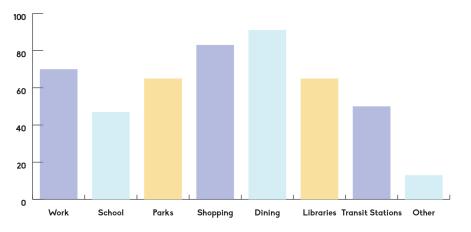
Survey: Santa Ana Downtown Transit Zone / Complete Streets Plan

This document summarizes the survey for this plan. The survey was available as a hardcopy and online version from September through October with 172 responses.

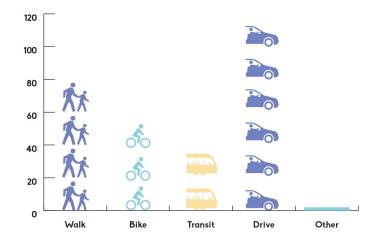
What do you consider major attractions in downtown Santa Ana?

Answer Options	Total
Work	70
School	47
Parks	65
Shopping	83
Dining	91
Libraries	65
Transit Stations	50
Other (please specify)	13



How do you currently travel to and from downtown?

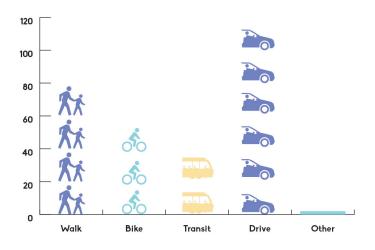
Answer Options	Total
Walk	78
Bike	63
Transit	37
Drive	118
Other (please specify)	2



How do you currently get around downtown?

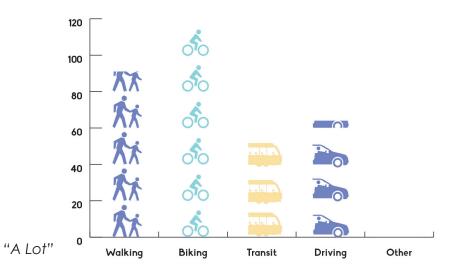
Answer Options	Total
Walk	125
Bike	61
Transit	26
Drive	76
Other (please specify)	1





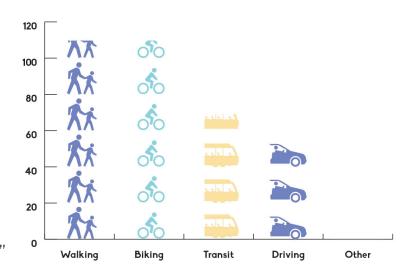
Answer Options	Not at all	A little	A lot
Walking	22	52	91
Cycling	10	28	114
Transit	30	43	56
Driving	10	29	64
Other (please specify)	0	0	0





How concerned are you about access for the following transportation modes?

Answer Options	Not at all	A little	A lot
Walking	19	38	106
Cycling	13	29	105
Transit	20	37	65
Driving	38	39	61
Other (please specify)	0	0	0

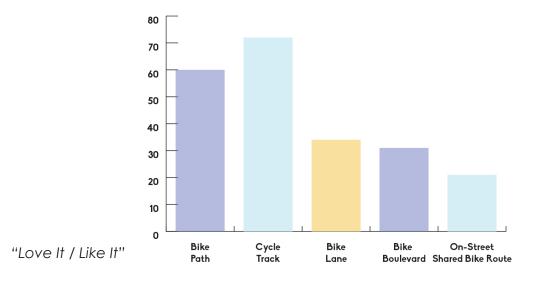




"A Lot"

Answer Options	Love it	Like it	Whatever	Dislike it	Hate it
Bicycle Path	26	34	98	0	1
Cycle Track	23	49	86	5	1
Bicycle Lane	3	31	114	9	2
Bicycle Boulevard	5	26	116	8	0
On-Street Shared Bicycle Route	1	20	114	11	9





Please select your preference from the following pedestrian facilities.

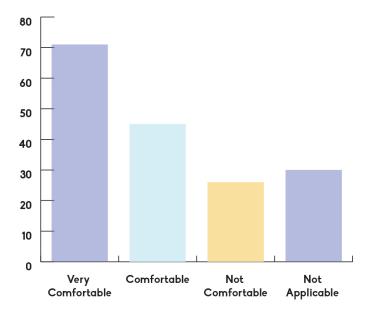
Answer Options	Love it	Like it	Whatever	Dislike it	Hate it
Pedestrian Plaza	23	54	84	2	0
Urban Sidewalk	21	35	104	3	0
Neighborhood Greenway	22	21	115	3	1
Parkway Sidewalk	16	36	105	3	1



October, 2014

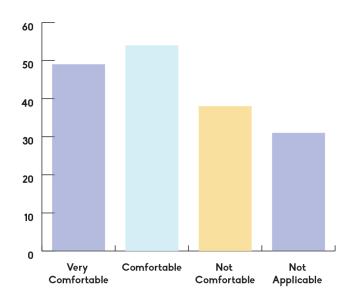
How comfortable would you be parking your vehicle in a garage and walking to destinations?

Answer Options	Total
Very comfortable	71
Comfortable	45
Not Comfortable	26
Not applicable (I don't drive)	30
Other (please specify)	0



How comfortable would you be parking your bike at a rack and walking to destinations?

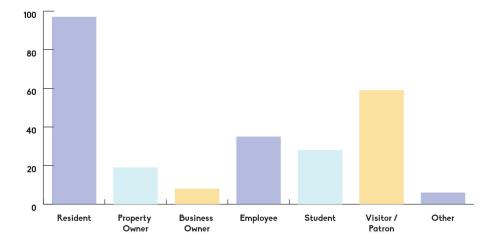
Answer Options	Total
Very comfortable	49
Comfortable	54
Not comfortable	38
Not applicable (I don't ride a bike)	31
Other (please specify)	0





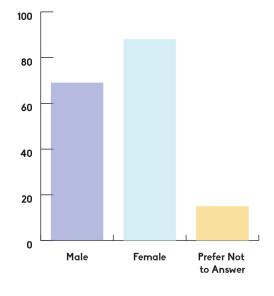
How would you best describe your relationship with the project area?

Answer Options	Total
Resident	97
Property Owner	19
Business Owner	8
Employee	35
Student	28
Visitor/Patron	59
Other (please specify)	6



What is your gender?

Answer Options	Total
Male	69
Female	88
Prefer not to answer	15

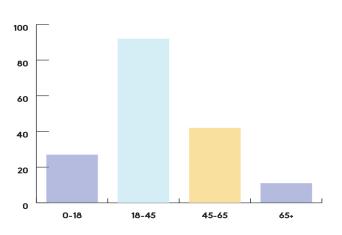


What is your age?

Answer Options	Total
0-18 years old	27
18-45	92
45-65	42
65+	11



complete streets santa ana



Free Response Summary

Comments are listed in verbatim. Comments in parenthesis were added for clarity.



Pedestrian Related Comments

- 1. I see a lot of near collisions by where I work on Broadway and 4th maybe have an all-way red light to allow pedestrians to cross in all directions at once like old town Pasadena
- 2. Surveying all sectors of the community is important, especially children and/or school officials in the area. There are a lot of children and it would be great to know how they use the streets and what they need for their safety and overall well being.
- 3. More outreach in pedestrian safety. I think SAPD should start ticketing for drivers not stopping or driving thru the sidewalks when a pedestrian is walking thru it.
- 4. Continue with the safety patrols
- 5. I'd like more pedestrian safety
- 6. More events such as the October 5 event: Today we feel free walking around



Bicycle Related Comments

- 1. Bicycle safety and infrastructure is highly needed in our city
- 2. Live in this city 1/2 Century (50 years) give cause for concern with adult bikers on sidewalks, separate bike lanes away from traffic is the safest.
- 3. Bike lanes in downtown
- 4. Santa Ana should be more bike friendly
- 5. Just need more cycling lanes in general
- 6. Bike lanes make you feel safe while riding, which makes us want to ride our bikes more around town get more exercise.
- 7. Improve connection between downtown and Maple Bike Trail.
- 8. Given that distances are not always walkable with time constraints, bicycling opportunities should be given high priority, for the sake of health, climate (carbon reduction) and traffic congestion.
- 9. Easy alternatives for bicycle riding
- 10. Improve bicycle programs
- 11. Ensure that the cycling routes are for the community





- 1. Streets with less traffic and cars
- 2. I would like to see less cars in the streets
- 3. I would like for the City and Train Station, OCTA to work together to get a fly-away bus or airport shuttles to LAX and John Wayne airports.
- 4. When there are events, parking in neighborhood bad by Birch and Brody
- 5. Low-traffic and reduced-speed streets
- 6. Widen the streets and provide more parking



Urban Design Related Comments

- 1. I love downtown Santa Ana, especially the specialty Cafe's and dining. Would love to see lots of new businesses open up in Downtown, clean streets would be wonderful! Love the culture and artwork on some of the walls
- 2. We need more recreation areas
- 3. We need a safe place to live, no more alcohol permits.
- 4. I like the existing Pedestrian Plaza but it would be a mistake to make 4th street a Pedestrian Plaza, as some people have suggested.
- 5. More street trees for shade
- 6. More parks please
- 7. Close 4th Street to vehicles





Combination / Miscellaneous

- 1. More bike lanes, open space, transit
- 2. Promote healthy lives for everyone
- 3. It a good idea to make a very clean city
- 4. Invest more in family activities in downtown during the day
- 5. I would like to see more improved parks
- 6. If there are any opportunities to make some streets a "naked" street that would be out of the box and unique for downtown and this county.
- 7. More safety and public restrooms
- 8. Public restrooms
- 9. Public restrooms
- 10. Low income housing and lower rent rates
- 11. More walking events to harmonize the community and increase the city culture for kids
- 12. More culture for the community
- 13. Please make sure we reduce the amount of pedestrians accidents at intersections
- 14. Police should be less aggressive towards pedestrians; more culture
- 15. We need more capacity and jobs
- 16. I like these kinds of walking events; it would be nice to have a marathon come through the city. There should also be bicycle events
- 17. We need more family events
- 18. There should be more family events like this one. It would be easier for families to share ideas
- 19. Security and surveillance throughout the city.

