

SANTA ANA POLICE DEPARTMENT 2023 YEAR END REVIEW

IN THIS REPORT, THE SANTA ANA POLICE DEPARTMENT PROVIDES AN OVERVIEW OF OUR ACCOMPLISHMENTS IN 2023

MESSAGE FROM THE CHIEF OF POLICE



As we reflect on the challenges and achievements of the past year, I am honored to present the Year-End Review for 2023. Serving as your Acting Chief of Police has been a privilege. I am proud of our personnel and community members' dedication and resilience.

Throughout 2023, our Department remained steadfast in our commitment to ensuring the safety and well-being of every individual in our city. Despite the unprecedented obstacles presented by the ever-evolving public safety landscape, we persevered with determination and unity.

Together, we tackled complex issues ranging from community safety initiatives to enforcing local ordinances. Our personnel worked tirelessly to build trust and foster positive relationships with residents, businesses, and community organizations. Through collaborative efforts and open dialogue, we forged stronger bonds that fortified our collective resolve to address the needs of our diverse population.

Moreover, our Department embraced innovation and adaptability in the face of emerging threats and evolving crime trends. We implemented proactive strategies and leveraged technologies to enhance our crime prevention and response capabilities.

Looking ahead to the new year, we remain steadfast in our commitment to serving with integrity, professionalism, and compassion. Together, we will strive to build upon our successes, learn from our experiences, and embrace the opportunities that lie ahead.

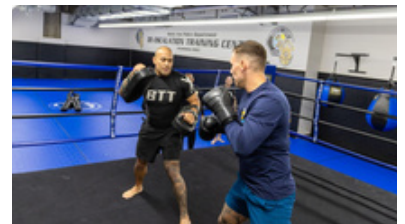
In closing, I extend my deepest gratitude to the dedicated men and women of the Santa Ana Police Department, whose unwavering dedication and selfless service are the foundation of our success. I also appreciate our community members for their ongoing support, cooperation, and partnership.

ROBERT RODRIGUEZ
ACTING CHIEF OF POLICE

ADMINISTRATION BUREAU



The Administration Bureau provided its ever-present support to the entire Department. The Human Resources Division processed over 2,000 employment applications, performed background investigations, and hired staff to support departmental functions.



The Training Division continues to provide ongoing mandated and elective training to ensure the Santa Ana Police personnel have the knowledge and skills they need to be effective. A notable highlight of the Training Division is the unveiling of the Department's own De-Escalation Center. The De-Escalation Center features a space for department-hosted Jiu-Jitsu classes and various other defensive techniques. The De-Escalation Center has been an overwhelming success. The Training Division hosts de-escalation training for SAPD and police agencies throughout the region.

COMPUTER SERVICES maintains the technological backbone of the Police Department. In 2023, they addressed approximately 2,500 helpdesk tickets related to hardware, software, and network problems experienced by police personnel.

In 2023, the **RECORDS DIVISION** experienced a modern-day challenge. The Orange County network was temporarily unavailable due to a cyber attack incident. The Records Division staff did a great job adapting and developing solutions to prevent any service disruption to the community.

DISPATCH

The Communications Division personnel handled over 400,000 incoming calls in 2023. Of the 400,000 calls, over 111,000 were 911 calls, 99% answered within twenty seconds.

INVESTIGATIONS BUREAU

The **CRIMINAL INVESTIGATIONS DIVISION** is responsible for investigating Sexual Assaults, Domestic Violence, Robbery, Assaults, Fraud, and all forms of theft. During 2023, CID Detectives cleared hundreds of cases. A highlight of a few noteworthy cases include the arrest of a mother after her child ingested fentanyl, the arrest of a boxer who battered his spouse, and the arrest of robbery suspects who worked together to steal thousands of dollars from a business owner.

The **CRIMES AGAINST PERSONS DIVISION** includes various specialized teams. The Homicide Unit experienced the lowest homicide rate in recorded history. During 2023, the team investigated seven homicides, six that occurred in 2023 and one that resulted from a 2017 incident. All six homicides occurring in 2023 have been thoroughly investigated and are in various stages of review and adjudication. The VICE team conducted over 100 operations, resulting in arrests, the seizure of thousands of pounds of narcotics, and over 100 illegal gambling machines.



The **METROPOLITAN DIVISION's** two teams made over 600 arrests, 53% for felony violations. In addition, detectives seized firearms, served search warrants, and assisted other department divisions.

FIELD OPERATIONS BUREAU

COMMUNITY ENGAGEMENT – Members of the Department participated in 297 community engagement events, interacting with over 75,000 people. The most notable events include National Night Out, Trunk or Treat, and Pancakes with Santa. Both Trunk or Treat and Pancakes with Santa were highly successful, with participation exceeding all previous estimates, requiring the police department and our partner businesses to find creative ways to accommodate the participants.



PATROL officers responded to 127,657 calls for service in 2023. Calls for service types vary from issues impacting the quality of life to rape and homicide. Each call for service is handled with a level of service expected of the Santa Ana Police Patrol Officer.



OPERATIONS - Within the Field Operations Bureau, several teams address the fundamental mission of the Police Department. The teams include the Quality of Life Team, Directed Patrol, Civic Center Patrol, Downtown Business Liaison Unit, and the AB 109 and Parks Team. Each team is uniquely equipped to handle their respective missions. The Operations Division's efforts resulted in over 2,000 arrests, over 6,000 clean-ups by QOLT, and the seizure of illegal drugs and weapons.

The **TRAFFIC DIVISION** worked diligently to keep our streets safe by providing community engagement events, traffic enforcement, and collision investigation. During 2023, members of the Traffic Division, Collision Investigations Unit, investigated 22 fatal traffic collisions and reviewed over 3,000 collision reports taken citywide.



The **HOMELAND SECURITY DIVISION** continued co-managing the Urban Area Security Initiative (UASI) grant on behalf of Orange County. The team members did an excellent job collaborating with stakeholders from various disciplines to prepare for, respond to, and if necessary, recover from acts of terrorism. Most notably, the Homeland Security Division facilitates training and exercises related to active shooter and mass casualty incidents.



JAIL BUREAU

The Santa Ana Jail Bureau provides direct and indirect law enforcement assistance, ensuring safe, secure, and humane housing for persons incarcerated. The Santa Ana Jail is also committed to promoting rehabilitation through innovative collaborations with various agencies. One notable partnership is with City Net, an organization focused on ending homelessness. By fostering strong collaboration, the Jail is a crucial intermediary connecting City Net and individuals in custody, enabling access to essential resources and support. During 2023, the Jail Bureau processed over 3,000 arrestees, did Crisis Assessment Team and City Net Referrals, Processed DNA collections, and accommodated registrations for law offenders.

