

# Dealing with Homeless

## How to keep your property safe?



**REPORT A PRIVATE  
PROPERTY ISSUE:  
(714)667-2780**

### **WHEN TO CALL THE POLICE:**

- When a crime is occurring
- When there is drug activity or the presence of drugs or paraphernalia
- Loitering outside of establishments
- Impeding access to business
- Encampments

For suggestions on what you can do to avoid homeless issues on your property contact the Homeless Hotline (714) 647-5341 or Email [EndingHomelessness@santa-ana.org](mailto:EndingHomelessness@santa-ana.org)

## **Tips for Dealing with Homeless People on Commercial Property**

- 1) Put up signs clearly stating that loitering is prohibited, and that people who break this rule will be subject to law enforcement. Contact the Santa Ana Police Department for 602-Limited Authorization for Arrest Form.
- 2) Avoid provoking homeless people, and do not start any physical confrontations.
- 3) Do not permit encampments, and make sure shopping carts, bedding, and other personal items stay away from your building.
- 4) Lock dumpsters, storage areas, and exterior power outlets.
- 5) Make your property illuminate at night with motion-activated lighting.
- 6) Contact City of Santa Ana Planning Division for architectural and landscape suggestions to avoid homeless encampments.
- 7) Hire security firms to patrol parking lots and buildings.



City of Santa Ana | Code Enforcement Division | Santa Ana, CA 92702  
[WWW.SANTA-ANA.ORG/DEPARTMENTS/CODE-ENFORCEMENT-DIVISION/](http://WWW.SANTA-ANA.ORG/DEPARTMENTS/CODE-ENFORCEMENT-DIVISION/)

