



CITY OF SANTA ANA  
PUBLIC WORKS AGENCY  
DEVELOPMENT ENGINEERING

# AVOLVE-PROJECTDOX ELECTRONIC PLAN CHECK APPLICANT USER GUIDE STREETS PLAN CHECK

A screenshot of the ProjectDox login interface for the City of Santa Ana. The page has a white background with a blue header bar. At the top left, there is a yellow and orange gradient bar, followed by the City of Santa Ana logo and the text "City of Santa Ana". Below this, a text box contains a welcome message: "Welcome to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern..." followed by "[add'l text, etc.]". To the left of the login form, the text "The City of Santa Ana" is displayed. The login form includes an "E-mail:" label with an input field, a "Password:" label with an input field, and a "Login" button. Below the password field is a link for "Forgot your password?". At the bottom of the page, there is a copyright notice: "© 2022 Avolve Software. ProjectDox (Version 9.2.8.909) and ProjectFlow (Version 9.2.8.917) are trademarks of Avolve Software. All rights reserved." and the Avolve Software logo. A link "Getting Started in ProjectDox" is also present. At the very bottom, there is a "ProjectDox" logo and a button that says "To add ProjectDox to your favorites" with a "Click here" link below it.

## Apply for an Electronic Plan (E-Plan) Check with Public Works

### Step 1: Submit an Inquiry

To initiate a request to submit for e-plan check, you must email [pwa-projectdox@santa-ana.org](mailto:pwa-projectdox@santa-ana.org) with the subject line indicating project address and plan check type. Ex. Project Address - Streets

Note: All fields are required to advance the process – do not delete or modify.

Applicant Contact Info	
First Name:	Test
Last Name:	Engineer
Company:	Company A
Email:	CosaTestAvolve@gmail.com
Phone:	XXX-XXX-XXXX
Project Info	
Project/Site Address:	TEST Streets 071823
Customer's Project Reference #:	TEST Streets 071823
Project Description:	Work
Plan Check Type:	Streets

## Step 2: Create Your Account

Once you submit your inquiry, Public Works Staff will review. If your inquiry has been approved, you will be invited to create an account with Avolve-ProjectDox.

### PROJECT INVITE

---

Hello Test,

You have been invited to the participate in the plan review for project: **TEST 081822**, as a member of the **Applicant** group.

**TIP: Complete Setup Now**

**Your temporary password will expire quickly.** You must complete your setup before you can upload files or complete any tasks.

Your login: [CosaTestAvolve@gmail.com](mailto:CosaTestAvolve@gmail.com)

Temporary password: **2AE4AA8**

Please complete your account setup now, click on "Login" below.

Login

To complete your setup

Once logged in, you will be prompted to change your password.

## Profile Information

### Welcome to ProjectDox.

Since you currently have a temporary password, you will need to change it to a permanent password and (if you have not done so) enter a security question and answer. This question/answer will be something that only you know, and will enable you to reset your password if you ever forget what it is.

#### Change Password:

New password:\*

Confirm new password:\*

#### Password Reset Question & Answer:

Security question: \*

Security answer: \*

*Password must contain at least one each of: uppercase letter, lowercase letter, number, special character from: \$@!%\*#?& Password length: 10-15 characters.*

#### Contact Information

User Metadata

Project Membership

Group Membership

User Activity

\* Required field

First Name: \*

Applicant

Last Name: \*

Name

Email: \*

cosatestavolve@gmail.com

### Step 3: Upload Your Plans

You will receive an email to access the project that the Coordinator has created.

## PROJECT INVITE

---

Hello Test,

You have been invited to participate in the plan review for project: **TEST Streets 071823**, as a member of the **Applicant** group.

Your login is: [CosaTestAvolve@gmail.com](mailto:CosaTestAvolve@gmail.com)

To access this project, please click on "Open Project" below.

**Open Project**

To access this project

You will also receive an email to upload and submit your plans.

## UPLOAD AND SUBMIT

---

Hello Test,

You have a task to complete to start your plan review.

**TIP: Are you a New User?**

**First complete your account setup (required)**, if you haven't already. Open the separate invite email you received, or to request a new password [click here](#) and then select "forgot password".

To begin, please click on "Start Task" below.

**Start Task**

To submit your files  
for **TEST Streets 071823 : TEST Streets 071823**

When logged in, you will see the following on your dashboard.

TEST Streets 071823: TEST Streets 071823									
ACTION	TASK	PROJECT	GROUP	STATUS	PRIORITY	DUE DATE	CREATED	DESCRIPTION	
Accept	Upload and Submit	TEST Streets 071823	Applicant	Pending	Medium	8/8/23 3:48 PM	7/18/23 3:48 PM	TEST Streets 071823	

Click the Accept button to start the task of uploading and submitting your plans.

A new window will appear with three steps:

- 1) Upload your plans
- 2) Confirm plans have been uploaded
- 3) Click Submit

## UPLOAD AND SUBMIT

Task Information Invite Others

### Task Information

**Project Name:** TEST Streets 071823  
**Project Description:** TEST Streets 071823  
**Workflow:** Public Works Workflow  
**Current User Login:** Test Applicant (CosaTestAvolve@gmail.com)  
**Task Due Date:** 8/8/23 3:48 PM

### Task Instructions

Please follow the steps below:

**STEP 1 of 3:** Select and upload your drawing and supporting document files into this project, as required

File Upload for: TEST Streets 071823 ?

Please click appropriately for the **type of files** you are uploading.

Uploaded files:

No files uploaded yet.

**STEP 2 of 3:** Check all to confirm you have completed this task and are now ready to submit

Confirmation ?

\*All files for this project have been uploaded \*Required

**STEP 3 of 3:** Click the "Submit" button below to complete your task

When you click on Upload Drawings, a new window will appear.

Folder: TEST Streets 071823\Drawings

[Browse For Files](#) or drag files into this area.

[Start Upload](#)

---



  **001 Streets Title Sheet.PDF** 0B/4.08MB 

0 of 1 uploaded [Hide Details](#)

0B/4.08MB

---

**Orange** files are **new uploads**  
**Blue** files are new **version uploads**  
**Red** files appear to be same as previously uploaded (**will likely be discarded**)

 Ready to start upload  
 Remove, fix, re-select to start upload.

IMPORTANT: All plans need to be in PDF format.

Please refer to the City website for plan guidelines.

Once completed, you will receive an email confirming the upload of your plans.

# UPLOAD COMPLETED

---

Hello Test,

The following files have been received for project - **TEST Streets 071823 : TEST Streets 071823**

Files received:

1. 001 Streets Title Sheet.PDF

## Step 4: Prescreen Review / Initial Payment

Once the Coordinator has completed the prescreen review, you will be notified to come to the City counter to do initial payment.

IMPORTANT: Please keep track of the Miscellaneous Cash Transaction Number (MCT #) for payment verification purposes.

## Initial Payment Due

---

Hello Test,

You have an important task to complete by **8/29/2023 3:55:11 PM**.

To begin, please select "Start Task" below.

**Start Task**

To complete your task  
for **TEST Streets 071823 : TEST Streets 071823**

## Task Instructions

Please pay initial payment Due.

### Initial Payment Verification ?

Add Comment

#### DISCUSSION COMMENT

Please come to the counter to pay initial plan check fees.

After you have completed in-person payment, please confirm payment online.

Click the Accept button to start task.

TEST Streets 071823: TEST Streets 071823										
Refresh		Save Settings		Quick Filter: Select One		All	Overdue	Priority	Show 19	reco
ACTION	TASK	PROJECT	GROUP	STATUS	PRIORITY	DUE DATE	CREATED	DESCRIPTION		
Accept	Initial Payment Due	TEST Streets 071823	Applicant	Pending	Medium	8/29/23 3:55 PM	7/18/23 3:55 PM	TEST Streets 071823		

A new window will appear.

Click on Add Comment and input the MCT #.

### Initial Payment Verification ?

Comment: \*

MCT #

Save

Cancel

Then, click on Initial Fees Paid to complete the task.

### Step 5: E-Plan Check Begins

After initial payment has been received, the Coordinator will start assigning reviewers to begin the e-plan check at the City.

You will receive an email notifying you the prescreen review has completed and that the e-plan check is in progress.



# PRESCREEN COMPLETED

---

Hello Test,

Congratulations, the next step in your review is beginning.

The prescreening of files uploaded for project - **TEST Streets 071823 : TEST Streets 071823** is completed.

You will be notified when the review is complete and if any additional response is required.

## Step 6: E-Plan Check Ends / Final Payment of Plan Check Fees / Wet Signatures

When the e-plan check has completed, you will receive an email to come to the City counter to do the following:

- 1) pay final plan check fees
- 2) print one set of FINALED plans in Final Version folder and bring to counter for wet signatures

## Final Payment

---

Hello Test,

You have an important task to complete by **8/29/2023 3:58:41 PM**.

To begin, please select "Start Task" below.

**Start Task**

To complete your task  
for **TEST Streets 071823 : TEST Streets 071823**

Tasks **Files** Status |

Refresh

Upload Files

Drawings (1 - 0 New)

Documents

Approved

Rejected

Final Version

IMPORTANT: Please keep track of the Miscellaneous Cash Transaction Number (MCT #) for payment verification purposes.

Please confirm payment online to receive digitally approved plans.

Click the Accept button to start task.

A window will appear with three steps:

- 1) Add comment regarding final payment
- 2) Confirm that all fees have been paid
- 3) Click Submit

**STEP 2 of 3:** Check the box to confirm you are ready to submit

Confirmation 

\*All fees have been paid \*Required

**STEP 3 of 3:** Click the "Submit" button below to complete your task

In the Comment section, input MCT # to confirm final payment.

**STEP 1 of 3:** Respond to comments, as needed

Discuss Final Payment 

Comment: \*

Please be aware that it will take some time for the City to gather wet signatures. So, there will be a waiting period. We thank you for your patience and cooperation during the wet signature process.

### Step 7: Payment of Permit Fees and Issuance of Streets Permit

Once wet signatures have been gathered, you will be notified via email to come to the City counter to pay permit fees. Please refer to City website for additional information that needs to be provided at time of permit issuance. Once permit fees are paid, you will be issued a streets permit.

### Step 8: Approved Stamped Plans

You will receive an email stating that your approved plans are ready for download. These approved plans will have the required wet signatures in order for work to begin.

To access the approve plans, go to the projects dashboard.

Click on the Approved link and a new window will appear.

You will be taken to the files section of the project.

The plans will be in the Approved folder.