



CITY OF SANTA ANA PUBLIC WORKS AGENCY – MAINTENANCE SERVICES DIVISION STREET SWEEPING CANCELLATION PROTOCOL

The Public Works Agency's Maintenance Services Division provides maintenance and beautification services in the public right of way and continuously strives to limit service interruption.

Protocol for Cancelling Street Sweeping Service

On days when there is rainfall, the City will utilize the following protocols to determine if cancelling street sweeping is appropriate for the day.

- Weather Information Sites
- Field conditions observations (flooding, etc).

Street sweeping is usually cancelled when steady continuous rain occurs and runoff fills the gutters. Please do not assume that any rain results in automatic cancellation

If the Agency determines to cancel street sweeping for the day, public notification is provided and available through the following sites and locations:

- City's centralized Public Information Office (PIO) and they distribute messaging through:
 - Public Information Email (*Nixle* – www.nixle.com) &/or
 - Social Media Sites (*i.e. Facebook, Instagram, Twitter*) &/or
 - Push Notification on MySantaAna App (*Download on the App Store or Google Play*)
- Key City Public Service information line (*i.e. Public Works Dispatch, City Hall and Police Department*)

The Public Works Agency is always reluctant to cancel street sweeping because of the critical need clean the City streets. We recommend that residents always count on street sweeping being performed and park vehicles off of the street on the day posted for street sweeping.

Click here to read about Street Sweeping information, including the City Holiday Street Sweeping Schedule: <https://www.santa-ana.org/street-sweeping/>