

## 2022 QUARTERLY GRAFFITI STATISTICS – 1st Quarter

Jan. thru Mar. 2022

### **Graffiti Removal – Data provided by Public Works**

Total locations received from hotline calls	435
Total Request Completed from MySantaAna App	8974
Total locations removed proactively	<u>21,315</u>
GRAND Total Locations Removed	30,724
Total Square Footage removed	1,258,995
Average response time for service calls through Hotline/mySantaAna App:	
Same Day Response	42%
Between 24 and 48 hours	23%
Over 48 hours and/or referred to other Agencies	35%

### **Police Efforts - Data Provided By Police Graffiti Task Force**

Number of Arrests	5
Restitution Received for Graffiti Cases	\$0
Number of \$500.00 Graffiti Rewards given	0

### **Code Enforcement - Data Provided by Planning & Building**

Number of complaints addressed from My Civic referrals	27
Number of Administrative/Notice and Ordered issued	117
Number of Complaints addressed by Code Enforcement	141

## 2022 QUARTERLY GRAFFITI STATISTICS – 2nd Quarter

April, thru June, 2022

### **Graffiti Removal – Data provided by Public Works**

Total locations received from hotline calls	538
Total Request Completed from MySantaAna App	8,271
Total locations removed proactively	<u>39,320</u>
GRAND Total Locations Removed	48,129
Total Square Footage removed	1,124,020
Average response time for service calls through Hotline/mySantaAna App:	
Same Day Response	59%
Between 24 and 48 hours	19%
Over 48 hours and/or referred to other Agencies	22%

### **Police Efforts - Data Provided By Police Graffiti Task Force**

Number of Arrests	4
Restitution Received for Graffiti Cases	\$0
Number of \$500.00 Graffiti Rewards given	0

### **Code Enforcement - Data Provided by Planning & Building**

Number of complaints addressed from My Civic referrals	29
Number of Administrative/Notice and Ordered issued	60
Number of Complaints addressed by Code Enforcement	81

## 2022 QUARTERLY GRAFFITI STATISTICS – 3rd Quarter

July. thru Sept. 2022

### **Graffiti Removal – Data provided by Public Works**

Total locations received from hotline calls	568
Total Request Completed from MySantaAna App	6,365
Total locations removed proactively	<u>25,465</u>
GRAND Total Locations Removed	32,398
Total Square Footage removed	658,036
Average response time for service calls through Hotline/mySantaAna App:	
Same Day Response	59%
Between 24 and 48 hours	21%
Over 48 hours and/or referred to other Agencies	20%

### **Police Efforts - Data Provided By Police Graffiti Task Force**

Number of Arrests	5
Restitution Received for Graffiti Cases	\$0
Number of \$500.00 Graffiti Rewards given	0

### **Code Enforcement - Data Provided by Planning & Building**

Number of complaints addressed from My Civic referrals	43
Number of Administrative/Notice and Ordered issued	146
Number of Complaints addressed by Code Enforcement	190

## 2022 QUARTERLY GRAFFITI STATISTICS – 4th Quarter

Oct. thru Dec 2022

### **Graffiti Removal – Data provided by Public Works**

Total locations received from hotline calls	318
Total Request Completed from MySantaAna App	9,846
Total locations removed proactively	<u>10,164</u>
GRAND Total Locations Removed	30,904
Total Square Footage removed	665,176
Average response time for service calls through Hotline/mySantaAna App:	
Same Day Response	45%
Between 24 and 48 hours	22%
Over 48 hours and/or referred to other Agencies	33%

### **Police Efforts - Data Provided By Police Graffiti Task Force**

Number of Arrests	0
Restitution Received for Graffiti Cases	\$379.60
Number of \$500.00 Graffiti Rewards given	0

### **Code Enforcement - Data Provided by Planning & Building**

Number of complaints addressed from My Civic referrals	6
Number of Administrative/Notice and Ordered issued	85
Number of Complaints addressed by Code Enforcement	93