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Vicente Sarmiento
MAYOR PRO TEM
Phil Bacerra
COUNCILMEMBERS
Johnathan Ryan Hernandez
Jessie Lopez
Nelida Mendoza
David Penalzoza
Thai Viet Phan



CITY MANAGER
Kristine Ridge
CITY ATTORNEY
Sonia R. Carvalho
CLERK OF THE COUNCIL
Daisy Gomez

CITY OF SANTA ANA
COMMUNITY DEVELOPMENT AGENCY
20 Civic Center Plaza M-25
Santa Ana, California 92702
www.santa-ana.org

April 11, 2022

Meena Bavan
Director, Office of Public Housing
U.S. Department of Housing and Urban Development
300 N. Los Angeles, Suite # 4054
Los Angeles, CA 90012

Subject: Submission of the Annual Plan for FY 2022 - 2023

Dear Ms. Bavan,

The Housing Authority of the City of Santa Ana (CA093) is pleased to provide you with our Annual Plan for FY 2022 – 2023 that was approved by our Board on April 5, 2022.

If you have any questions, I can be reached by telephone at (714) 667-2241 or by e-mail at jbrown@santa-ana.org.

Sincerely,

Judson Brown
Housing Division Manager

SANTA ANA CITY COUNCIL

Vicente Sarmiento
Mayor
vsarmiento@santa-ana.org

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Streamlined Annual PHA Plan (HCV Only PHAs)	U.S. Department of Housing and Urban Development Office of Public and Indian Housing	OMB No. 2577-0226 Expires 03/31/2024
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Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, including changes to these policies, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

Applicability. The Form HUD-50075-HCV is to be completed annually by **HCV-Only PHAs**. PHAs that meet the definition of a Standard PHA, Troubled PHA, High Performer PHA, Small PHA, or Qualified PHA do not need to submit this form. Where applicable, separate Annual PHA Plan forms are available for each of these types of PHAs.

Definitions.

- (1) **High-Performer PHA** – A PHA that owns or manages more than 550 combined public housing units and housing choice vouchers, and was designated as a high performer on both the most recent Public Housing Assessment System (PHAS) and Section Eight Management Assessment Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
- (2) **Small PHA** - A PHA that is not designated as PHAS or SEMAP troubled, that owns or manages less than 250 public housing units and any number of vouchers where the total combined units exceed 550.
- (3) **Housing Choice Voucher (HCV) Only PHA** - A PHA that administers more than 550 HCVs, was not designated as troubled in its most recent SEMAP assessment and does not own or manage public housing.
- (4) **Standard PHA** - A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceed 550, and that was designated as a standard performer in the most recent PHAS and SEMAP assessments.
- (5) **Troubled PHA** - A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent.
- (6) **Qualified PHA** - A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined and is not PHAS or SEMAP troubled.

A.	PHA Information.																																			
A.1	<p>PHA Name: Housing Authority of the City of Santa Ana PHA Code: CA093 PHA Plan for Fiscal Year Beginning: (MM/YYYY): 07/2022 PHA Inventory (Based on Annual Contributions Contract (ACC) units at time of FY beginning, above) Number of Housing Choice Vouchers (HCVs) 3,026 PHA Plan Submission Type: <input checked="" type="checkbox"/> Annual Submission <input type="checkbox"/> Revised Annual Submission</p> <p>Availability of Information. In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information of the PHA policies contained in the standard Annual Plan but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at the main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official website.</p> <p><input type="checkbox"/> PHA Consortia: (Check box if submitting a joint Plan and complete table below)</p> <table border="1" data-bbox="180 1373 1469 1936"> <thead> <tr> <th>Participating PHAs</th> <th>PHA Code</th> <th>Program(s) in the Consortia</th> <th>Program(s) not in the Consortia</th> <th>No. of Units in Each Program</th> </tr> </thead> <tbody> <tr> <td>Lead HA:</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program	Lead HA:																													
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B.	Plan Elements.
B.1	<p>Revision of Existing PHA Plan Elements.</p> <p>a) Have the following PHA Plan elements been revised by the PHA since its last Annual Plan submission?</p> <p>Y N</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Statement of Housing Needs and Strategy for Addressing Housing Needs.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Deconcentration and Other Policies that Govern Eligibility, Selection, and Admissions.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Financial Resources.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Rent Determination.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Operation and Management.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Informal Review and Hearing Procedures.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Homeownership Programs.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Self Sufficiency Programs and Treatment of Income Changes Resulting from Welfare Program Requirements.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Substantial Deviation.</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Significant Amendment/Modification.</p> <p>(b) If the PHA answered yes for any element, describe the revisions for each element(s):</p>
B.2	New Activities. – Not Applicable

<p>B.3</p>	<p>Progress Report.</p> <p>Provide a description of the PHA’s progress in meeting its Mission and Goals described in its 5-Year PHA Plan.</p> <p>Goal # 1: Fully utilize all funding provided by HUD and apply for additional funding to serve the most vulnerable members of our community.</p> <p>Objective # 1: Utilize 100% of the Annual Budget Authority provided by HUD for each CY.</p> <ul style="list-style-type: none"> SAHA utilized 100.4% of our Annual Budget Authority from HUD for CY 2021. <p>Objective # 2: Apply for new funding opportunities for additional vouchers.</p> <ul style="list-style-type: none"> In June 2021, SAHA received an award of eighty-nine (89) new Emergency Housing Vouchers awarded under PIH Notice 2021-15. <p>Goal # 2: Expand participation in the Family Self-Sufficiency Program for families to use as a platform to obtain self-sufficiency and independence from our assistance.</p> <p>Objective # 1: Expand the number of active participants in the Family Self-Sufficiency Program.</p> <ul style="list-style-type: none"> The number of active participants in the Family Self-Sufficiency Program decreased from 122 families enrolled to 106. The COVID-19 pandemic impacted our capacity and ability to outreach to new participants. However, the number of mandatory slots for SAHA decreased by one (1) from 60 to 59 total mandatory slots. The percent of families enrolled over mandatory slots is equal to 180% and 78% of families have an escrow account balance in the program. SAHA continued sending a monthly electronic Family Self-Sufficiency Program newsletters to our participants who have provided us with their e-mail addresses. Each newsletter features a Story of Success for a family who is participating in the program. In addition, SAHA also provided an annual calendar to all of our participants with a Story of Success for each month. <p>Objective # 2: Assist Family Self-Sufficiency Program participants to become self-sufficient and graduate from the program.</p> <ul style="list-style-type: none"> During this Fiscal year, one (1) participant graduated from the Family Self-Sufficiency Program. <p>Goal # 3: Ensure the accuracy, integrity and compliance of all voucher program operations.</p> <p>Objective # 1: Retain High Performer SEMAP status.</p> <ul style="list-style-type: none"> SAHA was certified as a High Performer for FY 20-21. SAHA audited a total of 273 files under SEMAP Indicator # 3, even though the minimum sample size required by HUD was only 35 files. For SEMAP Indicator # 5, SAHA conducted a total of 46 quality control inspections even though the minimum sample size required by HUD was only 34 quality control inspections. <p>Goal # 4: Increase assisted housing choices by providing quality customer service to existing landlords and conducting outreach to new landlords.</p> <p>Objective # 1: Communicate on a regular basis with active landlords by providing information on key program updates.</p> <ul style="list-style-type: none"> During this Fiscal Year SAHA e-mailed a newsletter in December and January. <p>Objective # 2: Maintain active participation in the Orange County Apartment Association and attend local events to promote participation in the program.</p> <ul style="list-style-type: none"> SAHA renewed our membership with the Orange County Apartment Association. Local events were cancelled due to the COVID-19 pandemic. <p>Goal # 5: Provide equal opportunity, affirmatively further fair housing and provide regular training on fair housing for staff, owners and participants.</p> <p>Objective # 1: Provide an annual mandatory training for all Housing Authority staff.</p> <ul style="list-style-type: none"> On August 27, 2021, SAHA held an annual Fair Housing Training for all Housing Division employees. This annual training is required for all employees. <p>Objective # 2: Provide information on fair housing to owners and participants.</p> <ul style="list-style-type: none"> SAHA provided information on fair housing to owners and participants. <p>Goal # 6: Provide information on the Violence Against Women Act (VAWA) of 2013 to active participants and owners to ensure protection for Victims of Domestic Violence, Dating Violence, Sexual Assault, or Stalking.</p> <ul style="list-style-type: none"> SAHA provided information on VAWA to all program applicants, participants and landlords.
<p>B.4</p>	<p>Capital Improvements. – Not Applicable</p>
<p>B.5</p>	<p>Most Recent Fiscal Year Audit.</p> <p>(a) Were there any findings in the most recent FY Audit?</p> <p>Y N N/A <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/></p> <p>(b) If yes, please describe:</p>

C.	Other Document and/or Certification Requirements.		
C.1	<p>Resident Advisory Board (RAB) Comments.</p> <p>(a) Did the RAB(s) have comments to the PHA Plan?</p> <p>Y N <input checked="" type="checkbox"/> <input type="checkbox"/></p> <p>(b) If yes, comments must be submitted by the PHA as an attachment to the PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.</p> <p>Three Resident Advisory Board meetings were held on February 7, 2022. The meetings were conducted in three languages: English, Spanish, and Vietnamese. All active participants were mailed an invitation to participate on the Resident Advisory Board and the Board members who attended provided input for the development of the Annual Plan. Please see attachment for RAB Comments.</p> <p>SAHA also released a survey for all of HCV participants. The survey was mailed to all active HCV participants with a link to the survey.</p> <p>Staff analyzed all of the recommendations from the Resident Advisory Board and survey responses by: 1) considering the feasibility of each recommendation; 2) discussing as a team the opportunity for SAHA to implement each recommendation; and 3) making a determination on which recommendation(s) could be implemented or considered for future implementation. All of the recommendations were taken into consideration by the Housing Authority.</p>		
C.2	<p>Certification by State or Local Officials.</p> <p>Form HUD 50077-SL, <i>Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan</i>, must be submitted by the PHA as an electronic attachment to the PHA Plan.</p>		
C.3	<p>Civil Rights Certification/ Certification Listing Policies and Programs that the PHA has Revised since Submission of its Last Annual Plan.</p> <p>Form HUD-50077-ST-HCV-HP, <i>PHA Certifications of Compliance with PHA Plan, Civil Rights, and Related Laws and Regulations Including PHA Plan Elements that Have Changed</i>, must be submitted by the PHA as an electronic attachment to the PHA Plan.</p>		
C.4	<p>Challenged Elements. If any element of the PHA Plan is challenged, a PHA must include such information as an attachment with a description of any challenges to Plan elements, the source of the challenge, and the PHA's response to the public.</p> <p>(a) Did the public challenge any elements of the Plan?</p> <p>Y N <input type="checkbox"/> <input checked="" type="checkbox"/></p> <p>If yes, include Challenged Elements.</p>		
D.	Affirmatively Furthering Fair Housing (AFFH).		
D.1	<p>Affirmatively Furthering Fair Housing (AFFH).</p> <p>Provide a statement of the PHA's strategies and actions to achieve fair housing goals outlined in an accepted Assessment of Fair Housing (AFH) consistent with 24 CFR § 5.154(d)(5). Use the chart provided below. (PHAs should add as many goals as necessary to overcome fair housing issues and contributing factors.) Until such time as the PHA is required to submit an AFH, the PHA is not obligated to complete this chart. The PHA will fulfill, nevertheless, the requirements at 24 CFR § 903.7(o) enacted prior to August 17, 2015. See Instructions for further detail on completing this item.</p> <table border="1" data-bbox="180 1478 1451 1927"> <tr> <td data-bbox="180 1478 1451 1520">Fair Housing Goal:</td> </tr> <tr> <td data-bbox="180 1520 1451 1927"><u>Describe fair housing strategies and actions to achieve the goal</u></td> </tr> </table>	Fair Housing Goal:	<u>Describe fair housing strategies and actions to achieve the goal</u>
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**Instructions for Preparation of Form HUD-50075-HCV
Annual PHA Plan for HCV-Only PHAs**

- A. PHA Information.** All PHAs must complete this section. (24 CFR §903.4)
- A.1** Include the full **PHA Name**, **PHA Code**, **PHA Type**, **PHA Fiscal Year Beginning** (MM/YYYY), **Number of Housing Choice Vouchers (HCVs)**, **PHA Plan Submission Type**, and the **Availability of Information**, specific location(s) of all information relevant to the public hearing and proposed PHA Plan.

PHA Consortia: Check box if submitting a Joint PHA Plan and complete the table. ([24 CFR §943.128\(a\)](#))

- B. Plan Elements.** All PHAs must complete this section. ([24 CFR §903.11\(c\)\(3\)](#))

B.1 Revision of Existing PHA Plan Elements. PHAs must:

Identify specifically which plan elements listed below that have been revised by the PHA. To specify which elements have been revised, mark the “yes” box. If an element has not been revised, mark “no.”

Statement of Housing Needs and Strategy for Addressing Housing Needs. Provide a statement addressing the housing needs of low-income, very low-income and extremely low-income families and a brief description of the PHA’s strategy for addressing the housing needs of families who reside in the jurisdiction served by the PHA and other families who are on the Section 8 tenant-based assistance waiting lists. The statement must identify the housing needs of (i) families with incomes below 30 percent of area median income (extremely low-income); (ii) elderly families (iii) households with individuals with disabilities, and households of various races and ethnic groups residing in the jurisdiction or on the public housing and Section 8 tenant-based assistance waiting lists. The statement of housing needs shall be based on information provided by the applicable Consolidated Plan, information provided by HUD, and generally available data. The identification of housing needs must address issues of affordability, supply, quality, accessibility, size of units, and location. Once the PHA has submitted an Assessment of Fair Housing (AFH), which includes an assessment of disproportionate housing needs in accordance with 24 CFR 5.154(d)(2)(iv), information on households with individuals with disabilities and households of various races and ethnic groups residing in the jurisdiction or on the waiting lists no longer needs to be included in the Statement of Housing Needs and Strategy for Addressing Housing Needs. (24 CFR § 903.7(a)).

The identification of housing needs must address issues of affordability, supply, quality, accessibility, size of units, and location. (24 CFR §903.7(a)(2)(i)) Provide a description of the ways in which the PHA intends, to the maximum extent practicable, to address those housing needs in the upcoming year and the PHA's reasons for choosing its strategy. (24 CFR §903.7(a)(2)(ii))

Deconcentration and Other Policies that Govern Eligibility, Selection, and Admissions. A statement of the PHA's policies that govern resident or tenant eligibility, selection and admission including admission preferences for HCV. (24 CFR §903.7(b))

Financial Resources. A statement of financial resources, including a listing by general categories, of the PHA's anticipated resources, such as PHA HCV funding and other anticipated Federal resources available to the PHA, as well as tenant rents and other income available to support tenant-based assistance. The statement also should include the non-Federal sources of funds supporting each Federal program, and state the planned use for the resources. (24 CFR §903.7(c))

Rent Determination. A statement of the policies of the PHA governing rental contributions of families receiving tenant-based assistance, discretionary minimum tenant rents, and payment standard policies. (24 CFR §903.7(d))

Operation and Management. A statement that includes a description of PHA management organization, and a listing of the programs administered by the PHA. (24 CFR §903.7(e))

Informal Review and Hearing Procedures. A description of the informal hearing and review procedures that the PHA makes available to its applicants. (24 CFR §903.7(f))

Homeownership Programs. A statement describing any homeownership programs (including project number and unit count) administered by the agency under section 8y of the 1937 Act, or for which the PHA has applied or will apply for approval. (24 CFR §903.7(k))

Self Sufficiency Programs and Treatment of Income Changes Resulting from Welfare Program Requirements. A description of any PHA programs relating to services and amenities coordinated, promoted, or provided by the PHA for assisted families, including those resulting from the PHA's partnership with other entities, for the enhancement of the economic and social self-sufficiency of assisted families, including programs provided or offered as a result of the PHA's partnerships with other entities, and activities subject to Section 3 of the Housing and Community Development Act of 1968 (24 CFR Part 135) and under requirements for the Family Self-Sufficiency Program and others. Include the program's size (including required and actual size of the FSS program) and means of allocating assistance to households. (24 CFR §903.7(l)(i)) Describe how the PHA will comply with the requirements of section 12(c) and (d) of the 1937 Act that relate to treatment of income changes resulting from welfare program requirements. (24 CFR §903.7(l)(iii)).

Substantial Deviation. PHA must provide its criteria for determining a "substantial deviation" to its 5-Year Plan. (24 CFR §903.7(r)(2)(i))

Significant Amendment/Modification. PHA must provide its criteria for determining a "Significant Amendment or Modification" to its 5-Year and Annual Plan.

If any boxes are marked "yes", describe the revision(s) to those element(s) in the space provided.

B.2 New Activities. This section refers to new capital activities which is not applicable for HCV-Only PHAs.

B.3 Progress Report. For all Annual Plans following submission of the first Annual Plan, a PHA must include a brief statement of the PHA's progress in meeting the mission and goals described in the 5-Year PHA Plan. (24 CFR §903.11(c)(3), 24 CFR §903.7(r)(1))

B.4 Capital Improvements. This section refers to PHAs that receive funding from the Capital Fund Program (CFP) which is not applicable for HCV-Only PHAs

B.5 Most Recent Fiscal Year Audit. If the results of the most recent fiscal year audit for the PHA included any findings, mark "yes" and describe those findings in the space provided. (24 CFR §903.7(p))

C. Other Document and/or Certification Requirements.

C.1 Resident Advisory Board (RAB) comments. If the RAB had comments on the annual plan, mark "yes," submit the comments as an attachment to the Plan and describe the analysis of the comments and the PHA's decision made on these recommendations. (24 CFR §903.13(c), 24 CFR §903.19)

C.2 Certification by State of Local Officials. Form HUD-50077-SL, *Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan*, must be submitted by the PHA as an electronic attachment to the PHA Plan. (24 CFR §903.15). Note: A PHA may request to change its fiscal year to better coordinate its planning with planning done under the Consolidated Plan process by State or local officials as applicable.

C.3 Civil Rights Certification/ Certification Listing Policies and Programs that the PHA has Revised since Submission of its Last Annual Plan. Provide a certification that the following plan elements have been revised, provided to the RAB for comment before implementation, approved by the PHA board, and made available for review and inspection by the public. This requirement is satisfied by completing and submitting form HUD-50077 ST-HCV-HP, *PHA Certifications of Compliance with PHA Plan, Civil Rights, and Related Laws and Regulations Including PHA Plan Elements that Have Changed*. Form HUD-50077-ST-HCV-HP, *PHA Certifications of Compliance with PHA Plan, Civil Rights, and Related Laws and Regulations Including PHA Plan Elements that Have Changed* must be submitted by the PHA as an electronic attachment to the PHA Plan. This includes all certifications relating to Civil Rights and related regulations. A PHA will be considered in compliance with the certification requirement to affirmatively further fair housing if the PHA fulfills the requirements of §§ 903.7(o)(1) and 903.15(d) and: (i) examines its programs or proposed programs; (ii) identifies any fair housing issues and contributing factors within those programs, in accordance with 24 CFR 5.154; or 24 CFR 5.160(a)(3) as applicable (iii) specifies actions and strategies designed to address contributing factors, related fair housing issues, and goals in the applicable Assessment of Fair Housing consistent with 24 CFR 5.154 in a reasonable manner in view of the resources available; (iv) works with jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement; (v) operates programs in a manner consistent with any applicable consolidated plan under 24 CFR part 91, and with any order or agreement, to comply with the authorities specified in paragraph (o)(1) of this section; (vi) complies with

any contribution or consultation requirement with respect to any applicable AFH, in accordance with 24 CFR 5.150 through 5.180; (vii) maintains records reflecting these analyses, actions, and the results of these actions; and (viii) takes steps acceptable to HUD to remedy known fair housing or civil rights violations, impediments to fair housing choice within those programs; addresses those impediments in a reasonable fashion in view of the resources available; works with the local jurisdiction to implement any of the jurisdiction's initiatives to affirmatively further fair housing; and assures that the annual plan is consistent with any applicable Consolidated Plan for its jurisdiction. (24 CFR §903.7(o)).

C.4 Challenged Elements. If any element of the Annual PHA Plan or 5-Year PHA Plan is challenged, a PHA must include such information as an attachment to the Annual PHA Plan or 5-Year PHA Plan with a description of any challenges to Plan elements, the source of the challenge, and the PHA's response to the public.

D. Affirmatively Furthering Fair Housing (AFFH).

D.1 Affirmatively Furthering Fair Housing. The PHA will use the answer blocks in item D.1 to provide a statement of its strategies and actions to implement each fair housing goal outlined in its accepted Assessment of Fair Housing (AFH) consistent with 24 CFR § 5.154(d)(5) that states, in relevant part: "To implement goals and priorities in an AFH, strategies and actions shall be included in program participants' ... PHA Plans (including any plans incorporated therein) Strategies and actions must affirmatively further fair housing" Use the chart provided to specify each fair housing goal from the PHA's AFH for which the PHA is the responsible program participant – whether the AFH was prepared solely by the PHA, jointly with one or more other PHAs, or in collaboration with a state or local jurisdiction – and specify the fair housing strategies and actions to be implemented by the PHA during the period covered by this PHA Plan. If there are more than three fair housing goals, add answer blocks as necessary.

Until such time as the PHA is required to submit an AFH, the PHA will not have to complete section D., nevertheless, the PHA will address its obligation to affirmatively further fair housing in part by fulfilling the requirements at 24 CFR 903.7(o)(3) enacted prior to August 17, 2015, which means that it examines its own programs or proposed programs; identifies any impediments to fair housing choice within those programs; addresses those impediments in a reasonable fashion in view of the resources available; works with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement; and maintain records reflecting these analyses and actions. Furthermore, under Section 5A(d)(15) of the U.S. Housing Act of 1937, as amended, a PHA must submit a civil rights certification with its Annual PHA Plan, which is described at 24 CFR 903.7(o)(1) except for qualified PHAs who submit the Form HUD-50077-CR as a standalone document.

This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937, as amended, which introduced the Annual PHA Plan. The Annual PHA Plan provides a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public for serving the needs of low- income, very low- income, and extremely low- income families.

Public reporting burden for this information collection is estimated to average 6.02 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

Privacy Act Notice. The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality

**Certifications of Compliance with
PHA Plan and Related Regulations
(Standard, Troubled, HCV-Only, and
High Performer PHAs)**

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing
OMB No. 2577-0226
Expires 3/31/2024

**PHA Certifications of Compliance with PHA Plan, Civil Rights, and Related Laws and Regulations
including PHA Plan Elements that Have Changed**

Acting on behalf of the Board of Commissioners of the Public Housing Agency (PHA) listed below, as its Chairperson or other authorized PHA official if there is no Board of Commissioners, I approve the submission of the FY 2022-2023 Annual PHA Plan, hereinafter referred to as "the Plan", of which this document is a part, and make the following certification and agreements with the Department of Housing and Urban Development (HUD) for the PHA fiscal year beginning July 1, 2022, in connection with the submission of the Plan and implementation thereof:

1. The Plan is consistent with the applicable comprehensive housing affordability strategy (or any plan incorporating such strategy) for the jurisdiction in which the PHA is located (24 CFR § 91.2).
2. The Plan contains a certification by the appropriate State or local officials that the Plan is consistent with the applicable Consolidated Plan, which includes a certification that requires the preparation of an Analysis of Impediments (AI) to Fair Housing Choice, or Assessment of Fair Housing (AFH) when applicable, for the PHA's jurisdiction and a description of the manner in which the PHA Plan is consistent with the applicable Consolidated Plan (24 CFR §§ 91.2, 91.225, 91.325, and 91.425).
3. The PHA has established a Resident Advisory Board or Boards, the membership of which represents the residents assisted by the PHA, consulted with this Resident Advisory Board or Boards in developing the Plan, including any changes or revisions to the policies and programs identified in the Plan before they were implemented, and considered the recommendations of the RAB (24 CFR 903.13). The PHA has included in the Plan submission a copy of the recommendations made by the Resident Advisory Board or Boards and a description of the manner in which the Plan addresses these recommendations.
4. The PHA provides assurance as part of this certification that:
 - (i) The Resident Advisory Board had an opportunity to review and comment on the changes to the policies and programs before implementation by the PHA;
 - (ii) The changes were duly approved by the PHA Board of Directors (or similar governing body); and
 - (iii) The revised policies and programs are available for review and inspection, at the principal office of the PHA during normal business hours.
5. The PHA made the proposed Plan and all information relevant to the public hearing available for public inspection at least 45 days before the hearing, published a notice that a hearing would be held and conducted a hearing to discuss the Plan and invited public comment.
6. The PHA certifies that it will carry out the public housing program of the agency in conformity with title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d-2000d—4), the Fair Housing Act (42 U.S.C. 3601-19), Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794), title II of the Americans with Disabilities Act (42 U.S.C. 12101 et seq.), and other applicable civil rights requirements and that it will affirmatively further fair housing in the administration of the program. In addition, if it administers a Housing Choice Voucher Program, the PHA certifies that it will administer the program in conformity with the Fair Housing Act, title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, title II of the Americans with Disabilities Act, and other applicable civil rights requirements, and that it will affirmatively further fair housing in the administration of the program.
7. The PHA will affirmatively further fair housing, which means that it will take meaningful actions to further the goals identified in the Assessment of Fair Housing (AFH) conducted in accordance with the requirements of 24 CFR § 5.150 through 5.180, that it will take no action that is materially inconsistent with its obligation to affirmatively further fair housing, and that it will address fair housing issues and contributing factors in its programs, in accordance with 24 CFR § 903.7(o)(3). The PHA will fulfill the requirements at 24 CFR § 903.7(o) and 24 CFR § 903.15(d). Until such time as the PHA is required to submit an AFH, the PHA will fulfill the requirements at 24 CFR § 903.7(o) promulgated prior to August 17, 2015, which means that it examines its programs or proposed programs; identifies any impediments to fair housing choice within those programs; addresses those impediments in a reasonable fashion in view of the resources available; works with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement; and maintains records reflecting these analyses and actions.
8. For PHA Plans that include a policy for site-based waiting lists:
 - The PHA regularly submits required data to HUD's 50058 PIC/IMS Module in an accurate, complete and timely manner (as specified in PIH Notice 2011-65);



- The system of site-based waiting lists provides for full disclosure to each applicant in the selection of the development in which to reside, including basic information about available sites; and an estimate of the period of time the applicant would likely have to wait to be admitted to units of different sizes and types at each site;
 - Adoption of a site-based waiting list would not violate any court order or settlement agreement or be inconsistent with a pending complaint brought by HUD;
 - The PHA shall take reasonable measures to assure that such a waiting list is consistent with affirmatively furthering fair housing; and
 - The PHA provides for review of its site-based waiting list policy to determine if it is consistent with civil rights laws and certifications, as specified in 24 CFR 903.7(o)(1).
9. The PHA will comply with the prohibitions against discrimination on the basis of age pursuant to the Age Discrimination Act of 1975.
 10. In accordance with 24 CFR § 5.105(a)(2), HUD's Equal Access Rule, the PHA will not make a determination of eligibility for housing based on sexual orientation, gender identify, or marital status and will make no inquiries concerning the gender identification or sexual orientation of an applicant for or occupant of HUD-assisted housing.
 11. The PHA will comply with the Architectural Barriers Act of 1968 and 24 CFR Part 41, Policies and Procedures for the Enforcement of Standards and Requirements for Accessibility by the Physically Handicapped.
 12. The PHA will comply with the requirements of Section 3 of the Housing and Urban Development Act of 1968, Employment Opportunities for Low-or Very-Low Income Persons, and with its implementing regulation at 24 CFR Part 135.
 13. The PHA will comply with acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 and implementing regulations at 49 CFR Part 24 as applicable.
 14. The PHA will take appropriate affirmative action to award contracts to minority and women's business enterprises under 24 CFR 5.105(a).
 15. The PHA will provide the responsible entity or HUD any documentation that the responsible entity or HUD needs to carry out its review under the National Environmental Policy Act and other related authorities in accordance with 24 CFR Part 58 or Part 50, respectively.
 16. With respect to public housing the PHA will comply with Davis-Bacon or HUD determined wage rate requirements under Section 12 of the United States Housing Act of 1937 and the Contract Work Hours and Safety Standards Act.
 17. The PHA will keep records in accordance with 2 CFR 200.333 and facilitate an effective audit to determine compliance with program requirements.
 18. The PHA will comply with the Lead-Based Paint Poisoning Prevention Act, the Residential Lead-Based Paint Hazard Reduction Act of 1992, and 24 CFR Part 35.
 19. The PHA will comply with the policies, guidelines, and requirements of 2 CFR Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Financial Assistance, including but not limited to submitting the assurances required under 24 CFR §§ 1.5, 3.115, 8.50, and 107.25 by submitting an SF-424, including the required assurances in SF-424B or D, as applicable.
 20. The PHA will undertake only activities and programs covered by the Plan in a manner consistent with its Plan and will utilize covered grant funds only for activities that are approvable under the regulations and included in its Plan.
 21. All attachments to the Plan have been and will continue to be available at all times and all locations that the PHA Plan is available for public inspection. All required supporting documents have been made available for public inspection along with the Plan and additional requirements at the primary business office of the PHA and at all other times and locations identified by the PHA in its PHA Plan and will continue to be made available at least at the primary business office of the PHA.
 22. The PHA certifies that it is in compliance with applicable Federal statutory and regulatory requirements, including the Declaration of Trust(s).

Housing Authority of the City of Santa Ana
PHA Name

CA093
PHA Number/HA Code

Annual PHA Plan for Fiscal Year 2022 – 2023

I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. **Warning:** HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802).

Name of Executive Director	Name Board Chairman
Steven A. Mendoza	Mayor Vicente Sarmiento
Signature 	Signature 
Date 5-26-2022	Date 5/25/22

The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality. This information is collected to ensure compliance with PHA Plan, Civil Rights, and related laws and regulations including PHA plan elements that have changed.

Public reporting burden for this information collection is estimated to average 0.16 hours per year per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

**Certification by State or Local
Official of PHA Plans Consistency
with the Consolidated Plan or
State Consolidated Plan
(All PHAs)**

U. S Department of Housing and Urban Development

Office of Public and Indian Housing

OMB No. 2577-0226

Expires 3/31/2024


**Certification by State or Local Official of PHA Plans
Consistency with the Consolidated Plan or State Consolidated Plan**

I, Kristine Ridge, the City Manager certify that the Annual PHA Plan for fiscal year 2022-2023 of the Housing Authority of the City of Santa Ana (CA093) is consistent with the Consolidated Plan including the Analysis of Impediments (AI) to Fair Housing Choice as applicable to the City of Santa Ana pursuant to 24 CFR Part 91 and 24 CFR §§ 903.7(o)(3) and 903.15.

Provide a description of how the PHA Plan's contents are consistent with the Consolidated Plan.

The Annual PHA Plan is consistent with the community development needs and market conditions stated in the Consolidated Plan and the Analysis of Impediments to Fair Housing Choice because the Plan supports the objectives, outcomes, and needs identified in the Plan Needs Assessment and citizen participation process. It also seeks to address the needs identified in the Analysis of Impediments to Fair Housing Choice for the City of Santa Ana.

I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. **Warning:** HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)

Name of Authorized Official: Kristine Ridge	Title: City Manager, City of Santa Ana
Signature:  for	Date: 5-26-2022

The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality. This information is collected to ensure consistency with the consolidated plan or state consolidated plan.

Public reporting burden for this information collection is estimated to average 0.16 hours per year per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.



The Housing Authority of the City of Santa Ana invites you to participate in a group discussion with our staff and other program participants. We want your input and feedback to help us develop our Annual Plan. Discussion topics include: housing needs; tenant eligibility, selection and admissions; housing authority financial resources; rent determination policies and Payment Standards; PHA grievance procedures; family self-sufficiency; and other important issues pertaining to the management and administration of our community's program.

MEETING DATE AND TIMES ARE:

MONDAY, FEBRUARY 7, 2022
2:00PM - 3:00PM VIETNAMESE
3:00PM - 4:00PM SPANISH
4:00PM - 5:00PM ENGLISH
MEETINGS WILL BE CONDUCTED VIA ZOOM.

IF YOU WOULD LIKE TO PARTICIPATE IN THIS MEETING, PLEASE RSVP BY CALLING (714) 667-2269 NO LATER THAN TUESDAY, FEBRUARY 1, 2022. WE WILL SEND YOU A ZOOM LINK FOR THE MEETING UPON YOUR RESERVATION.



La Autoridad de Vivienda de la Ciudad de Santa Ana le invita a participar en una discusión de grupo con nuestro personal y otros participantes en el programa. Queremos su opinión y comentarios para ayudarnos a desarrollar nuestro Plan Anual. Los temas de discusión incluyen: necesidades de vivienda; elegibilidad de arrendatario, selección y admisión; recursos financieros de la autoridad de vivienda; políticas de determinación y normas de pago; procedimientos de queja PHA; la autosuficiencia de la familia; y otros temas importantes relacionados con la gestión y administración del programa de nuestra comunidad.

FECHA Y LUGAR DE REUNION:

lunes, 7 de Febrero 2022
3:00 PM - 4:00 PM
AUTORIDAD DE VIVIENDA DE LA CIUDAD DE SANTA ANA
Reunión se llevara acabo por Zoom

SI DESEA PARTICIPAR EN ESTA REUNIÓN, FAVOR DE CONFIRMAR SU ASISTENCIA LLAMANDO AL (714) 667-2269 A MAS TARDAR EL Martes, 1 de Febrero 2022.
Le enviaremos el enlace de zoom para la reunión al momento de su reserva.



The Housing Authority of the City of Santa Ana invites you to participate in a group discussion with our staff and other program participants. We want your input and feedback to help us develop our Annual Plan. Discussion topics include: housing needs; tenant eligibility, selection and admissions; housing authority financial resources; rent determination policies and Payment Standards; PHA grievance procedures; family self-sufficiency; and other important issues pertaining to the management and administration of our community's program.

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Cơ Quan Trợ Cấp Gia Cư Thành Phố Santa Ana kính mời quý vị tham dự một buổi hội thảo với nhân viên của cơ quan cùng những thành viên khác hiện trong chương trình. Xin quý vị hãy góp ý và hỏi báo để giúp tu chính kế hoạch hàng năm của cơ quan. Những chủ đề thảo luận bao gồm: nhu cầu nhà ở; sự lựa chọn, những điều kiện và sự đầu nhận vào chương trình; nguồn tài chính của chương trình trợ cấp gia cư; những qui luật dùng để định giá tiền thuê và những tiêu chuẩn dùng để tính tiền nhà; những thủ tục khiếu nại của cơ quan gia cư; chương trình gia đình tự túc; và những vấn đề quan trọng khác liên quan đến sự quản lý và cách điều hành của chương trình trong cộng đồng.

Ngày và Giờ Họp:

THỨ HAI, NGÀY 7, THÁNG 2, 2022
TỪ 2:00 ĐẾN 3:00 GIỜ CHIỀU

CÁC CUỘC HỌP SẼ ĐƯỢC TỔ CHỨC QUA ZOOM

NẾU QUÍ VỊ MUỐN THAM GIA CUỘC HỌP NÀY, VUI LÒNG GỌI SỐ (714) 667-2269 TRƯỚC THỨ BA, NGÀY 1, THÁNG 2, 2022 ĐỂ GIỮ CHỖ. CHÚNG TÔI SẼ GỬI CHO QUÍ VỊ MỘT LIÊN KẾT ZOOM CHO CUỘC HỌP SAU KHI QUÍ VỊ NGHI DANH.



CITY OF SANTA ANA
SANTA ANA HOUSING AUTHORITY
20 Civic Center Plaza • P.O. Box 22030
Santa Ana, California 92702
(714) 667-2200
www.santa-ana.org

Resident Advisory Board Meeting Agenda
February 7, 2022

- I. Welcome and Introductions**
- II. Explanation of the Purpose and Function of the Resident Advisory Board (24 CFR 903.13)**
- III. Explanation of the Housing Authority Annual Plan (24 CFR 903.3)**
 - a. Explanation of the Housing Choice Voucher Program Administrative Plan Update and how it relates to the Annual Plan**

Recommendations by the Resident Advisory Board on Items in the Santa Ana Housing Authority Annual Plan: (24 CFR 903.7)

- b. Housing Needs and Strategy for Addressing Housing Needs**

- c. Eligibility, Selection and Admissions Policies, including Deconcentration and Waiting List Procedures**

d. Rent Determination Policies

e. Operation and Management

f. Grievance Procedures

g. Housing Plus Program

h. Progress in Meeting Mission and Goals

i. Other Recommendations Not Listed Above



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- b. Housing Needs and Strategy for Addressing Housing Needs**
(Necesidades de vivienda y estrategia para mitigar las necesidades de vivienda)

- c. Eligibility, Selection and Admissions Policies, including Deconcentration and Waiting List Procedures**
(Políticas de elegibilidad, selección y admisión, incluidos los procedimientos de desconcentración y lista de espera)

d. Rent Determination Policies
(Políticas de determinación de renta)

e. Operation and Management
(Operación y Administración)

f. Grievance Procedures
(Procedimientos de quejas)

g. Housing Plus Program
(Programa de housing plus)

h. Progress in Meeting Mission and Goals
(Progreso en el cumplimiento de la misión y los objetivos)

i. Other Recommendations Not Listed Above
(Otras recomendaciones no enumeradas arriba)



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Recommendations by the Resident Advisory Board on Items in the Santa Ana Housing Authority Annual Plan: (24 CFR 903.7)

- b. **Housing Needs and Strategy for Addressing Housing Needs**

Nhu cầu nhà ở và chiến lược giải quyết những nhu cầu này

- c. **Eligibility, Selection and Admissions Policies, including Deconcentration and Waiting List Procedures**

Những điều kiện, và các qui luật về sự lựa chọn để được gia nhập vào chương trình, bao gồm giải tán khỏi những khu vực với nguồn lợi tức thấp và những thủ tục của danh sách chờ đợi

d. Rent Determination Policies

Quy l  về c ch x c đ nh ti n thu  nh 

e. Operation and Management

Ho t Đ ng v  Quản Lý

f. Grievance Procedures

Thủ tục khi u n i

g. Housing Plus Program

Chương Trình Housing Plus

h. Progress in Meeting Mission and Goals

Sự Ti n Hành của C c Nhi m vụ v  Mục ti u

i. Other Recommendations Not Listed Above

Những Ý Kiến khác không có nêu trên



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Resident Advisory Board Meeting Agenda
February 7, 2022

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- b. Housing Needs and Strategy for Addressing Housing Needs**

Low vacancy. Accept any qualify unit. Look for unit with garage, washer and dryer but

Could not find anything due to low vacancy rate. Want HA to help search/have a housing

navigator similar to VASH program or have unit ready for applicants. Longer voucher time.

- c. Eligibility, Selection and Admissions Policies, including Deconcentration and Waiting List Procedures**

online portal for waitlist status. On-boarding waitlist process is easy.

d. Rent Determination Policies

The current process is fair and adequate. Santa Ana should have a donation center to

help with rent. Should provide snap/food stamp. Apt should pay for trash and sewer

e. Operation and Management

Operation is very good. Being very supportive and available by phone

f. Grievance Procedures

New to the program and has not face any issue yet. Automate system, such as

Sending text messages when family violate the program rules.

g. Housing Plus Program

Not interested at this time.

h. Progress in Meeting Mission and Goals

Want the payment standard to increase for the city of Orange. Want housing to build more

Unit.

i. Other Recommendations Not Listed Above

Want housing to house elderly temporary. Invest more in real estate and build more unit

Zoom Meeting

ks

EV V FYI J TM Z FY W I FY R V U W W o y c k x W Q T U 9 # s u c c e s s

View

Maria Hodson is currently host. Reclaiming host may disrupt breakout rooms, polls, and screen share **Reclaim Host** Stay Participant x

Maria Hodson

Michaela Aherne

Alicia Benite

vince

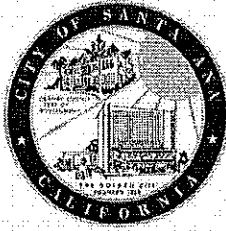
Edward Rios

Julie Escobar

Mute Start Video

Participants 7 Chat Share Screen Record Reactions Leave

Detailed description: This is a screenshot of a Zoom meeting interface. At the top, the browser address bar shows a Zoom meeting ID: 'EV V FYI J TM Z FY W I FY R V U W W o y c k x W Q T U 9 # s u c c e s s'. The Zoom title bar reads 'Zoom Meeting' and 'ks'. A notification bar at the top states 'Maria Hodson is currently host. Reclaiming host may disrupt breakout rooms, polls, and screen share' with buttons for 'Reclaim Host' and 'Stay Participant'. The main area is a grid of video tiles. The top-left tile shows Maria Hodson, a woman with glasses and a patterned top. The top-right tile shows Michaela Aherne, a woman wearing a yellow hat and glasses. The middle row contains three tiles: Alicia Benite, vince, and Edward Rios. The bottom-middle tile shows Julie Escobar. The bottom toolbar includes icons for Mute, Start Video, Participants (7), Chat, Share Screen, Record, Reactions, and a red Leave button.



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Gabriel.

Richardo

2 mo. new

Resident Advisory Board Meeting Agenda
February 7, 2022

Admission

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Recommendations by the Resident Advisory Board on Items in the Santa Ana Housing Authority Annual Plan: (24 CFR 903.7)

- b. Housing Needs and Strategy for Addressing Housing Needs
(Necesidades de vivienda y estrategia para mitigar las necesidades de vivienda)

Waited a long time on w.l. Priorities:
There should be a preference based
on need. Also, household size.
Working poor assistance.

- c. Eligibility, Selection and Admissions Policies, including Deconcentration and Waiting List Procedures

(Políticas de elegibilidad, selección y admisión, incluidos los procedimientos de desconcentración y lista de espera)

Housing should be prioritized
based on need.

d. Rent Determination Policies

(Políticas de determinación de renta)

agrees w/ process to determine rent comparables.

He is thankful for the affordable rent he is now paying and SATHA assistance

e. Operation and Management

(Operación y Administración)

He found it challenging to be assigned to a H.S. that does not speak Spanish. also, he is not computer savvy and does not have

the ability to receive email.

f. Grievance Procedures

(Procedimientos de quejas)

Staff has limited ability to assist clients in person. again he mentioned having an assigned housing specialist that speaks their language. Has to seek assignment

g. Housing Plus Program

(Programa de housing plus)

Electrical & plumbing, mechanical technical training to help self sufficiency. Provide guidance and available opportunities.

h. Progress in Meeting Mission and Goals

(Progreso en el cumplimiento de la misión y los objetivos)

Provide assistance to families with humility and compassion. It is a great responsibility to serve this community.

i. Other Recommendations Not Listed Above

(Otras recomendaciones no enumeradas arriba)

Client Waited on W.L. for 7 years.
He is a new admission as of
12/15/2021.

Santa Ana Housing Authority Annual Plan



The Santa Ana Housing Authority is preparing our Annual Plan for 2022—2023 to submit to the U.S. Department of Housing and Urban Development (HUD). Housing Choice Voucher Program participants are invited to attend a Resident Advisory Board Meeting and/or complete a brief survey (see QR Code or link below) to assist and make recommendations regarding the development of the Annual Plan.

Resident Advisory Board Meetings

Monday, February 7th, 2022
2:00PM — 5:00PM
VIA ZOOM

**IF YOU WOULD LIKE TO PARTICIPATE IN THIS MEETING,
PLEASE RSVP BY CALLING (714) 667-2269 NO LATER THAN
TUESDAY, FEBRUARY 1, 2022. WE WILL SEND YOU A ZOOM
LINK FOR THE MEETING UPON YOUR RESERVATION.**

Take A Survey!

Scan the QR Code to the right
or go to:

[https://www.surveymonkey.com/r/
YCMHCMX](https://www.surveymonkey.com/r/YCMHCMX)



Autoridad de Vivienda de Santa Ana Plan Anual



La Autoridad de Vivienda de Santa Ana está preparando el Plan Anual 2022-2023 para presentarlo al Departamento de Vivienda y Desarrollo Urbano (HUD) de EE.UU. Se invita a los participantes del programa de vales de elección de vivienda a asistir a una reunión de la Junta Directiva de Residentes y/o llenar una breve encuesta (véase el Código QR o enlace abajo) para asistir y dar recomendaciones acerca de la creación del Plan Anual.

Reunión de la Junta Directiva de Residentes

Lunes, 7 de febrero del 2022
2:00PM a 5:00PM
POR ZOOM

**SI DESEA PARTICIPAR EN UNA REUNIÓN, FAVOR DE
RESERVAR AL LLAMAR AL (714) 667-2269 A MÁS TARDAR EL
MARTES, 1º DE FEBRERO DEL 2022. LE ENVIAREMOS UN
ENLACE DE ZOOM PARA LA JUNTA CUANDO RESERVE.**

¡Tome una encuesta!

Use el Código QR a la derecha

o visite:

[https://www.surveymonkey.com/r/
YCMHCMX](https://www.surveymonkey.com/r/YCMHCMX)



Cơ Quan Nhà ở Santa Ana Kế hoạch hàng năm



Cơ quan nhà ở Santa Ana đang chuẩn bị Kế hoạch hàng năm cho năm 2022-2023 để đệ trình lên Bộ Nhà ở và Phát triển Đô thị Hoa Kỳ (HUD). Người tham gia Chương trình Phiếu Lựa Chọn Nhà ở được mời tham gia Cuộc họp Hội đồng Cố vấn Gia cư và/hoặc hoàn thành một cuộc khảo sát ngắn (xem Mã QR hoặc liên kết bên dưới) để hỗ trợ và đưa ra các đề nghị liên quan đến việc phát triển Kế hoạch hàng năm.

Cuộc họp của Hội đồng Cố vấn Gia cư

Thứ Hai, ngày 7 tháng 2, 2022
2:00 chiều - 5:00 chiều
QUA ZOOM

***NẾU QUÝ VỊ MUỐN THAM GIA CUỘC HỌP, VUI LÒNG GỌI (714) 667
-2269 MUỘN NHẤT VÀO THỨ BA, NGÀY 1 THÁNG HAI, 2022.
CHÚNG TÔI SẼ GỬI CHO QUÝ VỊ MỘT LIÊN KẾT ĐẾN CUỘC HỌP
QUA ZOOM KHI QUÝ VỊ ĐĂNG KÝ.***

Hãy tham gia khảo sát!

Sử dụng mã QR ở bên phải

hoặc truy cập:

**[https://www.surveymonkey.com/r/
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Santa Ana Housing Authority Annual Plan Survey - 2022-2023

The Santa Ana Housing Authority is preparing our Annual Plan for 2022-2023 to submit to the U.S. Department of Housing and Urban Development (HUD). Your response to this survey will assist us with your recommendations regarding the development of the Annual Plan on your behalf.

* 1. What are your housing needs and what would you rank as your top three housing needs?

* 2. What recommendations do you have to more effectively address your housing needs?

0 of 10 answered

* 3. As the largest housing assistance provider in our community, what do you think the Santa Ana Housing Authority should do to address the housing needs in our community?

* 4. What recommendations do you have to change or improve our Eligibility, Selection and Admissions Policies, including Deconcentration and Waiting List Procedures?

* 5. What recommendations do you have to change or improve our Rent Determination Policies?

* 6. What recommendations do you have to change or improve our Operation and Management?

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Family Self-Sufficiency Program)?

* 8. What recommendations do you have to encourage more assisted-families to use our assistance as a platform to obtain self-sufficiency?

* 9. How can we improve our progress to fulfill our mission and goals?

* 10. Do you have any other recommendations to improve our program and services for you, our landlords, and our community?

DONE

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See how easy it is to [create a survey](#).

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