

Water Use Efficiency Program

Restrictions: All Water Users

- Outdoor watering is restricted to every other day or Monday, Thursday, and Saturday and only between the hours of 6 p.m. and 6 a.m.*
- Leaks must be repaired within 48 hours of notification by the City.
- No washing down sidewalks or driveways.
- No excessive water flow or runoff that causes water to flow onto an adjoining sidewalk, driveway, street, alley, gutter or ditch.
- No washing vehicles with a hose, unless the hose is fitted with a shut-off nozzle.
- No operating a fountain or decorative water feature, unless the water is part of a recirculating system.
- No outdoor watering during and 48 hours following measurable rainfall (a minimum of 1/2 inch of rainfall within 24 hours).

*Commercial nurseries and golf courses are exempt.

Additional Requirements For Businesses

- Restaurants, cafes and bars can only serve water to customers on request.
- Hotels and motels must prominently display a notice providing guests with the option of choosing not to have towels and linens laundered daily.

Dry conditions in California have eased, but the drought is still far from over. Do your part to prevent water waste and help us preserve the availability of high quality fresh groundwater for all City of Santa Ana residents.

3 Ways to Report Water Wasting

- ① Call the Water Hotline: (714) 647-3500
- ② Use the "mySantaAna" smartphone app
- ③ Send an email to:
conservewater@santa-ana.org

For more about the City's water regulations, gardening tips and ways you can conserve, visit:

➔ santa-ana.org/waterconservation



Top 10 Questions & Answers for Santa Ana Residents

The drought is still far from over and we must all do our part to prevent water waste. Here are some frequently asked questions and answers about the City's Water Use Efficiency Program and what you can do to save water:

Will someone monitor my water use?

No. It is your responsibility to monitor your own use. In the future, once new electronic water meters are installed, you will be able to monitor your water use. In the meantime, reduce your outdoor watering and indoor water use.

Will I be cited by the City's Community Preservation Division if my front yard lawn turns yellow?

No. You will not be cited for complying with the City's current outdoor watering restrictions. However, all other code violations will continue to be cited.

I am interested in replacing my lawn with something else. What can I do?

You can visit www.santa-ana.org/waterconservation for sample designs, ideas, training, guidelines, and other resources, including a link to our Turf Removal Program offered through Metropolitan Water District (MWD), which provides rebates of up to \$2.00 per square foot of grass removed and replaced with drought tolerant landscape. If you do not have access to the Internet, give us a call at (714) 647-3500.

How about the parkway, am I responsible for that too?

Yes. Although the parkway is in the City's right of way, it is the property owner's responsibility to maintain and keep it clean.

My neighbor is always wasting water. What is the City doing about it?

There are ways to report water wasting. You can call our water hotline at (714) 647-3500, email us at conservewater@santa-ana.org, or use our MySantaAna smart phone app. Please try to include the exact location and pictures.

I've seen water flowing in streets and other public areas. What is the City of Santa Ana doing to conserve water?

The City is held to the same restrictions as residents and businesses. We have stopped watering ornamental turf on public street medians as well as flushing our fire hydrants unless necessary to maintain water quality. We also moved to a two-day watering schedule (evenings only) for all public building landscapes and parks. If you ever see water being wasted by the City, please use the ways mentioned above to report them.

I live in an apartment; do I need to cut back on my water use too?

Yes! Living in an apartment or a house makes no a difference when it comes to water conservation. You can focus on reducing your indoor water use like washing only full loads of laundry and dishes, taking shorter showers, and shutting off the water while brushing your teeth and shaving. Visit the sites listed below for more ways on how to conserve water indoors.

I have fixed all leaks and fine-tuned my irrigation system, what else can I do?

We all can do more. Look for opportunities to conserve water throughout your home and in your daily routines, including washing hands, taking showers, and doing the laundry. Keep in mind, whenever water flows from the faucet to the drain with nothing in between, you are wasting water!

Visit any of these sites to learn more about how to save water:

- santaanaccr.org
- santa-ana.org/waterconservation
- h2ouse.org
- bewaterwise.com
- h2oconserve.org

every
drop
counts
LET'S NOT WASTE IT

