responsible for two grants awarded to the Santa Ana Police Department in 2015. In July of 2015, the California Alcoholic Beverage Control Department awarded Santa Ana Police Department a grant to combat alcohol-related violations focusing on Alcohol licensed establishments within the city of Santa Ana. The second grant awarded was from the State in July 2015 in an effort to strengthen existing prohibitions against the unlawful sale, use or distribution of tobacco within the city of Santa Ana. These efforts serve to hold individuals and businesses accountable while promoting a safe and healthy environment.



## Homeless Outreach Patrol

The Homeless Outreach Patrol is a specialized unit consisting of one corporal and six officers assigned to maintain a visible presence in the Homeless Outreach area to ensure the safety and security of everyone in the area. Officers assigned to the Homeless Outreach Patrol are also trained in dealing with the homeless through specialized classes in crisis intervention and dealing with the mentally ill.

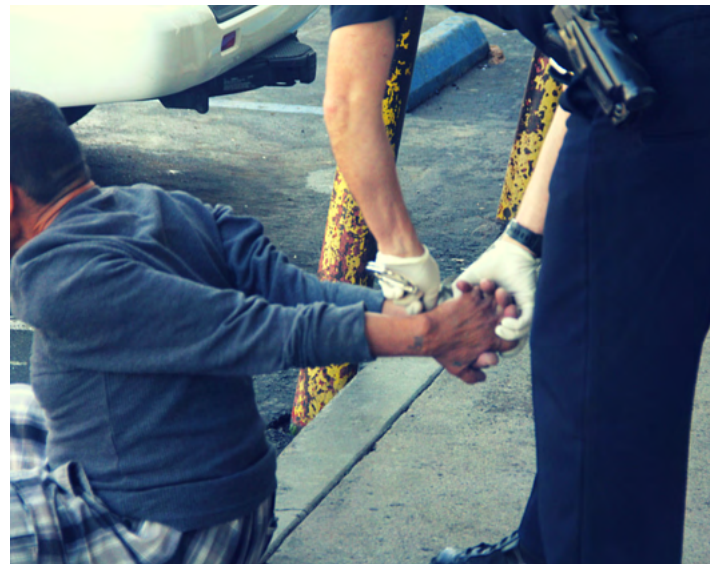


West Directed Enforcement

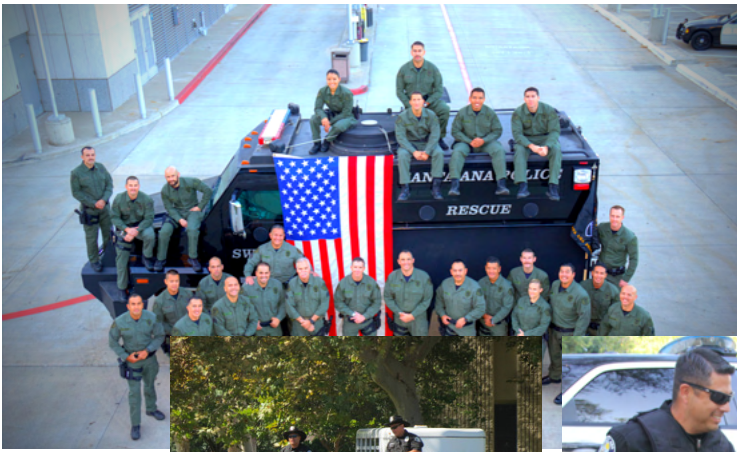
The West Policing Division's Directed Enforcement Team addresses a wide spectrum of law enforcement activity but can also blend in aspects of problem solving and social work. The Directed Enforcement Team is critical to the Department's community-oriented Policing philosophy and are the subject matter experts in problem solving. In 2015, the Westend team successfully addressed over 150 community complaints dealing with gang and narcotic activity, municipal code violations, transients, parking issues, to name a few. Complaints are solved not only through enforcement but through active community engagement and empowerment.

## Post Release Community Supervision Unit

The Santa Ana Police Department partnered with the Orange County Probation Department, imbedding probation officers with two Santa Ana police officers to create the Post Release Community Supervision Unit. This allowed the Santa Ana Police Department to work collaboratively with the county to ensure prisoners released from custody were following the terms and conditions of probation and arrest violators that could pose a risk to the community. The PRS Unit oversees the 472 probationers who reside in the city, but interact with many more.





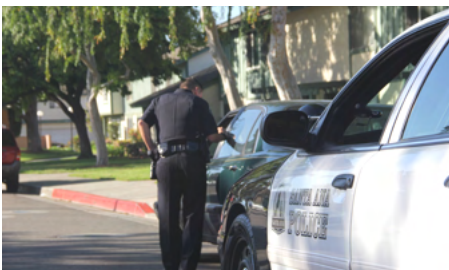


## e a l n s

Over the last few years, Santa Ana's Downtown has become a vital, fast-growing mixed use of business and entertainment venues. Santa Ana's Mounted Enforcement Unit works in the Downtown area to provide a visible and more personable interaction with the community. The Unit also works several special events throughout the city during the year.

Other specialized units include Special Weapons and Tactics (SWAT), Air Support Team, Canine Unit, Animal Services, DUI Enforcement Team, and Hostage Negotiation Team. The Police Plan Check office is located in City Hall and is responsible for crime prevention programs, special events throughout the city, and working with the State Department of Alcoholic Beverage Control (ABC).

The Homeland Security Division works in partnership with the Anaheim Police Department to administer the ASI (Urban Area Security Initiative) grant program which is designed to establish or enhance the urban areas first responder capabilities. Through ASI, the Santa Ana Police Department has implemented several major projects that have benefited the entire Orange County region and, subsequently, the city of Santa Ana.

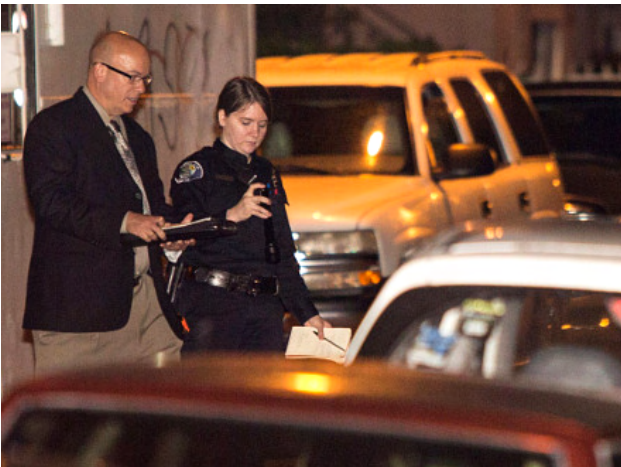


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The Traffic Division has long been committed to promoting traffic safety through education, enforcement and traffic engineering. Presentations were given to over 57 parents and 1,006 students at 11 schools serving Santa Ana residents. The Traffic Division strives toward continued delivery of quality service to the citizens of Santa Ana. Beyond the daily functions of investigating collisions and conducting enforcement activities, Traffic Division personnel participated in various events including, but not limited to, InterCarminita, RIP Soccer Camp, Children's Day at The Santa Ana Library, National Night Out, Career Day at Mendez School, 5th Downtown Run, Walk to School programs at area schools, Disney Half Marathon, S.M.S. event, and bicycle safety rodeos.

# Investigations Bureau

The Investigations Bureau, and its four divisions – Crimes Against Persons Division, Criminal Investigations Division, Special Investigations Division and the Orange County Regional Narcotics Program, continued to build on its success from 2014. The Bureau is responsible for handling all criminal investigations within the Police Department.



## Crimes Against Persons (CAP)

CAP incorporates the Homicide, Felony Assaults, Missing Persons Detail and Gang Units. To enhance successful prosecutions of criminal gang activity, a dedicated Gang Homicide Unit was recently re-established. This expertise specialty is recognized regionally as a best practice. The Gang Unit combined a blend of community engagement and traditional enforcement strategies to address gang-related crime citywide.

## Criminal Investigations Division

ID is responsible for investigating all property crime, robbery, domestic violence, child abuse and sex-related offenses. The Division also incorporates the Forensic Services Section, which processes all case evidence. Case clearance rates for rape, robbery and auto theft exceeded the National Clearance Rate as cited in the Crime in the United States, 2014 report. In direct support of the City's Strategic Plan, detectives partnered with a variety of non-profits, the Mexican Consulate and the Santa Ana Unified School District to facilitate crime awareness and prevention.



## Special Operations

In 2015, Investigations Bureau re-established a Special Investigations Division (SID) composed of three task forces led by the Santa Police Department: the Orange County Homicide Task Force (T), the Medical Marijuana Dispensary Task Force and the Career Criminal Unit Santa Ana Gang Task Force. The Orange County Homicide Task Force is comprised of personnel from the Orange County District Attorney's Office, Orange County Sheriff's Department, Fullerton, Anaheim, Garden Grove, and Huntington Beach Police Departments, with the Santa Ana Police Department being the host agency. The T solved five high-profile murder cases, dating back to 1974. The Medical Marijuana Dispensary Task Force (MMDT) investigates allegations of illegal dispensaries, marijuana cultivation and monitors permitted businesses in compliance with the City's ordinance on these businesses. The MMDT also conducts complete money laundering investigations. The Santa Ana Gang Task Force is a designated I Safe Streets Task Force. In 2015, the Santa Ana Gang Task Force conducted a variety of undercover operations in support of their current and ongoing investigations.



## Special Operations Press on Pro Ra P

RNSP is a county-wide marijuana and narcotics investigations initiative, administered by the Orange County Sheriff's Department, in which the Santa Ana Police Department provides a variety of personnel, including a commander that serves as the program manager.

# Administration

## Communications

The Communications Division is comprised of two sections: Communications and the Telephone Reporting Unit. The Communications Section handles both emergency and non-emergency calls for service 24 hours a day, seven days a week, and plays a pivotal role in the Department's efforts to meet increasing demands for police services. As the first point of contact, personnel answer approximately 4,500 emergencies (9-1-1) and non-emergency calls monthly, ensuring resources are dispatched rapidly and efficiently. The Telephone Reporting Unit serves as a key component for handling reports from victims reporting crimes over the phone. This allows police officers to respond to priority incidents and engage with the community on problem-solving strategies.



## Evidence

The Evidence Section provides for the proper handling, storage, maintenance and disposal of law enforcement held property and evidence. The primary goal of the evidence room is to store and dispose of evidentiary items in accordance to the law and directions of the courts. Some cases may take years to go to trial and the evidence section is responsible for safeguarding these items. 2015 was an exceptionally busy year for evidence, as the section completed a total inventory of all items on hand for the first time since SAPD moved to the current facility in 1977.







## Information Systems

The Information Systems Division supports the various computerized systems used throughout the Santa Ana Police Department. This ranges from the Computer Aided Dispatch used in our 911 center, to the Mobile Data Terminals in our police cars, to Police Department smartphones. In addition to supporting existing systems, the Information Systems Division also leads the Department in its use of technology in order to be as effective and efficient as possible. Through their efforts, Information Systems Division personnel actively assist Department staff to provide the community technologically sound policing services.

## Training

The mission of the Santa Ana Police Department's Training Division is to provide high quality professional training to our personnel in an effort to save lives and prevent injury, improve the operational effectiveness of the Department and reduce liability. The Training Division oversees the Firearms Unit, the Video Production Unit, the Correctional Training Unit, and the Santa Ana Police Athletic and Activities League (SAPAA).

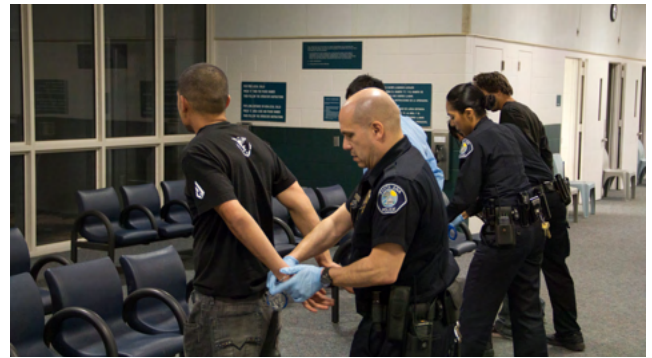


# San Juan County Jail

The Jail Bureau is comprised of three divisions: Jail Administration and Support Services Division, Jail Operations Division and the Police Records Division.

## Jail Administration and Support Services

Jail Administration and Support Services includes a variety of inmate services required by local, state and federal mandates. Jail staff assigned to the Jail Administration and Support Services Division respond to inmate grievances, determine inmate discipline for rule violations, and coordinate religious services and education programs. Jail records staff are responsible for booking all arrestees from local and contract agencies. They must also ensure all inmate records and files are maintained and processed in accordance with the County's Record Retention policies. Individuals mandated to register as a condition of their probation or parole are processed in the lobby of the Jail facility. The Pay-to-Stay program was re-implemented in 2015. This program is for those individuals approved by the Court to be released on work-furlough while they complete their court ordered sentences.



## Jail Operations

The Jail Operations Division is responsible for receiving those placed in Santa Ana Police custody that will eventually be released or booked at the county Jail facility. The correctional staff also supervises the contract agency inmate population housed within the 512-bed facility. The expertise and professionalism of the correctional staff assigned to the Jail Operations Division are critical to maintaining a safe Jail facility. The staff is trained to effectively manage a variety of custody classifications in a Direct Supervision environment. The average daily housing population for 2015 was 20 and over 4,000 arrestees were processed by the Jail Operations personnel.



## Police Records

The Records staff is responsible for the processing and maintaining of all police and public records pertaining to public safety activities. In 2015, over 4,000 reports were processed through the Division. They have the primary responsibility for submitting the monthly Uniform Reports Statistics to the Federal Bureau of Investigation, U.S. Department of Justice on behalf of the Department.





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eographically and historically located in the core of Orange County, the city of Santa Ana is both the fourth most densely populated city in the United States, with 11,000 residents per square mile, and the county seat of government. Founded in 1786, the city has long been the location where Orange County's political heart and mind reside. Today, this historic city serves as Orange County's downtown. Santa Ana is a thriving cultural and artistic hub, evidenced by the renaissance of its historic downtown into a dining, entertainment, and art destination. Businesses, tourists and locals come to Santa Ana for its unique and unexpected experiences from historic buildings and cultural events at the many museums and galleries, to luxury high-rise lofts and distinctive restaurants.

The city is also home to major established corporations like Greiner MW, the top-performing MW dealer in the Western United States for the past 25 years, First American Title Corporation, Behr Paint and the Orange County Register. In the public sector, smart planning and budgeting in city government has stabilized finances and contributed to an increasingly positive economic outlook, aided by increasing real estate valuations, new development, and increased employment.

With anticipated staffing increases and the continuing commitment to efficient and collaborative policing, stakeholders in the city's future can feel confident that Santa Ana's status as a great place to live, work, and play will continue in the future.

## What's New

# recruiting website

New in 2015, the Police Department developed a recruiting website, [www.inSantaAnaPD.org](http://www.inSantaAnaPD.org) dedicated to communicating information about the police officer hiring process to interested applicants. The website also presents information to prospective applicants about the Santa Ana Police Department. A message on the website from Chief Rojas describes the type of police officers the department is seeking. Our mission is to deliver public safety services to our community with the utmost professionalism and integrity. We will accomplish our mission by hiring quality employees who reflect our values of integrity, accountability, community participation and quality service. The website address can be found on the rear panel of all Santa Ana PD patrol cars, advertising within the Santa Ana community that we are seeking police officer applicants.



The website has a page dedicated to highlighting the opportunities available to our military veterans. The men and women of the armed forces have dedicated themselves to protecting this country. Their courage, character and high moral values mean our veterans are ideally suited to protecting the Santa Ana community.

Increasing the number of female officers at Santa Ana PD is also critical to our mission. The website has a section dedicated to recruiting female applicants to the Santa Ana Police Department, and includes the video profiles of two female SAPD officers. The videos are designed to appeal to women seeking a career in law enforcement to help them visualize the opportunities available at the Santa Ana Police Department. The Women in Law Enforcement section has a request form for female candidates who would like to speak with a female SAPD officer. More than 60 female candidates have requested contact from a female mentor during the first six months the website was operational.





## Community Oriented Policing Plan

Community Oriented Policing (COP) means many things to many different communities. To be an effective policing model, COP must tie residents with the Police Department through open communications and active involvement. As part of the City of Santa Ana's Strategic Plan, the Police Department has undertaken the process of completing a community-based, Community Oriented Policing Survey.

The Department has partnered with Chapman University to conduct research and to create and disseminate the survey to the residents of Santa Ana. The survey plan revolves around community forums which gather overarching themes and identify individuals who wish to be interviewed by our research partner in focus groups. The community forums are occurring in each policing district to ensure diverse resident voices are heard. Following the forums and subsequent focus groups, Chapman University will design a survey tool to identify what Santa Ana residents believe Community Oriented Policing should be within the city of Santa Ana. The survey tool will be multi-lingual and available online and in print.

Chapman University will evaluate the survey and present the results to the City of Santa Ana and the Police Department, as well as information on industry best practices to achieve community desires. The process of designing the Policing Plan began in 2015 and is expected to conclude in the third quarter of 2016.

## What's New

# Downtown Business Liaison Unit

In 2014, the city adopted a five-year Strategic Plan which included a strategy to partner with downtown business and merchant associations to enhance security and provide a safe environment. In August 2015, the city council approved the addition of four police officers to be assigned specifically to Downtown Santa Ana. Downtown Santa Ana has become a dynamic, bustling center of activity just blocks from the seat of government buildings in Santa Ana.



Over the last few years, Santa Ana's Downtown has become a fast-growing mixed use of business and entertainment venues. There has been a growth in real estate with the development of Downtown lofts near the Artists Village. The Artists Village hosts an art walk every first Saturday of the month, introducing new artists and their work. Having officers assigned to our vibrant downtown will provide the framework for improving police services and community relations with business owners, visitors, and residents. Officers will be focused on collaborating with stakeholders to develop lasting solutions that impact quality of life and provide a safe environment for businesses and visitors.





In 2015, the Police Department began implementing a multi-year firearm replacement plan that would assist in the Department's primary responsibility to ensure a safe and secure community by providing a high level of public service. This plan provided officers with state-of-the-art equipment and better access to tools that could be used to address the various tactical situations that often arise while protecting the community.

As part of the plan, new patrol rifles were purchased and placed in every patrol vehicle. The Department ultimately selected the 5.56-caliber Daniel Defense DDM4 V7 patrol rifle. The addition of these rifles provide officers an effective means with which to protect the community and themselves in situations involving dangerous suspects, particularly against those who are well armed. When the decision was made to purchase new rifles, the Department was looking for a rifle that was proven, reliable and one with key characteristics such as a muzzle device, ergonomic pistol grip that also featured a sturdy and collapsible stock, a free-floating integrated forend that would accept electro-optical sights, flip-up sights that could be co-witnessed, lights, slings and other accessories.

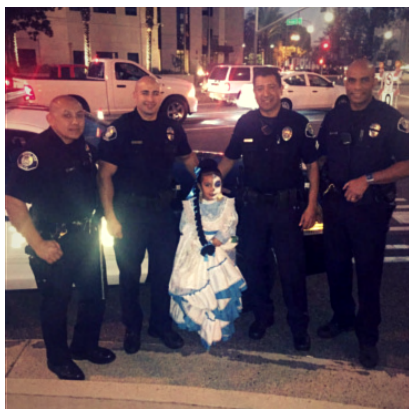
This rifle platform has become more popular for law enforcement in the past few years due to its modularity, accuracy and weight savings over older shotguns. The ability to change out optics, lights and other accessories is a distinct advantage, especially with the ongoing modernization programs adopted by the Santa Ana Police Department. These rifles not only enhance officer and public safety, but provide a tool to respond to heavily armed individuals and threats to community safety.

Santa Ana PD firearms instructors put officers through realistic training scenarios to prepare them for what they might face on the street. Reduced light and blinding red and blue strobes are the norm for second and third shift officers, and the training scenarios simulated those conditions.

# SANTA ANA POLICE DEPARTMENT

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# 2014 Personnel Awards

## *Chief Award*



This is a special recognition given to an individual or group for the contribution to our Department and the community.

- Sergeant Grace
- Correctional Supervisor Aranas
- Officer Nicholas Ope
- Training Control Officer Aropea
- Explorer Arissa Egan

## *Departmental Commendation*

This award recognizes outstanding and exceptional work that is beyond the call of duty and which directly enhances the image and operation of the police department.

- Officer Morales
- Officer Gidr
- Officer Nicholas Ope
- Officer David Hernandez
- Police Negotiation Specialist Herlbert
- Detective Egan
- Animal Services Officer Onda Berg
- Sergeant Aron

## *Life in Merit*

The Life in Merit Medal is awarded for exceptional actions in rendering aid during a life-threatening situation under circumstances

which do not pose grave danger to the employee.

- Corporal Retton
- Officer Aron
- Officer Lio Gallardo
- Officer Aron





## *Police Service Medal*

Recognizes an employee whose actions are conspicuous in a situation fitting one or more of the following circumstances: A meritorious action in rendering aid during a situation under circumstances which pose grave danger to the employee where there is an exposure to hazardous criminal actions and services rendered are sustained in the performance of one's duties.

where an employee suffers great personal sacrifice or hardship as a result of an unusual incident.

Inspector Nelson Pennington



## *Police Service Medal - Administrative*

Recognizes extraordinary actions of an employee which significantly improve the quality of life or the commitment within the Department's community-oriented policing philosophy or extraordinary actions of an employee not involving danger or physical hardships that those actions are above the level of a Department idea or recommendation.

Corporal Matthew Harton



## *Merit of the Year*

These individuals distinguish themselves on the basis of consistent and exceptional performance in their duties. This category is unique in that you don't have to be a superior to receive a nomination. An employee can nominate another employee or volunteer for this recognition.

- Manager of the Year - Ina Orner
- Volunteer of the Year - Richard Arch
- Adult of the Year - Eli Aethatino
- Explorer of the Year - Ian Lores

## *Sanborn in eyes of the year*

- Dispatcher of the Year Angelica Ga
- Records Specialist of the Year E
- Sanborn Supervisor of the Year
- Sanborn Employee of the Year

## *Correctional in eyes of the year*

- Correctional Supervisor of the Year
- Correctional Officer of the Year
- Correctional Officer of the Year
- Correctional Records Specialist of the Year

## *Sanborn in eyes of the year*

- Sergeant of the Year
- Corporal of the Year
- Detective of the Year
- Field Training Officer of the Year
- Patrol Officer of the Year
- Minor Officer of the Year





# A

## IMPORTANT PHONE NUMBERS



**EMERGENCY**  
**911**

**GENERAL INFORMATION**  
**(714) 245-8665**

**NON-EMERGENCY DISPATCH**  
**(714) 245-8049**

## WEBSITES

**CITY OF SANTA ANA**  
<http://santa-ana.org/>

**SANTA ANA POLICE DEPARTMENT**  
<http://santa-ana.org/pd/>

**RECRUITMENT**  
<http://joinsantaanapd.org>

 [SAPD@santa-ana.org](mailto:SAPD@santa-ana.org)

## FOLLOW US ON:

 [WWW.FACEBOOK.COM/SANTANAPD](http://WWW.FACEBOOK.COM/SANTANAPD)

[@SANTAANAPD](https://twitter.com/SANTAANAPD) 

 [SANTAANA\\_PD](https://www.instagram.com/SANTAANA_PD)

**SANTA ANA POLICE DEPARTMENT - PIO** 

 [HTTP://NIXLE.COM/SANTA-ANA-POLICE-DEPARTMENT](http://NIXLE.COM/SANTA-ANA-POLICE-DEPARTMENT)



## LOCATION

**60 CIVIC CENTER PLAZA**  
**SANTA ANA, CA 92704**

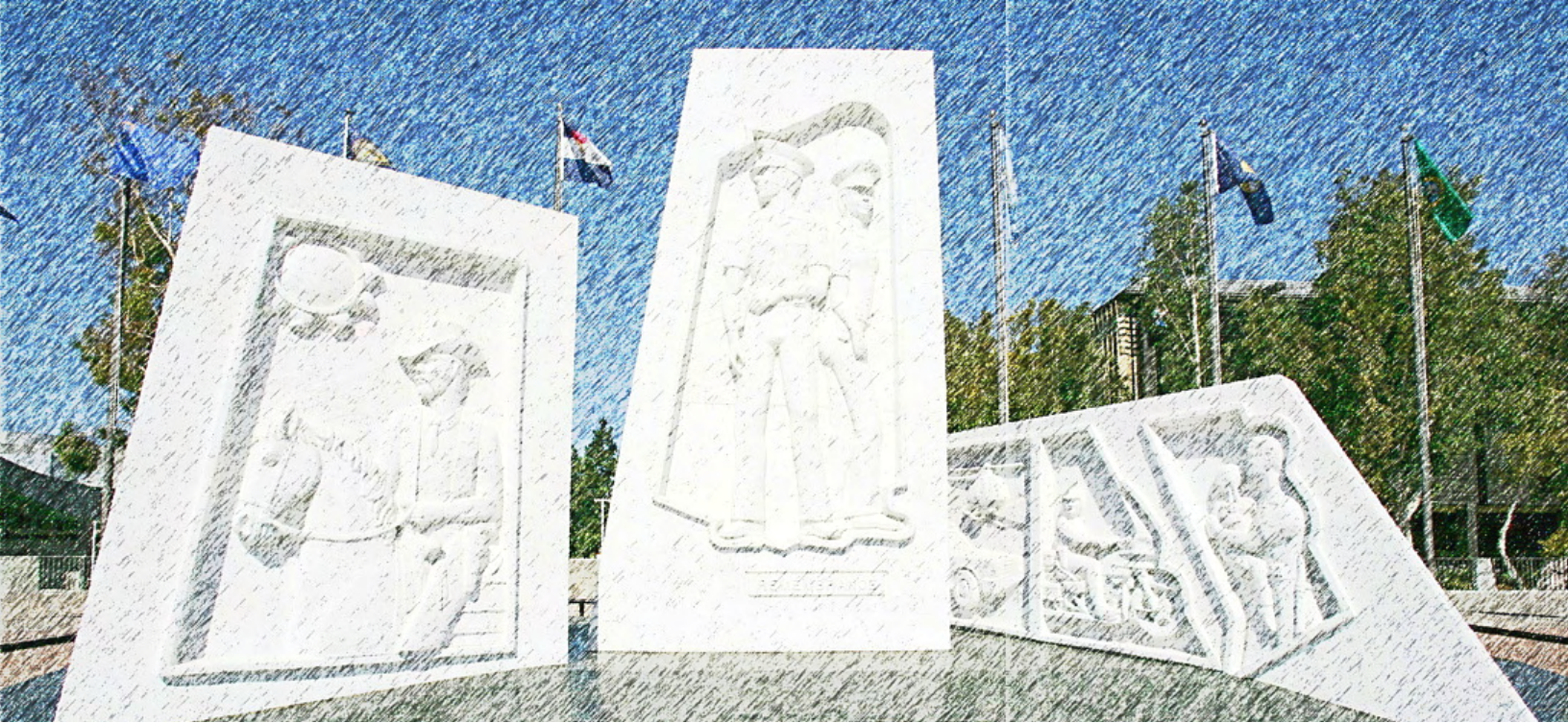


**PUBLIC HOURS**  
**MONDAY TO FRIDAY**  
**7:30 A.M. - 5:30 P.M.**



## QR CODE

**USE ANY MOBILE QR CODE READER TO LEARN MORE ABOUT CONNECTING WITH THE SANTA ANA POLICE DEPARTMENT.**



# ACKNOWLEDGEMENTS

*City of Santa Ana*

David Cavazos, City Manager

Miguel A. Pulido, Mayor

Vicente Sarmiento, Mayor Pro Tem, Ward 1

Michele Martinez, Ward 2

Angelica Amezcua, Ward 3

P. David Benavides, Ward 4

Roman Reyna, Ward 5

Sal Tinajero, Ward 6

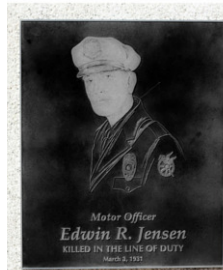


Editor: Eileen Greene

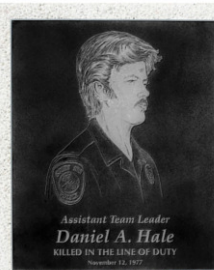
Graphic Design: Yessenia Aspeitia

*In Memory Of*

Motor Officer  
Edwin R. Jensen  
Killed in the line of duty  
03/03/1931

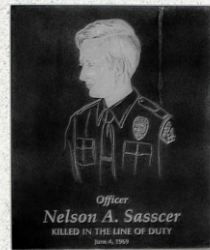


Assistant Team Leader  
Daniel A. Hale  
Killed in the line of duty  
11/12/1972



&

Officer  
Nelson A. Sasscer  
Killed in the line of duty  
06/04/1969



&

Sergeant  
John A. Aguilar  
Died in the line of duty  
06/30/1998

