

# City of Sonoma

## City Services during Shelter-In-Place Order

**Updated: 3/25/20** 

Temporary suspension of non-essential City operations has been made to protect members of the community and our employees by limiting person-to-person contact and to allow City staff to fill roles as disaster service workers. The City has activated its Emergency Operations Center (EOC) on a virtual basis.

City Hall is currently closed to the public. Services are operating with limited staff by phone and email during regular business hours. Call (707) 938-3681 or email cityhall@sonomacity.org.

### **Public Meetings**

All City Council and Commission meetings from March 17, 2020 – April 5, 2020, have been canceled. Emergency meetings can be added if needed. We are working on new tools and protocols to provide remote community participation for meetings.

#### **Police and Fire**

Emergency calls for service will continue to receive the same high level of professional response as always. In an emergency dial 9-1-1. For non-emergency matters during normal business hours, contact the Fire Department staff at (707) 996-2102 and the Police Department at (707) 996-3601.

#### **Public Works**

Hazards such as downed trees, flooding, or road hazards can be reported by calling Public Works at (707) 938-3332 or 24-hour dispatch at (707) 996-3601. For other issues, call (707) 938-3332 during business hours or email publicworks@sonomacity.org. All City Parks are currently closed in accordance with an order of the County Health Officer. The City's water system remains operational and it is not necessary to use bottled water.

#### **Permits**

Information regarding processing permit applications and protocols for inspections is available on the City's website, sonomacity.org.