



SANTA ANA  
POLICE

SANTA ANA POLICE DEPARTMENT

ANN AL E O T





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## OUR MISSION

*To deliver public safety services to our community with the utmost professionalism and integrity.*

## OUR VISION

*The Santa Ana Police Department strives to be a leader in community policing by providing exceptional policing services that embody the spirit of community partnerships by being responsive, efficient and transparent in resolving community concerns about public safety.*

## OUR VALUES

**Integrity:** We value adherence to the rule of law, to the Constitutions of California and of the United States, and to complete honesty.

**Accountability:** We value ethical decision making and accepting responsibility for our decisions and actions.

**Community Participation:** We value working with Santa Ana's diverse communities to ensure the safety and security of our neighborhoods.

**Quality Service:** We value providing fair, courteous, responsive and efficient service, equally to all people, which observes each individual's dignity and worth.

The organizational values of the Santa Ana Police Department are reflected in every operational policy and procedure. All members are expected to uphold each value thereby fulfilling the standards of conduct.

The Santa Ana Police Department will reward conduct which best exemplifies our values and sanction behavior which is contrary to these values.

# M



I am truly honored and humbled after 2 years of service in the city of Santa Ana to serve as the Chief of Police. It is a privilege to lead the men and women of the Santa Ana Police Department who have dedicated themselves to public safety in our city.

The mission of the Santa Ana Police Department is to deliver public safety services to our community with the utmost professionalism and integrity. Our vision is to be a leader in the community by providing exceptional policing services that embody the spirit of community partnerships by being responsive, efficient and transparent in resolving community concerns about public safety.

Since coming out of the recent economic recession, the Santa Ana Police Department has focused on increasing the number of sworn police officers in its ranks. We are continuing with the goal of fully staffing our Police Department as part of the City's Strategic Plan to maintain a safe and secure city. This goal can only be accomplished through community partnerships to leverage the prevention and reduction of crime. Through this recruitment endeavor there is still a lot of work ahead to hire committed staff who will work with professionalism and integrity.

I am pleased to present the 2016 Annual Report. It provides organizational information, City data, statistics, services and resources.

Our Department is staffed by dedicated men and women who adhere to our values of integrity, accountability, community participation, and quality service. We strive to provide the best in community safety for all those who live, work and visit the city of Santa Ana.

**CARLOS ROJAS**  
**C h i e f o f P o l i c e**

# POLICE DEPARTMENT BUREAUS

The Santa Ana Police Department is organized into four bureaus, three of which are overseen by Deputy Chiefs and one by a Jail Administrator.



**The Field Operations Bureau**, under the command of Deputy Chief David Valentin, is the largest and most visible component of the Santa Ana Police Department. The Field Operations Bureau is comprised of Patrol and a number of specialized units who serve the community as first responders to a myriad of incidents. The men and women assigned to the Field Operations Bureau take pride in serving our residents, businesses and visitors through a Community Oriented Policing approach using the Department's Mission, Visions and Values as guiding principles.

**The Investigations Bureau**, under the command of Deputy Chief Douglas McGeachy, is responsible for the timely and thorough investigation of criminal activity throughout the city of Santa Ana. The Bureau is comprised of the Crimes Against Persons Division, Criminal Investigations Division, Special Investigations Division, and the Orange County Regional Narcotics Program. These units conduct investigations on the myriad of crimes ranging from property thefts to the most egregious crimes committed against people in our community. Detectives and investigators proactively investigate criminal street gangs and drug dealers, investigate cold cases, work to locate missing persons, and provide expertise in areas such as evidence collection.



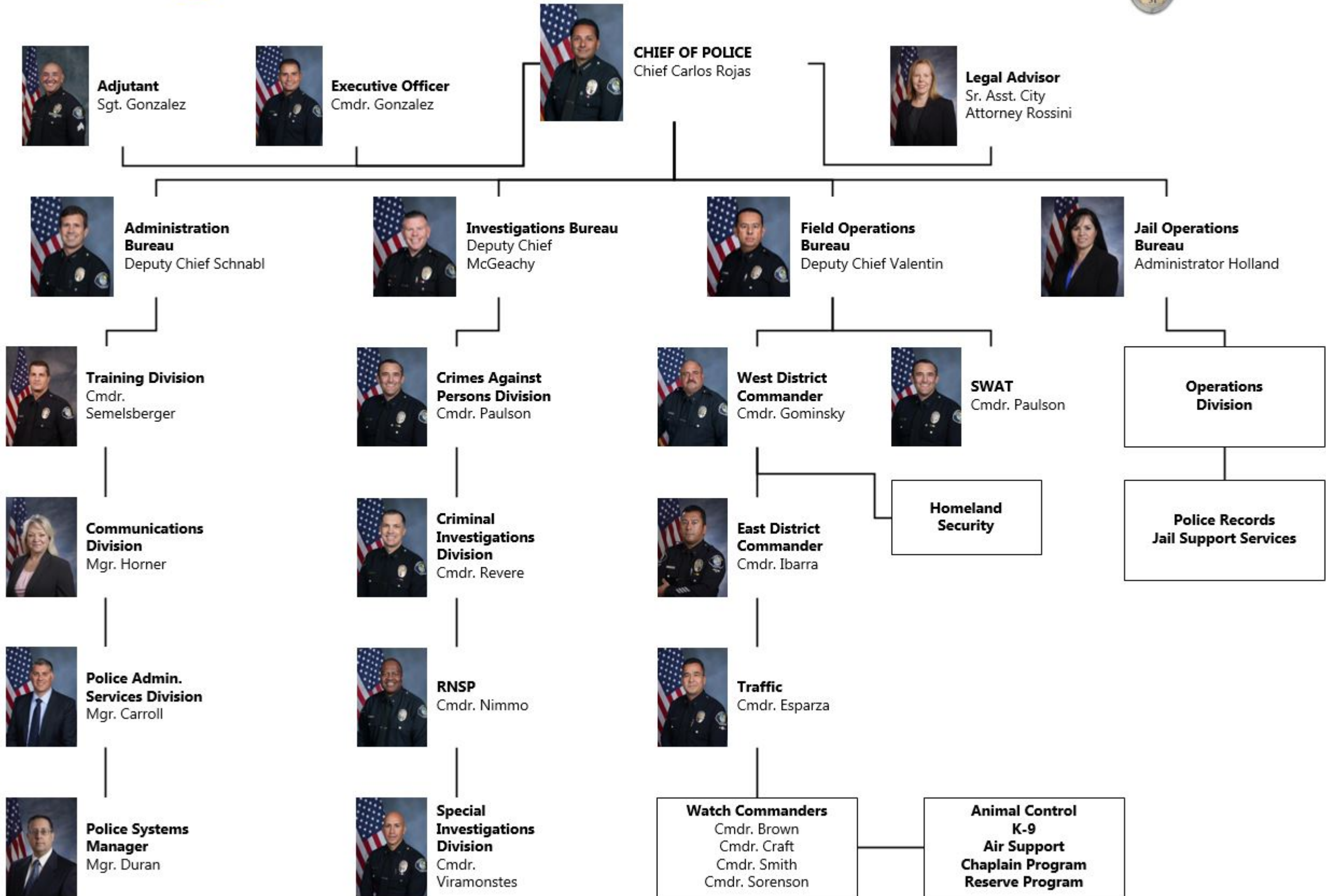
**The Administration Bureau**, under the command of Deputy Chief James Schnabl, oversees Human Resources, Training, Information Services, and the Central Distribution Center (CDC). The Bureau is also responsible for the Communications Center which is often a point of first contact with the community in providing emergency and non-emergency services. The Administration Bureau has been intensely focused on recruiting and hiring the highest caliber employees for sworn police officer positions as well as civilian staff.

**The Jail Bureau**, under the command of Jail Administrator Christina Holland, is comprised of three divisions: Jail Administration and Support Services Division, Jail Operations Division and the Police Records Division. Administrative personnel work within the facility to manage and oversee jail operations. The Jail Operations Division is responsible for receiving those placed in Santa Ana Police custody who will eventually be released or booked at the county jail facility. The Records staff is also responsible for the processing and maintaining of all police and public records pertaining to public safety activities.





# Santa Ana Police Department





# O

Leading a police department of approximately 601 employees requires the coordinated efforts of many dedicated sworn and non-sworn professionals. Those who work most closely with Chief Rojas on a daily basis work in the Office of the Chief of Police.

Chief Rojas' Executive Officer, Commander Jose Gonzalez, handles a variety of special projects for the Chief and also oversees the Public Information Officer, Professional Standards, and the Honor Guard. Professional Standards is staffed by three police sergeants, a police corporal, and two part-time office assistants. This unit is responsible for investigating allegations of employee misconduct, officer-involved shootings, in-custody deaths, civil claims, as well as conducting organizational audits and representing the Department in providing records during various court hearings. The Honor Guard is a voluntary assignment of members who represent the Department at funerals and other public functions.

The Public Information Officer (PIO), Corporal Anthony Bertagna, is responsible for providing timely and transparent information to the media and members of the public concerning police matters. Social media platforms such as Facebook, Twitter, iXle, and Instagram, are used daily to reach out to our community members and stakeholders. This magnifies the efficiency with which we provide the public with news and information concerning public safety matters as they are occurring.

The Police Legal Advisor, Laura Rossini, is a Senior Assistant City Attorney who is assigned to provide legal advice to the Chief of Police and the entire Department. In addition, the Police Legal Advisor often represents the Department in litigation and other legal functions pertaining to police matters.

The Office of the Chief also processes numerous permits for a variety of individuals and establishments throughout the city, including: firearms dealers, medical marijuana collectives, massage establishments, bingo halls, pool/billiards, alarm systems and other permits. To process these permits, along with the numerous other administrative tasks required of the Office of the Chief, a police investigative specialist, a senior office assistant and a part-time clerical aide work with internal and external stakeholders to ensure professional and responsible service.





Matt Brown  
Commander



Phil Craft  
Commander



Enrique Esparza  
Commander



Ken Cominsky  
Commander



Jose Gonzalez  
Commander



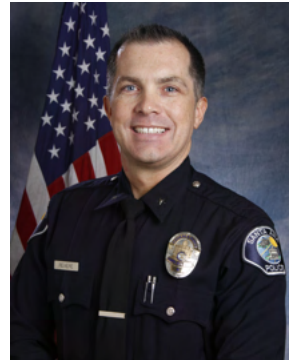
Ruben Ibarra  
Commander



William Immo  
Commander



Eric Paulson  
Commander



Chris Revere  
Commander



Pete Semelsberger  
Commander



Jeff Smith  
Commander



Mathew Sorenson  
Commander



Jason Viramontes  
Commander

## M



Boris Duran  
Police Systems



Robert Carroll  
Police Admin. Services



Tina Horner  
Communications

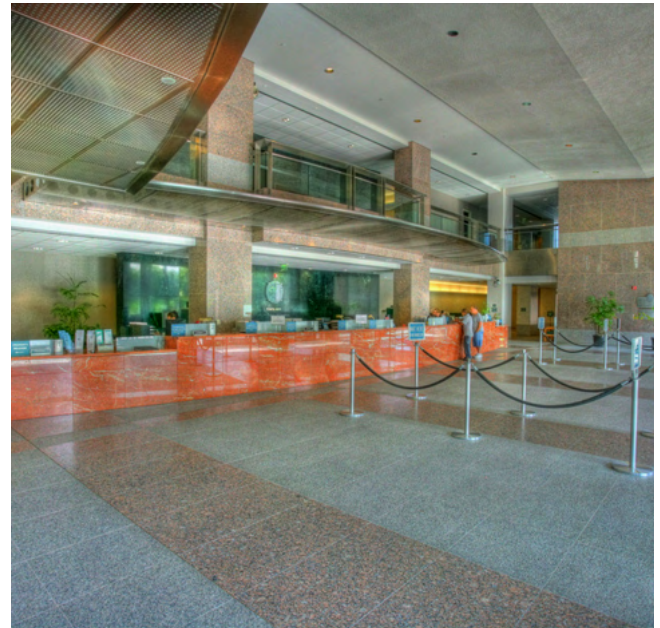
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The Santa Ana Police Administrative Building and Jail facility are conjoined by a large Community Room available for public meetings.

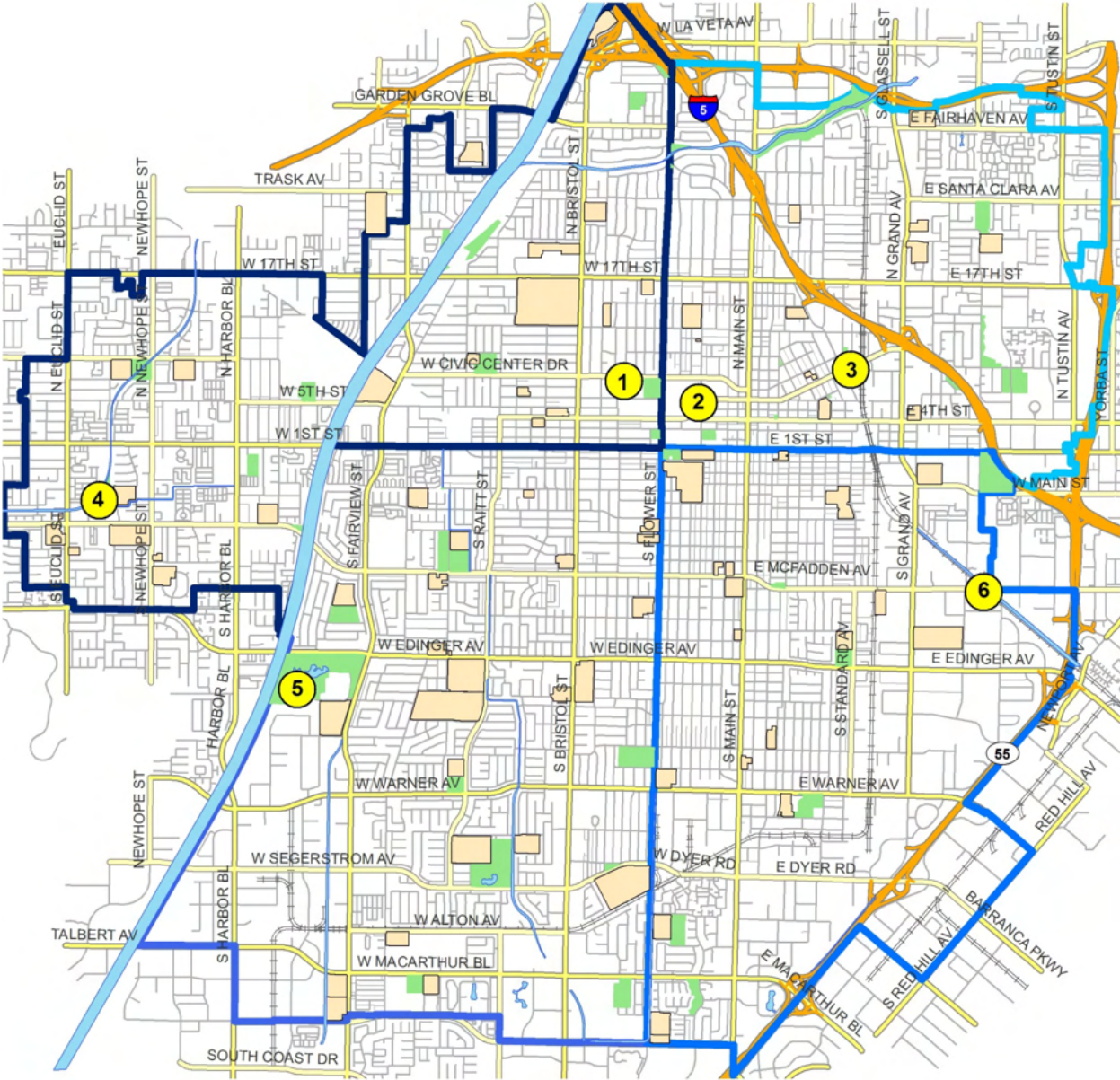
Police Headquarters is located in the Administrative Building. This is home to all four police bureaus, as well as Police Administration and all supporting units such as Information Technology, Records, and Fiscal. The facility has a Community Room used for Police-related functions as well as City meetings. The Community Room is available for use by outside government agencies and community groups.

The Administrative Building has a front counter where individuals can come in for police-related business regarding traffic issues and obtaining copies of police reports. Permit registration is also conducted at the front counter. There are private interview rooms where members of the public can come in to file a police report. For optimal customer service and privacy, a reception area is open on the second floor for those who wish to meet with detectives regarding their cases. The front lobby is open Monday-Friday, 7:00 a.m. to 5:00 p.m.

The Jail facility's primary function is to house the inmate population. Administrative personnel work within the facility to manage and oversee jail operations. The records staff assigned to the lobby process visitors, contracted employees, inmate education staff, and legal representatives to provide entry into the facility. The public lobby is open seven days a week from 7:00 a.m. to 9:00 p.m. Individuals mandated to register as a condition of their probation or paroles are processed in the lobby of the jail facility, Monday-Thursday, 7:00 a.m. to 9:00 a.m.



# POLICE FACILITIES



**1** Santa Ana Police Department  
 60 Civic Center Plaza  
 Santa Ana, CA 92702  
 Dispatch: 714-245-8049

**2** Jose Vargas Community Affairs Office  
 20 Civic Center Plaza  
 Santa Ana, CA 92701  
 Office: 714-647-5833

**3** Santa Ana Regional Transportation Public Safety Office  
 1000 E Santa Ana Blvd #107  
 Santa Ana, CA 92701  
 Office: 714-565-2632

**4** Westend Substation  
 3750 W McFadden Ave #1  
 Santa Ana, CA 92704  
 Office: 714-647-5062

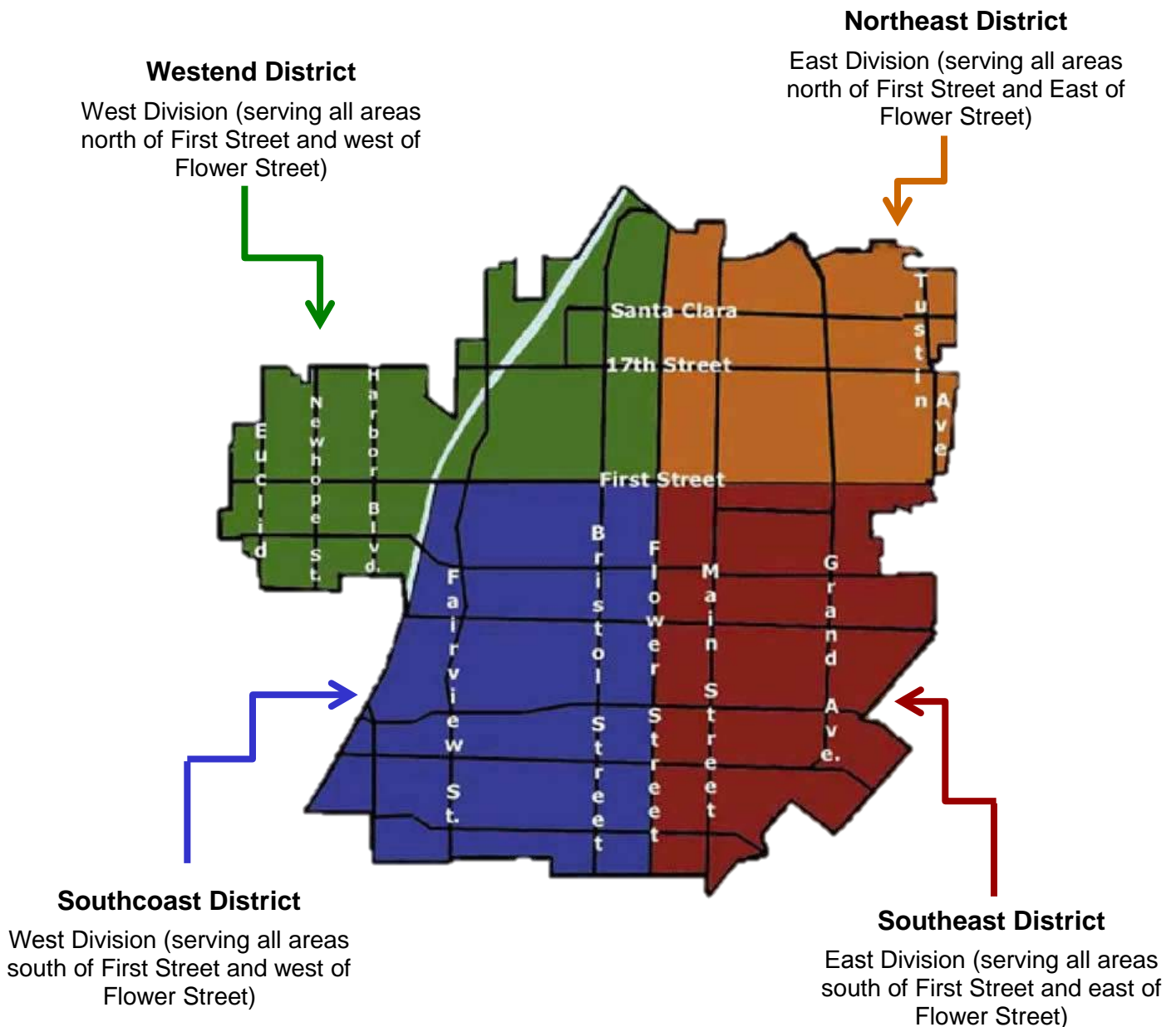
**5** Santa Ana Police Law Enforcement and Fire Training Center  
 3000 W Edinger Ave  
 Santa Ana, CA 92702  
 Office: 714-647-5315

**6** Southeast Substation  
 1780 E McFadden Ave #114B  
 Santa Ana, CA 92705  
 Office: 714-542-0943

# POLICE COMMANDS

The Police Department is divided into two policing divisions; East and West. These are further divided into four districts overseen by two District Commanders:

- **Northeast & Southeast Districts:** Commander Ruben Ibarra
- **Southcoast & Westend Districts:** Commander Ken Gominsky





# O I R ONN

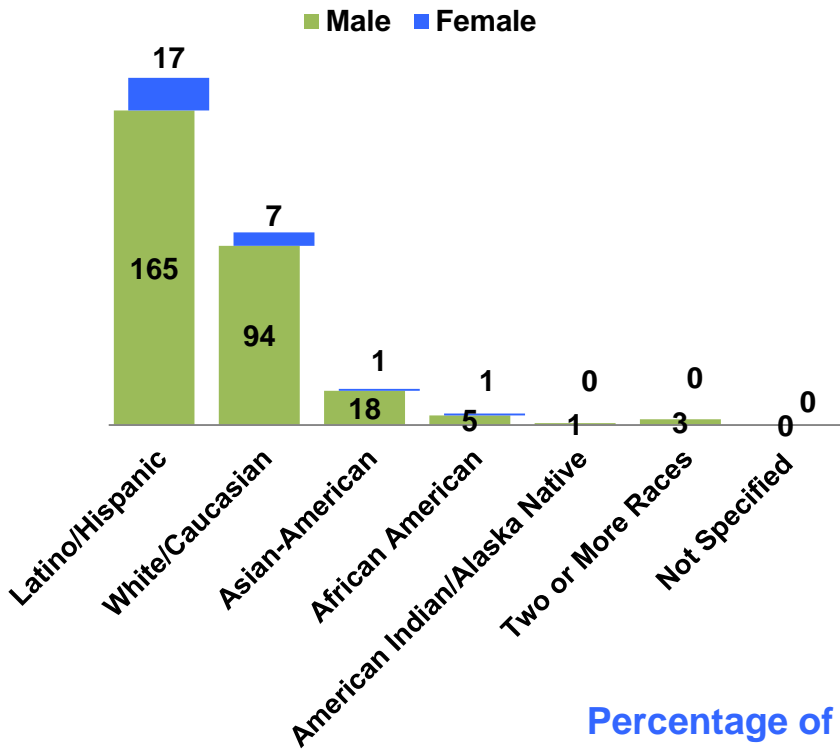
The Santa Ana Police Department prides itself in recruiting the most qualified staff available across a variety of disciplines. The Santa Ana Police Department's 2015-16 budget included 601 funded full-time positions, including 322 sworn and 279 non-sworn positions.

During 2016, the Department hired 44 full-time and part-time personnel, and promoted 9 of our existing staff. The largest increase in new hires was seen among 4 police officers and recruits. In addition, some of the other positions filled include three new police services dispatchers, two police evidence and supply specialists, one senior office assistant, one systems administrator, and six part-time correctional services officers.

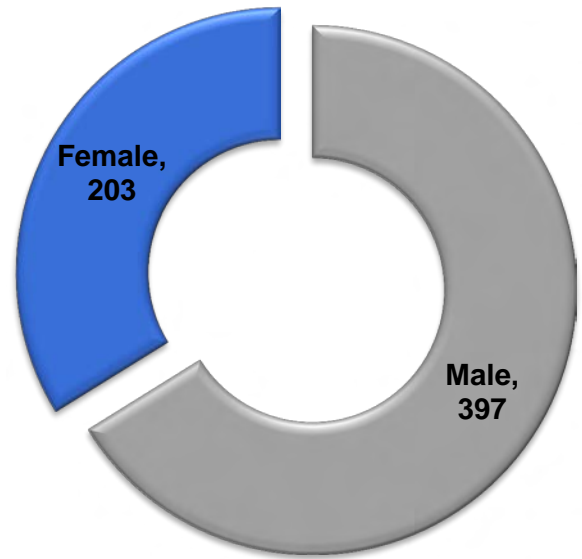
The Police Department continues to seek the most qualified employees who best represent our values of integrity, accountability, community participation, and quality service.

# 2016 PERSONNEL DEMOGRAPHICS

**Sworn Personnel Count**



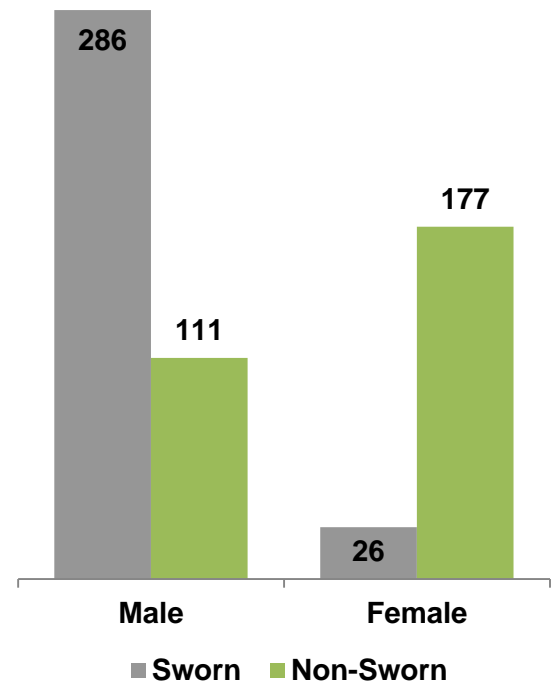
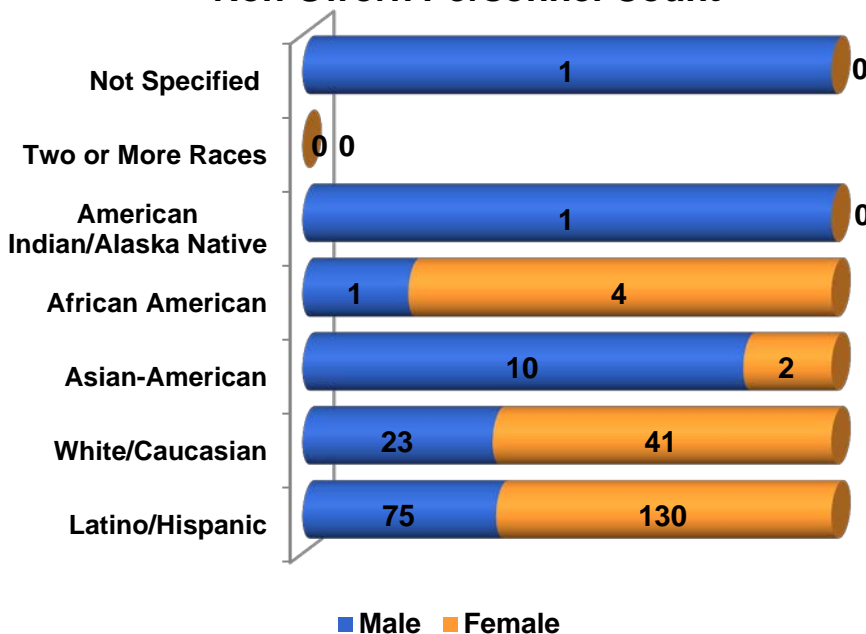
**Personnel Total by Gender**



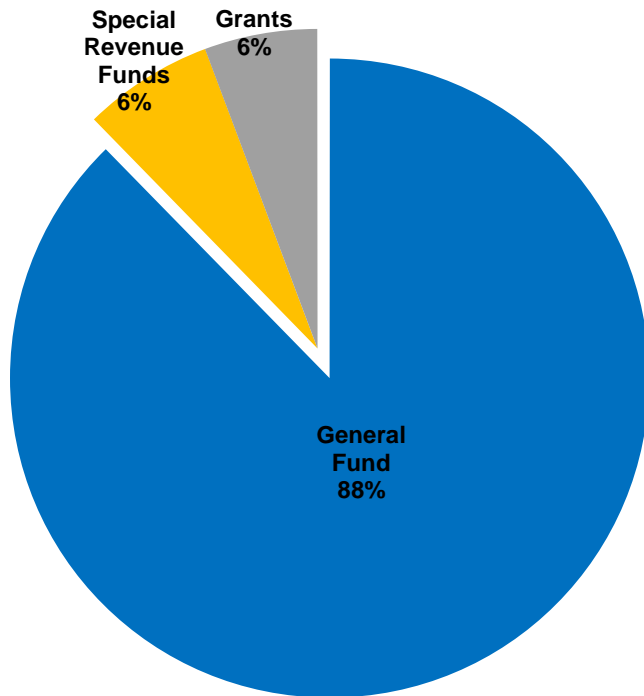
**Percentage of Total**

	Sworn	Non-Sworn
Male	92%	39%
Female	8%	61%

**Non-Sworn Personnel Count**



# PD BUDGET SUMMARY

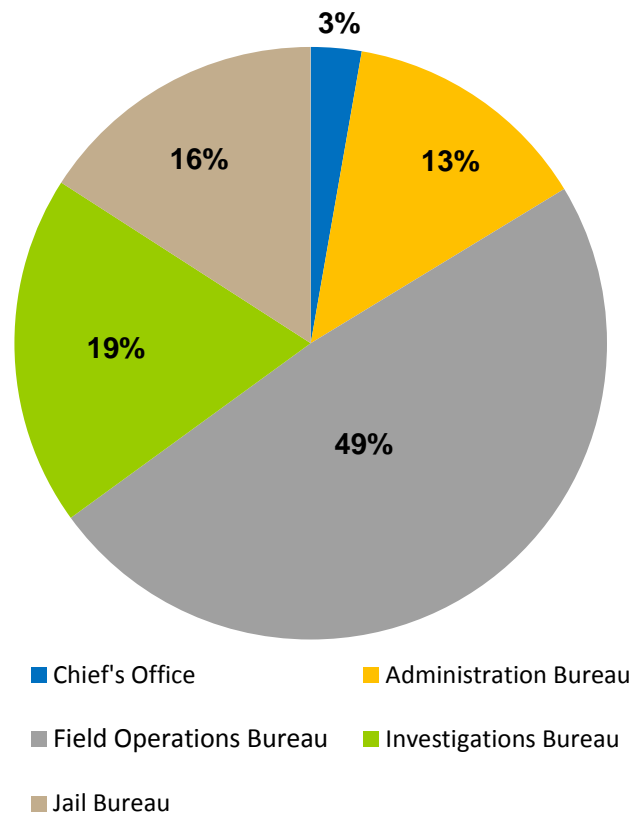


During Fiscal Year 2015-16, the Santa Ana Police Department operating budget totaled \$135,159,267. 88%, or \$118,519,466, is from the City's General Fund; 7%, or \$8,910,570, is from the Department's Special Revenue Funds; and, 6%, or

<b>General Fund</b>	\$ 118,519,466.00
<b>Special Revenue Fund</b>	\$ 8,910,570.00
<b>Grants</b>	\$ 7,729,231.00
<b>TOTAL</b>	<b>\$ 135,159,267.00</b>

## GENERAL FUND

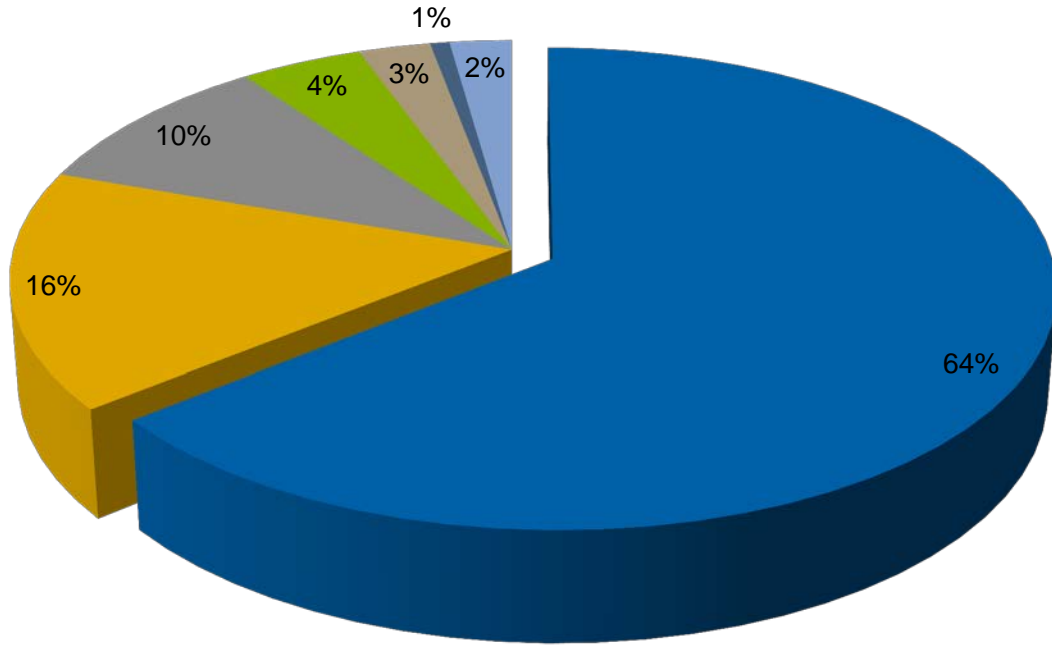
The Field Operations Bureau was allocated 49% (\$57.7M) of the Department's GF operating budget, followed by the Investigations Bureau at 19% (\$22.6M), the Jail Bureau at 16% (\$18.8M), the Administration Bureau at 14% (\$16M) and the Chief's Office at 3% (\$3.2M).



<b>Chief's Office</b>	\$ 3,263,571.00
<b>Administration Bureau</b>	\$ 16,047,356.00
<b>Field Operations Bureau</b>	\$ 57,722,767.00
<b>Investigations Bureau</b>	\$ 22,648,173.00
<b>Jail Bureau</b>	\$ 18,837,599.00
<b>TOTAL</b>	<b>\$ 118,519,466.00</b>

# GRANTS: FISCAL YEAR 2015 – 2016

In support of the City’s strategic plan, the Police Department leverages many federal, state and local grant resources to accomplish its mission. Below is a summary of our FY 2015-16 grants.



- Homeland Security Grants
- 2015 COPS Grant
- State Grants
- Office of Traffic Safety Grants
- CDBG - PAAL
- ESG - HEART
- AB 109

<b>Fund 125: Homeland Security Grants</b>	<b>\$4,965,000.00</b>
<b>Fund 127: 2015 COPS Grant</b>	<b>\$1,250,000.00</b>
<b>Fund 128: State Grants</b>	<b>\$740,925.00</b>
<b>Fund 165: Office of Traffic Safety Grants</b>	<b>\$343,480.00</b>
<b>CDBG - PAAL</b>	<b>\$202,257.00</b>
<b>ESG - HEART</b>	<b>\$54,000.00</b>
<b>AB 109</b>	<b>\$173,569.00</b>
<b>TOTAL</b>	<b>\$7,729,231.00</b>



# FI O RATION R A

The Patrol Division is comprised of dedicated men and women whose primary job is the protection of life and property 24 hours per day, seven days per week. Officers responded to 10 , 9 calls for service in 2016. In addition, officers engaged in , 62 incidents of proactive enforcement activity. The Patrol Division achieved outstanding response times for emergency and urgent calls.



## East Directe Patrol

Directed Patrol continued employing Community Oriented Policing strategies to serve the residents of Santa Ana and aggressively combat crime and quality of life issues that are occurring in the Northeast and Southeast districts. Officers attended community meetings, GRIP meetings, career day events and school programs, promoting our COP philosophy.

In July of 2015, the California Department of Alcoholic Beverage Control awarded SAPD a \$99,500 grant to combat alcohol-related violations focusing on ABC licensed establishments within the city of Santa Ana. Operations were conducted involving enforcement and inspections of these establishments. The Grant was completed in June of 2016, and the Police Department received recognition by ABC at a City Council Meeting for their effectiveness.

In FY 2016/17, the State allocated \$75,000 in grant funding to strengthen existing prohibitions against the unlawful sale, use or distribution of tobacco within Santa Ana. With the new tobacco law prohibiting sales of tobacco products to persons under 21, officers inspected all tobacco retailers in the city and confirmed that mandated signage was posted. Through the grant funds, personnel from Eastside Directed Patrol, Westside Directed Patrol and AB 109 conducted numerous operations, which included uniformed and undercover inspections of bars and cafes; patrol checks of parks; inspections of produce trucks and tobacco retailers, such as liquor stores, gas stations and smoke shops.

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## Civic Center Patrol

Civic Center Patrol continues to effectively provide police services in the Civic Center. To further provide important resources to the homeless, Civic Center Patrol collaborated with the Orange County Health Care Agency (OCHCA) to implement their Psychological Emergency Response Team (PERT) program. OCHCA assigned a clinician to the Santa Ana Police Department twice a week to ride with patrol officers, and Civic Center Patrol, in an effort to respond to any mental illness-related calls. In addition to this partnership, Civic Center Patrol collaborated with O.C. Probation. This partnership provided two probation officers to assist with AB109 Homeless Probationers.

The Homeless Emergency Assessment Response Team (H.E.A.R.T.) is comprised of a group of officers who are trained to work with the city's homeless population providing them with assistance and recommendations for services needed. In April 2016, the HEART detail was recognized by the Santa Ana City Council for their work with the homeless. The HEART unit completed Intake Applications and rescued 101 homeless persons.

## Downtown Business Liaison Unit

The Downtown Liaison Unit was established in January of 2016, and consisted of a corporal and three police officers. The responsibilities included developing and strengthening community relations with downtown businesses, residents, and visitors, all while maintaining a high police presence. The hours of operations covered seven days a week, between the most common business hours of operation: 10:00 a.m. to 10:00 p.m. Community partnership was the focus for the unit, as was establishing a safe environment for businesses, residents, and visitors.

## Park Ranger Program

The Park Ranger Program responds to calls for service in our city parks. The Park Rangers continue to provide dedicated enforcement and focus on issues related to activities occurring in our parks and on the bike trails.

## Community Oriente Policing

SAPD officers attended various neighborhood Association meetings organized seven "Early Morning" park clean-ups, focusing on homeless paraphernalia and illegal campers also within the parks and bike trails provided education and training to ASO soccer coaches about security issues dealing with their leagues, as well as overall park security provided "Active Shooter" training to 2 Parks and Recreation employees.



## Directed Enforcement

The West Policing Division's Directed Enforcement Team addresses a wide variety of law enforcement related concerns, utilizing public, private and community resources for problem solving. The Directed Enforcement Team is critical to the Department's Community Oriented Policing philosophy as they are the subject matter experts in problem solving. In 2016, the Westend team successfully addressed over 100 community complaints dealing with a myriad of issues such as gang and narcotic activity, municipal code violations, transients, parking issues and human trafficking. Complaints are solved not only through enforcement but through active community engagement and empowerment.

## Special Units

The Santa Ana's Mounted Enforcement Unit works in the Downtown area to provide a visible and more personable interaction with the community. The Unit also works several special events throughout the city during the year.

The Special Weapons and Tactics (SWAT) Team is a group of highly trained police officers and dispatchers prepared to handle critical incidents including barricades, hostage situations and civil unrest. In addition, the Team is prepared to handle dignitary protection details and special enforcement events. SWAT Team members are also tasked with providing tactical training to, not only members of the Department but to officers throughout the county. In 2016, the SWAT Team continued to improve the capabilities of the unit by acquiring new technology which allowed SWAT Officers to conduct, high risk, tactical operations with increased safety to the community and the team. During 2016, the SWAT Team responded to two barricaded suspect incidents and served five high risk search warrants.

Additionally, the SWAT Team participated in two community academy presentations and participated in nine community events, in direct support of the City's Strategic Plan.

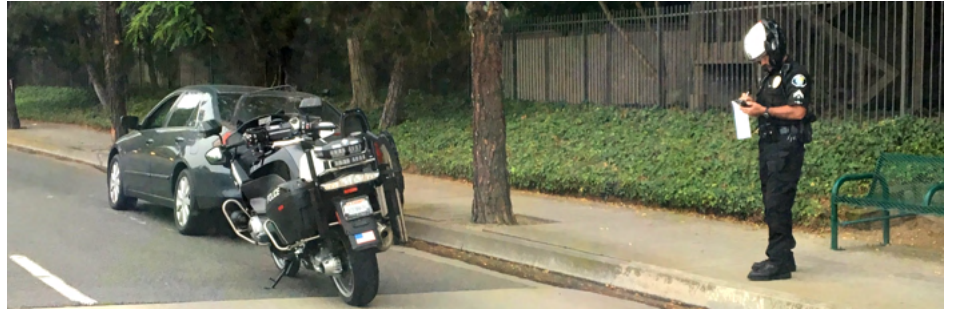
The Homeland Security Division works in partnership with the Anaheim Police Department to administer the UASI (Urban Area Security Initiative) grant program. The Anaheim/ Santa Ana UASI (ASUASI) improves regional capacity to prevent, protect against, respond to and recover from terrorist incidents and catastrophic events. We utilize federal homeland security grant funds to analyze regional risks, identify capability gaps, and build a secure, prepared and resilient region. The ASUASI works in close collaboration with diverse stakeholders at the local, state, and federal levels. Through UASI, the Santa Ana Police Department has implemented several major projects that have benefitted the entire Orange County region and, subsequently, the city of Santa Ana.

## Post Release Community Supervision Unit

### Supervision Unit

The Santa Ana Police Department continues to partner with the Orange County Probation Department, imbedding probation officers with a Santa Ana police officer to create the Post Release Community Supervision (PRCS) Unit. This unit works collaboratively with County and State partners to ensure individuals released from custody are abiding with the terms and conditions of probation. In 2016, the team was involved in over 100 compliance checks, made 192 probation violation and 2 new law violation arrests. The PRCS unit oversees over 1000 probationers who reside in the city.





## Traffic

The Santa Ana Police Department's Traffic Division is tasked with ensuring the safety of the residents and visitors that utilize the complex network of roadways, walkways, and bikeways within the city. As such, a comprehensive traffic safety program is required to ensure equitable usage of transportation resources. We have collaborated with traffic safety partners to leverage our effectiveness as we focus on Engineering, Enforcement, and Education.

Engineering is a vital link in our traffic safety program and the Traffic Division continues to work closely with the City's Traffic Engineering Department. The collaboration has included on site evaluations where serious traffic collisions have occurred, the sharing of traffic collision and citation data, and collaborative enforcement efforts. As partners, we have worked to improve mobility for all.

Enforcement is the foundation of our program. We have partnered with members of the community, transportation advocacy groups, and the California Office of Traffic Safety to identify times and areas where frequent dangerous driving occurs. These identified locations are concentrated with extra traffic enforcement. To address the issue of alcohol and drug impaired drivers, the Traffic Division has a cadre of highly trained officers who are able to who detect drug and alcohol impaired drivers. These officers are routinely assigned to work checkpoints and patrols in order to detect impaired drivers. When serious fatal and injury collisions occur, highly qualified and trained collision investigators are assigned to investigate. Using technology and innovative investigative techniques, several high profile traffic related cases have been investigated which led to the apprehension of dangerous drivers.

Education has been a large focus of our comprehensive traffic safety program. With the hiring of a full time bilingual Police Service Officer, we have greatly expanded our community outreach. We have worked extensively with all forms of media including television, print and online social media. This expanded footprint has touched nearly all segments of the community. Traffic personnel have participated in a number of programs including National Night Out, Behind The Line, Presentations at Santa Ana High School, Middle University High School, Nova Academy High School, and Rodinez High School, bicycle rodeos and helmet distribution, child car seat inspections and installation, bicycle and pedestrian safety presentations at most elementary schools and several community forums.

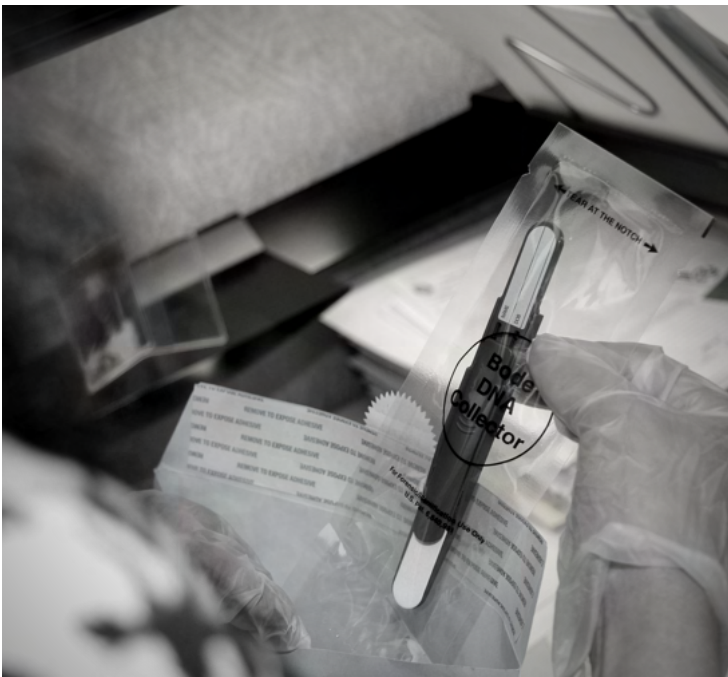


# I

The Investigations Bureau is comprised of the Crimes Against Persons Division, Criminal Investigations Division, Special Investigations Division and the Orange County Regional Narcotics Program. The Bureau consists of highly trained and skilled detectives, investigators, crime scene investigators, and other specialists who are responsible for handling all criminal investigations involving property crimes as well as crimes against persons. The Investigations Bureau is committed to providing high-quality service to the community in pursuit of those who victimize others.

## **Crimes Against Persons (CAP) Division**

CAP incorporates the Homicide, Felony Assaults, Missing Persons Detail and Gang Units. These specialized units are comprised of experienced detectives and investigators who work diligently to investigate crimes. This includes a team of dedicated detectives who specifically work to reduce the incidents of gang violence and other crime associated with criminal street gangs. These units include the Gang Units as well as the Gang Homicide Unit, who perform a combination of education, prevention/intervention, and enforcement duties to positively impact the safety and quality of life in our community. These units and their expertise are regionally recognized and our model is considered a best practice.



## **Criminal Investigations Division (CID)**

CID is responsible for investigating all property crime, robbery, domestic violence, child abuse and sex-related offenses. The Division also includes the Forensic Services Section, which processes all case evidence. Case clearance rates for rape, robbery and auto theft exceeded the National Clearance Rate as cited in the “ FBI Crime in the United States, 201 ” report. In direct support of the City’s Strategic Plan, detectives partnered with nonprofit agencies to address domestic violence crimes and assist those victims in obtaining necessary resources. Detectives solved numerous high-profile sexual assault, robbery, and child abuse cases, bringing much-needed justice for the victims of these crimes.

## REGIONAL NARCOTICS SUPPRESSION PROGRAM (RNSP)

RNSP is a countywide major narcotics investigations initiative, administered by the Orange County Sheriff's Department, in which the Santa Ana Police Department provides a variety of personnel, including a Commander that serves as the program manager. Additionally, the program has a Lab response team which investigates and apprehends individuals involved in the production and sales of methamphetamine and honey butane oil.



## Special Investigations Division (SID)

The Special Investigations Division (SID) is composed of two multi-agency task forces led by the Santa Ana Police Department, in addition to the Vice and Narcotics Unit. The Orange County Homicide Task Force (OCHTF) is currently composed of seven agencies and focuses on the investigation of cold case homicides throughout the county. The Santa Ana Gang Task Force, combats organized crime and criminal enterprises with a nexus to the roots of gang issues within the city.

Vice/Narcotic Unit addresses the regulation of medical marijuana dispensaries which have been permitted within the city. The unit works with Code Enforcement and the City Attorney's Office to enforce City Ordinances related to the permitted distribution and sale of medical marijuana, while also targeting the illegal sales, distribution and cultivation of marijuana as well as other illegal narcotic activity. The Vice/Narcotics Unit also addresses and investigates complaints related to human trafficking and prostitution within the city of Santa Ana.

As part of County, State-wide and Federal collaborations, the Special Investigations Division has assigned detectives to the Orange County Regional Computer Forensics Lab (OCRCFL), Orange County Human Trafficking Task Force (OCHTF) and the Tax Recovery and Criminal Enforcement (TRaCE) Task Force.



The Communications Division is comprised of two sections: Communications and the Telephone Reporting Unit. The Communications Section handles both emergency and nonemergency calls for service 24 hours a day, seven days a week, and plays a pivotal role in the Department's efforts to meet increasing demands for police services. As the first point of contact, personnel answer approximately 4,600 emergency (911) and nonemergency calls monthly, ensuring resources are dispatched rapidly and efficiently. The Telephone Reporting Unit serves as a key component for handling reports from victims reporting crimes over the phone and via the internet through E-Reporting. This allows police officers to respond to priority incidents and engage with the community on problem-solving strategies.

The Evidence Section provides for the proper handling, storage, maintenance and disposal of law enforcement held property and evidence. The goal is to maintain and retain evidentiary items showing the seizure, custody, control, transfer, analysis, and disposition of such physical or electronic evidence for criminal prosecution.



# I

The Information Systems Division supports the various computerized systems used throughout the Santa Ana Police Department. This ranges from the Computer Aided Dispatch used in our 911 center, to the MDCs (Mobile Data Computers) in our police cars, to police department smartphones. In addition to supporting existing systems, the Information Systems Division also leads the Department in its use of technology in order to be as effective and efficient as possible. Through their efforts, Information Systems Division personnel actively assist Department staff to provide the community technologically sound policing services.



# T

The mission of the Santa Ana Police Department's Training Division is to provide high quality professional training to our personnel in an effort to save lives and prevent injury, improve the operational effectiveness of the Department and reduce liability. The Training Division oversees the Background Unit, the Video Production Unit, the Santa Ana Police Athletic and Activity League (SAPAAL) and the Academy Tactical Position.



# A

The Jail Bureau is comprised of three divisions: Jail Administration and Support Services Division, Jail Operations Division and the Police Records Division. Administrative personnel work within the facility to manage and oversee jail operations. The Jail Operations Division is responsible for receiving those placed in Santa Ana Police custody that will eventually be released or booked at the county jail facility. The Police Records Division is responsible for maintaining official records of the Department. Records staff makes every effort to assist visitors requiring information or assistance from the Department. The Records staff is also responsible for the processing and maintaining of all police and public records pertaining to public safety activities.

## A

Jail Administration and Support Services includes a variety of inmate services required by local, state and federal mandates. Jail staff assigned to the Jail Administration and Support Services Division responds to inmate grievances, determine inmate discipline for rule violations, and coordinate religious services and educational programs.

Jail records staff are responsible for booking all arrestees from local and contract agencies. They must also ensure all inmate records and files are maintained and processed in accordance with the City's Record Retention policies. Individuals mandated to register as a condition of their probation or parole are processed in the lobby of the jail facility. The jail continues to maintain a Pay-to-Stay program for individuals approved by the courts to complete their court-ordered sentences within a work-furlough program.





## O

The Jail Operations Division is responsible for receiving those placed in Santa Ana Police custody that will eventually be released or booked at the county jail facility. The correctional staff also supervises the contract agency inmate population housed within the 12-bed facility. The expertise and professionalism of the correctional staff assigned to the Jail Operations Division are critical to maintaining a safe jail facility. The staff is trained to effectively manage a variety of custody classifications in a Direct Supervision environment.

The Administrative Booking fee program as authorized by Government Code enables the City to offset the jail operating costs for each processed booking of an arrestee. The average daily housing population for 2016 was 44 and over 1,000 arrests were processed by Jail Operations personnel.

## R

When members of the community arrive at the Police Administration Building, they are welcomed by a courteous and professional Records' employee. They are often the first contact citizens have when they arrive at the Department. Their timely and dedicated support of other divisions is an important component in ensuring the Department remains responsive to the community.

The Police Records Division is also responsible for the maintaining and storage of all Police related records. In 2016, over 4,400 reports were processed through the Division. They have the primary responsibility for submitting the monthly Uniform Reports Statistics to the Federal Bureau of Investigation U.S. Department of Justice on behalf of the Department.



eographically and historically located in the core of Orange County, the city of Santa Ana is both the fourth most densely populated city in the United States, with 11,900 residents per square mile, and the county seat of government. ounded in 1 69, the city has long been the location where Orange County's political heart and mind reside. Today, this historic city serves as Orange County's downtown Santa Ana is a thriving cultural and artistic hub, evidenced by the renaissance of its historic downtown into a dining, entertainment, and art destination. Businesses, tourists and locals come to Santa Ana for its unique and unexpected experiences from historic buildings and cultural events at the many museums and galleries, to luxury high-rise lofts and distinctive restaurants.

The city is also home to major established corporations like Crevier BMW (the top-performing BMW dealer in the Western United States for the past 2 years), irst American Title Corporation, Behr Paint and the Orange County Register. In the public sector, smart planning and budgeting in City government has stabilized finances and contributed to an increasingly positive economic outlook, aided by increasing real estate valuations, new development, and increased employment.

With anticipated staffing increases and the continuing commitment to efficient and collaborative policing, stakeholders in the city's future can feel confident that Santa Ana's status as a great place to live, work, and play will continue in the future.

N

O



The 1st annual Santa Ana Police Department Open House was held on Saturday, June 4, 2016 and will continue to run annually to open our doors to the community, residents, and organizations. The Open House took place in front of the police department and show cased demonstrations from K-9, Motors, Mounted, Police Explorers and a puppet show. Information booths of the various prevention, intervention and education programs were highlighted. Tours of the police facility were conducted and participants were able to see first-hand the communications center, report writing room and police vehicles.

The objective of this event is to open our doors to the community and provide the opportunity to “meet and greet” the first responders that serve them.

N



Santa Ana's Historic Downtown District has been undergoing a renaissance including the opening of new businesses and restaurants, which is attracting ever increasing numbers of individuals from diverse cultures and socio-economic backgrounds. With growing visitor populations, the need to stay at the forefront of public safety and security for both visitors and local residents became paramount.

Recognizing the importance of aligning with the City's vision for the future, as well as increasing public safety through the leveraging of innovative technologies, the Santa Ana Police Department developed the "Downtown Public Safety Enhancement Program." An extensive assessment of the Historic Downtown District was conducted to examine all aspects of public safety using several methodologies. The assessment concluded with recommendations for strategically placed video cameras and several "Code Blue Help Points". The Police Department contracted with a vendor to design, install, and integrate a wireless camera system in the Downtown area that would merge existing camera systems currently deployed throughout the Civic Center, libraries, community spaces and the Police Administration Building.

The Downtown system is comprised of sixteen High Definition (HD) video cameras mounted on traffic signal poles at seven intersections, and one parking structure. Additionally, seven Code Blue Help Points were installed at some of the most populated areas of Downtown (i.e. Artist Village, 4th St. Market).

All of the cameras provide a high-level, real time video picture of the Downtown area and are used for pro-active enforcement, live monitoring, management of police and security resources, or investigating past incidents via archived video.

The Code Blue Help Points have several other features that give officers and the community more ways to communicate. They are: a "Help/911" button that when pushed activates a bright blue flashing light at the site and calls directly into the Santa Ana Police Dispatch center, an "Info" button that calls directly to on-duty Downtown Security guards, and a public address system through which the Police Department can communicate emergency information to the public in real-time (this can be done through a single Code Blue, or all seven at once). These Code Blue Help Points have been successful in providing assistance to our community members and visitors from other areas.



# SOBRIETY CHECKPOINT AHEAD

The Santa Ana Police Department's Traffic Division developed an innovative "Behind the Line" community participation program which was implemented in 2016. The "Behind the Line" Program is designed to involve and educate interested local residents in the purpose, process, and community safety benefits of DUI (Driving Under the Influence) Checkpoints.

"Behind the Line" provides community members the opportunity to witness first-hand how and why DUI checkpoints are conducted, and how community safety is enhanced by them. Most checkpoints result in arrests of individuals who are deemed impaired and have put themselves and others in danger. But there are often questions or doubts as to how the authorities made that determination. With "Behind the Line", citizens are given the opportunity to observe this process from start to finish, and ask questions of police officers as to why a particular individual was arrested, or released. They are literally present at the checkpoint, and witness every interaction between police and the citizens they contact.

This program is designed to bridge the gap between community and police, in a transparent and educational atmosphere. The SAPD Traffic Division is proud to invite and involve our community in all its programs. Our partnership is everyone's success!

# A

## Chief Award



This is a special recognition given to individuals or groups for their contribution to our Department and the community.

- Corporal Matt Harton
- Correctional Supervisor Eresa Velasco
- Corporal Gonzalo Garcia
- Detective Michael Giros
- Animal Services Officer Adrian Enrique
- Volunteer Officer

## Departmental Commendation

This award recognizes outstanding and exceptional work that is beyond the call of duty and which directly enhances the image and operation of the police department.

- Officer Tilioanche
- Officer Eon Amness
- Officer Gidr
- Corporal Egan Es

## Life in Merit

The Life in Merit Medal is awarded for exceptional actions in rendering aid during a life-threatening situation under circumstances which do not pose grave danger to the employee.

- Corporal Gerardo Verdugo
- Detective Ranaardo



## *Police Service Medal Administration*

Recognizes extraordinary actions of an employee which significantly promotes the quality of life or the community within the Department's community-oriented policing philosophy for extraordinary actions of an employee not involving danger or physical hazards that those actions are above the level of a Departmental order or recommendation.

- Sergeant Richard Gatto



## *Mayor of the Year*

These individuals distinguish themselves on the basis of consistent and exceptional performance in their duties. This category is unique in that you don't have to be a superior to be a nomination. An employee can nominate another employee or volunteer for this recognition.

- Manager of the Year - Commander E. E. Elserger
- Volunteer of the Year - Captain Pertega
- Explorer of the Year - Sean Elende

## *Sergeant Mayor of the Year*

- Sergeant of the Year - Elecio Araia
- Corporal of the Year - Javier Aceves
- Detective of the Year - Ryan Goetz
- Field Training Officer of the Year - Antoniel
- Traffic Officer of the Year - Arrell
- Nominated Officer of the Year - George Gonnar



## *San Sorn m ayee of t e ear*

- Dispatcher o the Year o rdes ro n
- ecords pecialist o the Year Angelica De antiago
- on orn per isor o the Year Anita een
- on orn E plo ee o the Year i ol es

## *Corre tiona m ayee of t e ear*

- orrectional per isor o the Year ai e anri e
- r orrectional icer o the Year illia anta Ana
- orrectional icer o the Year Eli a eth Al are





# Santa Ana Police Department

# Y

# E E





# INFORMATION

## IMPORTANT PHONE NUMBERS

EMERGENCY

9



GENERAL INFORMATION

7 4 245- 665

NON-EMERGENCY DISPATCH

7 4 245- 049

## WEBSITES

CITY OF SANTA ANA

:// - . /

SANTA ANA POLICE DEPARTMENT

:// - . / /

RECRUITMENT

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SAPD@

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SANTA ANA POLICE DEPARTMENT - PIO

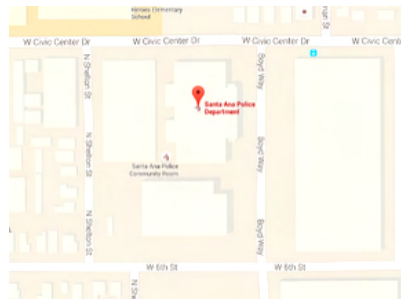


HTTP://NIXLE.COM/SANTA-ANA-POLICE-DEPARTMENT



## LOCATION

60 CIVIC CENTER PLAZA  
SANTA ANA, CA 92704



## PUBLIC HOURS

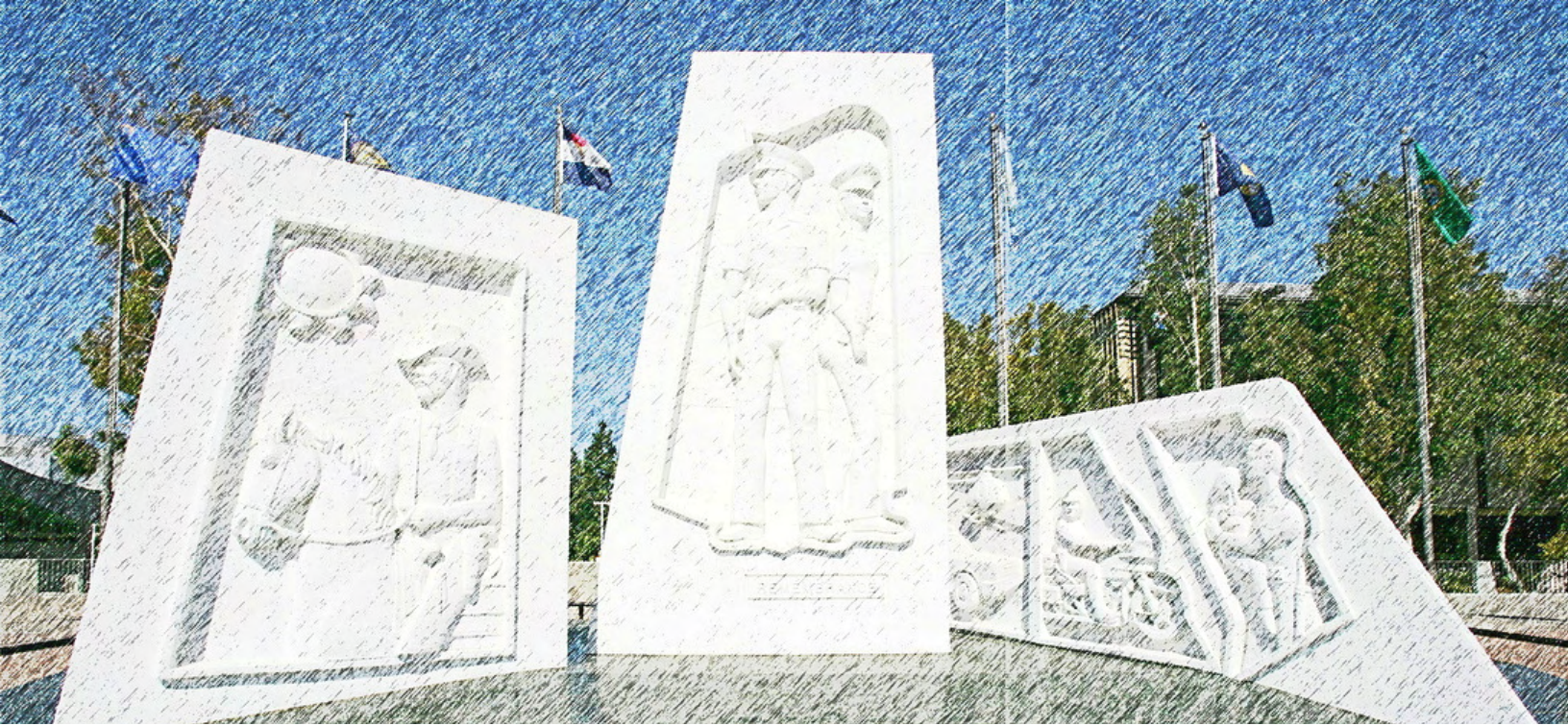
MONDAY TO FRIDAY  
7:30 A.M. - 5:30 P.M.



## QR CODE

USE ANY MOBILE QR CODE  
READER TO LEARN MORE  
ABOUT CONNECTING WITH  
THE SANTA ANA POLICE  
DEPARTMENT.





# ACKNOWLEDGEMENTS

*City of Santa Ana*

Gerardo Mouet, Acting City Manager

Miguel A. Pulido, Mayor

Michele Martinez, Mayor Pro Tem, Ward 2

Vicente Sarmiento, Ward 1

Jose Solorio, Ward 3

P. David Benavides, Ward 4

Juan Villegas, Ward 5

Sal Tinajero, Ward 6

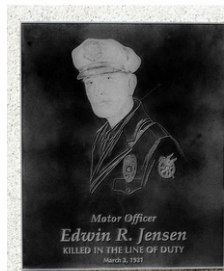


Editor: Eileen Greene

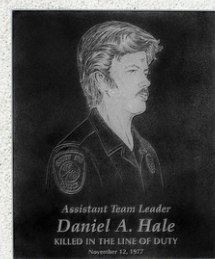
Graphic Design: Yessenia Aspeitia

*In Memory Of*

Motor Officer  
Edwin R. Jensen  
Killed in the line of duty  
03/03/1931

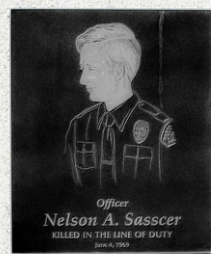


Assistant Team Leader  
Daniel A. Hale  
Killed in the line of duty  
11/12/1972



&

Officer  
Nelson A. Sasscer  
Killed in the line of duty  
06/04/1969



&

Sergeant  
John A. Aguilar  
Died in the line of duty  
06/30/1998

